

VML:MB
Vicki Lukritz
3810 6221

2 November 2017

Sir/Madam

NOTICE OF MEETING

Notice is hereby given that a Meeting of the **LIBRARIES AND TOURISM COMMITTEE** will be held in the **Council Chambers** on the 2nd Floor of the Council Administration Building, 45 Roderick Street, Ipswich commencing at **11.30 am or 10 minutes after the conclusion of the Conservation and Environment Committee, whichever is the earlier** on **Wednesday, 8 November 2017**.

<u>MEMBERS OF THE LIBRARIES AND TOURISM COMMITTEE</u>	
Councillor Pahlke (Chairperson) Councillor Ireland (Deputy Chairperson)	Mayor Deputy Mayor Councillor Pisasale Councillor Stoneman

The agenda for the meeting is attached to this notice.

Yours faithfully

ACTING CHIEF EXECUTIVE OFFICER

LIBRARIES AND TOURISM COMMITTEE AGENDA

*11.30 am or 10 minutes after the conclusion of the Conservation and Environment Committee, whichever is the earlier on **Wednesday**,*

8 November 2017

Council Chambers

Item No.	Item Title	Officer
1	2017 Indigenous Insights	LSM
2	2017 Ipswich Libraries Telstra Maker Party in a Box	LSM
3	New Library Management System	LSM

LIBRARIES AND TOURISM COMMITTEE NO. 2017(02)

8 NOVEMBER 2017

AGENDA

1. 2017 INDIGENOUS INSIGHTS

With reference to a report by the Library Services Manager dated 20 October 2017 concerning Indigenous Insights held at Ipswich Central Library on Wednesday, 23 August 2017.

RECOMMENDATION

That the report be received and the contents noted.

Report

2. 2017 IPSWICH LIBRARIES TELSTRA MAKER PARTY IN A BOX

With reference to a report by the Library Services Manager dated 19 October 2017 concerning the *Telstra Maker Party in a Box* held at Ipswich Central Library on Wednesday, 20 September 2017.

RECOMMENDATION

That the report be received and the contents noted.

Report

3. NEW LIBRARY MANAGEMENT SYSTEM

With reference to a report by the Library Services Manager dated 20 October 2017 concerning the new Library Management System (LMS).

RECOMMENDATION

That the report be received and the contents noted.

Report

and any other items as considered necessary.

Libraries and Tourism Committee	
Mtg Date: 08.11.2017	OAR: YES
Authorisation: Caroline McMahon	

20 October 2017

MEMORANDUM

TO: CHIEF OPERATING OFFICER
(ARTS, SOCIAL DEVELOPMENT AND COMMUNITY ENGAGEMENT)

FROM: LIBRARY SERVICES MANAGER

RE: 2017 INDIGENOUS INSIGHTS

INTRODUCTION:

This is a report by the Library Services Manager dated 20 October 2017 concerning *Indigenous Insights* held at Ipswich Central Library on Wednesday, 23 August 2017.

BACKGROUND:

Indigenous Insights was a new initiative of Ipswich Libraries to celebrate National Aboriginal and Torres Strait Islander Children's Day. Delivered in partnership with the Community Engagement branch, it was an opportunity for adults and children aged 0-8 from all cultures to participate in a special event focused on celebrating family, culture and indigenous languages through music, dance and stories. The event included a children's concert presented by local indigenous educator and musician, Sharron Lindh, followed by a special morning tea for Indigenous Elders.

Sharron approached Ipswich Libraries about the possibility of delivering a Concert to celebrate National Aboriginal and Islander Children's Day after Ipswich Libraries had engaged her for an early years NAIDOC week celebration. This year, Sharron featured in the Queensland Government's 'Early Years Count' television campaign with individuals and groups from indigenous communities across Queensland. National Aboriginal and Islander Children's Day, which began in 1988, is celebrated in communities throughout Australia on 4 August each year. This was the first time Ipswich Libraries had hosted an event to mark this day. Sharron was unavailable on 4 August 2017 so consequently the Event was scheduled for later in the month.

Indigenous Insights was presented in partnership with Council's Community Engagement Branch and was delivered as a free event to the public. Ipswich Libraries developed marketing materials, handled bookings, organised catering and hosted the event on The Mezzanine.

The program was attended by Childcare Groups, Kindergartens, individuals and families as well as many local Elders from Sharron's extensive network and was designed to:

- Create a strong sense of cultural identity, understanding and celebration of our culture through language, dance and music to our First Nations children and their families within Ipswich and surrounding areas.
- Create a greater awareness and understanding of our culture to our wider community, through sharing and learning, creating new relationships between all cultural backgrounds across Ipswich and surrounding areas.
- Enhance all people's knowledge of our culture through song, dance and language.
- Be fun for everyone so that all participants would enjoy the time they spent together.

