

# Your Guide to Rebates

## Ipswich Water

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## REBATES

The current water crisis has seen water conservation and water efficiency in our homes become more important than ever.

To help you bring water savings to your home and continue to play your part in conserving our precious resource, there are a number of rebates available for the purchase of water efficient devices and fixtures.

Simply, you are able to claim your rebates from two sources:

- Ipswich City Council – Water Conservation Rebate Scheme
- State Government – Home WaterWise and Home Garden WaterWise Rebate Schemes

## IPSWICH CITY COUNCIL

### The Water Conservation Rebate Scheme

The Water Conservation Rebate Scheme is an integral part of Council's water conservation initiatives.

We are presently offering generous rebates to eligible Ipswich City residents to bring greater water efficiency to their homes. By being water wise in your home you help save our precious water and the environment, as well as money on your water and electricity bills.

Rebates apply for:

- Rainwater tanks
- Dual flush toilets
- Water efficient shower roses

Rebate claims are paid on a first-in-first-paid basis once the Eligibility Guidelines (pages 3 and 4) have been met.

## Home Garden WaterWise Rebate Scheme

The Queensland Government is also providing a rebate of 50% of the total purchase cost for defined garden products up to a maximum rebate of \$50, for products purchased on or after 18 December 2006. It is anticipated this scheme will run to 17 December 2008.

What are the defined garden products?

- Native or drought resistant plants lasting for more than one year (excludes annuals, seeds, vegetables, fruit trees, edible herbs, turf and indoor plants)
- Soils (e.g. for top dressing gardens) and mulches that may be either organic (e.g. bark chips, sugar cane) or inorganic (e.g. pebbles – which must be between 2mm and 20mm in size)
- Kits or devices specifically designed for generating compost and/or the keeping of worms
- Water crystals and soil wetting agents that increase the water retention of soil

To ensure eligibility of your product you must seek advice from your local nursery or garden retail outlet prior to purchasing your choice of plants.

## HOW DO I CLAIM HOME WATERWISE REBATES?

For more information on both the Home WaterWise Rebate Schemes simply call the Queensland Government Water Hotline on 1800 243 585. Or, you can visit the Department of Natural Resources and Water website [www.nrw.qld.gov.au/water/saverscheme/index/](http://www.nrw.qld.gov.au/water/saverscheme/index/) where you can download your 'Rebate

## STATE GOVERNMENT INITIATIVES

### The Home WaterWise Rebate Scheme

The Home WaterWise Rebate Scheme is a comprehensive package of incentives to help Queensland households save water and address our current water crisis.

Under this scheme, South East Queensland residents can claim rebates for the following products purchased on or after 13 June 2006. Residents in the remainder of the State can claim rebates on products purchased on or after 16 August 2006:

- Up to \$1000 for new rainwater tanks, including installation, pumps, diverters and slab
- \$200 for a new 4-star (or better) water-rated clothes washing machine (one machine per household over lifetime of scheme)
- \$150 per suite for new 6/3 dual-flush toilet suites, replacing existing single-flush toilets (maximum 2)
- 50% of purchase cost up to \$200 (above-ground) or up to \$500 (below-ground) to install a greywater system
- 50% of purchase price up to \$30 per showerhead for a new 3-star (or better) showerhead (maximum 3)
- \$200 for a swimming pool cover and/or rollers (minimum size applies) - rebate will not exceed 80% of total purchase and installation costs

You can claim a rebate from the Home WaterWise Rebate Scheme, as well as any rebate offered by Council. However, the total rebate received for any item from both sources cannot exceed the combined purchase price and installation cost. In the case

## COUNCIL REBATE APPLICATION CHECKLIST

Please note this information relates to the Ipswich City Council Water Conservation Rebate Scheme as at 1 July 2007.

