VML:MB Vicki Lukritz 3810 6221

12 July 2018

Sir/Madam

Notice is hereby given that a Meeting of the CITY MANAGEMENT FINANCE AND COMMUNITY ENGAGEMENT COMMITTEE is to be held in the <u>Council Chambers</u> on the 2nd Floor of the Council Administration Building, 45 Roderick Street, Ipswich commencing at **11.30** am or **10** minutes after the conclusion of the Economic Development and Digital City Committee, whichever is the earlier on <u>Tuesday</u>, 17 July 2018.

| MEMBERS OF THE CITY MANAGEMENT, FINANCE AND COMMUNITY ENGAGEMENT COMMITTEE |                     |  |  |  |  |  |  |
|--|---------------------|--|--|--|--|--|--|
| Councillor Wendt (Acting Mayor) and  | Councillor Morrison |  |  |  |  |  |  |
| (Chairperson)  | Councillor Tully    |  |  |  |  |  |  |
|  | Councillor Silver   |  |  |  |  |  |  |
|  | Councillor Stoneman |  |  |  |  |  |  |
|  | Councillor Bromage  |  |  |  |  |  |  |
|  | Councillor Martin   |  |  |  |  |  |  |
|  | Councillor Pisasale |  |  |  |  |  |  |
|  | Councillor Ireland  |  |  |  |  |  |  |
|  | Councillor Pahlke   |  |  |  |  |  |  |
|  |                     |  |  |  |  |  |  |

Yours faithfully

**CHIEF EXECUTIVE OFFICER** 

# CITY MANAGEMENT, FINANCE AND COMMUNITY ENGAGEMENT COMMITTEE AGENDA

11.30 am or 10 minutes after the conclusion of the Economic Development and Digital City Committee, whichever is the earlier on, 17 July 2018

Council Chambers

| Item No. | Item Title   | Officer    |
|----------|--|------------|
| 1        | Allocation of Community Donations to 30 June 2018                      | COO(ASDCE) |
| 2        | Delegation Report – Write-Offs and Refunds for Sundry Debt             | A/COO(WPR) |
|          | Charges – 1 April 2018 to 30 June 2018                                 |            |
| 3        | Ipswich Motorsport Precinct – Masterplanning and Related               | A/COO(WPR) |
|          | Developments – Division 10   |            |
| 4        | Proposal to Provide Council Assistance to the Aussie Helpers Charity   | A/COO(WPR) |
| 5        | **Trustee Lease for Queens Park Café – 11 Merle Finimore Avenue,       | A/COO(WPR) |
|          | Ipswich, Described as Lease D in Part of Lot 1 on SP154140 on          |            |
|          | SP230095 and Leases B and C being Part of the Ground Floor and all     |            |
|          | of the First Floor of a Building in Lot 1 on SP154140 – Tender 10989   |            |
|          | - Division 7   |            |
| 6        | Month-End Performance – May 2018                                       | A/CFO      |
| 7        | **Queensland Urban Utilities – Draft Corporate Plan 2018-2023          | A/CFO      |
| 8        | New Trustee Lease Arrangement to the Ipswich Bowls Club Inc – Part     | A/CFO      |
|          | of 10D Milford Street, Ipswich Described as Part of Lot 1 on           |            |
|          | SP154140 – Division 7  |            |
| 9        | Customer Service Activities Status Report – June 2018                  | A/CFO      |
| 10       | Overdue Rates and Charges: April-June 2018 Quarter                     | A/CFO      |
| 11       | Proposed Property Disposal, Part of 43A Hill Street, North Ipswich,    | A/CFO      |
|          | Lot 1 on RP888504 – Division 6   |            |
| 12       | Easement Over Springfield Central Southern Sportsfields Energex        | A/CFO      |
|          | Limited, Proposed Easement A in Lot 1100 on SP283567 on                |            |
|          | SP297515, 7002 Parkland Drive, Springfield Central – Division 9        |            |
| 13       | Acquisition of Vacant Land – 40 Groeschel Court, Goodna, Described     | A/CFO      |
|          | as Lot 1 on RP97625 – Division 2                                       |            |
| 14       | Appointment of Sean Madigan as Alternate Director to Daniel Best       | A/CFO      |
|          | for Both Ipswich City Enterprises Pty Ltd and Ipswich City Enterprises |            |
|          | Investments Pty Ltd  |            |
| 15       | Executive Secretariat Update   | CEO        |
| 16       | Chief Financial Officer Position Title                                 | CEO        |
| 17       | Queensland Audit Office Interim Management Report 2017–2018            | CEO        |
| 18       | Report – Policy and Administration Advisory Committee No.              | -          |
|          | 2018(06) of 10 July 2018   |            |
|          |  |            |

<sup>\*\*</sup> Item includes confidential papers

#### CITY MANAGEMENT, FINANCE AND COMMUNITY ENGAGEMENT COMMITTEE NO. 2018(08)

#### **17 JULY 2018**

#### **AGENDA**

# 1. ALLOCATION OF COMMUNITY DONATIONS TO 30 JUNE 2018

With reference to a report by the Community Grants Officer dated 27 June 2018 concerning the allocation of Community Donations.

# **RECOMMENDATION**

That the report be received and the contents noted.

# 2. <u>DELEGATION REPORT - WRITE-OFFS AND REFUNDS FOR SUNDRY DEBT CHARGES –</u> 1 APRIL 2018 TO 30 JUNE 2018

With reference to a report by the Executive Support Officer dated 28 June 2018 concerning the exercise of the delegation entitled 'Power to Approve Write-Offs and Refunds for Sundry Debt Charges' for the period 1 April 2018 to 30 June 2018.

# **RECOMMENDATION**

That the report be received and the contents noted.

# 3. <u>IPSWICH MOTORSPORT PRECINCT – MASTERPLANNING AND RELATED DEVELOPMENTS – DIVISION 10</u>

With reference to a report by the Development and Relationship Manager dated 4 July 2018 concerning the status of masterplanning and related developments at the Ipswich Motorsport Precinct (precinct).

# **RECOMMENDATION**

- A. That the Ipswich Motorsport Precinct Masterplan as shown in Attachment A to the report by the Development and Relationship Manager dated 4 July 2018, be noted.
- B. That the Ipswich Motorsport Precinct Masterplan as shown in Attachment A to the report by the Development and Relationship Manager dated 4 July 2018, be released to key stakeholders for consultation and comment.
- C. That Council approve that the continued implementation of the strategic direction and deliverables as defined in the 2014 Masterplan for the Ipswich Motorsport Precinct is undertaken by Council.

- D. That Council support ongoing investigations into the acquisition of adjoining or proximate land to extend the footprint of the Ipswich Motorsport Precinct.
- E. That Council resolve, pursuant to s 225(3), that it is satisfied that the calling of Expressions of Interest under section 225(5) of the *Local Government Regulation 2012*, as detailed in the report by the Development and Relationship Manager dated 4 July 2018, is in the public interest for the following reason:
  - it will allow Council to identify potential contractors who are serious contenders for managing and operating a driver training centre at the Ipswich Motorsport Precinct.
- F. That Council resolve to invite Expressions of Interest under section 228(5) of the *Local Government Regulation 2012*, as detailed in the report by the Development and Relationship Manager dated 4 July 2018, for the management and operation of a driver training centre within the Ipswich Motorsport Precinct.
- G. That a report on the outcomes of market testing and the proposed commercial arrangement for the management and operation of a driver training centre at the Ipswich Motorsport Precinct be submitted to Council.
- H. That development approvals be sought for the utilisation of 350-440 Paynes Road, Ebenezer as an off-road motorcycle facility and that subject to the finalisation of the site's design and associated approvals, preliminary bulk earthworks be commenced.
- I. That Council support the construction of an interim motocross track on Lease D Moto X of the Ipswich Motorsport Precinct to be funded by Motorcycle Queensland.
- J. That Council note that a detailed precinct camping plan and a review of the structure for future leases at the Ipswich Motorsport Precinct are to be undertaken.

# 4. PROPOSAL TO PROVIDE COUNCIL ASSISTANCE TO THE AUSSIE HELPERS CHARITY

With reference to a report by the Principal Officer (Fleet) dated 6 July 2018 concerning a proposal for Council to provide assistance to the Aussie Helpers Charity.

# **RECOMMENDATION**

- A. That Council approve the proposal to provide support to the Aussie Helpers Charity as outlined in the report by the Principal Officer (Fleet) dated 6 July 2018.
- B. That the Chief Operating Officer (Works, Parks and Recreation) commence discussions with Aussie Helpers Charity and implement the steps identified in this report to determine Council's extent of support.

5. \*\*TRUSTEE LEASE FOR QUEENS PARK CAFÉ – 11 MERLE FINIMORE AVENUE, IPSWICH,

DESCRIBED AS LEASE D IN PART OF LOT 1 ON SP154140 ON SP230095 AND LEASES B

AND C BEING PART OF THE GROUND FLOOR AND ALL OF THE FIRST FLOOR OF A

BUILDING IN LOT 1 ON SP154140 – TENDER 10989 – DIVISION 7

With reference to a report by the Development and Relationship Manager dated 6 July 2018 concerning a Trustee Lease for the operation of the Queens Park Café (Café) at 11 Merle Finimore Avenue, Ipswich.

#### RECOMMENDATION

- A. That Council resolve to note the report by the Development and Relationship Manager dated 6 July 2018 on the process and developments to achieve a Trustee Lease for Oueens Park Café.
- B. That Council offer the existing tenant a six month Trustee Permit for Queens Park Café after the expiry of the current permit on 31 August 2018.
- C. That Council, as Trustee Lessor, invite written tenders for the disposal of the leasehold interest in the Queens Park Café located at 11 Merle Finimore Avenue, Ipswich, described as Lease D in part of Lot 1 on SP154140 on SP230095 and Leases B and C being part of the ground floor and all of the first floor of a building in Lot 1 on SP154140 ("the Trustee Lease").
- D. That the Chief Operating Officer of Arts, Social Development and Community Engagement undertakes an investigation of alternative service delivery models for the operation of the Queens Park Café.
- E. That a report be provided to Council detailing the outcomes of the tender process for the operation of Queens Park Café and the outcomes of the analysis of alternative service delivery models.

# 6. MONTH-END PERFORMANCE – MAY 2018

With reference to a report by the Business Accounting Manager dated 28 June 2018 concerning Council performance for the period ending 31 May 2018, submitted in accordance with section 204 of the Local Government Regulation 2012.

#### **RECOMMENDATION**

That the report be received and the contents noted.

# 7. \*\*QUEENSLAND URBAN UTILITIES – DRAFT CORPORATE PLAN 2018–2023

With reference to a report by the Development and Relationship Manager dated 4 July 2018 concerning Queensland Urban Utilities' (QUU) draft Corporate Plan 2018–2023.

#### RECOMMENDATION

That Council approve Queensland Urban Utilities' draft Corporate Plan 2018–2023 as contained in Attachment A to the report by the Development and Relationship Manager dated 4 July 2018.

8. NEW TRUSTEE LEASE ARRANGEMENT TO THE IPSWICH BOWLS CLUB INC – PART OF 10D MILFORD STREET, IPSWICH DESCRIBED AS PART OF LOT 1 ON SP154140 – DIVISION 7

With reference to a report by the Development and Relationship Manager dated 12 June 2018 concerning a new trustee lease arrangement to the Ipswich Bowls Club Inc (Trustee Lessee) at part of 10D Milford Street, Ipswich described as part of Lot 1 on SP154140.

#### RECOMMENDATION

- A. That Council, as Trustee resolve, pursuant to section 236(2) of the Local Government Regulation 2012 (the Regulation), that the exemptions under sections 236(1)(b)(ii) of the Regulation apply to the disposal of the Trustee leasehold interest located at part of 10D Milford Street, Ipswich and described as part of Lot 1 on SP154140 ("the land"), by way of a leasehold arrangement between Council and Ipswich Bowls Club Inc for a consideration sum of \$1,000.00 per annum (excluding GST).
- B. That Council enter into a Trustee Lease with Ipswich Bowls Club Inc ("the tenant") for a period of ten (10) years.
- C. That the Chief Executive Officer be authorised to negotiate and finalise the terms of the Trustee Lease to be executed by Council and to do any other acts necessary to implement Council's decision in accordance with section 13(3) of the *Local Government Act 2009*.

# 9. <u>CUSTOMER SERVICE ACTIVITIES STATUS REPORT – JUNE 2018</u>

With reference to a report by the Strategic Client Office Manager dated 5 July 2018 concerning customer service delivery activities for the period 1 June to 31 June 2018.

#### **RECOMMENDATION**

That the report be received and the contents noted.

# 10. OVERDUE RATES AND CHARGES: APRIL-JUNE 2018 QUARTER

With reference to a report by the Recoveries Manager dated 3 July 2018 concerning rate arrears and rate collection statistics for the period April-June 2018.

#### RECOMMENDATION

That the report be received and the contents noted.

# 11. PROPOSED PROPERTY DISPOSAL, PART OF 43A HILL STREET, NORTH IPSWICH, LOT 1 ON RE888504 – DIVISION 6

With reference to a report by the Development and Relationship Manager dated 13 June 2018 concerning the proposed disposal of part of 43A Hill Street, North Ipswich, described as Lot 1 on RP888504 (Lot 1) owned by Ipswich City Council (Council).

# **RECOMMENDATION**

- A. That Council declare that the 130m<sup>2</sup> portion of Lot 1 on RP888504 ("the Land") described in the report of the Development and Relationship Manager dated 13 June 2018 is surplus to Council requirements and available for disposal to the adjoining property owner ("Adjoining Property Owner") at the current market value.
- B. That on the following conditions:
  - the property owners of Lot 79 on RP14651 ("Adjoining Property Owner") agree in writing to amalgamate the Land and Lot 79 on RP14651 into one Lot after the sale of the Land; and
  - ii. the Development and Relationship Manager (Finance and Corporate Services) write to all owners of land adjoining the Land to enquire as to whether they wish to acquire the land and none indicate a wish to purchase the Land;
  - iii the consideration for the sale of the Land is current market value;
- That Council resolve pursuant to section 236(2) of the Local Government Regulation 2012 ("Regulation"), that it is satisfied that the exemption referred to in section 236(1)(c)(iv) of the Regulation applies to Council on the disposal of Council's interest in the Land to the Adjoining Property Owner because:
  - i. the land is not suitable to be offered for disposal by tender or auction because of the size of the land and the existence of a driveway on the Land; and
  - ii. it is in the public interest to dispose of the land without a tender process; and
  - iii. the disposal is otherwise in accordance with sound contracting principles.
- D. That the Chief Executive Officer be authorised to negotiate and finalise the terms of the disposal to be executed by Council and to do any other acts necessary to implement Council's decision in accordance with section 13(3) of the *Local Government Act 2009*.

12. <u>EASEMENT OVER SPRINGFIELD CENTRAL SOUTHERN SPORTSFIELDS ENERGEX LIMITED,</u>
PROPOSED EASEMENT A IN LOT 1100 ON SP238567 ON SP297515, 7002 PARKLAND
DRIVE, SPRINGFIELD CENTRAL – DIVISION 9

With reference to a report by the Development and Relationship Manager dated 2 May 2018 concerning the proposed Easement A in Lot 1100 on SP283567 on SP297515 (Lot 1100) in favour of Energex Limited (Energex) located at 7002 Parkland Drive, Springfield Central.

# RECOMMENDATION

- A. That Council resolve pursuant to section 236(2) of the *Local Government Regulation* 2012 (the Regulation) that the exemption referred to in section 236 (1)(b)(i) of the Regulation applies to Council for the disposal of the easement interest in Lot 1100 on SP283567 on SP297515 located at 7002 Parkland Drive, Springfield Central, by way of a new easement arrangement between Council and Energex Limited.
- B. That Council agree to grant Easement A to Energex Limited for a pad mount transformer over part of Lot 1100 on SP283567 on SP297515 located at 7002 Parkland Drive, Springfield Central.
- C. That Council agree to the compensation amount of \$1.00, payable to Council, as proposed by Energex Limited, for Easement A for a pad mount transformer, over part of Lot 1100 on SP283567 on SP297515 located at 7002 Parkland Drive, Springfield Central.
- D. That the Chief Executive Officer be authorised to negotiate and finalise the terms of the proposed easement and do any other acts necessary to implement Council's decision in accordance with section 13(3) of the *Local Government Act 2009*.

# 13. <u>ACQUISITION OF VACANT LAND – 40 GROESCHEL COURT, GOODNA DESCRIBED AS</u> LOT 1 ON RP97625 - DIVISION 2

With reference to a report by the Senior Property Officer dated 2 July 2018 concerning the acquisition of land described as Lot 1 on RP97625 located at 40 Groeschel Court, Goodna.

#### **RECOMMENDATION**

A. That Council authorise the acquisition of the land at 40 Groeschel Court, Goodna described as Lot 1 on RP97625 in association with the endorsed Redbank Rifle Range Conceptual Masterplan as adopted by Council at its meeting held on 23 February 2010.

B. That Council authorise the Chief Executive Officer to negotiate a contract of sale with the registered property owners, for Council to acquire the land at 40 Groeschel Court, Goodna described as Lot 1 on RP97625 and to do any other acts necessary to implement Council's decision to acquire this land in accordance with Section 13(3) of the Local Government Act 2009.

# 14. APPOINTMENT OF SEAN MADIGAN AS ALTERNATE DIRECTOR TO DANIEL BEST FOR BOTH IPSWICH CITY ENTERPRISES PTY LTD AND IPSWICH CITY ENTERPRISES INVESTMENTS PTY LTD

With reference to a report by the Strategic Client Office Manager dated 8 July 2018 concerning the appointment of Sean Madigan as Alternate Director to Daniel Best for both Ipswich City Enterprises Pty Ltd (ICE) and Ipswich City Enterprises Investments Pty Ltd (ICE Investments).

# **RECOMMENDATION**

That both Ipswich City Enterprises Pty Ltd (ICE) and Ipswich City Enterprises Investments Pty Ltd (ICE Investments) be advised that Sean Madigan is approved by Council to be appointed as an Alternate Director for Daniel Best for both companies.

# 15. <u>EXECUTIVE SECRETARIAT UPDATE</u>

With reference to a report by the Chief Executive Officer dated 17 July 2018 providing an update on the Office of the Chief Executive Officer for the month of June 2018.

# RECOMMENDATION

That the report providing the activities of the Office of the Chief Executive Officer be received and the contents noted.

# 16. CHIEF FINANCIAL OFFICER POSITION TITLE

With reference to a report by the Chief Executive Officer dated 17 July 2018 seeking Council approval to amend the position title of the Chief Financial Officer.

#### **RECOMMENDATION**

That Council approve the change in title of the Chief Financial Officer position to Chief Operating Officer (Finance and Corporate Services).

# 17. QUEENSLAND AUDIT OFFICE INTERIM MANAGEMENT REPORT 2017–2018

With reference to the report of the Chief Executive Officer dated 10 July 2018 providing an update on the audit of Council's financial statement for the 2017-2018 financial year.

# **RECOMMENDATION**

That the Queensland Audit Office Interim Management Report 2017–2018 be referred to Council's Audit and Risk Management Committee for consideration.

# 18. REPORT – POLICY AND ADMINISTRATION ADVISORY COMMITTEE NO. 2018(06) OF 10 JULY 2018

With reference to the report of the Policy and Administration Advisory Committee No. 2018(06) of 10 July 2018.

# **RECOMMENDATION**

That the report of the Policy and Administration Advisory Committee No. 2018(06) of 10 July 2018 be received, the contents noted and the recommendations contained therein be adopted.

and any other items as considered necessary.

<sup>\*\*</sup> Item includes confidential papers

| City Management, Finance and  |           |  |  |  |  |  |
|-------------------------------|-----------|--|--|--|--|--|
| Community Engagement (        | Committee |  |  |  |  |  |
| Mtg Date: 17.07.2018 OAR: YES |           |  |  |  |  |  |
| Authorisation: Caroline       | McMahon   |  |  |  |  |  |

27 June 2018

#### MEMORANDUM

TO: COMMUNITY ENGAGEMENT MANAGER

FROM: COMMUNITY GRANTS OFFICER

RE: ALLOCATION OF COMMUNITY DONATIONS TO 30 JUNE 2018

# **INTRODUCTION:**

This is a report by the Community Grants Officer dated 27 June 2018 concerning the allocation of Community Donations.

In line with the Community Donations Policy, allocation of Community Donations for the period ended 30 June 2018 are reported in Attachment A. All donations exceeding \$250.00 are required to be acquitted by the applicant within a three (3) month time frame. Acquittals received can be made available on request.

# **BENEFITS TO COMMUNITY AND CUSTOMERS:**

Provision of Community Donations supports Council's commitment to enhancing the quality of life of its community, is consistent with and complements Advance Ipswich and Corporate Plan 2017–2022 Strategies and Goals by:

- Providing equitable access and avenues for all residents of Ipswich to participate and contribute to decisions made in their community.
- Encouraging residents to identify the needs of the community and provide a caring environment with particular attention to youth, families, people with a disability, older people, and people from cultural and linguistically diverse backgrounds.
- Increasing opportunities for active participation in community life.
- Enhancing community belonging and pride.
- Enhancing community capacity.

# **FINANCIAL IMPLICATIONS:**

Funding for provision of community donations is contained in the Community Engagement Branch 2017–2018 budget.

# **ATTACHMENT:**

| Name of Attachment                        | Attachment   |
|---|--------------|
| Attachment A - Community Donations Report | Attachment A |
|   |              |

# **RECOMMENDATION:**

That the report be received and the contents noted.

Josie Berry

**COMMUNITY GRANTS OFFICER** 

I concur with the recommendation contained in this report.

**Abbey Richards** 

**COMMUNITY ENGAGEMENT MANAGER** 

I concur with the recommendation contained in this report.

Caroline McMahon

CHIEF OPERATING OFFICER
(ARTS, SOCIAL DEVELOPMENT AND COMMUNITY ENGAGEMENT)

|           | I                     |  | ated June 2018 |                   |  |
|-----------|-----------------------|--|----------------|-------------------|--|
| Date Paid | Financial Source Name | Organisation Name                                |                | Allocation Amount | Project Title                                |
| 28/05/201 | 8 Citywide            | Hannah's House                                   |                | \$2,000.00        | Furnishings for Multipurpose Area            |
|           | 8 Division 2          | Cancer Council Qld                               |                |                   | Fundraiser - Jennifer Rooks                  |
| 28/05/201 | 8 Division 10         | Mega Sportz Soccer Camp - Presbyterian Church of | Qld            | \$450.00          | Sporting Equipment                           |
|           | 8 Division 9          | Redbank Plains State High School                 |                |                   | Met West Football Representative             |
|           | 8 Division 4          | Sacred Heart Primary School P&F                  |                |                   | School Fete                                  |
|           | 8 Division 7          | United Tradesmen's Lodge                         |                |                   | Fundraiser for Guidedogs Qld                 |
|           | 8 Division 9          | Vedanta Centre of Sydney, Brisbane Chapter       |                |                   | Purchase of Furniture and Equipment          |
|           | 8 Division 9          | Ipswich Kindergarten Association                 |                |                   | Purchase of PA System                        |
|           | 8 Division 2          | St Francis Xavier P&F Association                |                |                   | National Walk to School Day Breakfast        |
|           | 8 Division 2          | Goodna Bowls Club                                |                |                   | Green Keeper's Amenities                     |
|           | 8 Division 5          | Ipswich East State School                        |                |                   | Installation of Fan in Hall                  |
|           | 8 Division 6          | Ipswich Triathlon Club Inc                       |                |                   | Junior Coaching & Recruitment Camp           |
|           | 8 Division 10         | Marburg & District Residents' Assn Inc           |                |                   | Upgrade to Green Shed                        |
|           | 8 Division 3          | Riverview Neighbourhood House                    |                |                   | Construction of 3-Bay Garage                 |
|           |                       |  |                | +==,0=0.00        |  |
| 28/05/201 | 8 Citywide            | Reserve Forces Day Committee (Sth) Qld, Ipswich  | \$500.00       |                   | Reserve Forces Day Committee                 |
| · · ·     | Division 10           |  | \$250.00       |                   | ,  |
|           | Division 9            |  | \$250.00       |                   |  |
|           | Division 8            |  | \$500.00       |                   |  |
|           | Division 7            |  | \$300.00       |                   |  |
|           | Division 6            |  | \$500.00       |                   |  |
|           | Division 5            |  | \$250.00       |                   |  |
|           | Division 4            |  | \$100.00       |                   |  |
|           | Division 2            |  | \$250.00       |                   |  |
|           |                       |  | ,              | \$2,900.00        |  |
| 28/05/201 | 8 Citywide            | LifeSwich Community Seventh Day Adventist Com    | \$300.00       |                   | LifeSwich Kids Club School Holiday Program   |
|           | Division 2            | ,  | \$300.00       |                   | , ,  |
|           |                       |  |                | \$600.00          |  |
|           |                       |  |                |                   |  |
| 28/05/201 | 8 Division 1          | V.I.T.A.L ProJeX                                 | \$500.00       |                   | Charity Golf Day                             |
|           | Division 6            |  | \$500.00       |                   |  |
|           | Division 7            |  | \$500.00       |                   |  |
|           |                       |  |                | \$1,500.00        |  |
| ·         | -                     |  |                | ·                 |  |
| 29/05/201 | 8 Division 7          | Brothers Cricket Club Inc                        | \$5,000.00     |                   | Construction of Shed & Purchase of Equipment |
|           | Citywide              |  | \$10,000.00    |                   |  |
|           |                       |  |                | \$15,000.00       |  |
|           |                       |  |                |                   |  |

| 4/05/2010     | Division 9               | Overte International of Inquish Club   |          | £1,000,00  | Operating Costs                                  |
|---------------|--------------------------|--|----------|------------|--|
| , ,           |                          | Quota International of Ipswich Club    |          |            | Operating Costs                                  |
| 4/06/2018     |                          | Run 2 Give Foundation                  |          |            | Greater Springfield Marathon                     |
|               | Division 10              | Amberley Girl Guides                   |          |            | The Mack Family Bush Reserve Dedication          |
|               | Division 10              | Rosewood A&H Assoc                     |          | . ,        | Rosewood Show                                    |
|               | Division 1               | Rotary Club of Greater Springfield Inc |          |            | Golf Day Fundraiser                              |
|               | Division 5               | V.I.T.A.L ProJeX                       |          |            | Charity Golf Day                                 |
| , ,           | Division 3               | West Moreton Hospital & Health Service |          |            | Yarning Circle                                   |
| 5/06/2018     |                          | YMCA Vocational School                 |          |            | Kokoda Challenge                                 |
| 5/06/2018     | Division 1               | Woodcrest State College                |          | \$200.00   | 2018 Sports Award                                |
|               |                          |  |          |            |  |
| 4/06/2018     |                          | Goodna Street Life Inc                 | \$200.00 |            | 2018 Sleepout & Fundraising                      |
|               | Citywide                 |  | \$250.00 |            |  |
|               | Division 9               |  | \$100.00 |            |  |
|               | Division 6               |  | \$100.00 |            |  |
|               | Division 5               |  | \$250.00 |            |  |
|               | Division 1               |  | \$250.00 |            |  |
|               | Division 2               |  | \$250.00 |            |  |
|               |                          |  | ·        | \$1,400.00 |  |
|               |                          |  |          | . ,        |  |
| 4/06/2018     | Division 9               | Ipswich & District Athletic Club       | \$500.00 |            | 37th Annual Winter Carnival                      |
|               | Division 2               | P                                      | \$500.00 |            |  |
|               | Division 5               |  | \$500.00 |            |  |
|               | Division 1               |  | \$500.00 |            |  |
|               | DIVISION 1               |  | ψ300.00  | \$2,000.00 |  |
| $\overline{}$ |                          |  |          | 72,000.00  |  |
| 4/06/2018     | Division 10              | Ipswich Netball Association            | \$125.00 |            | Netball Qld Premier League Competition           |
|               | Division 8               | ipswich recount is sociation           | \$100.00 |            | recount Que i remier zeugue competition          |
|               | Division 7               |  | \$200.00 |            |  |
|               | Division 3               |  | \$100.00 |            |  |
|               | Division 1               |  | \$200.00 |            |  |
|               | Division 5               |  | \$250.00 |            |  |
|               |                          |  |          |            |  |
|               | Citywide                 |  | \$500.00 | ¢4 47F 00  |  |
|               | -                        |  |          | \$1,475.00 |  |
| 4/06/2010     | Division 6               | Leukaemia Foundation                   | \$50.00  |            | World's Greatest Shave - Bruce Beasley           |
|               | Division 6<br>Division 5 | LEUNAEIIIIA FUUIIUALIUII               |          |            | vvoliu s Greatest Shave - Druce Dedsley          |
|               |                          |  | \$100.00 |            |  |
|               | Division 2               |  | \$100.00 |            |  |
|               | Citywide                 |  | \$100.00 | 4          |  |
|               | ļ                        |  |          | \$350.00   |  |
|               |                          |  |          |            |  |
| 4/06/2018     |                          | Lions Club of Ipswich Inc              | \$250.00 |            | 2018 Ipswich Hospital Graduate Nurse of the Year |
|               | Division 8               |  | \$100.00 |            |  |
|               | Division 6               |  | \$50.00  |            |  |
|               | Division 5               |  | \$100.00 |            |  |
|               | Division 1               |  | \$100.00 |            |  |
|               |                          |  |          |            |  |
|               | Citywide                 |  | \$400.00 |            |  |

| 4/06/2018   | Citywide    | Silkstone State School                            | \$250.00   |            | Under 8's Day                                      |
|-------------|-------------|---|------------|------------|--|
|             | Division 7  | Sinstone State School                             | \$500.00   |            | onder 8 3 Day                                      |
|             | DIVISION 7  |   | \$500.00   | \$750.00   |  |
|             |             |   |            | \$750.00   |  |
| 1/06/2018   | Division 10 | The Children's Hospital Foundation                | \$75.00    |            | 2018 Kid's Ride Fundraiser                         |
|             | Division 7  | The emarch strospical Foundation                  | \$100.00   |            | 2010 Mid 3 Mide i diffatisci                       |
|             | Division 6  |   | \$100.00   |            |  |
|             | Division 5  |   | \$200.00   |            |  |
|             | Division 1  |   | \$100.00   |            |  |
|             | Citywide    |   | \$200.00   |            |  |
|             | Citywide    |   | \$200.00   | \$775.00   |  |
|             |             |   |            | \$775.00   |  |
| 5/06/2019   | Division 7  | Christian Religious Instruction Network (CRI) Ltd | \$500.00   |            | Fundraising Dinner                                 |
|             | Division 5  | Christian Religious instruction Network (CRI) Eta | \$1,000.00 |            | i unuraising printer                               |
|             | כ ווטוצועוע |   | \$1,000.00 | \$1,500.00 |  |
|             |             |   |            | \$1,500.00 |  |
| 5/06/2018   | Cityawida   | Gateebil Gurrnung Aboriginal Corporation          | \$100.00   |            | Murri Women's Softball Tournament                  |
|             | Division 10 | Gateebii Gurriung Aboriginal Corporation          | \$200.00   |            | Wolfielt's Softball Tournament                     |
|             | Division 2  |   | \$400.00   |            |  |
|             |             |   |            |            |  |
|             | Division 1  |   | \$150.00   |            |  |
|             | Division 3  |   | \$150.00   | 44 000 00  |  |
|             |             |   |            | \$1,000.00 |  |
| F /05 /2040 | Citid.      | In accide O District Differ Chale to a            | ¢4.000.00  |            | Durch and of Functions O Application               |
| 5/06/2018   |             | Ipswich & District Rifle Club Inc                 | \$1,000.00 |            | Purchase of Furniture & Appliances                 |
|             | Division 3  |   | \$1,385.00 | 42.225.22  |  |
|             |             |   |            | \$2,385.00 |  |
| = /05/0040  | D: : : 0    |   | 4400.00    |            | AA HILE II. II AA H                                |
|             | Division 8  | Ipswich Minister's Christian Fellowship           | \$100.00   |            | Monthly Fellowship Meetings                        |
|             | Division 2  |   | \$200.00   |            |  |
|             | Division 1  |   | \$200.00   |            |  |
|             | Citywide    |   | \$200.00   | 4          |  |
|             |             |   |            | \$700.00   |  |
| = /05/00:-  | D: : : 40   |   | 4050.5     |            | FOUL A COLL III O TO COLL III                      |
|             | Division 10 | Ipswich Rangers Rugby Club                        | \$250.00   |            | 50th Anniversary Celebrations & Training Equipment |
|             | Division 9  |   | \$250.00   |            |  |
|             | Division 8  |   | \$200.00   |            |  |
|             | Division 7  |   | \$1,000.00 |            |  |
|             | Division 5  |   | \$250.00   |            |  |
|             | Division 1  |   | \$250.00   |            |  |
|             | Citywide    |   | \$250.00   |            |  |
|             | 1           |   |            | \$2,450.00 |  |

| 5/06/2018  | Citywide              | Redbank Plains Scout Group                       | \$250.00             |            | 2019 Scout Jamboree                                 |
|------------|-----------------------|--|----------------------|------------|---|
| 2, 22, 222 | Division 9            |  | \$250.00             |            |   |
|            | Division 7            |  | \$200.00             |            |   |
|            | Division 5            |  | \$250.00             |            |   |
|            | Division 2            |  | \$2,050.00           |            |   |
|            |                       |  | <del>+=,000.00</del> | \$3,000.00 |   |
|            |                       |  |                      | , -,       |   |
|            |                       |  |                      |            |   |
| 15/06/2018 | Division 10           | Ashwell State School                             |                      | \$852.50   | External Lighting of School                         |
| 15/06/2018 | Division 10           | Springfield United Football Club                 |                      | \$250.00   | FQ Community Cup - Sevren McDonald                  |
| 15/06/2018 | Division 6            | St Joseph's School P&F Association               |                      | \$1,500.00 | School Fete   |
| 15/06/2018 | Citywide              | Ipswich Woodcrafts Club Inc                      |                      | \$500.00   | Annual Bribie Island/Ipswich Woodcrafts Competition |
| 15/06/2018 | Citywide              | Ipswich Woodcrafts Club Inc                      |                      | \$500.00   | Robert Sorby Tour                                   |
|            |                       |  |                      |            |   |
| 15/06/2018 | Division 8            | Churchill State School                           | \$250.00             |            | Year 6 Camp   |
|            | Citywide              |  | \$500.00             |            |   |
|            |                       |  |                      | \$750.00   |   |
|            |                       |  |                      |            |   |
| 15/06/2018 |                       | St Augustine's College P&F Association           | \$250.00             |            | Biennial Fete                                       |
|            | Division 1            |  | \$250.00             |            |   |
|            | Citywide              |  | \$250.00             |            |   |
|            |                       |  |                      | \$750.00   |   |
|            |                       |  |                      |            |   |
|            |                       |  |                      |            |   |
| 19/06/2018 |                       | Tivoli Social Enterprises                        |                      |            | Fundraiser for Goodna Helping Hands                 |
| 19/06/2018 |                       | CYMS St Edmunds Ipswich Swimming Club Inc        |                      |            | Junior Optus Dolphins Swimming Carnival             |
| 22/06/2018 |                       | Redbank Plains State High School                 |                      |            | Big Band Blast Weekend                              |
| 22/06/2018 |                       | Rotary Club of Goodna Inc                        |                      |            | Dolly Parton Imagination Library                    |
| 22/06/2018 |                       | Bundamba State Secondary College                 |                      |            | Upgrade Pedal Prix Vehicles                         |
|            | Division 10           | Rosewood Equestrian Group Inc                    |                      |            | Feasability Study                                   |
| 22/06/2018 | Division 10           | Rosewood Junior Rugby League Football Club Inc   |                      | \$5,000.00 | Purchase of PA/Speaker System                       |
|            |                       |  |                      |            |   |
| 10/05/2012 | Division 7            | Diving Margy Church Is -                         | <b>\$300.00</b>      |            | D.I.N. Multipultural Faction                        |
| 19/06/2018 |                       | Divine Mercy Church Inc.                         | \$200.00             |            | R.U.N. Multicultural Festival                       |
|            | Division 2            |  | \$250.00             |            |   |
|            | Division 1            |  | \$200.00             |            |   |
|            | Citywide              |  | \$50.00              | ¢700 00    |   |
|            |                       |  |                      | \$700.00   |   |
| 19/06/2018 | Cityavido             | Church Street Kindergarten and Preschool Associa | \$250.00             |            | Fashion Parade Luncheon Fundraiser                  |
| 19/00/2018 | Division 6            | Church Street Kindergarten and Preschool Associa | \$250.00             |            | rasinon raiaue Luncheon runuidisei                  |
|            | Division 1            |  | \$200.00             |            |   |
|            | Division 1 Division 2 | +  | \$200.00             |            |   |
|            | DIVISION Z            |  | \$500.00             | \$1,150.00 |   |
|            |                       |  | +                    | \$1,130.00 |   |
|            | I                     |  |                      |            |   |

| 22/06/2018 | Division 10 | Domestic Violence Action Centre    | \$250.00   |            | Schools Education Program        |
|------------|-------------|------------------------------------|------------|------------|----------------------------------|
| 22/00/2010 | Division 9  | Domestic Violence Action Centre    | \$500.00   |            | Schools Education (Togram        |
|            | Division 8  |                                    | \$200.00   |            |                                  |
|            | Division 7  |                                    | \$500.00   |            |                                  |
|            | Division 5  |                                    | \$500.00   |            |                                  |
|            | Division 4  |                                    | \$500.00   |            |                                  |
|            | Citywide    |                                    | \$1,000.00 |            |                                  |
|            | Citywide    |                                    | \$1,000.00 | \$3,450.00 |                                  |
|            |             |                                    |            | \$3,450.00 |                                  |
| 22/06/2018 | Division 10 | Scout Association - Moreton Region | \$125.00   |            | Limestone Scout Revue            |
| 22/00/2010 | Division 8  | Scout Association Workton Region   | \$100.00   |            | Emestone scout nevae             |
|            | Division 7  |                                    | \$200.00   |            |                                  |
|            | Division 5  |                                    | \$200.00   |            |                                  |
|            | Division 4  |                                    | \$400.00   |            |                                  |
|            | Division 3  |                                    | \$250.00   |            |                                  |
|            |             |                                    |            |            |                                  |
|            | Division 2  |                                    | \$200.00   |            |                                  |
|            | Citywide    |                                    | \$400.00   | 64.075.00  |                                  |
|            |             |                                    |            | \$1,875.00 |                                  |
| 22/06/2018 | Citavido    | Variaty, Old                       | \$500.00   |            | Favringsont and Comite provision |
| 22/06/2018 |             | Variety Qld                        |            |            | Equipment and Service provision  |
|            | Division 10 |                                    | \$300.00   |            |                                  |
|            | Division 9  |                                    | \$500.00   |            |                                  |
|            | Division 8  |                                    | \$200.00   |            |                                  |
|            | Division 7  |                                    | \$500.00   |            |                                  |
|            | Division 6  |                                    | \$200.00   |            |                                  |
|            | Division 1  |                                    | \$250.00   |            |                                  |
|            | Division 2  |                                    | \$2,050.00 |            |                                  |
|            |             |                                    |            | \$4,500.00 |                                  |
|            |             |                                    |            |            |                                  |
| 22/06/2018 | Citywide    | Woodlinks State School P&C         | \$500.00   |            | Purchase of equipment            |
|            | Division 3  |                                    | \$569.00   |            |                                  |
|            |             |                                    |            | \$1,069.00 |                                  |
| 00//       | D: : : 40   |                                    | 4          |            | 2040.0                           |
| 22/06/2018 | Division 10 | Ipswich Little Theatre Society Inc | \$250.00   |            | 2018 One Act Play Festival       |
|            | Division 9  |                                    | \$1,000.00 |            |                                  |
|            | Division 8  |                                    | \$500.00   |            |                                  |
|            | Division 7  |                                    | \$250.00   |            |                                  |
|            | Division 5  |                                    | \$250.00   |            |                                  |
|            | Division 4  |                                    | \$500.00   |            |                                  |
|            | Division 2  |                                    | \$500.00   |            |                                  |
|            | Division 1  |                                    | \$250.00   |            |                                  |
|            | Citywide    |                                    | \$500.00   |            |                                  |
|            |             |                                    |            | \$4,000.00 |                                  |
|            |             |                                    |            |            |                                  |
|            |             |                                    | TOTAL      | 156626.5   |                                  |
|            |             |                                    |            |            |                                  |
|            |             |                                    |            |            |                                  |

| City Management, Finance and Community Engagement Committee |     |  |  |  |  |
|---|-----|--|--|--|--|
| Mtg Date: 17.07.18 OAR: YES                                 |     |  |  |  |  |
| Authorisation: Bryce Hir                                    | nes |  |  |  |  |

#### LW:LW

H:\Departmental\Committee Reports\1806 LW Delegation Report Write-offs and refunds for sundry debt charges 1 April to 30 June 2018.docx

28 June 2018

# **MEMORANDUM**

TO: EXECUTIVE ASSISTANT

FROM: EXECUTIVE SUPPORT OFFICER

RE: DELEGATION REPORT - WRITE-OFFS AND REFUNDS FOR SUNDRY DEBT

CHARGES - 1 APRIL 2018 TO 30 JUNE 2018

# **INTRODUCTION:**

This is a report by the Executive Support Officer dated 28 June 2018 concerning the exercise of the delegation entitled 'Power to Approve Write-Offs and Refunds for Sundry Debt Charges' for the period 1 April 2018 to 30 June 2018.