The 2017 theme for NAIDOC was 'Our Languages Matter', and this Event supported this theme through introducing audiences to aspects of indigenous languages and the vital role they play in cultural identity.

The morning was well attended with 121 children coming with their care providers or parents as well as 30 representatives from the Indigenous Elder community as detailed below:

Groups	Young People	Adults	Total
Children, families and carers	121	23	144
Indigenous Elders	0	30	30
<i>Indigenous Insights</i> Total Attendance	121	53	174

BENEFITS TO COMMUNITY AND CUSTOMERS:

Indigenous Insights aligns and contributes to the strategies and outcomes of the Council's Advance Ipswich and Corporate Plan 2017–2022 document as follows:

Provide a full spectrum of life-long learning opportunities, from early learning through to schooling, vocational training and tertiary education that aligns skills and education with emerging employment opportunities.

- Promote whole-of-life learning opportunities, particularly early learning and adult learning.
- Increased participation in learning opportunities across targeted community groups.

Develop a compact, sustainable, mixed use urban form that supports community and economic development.

- Develop a strong network of centres to support community connectedness and identity and accessibility to services and facilities that contribute to both social and economic outcomes.


FINANCIAL IMPLICATIONS:

The *Indigenous Insights* event was funded in the 2017-2018 financial year departmental budget allocation.

CONCLUSIONS:

Indigenous Insights was a significant cultural initiative for the Ipswich region, offering an opportunity for community members of all ages to come together to celebrate Aboriginal and Torres Strait Islander children, families and traditions.

ATTACHMENT:

Name of Attachment	Attachment
Attachment A: <i>Indigenous Insights</i> - Photographs	 Attachment A

RECOMMENDATION:

That the report be received and the contents noted.

Sylvia Swalling
LIBRARY SERVICES MANAGER

I concur with the recommendation contained in this report.

Caroline McMahon
CHIEF OPERATING OFFICER
(ARTS, SOCIAL DEVELOPMENT AND COMMUNITY ENGAGEMENT)



Indigenous Insights
Ipswich Libraries
2017



Libraries and Tourism Committee	
Mtg Date: 08.11.2017	OAR:
Authorisation: Caroline McMahon	

19 October 2017

MEMORANDUM

TO: CHIEF OPERATING OFFICER
(ARTS, SOCIAL DEVELOPMENT AND COMMUNITY ENGAGEMENT)

FROM: LIBRARY SERVICES MANAGER

RE: 2017 IPSWICH LIBRARIES TELSTRA MAKER PARTY IN A BOX

INTRODUCTION:

This is a report by the Library Services Manager dated 19 October 2017 concerning the *Telstra Maker Party in a Box* held at Ipswich Central Library on Wednesday, 20 September 2017.

BACKGROUND:

Telstra Maker Party in a Box is a national initiative of the Telstra Foundation to support digital learning experiences for young people across regional Australia. The concept involves the provision of a package of make-it-yourself digital activities that inspire children to learn through coding and inventing with technology. The packages, developed to fuel imagination and creativity in young children, are gifted to community spaces such as libraries.

Former Olympic gold medalist Duncan Armstrong, representing Telstra, presented Ipswich Libraries with a *Maker Party in a Box* kit consisting of four Sphero robots, four DIY Speaker kits, ten Little Bits Gizmos and Gadgets kits, ten Little Bits Base kits, ten Arduino robotic kits, as well as a USB, party bag and batteries.

Ipswich Libraries' *Telstra Maker Party in a Box*, a component of the library's Holiday Program, was launched by Mayor Andrew Antoniolli. Two workshops offered children the chance to play with various technologies including, but not limited to, some of the above devices. Other activities offered included Bee-Bots, Ozobots and robot costume craft. Table 1 below provides an overview of attendance at Ipswich Central Library for the two sessions.

Table 1: Overview of Maker Party in a Box attendance by age

Maker Party in a Box							
Age	0-5 years	6-8 years	9-12 years	13+ years	Adults	Telstra	Total
Attendance	15	24	28	3	40	3	113

The *Telstra Maker Party in a Box* enterprise reflects an increased nationwide focus on STEAM (Science, Technology, Engineering, Arts and Mathematics) and the importance of play in the learning process. The hands on and open experience with technology offered by Ipswich Libraries focused on connecting children with creativity and their digital future, and the craft activity added a touch of the arts.

Several activity stations were set up around the library's Mezzanine space and participants were free to move around and engage with the technology or craft of their choosing. Often parents and children interacted with the technology together, highlighting the ability of technology such as robotics to provide a connection through play across all ages. Each workshop lasted approximately ninety minutes and verbal feedback received was overwhelmingly positive.

BENEFITS TO COMMUNITY AND CUSTOMERS:

The *Telstra Maker Party in a Box* concept provides positive and enriching experiences to engage and inspire children, and empower them to meet the digital future. Such opportunity to access technology extends to community members of all ages thus highlighting the Library as an inclusive communal space for digital literacy development, creativity, innovation and interaction.

