

VML:MB  
Vicki Lukritz  
3810 6221

12 April 2018

Sir/Madam

Notice is hereby given that a Meeting of the **HEALTH, SECURITY AND COMMUNITY SAFETY COMMITTEE** is to be held in the **Council Chambers** on the 2nd Floor of the Council Administration Building, 45 Roderick Street, Ipswich commencing at **8.30 am** on **Tuesday, 17 April 2018.**

<b><u>MEMBERS OF THE HEALTH, SECURITY AND COMMUNITY SAFETY COMMITTEE</u></b>	
Councillor Ireland ( <b>Chairperson</b> ) Councillor Pahlke ( <b>Deputy Chairperson</b> )	Councillor Antonioli ( <b>Mayor</b> ) Councillor Wendt ( <b>Deputy Mayor</b> ) Councillor Pisasale

Yours faithfully

**ACTING CHIEF EXECUTIVE OFFICER**

## HEALTH, SECURITY AND COMMUNITY SAFETY COMMITTEE AGENDA

8.30 am on **Tuesday**, 17 April 2018

Council Chambers

Item No.	Item Title	Officer
1	<a href="#">Regional Invasive Species Management</a>	A/M(AM)
2	<a href="#">Clean Up Australia Day 2018</a>	EO
3	<a href="#">Best Friends Forever Book Launch Animal Management Resource</a>	SPSM
4	<a href="#">Health, Security and Regulatory Services Monthly Activity Report – March 2018</a>	SPSM&PO(BO)

\*\* Item includes confidential papers

**HEALTH, SECURITY AND COMMUNITY SAFETY COMMITTEE NO. 2018(04)**

**17 APRIL 2018**

**AGENDA**

1. **REGIONAL INVASIVE SPECIES MANAGEMENT**

With reference to a report by the Acting Manager (Animal Management) dated 5 April 2018 concerning regional invasive species management.

**RECOMMENDATION**

That the report be received and the contents noted.

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2. **CLEAN UP AUSTRALIA DAY 2018**

With reference to a report by the Education Officer dated 6 April 2018 concerning Clean Up Australia Day 2018.

**RECOMMENDATION**

That the report be received and the contents noted.

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3. **BEST FRIENDS FOREVER BOOK LAUNCH ANIMAL MANAGEMENT RESOURCE**

With reference to a report by the Strategic Policy and Systems Manager dated 8 April 2018 concerning the launch of a new resource for Council animal management education called "Best Friends Forever".

**RECOMMENDATION**

That the report be received and the contents noted.

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4. **HEALTH, SECURITY AND REGULATORY SERVICES MONTHLY ACTIVITY REPORT – MARCH 2018**

With reference to a report by the Strategic Policy and Systems Manager and Principal Officer (Business Operations) dated 6 April 2018 concerning the monthly update on the activities of the Health, Security and Regulatory Services (HSRS) Department.

**RECOMMENDATION**

That the report be received and the contents noted.

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**\*\* Item includes confidential papers**

and any other items as considered necessary.

HT:HT  
A4760282

Health, Security and Community Safety	
Mtg Date: 17.04.18	OAR: YES
<b>Authorisation:</b> Sean Madigan	

5 April 2018

## **MEMORANDUM**

TO: CHIEF OPERATING OFFICER (HEALTH, SECURITY AND REGULATORY SERVICES)

FROM: ACTING MANAGER (ANIMAL MANAGEMENT)

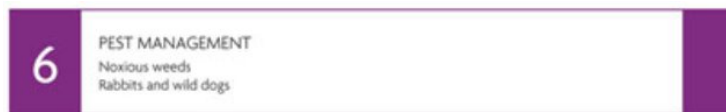
RE: REGIONAL INVASIVE SPECIES MANAGEMENT

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### **INTRODUCTION:**

This is a report by the Acting Manager (Animal Management) dated 5 April 2018 concerning regional invasive species management.

### **HEALTH AND AMENITY PLAN PRIORITY:**



### **BACKGROUND:**

The Health, Security and Regulatory Services department recently hosted a meeting with neighbouring Councils and Biosecurity Queensland to discuss regional invasive species management.

Officers attended from the following local governments:

- Lockyer Valley Regional Council;
- Logan City Council;
- Scenic Rim Regional Council; and
- Somerset Regional Council.

The discussion focussed on invasive plant and animal management, with specific items including:

- Each Council's processes (particularly regarding enforcing the provisions of the *Biosecurity Act 2014*);
- Compliance practices and their success in each Council region (advice to landholders, voluntary enforcement letters, or Biosecurity Orders/Entry Notices);
- Biosecurity Planning, including the status of each Council's Biosecurity Plan and species that were considered either a high regional priority or a low priority; and
- The resourcing of invasive species management programs across each local government.

There were a number of key themes that came from the discussions, namely:

- Regionally, the Councils in attendance were rarely utilising the formal compliance functions (Biosecurity Orders/Entry Notices) of the *Biosecurity Act 2014*. Instead, relying on voluntary compliance or advice to landholders (with subsequent follow up);
- The most effective programs are also the most resourced. For example, one of the attending Councils was able to provide an alternative to compliance (voluntary or otherwise), by offering to treat weed infestations at cost, with Council equipment and staff;
- Species prioritisation differed from Council to Council. Fireweed, for example, is considered so widespread and difficult to control in other local authorities. On that basis, the response to Fireweed complaints was to provide advice to landholders only (Asset-Based Protection); and
- There is the opportunity to work together further, through species prioritisation in each Council's Biosecurity Plan.

All attendees agreed that these meetings are extremely valuable and the commitment was made to continue to have these meetings at least every 12 months (Ipswich City Council to date hosted the last two meetings – in 2017 and 2018).