In relation to this delegation I advise as follows:

# Power to Approve Write-Offs and Refunds for Sundry Debt Charges

# Power delegated:

The power to approve write-offs and refunds up to a maximum of \$1,000.00 for sundry debt charges in respect to the Waste Services matters.

# **Action taken:**

Attachment A outlines the exercise of delegation which was approved between 1 April 2018 to 30 June 2018.

| Name of Attachment   | Attachment   |
|--|--------------|
| List of write-offs and refunds up to a maximum of \$1,000.00 for sundry debt charges during the period 1 April 2018 to 30 June 2018. | Attachment A |

# **RECOMMENDATION:**

That the report be received and the contents noted.

Lynn Wilson

# **EXECUTIVE SUPPORT OFFICER**

I concur with the recommendation/s contained in this report.

**Sharon Smith** 

# **EXECUTIVE ASSISTANT**

I concur with the recommendation/s contained in this report.

Bryce Hines

ACTING CHIEF OPERATING OFFICER (WORKS, PARKS AND RECREATION)

April - June 2018

| A/C   | Debtor Name                          | Invoice # | Date       | Amt inc GST                   | Description                         | Reason for Write-Off   |
|-------|--------------------------------------|-----------|------------|-------------------------------|-------------------------------------|--|
| 30417 | Roladuct Spiral Tubing               |           |            | \$0.60                        | Customer error                      | Underpaid by \$0.60  |
|       |                                      |           |            | \$0.60                        |                                     |  |
| 24205 | John Holland                         |           |            | ć0 02                         | Customan annan                      | Underseid by CO 20   |
| 31385 | John Holland                         |           |            | \$0.03<br>\$0.03              | Customer error                      | Underpaid by \$0.30  |
|       |                                      |           |            | <b>30.03</b>                  |                                     |  |
| 13906 | Pring Street                         | 152834    | 12/31/2017 | \$5.00                        | Waste Tracking Levy x2              | Business closed<br>1/12/17 Customer no<br>longer responding            |
|       |                                      |           |            | \$5.00                        |                                     |  |
| 25107 | Vogue News                           | 160096    | 6/20/2018  | \$5.80                        | Comm Refuse Bin 240L x 1 / WK       | Business closed - no<br>notification. Customer<br>no longer responding |
|       |                                      |           |            | \$5.80                        |                                     |  |
| 30422 | Community Access Transition Services | 158918    | 4/30/2018  | \$29.30                       | Comm Refuse Bin 240L x 1 / WK       | In liquidation   |
|       |                                      | 160281    | 5/31/2018  | \$38.15                       | Comm Commingle Bin 240L x 1 / WK    |  |
|       |                                      |           |            | \$67.45                       |                                     |  |
| 30560 | Wray Organic Pty Ltd                 | 157601    | 3/31/2018  | \$73.40                       | Industrial 1.5m3 x 2 / WK           | In liquidation   |
|       | , ,                                  |           |            | \$73.40                       | Industrial 1.5m3 Cardboard x 2 / WK | ,  |
| 30932 | D & M Nails Pty Ltd                  | 159091    | 4/30/2018  | \$5.70                        | Comm Refuse Bin 240L x 1 / WK       | Business sold 5/4/18 -<br>Customer no longer<br>responding             |
|       |                                      |           |            | \$5.70                        |                                     |  |
| 31092 | Papas Sushi & Bar Pty Ltd            | 157830    | 3/31/2018  | \$157.50                      | Industrial 1.1m3 R/L x 2 / WK       | Business closed - no<br>notification. Customer<br>no longer responding |
|       |                                      | 159170    | 4/30/2018  | \$140.00                      |                                     |  |
|       |                                      | 160536    | 5/31/2018  | \$17.50<br><b>\$315.00</b>    |                                     |  |
|       |                                      |           |            | ψ515.00                       |                                     |  |
| 31207 | Woodlands of Marburg                 | 157906    | 3/31/2018  | \$288.40                      | Industrial 4.5m3 x 1 / WK           | Business closed -<br>customer no longer<br>responding                  |
|       |                                      | 159245    | 4/30/2018  | \$144.20                      |                                     |  |
|       |                                      |           |            | \$432.60                      |                                     |  |
| 31215 | Hunter Street Bakery & Cafe          | 157909    | 3/31/2018  | \$450.50                      | Industrial 1.5m3 x 4 / WK           | Business closed - no<br>notification. Customer<br>no longer responding |
|       |                                      | 159248    | 4/30/2018  | \$477.00                      |                                     |  |
|       |                                      | 160615    | 5/31/2018  | \$132.50<br><b>\$1,060.00</b> |                                     |  |
|       |                                      |           |            | ,                             |                                     |  |
| 31235 | Krazzycorp Logistics Pty Ltd         | 148265    | 8/31/2018  | \$17.60                       | Industrial Rent F/L x 1 / WK        | Business closed -<br>customer no longer<br>responding                  |

|       |   | 149575 | 9/30/2018  | \$22.00   |                                  |   |
|-------|---|--------|------------|-----------|----------------------------------|---|
|       |   |        |            | \$39.60   |                                  |   |
|       |   |        |            |           |                                  |   |
| 31255 | Ipswich and West Moreton Property Maintenance | 141688 | 3/31/2018  | 257.1     | 6m3 Skip                         | Account terminated -<br>customer not<br>responding                    |
|       |   | 141688 | 9/19/2017  | -\$100.00 | Payment                          |   |
|       |   | 143038 | 4/30/2018  | \$36.75   | Industrial Rent R/L x 1 / WK     |   |
|       |   | 144377 | 5/31/2018  | \$32.35   | Industrial .66m3 R/L x 1 / MO    |   |
|       |   | 145696 | 6/30/2018  | \$32.35   |                                  |   |
|       |   | 146981 | 7/31/2018  | \$22.00   |                                  |   |
|       |   | 148278 | 8/31/2017  | \$17.60   |                                  |   |
|       |   | 149587 | 9/30/2018  | \$22.00   |                                  |   |
|       |   | 150875 |            | \$17.60   |                                  |   |
|       |   | 152251 |            | \$17.60   |                                  |   |
|       |   | 153629 |            | \$22.00   |                                  |   |
|       |   |        |            | \$377.35  |                                  |   |
|       |   |        |            |           |                                  |   |
|       |   |        |            |           |                                  |   |
| 1275  | Raceview Scrap Metal                          | 146996 | 7/31/2018  | \$59.00   | Industrial .66m3 R/L x 1 / WK    | Business closed - no<br>notification. Customo<br>no longer responding |
|       |   | 148293 | 8/31/2018  | \$576.20  | 16m3 RORO                        |   |
|       |   |        |            | \$635.20  | Industrial 1.1m3 R/L x 1 / WK    |   |
|       |   |        |            |           |                                  |   |
| 1315  | Keogh & Warren Catering                       | 147019 | 7/31/2017  | \$18.10   | Industrial 1.1m3 R/L x 1 / WK    | Business closed - no notification. Customono longer responding        |
|       |   |        |            | \$18.10   |                                  |   |
|       |   |        |            |           |                                  |   |
| 31317 | 5 Ways Café                                   | 153669 | 12/31/2018 | \$92.40   | Comm Commingle Bin 360L x 1 / WK | Business closed - no notification. Custome no longer responding       |
|       |   | 155232 | 1/31/2018  | \$48.20   | Industrial 1.1m3 R/L x 1 / WK    |   |
|       |   | 156560 | 2/28/2018  | \$52.20   |                                  |   |
|       |   | 157971 | 1/31/2018  | \$30.10   |                                  |   |
|       |   |        |            | \$222.90  |                                  |   |
| 1322  | Raceview Scrap Metal                          | 148324 | 8/31/2017  | \$36.20   | Industrial 1.1m3 R/L x 1 / WK    | Business closed - no<br>notification. Custom<br>no longer respondin   |
|       |   | 149630 | 9/30/2018  | \$72.40   |                                  | J   |
|       |   | 150916 | 10/31/2018 | \$18.10   |                                  |   |
|       |   |        |            | \$126.70  |                                  |   |
|       |   |        |            |           |                                  |   |
| 31337 | Ipswich Lube Check                            | 157986 | 3/31/2018  | \$39.90   | Industrial 1.5m3 x 1 / BW        | In liquidation  |
|       |   | 159320 | 4/30/2018  | \$39.90   |                                  |   |
|       |   | 160691 | 5/31/2018  | \$19.95   |                                  |   |
|       |   |        |            | \$99.75   |                                  |   |
|       |   |        |            |           |                                  |   |
| 1362  | Switch Nightclub                              | 150948 | 10/31/2017 | \$253.40  | Industrial 1.1m3 R/L x 2 / WK    | Business closed - no notification. Customono longer responding        |
|       |   | 152325 |            | \$289.60  |                                  |   |
|       |   | 153702 | 12/31/2017 | \$253.40  |                                  |   |
|       |   | 155265 | 1/31/2018  | \$72.40   |                                  |   |
|       |   |        |            |           |                                  |   |
|       |   |        |            | \$868.80  |                                  |   |

City Management, Finance and
Community Engagement Committee

Mtg Date: 17.07.18 OAR: YES

Authorisation: Bryce Hines

GT:GT A4931924

4 July 2018

#### MEMORANDUM

TO: ACTING CHIEF OPERATING OFFICER (WORKS, PARKS AND RECREATION)

FROM: DEVELOPMENT AND RELATIONSHIP MANAGER

RE: IPSWICH MOTORSPORT PRECINCT – MASTERPLANNING AND RELATED

DEVELOPMENTS DIVISION 10

#### **INTRODUCTION:**

This is a report by the Development and Relationship Manager dated 4 July 2018 concerning the status of masterplanning and related developments at the Ipswich Motorsport Precinct (precinct).

# **BACKGROUND**:

# Precinct Masterplan

In 2013 Council commissioned the preparation of a draft masterplan for the future development of the precinct. The masterplan, an evolution from an initial concept in 2003, contained proposals for a number of upgrades to the facilities within the precinct to increase the site's commercial viability and sustainability. The masterplan also contemplated several sub-precincts for the promotion of the motorsport industry along with related commercial opportunities.

In 2014 further supporting reports were commissioned that provided an economic assessment of the developments at the precinct, detailed construction estimates and a prospectus to assist in attracting future investment. In 2017, Council's entity Ipswich Motorsport Park Pty Ltd updated the component of the master plan relating to Queensland Raceway.

Following Council's decision in April 2018 to wind-up Ipswich Motorsport Park Pty Ltd, the company will be deregistered by mid-September 2018. As a result, Council has reassumed responsibility for precinct masterplanning and endorsement is sought on the evolution of the vision as encapsulated in the update to the 2014 masterplan reflecting the revised layout for Queensland Raceway (refer Attachment A).

# **Precinct Expansion**

The precinct's ability to expand to cater for growing demand for motorsport related activities (especially in relation to off-road activities) is currently restricted by Council's precinct land holdings. Investigations are ongoing into acquisition opportunities and the associated benefits with land which either adjoins or is proximate to the precinct.

Council's master planning identified two land parcels, Lot 2 on RP197248 (246-348 Paynes Road, Ebenezer) and Lot 257 on CH31247 (Lot 257 Unnamed Road Ebenezer) as detailed in Attachment B with potential for the future extension of the precinct for off-road related sports activities. Initial discussions with the owner of the two land parcels indicated an openness to an acquisition by Council. As a result, at its May 2017 meeting Council authorised negotiation on the purchase of these two lots immediately to the west of the existing precinct. Discussions remain on hold whilst the owner considers its longer-term options for the site.

# <u>Lease C – Proposed Driver Training Centre</u>

At its September 2017 meeting, Council approved an Expressions of Interest (EOI) process for the management and operation of a driver training facility in the precinct. The EOI was placed on hold in late 2017 until Council's future level of involvement was confirmed.

Lease C (refer Attachment C) is vacant and has previously been used for camping associated with larger events in the precinct. Council has received a number of expressions of interest regarding a permanent arrangement for Lease C. The original 2013 masterplan identified this location as an ideal site for a driver training facility which could also be used by Willowbank Raceway as a pit extension for major events. A purpose built driver training facility would offer services including novice driver and company fleet driver training and advanced car control training. With no formal access to Lease C from Champions Way, a licence agreement with the Lease H lessee would be required.

It is proposed that Council develop a detailed feasibility/business plan to validate the driver training centre and then conduct an Expressions of Interest (EOI) process to shortlist operators interested in the commercial operation of a driver training facility on Lease C. A further report would be provided to Council on the completion of the EOI process detailing the outcomes of the market testing and recommending the next steps.

#### <u>Lease I – Lease Surrender</u>

Council owns 350-440 Paynes Road, Ebenezer (44.7 ha) to the immediate west of Queensland Raceway (refer Lease I on Attachment C). Motorcycling Queensland (MQ) commenced a 30 year lease for this site on 1 May 2015 with the aim of developing a world-class off-road facility to compliment the proposed expansion of the precinct. As part of preparations for the off-road facility, MQ undertook significant master planning and design option studies.

Following MQ's advice of its intention to surrender the Lease, this Lease terminated on 30 April 2018. As a result, Council has commenced a review of its options for the site's future development in line with the existing precinct' master plan with reference to MQ's investigations. It is proposed to initiate the process to obtain the required development

approvals for 350-440 Paynes Road site and to progress the site's design and potentially undertake preliminary bulk earthworks to support the site's ultimate use.

In the interim, it is proposed to utilise the site through a temporary event licence (as utilised for other precinct leases). A temporary event licence is now in place for Lease I with RSL RAEMUS Rover Racing, an initiative involving returned soldiers suffering PTSD in a motorsport based challenge program. RSL RAEMUS Rover Racing held their first program on site on 26 June 2018.

# Lease D – Interim Motocross Track

Following MQ's decision to surrender Lease I and until a permanent site for all off-road facilities is confirmed and established under the masterplan, it is proposed to co-locate all off-road facilities within the precinct's Leases A and D. Part of Lease D (Moto X - refer Attachment C) is currently unimproved and vacant.

It is proposed to temporarily accommodate MQ's motocross events in Lease D Moto X through a temporary event licence or a seasonal permit that adequately restricts Council's liability. MQ will at their expense, construct a temporary dirt track facility within the lease supported by relocatable buildings and other facilities.

# **Event Camping**

On-site camping forms a significant part of the attraction and experience associated with on-site events such as the Winter Nationals and CMC Rocks. Significant numbers of attendees prefer on-site temporary accommodation such as caravans, motorhomes and tents with current demand surpassing availability. To maximise the camping yield, a camping plan for the entire motorsport precinct is to be prepared. The associated study will investigate the inclusion of two Council owned land parcels at 92-152 and 154-244 Paynes Road Ebenezer as potential short-term camping sites including appropriate commercial arrangements for any camping.

#### **Precinct Leases**

Given the increased level of commercial and other motorsport related activities that will result from the successful implementation of the masterplan, it is proposed to review the structure of future leases within the precinct for adequacy particularly with reference to a lease's ability to ensure it mutually benefits both parties and supports the precinct's commercial growth and activation.

#### **CONCLUSION:**

The masterplan remains the key document for the strategic direction and growth of the precinct. Its ongoing implementation together with targeted land acquisitions will ensure that Council maximises the long-term development opportunities and utilisation of the site whilst delivering its commercial viability and sustainability potentially supported by third party investment.

The establishment of a commercially viable driver training centre would be a catalytic project in terms of site activation and align with the goal of increasing commercial activity across the precinct

The construction of an interim off-road racing facility in Lease D will allow for a level of off-road motorcycle activity to occur until Council's review and delivery of its off-road options under the masterplan are completed.

#### **ATTACHMENTS**:

| Name of Attachment                                    | Attachment   |
|---|--------------|
| Precinct Masterplan                                   | Attachment A |
| Site Plan – 246-348 Paynes Road, Ebenezer and Lot 257 | Attachment B |
| Unnamed Road Ebenezer                                 |              |
| Leased Areas – Ipswich Motorsport Precinct            | Attachment C |

#### **RECOMMENDATIONS:**

- A. That the Ipswich Motorsport Precinct Masterplan as shown in Attachment A to the report by the Development and Relationship Manager dated 4 July 2018, be noted.
- B. That the Ipswich Motorsport Precinct Masterplan as shown in Attachment A to the report by the Development and Relationship Manager dated 4 July 2018, be released to key stakeholders for consultation and comment.
- C. That Council approve that the continued implementation of the strategic direction and deliverables as defined in the 2014 Masterplan for the Ipswich Motorsport Precinct is undertaken by Council.
- D. That Council support ongoing investigations into the acquisition of adjoining or proximate land to extend the footprint of the Ipswich Motorsport Precinct.
- E. That Council resolve, pursuant to s 225(3), that it is satisfied that the calling of Expressions of Interest under section 225(5) of the *Local Government Regulation* 2012, as detailed in the report by the Development and Relationship Manager dated 4 July 2018, is in the public interest for the following reason:
  - (i) it will allow Council to identify potential contractors who are serious contenders for managing and operating a driver training centre at the Ipswich Motorsport Precinct.
- F. That Council resolve to invite Expressions of Interest under section 228(5) of the Local Government Regulation 2012, as detailed in the report by the Development and Relationship Manager dated 4 July 2018, for the management and operation of a driver training centre within the Ipswich Motorsport Precinct.
- G. That a report on the outcomes of market testing and the proposed commercial arrangement for the management and operation of a driver training centre at the Ipswich Motorsport Precinct be submitted to Council.

- H. That development approvals be sought for the utilisation of 350-440 Paynes Road, Ebenezer as an off-road motorcycle facility and that subject to the finalisation of the site's design and associated approvals, preliminary bulk earthworks be commenced.
- That Council support the construction of an interim motocross track on Lease D Moto X of the Ipswich Motorsport Precinct to be funded by Motorcycle Queensland.
- J. That Council note that a detailed precinct camping plan and a review of the structure for future leases at the Ipswich Motorsport Precinct are to be undertaken.

**Greg Thomas** 

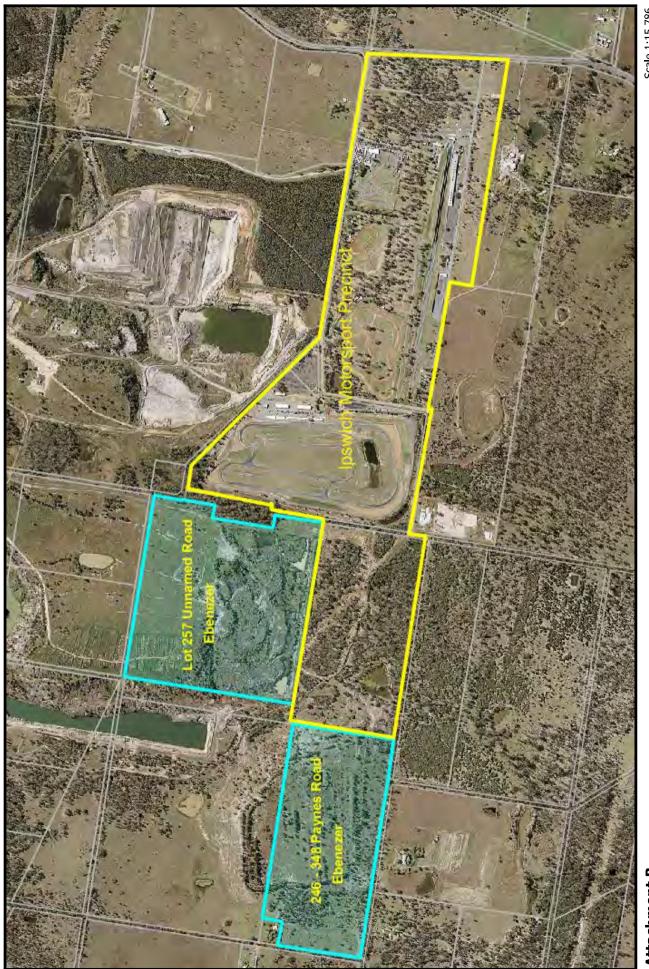
# **DEVELOPMENT AND RELATIONSHIP MANAGER**

I concur with the recommendation contained in this report.

**Bryce Hines** 

**ACTING CHIEF OPERATING OFFICER (WORKS, PARKS AND RECREATION)** 





# **IPSWICH MOTORSPORT PRECINCT**



\* The size of the lease areas are estimates only

| L | ease Areas    | Size     | Tenure Arrangement  | Expiry     | Option       |
|---|---------------|----------|---|------------|--------------|
|   | Lease A Large |          | Facility Permits / Temporary Event Licence                |            |              |
|   | Lease A Small |          | Facility Permits / Temporary Event Licence                |            |              |
|   | Lease B       | 9.05 ha  | Facility Permits / Temporary Event Licence                |            |              |
|   | Lease C       |          | Facility Permits / Temporary Event Licence                |            |              |
|   | Lease D       | 6.4 ha   | Facility Permits / Temporary Event Licence                |            |              |
|   | Lease E       | 2500m²   | Lease - The Commissioner of Fire Services                 | 30/06/2016 | Holding Over |
|   | Lease F       | 54.33 ha | Lease - Motorsports Queensland Ltd                        | 15/07/2027 | 1 x 30 years |
|   | Lease G       | 3250m²   | Lease - Ipswich Motorsport Precinct Management Group Inc. | 15/07/2043 | 1 x 30 years |
|   | Lease H       | 37.35 ha | Lease - Willowbank Raceway Inc.                           | 31/12/2043 | 1 x 30 years |
|   | Lease I       |          | Facility Permits / Temporary Event Licence                |            |              |
|   | Lease J       | 6.863 ha | Lease - Ipswich Kart Club Inc.                            | 31/01/2022 |              |

City Management Finance and
Community Engagement Committee

Mtg Date: 17.07.18 OAR: YES

Authorisation: Kaye Cavanagh

H:\Departmental\Committee Reports\1807 MS Provide Assistance to the Aussie Helpers Charity.docx

6 July 2018

#### **MEMORANDUM**

TO: ACTING CHIEF OPERATING OFFICER (WORKS, PARKS AND RECREATION)

FROM: PRINCIPAL OFFICER (FLEET)

RE: PROPOSAL TO PROVIDE COUNCIL ASSISTANCE TO THE AUSSIE HELPERS

**CHARITY** 

# **INTRODUCTION:**

This is a report by the Principal Officer (Fleet) dated 6 July 2018 concerning a proposal for Council to provide assistance to the Aussie Helpers Charity.

#### **BACKGROUND:**

Council has been approached by multiple employees requesting Council consider assisting the Aussie Helpers Charity with the provision of grass bales for stock feed and provide an opportunity for staff to volunteer labour and funds to assist farming families that are in need.

Aussie Helpers is a non-profit registered charity that assists farming families in various ways including groceries, personal hygiene goods, stock feed and face to face counselling. The Aussie Helpers charity does not receive government funding and relies on the generosity of people to assist them in times of need.

# **PROPOSAL:**

Council owns and maintains a large variety of open space throughout the City. These areas are slashed or mowed intermittently to reduce fire risk with the grass then left to decompose. The consideration is requested to bale the grass and provide the charity with much needed feed for struggling farmers.

As the Aussie Helpers Charity is a non-profit organisation it has been requested that consideration be given to raising funds by means of staff and Council donations. Initial discussions have indicated that a number of staff would be willing to participate should the proposal be approved.

It is suggested that the following proposal be carried out to determine the extent and feasibility of Council's support for the Aussie Helpers Charity:

- Contact Aussie Helpers Charity to discuss how Council can assist with the possible provision of grass bales, transport of the bales, labour and donations.
- Establish a list of potential Council owned sites where the baling of grass can be carried out.
- Investigate and implement any biosecurity measures or fire ant requirements that are required to enable the baling, mowing and transport of Ipswich City Council slashed or mowed grass areas.
- Approve the use of Council plant, assets and staff to assist with the process of baling grass from recommended sites. This will include the provision of suitable insurance for the mentioned activity.
- Source a machine or contractor that is capable of slashing, mowing and baling the available grass from the Council land.
- Ask for expressions of interest from Council staff to volunteer or participate with the charity works.
- Consider and implement a process and campaign that will allow the donation of funds by Council staff for the Aussie Helpers Charity. Ipswich City Council to also consider matching a dollar for dollar donation for money raised by Ipswich City Council staff members.
- Should Council agree to engage with the Aussie Helpers Charity consideration should be given to assigning an officer to its coordination and implementation.

# **RECOMMENDATION:**

- A. That Council approve the proposal to provide support to the Aussie Helpers Charity as outlined in the report by the Principal Officer (Fleet) dated 6 July 2018.
- B. That the Chief Operating Officer (Works, Parks and Recreation) commence discussions with Aussie Helpers Charity and implement the steps identified in this report to determine Council's extent of support.

**Mark Sines** 

PRINCIPAL OFFICER (FLEET)

I concur with the recommendation/s contained in this report.

Kaye Cavanagh

**ACTING CHIEF OPERATING OFFICER (WORKS, PARKS AND RECREATION)** 

Community Engagement Committee

Mtg Date: 17 July 2018 OAR: YES

Authorisation: Bryce Hines

BM:BM A4945278

6 July 2018

# **MEMORANDUM**

TO: ACTING CHIEF OPERATING OFFICER (WORKS, PARKS AND RECREATION)

FROM: DEVELOPMENT AND RELATIONSHIP MANAGER

RE: TRUSTEE LEASE FOR QUEENS PARK CAFÉ – `11 MERLE FINIMORE AVENUE,

IPSWICH DESCRIBED AS LEASE D IN PART OF LOT 1 ON SP154140 ON SP230095 AND LEASES B AND C BEING PART OF THE GROUND FLOOR AND ALL OF THE

FIRST FLOOR OF A BUILDING IN LOT 1 ON SP154140 – TENDER 10989

**DIVISION 7** 

## **INTRODUCTION:**

This is a report by the Development and Relationship Manager dated 6 July 2018 concerning a Trustee Lease for the operation of the Queens Park Café (Café) at 11 Merle Finimore Avenue, Ipswich.

# **BACKGROUND:**

The Café is located in Queens Park on State Land at 11 Merle Finimore Avenue, Ipswich described as Lease D in part of Lot 1 on SP154140 on SP230095 and Leases B and C being part of the ground floor and all of the first floor of a building in Lot 1 on SP154140. Ipswich City Council (Council) is the Trustee of the land under a Deed of Grant in Trust.

In anticipation of the existing Trustee Permit expiring on 28 February 2018, Council advertised for tenders on 11 November 2017 for experienced café operators to lease and operate the café for a 5 year term. On 19 February 2018, the successful tenderer was notified and the process commenced to finalise the terms and conditions of the Trustee Lease. Given the impending expiry of the Trustee Permit and the negotiations required to finalise the terms and conditions of the new Trustee Lease, the Trustee Permit with the existing tenant was extended for six months to 31 August 2018.

As final agreement on the terms and conditions of the Trustee Lease has not been reached, Council needs to consider its position given the approaching expiry date of the current Trustee Permit. The attached confidential background paper details developments with the Trustee Lease for the Café.

#### **OPTIONS:**

Given the status of Trustee Lease negotiations and the impending permit expiry date, the following options are for consideration by Council:

- 1. Status Quo Council accepts the revised offer of the shortlisted tenderer and enters into a five year Trustee Lease.
- 2. New Tender/Offer 6 Month Trustee Permit Council approves a new tender to the market for the operation of the Café with revised parameters to clarify Council's commercial expectations and the existing tenant is offered a new six month Trustee Permit post 31 August 2018 to ensure the Café's operations are not interrupted.
- 3. New Tender/Council Operates The Café Council approves a new tender to the market for the operation of the Café with revised parameters to clarify Council's commercial expectations and, that the Council's internal service provider operates the Café in the interim period post the expiry of the current Trustee Permit on 31 August 2018 to ensure the Café's operations are not interrupted.
- 4. Council Operates The Café Council's internal service provider operates the Café post the expiry of the Trustee Permit on 31 August 2018 until further notice and with no further tender process conducted.

For Options 2 and 3, further investigation will be undertaken to consider alternate service delivery models for the café's operations including a community organisation under a social enterprise arrangement and Council's internal service provider. Council will then be provided with a report detailing the outcomes of the tender process for the operation of the Café and the findings from the investigation into service delivery models for the operation of the Café.

The current Trustee Permit does not include a provision for the permit holder to terminate and abandon the premises during the term of the Trustee Permit. Initial consultation with Arts, Social Development and Community Engagement has confirmed that the group's current skill set will allow for the Café to be operated by their team at short notice.

If Council supports the adoption of Options 2 or 3, which involve retendering, it is proposed to modify/improve the tender process so that it achieves more interest in the marketplace and provides prospective tenderers with an increased understanding of Council's expectations especially from a commercial perspective. The revised parameters will include:

• A definitive base rent reflective of a market rental assessment with an additional turnover rent based on a percentage of gross turnover;

- Initial Trustee Lease term of five years with a five year option, only applicable if the Lessee's performance in the first five year term meets performance expectations;
- An extensive advertisement program (including notification to local and regional providers and not-for-profit organisations) in association with an extended tender timeframe to allow prospective tenderers to fully consider the opportunity; and
- The provision of detailed business and marketing goals and strategies to support their vision for the Café.

# **CONCLUSION:**

Council's objective for the Café is to activate and value add to the Queens Park precinct and maximise opportunities that result from its operation. Additionally, Council needs to ensure that by offering the Café for lease, it represents the best value for money option and return to both the community and Council.

Prior to the tender being issued, a market rental assessment of the Café was undertaken by a qualified retail/commercial Valuer. The assessment was used as a guide in evaluating the commercial aspects of the tender submissions and the decision to appoint an operator of the Café. Council officers have attempted to form an agreement with the successful tenderer on a reasonable rent for the Café, but this remains unresolved.

Given the status of Trustee Lease negotiations and the impending permit expiry date, a decision by Council should be made with consideration of all available options. To achieve the optimal outcome for both the Council and the community it is recommended that Council consider Option 2 for implementation. This will allow for a new tender process with improved parameters and the existing tenant being offered a new six month Trustee Permit post 31 August 2018 to ensure the Café's operations are not interrupted.

It should be noted that the current Trustee Permit holder would have the ability to provide a tender submission for any future tender process. In the case that the extension of the Trustee Permit not be accepted, Option 3 provides for a new tender process and the Café's operation by Council's internal service provider in the interim period. The long-term solution for the Café's operation will be guided by the findings of the investigation into service delivery models and the outcomes of the tender process.

# **CONFIDENTIAL BACKGROUND PAPER**

| Confidential Background Paper Background Details |
|--|
|--|

# **RECOMMENDATION:**

- A. That Council resolve to note the report by the Development and Relationship Manager dated 6 July 2018 on the process and developments to achieve a Trustee Lease for Queens Park Café.
- B. That Council offer the existing tenant a six month Trustee Permit for Queens Park Café after the expiry of the current permit on 31 August 2018.
- C. That Council, as Trustee Lessor, invite written tenders for the disposal of the leasehold interest in the Queens Park Café located at 11 Merle Finimore Avenue, Ipswich, described as Lease D in part of Lot 1 on SP154140 on SP230095 and Leases B and C being part of the ground floor and all of the first floor of a building in Lot 1 on SP154140 ("the Trustee Lease").
- D. That the Chief Operating Officer of Arts, Social Development and Community Engagement undertakes an investigation of alternative service delivery models for the operation of the Queens Park Café.
- E. That a report be provided to Council detailing the outcomes of the tender process for the operation of Queens Park Café and the outcomes of the analysis of alternative service delivery models.

**Greg Thomas** 

**DEVELOPMENT AND RELATIONSHIP MANAGER** 

I concur with the recommendation contained in this report.

**Bryce Hines** 

**ACTING CHIEF OPERATING OFFICER (WORKS PARKS AND RECREATION)** 

| City Management, Finance and Community |          |  |  |
|--|----------|--|--|
| Engagement Committee                   |          |  |  |
| Mtg Date: 17.07.18                     | OAR: Yes |  |  |
| Authorisation: Leffrey Keech           |          |  |  |

28 June 2018

# **MEMORANDUM**

TO: ACTING CHIEF FINANCIAL OFFICER

FROM: BUSINESS ACCOUNTING MANAGER

RE: MONTH-END PERFORMANCE – MAY 2018

# **INTRODUCTION:**

This is a report by the Business Accounting Manager dated 28 June 2018 concerning Council performance for the period ending 31 May 2018, submitted in accordance with section 204 of the *Local Government Regulation 2012*.

# **BACKGROUND:**

Section 204 of the *Local Government Regulation 2012* requires a monthly report to be submitted to Council in respect of the performance of Council's budget. The monthly performance report for May 2018 is included at Attachment A.

# **ATTACHMENT**:

| Name of Attachment                  | Attachment   |
|-------------------------------------|--------------|
| May 2018 Monthly Performance Report | Attachment A |

# **RECOMMENDATION:**

That the report be received and the contents noted.

Lavina Britton

**BUSINESS ACCOUNTING MANAGER** 

I concur with the recommendation contained in this report.

