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1. Statement

Council is committed to providing cost effective waste collection services to its residents in the interest of public health and environmental protection.

2. Purpose and Principles

Council will achieve this policy commitment by making available a service for the removal of general waste from all habitable dwellings in serviceable areas of Ipswich. Charges for general waste collection services will be shared equitably across all these properties to fund this essential community service. In order to ensure the provision of a cost effective waste collection service and equity in funding the collection service:

- Council will establish and maintain a Waste Collection Service Area Register.
- Properties will be rated for a household waste service for each habitable dwelling regardless of whether the dwelling is occupied.
- Vacant properties have the option to be exempt from rated household waste service charges if there is no habitable dwelling on the site. This exemption also applies if a house has been demolished, removed or is deemed by Council to be uninhabitable.
- Properties with an area greater than 8 hectares are granted the optional right to commence or abstain from the provision of a waste service and billing for the service.
- The rated household waste service charge will be commenced as soon as practicable after the Final Inspection is issued for newly constructed dwellings.
- Waste collection services will only be provided to the frontage of properties that are located on maintained roads and roads with adequate provision for the turning of waste collection vehicles.
- Households located on roads deemed unsuitable for collection vehicle operations will be provided with waste containers, and a collection service, at the nearest practical location to their property if possible.
- Residents that cannot be practically provided with a waste collection service are required to dispose of their household waste at a Council Recycling & Refuse Centre.
- Domestic waste collection vehicles may be required to use that portion of a nominated driveway situated on the road reserve area as a turnaround area in circumstances where:

- (i) There is no appropriate turnaround area provided on the relevant road way for the vehicles;
 - (ii) The driveway is suitably constructed to accommodate regular use as a turnaround area by domestic waste collection vehicles; and
 - (iii) A risk assessment has indicated that it is considered safe to use the driveway as a turnaround area.
- In the event that a driveway is nominated for the purpose of a domestic waste collection vehicle turnaround area, Council will provide the property owner with a maintenance agreement that indicates Council will repair any damage the collection vehicle may cause to the driveway that is constructed or connected to the road.

3. Strategic Plan Links

This policy aligns with the following iFuture 2021-2026 Corporate Plan theme:

- Natural and Sustainable

4. Regulatory Authority

- Environmental Protection Regulation 2008
- Waste Reduction & Recycling Regulation 2011
- *Local Government Act 2009*

5. Human Rights Commitment

Ipswich City Council (Council) has considered the human rights protected under the *Human Rights Act 2019 (Qld)* (the Act) when adopting and/or amending this policy. When applying this policy, Council will act and make decisions in a way that is compatible with human rights and give proper consideration to a human right relevant to the decision in accordance with the Act.

6. Scope

The core matters addressed by this policy include:

- a) designation of the defined waste collection area that specifies where Council will arrange for the removal of general waste from Ipswich households;
- b) service charging arrangements to share service costs across the community;
- c) waste disposal options available for residents of unserviced dwellings; and
- d) circumstances where driveways can be used as turnaround areas for domestic waste collection vehicles.

7. Roles and Responsibilities

Resource Recovery Manager is to:

- Ensure general waste collection services are available for all serviceable households throughout Ipswich.
- Prepare and monitor the waste services budget to lobby for adequate resourcing of waste collection and public disposal facility operations.
- Ensure serviced dwellings are rated for household waste services.

- Ensure that the domestic waste collection service meets agreed performance targets.

8. Key Stakeholders

Rates and Property section to ensure correct rated household service charges are applied in accordance with the Domestic Waste Collection Policy.

9. Monitoring and Evaluation

- A Waste Collection Service Area Register is maintained and reflects current serviceable households throughout Ipswich.
- Quarterly audits of rated household waste service charges identify unrated waste collection services and increase revenue through additional service commencements.
- Adequate public waste disposal facilities are available for waste disposal from unserviced dwellings.
- Maintenance agreements are in place between Council and the property owner in the event that a driveway needs to be used as a turnaround area for domestic waste collection vehicles.

10. Definitions

General waste	Includes domestic waste and recyclable waste under the provisions of the Environmental Protection Regulation 2008.
Road reserve	Section 60 of the Local Government Act 2009 (Qld) provides that Council has control of all roads in its local government area. The road reserve area of a property owner’s driveway is defined as a road under this legislation.
Serviced premises	Premises in a local government area are serviced premises if the premises are in an area designated by the local government as an area in relation to which the local government has arranged for removal of general waste from premises in the area.

11. Policy Owner

The General Manager (Infrastructure and Environment) is the policy owner and the Environment and Sustainability Manager is responsible for authoring and reviewing this policy.