#### **CONCLUSION:**

All local governments in Queensland manage invasive plant and animal species. Sharing information between each other on processes, documentation and maintaining consistency with Ipswich's neighbouring Councils will ensure management that is undertaken provides the highest return on investment.

#### **RECOMMENDATION:**

That the report be received and the contents noted.

Haiden Taylor

**ACTING MANAGER (ANIMAL MANAGEMENT)**

I concur with the recommendation contained in this report.

Sean Madigan

**CHIEF OPERATING OFFICER (HEALTH, SECURITY AND REGULATORY SERVICES)**

<b>Health, Security and Community Safety Committee</b>	
Mtg Date: 17.4.18	OAR: YES
<b>Authorisation:</b> Sean Madigan	

6 April 2018

## **MEMORANDUM**

TO: CHIEF OPERATING OFFICER (HEALTH, SECURITY AND REGULATORY SERVICES)

FROM: EDUCATION OFFICER

RE: CLEAN UP AUSTRALIA DAY 2018

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### **INTRODUCTION:**

This is a report by the Education Officer dated 6 April 2018 concerning Clean Up Australia Day 2018.

### **BACKGROUND:**

Clean Up Australia Day (CUAD) 2018 was held on Sunday, 4 March, 2018. Businesses participated on Tuesday, 27 February 2018 and schools participated on Friday, 2 March 2018.

In the past 27 years, Australians have devoted more than 31 million hours towards the environment through CUAD and collected over 331 thousand tonnes of rubbish. The CUAD registration website provides an opportunity for residents to register their own sites to clean up, that is, public spaces that are known to them. The website registration process makes it clear that they are responsible for themselves on the clean-up site and provides guidance on first aid and dos and don'ts for certain types of materials. The site provides a range of resources and equipment they can access to assist them on the day.

### **2018 CUAD campaign:**

The 2018 CUAD campaign consisted of the following:

- Council provided support to residents hosting their own sites by: providing delivery of general rubbish bins and skip bins for the day (number of skip bins was limited and allocated based on size of clean-up site and number of volunteers).
- Two competitions were run involving CUAD participants entering photos of rubbish they collected on CUAD.

- A social media campaign was delivered promoting both the event and the photo competition.
- A list of registered CUAD sites for each Division was sent to each Councillor prior to the day.

**Registered sites and bin assistance:**

There were 44 registered CUAD sites across Ipswich. 6 of the registered sites requested bin assistance. Ipswich Waste Services delivered and collected bins to and from each location.

**Photo competition:**

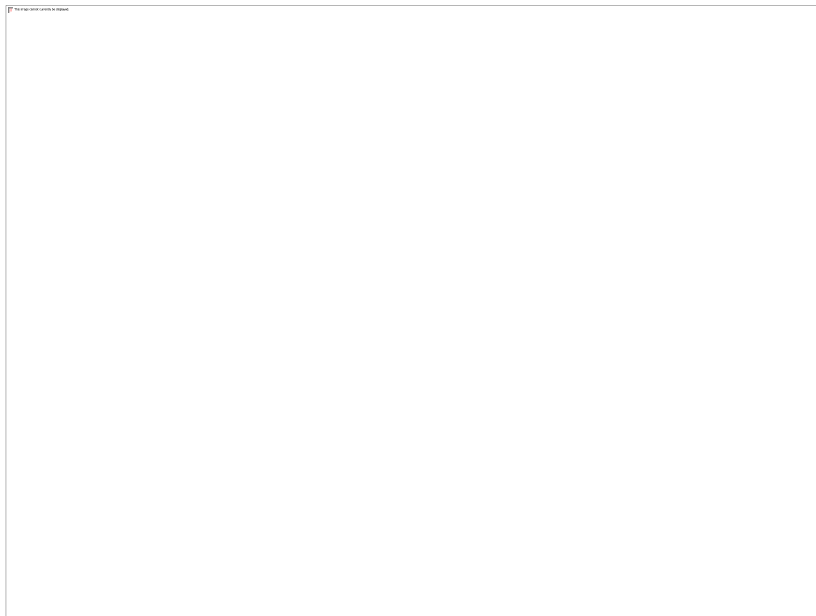
Council ran a photo competition where schools and residents were encouraged to send in photos of rubbish they had collected from their CUAD site. Winners were presented with a \$200 gift voucher to The Source Bulk Foods, a local specialty grocery store in Springfield. They have a zero-waste revolution. They are a plastic bag free shopping experience where you can bring and recycle your own bottles, containers, jars and bags.

12 registered sites entered the photo competition. The winners of the photo competitions were as follows:

**Winner in the Open category**

Redbank Plains Scout Troop

Location: Regatta Lake Springfield Lakes





**Other site to be mentioned in the Open category**

Blue Gum Reserve, Karalee

Location: South Queensborough Pde, Karalee



**Winner in the School category**

Ipswich State High School

Location: Ipswich State High School



**CONCLUSION:**

Clean Up Australia Day (CUAD) 2018 was held on Sunday, 4 March, 2018. Businesses participated on Tuesday, 27 February 2018 and schools participated on Friday, 2 March 2018. There were 44 registered CUAD sites across Ipswich. 6 of the registered sites requested bin assistance. Ipswich Waste delivered and collected bins to and from each location. 12 registered sites entered the photo competition with one winning photo chosen in each category.

**RECOMMENDATION:**

That the report be received and the contents noted.

Nicole Grant  
**EDUCATION OFFICER**

I concur with the recommendations contained in this report.

Barbara Dart  
**STRATEGIC POLICY AND SYSTEMS MANAGER**

I concur with the recommendations contained in this report.