Jeffrey Keech

**ACTING CHIEF FINANCIAL OFFICER** 



**Ipswich City Council** 

**Performance Report** 

May 2018

## **Ipswich City Council - Summary Financial Results**

|   | YTD<br>Actual<br>\$'000 | YTD<br>Budget<br>\$'000 | YTD<br>Variance<br>\$'000 | FY<br>Budget<br>\$'000 | EOY<br>Forecast<br>\$'000 | Detail<br>Page ref: |
|---|-------------------------|-------------------------|---------------------------|------------------------|---------------------------|---------------------|
| Net Result as at 31 May 2018:               |                         |                         |                           |                        |                           |                     |
| Cash Operational Revenue                    |                         |                         |                           |                        |                           |                     |
| Net Rates and Utilities                     | 185,944                 | 185,975                 | (31)                      | 188,977                | 188,977                   |                     |
| Fees and Charges                            | 26,623                  | 25,090                  | 1,533                     | 28,398                 | 28,398                    | Page 10             |
| Operational Grants and Contributions        | 14,339                  | 12,508                  | 1,831                     | 18,938                 | 18,938                    | Page 11             |
| Interest                                    | 4,735                   | 3,711                   | 1,024                     | 4,122                  | 4,735                     | Page 12             |
| Other Cash Revenue                          | 30,931                  | 28,843                  | 2,088                     | 38,709                 | 38,709                    | "                   |
| Total Cash Operational Revenue              | 262,572                 | 256,127                 | 6,445                     | 279,144                | 279,757                   |                     |
| Cash Operational Expenses                   |                         |                         |                           |                        |                           |                     |
| Employee Expenses*                          | 84,859                  | 85,098                  | 239                       | 92,264                 | 95,593                    | Page 13             |
| Materials and Services#                     | 75,169                  | 78,655                  | 3,486                     | 87,466                 | 92,013                    | "                   |
| Finance costs                               | 12,660                  | 13,501                  | 841                       | 14,597                 | 14,597                    | "                   |
| Other Cash Expenses                         | 6,150                   | 6,479                   | 329                       | 9,144                  | 9,144                     | "                   |
| Other Cash Expenses                         | 178,838                 | 183,733                 | 4,895                     | 203,471                | 211,347                   |                     |
|   |                         |                         |                           |                        |                           |                     |
| Cash Operational Result                     | 83,734                  | 72,394                  | 11,340                    | 75,673                 | 68,410                    |                     |
| Non-Cash Operational Revenue                |                         |                         |                           |                        |                           |                     |
| Gain on Asset Disposal                      | 220                     | 0                       | 220                       | 0                      | 220                       | Page 12             |
| Internal Revenue                            | 21,270                  | 21,174                  | 96                        | 22,751                 | 22,751                    | "                   |
| Total Non-Cash Operational Revenue          | 21,490                  | 21,174                  | 316                       | 22,751                 | 22,971                    |                     |
| Non-Cash Operational Expense                |                         |                         |                           |                        |                           |                     |
| Depreciation                                | 60,002                  | 59,633                  | (369)                     | 64,990                 | 64,990                    | Page 13             |
| Headworks Credit Indexation                 | 0                       | 0                       | 0                         | 0                      | 0                         | "                   |
| Loss on Asset Disposal                      | 1,636                   | 0                       | (1,636)                   | 0                      | 1,636                     | "                   |
| Internal Expense                            | 19,338                  | 18,561                  | (777)                     | 19,933                 | 19,933                    | "                   |
| Total Non-Cash Operational Expense          | 80,976                  | 78,194                  | (2,782)                   | 84,923                 | 86,559                    |                     |
| Net Result before Capital                   | 24,248                  | 15,374                  | 8,874                     | 13,501                 | 4,822                     |                     |
| nee nesare serore capital                   | 21,210                  | 20,071                  | 0,071                     | 13,301                 | 1,022                     |                     |
| Capital Capital                             | 7.442                   | 6 422                   | 4 270                     | 0.524                  | 0.524                     |                     |
| Capital Grants                              | 7,412                   | 6,133                   | 1,279                     | 8,524                  | 8,524                     | Page 11             |
| Donated Asset Revenue                       | 45,812                  | 51,595                  | (5,783)                   | 72,535                 | 72,535                    | "                   |
| Contributions                               | 8,019                   | 15,954                  | (7,935)                   | 17,550                 | 17,550                    | ,,                  |
| Headworks Credit Consumption  Total Capital | 61,243                  | 73,682                  | (12.420)                  | 98,609                 | 08 600                    |                     |
| rotar capitar                               | 01,243                  | 73,002                  | (12,439)                  | 36,603                 | 98,609                    |                     |
| Total Net Result                            | 85,491                  | 89,056                  | (3,565)                   | 112,110                | 103,431                   |                     |
| Capital Program as at 31 May 2018:          |                         |                         |                           |                        |                           |                     |
| Cash Capital Items                          | _                       |                         |                           |                        |                           |                     |
| Asset Construction and Purchase             | 105,026                 | 134,471                 | 29,445                    | 165,078                | 165,078                   | Page 17             |
| Non-cash Capital Items                      | 3-,0                    | ,                       | - ,                       | /                      | ,                         | . 3                 |
| Donated Assets                              | 45,744                  | 51,200                  | 5,456                     | 58,044                 | 58,044                    | "                   |
| Total Capital Program                       | 150,770                 | 185,671                 | 34,901                    | 223,122                | 223,122                   |                     |
|   |                         |                         |                           |                        |                           |                     |

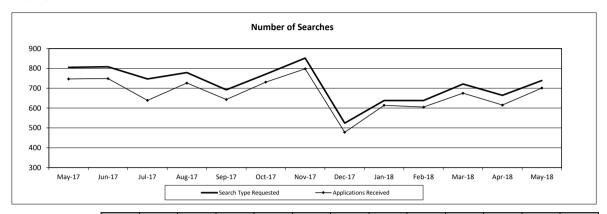
<sup>\*</sup> Including contract labour

# excluding contract labour

For information on individual line items, please refer to the relevant section of the report.

#### **Additional Performance Information:**

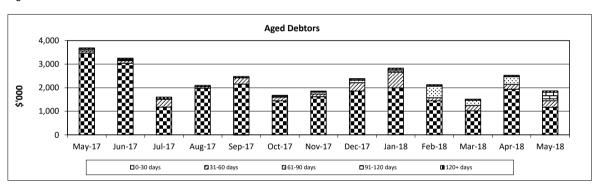
#### **Property Searches:**



| Search Type Requested |
|-----------------------|
| Applications Received |

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 805    | 808    | 747    | 779    | 692    | 771    | 852    | 524    | 638    | 638    | 721    | 664    | 739    |
| 747    | 749    | 639    | 726    | 643    | 731    | 798    | 478    | 614    | 605    | 675    | 615    | 701    |

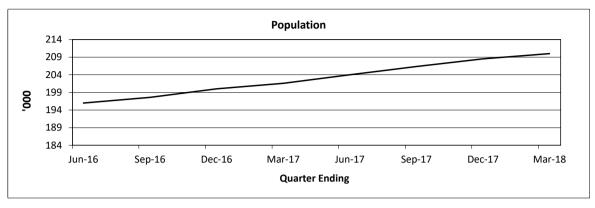
#### Aged Debtors:



|             | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|-------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
|             | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| 0-30 days   | 3,469  | 3,041  | 1,181  | 1,977  | 2,153  | 1,444  | 1,619  | 1,862  | 1,995  | 1,443  | 1,016  | 1,936  | 1,174  |
| 31-60 days  | 89     | 109    | 325    | 67     | 265    | 152    | 113    | 350    | 661    | 132    | 233    | 207    | 276    |
| 61-90 days  | 65     | 20     | 8      | 1      | 13     | 45     | 82     | 106    | 60     | 491    | 215    | 319    | 82     |
| 91-120 days | 17     | 40     | 12     | 3      | - 1    | 7      | 12     | 51     | 60     | 16     | 5      | 21     | 273    |
| 120+ days   | 50     | 42     | 77     | 52     | 46     | 29     | 31     | 14     | 57     | 49     | 46     | 43     | 59     |

91-120 days includes \$250k to Ipswich City Properties for admin support and rental income for 143 Brisbane St- these have been paid in June.

#### Population:

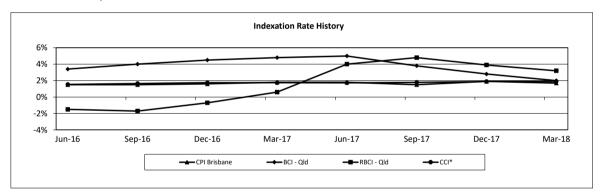


|            | Jun-16 | Sep-16 | Dec-16 | Mar-17 | Jun-17 | Sep-17 | Dec-17 | Mar-18 |
|------------|--------|--------|--------|--------|--------|--------|--------|--------|
| Population | 196    | 198    | 200    | 202    | 204    | 206    | 209    | 210    |

#### **Growth in Waste Domestic Services:**

|                     | Jun-16 | Sep-16 | Dec-16 | Mar-17 | Jun-17 | Sep-17 | Dec-17 | Mar-18 |
|---------------------|--------|--------|--------|--------|--------|--------|--------|--------|
| Growth per quarter: | 0.76%  | 0.82%  | 1.40%  | 0.83%  | 1.25%  | 1.26%  | 1.13%  | 0.93%  |

#### Indexation Rate History:



| CPI Brisbane |
|--------------|
| BCI - Qld    |
| RBCI - Qld   |
| CCI*         |

| Jun-16 | Sep-16 | Dec-16 | Mar-17 | Jun-17 | Sep-17 | Dec-17 | Mar-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|
| 1.50%  | 1.50%  | 1.60%  | 1.80%  | 1.80%  | 1.50%  | 1.90%  | 1.70%  |
| 3.40%  | 4.00%  | 4.50%  | 4.80%  | 5.00%  | 3.80%  | 2.80%  | 2.00%  |
| -1.50% | -1.70% | -0.70% | 0.60%  | 4.00%  | 4.80%  | 3.90%  | 3.20%  |
| 1.53%  | 1.64%  | 1.74%  | 1.74%  | 1.73%  | 1.79%  | 1.89%  | 1.90%  |

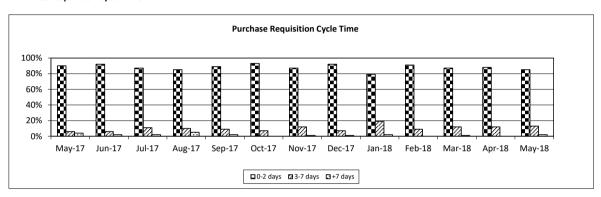
CPI = Consumer Price Index; BCI = Building Construction Index; RBCI = Roads and Bridges Construction Index; CCI = Council Cost Index

#### **Invoices Paid within Terms:**

|                              | Nov   | <i>y</i> -17 | Dec   | :-17 | Jan   | -18 | Feb   | -18 | Ma    | r-18 | Apı   | -18 | May   | y-18 |
|------------------------------|-------|--------------|-------|------|-------|-----|-------|-----|-------|------|-------|-----|-------|------|
| Total invoices paid          | 5,881 |              | 5,232 |      | 4,797 |     | 4,806 |     | 5,1   | 169  | 4,7   | 79  | 5,4   | 182  |
|                              | Count | \$           | Count | \$   | Count | \$  | Count | \$  | Count | \$   | Count | \$  | Count | \$   |
| % paid within terms          | 95%   | 97%          | 96%   | 98%  | 91%   | 91% | 95%   | 97% | 97%   | 98%  | 97%   | 97% | 94%   | 97%  |
| % paid <1 week outside terms | 2%    | 2%           | 1%    | 1%   | 4%    | 4%  | 1%    | 2%  | 2%    | 1%   | 2%    | 2%  | 1%    | 1%   |
| % paid >1 week outside terms | 3%    | 1%           | 3%    | 1%   | 5%    | 5%  | 4%    | 1%  | 1%    | 1%   | 1%    | 1%  | 5%    | 3%   |

Slightly under target for number of invoices in May.

#### Purchase Requisition Cycle Time:

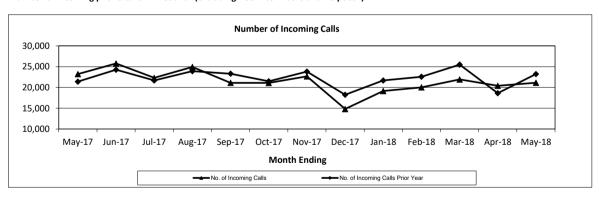


Key performance indicator for this activity is two days.

|          | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 0-2 days | 90%    | 92%    | 87%    | 85%    | 89%    | 93%    | 87%    | 92%    | 79%    | 91%    | 87%    | 88%    | 85%    |
| 3-7 days | 6%     | 6%     | 11%    | 10%    | 9%     | 7%     | 12%    | 7%     | 19%    | 9%     | 12%    | 12%    | 13%    |
| +7 days  | 4%     | 2%     | 2%     | 5%     | 2%     | 0%     | 1%     | 1%     | 2%     | 0%     | 1%     | 0%     | 2%     |

Satisfactory results.

### Number of Incoming phone calls - All Council (excluding BCC After Hours and Helpdesk)



|                                  | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|----------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| No. of Incoming Calls            | 23,222 | 25,768 | 22,308 | 24,933 | 21,109 | 21,097 | 22,656 | 14,818 | 19,147 | 20,027 | 21,922 | 20,397 | 21,153 |
| No. of Incoming Calls Prior Year | 21,405 | 24,264 | 21,689 | 23,927 | 23,313 | 21,495 | 23,814 | 18,241 | 21,681 | 22,579 | 25,508 | 18,637 | 23,222 |

# Statement of Cashflows

|  | VIN      | July     | August   | August Se | September   Se | September | October 0 | October No | November   Nov | November Dece | December   December | nber January | ry January              | y February        | February      | March       | March    | April    | April   | May       |          | June     |
|--|----------|----------|----------|-----------|----------------|-----------|-----------|------------|----------------|---------------|---------------------|--------------|-------------------------|-------------------|---------------|-------------|----------|----------|---------|-----------|----------|----------|
|  | Actuals  | Budget   | Actuals  | Budget    | Actuals        | Budget    | Actuals E | Budget Av  | Actuals Bu     | Budget Act    | Actuals Budget      | get Actuals  |                         | t Actuals         |               | Actuals     | Budget   | Actuals  | Budget  | ۔۔        | Budget   | Budget   |
| Cash flows from Operating Activities   |          |          |          |           |                |           |           |            |                |               |                     |              |                         |                   |               |             |          |          |         |           |          |          |
| Receipts from Customers  |          |          |          |           |                |           |           |            |                |               |                     |              |                         |                   |               |             |          |          |         |           |          |          |
| General Rates and Utilities Charges  | (2,731)  | (4,020)  | (38,935) | (38,178)  | (4,366)        | (3,937)   | (2,928)   | (4,041)    | (37,084)       | (38,366)      | _                   | (7,          |                         | _                 |               |             | _        | (2,280)  | (4,187) | (37,264)  | (40,786) | (6,172)  |
| Fees and Charges   | (2,847)  | (2,501)  | (3,718)  | (2,157)   | (1,786)        | (2,408)   | (1,992)   | (2,478)    | (2,315)        | (2,157)       | _                   |              |                         |                   | (2,046)       |             |          | (2,313)  | (2,344) | (2,671)   | (2,197)  | (1,657)  |
| Operating Contributions  | (196)    | (236)    | (285)    | (222)     | (99)           | (518)     | (222)     | (523)      | (1,179)        | (218)         | (888)               |              | (542)                   | (518) (190)       |               |             | (518)    | (1,194)  | (218)   | (341)     | (518)    | (282)    |
| Operating Grants and Subsidies   | (658)    | (529)    | (637)    | (006)     | (214)          | (523)     | (110)     | (504)      | (1,555)        | (100)         | (487)               |              |                         |                   | (919)         |             |          | (503)    | (504)   | (1,013)   | (1,699)  | (3,568)  |
| Other Income   | (4,126)  | (1,097)  | (2,374)  | (2,016)   | (2,829)        | (1,538)   | (2,607)   | (2,021)    | (2,444)        | (1,608)       | _                   | 1,273) (8,   |                         |                   |               |             |          | (761)    | (086)   | (2,280)   | (5,142)  | (3,258)  |
| Capital Contributions  | (328)    | (1,444)  | (549)    | (1,444)   | (828)          | (1,444)   | (707)     | (1,444)    | (1,048)        | (1,444)       | (1,204)             |              | (502) (1,               |                   | (189) (1,444) |             | (1,444)  | (1,575)  | (1,444) | (349)     | (1,514)  | (4,531)  |
| Capital Grants and Subsidies   | (211)    |          | 1        |           | (53)           |           | (227)     |            |                |               | (592)               | (1)          |                         |                   |               | )           |          | (1,199)  |         | (1,387);  | (1,281)  | (1,337)  |
|  | (11,098) | (10,158) | (47,103) | (45,222)  | (10,769)       | (10,075)  | (12,148)  | (11,711)   | (45,625)       | 44,993)       | 5) ((886'5)         | (9,702) (21, | (21,080)                | (11,637) (42,587) | (47,566)      | 5) (12,283) | (11,002) | (12,530) | (2/9'6) | (45,305)  | (53,138) | (21,108) |
| Payments to Sundjers and Employees   |          |          |          |           |                |           |           |            |                |               |                     |              |                         |                   |               |             |          |          |         |           |          |          |
| Employee Payments  | 6,404    | 6,760    | 7,791    | 8,434     | 6,418          | 6,760     | 6,682     | 8,434      | 8,134          | 9,760         |                     |              |                         |                   |               |             |          | 6,811    | 6)6'9   | 8,084     | 8,594    | 10,415   |
| Supplier Payments  | 9,081    | 11,056   | 11,254   | 8,572     | 7,230          | 7,813     | 7,680     | 7,468      | 6,932          | 5,985         | 5,697               | 8,286 7      | 7,143                   | 6.829             | 6.769 6.307   |             |          | 4 908    | 6,302   | 7,570     | 6,701    | 696      |
| Other Expenses   | 755      | 962      | 1,010    | 929       | 930            | 288       | 178       | 393        | 732            | 752           |                     |              |                         |                   |               | 1 491       | 553      | 467      | 549     | 638       | 629      | 3,084    |
|  | 16,241   | 18,778   | 20,054   | 17,661    | 14,278         | 15,161    | 14,540    | 16,294     | 15,797         | 13,497        | 12,926 1            | 15,566 16    | 16,653 16               | 16,655 13,0       | 13,620 13,872 | 7 14,634    | 14,745   | 12,185   | 13,760  | 16,292    | 15,924   | 23,196   |
| Interest Received  | (498)    | (338)    | (461)    | (392)     | (203)          | 6         | (461)     | 84         | (493)          | (357)         | (379)               |              | (394)                   | (293) (4          | (405): (312)  |             |          | (415)    | (260)   | (443):    | (318)    | 80       |
| Borrowing Costs  | 13       | ,        | . 12     | ,         | 3,389          | 3,408     | 13        |            | . 21           |               | 3,329               | 3,783        |                         |                   |               | 3,263       | 3,670    |          | ,       | 9         | ,        | 3,469    |
| Net Cash Outflow (Inflow) from Operating Activities  | 4,657    | 8,282    | (27,498) | (27,953)  | 96£'9          | 8,503     | 1,944     | 2,667      | (30,308)       | (31,853)      | 10,543              | 9,268 (4,    | (4,811) 4               | 4,725 (29,362)    | (34,006)      |             | 1,058    | (725):   | 3,823   | (29,446): | (37,532) | 5,638    |
| Cashflows from Investing Activities  |          |          |          |           |                |           |           |            |                |               |                     |              |                         |                   |               |             |          |          |         |           |          |          |
| Payments for property, plant and equipment*  | 11,227   | 17,374   | 14,932   | 14,464    | 7,503          | 10,433    | 5,975     | 16,114     | 9,652          | 15,758        | 8,220               |              | 6,949 14                | 14,851 10,870     | 70 14,780     | 10,375      | 12,681   | 7,224    | 12,684  | 10,883    | 12,724   | 23,810   |
| Dividends Received   |          |          |          |           | (15,123)       | (2,300)   | Ö         |            |                |               |                     | _            |                         |                   |               |             |          |          |         |           | (820)    | 2,841    |
| Proceeds from sale of (payments for) equity investments<br>Transfers to/from subsidiary entities | 1,713    | 1,717    | 613      | 617       | 5,113          | 5,117     | 1,114     | 1,017      | 2,473          | 2,517         | 2,114               | (1)          | (1,915)                 | 1,160 6,4         | 6,600 1,160   | 0           | 6,660    | 1,700    | 099     | 34)       | 099      | (14,013) |
| Net Cash Outflow (Inflow) from Investing Activities  | 12,941   | 19,091   | 15,546   | 15,081    | (2,506)        | 10,250    | 7,207     | 17,131     | 11,999         | 18,275        | 2,417               | 8,872 5      | 5,034 14                | 14,011 17,443     | 43 15,939     | 9 10,375    | 19,341   | 8,949    | 13,343  | 11,749    | 12,533   | 12,638   |
| Cashflows from Financing Activities  |          |          |          |           |                |           |           |            |                |               |                     |              |                         |                   |               |             |          |          |         |           |          |          |
| Proceeds from Borrowings   |          |          |          |           |                |           |           |            |                |               |                     |              |                         |                   |               |             |          |          |         |           |          |          |
| Redemption of Borrowings   |          |          |          |           | 4,714          | 4,701     |           |            |                |               | 4,777               | 5,401        |                         |                   |               | 4,842       | 5,472    |          |         |           |          | 5,792    |
| Interest free loan (proceeds) redemption<br>Working Canital (Proceeds) Redemption                |          |          |          |           |                |           |           |            |                |               |                     |              |                         |                   |               |             |          |          |         |           |          |          |
| Net Cash Outflow (Inflow) from Financing Activities  |          |          |          |           | 4,714          | 4,701     |           |            |                |               | 4,777               | 5,401        |                         |                   |               | 4,842       | 5,472    |          |         |           |          | 5,792    |
| List Jack Strangers of Strangers of Strangers  | 0        | 450      | 200      | (47.073)  | - 5            | 27        |           | 005        | 1000           | 100           |                     |              |                         |                   |               |             |          | 100      | 000     | 1500 500  | 1000 4 0 | 2000     |
| Net Decrease (increase) in cash held<br>Cash at Beginning of Period                              | 183,751  | 183,751  | 166,153  | 166,153   | 178,105        | 178,105   | 169,501   | 169,501    | 160,350        | 160,350       | 78,660 17           | 23,342       | oz , 22,<br>160,923 160 | 160,923 160,700   | 00, 160,700   | 172,619     | 172,619  | 152,139  | 152,139 | 143,943   | 143,943  | 161,640  |
| Cash at End of Reporting Period  | 166,153  | 156,377  | 178,105  | 179,025   | 169,501        | 154,651   | 160,350   | 146,702    | 178,660        | 173,929       | 160,923 15          |              | 160,700, 142            | 142,187 172,619   | 19 178,766    |             |          | 143,943  | 134,974 | 161,640   | 168,941  | 137,572  |

\* Including intangible assets

The end of year forecast cash balance is \$137.57 million.

#### ICC Performance Report May 2018

#### **Departmental Breakdown**

Trend of year to date results as at 31 May 2018:

Revenue and Expense: ❷<1% or \$50k worse than budget whichever is greater; ⊕<5% or \$125k worse than budget whichever is greater; ⊕>=5% or >=\$125k worse than budget whichever is greater.
Capital: Within 5% or \$50k+/- budget whichever is greater; ⊕ within 10% or \$250k +/- budget whichever is greater; ⊕ within 10% or \$250k +/- budget whichever is greater. U=under; O=over

#### **Departmental Controlled:**

|                 |                            | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | FY |
|-----------------|----------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|----|
| Arts, Social    | Revenue                    | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     | ©  |
| Development and | Employee Expenses*         | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     | 0  |
| Community       | Other Expense Categories** | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     | 0  |
| Engagement      | Capital                    | υΘ  | υΘ  | υΘ  | υΘ  | υ©  | υ©  | υØ  | υØ  | υΘ  | υΘ  | υ©  |     | C  |

Satisfactory results for revenue and expenses.

Capital expenditure under budget by \$43k or 6.9%.

Economic
Development and
Marketing

Revenue Employee Expenses\* Other Expense Categories\*\* Capital

| Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | FY  |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     | 0   |
| 0   | 0   | 0   | 0   | 0   | ⊕   | 0   | ⊕   | ⊕   | ⊕   | Θ   |     | ⊕   |
| 0   | 0   | 0   | 0   | ⊕   | 0   | 0   | 0   | 0   | 0   | 0   |     | 0   |
| n/a |     | n/a |

Satisfactory results for revenue and other expenses categories.

Employee Expenses is over budget \$117k or 2.71%.

|                                | Revenue                  |
|--------------------------------|--------------------------|
| <b>Infrastructure Services</b> | Employee Expenses*       |
| Department                     | Other Expense Categories |
|                                | Canital                  |

|   | Jul      | Aug | Sep | Oct | Nov | Dec    | Jan    | Feb | Mar | Apr | May | Jun | FY |
|---|----------|-----|-----|-----|-----|--------|--------|-----|-----|-----|-----|-----|----|
|   | 0        | 0   | 0   | 0   | ()  | ()     | ()     | ()  | 0   | ()  | ()  |     | 0  |
|   | <b>©</b> | 0   | 0   | 0   | 0   | 0      | 0      | 0   | 0   | 0   | 0   |     | 0  |
| k | <b>©</b> | 0   | 0   | 0   | 0   | (3)    | (3)    | 0   | 0   | 0   | 8   |     | ⊕  |
|   | υΘ       | 08  | 08  | υ©  | υ   | O<br>© | O<br>© | υ   | υØ  | υ⊗  | υ⊗  |     | υ© |

Satisfactory results for revenue and employee expenses. Other Expenses over budget by \$271k or 26.3%.

Capital expenditure under budget for infrastructure program \$14.746m or 20.2%. See pages 18-21 for details.

|                              | Reven  |
|------------------------------|--------|
| <b>Finance and Corporate</b> | Emplo  |
| <b>Services Department</b>   | Other  |
|                              | Canita |

Revenue Employee Expenses\* Other Expense Categories\*\* Capital

| Jul      | Aug | Sep | Oct    | Nov | Dec | Jan | Feb    | Mar | Apr | May | Jun | FY  |
|----------|-----|-----|--------|-----|-----|-----|--------|-----|-----|-----|-----|-----|
| (0)      | 0   | 0   | 0      | 0   | (0) | (0) | 0      | 0   | 0   | 0   |     | 0   |
| (3)      | 0   | 0   | 0      | ①   | (3) | (3) | 0      | 0   | 0   | 0   |     | (0) |
| 0        | ⊕   | ⊕   | Θ      | (1) | 0   | 0   | 0      | 0   | 0   | 0   |     | 0   |
| ()<br>() | υ⊗  | υΘ  | ©<br>C | 8   | 8   | 8   | S<br>S | υØ  | υΘ  | υ®  |     | ©   |

Satisfactory results for revenue and expenses.

Capital expenditure under budget by \$8.162m or 33%.

- \* Employee expenses including Labour Contracts
- \*\* Operational Expense excluding the above

#### ICC Performance Report May 2018

#### **Departmental Breakdown**

Trend of year to date results as at 31 May 2018:

Revenue and Expense: ©<1% or \$50k worse than budget whichever is greater; ©<5% or \$125k worse than budget whichever is greater; ©>=5% or >=\$125k worse than budget whichever is greater.

Capital: Within 5% or \$50k+/- budget whichever is greater; © within 10% or \$250k +/- budget whichever is greater. U=under; O=over

#### **Departmental Controlled:**

Works, Parks and Recreation Department Revenue
Employee Expenses\*
Other Expense Categories\*\*
Capital

| Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | FY |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|----|
| 0   | 0   | (3) | (0) | (3) | 0   | (3) | (3) | 0   | ()  | 0   |     | 0  |
| 0   | 0   | ()  | ()  | ()  | 0   | ()  | ①   | Θ   | ①   | Θ   |     | Θ  |
| 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     | 0  |
| 08  | 08  | υ   | υ⊗  | υ   | υ⊗  | υ   | υ   | υ⊗  | υ   | υØ  |     | υ© |

Satisfactory results for revenue and other expenses. Employee expenses is over budget \$723k or 2.23%.

Capital expenditure under budget for Infrastructure Program \$4.128m or 17.6%. Capital expenditure for fleet and equipment purchase under budget \$2.581m or 24.8%.

Capital expenditure for IWS under budget \$28k or 3.0%.

Health, Security and Regulatory Services Department Revenue Employee Expenses\* Other Expense Categories\*\* Capital

| Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | FY |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|----|
| 0   | 0   | 0   | 0   | 0   | Θ   | 8   | 8   | 8   | 8   | 0   |     | 0  |
| 0   | 0   | 0   | 9   | 8   | 8   | ⊕   | 8   | 8   | ①   | 1   |     | 0  |
| 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     | 0  |
| υ©  | υ©  | υΘ  | υ©  | υŒ  | υØ  | υΘ  | υ©  | υØ  | υŒ  | oΘ  |     | oΘ |

Satisfactory results for revenue and other expense categories. Employee expenses over budget \$289k or 4.48%.

Capital expenditure over budget \$242k or 17.3%.

Planning and Development Department

Revenue Employee Expenses\* Other Expense Categories\*\* Capital

| Jul | Aug   | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | FY  |
|-----|-------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 0   | 0     | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     | 0   |
| 0   | 0     | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     | 0   |
| (2) | (2)   | ⊕   | ⊕   | ⊕   | 8   | 0   | 0   | 0   | (3) | 0   |     | 0   |
| n/a | a n/a |     | n/a |

Satisfactory results for overall.

#### Corporate Controlled:

Corporate Items Revenue Expenses Capital

| Jul |    |    |    |    |    |    |    | Mar |   | . , | FY       |
|-----|----|----|----|----|----|----|----|-----|---|-----|----------|
|     |    |    |    |    |    |    |    | ⊜   |   |     | 0        |
|     |    |    |    |    |    |    |    | ⊕   |   |     | <b>©</b> |
| 08  | 08 | 08 | 08 | 08 | 08 | 08 | 08 | o⊕  | υ | υØ  | υ©       |

Revenue under budget \$10.942m or 4.62%. Expenses over budget by \$1.480m or 1.91%.

Capital expenditure for donated assets under budget \$5.456m or 10.7%.

- \* Employee expenses including Labour Contracts
- \*\* Operational Expense excluding the above

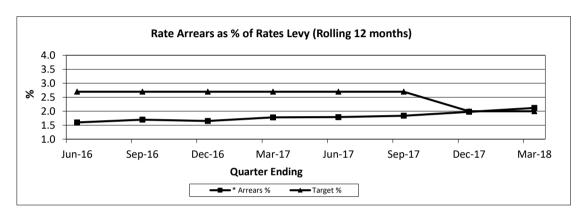
#### <u>Revenue</u>

#### **Net Rates and Utilities:**

|                             | YTD Act  | YTD Bud  | YTD Var | FY Bu    | ıdget      | FY F'cast |
|-----------------------------|----------|----------|---------|----------|------------|-----------|
|                             | \$'000   | \$'000   | \$'000  | \$'000   | % Achieved | \$'000    |
| General Rates               | 165,087  | 165,253  | (166)   | 168,255  | 98%        | 168,255   |
| Utilities and Other Charges | 31,396   | 31,218   | 178     | 31,228   | 101%       | 31,228    |
| Discounts/Remissions        | (10,539) | (10,496) | (43)    | (10,506) | 100%       | (10,506)  |
|                             | 185,944  | 185,975  | (31)    | 188,977  | 98%        | 188,977   |

Satisfactory results overall.

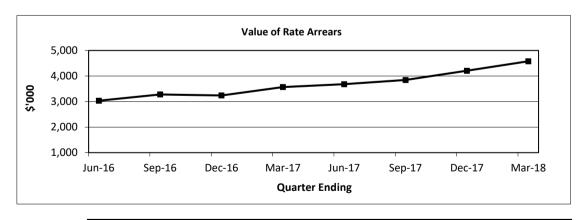
#### Rate Arrears as at 31 March 2018:



|             | Jun-16 | Sep-16 | Dec-16 | Mar-17 | Jun-17 | Sep-17 | Dec-17 | Mar-18 |
|-------------|--------|--------|--------|--------|--------|--------|--------|--------|
| * Arrears % | 1.6    | 1.7    | 1.65   | 1.78   | 1.79   | 1.84   | 1.98   | 2.12   |
| Target %    | 2.70   | 2.70   | 2.70   | 2.70   | 2.70   | 2.70   | 2.00   | 2.00   |

<sup>\*</sup> Rolling 12 month average

#### Value of Rate Arrears:



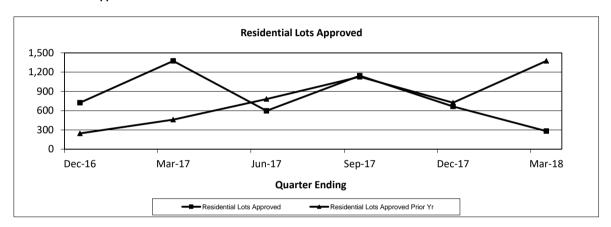
|        | Jun-16 | Sep-16 | Dec-16 | Mar-17 | Jun-17 | Sep-17 | Dec-17 | Mar-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| \$'000 | 3,034  | 3,281  | 3,242  | 3,568  | 3,680  | 3,844  | 4,207  | 4,579  |

#### Fees and Charges:

|                           | YTD Act | YTD Bud | YTD Var | FY Bu  | FY F'cast  |        |
|---------------------------|---------|---------|---------|--------|------------|--------|
|                           | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000 |
| Planning Fees             | 14,546  | 13,299  | 1,247   | 14,778 | 98%        | 14,778 |
| HIth Animal Cemetery Fees | 1,162   | 926     | 236     | 1,805  | 64%        | 1,805  |
| Traffic and Reg Park Fees | 2,113   | 2,219   | (106)   | 2,438  | 87%        | 2,438  |
| Waste Fees                | 6,239   | 5,892   | 347     | 6,428  | 97%        | 6,428  |
| Other Fees                | 2,563   | 2,754   | (191)   | 2,949  | 87%        | 2,949  |
|                           | 26,623  | 25,090  | 1,533   | 28,398 | 94%        | 28,398 |

Satisfactory results overall.

#### **Residential Lots Approved:**



|                                    | Dec-16 | Mar-17 | Jun-17 | Sep-17 | Dec-17 | Mar-18 |
|------------------------------------|--------|--------|--------|--------|--------|--------|
| Residential Lots Approved          | 724    | 1,374  | 597    | 1,144  | 665    | 282    |
| Residential Lots Approved Prior Yr | 245    | 459    | 781    | 1,127  | 724    | 1,374  |

#### **Grants and Contributions:**

|                                 | YTD Act | YTD Bud | YTD Var  | FY Bu   | dget       | FY F'cast |
|---------------------------------|---------|---------|----------|---------|------------|-----------|
|                                 | \$'000  | \$'000  | \$'000   | \$'000  | % Achieved | \$'000    |
| Operational Grants              | 7,155   | 6,775   | 380      | 10,670  | 67%        | 10,670    |
| Capital Grants                  | 7,412   | 6,133   | 1,279    | 8,524   | 87%        | 8,524     |
| Donated Asset Revenue           | 45,812  | 51,595  | (5,783)  | 72,535  | 63%        | 72,535    |
| *Operational Cash Contributions | 7,184   | 5,733   | 1,451    | 8,268   | 87%        | 8,268     |
| *Capital Cash Contributions     | 8,019   | 15,954  | (7,935)  | 17,550  | 46%        | 17,550    |
|                                 | 75,582  | 86,190  | (10,608) | 117,547 | 64%        | 117,547   |

Satisfactory results overall. Donated assets and cash contributions are mostly developer driven and will be closely monitored.

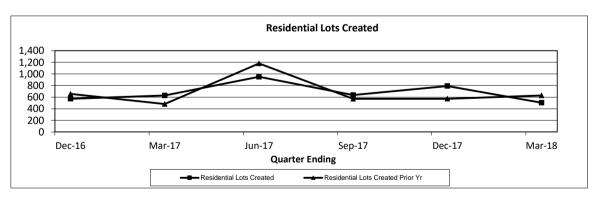
#### \*Cash Contribution Actuals Breakdown YTD:

|                               | Footpaths<br>\$'000 | Open Space<br>\$'000 | Roads<br>\$'000 | Social<br>\$'000 | Others<br>\$'000 | Grand Total<br>\$'000 |
|-------------------------------|---------------------|----------------------|-----------------|------------------|------------------|-----------------------|
| Operational Cash Contribution | 0                   | 2,711                | 4,232           | 0                | 241              | 7,184                 |
| Capital Cash Contribution     | 0                   | 0                    | 7,930           | 0                | 89               | 8,019                 |
|                               | 0                   | 2,711                | 12,162          | 0                | 330              | 15,202                |
| Balance Sheet Movement YTD:   |                     |                      |                 |                  |                  |                       |
| Open Space NCL                | 0                   | 6,326                | 0               | 0                | 0                | 6,326                 |
| Stormwater NCL                | 0                   | 0                    | 0               | 0                | 1,501            | 1,501                 |
| Social NCL                    | 0                   | 0                    | 0               | 2,071            | 0                | 2,071                 |
| Footpaths NCL                 | 298                 | 0                    | 0               | 0                | 0                | 298                   |
| Streetscape NCL               | 0                   | 0                    | 0               | 0                | 0                | 0                     |
|                               | 298                 | 6,326                | 0               | 2,071            | 1,501            | 10,196                |
| Total Cash Contributions      | 298                 | 9,037                | 12,162          | 2,071            | 1,831            | 25,398                |

Other operational cash contributions include Queen's Parks Nature Centre (\$30k), Poetry Feast (\$8k), Sponsorship of Awards for Excellence 2017 (\$5k) and vegetation retention (\$198k).

Other capital cash contributions primarily relates to upgrade of the Ipswich BMX track & Cycle Park (\$80k).

#### **Residential Lots Created:**



|                                   | Dec-16 | Mar-17 | Jun-17 | Sep-17 | Dec-17 | Mar-18 |
|-----------------------------------|--------|--------|--------|--------|--------|--------|
| Residential Lots Created          | 572    | 629    | 951    | 637    | 792    | 505    |
| Residential Lots Created Prior Yr | 655    | 482    | 1,181  | 571    | 572    | 629    |

#### ICC Performance Report May 2018

#### Other Revenue Sources:

|                          | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|--------------------------|---------|---------|---------|--------|------------|-----------|
|                          | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Sales, Recoverable Works | 2,598   | 2,585   | 13      | 2,865  | 91%        | 2,865     |
| Interest                 | 4,735   | 3,711   | 1,024   | 4,122  | 115%       | 4,735     |
| Other Revenue            | 28,333  | 26,258  | 2,075   | 35,844 | 79%        | 35,844    |
| Gain on Asset Disposal   | 220     | 0       | 220     | 0      | n/a        | 220       |
| Internal Revenue         | 21,270  | 21,174  | 96      | 22,751 | 93%        | 22,751    |
|                          | 57,156  | 53,728  | 3,428   | 65,582 | 87%        | 66,415    |

Satisfactory results overall. Other Revenue is over budget due to QUU Tax revenue (\$406k), and Other Sundry receipts (\$1.663m)

## **Expense**

#### **Employee Expenses**

|                                | YTD Act  | YTD Bud  | YTD Var | FY Bu    | dget       | FY F'cast |
|--------------------------------|----------|----------|---------|----------|------------|-----------|
|                                | \$'000   | \$'000   | \$'000  | \$'000   | % Achieved | \$'000    |
| Wages (opex and capex)         | 69,764   | 73,969   | 4,205   | 80,216   | 87%        | 80,216    |
| Overtime                       | 1,775    | 1,490    | (285)   | 1,614    | 110%       | 1,775     |
| Allowances                     | 266      | 282      | 16      | 305      | 87%        | 305       |
| Other employee costs           | 19,748   | 20,822   | 1,074   | 22,591   | 87%        | 22,591    |
| Total Labour Opex + Capex      | 91,553   | 96,563   | 5,010   | 104,726  | 87%        | 104,887   |
| Less Capitalised Labour        | (12,440) | (13,892) | (1,452) | (15,040) | 83%        | (15,040)  |
| Opex Labour before Contractors | 79,113   | 82,671   | 3,558   | 89,686   | 88%        | 89,847    |
| Plus Contract Opex Labour      | 5,746    | 2,427    | (3,319) | 2,578    | 223%       | 5,746     |
| Opex Labour incl Contractors   | 84,859   | 85,098   | 239     | 92,264   | 92%        | 95,593    |

Satisfactory results overall.