- REVIEW the list of eligible products. For more information on the Water Efficiency Labelling and Standards (WELS) Scheme and water efficient products, visit [www.waterrating.gov.au](http://www.waterrating.gov.au) or call 1800 803 772.
- EXAMINE the Eligibility Guidelines to ensure you make a valid application, noting applicable purchase dates.
- NOTE relevant requirements for the water conservation devices. Certain installations require you to engage a licensed plumber and lodge relevant plumbing, building and/or siting applications. Please ensure that your installation is compliant with all appropriate legislative requirements and guidelines.
- INSTALL your water conservation device. Rebate applications will only be accepted once the rainwater tank, or water conservation device, has been fully installed on the premises. In the case of a rainwater tank, it must be located in its final permanent location and connected to a roof via a downpipe.
- COMPLETE the Rebate Application Form, (and Self Assessable Building and Siting Checklist if appropriate) and relevant declarations.
- DELIVER your completed Application and original receipts to any Council Customer Service Counter, or post to Ipswich Water at PO Box 191, Ipswich QLD 4305.

Please allow approximately 6-8 weeks for processing of your Rebate Application.

*Ipswich Water reserves the right, at its sole discretion and at any time to change any or all of the Eligibility Guidelines, or terminate the Water Conservation Rebate Scheme. Applications must be received by Ipswich Water prior to any published termination date for the Water Conservation Rebate Scheme.*

*Council reserves the right to add or remove water harvesting and water conservation devices throughout the life of the rebate*

## General Eligibility Guidelines

- The residential property where the rainwater tank or water conservation device has been installed, must be located in the Ipswich City Council area and held under freehold title.
- Rebates apply only to new products, not to previously used or second-hand products.
- Rebates will be limited to the lower of the purchase price or the prescribed rebate amount.
- The receipted purchase price must be equal to, or greater than, the rebate paid.
- Original receipts for the purchase of the water conservation device or rainwater tank must be provided. Any original receipts will only be returned upon request, when the rebate application is presented at a Council Customer Service Centre (the original receipt will be noted as having had a rebate paid, and a copy taken for Council's records).
- Receipts must include:
  - ✓ the applicant's name;
  - ✓ the purchase or installation date;
  - ✓ the property address where product will be installed;
  - ✓ a full description of product purchased, including water efficiency rating where applicable; and
  - ✓ for over the counter purchases, a receipt showing the name of the supplier, a full description of the product purchased, including water efficiency rating where applicable.
- Applications can be hand delivered to any Council Customer Service Centre for forwarding to Ipswich Water, or can be posted directly to Ipswich Water at PO Box 191, Ipswich QLD 4305.
- The order of applications received will be based on receipt at Ipswich Water.
- Rebates will not be reserved pending meeting of Eligibility Guidelines.
- Applications outside these Eligibility Guidelines will not be considered for payment.
- Claimants must repay any rebates where Eligibility Guidelines are found to be breached.
- All decisions made by Ipswich Water in respect to this scheme will be final.

## Eligibility Guidelines for rainwater tanks

- All residential properties in the Ipswich City Council area, where the installation of a rainwater tank is not mandatory under Part 25 of the Queensland Development Code, are eligible to apply for a rainwater tank rebate. For more information contact Building Codes Queensland on 07 3239 6369.
- Rebates for rainwater tanks are based on the tank's volume and purchase date.

- The purchase date is deemed to be the first date a payment is made to a vendor, as deemed by the receipts provided.
- Rebates will only be applied against the purchase price of the rainwater tank.
- All applicants must complete a 'Self Assessable Building and Siting Checklist' confirming the rainwater tank installation meets Council's Building and Siting requirements. If the rainwater tank installation does not meet these guidelines, the applicant must seek a Building Approval, at their own cost, either from Council or a private Building Certifier. The applicant may also need to make an application for a relaxation of siting variations (Building Form 1) from Ipswich City Council.
- An inspection of the rainwater tank, where it is not permanently plumbed into the house, will only be completed at Council's discretion. If an inspection is required, Council will contact the applicant to arrange an inspection time. Please note that a successful rainwater tank rebate application will only be processed after the required inspection has occurred and situation assessed.
- A Body Corporate may claim a rainwater tank rebate on the same terms as a residential customer, where the rainwater tank is installed on the common property.
- A limit of one rainwater tank rebate per property applies over the entire life of this rebate scheme and earlier rebate schemes.
- Where multiple rainwater tanks are purchased and installed at the same property at the same time, the rebate will be paid based on the combined volume.
- The applicant is responsible for acquiring all Council permits relating to the installation of the rainwater tank. These may include plumbing permits for connection of the rainwater tank to internal plumbing and building permits where required by the tank's structure or location. Please note there may be costs associated with the lodgement of plumbing, building and siting approvals.
- All applicants will be required to sign a declaration on the reverse of a 'Water Conservation Rebate Scheme Application Form' stating the rainwater tank is installed, all relevant plumbing and/or building permits have been acquired and that the home owner understands the rainwater tank needs to be maintained in accordance with applicable legislative requirements and guidelines.