Sean Madigan  
**CHIEF OPERATING OFFICER (HEALTH, SECURITY AND REGULATORY SERVICES)**

<b>Health, Security and Community Safety Committee</b>	
Mtg Date: 17.4.18	OAR: YES
<b>Authorisation:</b> Sean Madigan	

BD:BD

8 April 2018

## **MEMORANDUM**

TO: CHIEF OPERATING OFFICER (HEALTH, SECURITY AND REGULATORY SERVICES)

FROM: STRATEGIC POLICY AND SYSTEMS MANAGER

RE: BEST FRIENDS FOREVER BOOK LAUNCH  
ANIMAL MANAGEMENT RESOURCE

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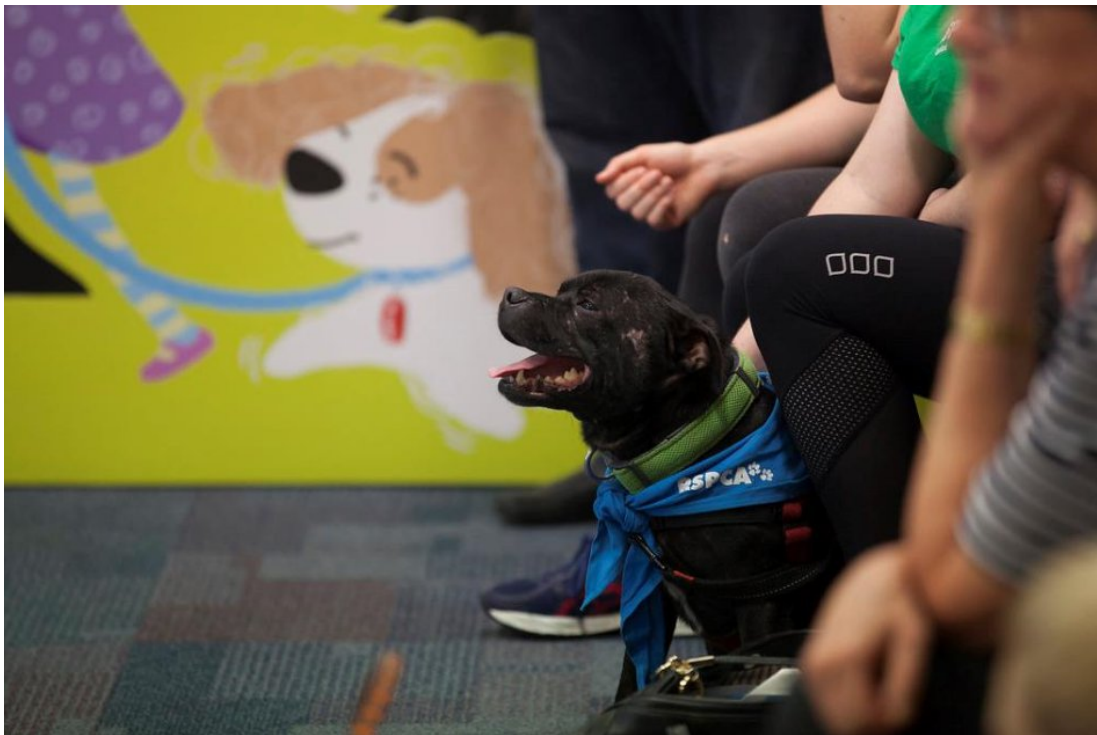
### **INTRODUCTION:**

This is a report by the Strategic Policy and Systems Manager dated 8 April 2018 concerning the launch of a new resource for Council animal management education called “Best Friends Forever”.

### **BACKGROUND:**

Council developed a resource that can be used with its Pets and People Education Program (PetPEP) that is conducted in kindergartens and primary schools across the City. The resource is called “Best Friends Forever” and tells of Lucy’s journey as she adopts a dog and learns about the responsibilities of owning a pet. On Thursday 5 April 2018 the book was launched at the Ipswich Library (South Street, Ipswich) by Councillor David Pahlke and Councillor Sheila Ireland. The launch was a great success enjoyed by many children and their parents and guardians.

Some photos from the launch are following:







In addition to it being a free resource for the PetPEP program, the book is now available for sale (\$5 inc GST) at the below locations:

- Ipswich City Council Administration Building, Ground Floor, Front Counter (50 South Street, Ipswich)
- Ipswich City Council Customer Contact Centre (143 Brisbane Street, Ipswich)
- Pound and Animal Management Centre (6 Hooper Street, West Ipswich)
- Visitor Information Centre (14 Queen Victoria Parade, Ipswich)

#### **CONCLUSION:**

Council has developed a resource that can be used with its Pets and People Education Program (PetPEP) that is conducted in kindergartens and primary schools across the City. The resource is called “Best Friends Forever” and tells of Lucy’s journey as she adopts a dog and learns about the responsibilities of owning a pet. In addition to it being a free resource for the PetPEP program, the book is now available for sale at various locations.

#### **RECOMMENDATION:**

That the report be received and the contents noted.

Barbara Dart

**STRATEGIC POLICY AND SYSTEMS MANAGER**

I concur with the recommendation contained in this report.

Sean Madigan

**CHIEF OPERATING OFFICER (HEALTH, SECURITY AND REGULATORY SERVICES)**

<b>Health, Security and Community Safety Committee</b>	
Mtg Date: 17.04.2018	OAR: YES
<b>Authorisation:</b> Sean Madigan	

MW:MW

6 April 2018

## **M E M O R A N D U M**

TO: CHIEF OPERATING OFFICER  
(HEALTH, SECURITY AND REGULATORY SERVICES)

FROM: STRATEGIC POLICY AND SYSTEMS MANAGER AND  
PRINCIPAL OFFICER (BUSINESS OPERATIONS)

RE: HEALTH, SECURITY AND REGULATORY SERVICES MONTHLY ACTIVITY REPORT –  
MARCH 2018

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### **INTRODUCTION:**

This is a joint report by the Strategic Policy and Systems Manager and Principal Officer (Business Operations) dated 6 April 2018 concerning the monthly update on the activities of the Health, Security and Regulatory Services (HSRS) Department.