## **Materials and Services (excl. Labour Contracts)**

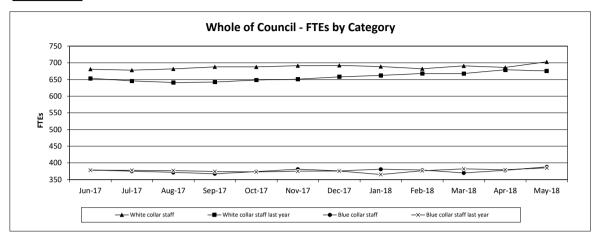
|                              | YTD Act | YTD Bud | YTD Var | FY Bu   | dget       | FY F'cast |
|------------------------------|---------|---------|---------|---------|------------|-----------|
|                              | \$'000  | \$'000  | \$'000  | \$'000  | % Achieved | \$'000    |
| Communication                | 1,312   | 1,238   | (74)    | 1,351   | 97%        | 1,351     |
| Materials                    | 7,026   | 10,743  | 3,717   | 12,267  | 57%        | 12,267    |
| Motor Vehicle Expenses       | 1,963   | 3,180   | 1,217   | 3,440   | 57%        | 3,440     |
| Other Goods                  | 2,287   | 2,168   | (119)   | 2,451   | 93%        | 2,451     |
| Other Services               | 11,807  | 11,121  | (686)   | 12,497  | 94%        | 12,497    |
| Service Contracts            | 28,264  | 32,900  | 4,636   | 35,868  | 79%        | 35,868    |
| Utilities Expenses           | 8,562   | 8,608   | 46      | 9,754   | 88%        | 9,754     |
| Consultants                  | 3,017   | 2,855   | (162)   | 3,454   | 87%        | 3,454     |
| Other Materials and Services | 10,931  | 5,842   | (5,089) | 6,384   | 171%       | 10,931    |
| _                            | 75,169  | 78,655  | 3,486   | 87,466  | 86%        | 92,013    |
| Other Expense Sources:       |         |         |         |         |            |           |
| Depreciation                 | 60,002  | 59,633  | (369)   | 64,990  | 92%        | 64,990    |
| Finance Costs                | 12,660  | 13,501  | 841     | 14,597  | 87%        | 14,597    |
| Other Expenses               | 6,150   | 6,479   | 329     | 9,144   | 67%        | 9,144     |
| Headworks Credit Indexation  | 0       | 0       | 0       | 0       | n/a        | 0         |
| Loss on disposal assets      | 1,636   | 0       | (1,636) | 0       | n/a        | 1,636     |
| Internal Expenses            | 19,338  | 18,561  | (777)   | 19,933  | 97%        | 19,933    |
| -                            | 99,786  | 98,174  | (1,612) | 108,664 | 92%        | 110,300   |
|                              |         |         |         |         | •          |           |
| TOTAL                        | 174,955 | 176,829 | 1,874   | 196,130 | 89%        | 202,313   |

Satisfactory results overall.

Loss on asset disposals primarily relates to partial retirement of road infrastructure network assets.

#### **Full Time Equivalents:**

#### **Whole of Council**

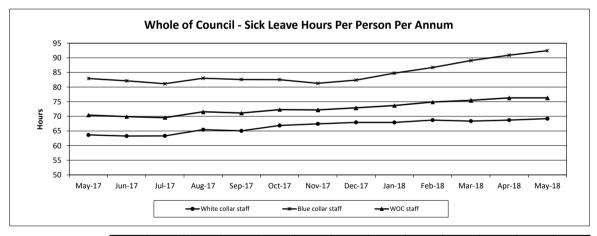


| White collar staff                  |
|-------------------------------------|
| Blue collar staff                   |
| Total                               |
| Movement prior month (white collar) |
| Movement prior month (blue collar)  |
| White collar staff last year        |
| Blue collar staff last year         |
| Total FTEs last year                |

| Jun-17  | Jul-17  | Aug-17  | Sep-17  | Oct-17  | Nov-17  | Dec-17  | Jan-18  | Feb-18  | Mar-18  | Apr-18  | May-18  |
|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| 681.0   | 678.1   | 681.7   | 688.0   | 687.8   | 691.4   | 692.4   | 688.9   | 682.3   | 690.9   | 686.0   | 702.9   |
| 378.7   | 375.0   | 371.5   | 367.5   | 373.8   | 381.2   | 375.9   | 381.1   | 378.7   | 369.9   | 377.8   | 388.2   |
| 1,059.7 | 1,053.1 | 1,053.2 | 1,055.5 | 1,061.7 | 1,072.5 | 1,068.3 | 1,069.9 | 1,061.0 | 1,060.8 | 1,063.9 | 1,091.1 |
| 5.1     | (2.9)   | 3.6     | 6.3     | (0.1)   | 3.5     | 1.0     | (3.5)   | (6.6)   | 8.6     | (4.9)   | 16.8    |
| (6.3)   | (3.7)   | (3.5)   | (4.0)   | 6.3     | 7.3     | (5.2)   | 5.1     | (2.4)   | (8.8)   | 7.9     | 10.4    |
| 653.4   | 645.5   | 641.1   | 642.4   | 648.5   | 650.8   | 658.0   | 662.4   | 668.1   | 667.7   | 679.0   | 675.8   |
| 378.2   | 377.9   | 376.9   | 374.2   | 372.9   | 375.1   | 375.8   | 365.3   | 376.5   | 382.0   | 379.5   | 385.0   |
| 1,031.6 | 1.023.4 | 1.018.1 | 1.016.6 | 1.021.4 | 1.025.9 | 1.033.8 | 1.027.7 | 1.044.6 | 1.049.7 | 1.058.5 | 1.060.9 |

#### Sick Leave:

#### Whole of Council



White collar staff Blue collar staff WOC staff

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Hours  |
| 63.67  | 63.30  | 63.35  | 65.46  | 65.08  | 66.91  | 67.45  | 67.96  | 67.94  | 68.73  | 68.40  | 68.74  | 69.24  |
| 82.95  | 82.16  | 81.17  | 83.03  | 82.61  | 82.54  | 81.30  | 82.41  | 84.75  | 86.70  | 89.06  | 90.91  | 92.45  |
| 70.44  | 69.91  | 69.57  | 71.57  | 71.15  | 72.31  | 72.22  | 72.93  | 73.71  | 74.90  | 75.48  | 76.33  | 76.33  |

<sup>\*</sup> Rolling 12 month average

Rolling 12 month average sick leave hours per annum has increased by 1.54 hours for blue collar staff and .50 hours for white collar staff.

#### **Annual Leave:**

Annual Leave Balances as at pay period ended 28 May 2018:

#### Whole of Council

No of people with 0-4 weeks No of people with 4-8 weeks No of people with 8+ weeks

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 822    | 807    | 794    | 786    | 785    | 808    | 803    | 800    | 880    | 854    | 845    | 841    | 841    |
| 271    | 284    | 290    | 303    | 307    | 285    | 296    | 291    | 230    | 240    | 240    | 241    | 256    |
| 7      | 11     | 12     | 8      | 10     | 14     | 15     | 14     | 8      | 8      | 15     | 14     | 12     |

Of the 14 people with balances over 8+ weeks, the highest balance is 15.17 weeks, which relates to an employee whose assigned hours are 10.6 per week.

Long Service Leave Balances over and above 26 Weeks as at pay period ended 28 May 2018:

#### Whole of Council and Departments

ASDCE EDM IS FCS and EX WPR IWS HSRS PD

|                 | Feb-18          |                 |                 | Mar-18          |                 |                 | Apr-18          |                 | May-18          |                 |                 |  |
|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|--|
| No of<br>People | Sum in<br>Weeks | Value<br>\$'000 |  |
| -               | -               | -               | -               | -               | -               | -               | -               | -               | -               | -               | -               |  |
| 1               | 7               | 2               | 1               | 7               | 2               | 1               | 7               | 2               | 1               | 7               | 2               |  |
| 3               | 1               | 1               | 3               | 1               | 2               | 3               | 2               | 2               | 3               | 2               | 3               |  |
| 4               | 11              | 12              | 6               | 11              | 13              | 4               | 12              | 13              | 5               | 12              | 14              |  |
| 10              | 4               | 6               | 9               | 3               | 5               | 9               | 4               | 5               | 12              | 4               | 7               |  |
| 1               | 1               | 1               | 1               | 1               | 1               | 1               | 1               | 2               | 1               | 1               | 2               |  |
| 1               | -               | -               | 1               | -               | -               | 1               | -               | 1               | 1               | 1               | 1               |  |
| 2               | 1               | 4               | 2               | 2               | 5               | 1               | 1               | 3               | 1               | 1               | 3               |  |
| 22              | 25              | 27              | 23              | 26              | 28              | 20              | 26              | 28              | 24              | 28              | 31              |  |

Weeks/dollar value in above table relate to the LSL balances of each individual over and above 26 weeks, e.g. an employee with a total of 30 weeks accumulated LSL will show as four weeks in the table.

The number of people with long service leave over 26 weeks has increased by 4 to 24. The value figure has increased to \$31k.

#### Lost Time Injury Frequency Rates:

#### Whole of Council

LTI'S LTIFR LTIFR Rolling 12 months Cumulative Days lost 12 months LTISR Rolling 12 months

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 0      | 0      | 1      | 0      | 0      | 0      | 0      | 0      | 1      | 0      | 1      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 7      | 0      | 7      | 0      | 0      |
| 3      | 3      | 3      | 3      | 3      | 2      | 2      | 2      | 2      | 2      | 2      | 2      | 2      |
| 125    | 110    | 100    | 111    | 129    | 138    | 155    | 171    | 197    | 204    | 219    | 192    | 238    |
| 64     | 64     | 58     | 64     | 74     | 79     | 88     | 101    | 112    | 116    | 125    | 109    | 141    |

#### Flex Balances (hours) as at pay period ended 28 May 2018:

#### Whole of Council

Arts, Social Dev and Com Engagement Economic Development and Marketing Finance and Corporate Services Health, Security and Regulatory Services Infrastructure Services Planning and Development Works, Parks and Recreation

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 311    | 342    | 321    | 354    | 367    | 333    | 367    | 312    | 336    | 345    | 388    | 376    | 352    |
| 186    | 193    | 189    | 197    | 178    | 169    | 167    | 119    | 101    | 130    | 170    | 169    | 153    |
| 679    | 685    | 635    | 647    | 707    | 753    | 751    | 733    | 650    | 748    | 756    | 724    | 726    |
| 434    | 441    | 413    | 423    | 407    | 376    | 405    | 436    | 432    | 446    | 383    | 393    | 377    |
| 424    | 464    | 445    | 383    | 416    | 443    | 378    | 380    | 305    | 304    | 427    | 382    | 395    |
| 613    | 573    | 673    | 663    | 660    | 647    | 674    | 781    | 466    | 578    | 671    | 623    | 628    |
| 884    | 871    | 775    | 715    | 748    | 697    | 710    | 781    | 669    | 846    | 925    | 877    | 897    |
| 3,531  | 3,568  | 3,451  | 3,381  | 3,484  | 3,419  | 3,454  | 3,541  | 2,959  | 3,397  | 3,720  | 3,543  | 3,528  |

## Time in Lieu Balances (hours) as at pay period ended 28 May 2018:

#### Whole of Council

Arts, Social Dev and Com Engagement Economic Development and Marketing Finance and Corporate Services Health, Security and Regulatory Services Infrastructure Services Planning and Development Works, Parks and Recreation

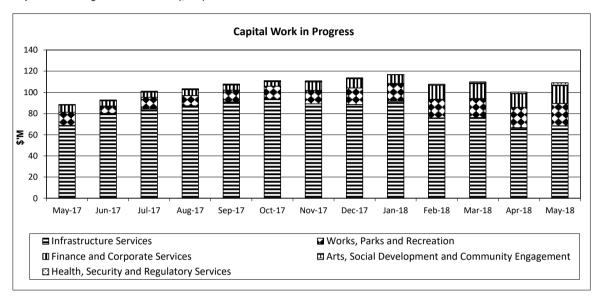
| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 338    | 183    | 185    | 211    | 252    | 245    | 290    | 144    | 145    | 198    | 293    | 285    | 305    |
| 194    | 196    | 144    | 152    | 155    | 110    | 103    | 82     | 91     | 96     | 125    | 147    | 163    |
| 308    | 340    | 315    | 245    | 237    | 228    | 262    | 177    | 212    | 255    | 325    | 396    | 432    |
| 142    | 141    | 150    | 132    | 133    | 137    | 88     | 105    | 74     | 114    | 156    | 170    | 189    |
| 157    | 179    | 153    | 140    | 133    | 133    | 38     | 7      | 22     | 26     | 20     | 20     | 23     |
| 82     | 79     | 144    | 135    | 111    | 122    | 98     | 95     | 99     | 88     | 97     | 90     | 93     |
| 219    | 231    | 394    | 684    | 734    | 431    | 405    | 369    | 331    | 436    | 352    | 275    | 298    |
| 1,440  | 1,349  | 1,485  | 1,700  | 1,755  | 1,405  | 1,283  | 979    | 975    | 1,214  | 1,367  | 1,383  | 1,503  |

#### Capital Expenditure

Results as at 31 May 2018:

|                       | YTD Act | YTD Bud | YTD Var | FY Bud  | FY F'cast  |         |
|-----------------------|---------|---------|---------|---------|------------|---------|
|                       | \$'000  | \$'000  | \$'000  | \$'000  | % Achieved | \$'000  |
| Department Controlled | 105,026 | 134,471 | 29,445  | 165,078 | 64%        | 165,078 |
| Corporate Controlled  | 45,744  | 51,200  | 5,456   | 58,044  | 79%        | 58,044  |
|                       | 150,770 | 185,671 | 34,901  | 223,122 | 68%        | 223,122 |

#### Capital Work in Progress Current Balance (\$'000):



Infrastructure Services
Works, Parks and Recreation
Finance and Corporate Services
Arts, Social Development and Community Engagement
Health, Security and Regulatory Services

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| \$M    |
| 68.85  | 80.19  | 84.49  | 87.27  | 91.03  | 93.52  | 89.17  | 88.48  | 91.64  | 75.89  | 76.19  | 66.60  | 68.47  |
| 12.30  | 6.98   | 10.81  | 9.75   | 11.17  | 12.40  | 12.72  | 15.75  | 16.82  | 17.56  | 18.02  | 19.22  | 21.05  |
| 6.94   | 4.89   | 5.10   | 5.67   | 4.82   | 4.30   | 8.03   | 8.63   | 8.22   | 13.25  | 13.90  | 12.90  | 16.95  |
| 0.32   | 0.08   | 0.08   | 0.10   | 0.16   | 0.16   | 0.15   | 0.08   | 0.08   | 0.10   | 0.78   | 0.11   | 0.44   |
| 0.17   | 0.71   | 0.58   | 0.65   | 0.68   | 0.71   | 0.77   | 0.79   | 0.03   | 0.90   | 0.96   | 1.48   | 2.14   |
| 88.58  | 92.85  | 101.06 | 103.44 | 107.86 | 111.09 | 110.84 | 113.73 | 116.79 | 107.70 | 109.85 | 100.31 | 109.05 |

The above figures exclude infrastructure credits and donated assets.

CWIP Balance by Project Status (as % of total):

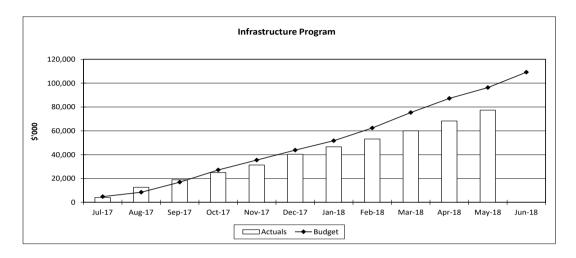
Concept Design Delivery Completion

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 3%     | 2%     | 2%     | 2%     | 2%     | 2%     | 1%     | 2%     | 2%     | 2%     | 2%     | 2%     | 2%     |
| 9%     | 5%     | 5%     | 6%     | 6%     | 5%     | 5%     | 4%     | 7%     | 8%     | 8%     | 9%     | 4%     |
| 61%    | 63%    | 62%    | 45%    | 32%    | 33%    | 37%    | 48%    | 44%    | 56%    | 53%    | 63%    | 70%    |
| 27%    | 30%    | 31%    | 47%    | 60%    | 60%    | 56%    | 46%    | 47%    | 34%    | 37%    | 26%    | 24%    |

#### Infrastructure Capital Portfolio by Delivery Department

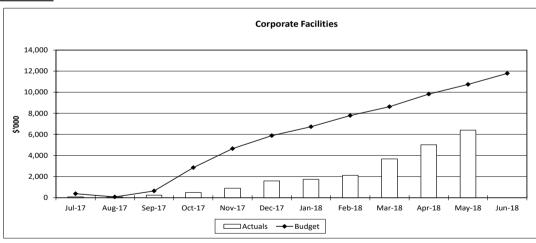
Results as at 31 May 2018:

| ,                             | YTD Act | YTD Bud | YTD Var | FY Budget |            | FY F'cast |
|-------------------------------|---------|---------|---------|-----------|------------|-----------|
| Department Controlled         | \$'000  | \$'000  | \$'000  | \$'000    | % Achieved | \$'000    |
| Infrastructure Portfolio - IS | 57,978  | 72,723  | 14,745  | 82,856    | 70%        | 82,856    |
| Infrastructure Portfolio - WP | 19,329  | 23,457  | 4,128   | 26,145    | 74%        | 26,145    |
| Total                         | 77,307  | 96,180  | 18,873  | 109,001   | 71%        | 109,001   |



#### Infrastructure Capital Expenditure by Program

#### **Corporate Facilities**

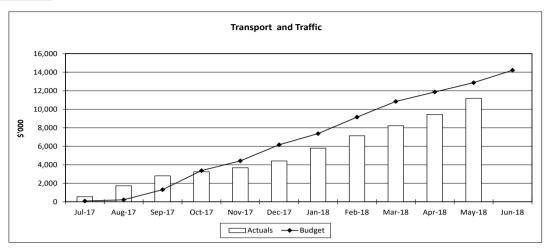


Comments per IS - Forecast final cost is \$7m. There is a variance (Budget minus FFC) of (minus) \$172K, after receipt of external funding.

Comments per WPR - Negative expenditure relates to expensing of planning costs. Woollen Mill project is completed. Riverview Depot project is in procurement phase with a number of tenders in evaluation phase or currently in the market.

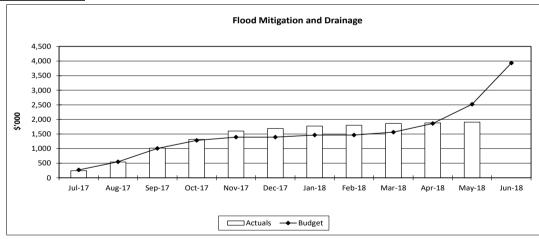
#### Infrastructure Capital Expenditure by Program con't

#### Transport and Traffic



Comments per IS -Forecast final cost for this program is \$15.1m. The forecast final cost identifies \$2.55m of carryover (C/O) for next FY. The variance (Approved minus FFC) is 2.1m.

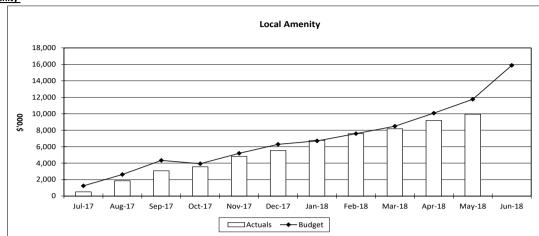
#### Flood Mitigation and Drainage



Comments per IS - Forecast final cost is \$3.3m

#### Infrastructure Capital Expenditure by Program con't

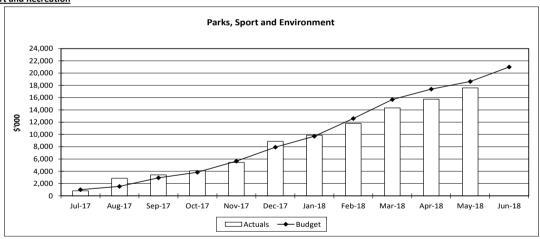
#### **Local Amenity**



Comments per IS - Forecast final cost for this program is \$11.6m. The variance (Approved minus FFC) is \$2.8m.

Comments per WPR - All budgets from Divisional Allocation have been transferred.

#### Parks, Sport and Recreation

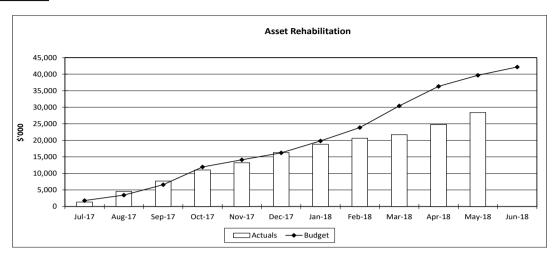


Comments per IS - Forecast final cost (FFC) is \$10.3m.

Comments per WPR - Forecasted expenditure to be \$1.7m over budget which is the majority of the Windle Road Land acquisition. This strategic land acquisition has been in negotiations for years and approved by Committee. Other minor over spend within Strategic parks which will be funded within the portfolio - this relates to Smart City Projects and Strategic Sport projects.

#### Infrastructure Capital Expenditure by Program con't

#### Asset Rehabilitation



Comments per IS - Forecast final cost is \$31.5m. There is a variance (Budget minus FFC) of \$2.1m

**Comments per WPR** - Majority of projects and program currently on track, with a couple of urgent works currently programmed but delays with suppliers may result in the project being finalised before the end of financial year.

# Arts, Social Development and Community Engagement Department

# **Performance Report**

# **May 2018**

| Revenue                   |         |         |         |        |            |           |
|---------------------------|---------|---------|---------|--------|------------|-----------|
|                           | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|                           | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Department Controlled     |         |         |         |        |            |           |
| Civic Centre Service Fees | 174     | 152     | 22      | 173    | 101%       | 174       |
| Library Fees and Fines    | 21      | 35      | (14)    | 40     | 53%        | 40        |
| Other Fees                | 323     | 286     | 37      | 308    | 105%       | 323       |
| Operational Grants        | 2,325   | 2,391   | (66)    | 2,579  | 90%        | 2,579     |
| Capital Grants            | 0       | 0       | 0       | 0      | n/a        | 0         |
| Other Revenue             | 1,798   | 1,598   | 200     | 1,736  | 104%       | 1,798     |
| Internal Revenue          | 423     | 321     | 102     | 321    | 132%       | 423       |
|                           | 5,064   | 4,783   | 281     | 5,157  | 98%        | 5,337     |
| Corporate Controlled      |         |         |         |        |            |           |
| Donated Asset Revenue     | 134     | 14      | 120     | 32     | 419%       | 134       |
| Cash Contributions        | 8       | 1,581   | (1,573) | 3,746  | 0%         | 3,746     |
| Hdwks Credit Consumption  | 0       | 0       | 0       | 0      | n/a        | 0         |
|                           | 142     | 1,595   | (1,453) | 3,778  | 4%         | 3,880     |
| TOTAL                     | 5,206   | 6,378   | (1,172) | 8,935  | 58%        | 9,217     |

Satisfactory results for Department controlled revenue. Operational Grants is under budget due to a change in the grant funding for Home Assist Community Care.

#### ASDCE Performance Report May 2018

## **Department Controlled Expenses**

## **Employee Expenses**

|                                | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|--------------------------------|---------|---------|---------|--------|------------|-----------|
|                                | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Wages (opex and capex)         | 7,479   | 8,227   | 748     | 8,894  | 84%        | 8,894     |
| Overtime                       | 253     | 108     | (145)   | 117    | 216%       | 253       |
| Allowances                     | 17      | 12      | (5)     | 13     | 131%       | 17        |
| Other employee costs           | 2,122   | 2,172   | 50      | 2,353  | 90%        | 2,353     |
| Total Labour Opex + Capex      | 9,871   | 10,519  | 648     | 11,377 | 87%        | 11,517    |
| Less recovery/charge out       | 6       | 131     | 125     | 143    | 4%         | 143       |
| Opex Labour before Contractors | 9,877   | 10,650  | 773     | 11,520 | 86%        | 11,660    |
| Plus Contract Opex Labour      | 182     | 189     | 7       | 194    | 94%        | 194       |
| Opex Labour incl Contractors   | 10,059  | 10,839  | 780     | 11,714 | 86%        | 11,854    |

Satisfactory results overall.

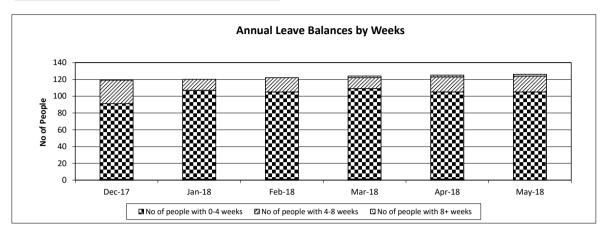
#### **Materials and Services (excl. Labour Contracts)**

| ·                             | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|-------------------------------|---------|---------|---------|--------|------------|-----------|
|                               | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Advertising                   | 274     | 291     | 17      | 311    | 88%        | 311       |
| Materials                     | 481     | 516     | 35      | 1,167  | 41%        | 1,167     |
| Other Goods                   | 881     | 824     | (57)    | 977    | 90%        | 977       |
| Other Services                | 1,133   | 1,723   | 590     | 2,111  | 54%        | 2,111     |
| Service Contracts             | 735     | 780     | 45      | 873    | 84%        | 873       |
| Other Materials and Services  | 279     | 297     | 18      | 323    | 86%        | 323       |
|                               | 3,783   | 4,431   | 648     | 5,762  | 66%        | 5,762     |
| Other Expense Sources         |         |         |         |        |            |           |
| Other Expenses                | 1,217   | 1,811   | 594     | 3,883  | 31%        | 3,883     |
| Internal Expenses             | 511     | 414     | (97)    | 439    | 116%       | 511       |
| -                             | 5,511   | 6,656   | 1,145   | 10,084 | 55%        | 10,156    |
| TOTAL DEPARTMENT CONTROLLED   | 15,570  | 17,495  | 1,925   | 21,798 | 71%        | 22,010    |
| Corporate Controlled Expenses |         |         |         |        |            |           |
| Depreciation                  | 305     | 261     | (44)    | 285    | 107%       | 305       |
| Finance Costs                 | 0       | 0       | 0       | 0      | n/a        | 0         |
| Loss on Disposal Assets       | 25      | 0       | (25)    | 0      | n/a        | 25        |
| TOTAL CORPORATE CONTROLLED    | 330     | 261     | (69)    | 285    | 116%       | 330       |

Satisfactory results overall. Internal expenses over budget by \$97k and is mostly offset by internal revenue within the department.

#### Arts, Social Development and Community Engagement Department

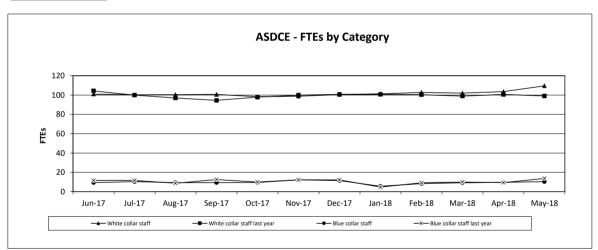
#### Annual Leave Balances as at pay period ended 28 May 2018:



No of people with 0-4 weeks No of people with 4-8 weeks No of people with 8+ weeks

| Dec-17 |    | Jan-18 |     | Feb-18 |     | Mar-18 |     | Apr-18 |     | May-18 |     |       |
|--------|----|--------|-----|--------|-----|--------|-----|--------|-----|--------|-----|-------|
|        | 91 | 76.5%  | 107 | 89.2%  | 105 | 86.1%  | 109 | 87.9%  | 105 | 84.0%  | 105 | 83.3% |
|        | 28 | 23.5%  | 13  | 10.8%  | 17  | 13.9%  | 13  | 10.5%  | 18  | 14.4%  | 19  | 15.1% |
|        | 0  | 0.0%   | 0   | 0.0%   | 0   | 0.0%   | 2   | 1.6%   | 2   | 1.6%   | 2   | 1.6%  |

#### Full Time Equivalents:

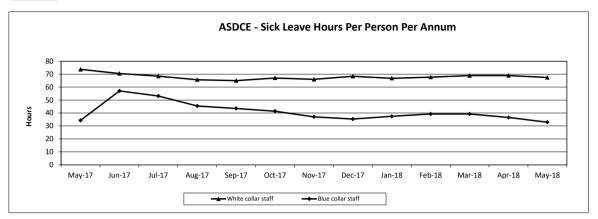


| White collar staff                  |
|-------------------------------------|
| Blue collar staff                   |
| Total                               |
| Movement prior month (white collar) |
| Movement prior month (blue collar)  |
| White collar staff last year        |
| Blue collar staff last year         |
| Total FTEs last year                |

| Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 101.0  | 100.2  | 100.4  | 100.6  | 98.3   | 98.8   | 100.6  | 101.3  | 102.7  | 102.1  | 103.5  | 109.6  |
| 9.4    | 10.4   | 9.4    | 9.4    | 9.5    | 12.3   | 11.4   | 5.6    | 8.3    | 9.1    | 9.7    | 10.4   |
| 110.4  | 110.7  | 109.8  | 110.0  | 107.7  | 111.1  | 112.0  | 106.9  | 111.0  | 111.2  | 113.2  | 120.0  |
| 2.0    | (0.8)  | 0.2    | 0.2    | (2.4)  | 0.5    | 1.8    | 0.7    | 1.4    | (0.7)  | 1.5    | 6.0    |
| (4.3)  | 1.1    | (1.1)  | 0.0    | 0.1    | 2.8    | (0.9)  | (5.8)  | 2.7    | 0.8    | 0.5    | 0.7    |
| 104.4  | 100.0  | 97.0   | 94.5   | 97.8   | 99.9   | 100.7  | 100.7  | 100.4  | 99.0   | 100.7  | 99.0   |
| 11.5   | 11.5   | 8.8    | 12.5   | 9.9    | 12.2   | 12.2   | 4.6    | 9.2    | 9.9    | 9.4    | 13.7   |
| 115.9  | 111.5  | 105.8  | 107.0  | 107.7  | 112.1  | 112.9  | 105.4  | 109.6  | 108.9  | 110.0  | 112.7  |

#### Arts, Social Development and Community Engagement Department

#### Sick Leave:



White collar staff Blue collar staff

\* Rolling 12 month average

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Hours  |
| 73.69  | 70.52  | 68.47  | 65.71  | 65.01  | 67.06  | 65.97  | 68.39  | 66.85  | 67.72  | 68.90  | 68.91  | 67.44  |
| 34.31  | 57.06  | 53.19  | 45,44  | 43.56  | 41.44  | 37.06  | 35.31  | 37.44  | 39.31  | 39.31  | 36.56  | 32.88  |

#### **Lost Time Injury Frequency Rates:**

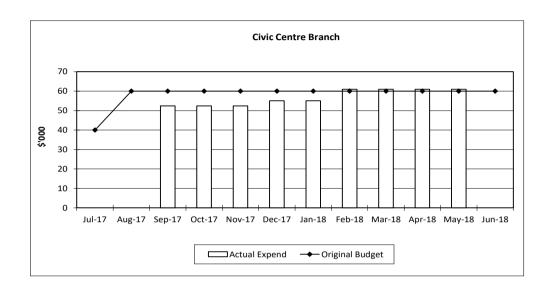
LTI's LTIFR LTIFR Rolling 12 months Cumulative Days lost 12 months LTISR Rolling 12 months

| ı | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| ı | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| ı | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| ı | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| ı | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
|   | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |

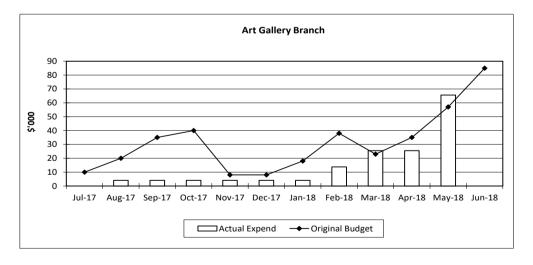
#### **ASDCE Capital Expenditure by Program**

Results as at 31 May 2018:

|                       | YTD Act | YTD Bud | YTD Var | FY     | Budget     |
|-----------------------|---------|---------|---------|--------|------------|
|                       | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved |
| Department controlled | 580     | 623     | 43      | 1,704  | 34%        |

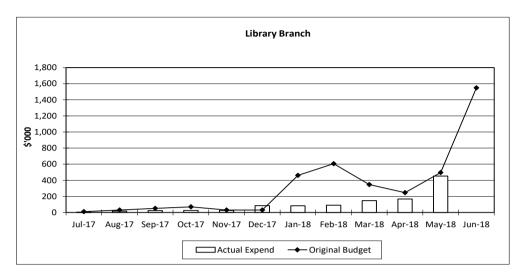


| Project No. | Project No. Project Name     |    | YTD Budget<br>\$'000 | Explanations/Mitigations |
|-------------|------------------------------|----|----------------------|--------------------------|
| DCH00020/   | DCH00022 Civic Centre Assets | 61 | 60                   | No issues                |

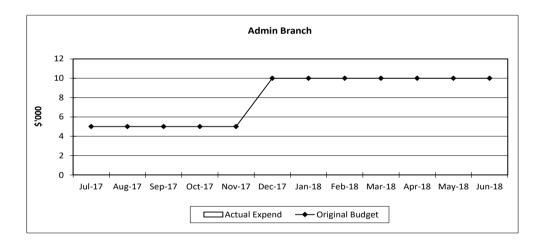


| Project No. Project Name |                  | YTD Actual<br>\$'000 | YTD Budget<br>\$'000 | Explanations/Mitigations                             |  |  |
|--------------------------|------------------|----------------------|----------------------|--|--|--|
|                          | Various Projects | 65                   | 57                   | Expect to be on budget by end of the financial year. |  |  |

#### **ASDCE Capital Expenditure by Program con't**



| Project No. | Project No. Project Name |     | YTD Budget<br>\$'000 | Explanations/Mitigations                       |
|-------------|--------------------------|-----|----------------------|--|
| DEL10018 Li | brary Capital Purchases  | 453 | 496                  | Planning in place to procure assets in Jun 18. |



| Project No.               | Project Name | YTD Actual<br>\$'000 | YTD Budget<br>\$'000 | Explanations/Mitigations   |
|---------------------------|--------------|----------------------|----------------------|--|
| DEA00005 CCS Admin Assets |              | 0                    | 10                   | Planning in place to procure Community<br>Engagement branch furniture and fixtures |

# **Economic Development and Marketing**

# **Performance Report**

# May 2018

# Revenue

|                       | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|-----------------------|---------|---------|---------|--------|------------|-----------|
|                       | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Department Controlled |         |         |         |        |            |           |
| Operational Grants    | 124     | 100     | 24      | 166    | 75%        | 166       |
| Other Revenue         | 260     | 243     | 17      | 264    | 98%        | 264       |
| Internal Revenue      | 6       | 0       | 6       | 0      | n/a        | 6         |
|                       | 390     | 343     | 47      | 430    | 91%        | 436       |
|                       |         |         |         |        |            |           |
| Corporate Controlled  | 0       | 0       | 0       | 0      | n/a        | 0         |
| TOTAL                 | 390     | 343     | 47      | 430    | 91%        | 436       |

Satisfactory results overall.

#### **Department Controlled Expenses**

## **Employee Expenses**

|                                | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|--------------------------------|---------|---------|---------|--------|------------|-----------|
|                                | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Wages (opex and capex)         | 2,854   | 3,281   | 427     | 3,549  | 80%        | 3,549     |
| Overtime                       | 63      | 58      | (5)     | 63     | 100%       | 63        |
| Allowances                     | 10      | 4       | (6)     | 5      | 200%       | 10        |
| Other employee costs           | 866     | 979     | 113     | 1,060  | 82%        | 1,060     |
| Total Labour Opex + Capex      | 3,793   | 4,322   | 529     | 4,677  | 81%        | 4,682     |
| Less Capitalised Labour        | 75      | 0       | (75)    | 0      | n/a        | 75        |
| Opex Labour before Contractors | 3,868   | 4,322   | 454     | 4,677  | 83%        | 4,757     |
| Plus Contract Opex Labour      | 571     | 0       | (571)   | 0      | n/a        | 571       |
| Opex Labour incl Contractors   | 4,439   | 4,322   | (117)   | 4,677  | 95%        | 5,328     |

Employee expenses over budget due to vacant position coverage and approved but unbudgeted positions.

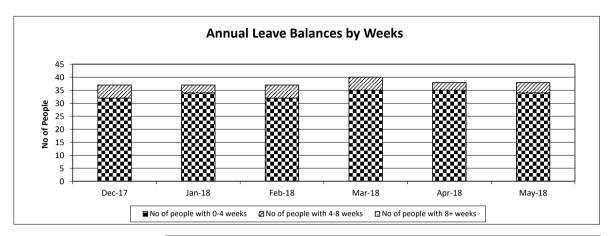
#### **Materials and Services (excl. Labour Contracts)**

| •                             | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|-------------------------------|---------|---------|---------|--------|------------|-----------|
|                               | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Advertising                   | 1,208   | 1,047   | (161)   | 1,202  | 100%       | 1,208     |
| Communication                 | 24      | 0       | (24)    | 0      | n/a        | 24        |
| Other Goods                   | 67      | 88      | 21      | 95     | 71%        | 95        |
| Other Services                | 1,051   | 379     | (672)   | 408    | 258%       | 1,051     |
| Service Contracts             | 602     | 1,571   | 969     | 1,714  | 35%        | 1,714     |
| Entertainment                 | 59      | 94      | 35      | 99     | 60%        | 99        |
| Other Materials and Services  | 282     | 239     | (43)    | 264    | 107%       | 282       |
|                               | 3,293   | 3,418   | 125     | 3,782  | 87%        | 4,473     |
| Other Expense Sources         |         |         |         |        |            |           |
| Other Expenses                | 84      | 12      | (72)    | 12     | 700%       | 84        |
| Internal Expenses             | 105     | 84      | (21)    | 97     | 108%       | 105       |
|                               | 3,482   | 3,514   | 32      | 3,891  | 89%        | 4,662     |
| TOTAL DEPARTMENT CONTROLLED   | 7,921   | 7,836   | (85)    | 8,568  | 92%        | 9,990     |
| Corporate Controlled Expenses |         |         |         |        |            |           |
| Depreciation                  | 5       | 1       | (4)     | 1      | 500%       | 5         |
| Other Finance Costs           | 0       | 0       | 0       | 0      | n/a        | 0         |
| TOTAL CORPORATE CONTROLLED    | 5       | 1       | (4)     | 1      | 500%       | 5         |

Satisfactory results overall. Service contracts is under budget as the Ipswich Events Corporation Contracts have expired. Other services over budget relates to a payment to Ipswich Events Corporation in relation to the Ipswich Festival (\$400k).