Rainwater tanks purchased between 1 July 2006 and 7 July 2007 and installed before 1 November 2007:

- 3,000 - 4,999 litres capacity - \$500 rebate; and
- 5,000 litres capacity or greater - \$750 rebate.

For rainwater tanks purchased after 7 July 2007:

- For rainwater tanks 5,000 litres capacity or greater purchased after 7 July 2007 which are permanently plumbed into the house a rebate of \$750 applies where:
  - ✓ The tank is permanently plumbed into the applicant's household in accordance with the applicable plumbing regulations, Council permits and approvals.
  - ✓ Permanently plumbed into the household means the rainwater

tank is connected to the household toilet and/or cold water washing machine taps.

- ✓ The applicant must ensure that their licensed plumber, who is installing the rainwater tank, signs and provides Council with relevant Plumbing and Drainage Approval forms within 20 business day of the rainwater tanks installation, as per the Plumbing and Drainage Act 2002:
  - Form 1: Application for Compliance Assessment (ss. 85 and 86 PDA)
  - Form 2: Proposed Plumbing and Drainage Work (ss. 85, 86 and 86A PDA)
  - Form 7: Notification of Responsible Person (ss. 19 and 19B SPDR)

(These forms are available from the Department of Local Government and Planning at [www.lgp.qld.gov.au](http://www.lgp.qld.gov.au) and from licensed plumbers.)

- ✓ A valid 'Self Assessable Building and Siting Checklist' and 'Plumbing Compliance Certificate' is completed and supplied with this rebate application. Please note rainwater tanks connected internally are required to display 'RAINWATER' stickers, as per Standards Australia 14.3.2. The water supply system from a rainwater tank shall be clearly marked at intervals not exceeding 1 metre with the contrasting coloured wording 'RAINWATER'. Water outlets shall be identified as 'RAINWATER' with a label or rainwater tap identified by a green coloured indicator with the letters 'RW'.
- For rainwater tanks 5,000 litres capacity or greater purchased after 7 July 2007 and not permanently plumbed into the house a rebate of \$250 applies. Applicants must also complete a valid 'Self Assessable Building and Siting Checklist' or make relevant building or siting applications.

## Eligibility Guidelines for water efficient shower roses

- All residences in Ipswich are eligible to apply for this rebate.
- Rebates for shower roses purchased form 1 July 2007 will only be applied against 50% of the purchase price, up to \$30 per shower rose.
- A limit of three shower roses per residence applies over the entire life of this rebate scheme and previous rebate schemes.
- The shower rose/s must have been purchased and installed after 1 January 2005.
- The shower rose must comply with the Standards Australia AAA (3A) rating or greater; or the WELS 3 star rating as recommended by Council for new properties and must replace an existing shower rose of a lower standard (i.e. 2A or less).
- Where receipts cannot be provided that show the water efficiency rating, the applicant must provide proof of the water efficiency rating form the Standards Australia and/or Australian Government WELS star rating websites.
- Applicants will be required to sign a declaration on the reverse of the application form stating they have replaced an existing shower rose of a lower standard (i.e. 2A or less).

## Eligibility Guidelines for dual flush toilet suites

- All residences in Ipswich are eligible to apply for this rebate.
- Rebates will only be paid where the entire toilet suite (cistern and matching pan) have been replaced.
- Rebates will be applied against the purchase price of the toilet suite only, up to \$100 per toilet suite.
- A limit of three toilet suites per residence applies over the entire life of this rebate scheme and previous rebate schemes.
- The toilet suite/s must have been purchased and installed after 1 January 2005.
- The toilet suite must be equal to or smaller than a 6/3 litre model as recommended by Council for new properties, and must replace an existing toilet of larger suite capacity.
- The toilet suite must be installed by a licensed plumber, who must complete the declaration on the reverse of the application form.
- A licensed plumber must also complete a Form 4 in accordance with the Plumbing and Drainage Act 2002, lodging it with Council within 20 business days after installation.

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