### **BACKGROUND:**

The HSRS Department is responsible for the management of compliance activities across the City. The attached HSRS Monthly Activity Report (**Attachment A**) is for the month of March 2018. The data within the report is separated into two components:

**Compliance Delivery Status:** Provides an update on service requests, infringements, warnings, prosecutions and appeals, licences, permits and design assessments approved in the month.

**Other Program Delivery Status:** Provides an update on other programs, such as the Immunisation clinics, implementation of new laws, special events and any stakeholder engagement which may include the progress of projects for the HSRS Health and Amenity Plan for 2017-2018.

**CONCLUSION:**

The HSRS Monthly Activity Report provides an update on compliance and other programs being delivered during the month with comparisons to previous periods.

**ATTACHMENT:**

Name of Attachment	Attachment
<a href="#">HSRS Monthly Activity Report – March 2018</a>	Attachment A

**RECOMMENDATION:**

That the report be received and the contents noted.

Barbara Dart and Maree Walker

**STRATEGIC POLICY AND SYSTEMS MANAGER; PRINCIPAL OFFICER (BUSINESS OPERATIONS)**

I concur with the recommendation contained in this report.

Sean Madigan

**CHIEF OPERATING OFFICER**

**(HEALTH, SECURITY AND REGULATORY SERVICES)**



# Health, Security and Regulatory Services

March 2018  
MONTHLY ACTIVITY REPORT



[ipswich.qld.gov.au](http://ipswich.qld.gov.au)



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## Introduction

Council's Department of Health, Security and Regulatory Services (HSRS) is the lead agency in the Ipswich community for the design and delivery of policy and programs that develop and drive a safe and healthy community.

Health and safety can be linked to the majority of services and responsibilities undertaken by Ipswich City Council. Local Councils are no longer just known for the three R's – Roads, Rates and Rubbish. From ensuring children are safe during peak school pick up and drop off times, providing CCTV protection and coverage across the City all the way to guiding businesses on how they can safely prepare food in cafes and restaurants, health and safety is at the very cornerstone of what the community wants. Health and safety is also critical to new communities when they are developed, as it will foster active lifestyles, provide easy access to healthy foods, create streets that are safe to walk through and encourage positive relationships between neighbours that are free of nuisance.

This monthly activity report for **March 2018** provides a snap shot of compliance activities for specific activities, outputs and outcomes.

# Compliance Delivery Status

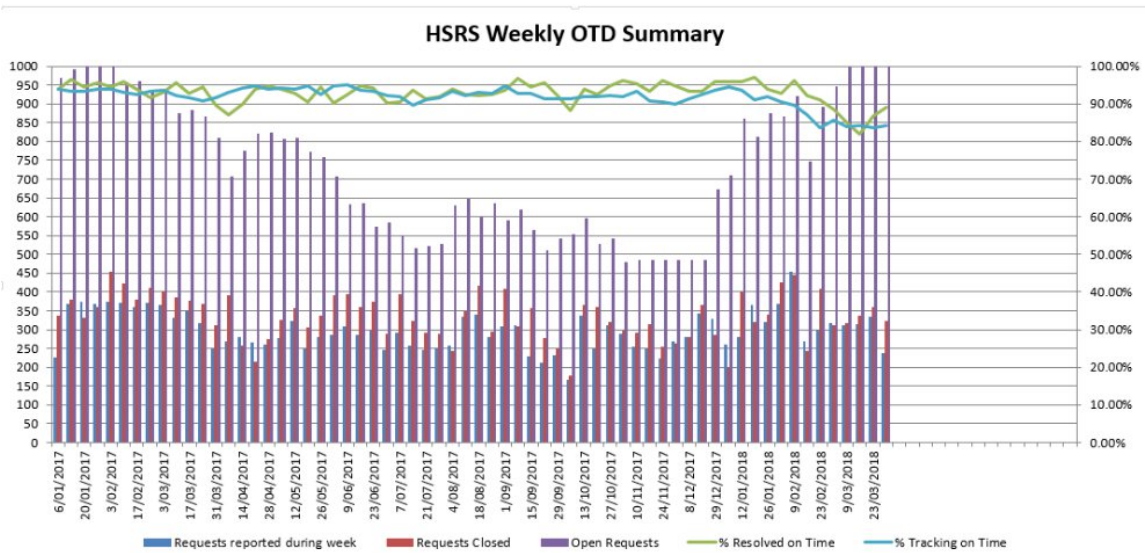
## Customer Service Requests

The HSRS Department receives service requests from the community in relation to a diverse range of matters including but not limited to animal management, local laws, parking and environmental health. HSRS monitors the volumes and types of service request to identify trends and allocate resources accordingly to provide a high level of customer service to the community.

### HSRS Weekly Compliance Activity - Ongoing

The below graph illustrates the week by week monitoring of customer service requests that are processed, investigated and resolved by HSRS staff. The Department continues to monitor the 85% target to resolve requests timeframe through allocating appropriate Council resources to respond to the needs of the community ensuring that the health, safety and wellbeing of the community are protected.

HSRS manage 75 service requests types, monitoring seasonal peaks for request management, proactive campaign planning. Seasonal peaks can include rainfall impacting sediment/erosion and overgrown properties and school terms and holidays impacting on programs including safe school parking.