#### **Economic Development and Marketing Department**

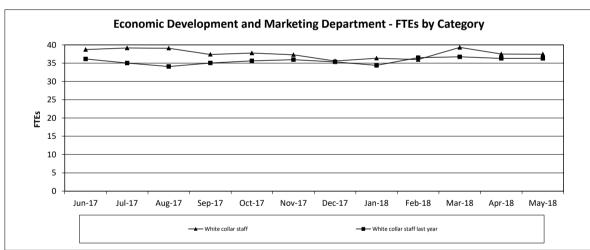
#### Annual Leave Balances as at pay period ended 28 May 2018:



No of people with 0-4 weeks No of people with 4-8 weeks No of people with 8+ weeks

| Dec | c- <b>17</b> | Jan | -18   | Feb | -18   | Ma | r-18  | Ар | r-18  | Ma | y-18  |
|-----|--------------|-----|-------|-----|-------|----|-------|----|-------|----|-------|
| 32  | 86.5%        | 34  | 91.9% | 32  | 86.5% | 35 | 87.5% | 35 | 92.1% | 34 | 89.5% |
| 5   | 13.5%        | 3   | 8.1%  | 5   | 13.5% | 5  | 12.5% | 3  | 7.9%  | 4  | 10.5% |
| 0   | 0.0%         | 0   | 0.0%  | 0   | 0.0%  | 0  | 0.0%  | 0  | 0.0%  | 0  | 0.0%  |

#### **Full Time Equivalents:**

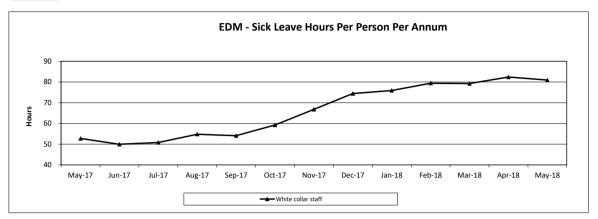


White collar staff
Total
Movement prior month (white collar)
White collar staff last year
Total FTEs last year

| Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 38.7   | 39.2   | 39.1   | 37.4   | 37.8   | 37.3   | 35.6   | 36.4   | 36.0   | 39.3   | 37.5   | 37.5   |
| 38.7   | 39.2   | 39.1   | 37.4   | 37.8   | 37.3   | 35.6   | 36.4   | 36.0   | 39.3   | 37.5   | 37.5   |
| 2.4    | 0.4    | (0.1)  | (1.7)  | 0.4    | (0.5)  | (1.7)  | 0.8    | (0.4)  | 3.3    | (1.8)  | (0.0)  |
| 36.2   | 35.0   | 34.1   | 35.0   | 35.6   | 36.0   | 35.4   | 34.4   | 36.5   | 36.7   | 36.3   | 36.3   |
| 36.2   | 35.0   | 34.1   | 35.0   | 35.6   | 36.0   | 35.4   | 34.4   | 36.5   | 36.7   | 36.3   | 36.3   |

#### **Economic Development and Marketing Department**

#### Sick Leave:



White collar staff

\* Rolling 12 month average

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Hours  |
| 52.70  | 49.90  | 50.79  | 54.79  | 54.06  | 59.20  | 66.78  | 74.39  | 75.89  | 79.39  | 79.20  | 82.36  | 80.94  |

#### **Lost Time Injury Frequency Rates:**

LTI'S LTIFR LTIFR Rolling 12 months Cumulative Days lost 12 months LTISR Rolling 12 months

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |

# **Infrastructure Services Department**

# **Performance Report**

# **May 2018**

| Revenue                     |         |         |         |        |            |           |
|-----------------------------|---------|---------|---------|--------|------------|-----------|
|                             | YTD Act | YTD Bud | YTD Var | FY Bu  | ıdget      | FY F'cast |
|                             | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Department Controlled       |         |         |         |        |            |           |
| Other Fees and Charges      | 6       | 0       | 6       | 0      | n/a        | 6         |
| Sales, Recoverable works    | 0       | 0       | 0       | 0      | n/a        | 0         |
| Capital Grants              | 0       | 0       | 0       | 0      | n/a        | 0         |
| Other Revenue               | 35      | 0       | 35      | 0      | n/a        | 35        |
|                             | 41      | 0       | 41      | 0      | n/a        | 41        |
|                             |         |         |         |        |            |           |
| <b>Corporate Controlled</b> |         |         |         |        |            |           |
| Donated Asset Revenue       | 45,678  | 42,000  | 3,678   | 60,541 | 75%        | 60,541    |
| Cash Contributions          | 12,142  | 10,175  | 1,967   | 11,252 | 108%       | 12,142    |
|                             | 57,820  | 52,175  | 5,645   | 71,793 | 81%        | 72,683    |
| TOTAL                       | 57,861  | 52,175  | 5,686   | 71,793 | 81%        | 72,724    |

Satisfactory results for Department controlled revenue.

Donated assets, cash contributions and headwork credits are developer driven and will be closely monitored.

#### IS Performance Report May 2018

## **Department Controlled Expenses**

## **General Ledger**

**Employee Expenses (incl. Labour Contracts)** 

|                           | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|---------------------------|---------|---------|---------|--------|------------|-----------|
|                           | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Wages (opex and capex)    | 7,154   | 8,283   | 1,129   | 9,035  | 79%        | 9,035     |
| Contract (opex and capex) | 570     | 0       | (570)   | 0      | n/a        | 570       |
| Overtime                  | 62      | 74      | 12      | 80     | 78%        | 80        |
| Allowances                | 15      | 23      | 8       | 24     | 63%        | 24        |
| Other employee costs      | 1,967   | 2,334   | 367     | 2,548  | 77%        | 2,548     |
| Total Labour Opex + Capex | 9,768   | 10,714  | 946     | 11,687 | 84%        | 12,257    |

| Labour Breakdown (Project Ledger)     |         |         |         |           |            |           |
|---------------------------------------|---------|---------|---------|-----------|------------|-----------|
|                                       | YTD Act | YTD Bud | YTD Var | FY Budget |            | FY F'cast |
|                                       | \$'000  | \$'000  | \$'000  | \$'000    | % Achieved | \$'000    |
| Capex                                 |         |         |         |           |            |           |
| Wages                                 | 8,044   | 9,482   | 1,438   | 10,359    | 78%        | 10,359    |
| Contract                              | 529     | 0       | (529)   | 0         | n/a        | 529       |
|                                       | 8,573   | 9,482   | 909     | 10,359    | 83%        | 10,888    |
| Opex                                  |         |         |         |           |            |           |
| Wages                                 | 758     | 1,156   | 398     | 1,331     | 57%        | 1,331     |
| Contract                              | 41      | 0       | (41)    | 0         | n/a        | 41        |
|                                       | 799     | 1,156   | 357     | 1,331     | 60%        | 1,372     |
| Total Project Labour (opex and capex) | 9,372   | 10,638  | 1,266   | 11,690    | 80%        | 12,260    |

Satisfactory results overall. Standard labour rates are currently under review.

#### **Department Controlled Expenses (con't)**

#### **Materials and Services (excl. Labour Contracts)**

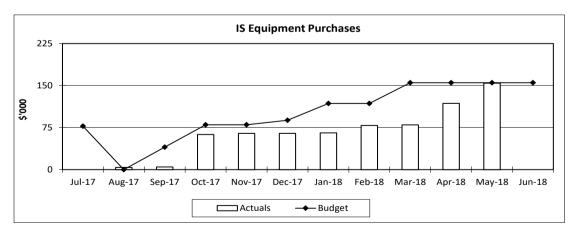
| •                             | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|-------------------------------|---------|---------|---------|--------|------------|-----------|
|                               | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Service Contracts             | 58      | 383     | 325     | 418    | 14%        | 418       |
| Consultants                   | 308     | 612     | 304     | 667    | 46%        | 667       |
| Other Materials and Services  | 462     | 36      | (426)   | 38     | n/a        | 462       |
|                               | 828     | 1,031   | 203     | 1,123  | 74%        | 1,547     |
| Other Expense Sources         |         |         |         |        |            |           |
| Other Expenses                | 127     | 0       | (127)   | 0      | n/a        | 127       |
| Internal Expenses             | 347     | 0       | (347)   | 0      | n/a        | 347       |
|                               | 474     | 0       | (474)   | 0      | n/a        | 474       |
| TOTAL DEPARTMENT CONTROLLED   |         |         |         |        |            |           |
| EXPENSES (excl. Labour)       | 1,302   | 1,031   | (271)   | 1,123  | 116%       | 2,021     |
| Corporate Controlled Expenses |         |         |         |        |            |           |
| Depreciation                  | 113     | 118     | 5       | 123    | 92%        | 123       |
| Other Finance Costs           | 0       | 0       | 0       | 0      | n/a        | 0         |
| Loss on disposal assets       | 28      | 0       | (28)    | 0      | n/a        | 28        |
| TOTAL CORPORATE CONTROLLED    | 141     | 118     | (23)    | 123    | 115%       | 151       |
|                               |         |         |         |        |            |           |

Satisfactory results for Materials and Services. Other Expenses relates to Bunnings refund for road infrastructure agreement \$104k and Motor vehicle deductibles \$16.5k. Internal expenses primarily relates to expensing of non capital related items \$250k, and the result of vehicle usage charges not being accrued in the fleet costs recovery account \$79k. This is being investigated with the assistance of WPR.

#### <u>Infrastructure Services Department Minor Equipment Capital Expenditure</u>

Results as at 31 May 2018:

|                       | YTD Act | YTD Bud | YTD Var | FY     | Budget     | FY F'cast |
|-----------------------|---------|---------|---------|--------|------------|-----------|
|                       | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Department Controlled | 154     | 155     | 1       | 155    | 99%        | 155       |

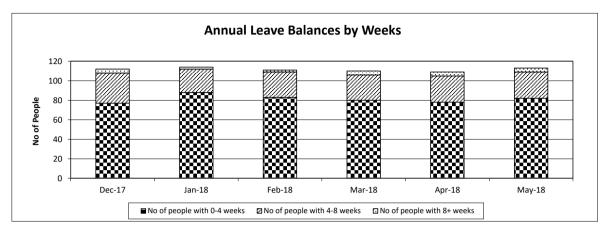


**Major Projects** 

| Project No. | Project Name | YTD Actual<br>\$'000 | YTD Budget<br>\$'000 | Explanations/Mitigations |
|-------------|--------------|----------------------|----------------------|--------------------------|
| Various     |              | 154                  | 155                  | No issues.               |

#### **Infrastructure Services Department**

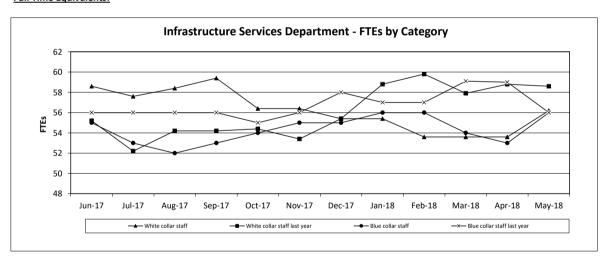
#### Annual Leave Balances as at pay period ended 28 May 2018:



No of people with 0-4 weeks No of people with 4-8 weeks No of people with 8+ weeks

| Dec | c- <b>17</b> | Jan | -18   | Feb | -18   | Ma | r-18  | Ap | r-18  | Ma | y-18  |
|-----|--------------|-----|-------|-----|-------|----|-------|----|-------|----|-------|
| 77  | 68.7%        | 88  | 77.1% | 83  | 74.8% | 80 | 72.8% | 78 | 71.6% | 82 | 72.6% |
| 31  | 27.7%        | 24  | 21.1% | 26  | 23.4% | 26 | 23.6% | 27 | 24.7% | 27 | 23.9% |
| 4   | 3.6%         | 2   | 1.8%  | 2   | 1.8%  | 4  | 3.6%  | 4  | 3.7%  | 4  | 3.5%  |

#### Full Time Equivalents:

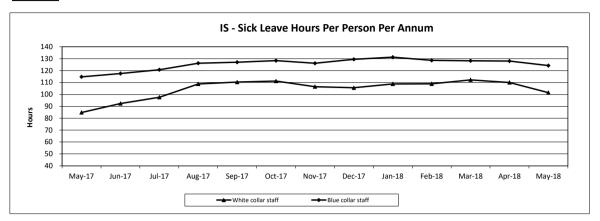


| White collar staff                  |
|-------------------------------------|
| Blue collar staff                   |
| Total                               |
| Movement prior month (white collar) |
| Movement prior month (blue collar)  |
| White collar staff last year        |
| Blue collar staff last year         |
| Total FTEs last vear                |

| Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 58.6   | 57.6   | 58.4   | 59.4   | 56.4   | 56.4   | 55.4   | 55.4   | 53.6   | 53.6   | 53.6   | 56.2   |
| 55.0   | 53.0   | 52.0   | 53.0   | 54.0   | 55.0   | 55.0   | 56.0   | 56.0   | 54.0   | 53.0   | 56.0   |
| 113.6  | 110.6  | 110.4  | 112.4  | 110.4  | 111.4  | 110.4  | 111.4  | 109.6  | 107.6  | 106.6  | 112.2  |
| 0.0    | (1.0)  | 0.8    | 1.0    | (3.0)  | 0.0    | (1.0)  | 0.0    | (1.8)  | 0.0    | 0.0    | 2.6    |
| (1.0)  | (2.0)  | (1.0)  | 1.0    | 1.0    | 1.0    | 0.0    | 1.0    | 0.0    | (2.0)  | (1.0)  | 3.0    |
| 55.2   | 52.2   | 54.2   | 54.2   | 54.4   | 53.4   | 55.4   | 58.8   | 59.8   | 57.9   | 58.8   | 58.6   |
| 56.0   | 56.0   | 56.0   | 56.0   | 55.0   | 56.0   | 58.0   | 57.0   | 57.0   | 59.1   | 59.0   | 56.0   |
| 111 2  | 108 2  | 110 2  | 110 2  | 109 4  | 109 4  | 113.4  | 115.8  | 116.8  | 117.0  | 117.8  | 1146   |

#### **Infrastructure Services Department**

#### Sick Leave:



White collar staff Blue collar staff

\* Rolling 12 month average

| May-17  | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17  | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|---------|--------|--------|--------|--------|--------|--------|---------|--------|--------|--------|--------|--------|
| Hours   | Hours  | Hours  | Hours  | Hours  | Hours  | Hours  | Hours   | Hours  | Hours  | Hours  | Hours  | Hours  |
| 84.82   | 92.35  | 97.62  | 108.76 | 110.29 | 111.17 | 106.48 | 105.57  | 108.80 | 108.87 | 112.21 | 109.99 | 101.50 |
| 11/1/72 | 117 50 | 120.70 | 126 19 | 126 98 | 128 34 | 126 14 | 129 //3 | 131 24 | 128 55 | 128 18 | 127 99 | 12/119 |

#### **Lost Time Injury Frequency Rates:**

LTI's LTIFR LTIFR Rolling 12 months Cumulative Days lost 12 months LTISR Rolling 12 months

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 1      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 67     | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 6      | 6      | 9      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 17     | 17     | 5      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 97     | 96     | 43     |

## **Finance and Corporate Services Department**

## **Performance Report**

## May 2018

#### Revenue

| YTD Act  | YTD Bud  | YTD Var   | FY Bu  | dget  | FY F'cast   |
|----------|--|---|--|---|---|
| \$'000   | \$'000   | \$'000  | \$'000   | % Achieved  | \$'000  |
|          |  |   |  |   |   |
| 90       | 68   | 22  | 70   | 129%  | 90  |
| 666      | 648  | 18  | 648  | 103%  | 666   |
| 996      | 1,090  | (94)  | 1,189  | 84%   | 1,189   |
| 0        | 0  | 0   | 0  | n/a   | 0   |
| 2,398    | 2,398  | 0   | 4,431  | 54%   | 4,431   |
| 0        | 0  | 0   | 0  | n/a   | 0   |
| 23,921   | 22,845   | 1,076   | 32,131   | 74%   | 32,131  |
| 1,660    | 1,661  | (1)   | 1,812  | 92%   | 1,812   |
| 29,731   | 28,710   | 1,021   | 40,281   | 74%   | 40,319  |
|          |  |   |  |   |   |
|          |  |   |  |   |   |
| 165,087  | 165,253  | (166)   | 168,255  | 98%   | 168,255   |
| (10,481) | (10,419)   | (62)  | (10,431)   | 100%  | (10,431)  |
| 154,606  | 154,834  | (228)   | 157,824  | 98%   | 157,824   |
| 0        | 0  | 0   | 0  | n/a   | 0   |
| 4,397    | 3,501  | 896   | 3,887  | 113%  | 4,397   |
| 0        | 0  | 0   | 0  | n/a   | 0   |
| 5,155    | 4,864  | 291   | 4,987  | 103%  | 5,155   |
| 164,158  | 163,199  | 959   | 166,698  | 98%   | 167,376   |
|          |  |   |  |   |   |
| 193,889  | 191,909  | 1,980   | 206,979  | 94%   | 207,695   |
|          | \$'000  90 666 996 0 2,398 0 23,921 1,660 29,731  165,087 (10,481) 154,606 0 4,397 0 5,155 164,158 | \$'000 \$'000  90 68 666 648 996 1,090 0 0 2,398 2,398 0 0 23,921 22,845 1,660 1,661 29,731 28,710  165,087 165,253 (10,481) (10,419) 154,606 154,834 0 0 4,397 3,501 0 0 5,155 4,864 164,158 163,199 | \$'000 \$'000 \$'000  90 68 22 666 648 18 996 1,090 (94) 0 0 0 0 2,398 2,398 0 0 0 0 0 23,921 22,845 1,076 1,660 1,661 (1) 29,731 28,710 1,021  165,087 165,253 (166) (10,481) (10,419) (62) 154,606 154,834 (228) 0 0 0 4,397 3,501 896 0 0 0 5,155 4,864 291 164,158 163,199 959 | \$'000         \$'000         \$'000         \$'000           90         68         22         70           666         648         18         648           996         1,090         (94)         1,189           0         0         0         0           2,398         2,398         0         4,431           0         0         0         0           23,921         22,845         1,076         32,131           1,660         1,661         (1)         1,812           29,731         28,710         1,021         40,281           165,087         165,253         (166)         168,255           (10,481)         (10,419)         (62)         (10,431)           154,606         154,834         (228)         157,824           0         0         0         0           4,397         3,501         896         3,887           0         0         0         0           5,155         4,864         291         4,987           164,158         163,199         959         166,698 | \$'000 \$'000 \$'000 \$'000 \$'000 %Achieved  90 68 22 70 129% 666 648 18 648 103% 996 1,090 (94) 1,189 84% 0 0 0 0 0 0 n/a 2,398 2,398 0 4,431 54% 0 0 0 0 0 0 n/a 23,921 22,845 1,076 32,131 74% 1,660 1,661 (1) 1,812 92% 29,731 28,710 1,021 40,281 74%  165,087 165,253 (166) 168,255 98% (10,481) (10,419) (62) (10,431) 100% 154,606 154,834 (228) 157,824 98% 0 0 0 0 0 n/a 4,397 3,501 896 3,887 113% 0 0 0 0 0 n/a 5,155 4,864 291 4,987 103% 164,158 163,199 959 166,698 98% |

Satisfactory results overall. Other fees and charges under budget due to less than expected volume of property searches occurring in the 17/18 financial year. Operational grant received from Department of Education and Training in relation to first start grant and funds received from Department of Infrastructure, Local Government and Planning. Other revenue over budget due to QUU Tax revenue and Dividends received.

#### FC Performance Report May 2018

## **Department Controlled Expenses**

#### **Employee Expenses**

| , .,                           | YTD Act | YTD Bud | YTD Var | FY Bu   | dget       | FY F'cast |
|--------------------------------|---------|---------|---------|---------|------------|-----------|
|                                | \$'000  | \$'000  | \$'000  | \$'000  | % Achieved | \$'000    |
| Wages (opex and capex)         | 15,597  | 16,258  | 661     | 17,643  | 88%        | 17,643    |
| Overtime                       | 12      | 19      | 7       | 20      | 60%        | 20        |
| Allowances                     | 99      | 128     | 29      | 139     | 71%        | 139       |
| Other employee costs           | 4,534   | 4,724   | 190     | 5,127   | 88%        | 5,127     |
| Total Labour Opex + Capex      | 20,242  | 21,129  | 887     | 22,929  | 88%        | 22,929    |
| Less Capitalised Labour        | (2,252) | (2,435) | (183)   | (2,638) | 85%        | (2,638)   |
| Opex Labour before Contractors | 17,990  | 18,694  | 704     | 20,291  | 89%        | 20,291    |
| Plus Contract Opex Labour      | 1,343   | 925     | (418)   | 1,016   | 132%       | 1,343     |
| Opex Labour incl Contractors   | 19,333  | 19,619  | 286     | 21,307  | 91%        | 21,634    |

Satisfactory results overall.

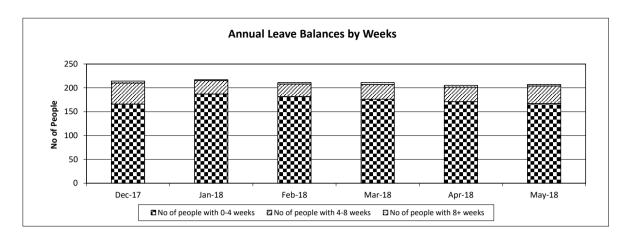
| Materials and Services (excl. Labour Contracts) |         |         |         |        |            |           |  |  |  |  |
|---|---------|---------|---------|--------|------------|-----------|--|--|--|--|
|   | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |  |  |  |  |
|   | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |  |  |  |  |
| Communication                                   | 1,255   | 1,229   | (26)    | 1,341  | 94%        | 1,341     |  |  |  |  |
| Other Goods                                     | 904     | 982     | 78      | 1,073  | 84%        | 1,073     |  |  |  |  |
| Other Services                                  | 7,010   | 7,282   | 272     | 7,976  | 88%        | 7,976     |  |  |  |  |
| Service Contracts                               | 9,636   | 9,781   | 145     | 10,196 | 95%        | 10,196    |  |  |  |  |
| Legal Expenses                                  | 911     | 663     | (248)   | 683    | 133%       | 911       |  |  |  |  |
| Other Materials and Services                    | 1,770   | 1,932   | 162     | 2,083  | 85%        | 2,083     |  |  |  |  |
|   | 21,486  | 21,869  | 383     | 23,352 | 92%        | 23,580    |  |  |  |  |
| Other Expense Sources                           |         |         |         |        |            |           |  |  |  |  |
| Finance Costs                                   | 470     | 496     | 26      | 560    | 84%        | 560       |  |  |  |  |
| Other Expenses                                  | 3,419   | 3,285   | (134)   | 3,702  | 92%        | 3,702     |  |  |  |  |
| Internal expenses                               | 309     | 323     | 14      | 353    | 88%        | 353       |  |  |  |  |
| Community Services Expense                      | 431     | 431     | 0       | 470    | 92%        | 470       |  |  |  |  |
| _   | 26,115  | 26,404  | 289     | 28,437 | 92%        | 28,665    |  |  |  |  |
| _   |         |         |         |        |            |           |  |  |  |  |
| TOTAL DEPARTMENT CONTROLLED                     | 45,448  | 46,023  | 575     | 49,744 | 91%        | 50,299    |  |  |  |  |
| Corporate Controlled                            |         |         |         |        |            |           |  |  |  |  |
| Depreciation                                    | 7,474   | 7,212   | (262)   | 7,804  | 96%        | 7,804     |  |  |  |  |
| Loss on disposal assets                         | 0       | 0       | , ,     | 0      | n/a        | 0         |  |  |  |  |
| QTC Finance Costs                               | 11,853  | 12,641  | 788     | 13,642 | 87%        | 13,642    |  |  |  |  |
| Other Finance Costs                             | 0       | 0       | 0       | 0      | n/a        | 0         |  |  |  |  |
| TOTAL CORPORATE CONTROLLED                      | 19,327  | 19,853  | 526     | 21,446 | 90%        | 21,446    |  |  |  |  |

Satisfactory results overall. Legal expenses relate to various legal matters in the FCS Admin, CEO, and Corporate Services branches.

Satisfactory results for corporate controlled expenditure.

#### Finance and Corporate Services Annual Leave

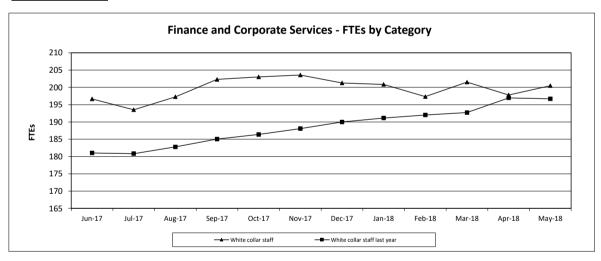
#### Annual Leave Balances as at pay period ended 28 May 2018:



No of people with 0-4 weeks No of people with 4-8 weeks No of people with 8+ weeks

| Dec-17 |       | Jan | -18   | Feb | -18   | Ma  | r-18  | Ap  | r-18  | Ma  | y-18  |
|--------|-------|-----|-------|-----|-------|-----|-------|-----|-------|-----|-------|
| 166    | 77.5% | 187 | 86.2% | 182 | 86.3% | 176 | 83.4% | 171 | 83.4% | 167 | 80.7% |
| 44     | 20.6% | 28  | 12.9% | 26  | 12.3% | 31  | 14.7% | 30  | 14.6% | 37  | 17.9% |
| 4      | 1.9%  | 2   | 0.9%  | 3   | 1.4%  | 4   | 1.9%  | 4   | 2.0%  | 3   | 1.4%  |

#### Full Time Equivalents:



White collar staff **Total**Movement prior month (white collar)

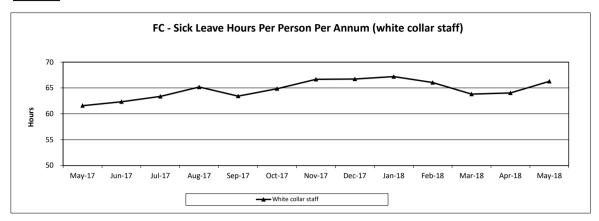
White collar staff last year

Total FTEs last year

| Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 196.7  | 193.5  | 197.3  | 202.3  | 203.0  | 203.6  | 201.3  | 200.9  | 197.3  | 201.5  | 197.8  | 200.5  |
| 196.7  | 193.5  | 197.3  | 202.3  | 203.0  | 203.6  | 201.3  | 200.9  | 197.3  | 201.5  | 197.8  | 200.5  |
| (0.0)  | (3.2)  | 3.8    | 5.0    | 0.7    | 0.6    | (2.3)  | (0.4)  | (3.5)  | 4.2    | (3.7)  | 2.7    |
| 181.0  | 180.8  | 182.8  | 185.1  | 186.4  | 188.1  | 190.0  | 191.1  | 192.0  | 192.7  | 197.0  | 196.7  |
| 181.0  | 180.8  | 182.8  | 185.1  | 186.4  | 188.1  | 190.0  | 191.1  | 192.0  | 192.7  | 197.0  | 196.7  |

#### **Finance and Corporate Services Department**

#### Sick Leave:



Aug-17 Oct-17 Hours 63.35 65.17 63.43 64.86 66.68 66.73 67.19

White collar staff
\* Rolling 12 month average

#### **Lost Time Injury Frequency Rates - FCS:**

LTI'S LTIFR LTIFR Rolling 12 months Cumulative Days lost 12 months LTISR Rolling 12 months

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |

#### Lost Time Injury Frequency Rates - Executive Office:

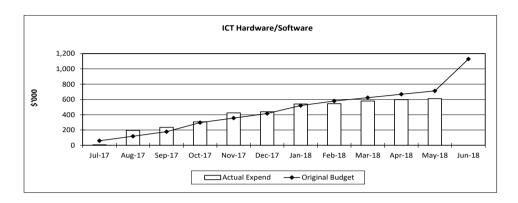
LTI'S LTIFR LTIFR Rolling 12 months Cumulative Days lost 12 months LTISR Rolling 12 months

| ı | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
|   | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
|   | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
|   | 29     | -      |        | -      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 34     |
|   | 36     | 28     | 15     | 2      | 2      | -      | 0      | 0      | 0      | 0      | 0      | 0      | 38     |
|   | 4 000  | 024    | 454    |        |        |        |        |        |        |        |        |        | 4 202  |

#### FC Capital Expenditure by Program

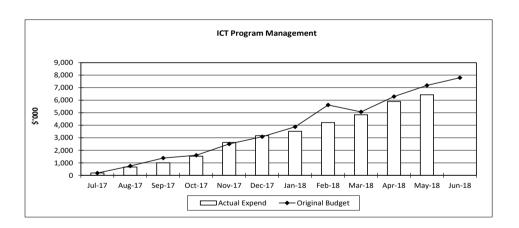
Results as at 31 May 2018:

|                        | YTD Act | YTD Bud | YTD Var | FY     | Budget Budget | FY F'cast |
|------------------------|---------|---------|---------|--------|---------------|-----------|
|                        | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved    | \$'000    |
| Department Controlled* | 16,582  | 24,744  | 8,162   | 38,830 | 43%           | 38,830    |



**Major Projects** 

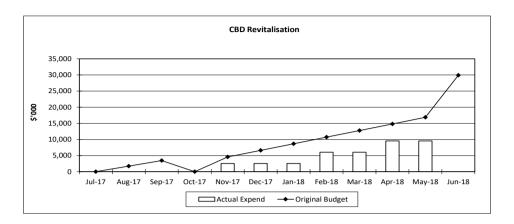
| Project No.      | Project Name | YTD Actual<br>\$'000 | YTD Budget<br>\$'000 | Explanations/Mitigations |
|------------------|--------------|----------------------|----------------------|--------------------------|
| Various Projects |              | 611                  | 712                  | Satisfactory result.     |



Major Projects

| Project No.      | Project Name | YTD Actual<br>\$'000 | YTD Budget<br>\$'000 | Explanations/Mitigations |
|------------------|--------------|----------------------|----------------------|--------------------------|
| Various Projects |              | 6,435                | 7,182                | Satisfactory result.     |

#### FC Capital Expenditure by Program con't



 Major Projects
 Project No.
 Project Name
 YTD Actual \$'000
 YTD Budget \$'000
 Explanations/Mitigations

 Various Projects
 9,536
 16,850
 Satisfactory result.

# **Works, Parks and Recreation Department**

# **Performance Report**

## May 2018

#### **Excluding Ipswich Waste**

#### Revenue

|                              | YTD Act | YTD Bud | YTD Var  | FY Bu  | ıdget      | FY F'cast |
|------------------------------|---------|---------|----------|--------|------------|-----------|
|                              | \$'000  | \$'000  | \$'000   | \$'000 | % Achieved | \$'000    |
| Department Controlled        |         |         |          |        |            |           |
| Utilities and Other Charges  | 3,851   | 3,761   | 90       | 3,761  | 102%       | 3,851     |
| Traffic and Reg Park Fees    | 1,118   | 1,053   | 65       | 1,148  | 97%        | 1,148     |
| Other Fees and Charges       | 14      | 0       | 14       | 0      | n/a        | 14        |
| Sales, Recoverable Works     | 2,598   | 2,585   | 13       | 2,865  | 91%        | 2,865     |
| Operational Grants           | 2,002   | 1,809   | 193      | 3,311  | 60%        | 3,311     |
| Capital Grants               | 7,413   | 6,133   | 1,280    | 8,524  | 87%        | 8,524     |
| Other Revenue                | 2,206   | 1,467   | 739      | 1,601  | 138%       | 2,206     |
| Internal Revenue             | 12,452  | 12,477  | (25)     | 13,611 | 91%        | 13,611    |
|                              | 31,654  | 29,285  | 2,369    | 34,821 | 91%        | 35,530    |
|                              |         |         |          |        |            |           |
| Corporate Controlled         |         |         |          |        |            |           |
| Discounts/Remissions         | (57)    | (77)    | 20       | (75)   | 76%        | (75)      |
| Donated Asset Revenue        | 0       | 9,581   | (9,581)  | 11,962 | 0%         | 11,962    |
| Cash Contributions           | 3,048   | 9,926   | (6,878)  | 10,815 | 28%        | 10,815    |
| Interest                     | 0       | 0       | 0        | 0      | n/a        | 0         |
| Gain on Disposal/Revaluation | 220     | 0       | 220      | 0      | n/a        | 220       |
| _                            | 3,211   | 19,430  | (16,219) | 22,702 | 14%        | 22,922    |
|                              |         |         |          |        |            |           |
| TOTAL                        | 34,865  | 48,715  | (13,850) | 57,523 | 61%        | 58,452    |

Satisfactory results overall for Department controlled revenue.

Cash contributions, donated asset revenue and headwork credits are developer driven.

#### **Department Controlled Expenses**

#### **Excluding Ipswich Waste**

#### **Employee Expenses**

|                                | YTD Act | YTD Bud | YTD Var | FY Bu   | dget       | FY F'cast |
|--------------------------------|---------|---------|---------|---------|------------|-----------|
|                                | \$'000  | \$'000  | \$'000  | \$'000  | % Achieved | \$'000    |
| Wages (opex and capex)         | 20,717  | 21,275  | 558     | 23,051  | 90%        | 23,051    |
| Overtime                       | 765     | 701     | (64)    | 760     | 101%       | 765       |
| Allowances                     | 75      | 69      | (6)     | 75      | 100%       | 75        |
| Other employee costs           | 5,697   | 5,861   | 164     | 6,349   | 90%        | 6,349     |
| Total Labour Opex + Capex      | 27,254  | 27,906  | 652     | 30,235  | 90%        | 30,240    |
| Less Capitalised Labour        | (2,313) | (1,986) | 327     | (2,144) | 108%       | (2,313)   |
| Opex Labour before Contractors | 24,941  | 25,920  | 979     | 28,091  | 89%        | 27,927    |
| Plus Contract Opex Labour      | 2,123   | 753     | (1,370) | 770     | 276%       | 2,123     |
| Opex Labour incl Contractors   | 27,064  | 26,673  | (391)   | 28,861  | 94%        | 30,050    |

Employee expenses are over target predominantly due to unbudgeted positions in Executive and contingent workers in Fleet engaged to meet service standards due to vacant positions.

#### **Materials and Services (excl. Labour Contracts)**

|                              | YTD Act | YTD Bud | YTD Var | FY Bu  | ıdget      | FY F'cast |
|------------------------------|---------|---------|---------|--------|------------|-----------|
|                              | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Maintenance                  | 4,740   | 202     | (4,538) | 220    | 2155%      | 4,740     |
| Materials                    | 6,334   | 9,866   | 3,532   | 10,708 | 59%        | 10,708    |
| Motor Vehicle Expenses       | 1,934   | 3,171   | 1,237   | 3,430  | 56%        | 3,430     |
| Service Contracts            | 10,082  | 12,905  | 2,823   | 14,519 | 69%        | 14,519    |
| Utilities Expenses           | 8,351   | 8,379   | 28      | 9,499  | 88%        | 9,499     |
| Consultants                  | 1,351   | 927     | (424)   | 1,375  | 98%        | 1,375     |
| Other Materials and Services | 3,490   | 2,238   | (1,252) | 2,501  | 140%       | 3,490     |
|                              | 36,282  | 37,688  | 1,406   | 42,252 | 86%        | 47,761    |
| Other Expense Sources        |         |         |         |        |            |           |
| Other Expenses               | 1,176   | 1,291   | 115     | 1,459  | 81%        | 1,459     |
| Internal Expenses            | 4,899   | 4,649   | (250)   | 5,073  | 97%        | 5,073     |
|                              | 42,357  | 43,628  | 1,271   | 48,784 | 87%        | 54,293    |
| TOTAL DEPARTMENT CONTROLLED  | 69,421  | 70,301  | 880     | 77,645 | 89%        | 84,343    |
| Corporate Controlled         |         |         |         |        |            |           |
| Depreciation                 | 50,686  | 50,586  | (100)   | 55,201 | 92%        | 55,201    |
| QTC Finance Costs            | 336     | 364     | 28      | 395    | 85%        | 395       |
| Other Finance Costs          | 0       | 0       | 0       | 0      | n/a        | 0         |
| Loss on disposal assets      | 1,563   | 0       | (1,563) | 0      | n/a        | 1,563     |
| TOTAL CORPORATE CONTROLLED   | 52,585  | 50,950  | (1,635) | 55,596 | 95%        | 57,159    |

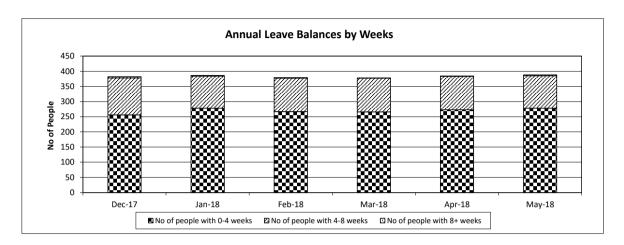
Satisfactory results overall. Consultants over budget due to expensing of capital projects. Other materials and services relates to corporate credit card accruals. Internal Expenses is over budget due to plant and equipment internal charges.

Loss on asset disposals relates to partial retirement of road infrastructure network assets.