This event, with the focus on free play and technology, provided a platform from which children (and interested adults) could develop and apply critical thinking and problem solving skills alongside imagination and creativity. These digital literacy and innovation skills will be critical in a world where technological development and change is rapid. Integrating the *Telstra Maker Party in a Box* concept into the library programming schedule allows for the development of curiosity and confidence with digital making and assists in the digital preparedness and empowerment of the community's young people.

The Ipswich Libraries' *Telstra Maker Party in a Box* event contributes to the strategies and outcomes of Council's Advance Ipswich and Corporate Plan 2017-2022 as follows:

Advance Ipswich: Goal 1, Strategy 2

Provide a full spectrum of life-long learning opportunities, from early learning through to schooling, vocational training and tertiary education that aligns skills and education with emerging employment opportunities.

- Promote whole-of-life learning opportunities, particularly early learning and adult learning.
- Increased participation in learning opportunities across targeted community groups.

Community Identity (Corporate Plan – Goal 1 CSW 2.1.3)

- Encourage community activities that promote and celebrate a sense of belonging.


Community Identity (Corporate Plan – Goal 1 CSW 2.2.2)

- Implement a Community Engagement Framework that supports equitable access for all residents and that utilises modern engagement tools and technologies.

FINANCIAL IMPLICATIONS:

The technology, catering and Telstra staff time for the *Telstra Maker Party in a Box* event was funded by the Telstra Foundation. Ipswich Libraries' contribution to the event was scoped as part of the Public Programming service stream of Ipswich Libraries and funded in the 2017-2018 financial year allocation.

ATTACHMENT:

Name of Attachment	Attachment
Attachment A: Telstra Maker Party in a Box photographs	 Attachment A

RECOMMENDATION:

That the report be received and the contents noted.

Sylvia Swalling
LIBRARY SERVICES MANAGER

I concur with the recommendation contained in this report.

Caroline McMahon
CHIEF OPERATING OFFICER
(ARTS, SOCIAL DEVELOPMENT AND COMMUNITY ENGAGEMENT)



TELSTRA MAKER PARTY IN A BOX

IPSWICH CENTRAL LIBRARY

WEDNESDAY, 20 SEPTEMBER 2017



Libraries and Tourism Committee	
Mtg Date: 08.11.2017	OAR: YES
Authorisation: Caroline McMahon	

20 October 2017

MEMORANDUM

TO: CHIEF OPERATING OFFICER
(ARTS, SOCIAL DEVELOPMENT AND COMMUNITY ENGAGEMENT)

FROM: LIBRARY SERVICES MANAGER

RE: NEW LIBRARY MANAGEMENT SYSTEM

INTRODUCTION:

This is a report by the Library Services Manager dated 20 October 2017 concerning the new Library Management System (LMS).

BACKGROUND:

In 2015, Ipswich Libraries reviewed the existing suite of business systems and identified the following as being critical improvements that were necessary in order to deliver its strategic priorities:

1. Visibility of Ipswich Libraries books in search engines such as Google.
2. Customer search results that integrate:
 - Physical items;
 - e-Resources;
 - Article-level content from reference database subscriptions;
 - Full archive integration including Picture Ipswich into the LMS.
3. Improved reporting from the Library Management System.

The investigation of options resulted in the inclusion of the requirement to improve the user interface of the LMS to facilitate roaming and remote customer service.

Following a comprehensive approach to market, Ipswich Libraries has selected the Spydus Library Management System. Spydus will provide simplified and streamlined workflows and significantly improved business efficiencies. The system has a definitive solution for delivery across platforms and devices and full API integration. Spydus will make Ipswich Libraries' resources and services discoverable and accessible working seamlessly with third-party resource vendors; providing a responsive, configurable, and modern interface for the public and facilitating resource discovery through external search engines.

BENEFITS TO COMMUNITY AND CUSTOMERS:

The new LMS will enable Ipswich Libraries to unite the Picture Ipswich and other collections within one search interface for customers and staff. This will enhance the visibility of the Picture Ipswich collection and provide a more convenient and intuitive discovery experience for customers.

The ability to reserve and access the public access computers will also be available through Spydus and, there are plans to move the event management and event booking functions into this single online service point. For the first time customers will be able to join online and borrow immediately (functionality that has been considered standard in public libraries for over ten years but has not been available to Ipswich Libraries customers).

CONCLUSION:

Commissioning is due to begin early November with a go-live date projected to be around twenty weeks later.

RECOMMENDATION:

That the report be received and the contents noted.

Sylvia Swalling

LIBRARY SERVICES MANAGER

I concur with the recommendation contained in this report.

Caroline McMahon

CHIEF OPERATING OFFICER

(ARTS, SOCIAL DEVELOPMENT AND COMMUNITY ENGAGEMENT)