

# Regional Arts Development Fund (RADF)

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## Insurance information for applicants

The following information has been gathered to provide you with a great way to start answering your insurance questions.

### Government insurance scheme to assist community groups

The Queensland Government has implemented a five-phase action plan to assist community groups seeking to obtain public liability insurance.

The public liability insurance website includes information on the liability insurance scheme for not-for-profit organisations, law reform initiatives, stamp duty relief, risk management support, and the Liability Insurance Taskforce Report.

Web: [www.treasury.qld.gov.au](http://www.treasury.qld.gov.au)

### AON Risk Services and Insurance

Aon was appointed by the Queensland Government to provide advice for not-for-profit organisations about insurance available on the domestic and international markets. Aon can assist groups in finding affordable insurance.

Phone: 1300 309 797  
Email: [nfp@aon.com.au](mailto:nfp@aon.com.au)  
Web: [www.aon.com.au](http://www.aon.com.au)

### Community Care Underwriting Agency (CCUA)

CCUA was formed in response to the need for public liability insurance for not-for-profit organisations. The primary purpose of CCUA is to help not-for-profit organisations operating in all states and territories access public liability insurance for activities such as community events, community centres and home care.

The product is designed for not-for-profit organisations that have the following characteristics:

- provide services to the broader community;
- have a turnover/funding of no more than \$5 million per annum;
- do not distribute profits to its members; and
- comprise mainly volunteers.

Phone: 1800 023 456  
Email: [enquiries@community-care.com.au](mailto:enquiries@community-care.com.au)  
Web: [www.community-care.com.au](http://www.community-care.com.au)

## Volunteering Queensland

Volunteering Queensland (VQ) is committed to the view that "it is fundamental to the proper operation of a community organisation that appropriate protective structures be implemented both for the organisation itself and any volunteers it may engage to do work".

One of the most appropriate risk management strategies a community organisation should implement is the acquisition of insurance. Depending on the circumstances of each community organisation, insurance may include all or any of the following:

- volunteer workers personal accident insurance
- public liability insurance
- directors & officers liability insurance
- professional indemnity insurance
- motor vehicle comprehensive insurance
- property & contents insurance

Phone: 07 3002 7600  
Fax: 07 3229 2392  
Email: [admin@volqld.org.au](mailto:admin@volqld.org.au)  
Web: [www.volqld.org.au/insurance.html](http://www.volqld.org.au/insurance.html)

## The Insurance Ombudsman Service

The insurance Ombudsman Service helps resolve disputes between consumers and participating companies. It is a free service, so if you have a dispute with a participating company they may be able to help you resolve it. Insurance enquiries & complaints:

Phone: 1300 780 808  
Email: [ios@insuranceombudsman.com.au](mailto:ios@insuranceombudsman.com.au)  
Website: [www.insuranceombudsman.com.au](http://www.insuranceombudsman.com.au)

## National Insurance Brokers Association

The National Insurance Brokers Association (NIBA) represents the interests of the insurance broking sector in Australia. NIBA members range from large international brokerages to small suburban brokerages. Through representation, communication, information and education, NIBA ensures insurance brokers' interests are protected and their professional standing enhanced.

Phone (02) 9964 9400  
Email: via the website  
Website: [www.niba.com.au](http://www.niba.com.au)

## Sport and Recreation Queensland

Sport and Recreation Queensland have developed a manual for sport and recreation organisations to increase their awareness of insurance and risk management and assist them to develop sound risk management processes. The manual can be downloaded from the website.

Phone: 07 3235 4342  
Email: [info@srq.qld.gov.au](mailto:info@srq.qld.gov.au)  
Website: [www.sportrec.qld.gov.au/insurance\\_information.cfm](http://www.sportrec.qld.gov.au/insurance_information.cfm)