#### **Works, Parks and Recreation Department**

#### **Excluding Ipswich Waste**

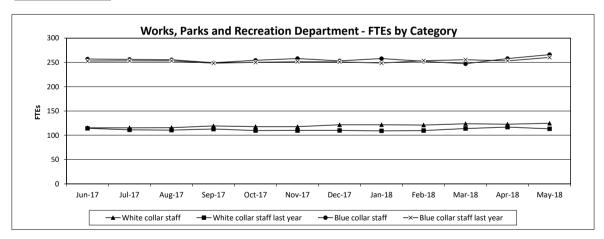
#### Annual Leave Balances as at pay period ended 28 May 2018:



No of people with 0-4 weeks No of people with 4-8 weeks No of people with 8+ weeks

| Dec | c- <b>17</b> | Jan | -18   | Feb | -18   | Ma  | r-18  | Apr | -18   | Ma  | y-18  |
|-----|--------------|-----|-------|-----|-------|-----|-------|-----|-------|-----|-------|
| 256 | 67.1%        | 278 | 72.0% | 267 | 70.5% | 266 | 70.4% | 273 | 71.1% | 278 | 71.6% |
| 122 | 31.9%        | 106 | 27.5% | 110 | 29.0% | 111 | 29.4% | 110 | 28.6% | 107 | 27.6% |
| 4   | 1.0%         | 2   | 0.5%  | 2   | 0.5%  | 1   | 0.2%  | 1   | 0.3%  | 3   | 0.8%  |

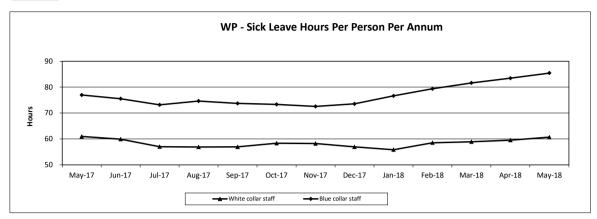
#### Full Time Equivalents:



|                                     | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|-------------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| White collar staff                  | 115.5  | 115.5  | 115.8  | 119.1  | 117.8  | 117.7  | 121.5  | 121.7  | 121.2  | 123.7  | 122.9  | 124.7  |
| Blue collar staff                   | 257.1  | 256.3  | 255.5  | 249.4  | 254.4  | 258.1  | 253.3  | 258.0  | 252.4  | 247.2  | 258.1  | 266.2  |
| Total                               | 372.5  | 371.8  | 371.3  | 368.5  | 372.2  | 375.8  | 374.8  | 379.7  | 373.6  | 370.9  | 381.0  | 390.9  |
| Movement prior month (white collar) | 2.1    | 0.0    | 0.3    | 3.3    | (1.3)  | (0.1)  | 3.8    | 0.2    | (0.5)  | 2.6    | (0.9)  | 1.8    |
| Movement prior month (blue collar)  | (3.4)  | (0.8)  | (0.8)  | (6.2)  | 5.0    | 3.8    | (4.9)  | 4.8    | (5.6)  | (5.3)  | 10.9   | 8.1    |
| White collar staff last year        | 114.4  | 111.3  | 110.5  | 112.9  | 109.8  | 109.9  | 110.0  | 109.2  | 109.8  | 113.9  | 116.8  | 113.3  |
| Blue collar staff last year         | 252.8  | 253.3  | 253.3  | 248.5  | 250.2  | 251.6  | 251.3  | 248.8  | 253.6  | 255.7  | 253.3  | 260.5  |
| Total FTEs last year                | 367.2  | 364.6  | 363.8  | 361.4  | 360.0  | 361.4  | 361.2  | 358.0  | 363.5  | 369.6  | 370.1  | 373.8  |

#### Works, Parks and Recreation Department

#### Sick Leave:



White collar staff Blue collar staff

<sup>\*</sup> Rolling 12 month average

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Hours  |
| 60.94  | 59.90  | 56.99  | 56.90  | 56.93  | 58.32  | 58.20  | 56.92  | 55.84  | 58.52  | 58.91  | 59.51  | 60.68  |
| 76.95  | 75.51  | 73.15  | 74.64  | 73.70  | 73.35  | 72.55  | 73.54  | 76.62  | 79.35  | 81.63  | 83.43  | 85.44  |

#### **Lost Time Injury Frequency Rates:**

LTI's LTIFR LTIFR Rolling 12 months Cumulative Days lost 12 months LTISR Rolling 12 months

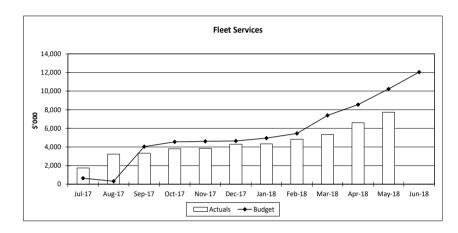
| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 5      | 5      | 5      | 5      | 3      | 2      | 2      | 2      | 2      | 0      | 0      | 0      | 0      |
| 63     | 70     | 70     | 70     | 67     | 64     | 62     | 56     | 56     | 44     | 42     | 24     | 26     |
| 103    | 114    | 114    | 113    | 108    | 103    | 99     | 99     | 90     | 69     | 67     | 37     | 41     |

#### WP Capital Expenditure by Program

#### Non-Infrastructure Program and excluding Ipswich Waste

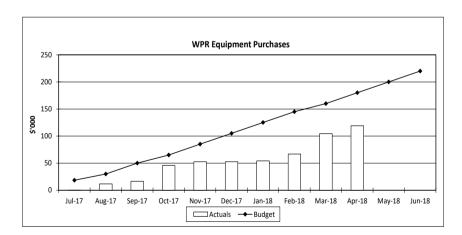
Results as at 31 May 2018:

|                             | YTD Act | YTD Bud | YTD Var | FY B   | udget      | FY F'cast |
|-----------------------------|---------|---------|---------|--------|------------|-----------|
| Department Controlled       | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Fleet                       | 7,723   | 10,228  | 2,505   | 12,043 | 64%        | 12,043    |
| WPR - Equipment             | 119     | 195     | 76      | 215    | 55%        | 215       |
| Total Department Controlled | 7,842   | 10,423  | 2,581   | 12,258 | 64%        | 12,258    |



#### **Major Projects**

| Project No. | Project Name | YTD Actual<br>\$'000 | YTD Budget<br>\$'000 | Explanations/Mitigations  |
|-------------|--------------|----------------------|----------------------|---|
|             | Various      | 7,723                | 10,228               | Major plant items planned to be delivered before the end of financial year and all vehicles that were on hold during the Fleet Contract have been ordered and planned for delivery. |



#### **Major Projects**

| Project No. | Project No. Project Name |     | YTD Budget<br>\$'000 | Explanations/Mitigations          |
|-------------|--------------------------|-----|----------------------|-----------------------------------|
|             | Various                  | 119 | 195                  | Equipment replaced when required. |

# **Ipswich Waste**

# **Performance Report**

# May 2018

#### Revenue

|                         | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|-------------------------|---------|---------|---------|--------|------------|-----------|
|                         | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Department Controlled   |         |         |         |        |            |           |
| Garbage Charges Revenue | 27,416  | 27,305  | 111     | 27,305 | 100%       | 27,416    |
| Net Rates and Utilities | 27,416  | 27,305  | 111     | 27,305 | 100%       | 27,416    |
| Waste Disposal Fees     | 6,239   | 5,892   | 347     | 6,428  | 97%        | 6,428     |
| Operational Grants      | 2       | 0       | 2       | 0      | n/a        | 2         |
| Other Revenue           | 77      | 79      | (2)     | 84     | 92%        | 84        |
| Internal Revenue        | 1,144   | 1,420   | (276)   | 1,549  | 74%        | 1,549     |
| -<br>-                  | 34,878  | 34,696  | 182     | 35,366 | 99%        | 35,479    |
| Corporate Controlled    |         |         |         |        |            |           |
| Interest                | 338     | 210     | 128     | 235    | 144%       | 338       |
| -<br>-                  | 338     | 210     | 128     | 235    | 144%       | 338       |
| TOTAL                   | 35,216  | 34,906  | 310     | 35,601 | 99%        | 35,817    |

Internal Trading Revenue is under due to the correction of a cross charging issue within Waste.

#### IWS Performance Report May 2018

## **Department Controlled Expenses**

#### **Employee Expenses**

|                                | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|--------------------------------|---------|---------|---------|--------|------------|-----------|
|                                | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Wages (opex and capex)         | 3,689   | 3,925   | 236     | 4,252  | 87%        | 4,252     |
| Overtime                       | 524     | 368     | (156)   | 399    | 131%       | 524       |
| Allowances                     | 17      | 17      | 0       | 19     | 89%        | 19        |
| Other employee costs           | 987     | 1,072   | 85      | 1,161  | 85%        | 1,161     |
| Total Labour Opex + Capex      | 5,217   | 5,382   | 165     | 5,831  | 89%        | 5,956     |
| Less recovery/charge out       | 33      | 0       | (33)    | 0      | n/a        | 33        |
| Opex Labour before Contractors | 5,250   | 5,382   | 132     | 5,831  | 90%        | 5,989     |
| Plus Contract Opex Labour      | 847     | 383     | (464)   | 409    | 207%       | 847       |
| Opex Labour incl Contractors   | 6,097   | 5,765   | (332)   | 6,240  | 98%        | 6,836     |

Employee expenses are over target predominantly due to contingent workers required in order to meet service standards and achieve HR standards.

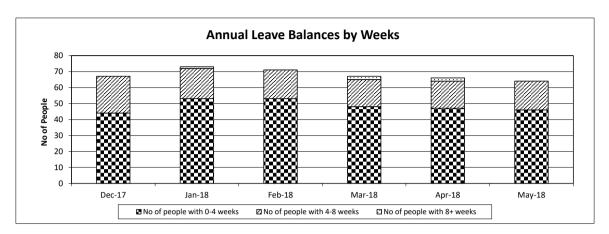
#### **Materials and Services (excl. Labour Contracts)**

| ·                             | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|-------------------------------|---------|---------|---------|--------|------------|-----------|
|                               | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Advertising                   | 32      | 196     | 164     | 232    | 14%        | 232       |
| Maintenance                   | 55      | 181     | 126     | 198    | 28%        | 198       |
| Materials                     | 105     | 208     | 103     | 227    | 46%        | 227       |
| Service Contracts             | 3,255   | 3,324   | 69      | 3,626  | 90%        | 3,626     |
| Other Materials and Services  | 446     | 183     | (263)   | 205    | 218%       | 446       |
|                               | 3,893   | 4,092   | 199     | 4,488  | 87%        | 4,729     |
| Other Expense Sources         |         |         |         |        |            |           |
| Other Expenses                | 59      | 0       | (59)    | 0      | n/a        | 59        |
| Internal Expenses             | 6,970   | 7,227   | 257     | 7,892  | 88%        | 7,892     |
|                               | 10,922  | 11,319  | 397     | 12,380 | 88%        | 12,680    |
|                               |         |         |         |        |            |           |
| TOTAL DEPARTMENT CONTROLLED   | 17,019  | 17,084  | 65      | 18,620 | 91%        | 19,516    |
| _                             |         |         |         |        |            |           |
|                               |         |         |         |        |            |           |
| Corporate Controlled Expenses |         |         |         |        |            |           |
|                               |         |         |         |        |            |           |
| Depreciation                  | 669     | 677     | 8       | 739    | 91%        | 739       |
| Finance Costs                 | 0       | 0       | 0       | 0      | n/a        | 0         |
| Loss on disposal assets       | 19      | 0       | (19)    | 0      | n/a        | 19        |
| Tax Equivalents Expense       | 5,155   | 4,864   | (291)   | 4,987  | 103%       | 5,155     |
| TOTAL CORPORATE CONTROLLED    | 5,843   | 5,541   | (302)   | 5,726  | 102%       | 5,913     |

Satisfactory results overall. Other Expenses primarily relates to Bad Debts \$43k, Doubtful Debts \$5.7k and Stripe Commission payments \$9.1k.

#### **Ipswich Waste Annual Leave**

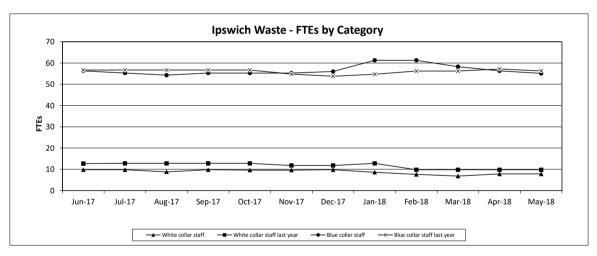
## Annual Leave Balances as at pay period ended 28 May 2018:



No of people with 0-4 weeks No of people with 4-8 weeks No of people with 8+ weeks

| Dec-17 |       | Jan | Jan-18 |    | Feb-18 |    | Mar-18 |    | Apr-18 |    | y-18  |
|--------|-------|-----|--------|----|--------|----|--------|----|--------|----|-------|
| 44     | 65.7% | 53  | 72.6%  | 53 | 74.6%  | 48 | 71.6%  | 47 | 71.2%  | 46 | 71.9% |
| 23     | 34.3% | 19  | 26.0%  | 18 | 25.4%  | 17 | 25.4%  | 17 | 25.8%  | 18 | 28.1% |
| 0      | 0.0%  | 1   | 1.4%   | 0  | 0.0%   | 2  | 3.0%   | 2  | 3.0%   | 0  | 0.0%  |

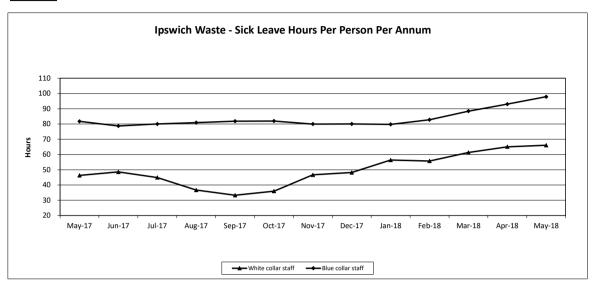
#### Full Time Equivalents:



|                                     | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|-------------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| White collar staff                  | 9.8    | 9.8    | 8.8    | 9.8    | 9.6    | 9.6    | 9.8    | 8.6    | 7.6    | 6.8    | 7.8    | 7.8    |
| Blue collar staff                   | 56.3   | 55.3   | 54.3   | 55.3   | 55.3   | 55.3   | 56.0   | 61.3   | 61.3   | 58.3   | 56.3   | 55.1   |
| Total                               | 66.1   | 65.1   | 63.1   | 65.1   | 64.9   | 64.9   | 65.8   | 69.9   | 68.9   | 65.1   | 64.1   | 62.9   |
| Movement prior month (white collar) | 0.0    | 0.0    | (1.0)  | 1.0    | (0.2)  | 0.0    | 0.2    | (1.2)  | (1.0)  | (0.8)  | 1.0    | 0.0    |
| Movement prior month (blue collar)  | 0.0    | (1.0)  | (1.0)  | 1.0    | 0.0    | 0.0    | 0.7    | 5.3    | 0.0    | (3.0)  | (2.0)  | (1.2)  |
| White collar staff last year        | 12.7   | 12.8   | 12.8   | 12.8   | 12.8   | 11.8   | 11.8   | 12.8   | 9.8    | 9.8    | 9.8    | 9.8    |
| Blue collar staff last year         | 56.7   | 56.7   | 56.7   | 56.7   | 56.7   | 54.8   | 53.8   | 54.7   | 56.2   | 56.2   | 57.2   | 56.3   |
| Total FTEs last year                | 69.4   | 69.5   | 69.5   | 69.5   | 69.5   | 66.6   | 65.6   | 67.5   | 66.0   | 66.0   | 67.0   | 66.1   |

#### **Ipswich Waste Services**

#### Sick Leave:



White collar staff Blue collar staff

| Blue collar staff          | 8 |
|----------------------------|---|
| * Rolling 12 month average |   |

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Hours  |
| 46.29  | 48.56  | 44.92  | 36.70  | 33.27  | 35.99  | 46.68  | 48.25  | 56.36  | 55.77  | 61.35  | 65.07  | 66.09  |
| 81.71  | 78.70  | 80.01  | 80.91  | 81.87  | 81.96  | 79.98  | 80.04  | 79.77  | 82.77  | 88.43  | 93.06  | 97.87  |

#### **Lost Time Injury Frequency Rates:**

LTI'S LTIFR LTIFR Rolling 12 months Cumulative Days lost 12 months LTISR Rolling 12 months

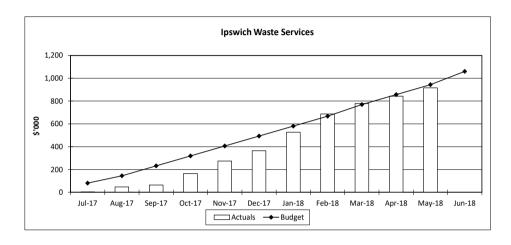
| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
|        | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 1      | 0      | 0      | 0      | 0      |
|        | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 97     | 0      | 0      | 0      | 0      |
|        | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 9      | 9      | 9      | 9      | 9      |
| -      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 5      | 5      | 5      | 5      | 5      |
| (      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 43     | 43     | 43     | 43     | 43     |

#### Waste Capital Expenditure by Project or Program Areas:

#### **Ipswich Waste**

Results as at 31 May 2018:

| Nesults as at 31 May 2015. | YTD Act | YTD Bud | YTD Var | FY     | Budget     | FY F'cast |
|----------------------------|---------|---------|---------|--------|------------|-----------|
|                            | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Department Controlled      | 916     | 944     | 28      | 1,060  | 86%        | 1,060     |



#### Major Projects

| Project No. | Project Name     | YTD Actual<br>\$'000 | YTD Budget<br>\$'000 | Explanations/Mitigations                                |  |
|-------------|------------------|----------------------|----------------------|---|--|
|             | Various Projects | 916                  |                      | Bins replaced as required and according to city growth. |  |

# Health, Security and Regulatory Services Department Performance Report

## **May 2018**

| Revenue                      |         |         |         |        |            |           |
|------------------------------|---------|---------|---------|--------|------------|-----------|
|                              | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|                              | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Department Controlled        |         |         |         |        |            |           |
| Utilities and Other Charges  | 39      | 84      | (45)    | 92     | 42%        | 92        |
| Net Rates and Utilities      | 39      | 84      | (45)    | 92     | 42%        | 92        |
| Town Planning Develop Fees   | 0       | 0       | 0       | 0      | n/a        | 0         |
| HIth Animal Cemetery Fees    | 1,162   | 926     | 236     | 1,805  | 64%        | 1,805     |
| Traffic and Reg Park Fees    | 996     | 1,166   | (170)   | 1,290  | 77%        | 1,290     |
| Other Fees                   | 322     | 504     | (182)   | 551    | 58%        | 551       |
| Operational Grants           | 290     | 78      | 212     | 183    | 158%       | 290       |
| Capital Grants               | 0       | 0       | 0       | 0      | n/a        | 0         |
| Other Revenue                | 29      | 23      | 6       | 26     | 112%       | 29        |
|                              | 2,838   | 2,781   | 57      | 3,947  | 72%        | 4,057     |
| Corporate Controlled         |         |         |         |        |            |           |
| Gain on Disposal/Revaluation | 0       | 0       | 0       | 0      | n/a        | 0         |
|                              | 0       | 0       | 0       | 0      | n/a        | 0         |
| TOTAL                        | 2,838   | 2,781   | 57      | 3,947  | 72%        | 4,057     |

Traffic and Reg Park Fees under budget as a result of parking officers undertaking testing requirements for the new ANPR vehicle, resulting in a reduction in PIN volumes.

Operational grants relate to Littering, Dumping and Waste reduction campaign (\$45k) and immunisation grant (\$235k) that was received earlier than planned. Other fees relates to lower than expected SPER revenue for non traffic related offences.

#### HSRS Performance Report May 2018

#### **Department Controlled Expenses**

## **Employee Expenses**

|                                | YTD Act | YTD Bud | YTD Var | FY Bu  | ıdget      | FY F'cast |
|--------------------------------|---------|---------|---------|--------|------------|-----------|
|                                | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Wages (opex and capex)         | 4,665   | 4,858   | 193     | 5,274  | 88%        | 5,274     |
| Overtime                       | 83      | 133     | 50      | 145    | 57%        | 145       |
| Allowances                     | 28      | 25      | (3)     | 27     | 104%       | 28        |
| Other employee costs           | 1,300   | 1,374   | 74      | 1,493  | 87%        | 1,493     |
| Total Labour Opex + Capex      | 6,076   | 6,390   | 314     | 6,939  | 88%        | 6,940     |
| Less Capitalised Labour        | 18      | (122)   | (140)   | (128)  | (14%)      | 18        |
| Opex Labour before Contractors | 6,094   | 6,268   | 174     | 6,811  | 89%        | 6,958     |
| Plus Contract Opex Labour      | 640     | 177     | (463)   | 189    | 339%       | 640       |
| Opex Labour incl Contractors   | 6,734   | 6,445   | (289)   | 7,000  | 96%        | 7,598     |

Employee expenses over budget due to additional contract positions held and vacancy rates not being met.

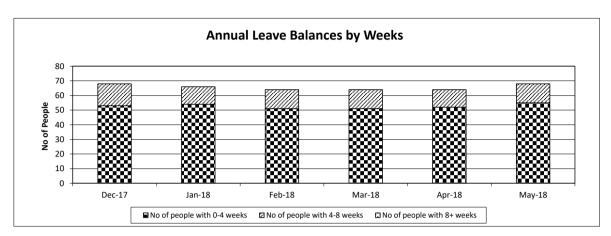
#### **Materials and Services (excl. Labour Contracts)**

| materials and services (exem zasour come |         |         |         |        |            |           |
|--|---------|---------|---------|--------|------------|-----------|
|  | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|  | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Maintenance                              | 177     | 141     | (36)    | 155    | 114%       | 177       |
| Other Services                           | 298     | 308     | 10      | 385    | 77%        | 385       |
| Service Contracts                        | 3,896   | 4,155   | 259     | 4,522  | 86%        | 4,522     |
| Other Materials and Services             | 464     | 510     | 46      | 577    | 80%        | 577       |
| _  | 4,835   | 5,114   | 279     | 5,639  | 86%        | 5,661     |
| Other Expense Sources                    |         |         |         |        |            |           |
| Other Expenses                           | 65      | 70      | 5       | 76     | 86%        | 76        |
| Internal Expenses                        | 346     | 310     | (36)    | 339    | 102%       | 346       |
| -  | 5,246   | 5,494   | 248     | 6,054  | 87%        | 6,083     |
| TOTAL DEPARTMENT CONTROLLED              | 11,980  | 11,939  | (41)    | 13,054 | 92%        | 13,681    |
| Corporate Controlled Expenses            |         |         |         |        |            |           |
| Depreciation                             | 749     | 777     | 28      | 837    | 89%        | 837       |
| Finance Costs                            | 0       | 0       | 0       | 0      | n/a        | 0         |
| Loss on disposal assets                  | 1       | 0       | (1)     | 0      | n/a        | 1         |
| TOTAL CORPORATE CONTROLLED               | 750     | 777     | 27      | 837    | 90%        | 838       |

Satisfactory results overall. Service contracts under budget relates primarily to Safe City Branch. Maintenance over budget relates to cemetery slashing costs in Strategic Policy and Systems branch.

#### **Health, Security and Regulatory Services Department**

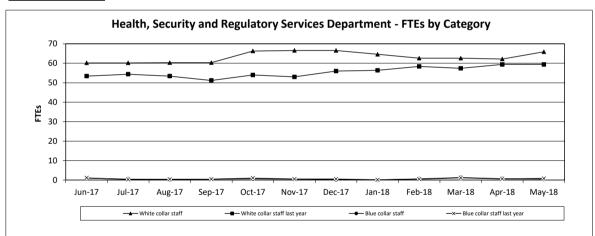
#### Annual Leave Balances as at pay period ended 28 May 2018:



No of people with 0-4 weeks No of people with 4-8 weeks No of people with 8+ weeks

| De | Dec-17 Jan-18 |    | Feb-18 |    | Mar-18 |    | Apr-18 |    | May-18 |    |       |
|----|---------------|----|--------|----|--------|----|--------|----|--------|----|-------|
| 53 | 77.9%         | 54 | 81.8%  | 51 | 79.7%  | 51 | 79.7%  | 52 | 81.3%  | 55 | 80.8% |
| 15 | 22.1%         | 12 | 18.2%  | 13 | 20.3%  | 13 | 20.3%  | 12 | 18.8%  | 13 | 19.1% |
|    | 0.0%          | 0  | 0.0%   | 0  | 0.0%   | 0  | 0.0%   | 0  | 0.0%   | 0  | 0.0%  |

#### **Full Time Equivalents:**

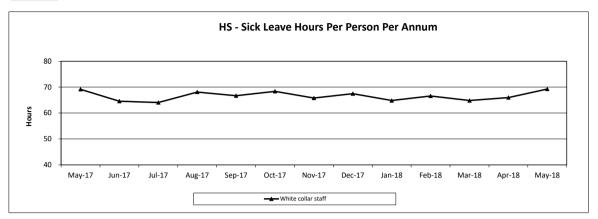


| White collar staff                  |
|-------------------------------------|
| Blue collar staff                   |
| Total                               |
| Movement prior month (white collar) |
| Movement prior month (blue collar)  |
| White collar staff last year        |
| Blue collar staff last year         |
| Total FTEs last year                |

| Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 60.2   | 60.2   | 60.3   | 60.3   | 66.3   | 66.6   | 66.6   | 64.6   | 62.6   | 62.6   | 62.2   | 65.9   |
| 1.0    | 0.5    | 0.3    | 0.5    | 0.7    | 0.5    | 0.3    | 0.1    | 0.6    | 1.3    | 0.7    | 0.6    |
| 61.2   | 60.7   | 60.6   | 60.8   | 67.0   | 67.1   | 66.9   | 64.7   | 63.2   | 63.9   | 62.9   | 66.5   |
| 0.8    | 0.0    | 0.1    | 0.0    | 6.0    | 0.3    | 0.0    | (2.0)  | (2.0)  | 0.0    | (0.4)  | 3.7    |
| 0.2    | (0.5)  | (0.2)  | 0.2    | 0.2    | (0.2)  | (0.2)  | (0.2)  | 0.6    | 0.7    | (0.6)  | (0.2)  |
| 53.4   | 54.4   | 53.4   | 51.2   | 54.0   | 53.0   | 56.0   | 56.4   | 58.4   | 57.4   | 59.4   | 59.4   |
| 1.2    | 0.3    | 0.4    | 0.5    | 1.0    | 0.5    | 0.5    | 0.2    | 0.5    | 1.2    | 0.6    | 0.8    |
| 54.6   | 54.7   | 53.8   | 51.7   | 55.0   | 53.5   | 56.5   | 56.6   | 58.9   | 58.6   | 60.0   | 60.2   |

#### **Health, Security and Regulatory Services Department**

#### Sick Leave:



White collar staff

\* Rolling 12 month average

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
|        |        |        |        |        |        |        |        |        |        |        |        |        |
| Hours  |

#### **Lost Time Injury Frequency Rates:**

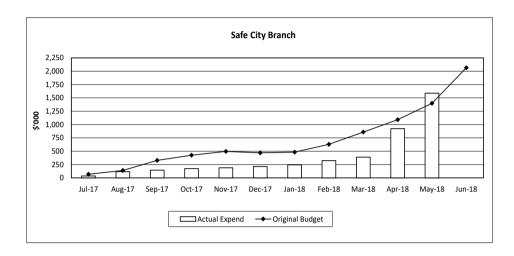
LTI'S LTIFR LTIFR Rolling 12 months Cumulative Days lost 12 months LTISR Rolling 12 months

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 11     | 11     | 11     | 11     | 10     | 10     | 10     | 10     | 10     | 10     | 10     | 0      | 0      |
| 9      | 9      | 9      | 9      | 9      | 9      | 9      | 15     | 15     | 15     | 15     | 6      | 9      |
| 97     | 96     | 95     | 95     | 92     | 90     | 89     | 147    | 144    | 143    | 143    | 56     | 84     |

#### **Health, Security and Regulatory Services Department**

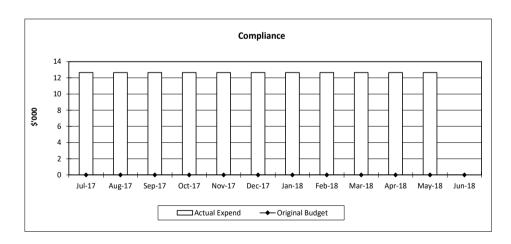
Results as at 31 May 2018:

|                       | YTD Act | YTD Bud | YTD Var | FY     | Budget     | FY F'cast |
|-----------------------|---------|---------|---------|--------|------------|-----------|
|                       | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Department Controlled | 1,645   | 1,403   | (242)   | 2,070  | 79%        | 2,070     |



**Major Projects** 

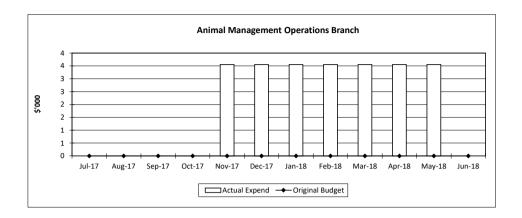
| Project No. | Project Name     | YTD Actual YTD Budget \$'000 \$'000 |       | Explanations/Mitigations |
|-------------|------------------|-------------------------------------|-------|--------------------------|
|             | Various Projects | 1,588                               | 1,402 | No budget implications.  |



**Major Projects** 

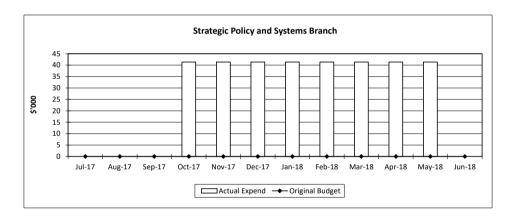
| Project No. | Project Name     | YTD Actual<br>\$'000 | YTD Budget<br>\$'000 | Explanations/Mitigations   |
|-------------|------------------|----------------------|----------------------|--|
|             | Various Projects | 13                   | 0                    | Relates to Meteorological Weather<br>Stations purchased for odour related<br>compliance matters. |

#### HS Capital Expenditure by Program con't



#### **Major Projects**

| Project No. | Project Name     | YTD Actual \$'000 | YTD Budget \$'000 | Explanations/Mitigations |
|-------------|------------------|-------------------|-------------------|--------------------------|
|             | Various Projects | 4                 | -                 | No budget implications.  |



#### **Major Projects**

| Project No. | Project Name     | YTD Actual \$'000 | YTD Budget \$'000 | Explanations/Mitigations |
|-------------|------------------|-------------------|-------------------|--------------------------|
|             | Various Projects | 41                | -                 | No budget implications.  |

# **Planning and Development Department**

# **Performance Report**

## **May 2018**

#### Revenue:

|                            | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|----------------------------|---------|---------|---------|--------|------------|-----------|
|                            | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Department Controlled      |         |         |         |        |            |           |
| Town Planning Develop Fees | 14,546  | 13,299  | 1,247   | 14,778 | 98%        | 14,778    |
| Other Fees                 | 39      | 40      | (1)     | 40     | 98%        | 40        |
| Govt Grant Subsidy         | 17      | 0       | 17      | 0      | n/a        | 17        |
| Other Revenue              | 8       | 3       | 5       | 3      | 267%       | 8         |
| Community Service Revenue  | 431     | 431     | 0       | 470    | 92%        | 470       |
|                            | 15,041  | 13,773  | 1,268   | 15,291 | 98%        | 15,313    |
| Corporate Controlled       |         |         |         |        |            |           |
| Cash Contributions         | 5       | 5       | 0       | 5      | 100%       | 5         |
| Interest                   | 0       | 0       | 0       | 0      | n/a        | 0         |
|                            | 5       | 5       | 0       | 5      | 100%       | 5         |
| TOTAL                      | 15,046  | 13,778  | 1,268   | 15,296 | 98%        | 15,318    |

Satisfactory results overall.

#### PD Performance Report May 2018

## **Department Controlled Expenses**

## **Employee Expenses**

|                                | YTD Act | YTD Bud | YTD Var | FY Bu  | udget      | FY F'cast |
|--------------------------------|---------|---------|---------|--------|------------|-----------|
|                                | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Wages (opex and capex)         | 7,609   | 7,863   | 254     | 8,519  | 89%        | 8,519     |
| Overtime                       | 12      | 28      | 16      | 30     | 40%        | 30        |
| Allowances                     | 4       | 3       | (1)     | 4      | 100%       | 4         |
| Other employee costs           | 2,276   | 2,307   | 31      | 2,499  | 91%        | 2,499     |
| Total Labour Opex + Capex      | 9,901   | 10,201  | 300     | 11,052 | 90%        | 11,052    |
| Less recovery/charge out       | 36      | 0       | (36)    | 0      | n/a        | 36        |
| Opex Labour before Contractors | 9,937   | 10,201  | 264     | 11,052 | 90%        | 11,088    |
| Plus Contract Opex Labour      | 0       | 0       | 0       | 0      | n/a        | 0         |
| Opex Labour incl Contractors   | 9,937   | 10,201  | 264     | 11,052 | 90%        | 11,088    |

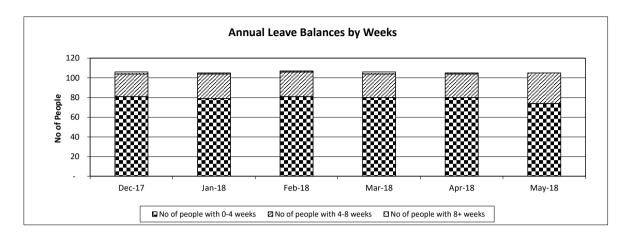
Satisfactory results overall.

## **Materials and Services (excl. Labour Contracts)**

| ,                            | YTD Act | YTD Bud | YTD Var | FY Bu  | dget       | FY F'cast |
|------------------------------|---------|---------|---------|--------|------------|-----------|
|                              | \$'000  | \$'000  | \$'000  | \$'000 | % Achieved | \$'000    |
| Legal Expenses               | 562     | 625     | 63      | 650    | 86%        | 650       |
| Consultants                  | 60      | 144     | 84      | 156    | 38%        | 156       |
| Other Materials and Services | 148     | 244     | 96      | 262    | 56%        | 262       |
|                              | 770     | 1,013   | 243     | 1,068  | 72%        | 1,068     |
| Other Expense Sources        |         |         |         |        |            |           |
| Other Expenses               | 2       | 10      | 8       | 12     | 17%        | 12        |
| Internal Expenses            | 264     | 260     | (4)     | 283    | 93%        | 283       |
| _                            | 1,036   | 1,283   | 247     | 1,363  | 76%        | 1,363     |
| _                            |         |         |         |        |            |           |
| TOTAL DEPARTMENT CONTROLLED  | 10,973  | 11,484  | 511     | 12,415 | 88%        | 12,451    |
| _                            |         |         |         |        |            |           |
| Corporate Controlled         |         |         |         |        |            |           |
| Depreciation                 | 1       | 1       | 0       | 1      | 100%       | 1         |
| Finance Costs                | 0       | 0       | 0       | 0      | n/a        | 0         |
| TOTAL CORPORATE CONTROLLED   | 1       | 1       | 0       | 1      | 100%       | 1         |

Satisfactory results overall.