### Total requests actioned each month for HSRS

MONTH	Total Customer Service Requests Created	Variance to previous month
Jan-16	1204	↑246
Feb-16	1011	↓193
Mar-16	1029	↑18
Apr-16	1078	↑49
May-16	1032	↓46
Jun-16	1007	↓25
Jul-16	1067	↑60
Aug-16	1238	↑171
Sep-16	1053	↓185
Oct-16	1166	↑113
Nov-16	1317	↑151
Dec-16	1079	↓238
Jan-17	1561	↑482
Feb-17	1403	↓158
Mar-17	1405	↑2
Apr-17	1197	↓208
May-17	1340	↑143
Jun-17	1388	↑48
Jul-17	1199	↓189
Aug-17	1581*	↑382
Sep-17	1260	↓321
Oct-17	1233	↓27
Nov-17	1368	↑135
Dec-17	1129	↓239
Jan-18	1607	↑478
Feb-18	1431	↓176
Mar-18	1606	↑175

\*The increase in the total number of service requests in August includes investigations for littering and dumping from the Kerbside Cleanup project, as well as proactive inspections relating to environmental activities.

### Top 10: Customer Service Requests and Volumes for March 2018

The following dashboard highlights the top 10 service requests raised by customers for **March 2018** with variances from the previous month for HSRS officers to investigate. Service request numbers for the top 10 have remained relatively steady with the seasonal peak in Overgrown Private Property retaining the highest volume.

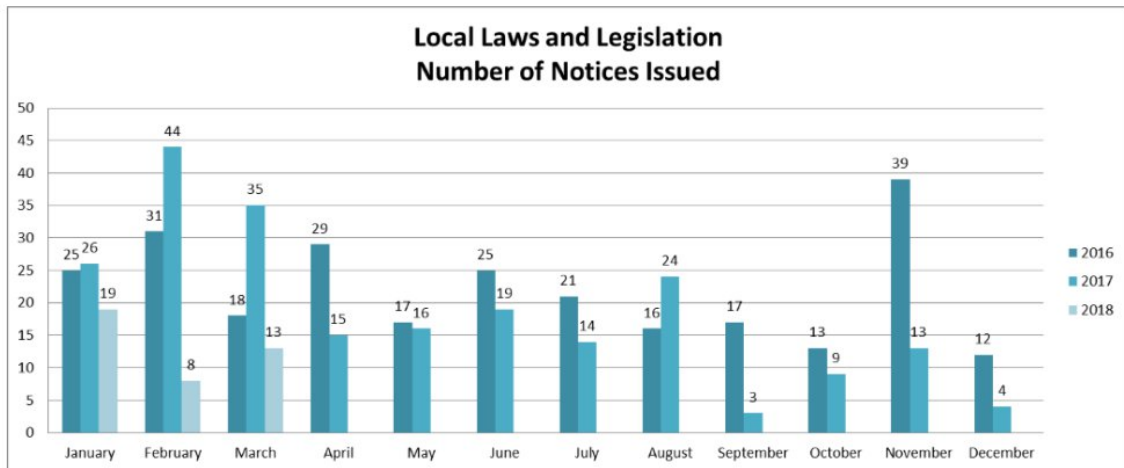
	<b>Overgrown Private Property</b>	<b>189</b>	<b>Ranking</b>	<table><tr><th>This Month</th><th>Last Month</th></tr><tr><td>1</td><td>3</td></tr></table>	This Month	Last Month	1	3
This Month	Last Month							
1	3							
	<b>Roaming Dogs</b>	<b>138</b>	<b>Ranking</b>	<table><tr><th>This Month</th><th>Last Month</th></tr><tr><td>2</td><td>2</td></tr></table>	This Month	Last Month	2	2
This Month	Last Month							
2	2							
	<b>Illegal Parking on Footpath</b>	<b>101</b>	<b>Ranking</b>	<table><tr><th>This Month</th><th>Last Month</th></tr><tr><td>3</td><td>1</td></tr></table>	This Month	Last Month	3	1
This Month	Last Month							
3	1							
	<b>Collection of Impounded Dog</b>	<b>100</b>	<b>Ranking</b>	<table><tr><th>This Month</th><th>Last Month</th></tr><tr><td>4</td><td>4</td></tr></table>	This Month	Last Month	4	4
This Month	Last Month							
4	4							
	<b>Dog Noise Nuisance</b>	<b>74</b>	<b>Ranking</b>	<table><tr><th>This Month</th><th>Last Month</th></tr><tr><td>5</td><td>7</td></tr></table>	This Month	Last Month	5	7
This Month	Last Month							
5	7							
	<b>Dog Attack</b>	<b>66</b>	<b>Ranking</b>	<table><tr><th>This Month</th><th>Last Month</th></tr><tr><td>6</td><td>5</td></tr></table>	This Month	Last Month	6	5
This Month	Last Month							
6	5							
	<b>Unregistered Dog</b>	<b>63</b>	<b>Ranking</b>	<table><tr><th>This Month</th><th>Last Month</th></tr><tr><td>7</td><td>8</td></tr></table>	This Month	Last Month	7	8
This Month	Last Month							
7	8							
	<b>Abandoned Vehicle</b>	<b>56</b>	<b>Ranking</b>	<table><tr><th>This Month</th><th>Last Month</th></tr><tr><td>8</td><td>6</td></tr></table>	This Month	Last Month	8	6
This Month	Last Month							
8	6							
	<b>Dog Fencing Issue</b>	<b>36</b>	<b>Ranking</b>	<table><tr><th>This Month</th><th>Last Month</th></tr><tr><td>9</td><td>10</td></tr></table>	This Month	Last Month	9	10
This Month	Last Month							
9	10							
	<b>Loan of Cat Trap</b>	<b>34</b>	<b>Ranking</b>	<table><tr><th>This Month</th><th>Last Month</th></tr><tr><td>10</td><td>9</td></tr></table>	This Month	Last Month	10	9
This Month	Last Month							
10	9							



