

IPSWICH WATER

Avoid
a cover
up!

...LEADING THE WAY IN SUSTAINABLE WATER MANAGEMENT

For more information

VISIT US AT

Warwick Road, Yamanto Qld 4305 or
www.ipswichwater.com.au

OFFICE HOURS

Mon-Fri 8.00am – 4.30pm

EMAIL US AT

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PHONE US ON

(07) 3810 7855

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(07) 3810 7964

IPSWICH WATER

PO Box 191, Ipswich Qld 4305

AFTER HOURS EMERGENCY NUMBER

(07) 3810 6666

January 2006

WATER AND SEWERAGE STRUCTURES
ON AND AROUND YOUR PROPERTY



Avoid a cover up!

Ipswich Water provides water supply and sewerage services to the residents of Ipswich City. We operate and maintain over 2,500 km of underground pipelines.

Our service is vital to the health and well-being of the Ipswich community and the environment. Any disruption to our services can have serious consequences.

The infrastructure serving your property (water and sewerage) has various surface features which are important for gaining access to and controlling the service.

Surface fittings on sewers and water mains, such as manhole covers, valve covers, fire hydrants, etc. are laid at the finished surface level of the footpath or allotment.

Water mains are generally laid in the footpath, with sewers most often in private property. Where sewers are laid within private property (building allotments) they are usually within 2 metres of the boundary.

Know before you start!

Before you build or excavate on your property make sure you know whether any of Council's water or sewerage assets will be affected.

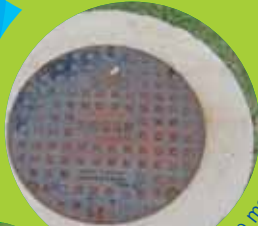
You can confirm the location of Council's water or sewerage assets by:

- Contacting Dial Before You Dig on 1100 for details of most underground services.
- Contacting Council's Design Services Section on 07 3810 7956 to purchase plans of water and sewerage assets.

Water meter box



Water stop valve



Sewerage manhole



Valve Post & Closed Valve Post

How can you help?

- Do not build within 1.5 meters of a sewer main without Council approval.
- Ensure that sufficient clearance is maintained around water and sewerage pipelines and maintenance fittings to allow access for inspection, maintenance and repairs.
- Do not bury sewerage maintenance holes (manholes). A buried manhole can delay the response time to clear a sewer blockage, causing prolonged escape of raw sewage. It can also prevent maintenance aimed at preventing sewerage blockages and overflows.
- Do not bury fire hydrants. A buried fire hydrant could prevent fire services from early intervention in a fire.
- Do not bury meters or meter boxes. A buried meter box could delay turning off water to stop a broken pipe from damaging the inside of your home.
- Do not build within a registered easement.
- Do not raise or lower the level of the ground surrounding surface fittings without first discussing your plans with Council.

What should you do?

If any of the above apply, please contact Council's Planning & Development Department on 07 3810 6888 to discuss your plans.