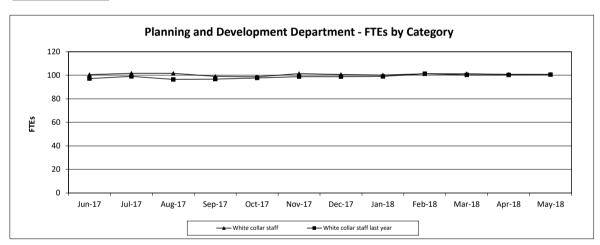
#### Annual Leave Balances as at pay period ended 28 May 2018:



No of people with 0-4 weeks No of people with 4-8 weeks No of people with 8+ weeks

| Dec | c- <b>17</b> | Jar | ı-18  | Fel | <b>-18</b> | Ma | r-18  | Apı | r-18  | May | <b>/-18</b> |
|-----|--------------|-----|-------|-----|------------|----|-------|-----|-------|-----|-------------|
| 81  | 76.4%        | 79  | 75.2% | 81  | 75.7%      | 80 | 75.5% | 80  | 76.1% | 74  | 70.5%       |
| 23  | 21.7%        | 25  | 23.8% | 25  | 23.4%      | 24 | 22.6% | 24  | 22.9% | 31  | 29.5%       |
| 2   | 1.9%         | 1   | 1.0%  | 1   | 0.9%       | 2  | 1.9%  | 1   | 1.0%  |     | 0.0%        |

#### Full Time Equivalents:

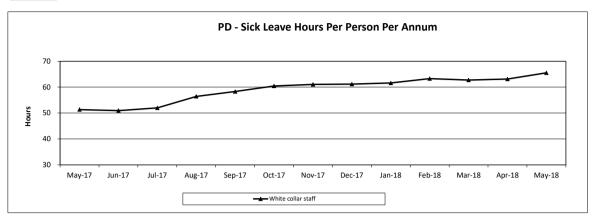


White collar staff
Total
Movement prior month (white collar)
White collar staff last year
Total FTEs last year

| Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 100.5  | 101.6  | 101.6  | 99.0   | 98.7   | 101.4  | 100.6  | 100.1  | 101.3  | 101.3  | 100.7  | 100.7  |
| 100.5  | 101.6  | 101.6  | 99.0   | 98.7   | 101.4  | 100.6  | 100.1  | 101.3  | 101.3  | 100.7  | 100.7  |
| 0.0    | 1.1    | 0.0    | (2.6)  | (0.3)  | 2.7    | (0.8)  | (0.5)  | 1.2    | 0.0    | (0.6)  | 0.0    |
| 97.2   | 99.0   | 96.4   | 96.7   | 97.7   | 98.8   | 98.8   | 99.0   | 101.3  | 100.3  | 100.3  | 100.5  |
| 97.2   | 99.0   | 96.4   | 96.7   | 97.7   | 98.8   | 98.8   | 99.0   | 101.3  | 100.3  | 100.3  | 100.5  |

#### **Planning and Development Department**

#### Sick Leave:



White collar staff

\* Rolling 12 month average

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Hours  |
| 51.31  | 50.95  | 51.98  | 56.43  | 58.29  | 60.45  | 61.05  | 61.15  | 61.59  | 63.28  | 62.72  | 63.10  | 65.53  |

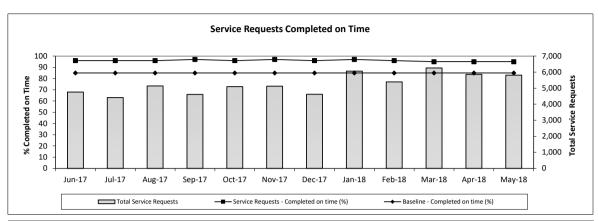
#### **Lost Time Injury Frequency Rates:**

LTI'S LTIFR LTIFR Rolling 12 months Cumulative Days lost 12 months LTISR Rolling 12 months

| May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 0      | 0      | 1      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | -      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      |
| 6.21   | 6.16   | 12.22  | 12     | 12     | 12     | 6      | 6      | 6      | 6      | 6      | 6      | 6      |
| 3      | 3      | 6      | 30     | 51     | 65     | 84     | 100    | 121    | 140    | 140    | 140    | 143    |
| 18.63  | 18.48  | 36.65  | 183    | 313    | 399    | 514    | 615    | 741    | 858    | 866    | 858    | 879    |

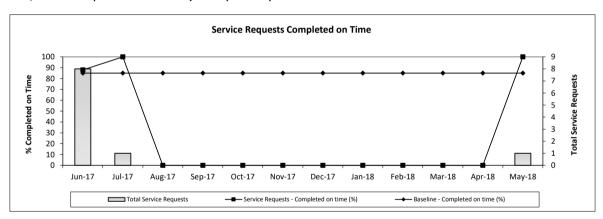
#### **Customer Engagement System**

#### All Council:



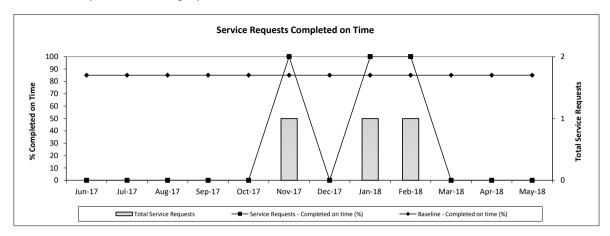
| All Council                              | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Service Requests - Completed on time (%) | 96     | 96     | 96     | 97     | 96     | 97     | 96     | 97     | 96     | 95     | 95     | 95     |
| Baseline - Completed on time (%)         | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     |
| Total Service Requests                   | 4,758  | 4,416  | 5,140  | 4,612  | 5,095  | 5,124  | 4,620  | 6,062  | 5,391  | 6,261  | 5,861  | 5,811  |

#### Arts, Social Development and Community Development Department:



| AS                                       | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Service Requests - Completed on time (%) | 88     | 100    | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 100    |
| Baseline - Completed on time (%)         | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     |
| Total Service Requests                   | 8      | 1      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 0      | 1      |

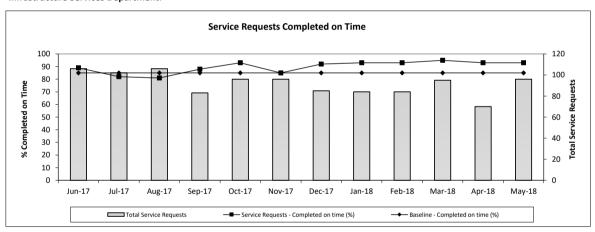
#### **Economic Development and Marketing Department:**



| EDM                                      | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Service Requests - Completed on time (%) | 0      | 0      | 0      | 0      | 0      | 100    | 0      | 100    | 100    | 0      | 0      | 0      |
| Baseline - Completed on time (%)         | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     |
| Total Service Requests                   | 0      | 0      | 0      | 0      | 0      | 1      | 0      | 1      | 1      | 0      | 0      | 0      |

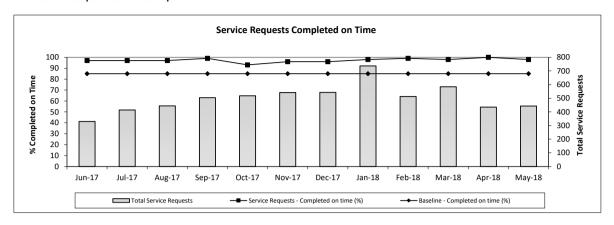
May
No service requests for the month.

#### **Infrastructure Services Department:**



| IS                                       | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Service Requests - Completed on time (%) | 89     | 82     | 81     | 88     | 93     | 85     | 92     | 93     | 93     | 95     | 93     | 93     |
| Baseline - Completed on time (%)         | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     |
| Total Service Requests                   | 106    | 102    | 106    | 83     | 96     | 96     | 85     | 84     | 84     | 95     | 70     | 96     |

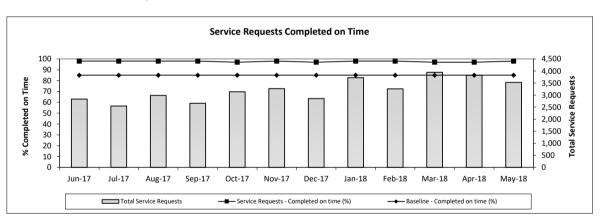
#### **Finance and Corporate Services Department:**



| FC                                       | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Service Requests - Completed on time (%) | 97     | 97     | 97     | 99     | 93     | 96     | 96     | 98     | 99     | 98     | 100    | 98     |
| Baseline - Completed on time (%)         | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     |
| Total Service Requests                   | 330    | 414    | 444    | 504    | 518    | 542    | 543    | 737    | 513    | 584    | 435    | 443    |

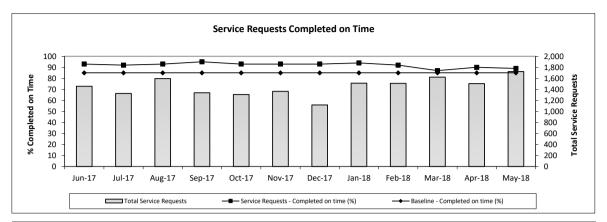
May
The results exceed the baseline for the month.

#### Works Parks and Recreation Department:



| WP                                       | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Service Requests - Completed on time (%) | 98     | 98     | 98     | 98     | 97     | 98     | 97     | 98     | 98     | 97     | 97     | 98     |
| Baseline - Completed on time (%)         | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     |
| Total Service Requests                   | 2,835  | 2,547  | 2,986  | 2,660  | 3,138  | 3,269  | 2,857  | 3,723  | 3,259  | 3,946  | 3,827  | 3,526  |

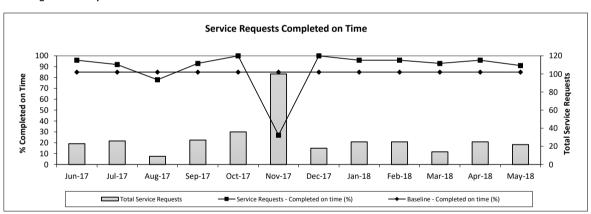
#### **Health, Security and Regulatory Services Department:**



| HS                                       | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Service Requests - Completed on time (%) | 93     | 92     | 93     | 95     | 93     | 93     | 93     | 94     | 92     | 87     | 90     | 89     |
| Baseline - Completed on time (%)         | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     |
| Total Service Requests                   | 1,456  | 1,326  | 1,595  | 1,338  | 1,307  | 1,364  | 1,117  | 1,512  | 1,509  | 1,622  | 1,504  | 1,723  |

May
The results exceed the baseline for the month.

#### **Planning and Development:**



| PD                                       | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|--|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Service Requests - Completed on time (%) | 96     | 92     | 78     | 93     | 100    | 27     | 100    | 96     | 96     | 93     | 96     | 91     |
| Baseline - Completed on time (%)         | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     | 85     |
| Total Service Requests                   | 23     | 26     | 9      | 27     | 36     | 100    | 18     | 25     | 25     | 14     | 25     | 22     |

#### Council Environmental Performance:

#### Waste Generated by Council Departments (Tonnes):

| waste delicrated by council bepai |                                   | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 | Jan-18 | Feb-18 | Mar-18 | Apr-18 | May-18 |
|-----------------------------------|-----------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| AS                                | Event Recycling                   | -      | -      |        |        |        |        | -      | -      |        |        | -      | -      | -      |
|                                   | Depot Commercial and Industrial   | 0.20   | 0.20   | 0.39   | 0.39   | 1.17   | 0.20   | 0.20   | 0.20   | 0.20   | 0.20   | 0.20   | 0.20   | 0.20   |
|                                   | Office Recycling                  | 0.01   | 0.28   | 0.19   | 0.24   | 0.11   | 0.01   | 0.21   | 0.01   | 0.11   | 0.20   | 0.68   | 0.11   | 0.20   |
|                                   | Office Commercial and Industrial  |        |        |        |        |        |        |        |        |        |        |        |        | -      |
| IS                                | Office Recycling                  | -      | 0.08   |        |        |        |        | -      | -      |        |        | -      | -      | -      |
|                                   | Depot Recycling                   | -      | -      | -      | -      | -      | -      | -      |        |        |        | -      | -      | -      |
|                                   | Depot Construction and Demolition | -      | -      | -      | -      | -      | -      | -      | -      | -      | -      | -      | -      | -      |
| FC                                | Office Recycling                  | 0.33   | 0.79   | 0.30   | 0.31   | 0.47   | 0.57   | 0.12   | 0.15   | 0.39   | 0.49   | 0.40   | 0.51   | 0.71   |
|                                   | Office Waste                      |        | -      | -      | -      | -      | -      | -      |        |        |        | -      | -      | -      |
|                                   | Office Commercial and Industrial  | 0.29   | 0.26   | 0.26   | 0.27   | 0.04   | 0.29   | 0.23   | 0.26   | 0.26   | 0.24   | 0.26   | 0.26   | 0.27   |
| WPR                               | Event Recycling                   | -      | -      |        |        |        |        | -      | -      |        |        | -      | -      | -      |
|                                   | Depot Construction and Demolition | 42.32  | 66.38  | 51.36  | 75.91  | 63.84  | 39.67  | 54.81  | 22.22  | 24.38  | 47.16  | 46.02  | 48.92  | 49.20  |
|                                   | Depot Commercial and Industrial   | 17.71  | 17.85  | 18.37  | 20.70  | 51.19  | 20.86  | 17.75  | 17.17  | 18.75  | 16.75  | 20.87  | 17.68  | 20.85  |
|                                   | Depot Recycling                   | 8.76   | 3.30   | 13.34  | 9.02   | 10.94  | 4.99   | 4.26   | 7.89   | 11.77  | 5.13   | 3.19   | 4.55   | 9.32   |
|                                   | Office Commercial and Industrial  | 10.64  | 10.27  | 9.70   | 11.25  | 3.90   | 9.88   | 9.85   | 9.84   | 10.40  | 9.23   | 9.80   | 8.74   | 10.32  |
|                                   | Office Recycling                  | 4.70   | 4.81   | 4.48   | 4.64   | 4.41   | 4.22   | 4.57   | 3.46   | 4.42   | 3.61   | 3.66   | 3.60   | 4.91   |
|                                   | Timber                            | 32.64  | 30.64  | 36.04  | 22.30  | 38.58  | 24.94  | 16.46  | 4.55   | 6.48   | 10.22  | 13.36  | 15.60  | 11.68  |
|                                   | Metal collected from Depots       | 2.34   | 6.02   | 3.71   | 1.72   | 2.68   | 3.50   | 3.39   | 1.97   | 10.72  | 8.32   | -      | 2.30   | 9.38   |
|                                   | Community Service Obligation      |        |        |        |        |        |        |        |        |        |        |        |        | -      |
| HS                                | Depot Commercial and Industrial   | 0.06   | -      | 0.50   |        |        | 0.15   | 0.08   | -      | 0.38   |        | 0.19   | -      | 0.29   |
| PD                                | Office Recycling                  | -      | -      | -      |        |        |        | -      |        |        |        | -      | -      | -      |
| Total Waste                       |                                   | 133.35 | 106.96 | 97.43  | 120.00 | 140.88 | 138.64 | 146.75 | 177.33 | 109.28 | 111.93 | 98.63  | 102.47 | 117.33 |

#### Community Environmental Performance:

|   | Mar-15 | Jun-15 | Sep-15 | Dec-15 | Mar-16 | Jun-16 | Sep-16 | Dec-16 | Mar-17 | Jun-17 | Sep-17 | Dec-17 | Mar-18 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
|   | %      | %      | %      | %      | %      | %      | %      | %      | %      | %      | %      | %      | %      |
| Total recycling rate  | 31.37  | 33.72  | 26.89  | 31.84  | 33.32  | 34.34  | 29.69  | 35.92  | 38.06  | 32.50  | 31.71  | 31.5   | 30.44  |
| % Waste diverted from landfill*  *At Riverview Transfer Station | 47.62  | 56.12  | 32.89  | 49.46  | 45.43  | 49.88  | 41.16  | 51.68  | 56.52  | 45.99  | 42.77  | 48.74  | 36.59  |

Community Engagement Committee

Mtg Date: 17.07.18 OAR: YES

Authorisation: Jeffrey Keech

GT:GT A4932048

4 July 2018

#### **MEMORANDUM**

TO: ACTING CHIEF FINANCIAL OFFICER

FROM: DEVELOPMENT AND RELATIONSHIP MANAGER

RE: QUEENSLAND URBAN UTILITIES – DRAFT CORPORATE PLAN 2018-2023

#### **INTRODUCTION:**

This is a report by the Development and Relationship Manager dated 4 July 2018 concerning Queensland Urban Utilities' (QUU) draft Corporate Plan 2018-2023.

#### **BACKGROUND:**

The South-East Queensland Water (Distribution and Retail Restructuring) Act 2009 required QUU to enter into a Participation Agreement (the Agreement) with its shareholding local governments (Participants). The Agreement includes a number of mandatory requirements around strategic planning and shareholder involvement including:

- QUU annually preparing a five (5) year strategic plan (Corporate Plan) which details QUU's directions, goals and priorities; and
- the QUU Board adopting the Corporate Plan following approval by a Special Majority of Participants.

As part of this process, Ipswich City Council is required to approve the draft QUU Corporate Plan 2018-2023 (Confidential Background Papers - Attachment A).

#### **CONFIDENTIAL BACKGROUND PAPERS:**

| Confidential Background Papers | Background Details |
|--------------------------------|--------------------|

## **RECOMMENDATION:**

That Council approve Queensland Urban Utilities' draft Corporate Plan 2018-2023 as contained in Attachment A to the report by the Development and Relationship Manager dated 4 July 2018.

**Greg Thomas** 

**DEVELOPMENT AND RELATIONSHIP MANAGER** 

I concur with the recommendation contained in this report.

Jeffrey Keech

**ACTING CHIEF FINANCIAL OFFICER** 

GT:SP A4881108 City Management, Finance and
Community Engagement Committee

Mtg Date: 17.07.18 OAR: YES

Authorisation: Jeffrey Keech

12 June 2018

#### MEMORANDUM

TO: ACTING CHIEF FINANCIAL OFFICER

FROM: DEVELOPMENT AND RELATIONSHIP MANAGER

RE: NEW TRUSTEE LEASE ARRANGEMENT TO THE IPSWICH BOWLS CLUB INC –

PART OF 10D MILFORD STREET, IPSWICH DESCRIBED AS PART OF LOT 1 ON

**SP154140 - DIVISION 7** 

#### **INTRODUCTION:**

This is a report by the Development and Relationship Manager dated 12 June 2018 concerning a new trustee lease arrangement to the Ipswich Bowls Club Inc (Trustee Lessee) at part of 10D Milford Street, Ipswich described as part of Lot 1 on SP154140.

#### **BACKGROUND:**

The purpose of this report is to provide details of a new trustee lease between the Ipswich Bowls Club Inc and Ipswich City Council (Council).

Ipswich Bowls Club Inc has occupied and operated a bowls club on the land since 1910. The most recent lease expired on 30 June 2004 and no formal tenure documentation has been in place since this date. The current process is to ensure a new trustee lease is in place for these arrangements.

The current building on the land was built in 1967. Council currently owns the building and is responsible for the structural elements and major building and maintenance issues with the Ipswich Bowls Club Inc responsible for general maintenance and repairs.

Property Services has corresponded with the Ipswich Bowls Club Inc and the following new trustee lease terms have been agreed:

| LEASE TERMS:        |   |  |
|---------------------|---|--|
| Term:               | 10 Years  |  |
| Commencement Date:  | 1 August 2018   |  |
| Expiry Date:        | 31 July 2028  |  |
| Rent:               | \$1,000.00 per annum (excluding GST)                                      |  |
| Building Ownership: | Ownership of building upon the land is with the Trustee Lessor (Council)  |  |
| Maintenance:        | Council (as owner) is responsible for the structural elements and major   |  |
|                     | building and maintenance issues (i.e. exterior walls and roof)            |  |
|                     | The Ipswich Bowls Club Inc is responsible for general maintenance and     |  |
|                     | repairs (including general landscaping maintenance i.e. mowing, cleaning) |  |

#### **CONCLUSION:**

It is recommended that Council proceed to enter into a ten (10) year trustee lease agreement over the land with the Ipswich Bowls Club Inc for a rental consideration of \$1,000.00 per annum (excluding GST).

#### **CONSULTATION:**

Councillor Martin (Division 7) has been provided a copy of this report.

#### **ATTACHMENTS**:

| Name of Attachment                                  | Attachment   |
|---|--------------|
| 10D Milford Street, Ipswich – Sketch Plan (Lease L) | Attachment A |

#### **RECOMMENDATION:**

- A. That Council, as Trustee resolve, pursuant to section 236(2) of the Local Government Regulation 2012 (the Regulation), that the exemptions under sections 236(1)(b)(ii) of the Regulation apply to the disposal of the Trustee leasehold interest located at part of 10D Milford Street, Ipswich and described as part of Lot 1 on SP154140 ("the land"), by way of a leasehold arrangement between Council and Ipswich Bowls Club Inc for a consideration sum of \$1,000.00 per annum (excluding GST).
- B. That Council enter into a Trustee Lease with Ipswich Bowls Club Inc ("the tenant") for a period of ten (10) years.
- C. That the Chief Executive Officer be authorised to negotiate and finalise the terms of the Trustee Lease to be executed by Council and to do any other acts necessary to implement Council's decision in accordance with section 13(3) of the *Local Government Act 2009*.

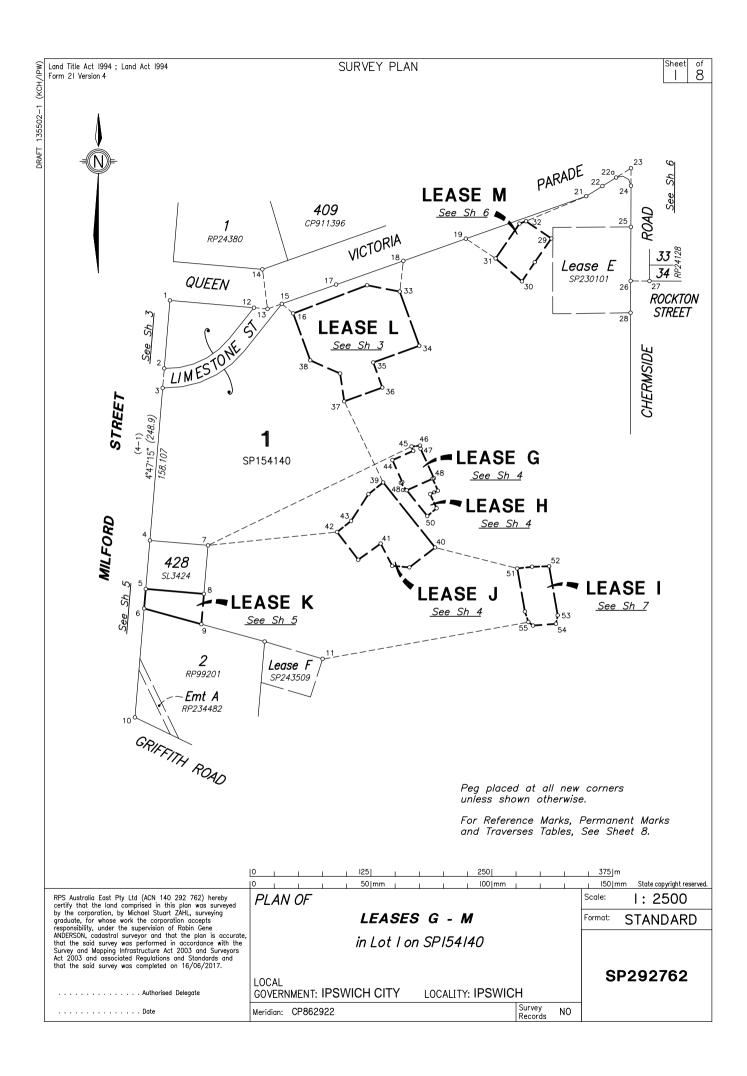
**Greg Thomas** 

**DEVELOPMENT AND RELATIONSHIP MANAGER** 

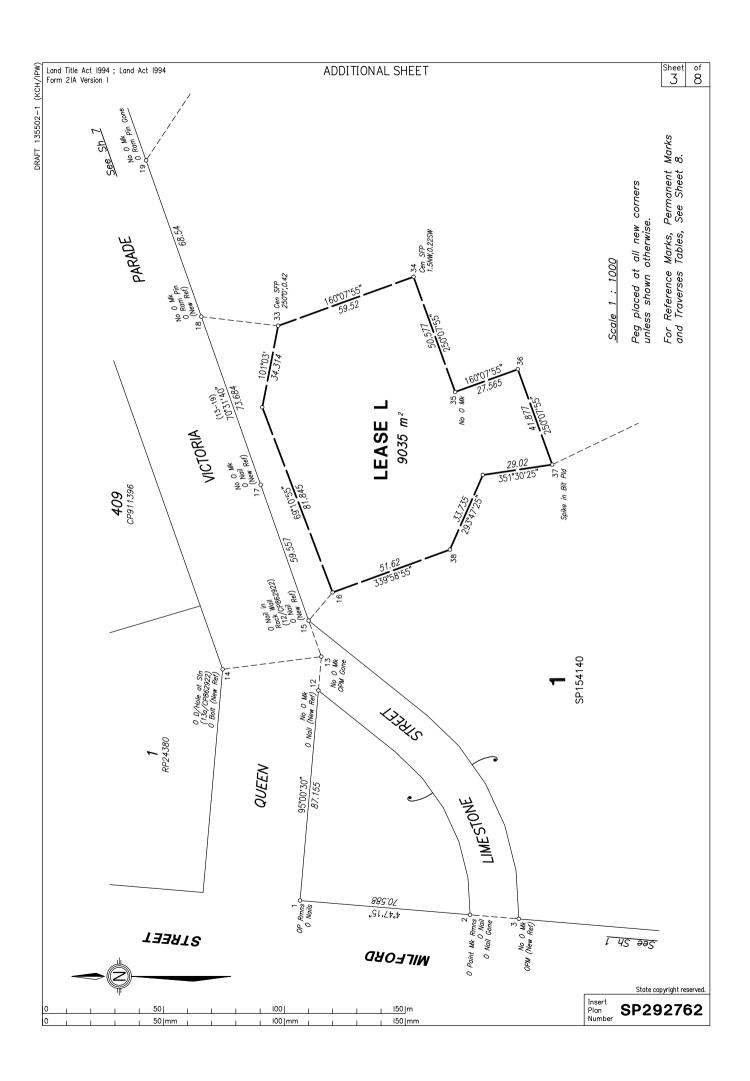
I concur with the recommendations contained in this report.

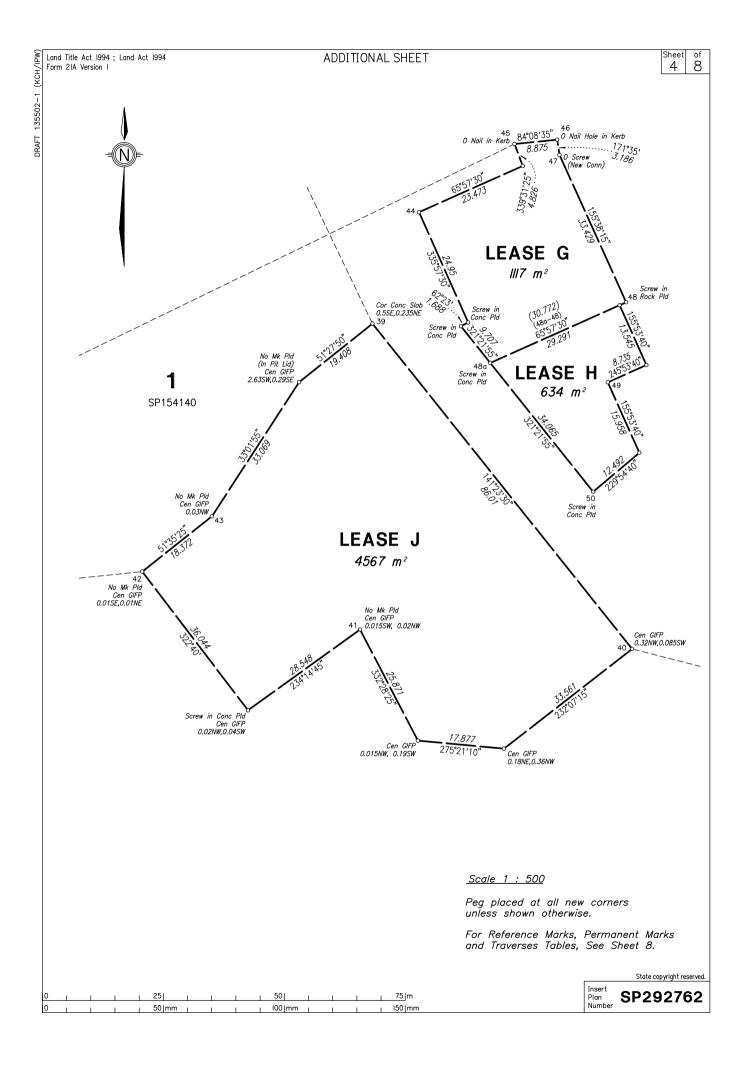
Jeffrey Keech

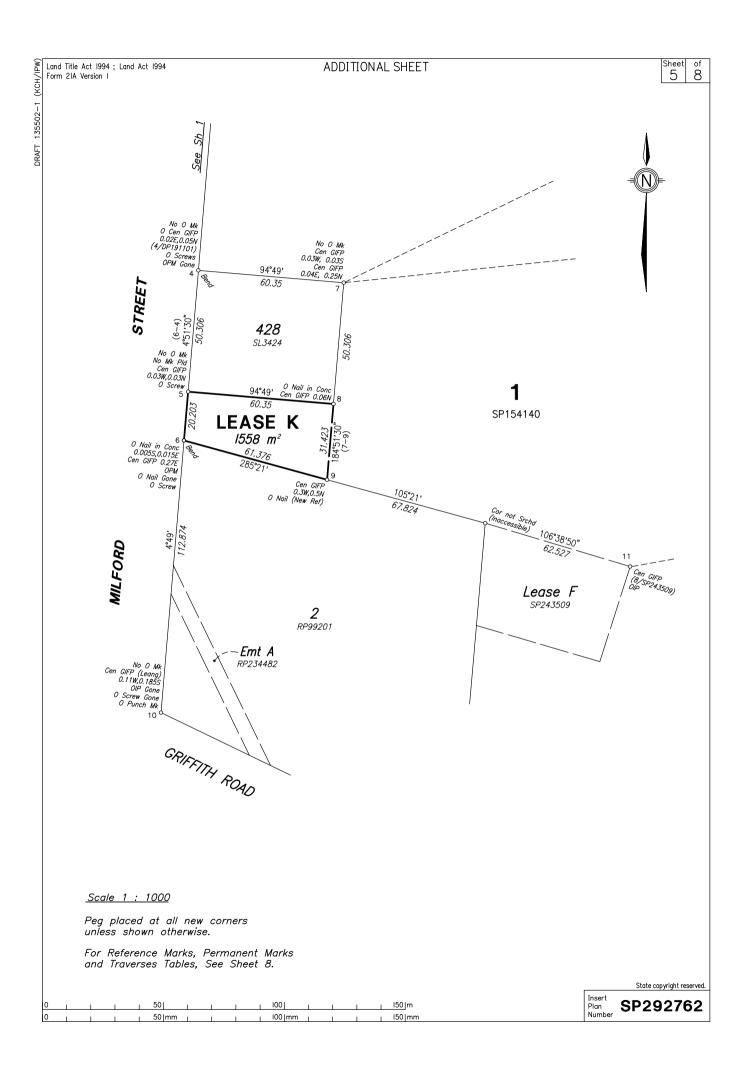
**ACTING CHIEF FINANCIAL OFFICER** 

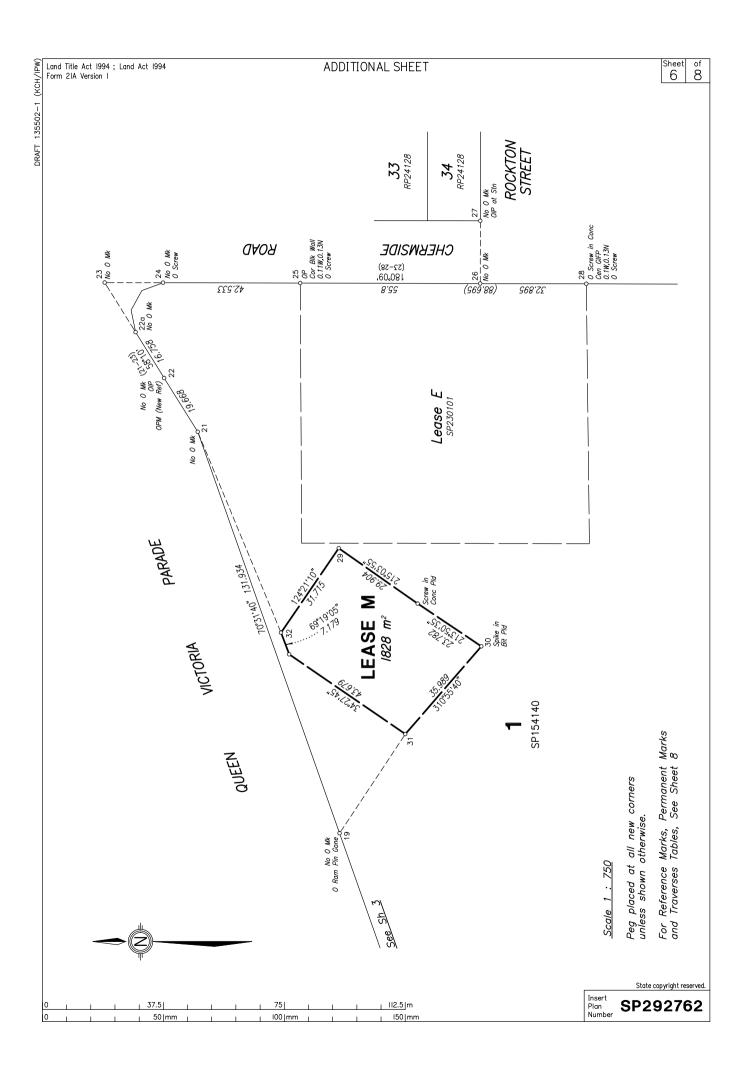


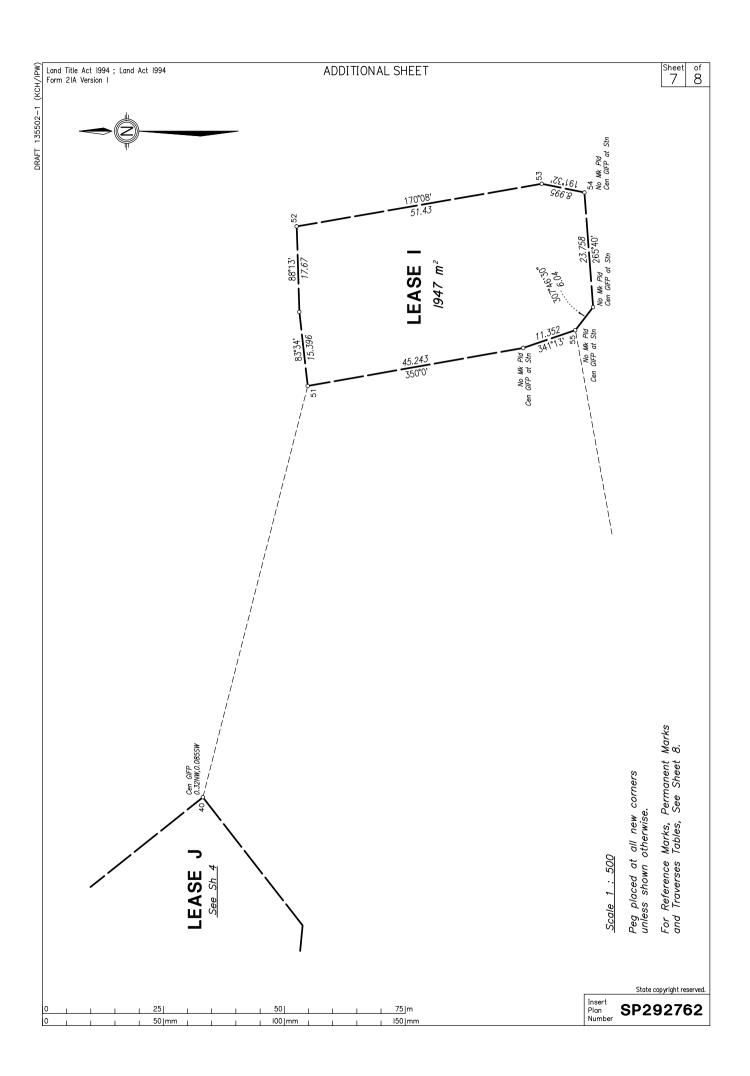
| Land Title Act 1994 ; Land Act 1994<br>Form 21B Version I   |  | WARNING: Folded or Mutilated Plans will not be accepted.  Plans may be rolled.  Information may not be placed in the outer margins. |              |                     |             |   |  |   |  |
|---|--|---|--------------|---------------------|-------------|---|--|---|--|
| (Dealing No.)   |  | 5. Lodge  | d by         |                     |             |   |  |   |  |
|   |  | (Include add  | dress, phone | number, refer       | ence and Lo | odger Code)                                     |  |   |  |
| ı. Certificate of Registered Owners or Lessees.   |  | 6.  | Existing     |                     |             |   | Created  |   |  |
| +/we IPSWICH CITY COUNCIL FOR PARK A  | ND RECREATION  | Title<br>Reference  | Desc         | cription            | Ne          | w Lots  | Road   | Secon                                       | dary Interests                         |
| PURPOSES. AND. FOR. NO. OTHER .PUF  | RPOSE WHATSOEVER   | 50734003  | Lot 1 on     | SP154140            |             | _   | -  | Le  | eases G-M                              |
| DEED OF GRANT IN TRUST  |  |   |              |                     |             |   |  |   |  |
|   |  |   |              |                     |             |   |  |   |  |
|   |  |   | ļi           |                     | ı           |   | 1  | l   |  |
| (Names in full)   |  |   |              |                     |             |   |  |   |  |
| *as Registered Owners of this land agree to this plan a<br>Land as shown hereon in accordance with Section 50 c         | and dedicate the Public Use<br>of the Land Title Act 1994. |   |              |                     |             | se D on   |  |   |  |
| *as Lessees of this land agree to this plan.  |  |   |              | and C)<br>tion of t |             | surrende<br>n.                                  | red pri  | or to                                       |  |
| Signature of *Registered Owners <del>*Lessees</del>   |  |   | (Lease       |                     | 230101      | fect lease<br>) & 715:                          |  |   |  |
| *Rule out whichever is inapplicable  2. Planning Body Approval.  * hereby approves this plan in accordance with the:  % |  |   |              |                     |             |   |  |   |  |
|   |  |   |              |                     |             | Authorised De                                   | is practical<br>g shown on<br>g lots or roo<br>building sh<br>nto adjoinir | to determenthis plandid; www.on thing *lots | nine, no part<br>encroaches<br>is plan |
| Dated this day of   |  |   |              |                     |             | Cadestral Sur<br>*delete words no<br>10. Lodgem | ot required  |   |  |
| #   |  |   |              |                     |             | Survey De                                       |  |   |  |
| #   |  | Lo  | ts           | Ori                 | g           | Lodgemer  | nt   |   |  |
| #   |  | 7. Orig Gr  | ant Alloco   | ation :             |             | New <sup>.</sup>                                |  |   |  |
|   | ert applicable approving legislation.                      | 8. Passed   | l & Fndors   | sed :               |             | Photocop  | у  |   |  |
| #Insert designation of signatory or delegation  | D. (   |   |              |                     | n           | Postage   |  |   |  |
| 3. Plans with Community Management Statement :  | 4. References :  Dept File :                               |   |              | alia East F         | -           | TOTAL   |  | \$  |  |
| CMS Number :  | Dept File :<br>Local Govt :                                |   |              |                     |             | II. Insert                                      |  |   |  |
| Name :  | Surveyor: 135502-1   | Designat  |              | Cadastral Su        |             | Plan<br>Number                                  | SP2  | 927   | 762                                    |











(KCH/IPW)

135502-1

DRAFT

### REINSTATEMENT REPORT

Plans Searched: IS236312, SP243509, SP230101, Lease No. 71409223, SP230095, DP191101, SP154140, SP147851, SP146259, CP862922, RP234482, RP95618 & SL3424.

Milford Street is fixed between O Ref Marks at Stns 1 & 10, with O Ref Marks at Stns 2, 4, 5 & 6 all lining up. 32mm of excess was found between Stns 2-4 which agrees with recent survey shown on IS236312. Excess was also found between Stns 4-5 and 6-10. These observations agree with recent survey shown on DP191101.

The northern boundary of Lot 2 on RP99201 is fixed between O Ref Marks at Stns 6 & 11. The angles and distances measured between Stns 6 & 11 agrees with recent survey shown on SP243509. Maintaining bearings and distances around Lot 428 per DP191101 lines up with fixed Stns 4 & 5, the O Nail at Stn 8 and agrees with occupation at Stn 7.