## Penalty Infringement Notices (PINs) and Warnings

### Local Laws and Legislation – PINs Issued

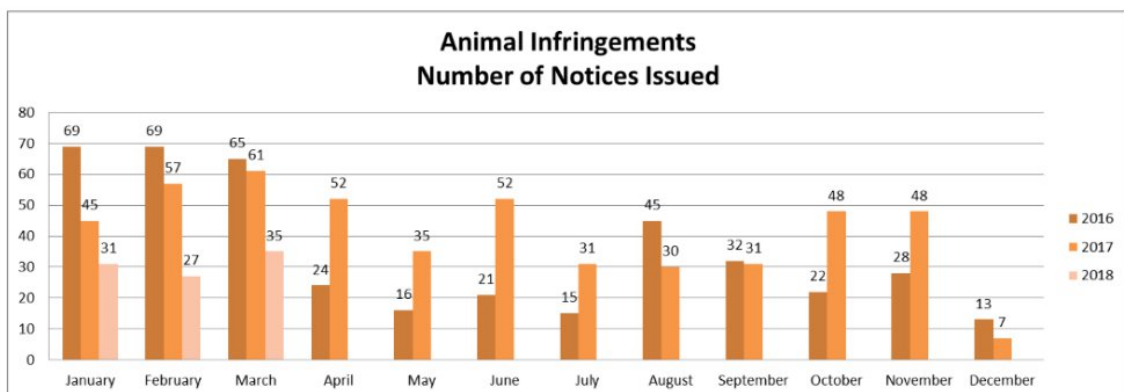
The HSRS Department issues PIN's and where applicable warnings for a variety of offences under the Local Laws and the *Transport Operation Road Use Management Act*. HSRS issues PIN's and warnings in order to protect the health, safety and wellbeing of the community generally however these are used in conjunction with education and awareness programs to achieve positive outcomes. The Health and Amenity Plan focuses on community education to understand laws as well as be proactively raising awareness on how compliance can be achieved.



