



Check your Neighbours



We enjoy a wonderful climate and lifestyle in Queensland. However, natural hazards such as cyclone, storm and flood are an inevitable part of our environment. History has shown that we cannot afford to be complacent about the dangers they present.

Getting to know your neighbours is an important part of preparing your household. Neighbours can help each other in many ways and can include people in your street or community.

Take the time now to prepare for emergencies and:

- Prepare an Emergency Plan
- Prepare an Emergency Kit
- Prepare your home
- Tune into Warnings
- Check on your Neighbours.

These simple tasks can help you prepare for, survive and minimise the impacts of natural disasters.

Don't be caught out by a storm, cyclone or flood this season. Take steps to prepare now!

For more information on preparing for emergencies – visit: www.disaster.qld.gov.au

Know your neighbours

Queenslanders have a rich history of rallying together to help one another out and neighbours can help each other in many ways. Neighbours can include people in your street or people in your community.

There may be people in your community who could need more help than others in the case of an emergency - help that can often be provided by neighbours.

Think about people in your neighbourhood who may need your help; for example:

- Older people living at home by themselves.
- People with physical or sensory disabilities.
- People with a chronic illness or with a mental illness.
- Single parents with young children.
- Large families.
- People newly arrived to the area, including tourists, refugees or newly arrived immigrants.

What can you do?

- Talk to your neighbours to identify those who may need assistance – remember that many people value their privacy.
- Make a list of tasks neighbours can help each other. Does anyone have special skills; e.g. medical, technical, trade?
- Plan how the neighbourhood could work together after a disaster.
- Organise a community working bee - it's a great way to get to know your neighbours.
- Examples of ways in which you may be able to help others; e.g.
 - Bill has a sensory disability and needs someone to let him know when weather warnings are issued and cancelled.
 - Joan is unable to lift heavy objects and will need help to raise her furniture when flooding is imminent.
 - If the power is disrupted, Jack will need assistance to prepare meals and to contact his family.
 - Sally is in a wheel chair and will need assistance to secure loose items around her property.
- Sit down with your neighbours and have a cup of tea and chat about what has happened.

Help your neighbours?

- Help to evaluate and prepare the home for an emergency by:
 - Helping to prepare a household emergency plan;
 - Helping to prepare an emergency kit;
 - Helping to prepare an emergency plan for pets or assistance dogs.
- Assist in identifying and obtaining the resources needed to cope effectively with an emergency.
- Assist in moving furniture and valuables out of the way of flood water.
- Provide information about what is happening.
- Help to secure a property prior to a cyclone or storm.
- Provide a place to shelter while an emergency occurs.
- Help in the clean up after a disaster.



132 500 is the only number to call if you require the assistance of the State Emergency Service with storm damage, rising flood water, fallen trees on buildings and damage to your roof.

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Check your Neighbours

Remember – be sensitive to your neighbour’s privacy

Neighbour details

House number		Family Surname	
Family Members			
Pets (Type & Names)			
Phone Numbers			
Email address			
Emergency Contact Phone Numbers			
Relationship			
Notes (eg assistance required)			

House number		Family Surname	
Family Members			
Pets (Type & Names)			
Phone Numbers			
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Important telephone numbers

Police, Fire and Ambulance (only call if you believe the emergency is life threatening, critical or serious)	Emergencies: 000 Triple Zero (112 from a mobile)
State Emergency Service (SES)	132 500
Local Council	
RSPCA 1300 363 736 to report a lost or found animal	
Help for injured or trapped native animals	1300 animal 1300 264 625
Local animal welfare agency	