Previous 12 month period (April 2016 to March 2017) total = 294

Current 12 month period (April 2017 to March 2018) total = 157

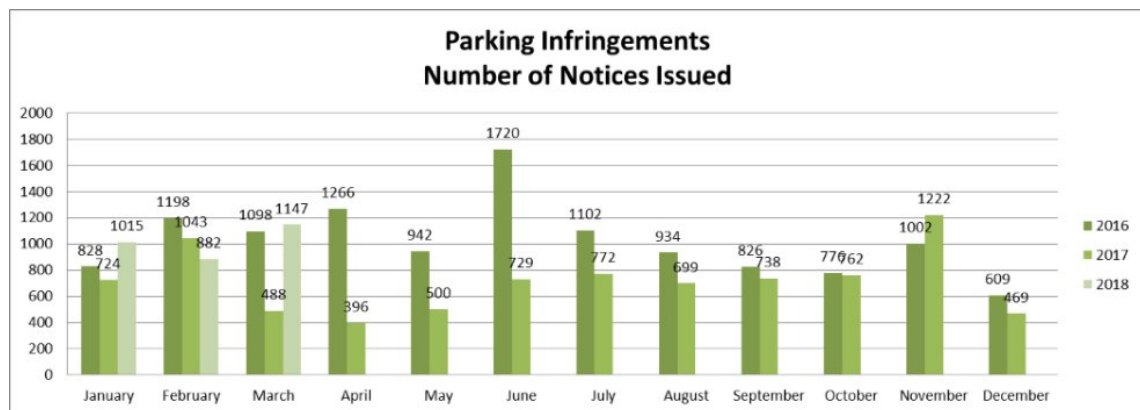
### Animal Management – PINs Issued



Previous 12 month period (April 2016 to March 2017) total = 379

Current 12 month period (April 2017 to March 2018) total = 427

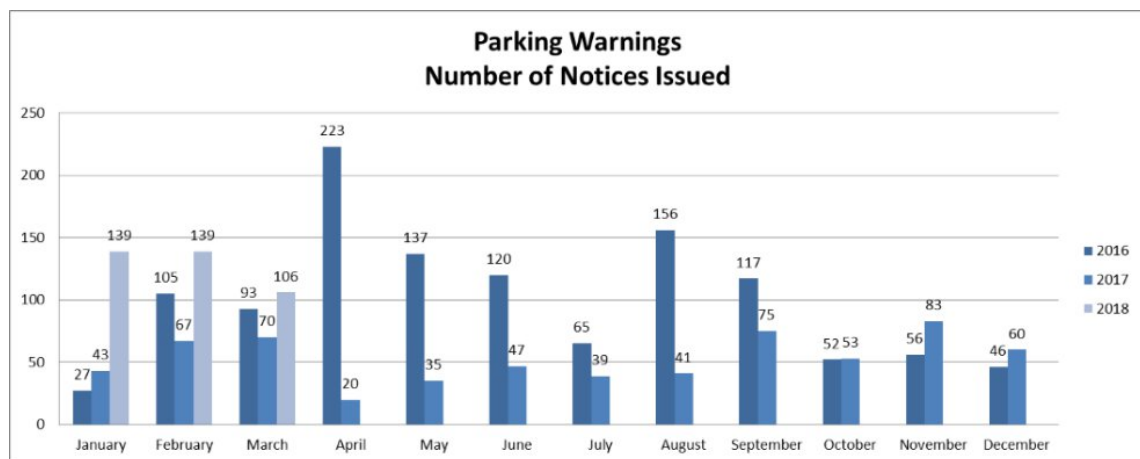
## Parking – PINs Issued



Previous 12 month period (April 2016 to March 2017) total = 11,432

Current 12 month period (April 2017 to March 2018) total = 9,331

## Parking – Warnings Issued

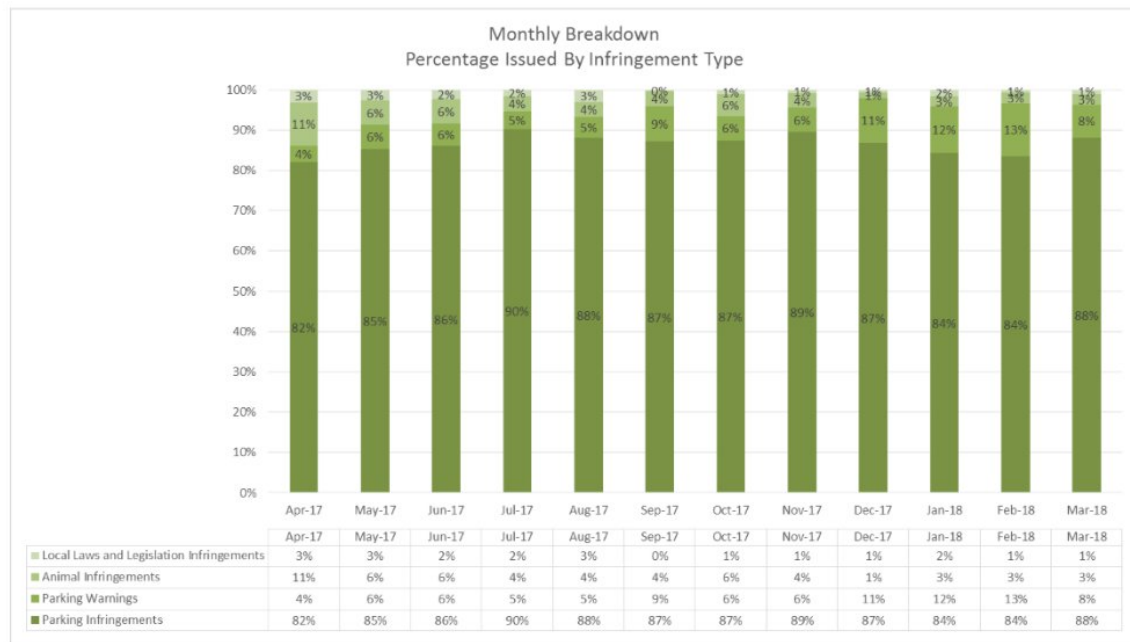


Previous 12 month period (April 2016 to March 2017) total = 1,152

Current 12 month period (April 2017 to March 2018) total = 837



The chart below shows a summary of total infringements and warnings for the current 12 month period (April 2017 to March 2018).



## Prosecutions and Appeals

The HSRS Department completes investigations and briefs of evidence which are forwarded to Council's Legal Branch for consideration of the evidence and public interest to determine the most appropriate course of action. The Chief Operating Officer of HSRS makes the final determination of whether a matter should proceed to prosecution taking into account factors such as the public interest and the seriousness of the offending behaviour. Matters that are investigated and considered for prosecution include complex environmental offences, planning offences and contested PIN's.

*List of prosecutions and appeals as of 3 April 2018*

<i>Current Register Status</i>	
Investigation (Brief in development)	8
Brief (with Legal Branch)	4
Court	16
<b>TOTAL</b>	<b>28</b>

## Infringement Review requests for March 2018

A total of **211** requests for infringements to be reviewed were received in the month.

## Licences, Permits and Design Assessments

The HSRS Department approve a range of licences (commercial activities) and permits (non-commercial activities) under Council's local laws and State Legislation such as the *Food Act 2006*. Design Assessments are also carried out by HSRS to determine suitability and compliance with standards for fit-outs of various businesses, primarily food business, but also others such as public swimming pools, entertainment venues and high risk personal appearance services (HRPAS) such as tattoo studios. The below represent the licences, permits and design assessments approved by HSRS for **March**.

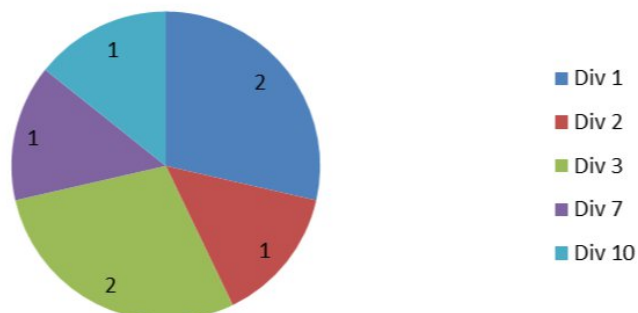
### Licences/Permits

Licence/Permit Type	No. Issued March 2018
Bird Permit (Non-Standard)	1
Cafe / Restaurant	7
Child Care Centre Meals	1
Comm Use/Roads - Footpath Dining within Central Area	1
Commercial Kennel Licence	1
Domestic Dog Permit	3
Public Swimming Pool Licence	1
Takeaway Food Premises	3
Takeaway Food Premises (Fee Exempt)	1
Temporary Food Stall (One Off Event)	4
Commercial Kennel Licence	0
Commercial Cattery Licence	0
Pet Shop Licence	0
Commercial Stable Licence	0
Animal Permits (Standard) (birds, poultry, pigeons, horses, other animals)	0
Animal Permits (Non-Standard)	1
Commercial Use of Roads (Busking, Footpath Dining, Street Markets, Sale/Display of Goods, Touting/Hawking)	2
Driveway Permits	0
Entertainment Licence	0
Temporary Entertainment Event	5
Higher Risk Personal Appearance Services	0
Caravan Park/Camping Grounds	0
Driveway Permits (Standard/Non-Standard)	4

### Design Assessments

Application Type	Total Approved in March
Design Assessment Food Business	7

### Design Assessment Food Business by Division - March 2018



### Development Compliance Contributions

The below table highlights the Planning and Development fees paid to Council as a result of direct HSRS compliance action.

- Planning fees resulting from operational activities are trending in excess of those achieved in recent years. Building fees and infringements issued are trending below previous years.
- Generally less building issues are being encountered as compliance work carried out over previous years has caused many building issues across the City requiring attention to be resolved. This has also led to less infringements being issued.

2017 Quarter	# of PINs Issued	Applications Submitted following Compliance Investigation
2017 Jan- Mar	1	14
2017 Apr-Jun	2	13
2017 Jul-Sept	2	14
2017 Oct-Dec	2	13
<b>2017 Year to Date</b>	<b>7</b>	<b>54</b>

2018 Quarter	# of PINs Issued	Applications Submitted Following Compliance Investigation
2018 Jan-Mar	3	11

# Other Program Delivery Status

## Immunisation Program

Immunisation is a simple, safe and effective way of protecting against harmful diseases that can cause serious complications. The immunisation team is dedicated to providing an inexpensive, convenient immunisation service for all Ipswich residents.

Ipswich City Community clinics are held at the following locations:

**Every second Tuesday – 1<sup>st</sup> and 3<sup>rd</sup> of the month**

Bell Street Health Plaza – 8.30am – 10.00am

Priceline Pharmacy Riverlink Tuesday -11.00am – 12.00 noon

**Every alternate Tuesday – 2<sup>nd</sup> and 4<sup>th</sup> of the month**

Goodna Community Health – 9.00am – 11.00am

**1<sup>st</sup> Thursday of each month**

Redbank Plaza Library – 3.30pm – 5.30pm

**Every second Thursday – 2<sup>nd</sup> and 4<sup>th</sup> of the month**

Ipswich Library – 3.45pm – 6.00pm

### March Clinics

Type	Individuals Treated	Immunisations Issued
Community Clinics	38	84
Schools (catch-ups)	23	37
School Clinics	2308	3617
Special Projects (seasonal flu vaccinations)	213	213



## Environment Health and Protection

### Conservation Park Patrols

HSRS undertake patrols in conservation estates on behalf of Council to monitor, detect and prevent illegal action such as 4WD and trail bikes and other activities including illegal dumping, damage to Council infrastructure, location identification of pest plants/animals and dogs on and off leash.

The focus on these activities is due to the risk of harm to wildlife and native plants; erosion issues; and the transportation of seeds around the estates and risk to recreational users (eg potential for UXOs).

The desired outcome of the patrols is to provide a safe environment for lawful users; prevent and reduce impacts on flora; prevent and reduce damage to infrastructure (including gates and fencing); and reduced injuries and fatalities of wildlife.

These patrols are undertaken on a weekly basis (predominantly on weekends) with additional patrols carried out during peak periods (eg school holidays).

### Sediment Erosion


The focus for Erosion Sediment Control compliance is driven through building relationships with key officers across Council and externally (developers, contractors, builders and others).

The use of education to drive a change in behaviour is vital, with enforcement used as a last resort to help achieve compliance in line with the *Environmental Protection Act*.

HSRS is working with entities such as QUU to attend to sediment erosion concerns that may impact our waterways. This work contributes to raising the healthy waterways rating report card.

The table below shows proactive internal and external activities undertaken from Jan-Mar.

Jan-Mar 2018 report	
Site/Location	Details
Achievements	<p>ESC information sessions have been organised to be presented to internal staff and Civil contractors on large scale development sites. To date 2 sessions have been held for internal Council staff from HSRS Compliance and WPR Roads and City Maintenance.</p> <p>Increased awareness and compliance has been achieved at a number of major development sites throughout the City. This has been achieved through discussion and compliance actions. Increased awareness of importance of erosion and sediment control measures on these sites by the civil contractors has resulted in them taking up Council's offer to attend upcoming ESC sessions designed for large scale development sites.</p> <p>Increased presence in areas of high building activity has resulted in industry awareness of Councils focus on ESC measures on building sites and the need for ESC measures and maintenance on sites. This proactive focus has been a trial to gauge the degree of noncompliance within the industry and the impact on Council presence in these areas. The trial has been achieved using additional staff from other HSRS work areas.</p>
Non-compliance overview	<p>Lack of understanding of ESC requirements, need for amendment of ESC Plans during stages of development and obligations under the Environmental Protection Act 1994 are the main contributing factor for breaches on development sites currently.</p> <p>Building site breaches in most instances are contributed to either no measures being in place or a lack of maintenance of measures, particularly entry/exit points onto sites which results in sediment being tracked onto the roadway and gutters. At this stage an educational/warning approach is achieving compliance in the first instance.</p>
Proactive Inspections conducted	<p>16 proactive development site inspections conducted  194 proactive building site inspections conducted  17 proactive building site reinspections conducted</p>
Enforcement Actions undertaken	<p>Written warnings/oral directions – 16  Direction Notices issued – 1  EPA 440ZG Infringements issued – 0  PA infringements issued – 0  Prosecution referrals - 0</p>



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