Queen Victoria Parade is fixed between O Ref Marks at Stns 1 Queen Victoria Parade is fixed between O Ref Marks at Stns 1 & 22. Maintaining angles and distances between Stns 1-22 per CP862922 shows good agreement for distance but a number of marks in between are off line. The angle at Stn 1 was decreased by 10" to line up with the OIP at Stn 22, which meant that the O Marks at Stns 1, 14, 15 & 22 lined up precisely. O Ref Marks at Stns 12, 15, 17 & 18 were offline by varying magnitudes and as such were re-referenced.

Chermside Road (Stns 24–28) is fixed between Stns 24 & 28, with O Marks at Stns 24, 25, 27 & 28 all lining up and agreeing for distance. Stns 22 and 24 are fixed by O Ref Marks, however there is ~20mm misclose between Stns 22 & 24 using original B&D's around the truncation. Hence the traverse lines 22a–23 & 23–24 were projected to intersection in order to fix Stn 23.

| REFERENCE MARKS      |   |                       |                          |                          |  |  |
|----------------------|---|-----------------------|--------------------------|--------------------------|--|--|
| STN                  | ТО                                      | BRG                   | DIST                     | REMARKS                  |  |  |
| 1                    | O Nail in Kerb                          | 275°01'               | 3.59                     | 6/CP862922               |  |  |
| 1                    | O Nail in Conc                          | 359°33′               | 11.7                     | 4/IS236312               |  |  |
| 1                    | O Nail in Conc<br>O Nail in Telstra M/H | 355°20'               | 11.919                   | 4/IS236312               |  |  |
| 2                    |   | 199°51′               | 1.164                    | 3/IS236312               |  |  |
| 2<br>4               | O Nail in Bit Gone                      | 347°34′               | 4.115                    | 3/IS236312               |  |  |
| 4                    | O Screw in Kerb                         | 340°25'30"<br>190°14' | 9.333                    | 4/DP191101<br>4/DP191101 |  |  |
| 4<br>5<br>6          | O Screw in Conc<br>O Screw in Footpath  | 275°33'               | 19.143                   | 5/DP191101               |  |  |
| 6                    | O GI Nail in Bit Gone                   | 270°57′               | 1.977<br>  <b>4</b> .505 | 6/DP191101               |  |  |
| 6                    | O Screw in Conc                         | 192°14'40"            | 14.098                   | 7/SP243509               |  |  |
| 6<br>7<br>7          | Pin                                     | 39°46'                | 5.67                     | 77 07 2 70000            |  |  |
| 7                    | Screw in Conc                           | 63°53'                | 63.40                    |                          |  |  |
| 8                    | Nail in M/H Fd                          | 134°33'               | 5.03                     |                          |  |  |
| 9                    | O Nail in Conc (New Ref)                | 326°03'               | 0.56                     | 14/DP191101              |  |  |
| 9                    | Pin                                     | 80°0'                 | 1.795                    | · .                      |  |  |
| 10                   | OIP Gone                                | 237°51′               | 1.763                    | 1/RP234482               |  |  |
| 10                   | O Screw in Conc Gone                    | 252°24′               | 2.107                    | 6/SP243509               |  |  |
| 10                   | Screw in Footpath                       | 265°15′               | 3.116                    | 0./00101101              |  |  |
| 10                   | O Punch Mk in Lift                      | 293°05′               | 11.628                   | 8/DP191101               |  |  |
| 11                   | Lug in Traffic Island<br>OIP            | 132°45′               | 2.535                    | 8/SP243509               |  |  |
| 11                   | •                                       | 132 43<br>121°22'     | 3.335                    | 0/3P243309               |  |  |
| 12                   | Pin<br>O Nail in Telstra M/H            | 274°27'30"            | 1.088                    | 12a/CP862922             |  |  |
| '2                   | (New Ref)                               | 2/42/30               | 1.000                    | 124/01002322             |  |  |
| 13                   | Screw in Conc                           | 9°42′30"              | 25.17                    |                          |  |  |
| 14                   | O D/H in Conc                           | at                    | Stn                      | 13a/CP862922             |  |  |
| 14                   | O Bolt in LP (New Ref)                  | 227°34'30"            | 8.937                    | 13a/CP862922             |  |  |
| 15                   | O Nail in Kerb (New Ref)                | 237°39′               | 10.786                   | 7/IS236312               |  |  |
| 17                   | O Nail in Conc (New Ref)                | 340°31'40"            | 4.067                    | 12b/CP862922             |  |  |
| 17                   | Screw in Footpath Fd                    | 278°50'               | 15.016                   |                          |  |  |
| 18                   | O Ram Pin in Bit                        | 340°31'40"            | 4.942                    | 12c/CP862922             |  |  |
|                      | (New Ref)                               | 7.00501               | 7.00.                    |                          |  |  |
| 19                   | Screw in Kerb                           | 342°50'               | 3.884                    | 104/0000000              |  |  |
| 19                   | O Ram Pin in Bit Gone                   | 340°31'40"            | 4.138                    | 12d/CP862922             |  |  |
| 22<br>24             | OIP                                     | 238°10'10"<br>157°13' | 0.604<br>4.808           | 2/SP230101<br>5/SP230101 |  |  |
| 2 <del>4</del><br>25 | O Screw in Conc<br>O Screw in Conc      | 89°11'                | 1.48                     | 6/SP230101               |  |  |
| 27                   | O Screw in Conc<br>OIP                  | at                    | Stn                      | 10/SP230101              |  |  |
| 28                   | O Screw in Conc                         | 134°34'               | 2.496                    | 7/SP230101               |  |  |
| 29                   | Pin                                     | 145°37'               | 2.838                    | ., 5. 250 101            |  |  |
| 32                   | Screw in Footpath                       | 268°24'30"            | 4.479                    |                          |  |  |
| 33                   | Pin                                     | 64°07"                | 1.198                    |                          |  |  |
| 34                   | Pin                                     | 25°38'20"             | 20.179                   |                          |  |  |
| 36                   | Pin                                     | 226°26′               | 3.322                    |                          |  |  |
| 37                   | Spike in Bit                            | 287°29′               | 21.562                   |                          |  |  |
| 38                   | Screw in Conc Fd                        | 287°06'30"            | 57.731                   |                          |  |  |
| 40                   | Screw in Kerb                           | 145°42'45"            | 36.917                   |                          |  |  |
| 41                   | Screw in Kerb                           | 193°16′30″            | 27.495                   |                          |  |  |
| 43<br>44             | Pin<br>Saraw in Karb                    | 353°14'<br>274°38'    | 9.71<br>11.613           |                          |  |  |
| 44<br>46             | Screw in Kerb<br>Screw in Rock          | 351°20'               | 7.547                    |                          |  |  |
| 40                   | O Screw in Rock                         | 170°26'               | 11.322                   | 5/SP230095               |  |  |
| 7/                   | Wall (New Conn)                         | 17020                 | 11.522                   | 3/ 3/ 230033             |  |  |
| 48                   | Pin                                     | 353°15′               | 4.08                     |                          |  |  |
| 52                   | Screw in Kerb                           | 78°18'20"             | 6.405                    |                          |  |  |
| 53                   | Pin                                     | 353°00'30"            | 7.722                    |                          |  |  |
| 55                   | Screw in Service Pit                    | 257°52'45"            | 25.207                   |                          |  |  |
|                      |   |                       |                          |                          |  |  |

| TRAVERSES                |   |                            |  |  |  |
|--------------------------|---|----------------------------|--|--|--|
| LINE                     | BRG                                     | DIST                       |  |  |  |
| 3-2                      | 4°47'15"                                | 20.205                     |  |  |  |
| 7-42                     | 84°06'05"                               | 134.105                    |  |  |  |
| 7-45                     | 64°06'15"                               | 233.845                    |  |  |  |
| 12-13                    | 95°00'30"                               | 14.024                     |  |  |  |
| 13-14                    | 352°42'30"                              | 41.171                     |  |  |  |
| 13-15                    | 70°31'40"                               | 15.753                     |  |  |  |
| 15-16                    | 130°18'                                 | 15.312                     |  |  |  |
| 19-31<br>22a-23<br>23-24 | 123°36'<br>123°36'<br>58°10'<br>180°09' | 36.909<br>18.057<br>18.029 |  |  |  |
| 26-27                    | 90°09'                                  | 19.46                      |  |  |  |
| 33-18                    | 6°44'50"                                | 32.029                     |  |  |  |
| 32-21                    | 67°25'55"                               | 67.373                     |  |  |  |
| 37-39                    | 154°21'45"                              | 92.945                     |  |  |  |
| 40-51                    | 104°18'20"                              | 87.701                     |  |  |  |
| 11-55                    | 79°50'25"                               | 216.161                    |  |  |  |

| PERMANENT MARKS  |   |  |  |   |  |  |
|--|---|--|--|---|--|--|
| PM   | BRG   | DIST   | No.  | REMARKS   |  |  |
| 3-OPM (New Ref)<br>4-PM Fd<br>4-OPM Gone<br>6-OPM<br>13-OPM Gone<br>22-OPM (New Ref) | 300°47'<br>2°40'10"<br>1°38'30"<br>306°05'<br>2°47'10"<br>312°48' | 2.515<br>50.187<br>51.654<br>2.547<br>26.792<br>42.472 | 147961<br>206644<br>67000<br>67005<br>32003<br>32001 | 2/IS236312<br>Stand<br>1/IS236312<br>6/DP191101<br>6/IS236312<br>2/SP230101 |  |  |

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Insert Plan Number

SP292762

| City Management, Finance and Community |      |     |  |  |
|--|------|-----|--|--|
| Engagement Committee                   |      |     |  |  |
| Mtg Date: 17.07.18                     | OAR: | YES |  |  |
| Authorisation: Jeff Keech              |      |     |  |  |

5 July 2018

# **MEMORANDUM**

TO: ACTING CHIEF FINANCIAL OFFICER

FROM: STRATEGIC CLIENT OFFICE MANAGER

RE: CUSTOMER SERVICE ACTIVITIES STATUS REPORT – JUNE 2018

# **INTRODUCTION:**

This is a report by the Strategic Client Office Manager dated 5 July 2018 concerning customer service delivery activities for the period 1 June to 31 June 2018.

# **SERVICE LEVELS:**

The following table describes the contracted service level targets.

| Name   | Service Description  | Minimum<br>Level    | Bonus<br>Level                       | May 18 | June 18 |
|--|--|---------------------|--------------------------------------|--------|---------|
| First Point of<br>Contact<br>Resolution<br>(FPOCR) | The percentage of customer enquiries that are resolved at the first point of contact, regardless of channel used (phone, counter, email, internet, etc.)   | 75%                 | 80%                                  | 91%    | 92%     |
| Grade of<br>Service -<br>Phone (GoS)               | The percentage of customer calls that are answered within 20 seconds.  | 80%                 | (Level 1)<br>83%<br>(Level 2)<br>85% | 91%    | 88%     |
| Grade of<br>Service -<br>Phone (GoS)               | The percentage of customer calls that are answered within 60 seconds.  | 90%                 | 92%                                  | 97%    | 95%     |
| Rates<br>Arrears                                   | The percentage of rates notices that are not in arrears compared to total rates notices produced.  | 98%                 | 98.15%                               | 97.88% | 97.75%  |
| Processing<br>time for<br>customer<br>requests     | The time to process a customer request from receiving a CES CRM service request compared to Council corporate standard time frames.  % Requests completed within corporate standard timeframes.    | 80%                 | 95%                                  | 98%    | 99%     |
| Processing<br>of all<br>incoming<br>mail           | The percentage of applicable and relevant daily incoming mail that is scanned registered and tasked within the first Business Day of receipt.  | 80%                 | 98%                                  | 100%   | 100%    |
| Processing<br>of incoming<br>emails                | The percentage of incoming emails received that are registered and tasked, responded to, or identified as junk by midnight of the first business day of receipt.                                   | 80%                 | 98%                                  | 100%   | 100%    |
| Lodgement<br>of P&D<br>applications                | The percentage of P&D applications that are lodged, registered, payments assessed and receipted and prepared as a digital file for planning assessment within 24 hours of receipt (business days). | To be<br>determined | To be<br>determined                  | NA     | NA      |

# **SERVICE LEVELS – COMMENTARY:**

Call volumes still tending to be lower than expected.

Anecdotal feedback from the call teams was that dog registration renewals were processed in a steady fashion without the peaks of call volumes and customer angst seen in some previous years. Some reward for the effort put in by the HSRS team and the Customer Service teams to be proactive in identifying issues and responses beforehand. See table below for call volumes.

|             | <u>Jan</u> | <u>Feb</u> | Mar    | <u>Apr</u> | May    | <u>Jun</u> |
|-------------|------------|------------|--------|------------|--------|------------|
| <u>2016</u> | 14,365     | 15,993     | 16,139 | 14,089     | 14,583 | 17,339     |
| <u>2017</u> | 15,308     | 15,974     | 17,616 | 12,568     | 16,129 | 18,767     |
| 2018        | 13,539     | 13,960     | 15,169 | 13,971     | 14,932 | 16,218     |

# Out of Hours Call Centre Services

| <u>Name</u> | Service Description        | Minimum<br>Level | <u>May</u><br><u>18</u> | <u>June</u><br><u>18</u> |
|-------------|----------------------------|------------------|-------------------------|--------------------------|
| Grade of    | The percentage of customer |                  |                         |                          |
| Service     | calls that are answered    | 80%              | 91%                     | 90%                      |
|             | within 30 seconds.         |                  |                         |                          |

There is no bonus service level applicable to out of hours.

### **FINANCIAL IMPLICATIONS:**

There are no financial implications associated with this report.

# **RECOMMENDATION:**

That the report be received and the contents noted.

Richard Bennett

STRATEGIC CLIENT OFFICE MANAGER

I concur with the recommendation contained in this report.

Jeff Keech

| City Management, Finance and Community               |  |  |  |  |
|--|--|--|--|--|
| Engagement Committee  Mtg Date: 17/07/2018  OAR: Yes |  |  |  |  |
| Authorisation: Jeffrey Keech                         |  |  |  |  |

3 July 2018

# M E M O R A N D U M

TO: ACTING CHIEF FINANCIAL OFFICER

FROM: RECOVERIES MANAGER

RE: OVERDUE RATES AND CHARGES: APRIL-JUNE 2018 QUARTER

# **INTRODUCTION:**

This is a report by the Recoveries Manager dated 3 July 2018 concerning rate arrears and rate collection statistics for the period April-June 2018.

### **BACKGROUND**:

# **Overdue Rates & Charges:**

|           | Yearly Levies | Arrears \$<br>End of quarter | Arrears<br>% | Total<br>Assessments | Assessments<br>in Arrears<br>End of quarter | %<br>in Arrears |
|-----------|---------------|------------------------------|--------------|----------------------|---|-----------------|
| June 2012 | \$143,520,383 | \$3,952,492                  | 2.77         | 68,385               | 4,969                                       | 7.27            |
| June 2013 | \$152,366,516 | \$2,761,175                  | 1.81         | 69,409               | 4,199                                       | 6.05            |
| June 2014 | \$162,735,579 | \$2,492,150                  | 1.56         | 70,533               | 3,924                                       | 5.56            |
| June 2015 | \$175,942,886 | \$2,764,243                  | 1.57         | 72,515               | 4,949                                       | 6.82            |
| June 2016 | \$189,635,715 | \$3,034,312                  | 1.60         | 75,207               | 5,090                                       | 6.77            |
| June 2017 | \$205,419,598 | \$3,680,474                  | 1.79         | 78,689               | 6,067                                       | 7.71            |
| Sept 2017 | \$208,842,075 | \$3,844,841                  | 1.84         | 79,793               | 6,083                                       | 7.62            |
| Dec 2017  | \$212,463,832 | \$4,207,191                  | 1.98         | 80,508               | 6,143                                       | 7.63            |
| Mar 2018  | \$215,771,805 | \$4,579,419                  | 2.12         | 81,384               | 6,099                                       | 7.49            |
| June 2018 | \$218,794,862 | \$4,929,782                  | 2.25         | 82,232               | 6,089                                       | 7.40            |

# Arrears \$ value:

Following the completion of the April-June 2018 rating period, the approximate balance of overdue rates and charges was \$4,929,782 or 2.25% of the total rates. This represents an increase in outstanding balances of \$350,363 or 0.13% from the previous quarter.

Ipswich City Council Page 2

### **Arrears - Number of Assessments:**

At the end of the June quarter, 6,089 assessments remained in arrears. 5,301 (87%) of assessments held balances outstanding of less than \$1,000.00, including 2,860 (47%) with outstanding balances of less than \$100.00.

### **Reminder Letters:**

| Quarter                 | Reminder letters | \$          | Second letter | \$          |
|-------------------------|------------------|-------------|---------------|-------------|
| April –June 2012        | 8,250            | \$3,952,492 | 3,519         | \$2,630,456 |
| April – June 2013       | 8,666            | \$4,577,587 | 3,605         | \$1,874,009 |
| April – June 2014       | 8,633            | \$4,797,481 | 3,440         | \$1,678,378 |
| April - June 2015       | 8,634            | \$5,117,628 | 3,888         | \$2,320,978 |
| April - June 2016       | 9,776            | \$5,767,789 | 4,247         | \$2,375,731 |
| April-June 2017         | 11,102           | \$6,214,851 | 4,950         | \$3,023,858 |
| July-September 2017     | 11,241           | \$6,956,062 | 4,735         | \$3,237,916 |
| October – December 2017 | 11,202           | \$7,419,069 | 4,655         | \$3,095,801 |
| January-March 2018      | 10,860           | \$7,302,059 | 4,693         | \$3,367,075 |
| April-June 2018         | 10,264           | \$6,566,455 | 5,561         | \$4,505,858 |

# **Legal Actions undertaken to recover Rates:**

The following actions were commenced, or finalised on behalf of Council during the April-June quarter 2018:

| Action   | Number | Value     |
|--|--------|-----------|
| New Claims Filed                               | 46     | \$205,603 |
| Filed Claims Paid in full prior to Judgement   | 4      | \$10,697  |
| Defences Lodged                                | 0      | 0         |
| Defences Resolved                              | 0      | 0         |
| Defences under Legal Dept Control              | 4      | \$9,792   |
| Judgments Granted                              | 20     | \$40,463  |
| Sale of Land Resolutions                       | 0      | 0         |
| Rates paid prior to Auction during the quarter | 2      | \$19,800  |
| Properties Auctioned                           | 0      |           |
| Properties Sold at Auction                     | 0      |           |
| Properties purchased by Council at Auction     | 0      |           |

# **Summary**

The targeted level of 1.85% rate arrears, was not achieved by 0.40%.

The minimum acceptable arrears percentage rate of 2.00% was also exceeded, by 0.25%.

Ipswich City Council Page 3

### **Planned Actions**

• Continue to apply collection strategies to non-owner occupied properties i.e. Companies, Trusts, Vacant land, Investment properties.

- Continue to apply collection strategy to habitual defaulters.
- Continued close maintenance of payment plans and escalation of breaches.
- Continued drive to liaise with banks and finance providers for payments in full.

# **RECOMMENDATION:**

That the report be received and the contents noted.

Glen Wilson

**RECOVERIES MANAGER** 

I concur with the recommendation contained in this report.

Richard Bennett

STRATEGIC CLIENT MANAGER

I concur with the recommendation contained in this report.

Jeffrey Keech

Community Engagement Committee

Mtg Date: 17.07.18 OAR: YES

Authorisation: Jeffrey Keech

GT:KP A4842389

13 June 2018

### MEMORANDUM

TO: CHIEF EXECUTIVE OFFICER

FROM: DEVELOPMENT AND RELATIONSHIP MANAGER

RE: PROPOSED PROPERTY DISPOSAL

PART OF 43A HILL STREET, NORTH IPSWICH

LOT 1 ON RP888504 - DIVISION 6

### **INTRODUCTION:**

This is a report by the Development and Relationship Manager dated 13 June 2018 concerning the proposed disposal of part of 43A Hill Street, North Ipswich, described as Lot 1 on RP888504 (Lot 1) owned by Ipswich City Council (Council).

### **BACKGROUND:**

Council has identified that infrastructure in the form of a concrete driveway from an adjoining private property, described as Lot 79 on RP14651 (Lot 79), located at 43 Hill Street, North Ipswich is currently encroaching on part of Lot 1 (vacant Council freehold land, Program 30 for Urban Rural Greening Program). Lot 1 has an area of 4,656m² and is zoned Recreation.

Lot 79 is privately owned. The property was purchased on 17 January 2018. The concrete driveway appears to have been constructed some time ago by a previous property owner and appears to have always been intended to be within Lot 79. The constructed driveway occupies approximately  $130\text{m}^2$  of Lot 1.

A valuation of the proposed area for disposal identified in Attachment A, will be undertaken by an independent registered valuer to obtain the current market value.

It is proposed that Council declare the 130m<sup>2</sup> portion of land in Lot 1 as surplus to Council requirements, and for its disposal to the adjoining property owner at the current market value.

The purpose of the disposal is to allow the property owner to amalgamate the exercised portion of Lot 1 with the existing driveway into Lot 79 to remove any further doubt in the future of the property, and eliminate any risk to Council from the driveway portion being constructed on Council's land.

### **BENEFITS TO COMMUNITY AND CUSTOMERS:**

Community benefits include:

- resolution of a legacy property anomaly;
- negation of the requirement to remove the driveway from Council's land and associated costs; and
- revenue flow from the disposal of the subject parcel.

### **CONSULTATION:**

Councillor Bromage (Division 6) has been provided a copy of this Committee Report.

#### **CONCLUSION:**

It is recommended that Council declare part of Lot 1 surplus to Council requirements and dispose to the adjoining property owners of Lot 79, at the current market value determined by an independent registered valuer.

# **ATTACHMENTS**:

| Name of Attachment   | Attachment   |
|--|--------------|
| Disposal Plan – Part of Lot 1 located at 43 Hill Street, North | Attachment A |
| Ipswich  |              |
| ICC Property Plan – 43 Hill Street, North Ipswich              | Attachment B |
| ICC Property Plan – 43A Hill Street, North Ipswich             | Attachment C |
| iKnow Aerial View 2006 – 43 Hill Street, North Ipswich         | Attachment D |
| Google Maps – Street View – 43 Hill Street, North Ipswich      | Attachment E |
| Nearmaps – Vertical View – 43 Hill Street, North Ipswich       | Attachment F |

### **RECOMMENDATION:**

A. That Council declare that the 130m² portion of Lot 1 on RP888504 ("the Land") described in the report of the Development and Relationship Manager dated 13 June 2018 is surplus to Council requirements and available for disposal to the adjoining property owner ("Adjoining Property Owner") at the current market value.

- B. That on the following conditions:
  - the property owners of Lot 79 on RP14651 ("Adjoining Property Owner") agree in writing to amalgamate the Land and Lot 79 on RP14651 into one Lot after the sale of the Land; and
  - ii. the Development and Relationship Manager (Finance and Corporate Services) write to all owners of land adjoining the Land to enquire as to whether they wish to acquire the land and none indicate a wish to purchase the Land;
  - iii the consideration for the sale of the Land is current market value;
- C. That Council resolve pursuant to section 236(2) of the *Local Government Regulation* 2012 ("Regulation"), that it is satisfied that the exemption referred to in section 236(1)(c)(iv) of the Regulation applies to Council on the disposal of Council's interest in the Land to the Adjoining Property Owner because:
  - i. the land is not suitable to be offered for disposal by tender or auction because of the size of the land and the existence of a driveway on the Land; and
  - ii. it is in the public interest to dispose of the land without a tender process; and
  - iii. the disposal is otherwise in accordance with sound contracting principles.
- D. That the Chief Executive Officer be authorised to negotiate and finalise the terms of the disposal to be executed by Council and to do any other acts necessary to implement Council's decision in accordance with section 13(3) of the *Local Government Act 2009*.

### **Greg Thomas**

# **DEVELOPMENT AND RELATIONSHIP MANAGER (FINANCE AND CORPORATE SERVICES)**

I concur with the recommendations contained in this report.

### **Bryce Hines**

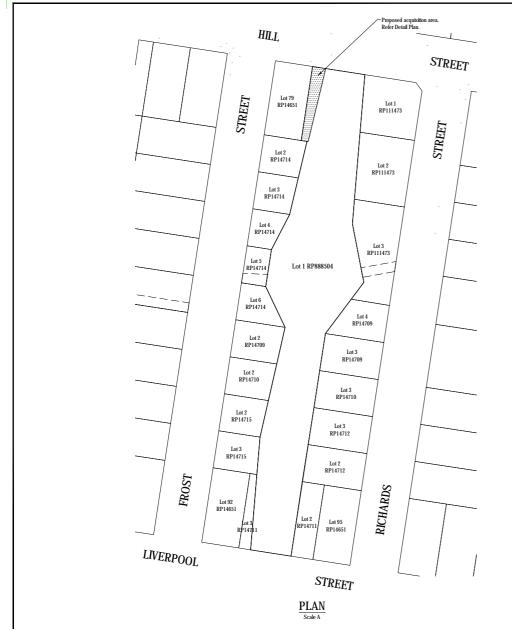
**ACTING CHIEF OPERATING OFFICER (WORKS PARKS AND RECREATION)** 

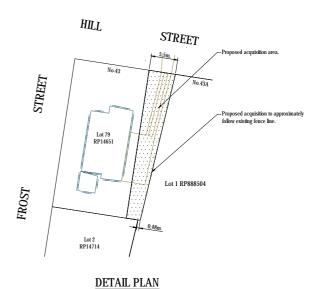
I concur with the recommendations contained in this report.

Jeffrey Keech

**ACTING CHIEF FINANCIAL OFFICER (FINANCE AND CORPORATE SERVICES)** 







#### PROPERTY DETAILS

LOCATION PROPERTY OWNER

: No.43A Hill Street, North Ipswich Ipswich City Council Program 30

C/- D. Baker PO Box 191 Ipswich QLD 4305

4656nf : 130m² : 4526m²

PROPERTY DESCRIPTION : Lot 1 on RP888504 Parish of Chuwar County of Stanley

EXISTING AREA ACQUISITION AREA BALANCE AREA

 $\frac{NOTES:}{1. \hspace{0.5cm} \text{All dimensions are approximate only and subject to survey}.}$ 

|            | REVISIONS              |       |               | SURVEY DATA   | DRAWING CERTIFICATION | COUNCIL APPROVAL                   |
|------------|------------------------|-------|---------------|---|-----------------------|------------------------------------|
| Issue      | Revisions/Descriptions | Drawn | Date          | Horiz. Terrain 2001 Vertical A.H.D.d. Level<br>Datum Book | Classification        | Approved By                        |
|            |                        |       |               | Size: A1 - Scales before reduction:                       | Certifier Name        |                                    |
|            |                        |       |               | 1   | Certifier No.         |                                    |
|            |                        |       |               | 0 5 10 15 20 25<br>Scale A 1:500                          | Date                  | (For) Chief Operating Officer (IS) |
|            |                        |       |               |   |                       |                                    |
| _          |                        |       |               | Scale B 0 2 4 6 8 10 12 1:250                             | Signature:            | _ J Date:                          |
| <b>I</b> — |                        |       | _             | Scale B 1:250   |                       |                                    |
| ı⊢         |                        |       | _             | Dimensions shown in metres except where shown otherwise   | Drawing Status        | REVIEW                             |
|            |                        |       | $\overline{}$ | Dimensions shown in metres except where shown otherwise   |                       |                                    |

|         | Ipswich   |
|---------|---|
| _       | TECHNICAL SERVICES  |
| $\prec$ | P.O. Box 191 Ipswich QLD 4305 Australia<br>Telephone: (07) 3810 6666<br>Facsimile: (07) 3810 7963 |

|               | 43 HILL STREET, NORTH IPSWICH<br>PROPOSED DISPOSAL PLAN |
|---------------|---|
| Drawing Title |   |

| PLAN AND DETAIL PLAN  | INIE      | 00000  |
|-----------------------|-----------|--------|
| Pr                    | roject No |        |
| COPUSED DISPUSAL PLAN | hecked    | M.J.R. |

|   | INF                         | 00000           | 14    | 100   |      |
|---|-----------------------------|-----------------|-------|-------|------|
|   | Project No                  | l.              | Sheet | No.   | Rev. |
|   | Checked                     | M.J.R.          |       | April | 18   |
|   | Designed Brett Kleinschmidt |                 |       |       | 18   |
|   | Drawn                       | Brett Kleinschm | idt   | April | 18   |
| ) |                             | Name            |       | Date  | е `  |



ICC Property Plan - 43 Hill Street, North Ipswich

Scale 1:250 Printed Date: 4 Jun 2018



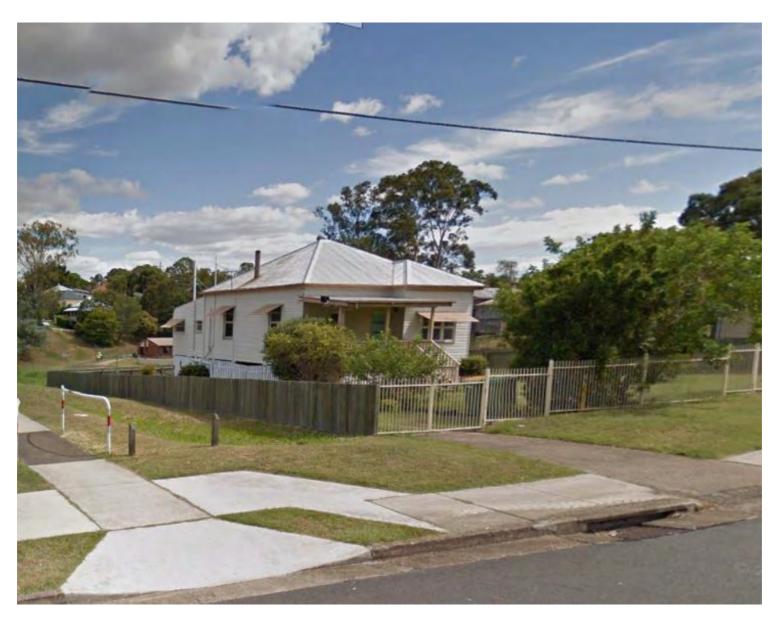
ICC Property Plan - 43A Hill Street, North Ipswich

Scale 1:1,000 Printed Date: 4 Jun 2018



43 Hill Street, North Ipswich
Extracted from iKnow
Aerial View - 2006

Scale 1:250 Printed Date: 4 Jun 2018



**43 Hill Street, North Ipswich** Extracted from Google Maps Street View - March 2014



**43 Hill Street, North Ipswich** Extracted from Nearmap Vertical View – December 2017

City Management, Finance and
Community Engagement Committee

Mtg Date: 17.07.18 OAR: YES

Authorisation: Jeffrey Keech

2 May 2018

### MEMORANDUM

TO: ACTING CHIEF EXECUTIVE OFFICER

FROM: DEVELOPMENT AND RELATIONSHIP MANAGER

RE: EASEMENT OVER SPRINGFIELD CENTRAL SOUTHERN SPORTSFIELDS

ENERGEX LIMITED

PROPOSED EASEMENT A IN LOT 1100 ON SP283567 ON SP297515

7002 PARKLAND DRIVE SPRINGFIELD CENTRAL

**DIVISION 9** 

### **INTRODUCTION:**

This is a report by the Development and Relationship Manager dated 2 May 2018 concerning the proposed Easement A in Lot 1100 on SP283567 on SP297515 (Lot 1100) in favour of Energex Limited (Energex) located at 7002 Parkland Drive, Springfield Central. Lot 1100 is owned by Ipswich City Council as Trustee in freehold title.

# **BACKGROUND**:

Lot 1100 is held under Program 30 for Urban Rural Greening purposes, refer to Attachment A for the Property Plan. The subject lot is currently zoned for Open Space, Community Residential and Town Centre, refer to Attachment B for the zoning plan.

In February 2018, Energex requested an easement in their favour for a pad mount transformer on Lot 1100. The pad mount transformer will support the provision of electricity to the Springfield Central Southern Sportsfields and surrounding development. Energex has confirmed that there is a requirement for this easement and the location which has been surveyed is correct. The easement will allow Energex to construct, operate and maintain the pad mount transformer. Access will be from a separate easement on Lot 9004 which adjoins the western boundary of the Council's property. Council has been advised that this easement (Lot 9004) has been registered. Refer to Attachment C for the proposed plan of Easement A.

### **FINANCIAL CONSIDERATIONS:**

The proposed Easement A in Lot 1100 on SP283567 on SP297515 has an area of 35m<sup>2</sup> and the consideration of \$1.00 is proposed.

### **CONSULTATION:**

Councillor Ireland (Division 9) has been provided a copy of this report.

### **ATTACHMENTS:**

| Name of Attachment                                       | Attachment   |
|--|--------------|
| Property Plan - 7002 Parkland Drive, Springfield Central | Attachment A |
| Zoning Plan - 7002 Parkland Drive, Springfield Central   | Attachment B |
| Proposed Survey Plan - Easement A                        | Attachment C |

### **RECOMMENDATION:**

- A. That Council resolve pursuant to section 236(2) of the *Local Government Regulation* 2012 (the Regulation) that the exemption referred to in section 236 (1)(b)(i) of the Regulation applies to Council for the disposal of the easement interest in Lot 1100 on SP283567 on SP297515 located at 7002 Parkland Drive, Springfield Central, by way of a new easement arrangement between Council and Energex Limited.
- B. That Council agree to grant Easement A to Energex Limited for a pad mount transformer over part of Lot 1100 on SP283567 on SP297515 located at 7002 Parkland Drive, Springfield Central.
- C. That Council agree to the compensation amount of \$1.00, payable to Council, as proposed by Energex Limited, for Easement A for a pad mount transformer, over part of Lot 1100 on SP283567 on SP297515 located at 7002 Parkland Drive, Springfield Central.
- D. That the Chief Executive Officer be authorised to negotiate and finalise the terms of the proposed easement and do any other acts necessary to implement Council's decision in accordance with section 13(3) of the *Local Government Act 2009*.

**Greg Thomas** 

### **DEVELOPMENT AND RELATIONSHIP MANAGER**

I concur with the recommendations contained in this report.

**Bryce Hines** 

**ACTING CHIEF OPERATING OFFICER (WORKS, PARKS AND RECREATION)** 

I concur with the recommendations contained in this report.

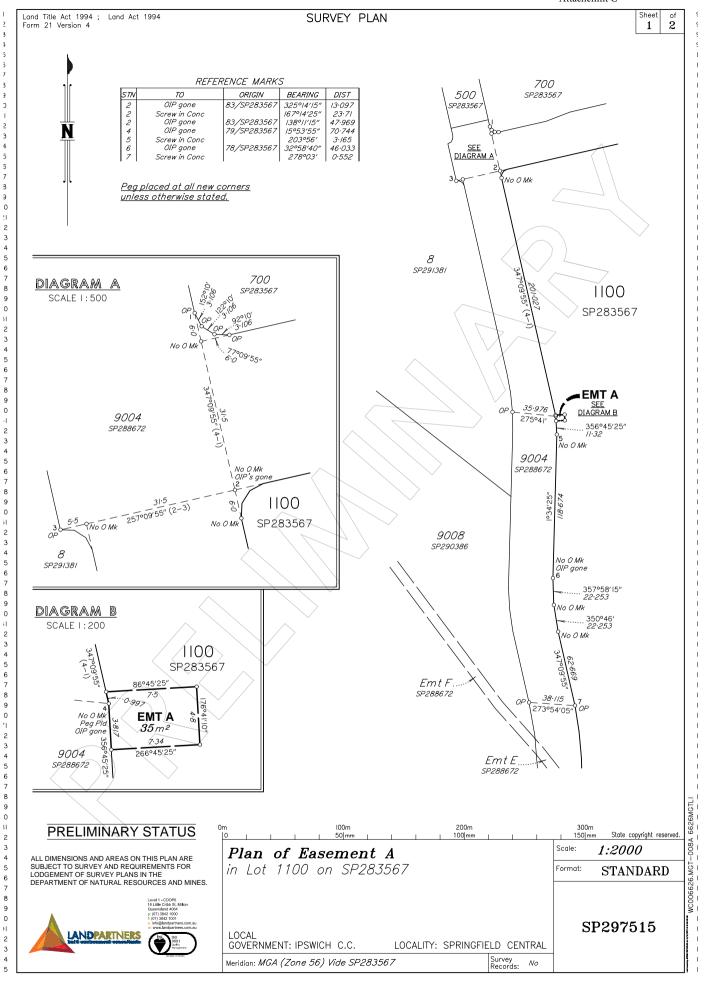
Jeffrey Keech



**Property Plan - 7002 Parkland Drive, Springfield Central** 

Scale 1:4,000 Printed Date: 3 May 2018

# **Zoning Plan - 7002 Parkland Drive, Springfield Central** Attachment B Parkland Orive 109 107 O'reilly Crescent 83 7009 79 75 69 257 PPN Lotplan House Address Zones Development Constraints (Overlays) 167848 1100SP283567 7002 Parkland Drive Springfield Central Qld 4300 Designation: SFOS - Open Space OV1 Transitional Bushfire Risk Area Details: No Details Coverage: 1.62 Percent Designation: SFCR - Community Residential Details: No Details Coverage: 29.98 Percent< Designation: SFTC - SF Town Centre Scale 1:5,000 Details: No Details Coverage: 68.40 Percent< Printed Date: 3 May 2018



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| I/We IPSWICH CITY COUNCIL  | F   | Title<br>Reference                           | Description             | New Lots   | Road   | Secondary Interests   |
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City Management, Finance and
Community Engagement Committee

Mtg Date: 17.07.18 OAR: YES

Authorisation: Jeffrey Keech

BM:BM A4935610

2 July 2018

### **MEMORANDUM**

TO: ACTING CHIEF FINANCIAL OFFICER

FROM: SENIOR PROPERTY OFFICER

RE: ACQUISITION OF VACANT LAND – 40 GROESCHEL COURT, GOODNA DESCRIBED

AS LOT 1 ON RP97625 - DIVISION 2

### **INTRODUCTION:**

This is a report by the Senior Property Officer dated 2 July 2018 concerning the acquisition of land described as Lot 1 on RP97625 located at 40 Groeschel Court, Goodna.

### **BACKGROUND:**

In May 2018, Council received an enquiry from the registered landowner of 40 Groeschel Court, Goodna on whether Council would be interested in purchasing their property. Council owns the adjoining freehold land described as Lot 2 on RP265707 and is Trustee of the adjoining Reserve for Recreation and Sport Purposes known as Lot 2 on SP229584. (Refer to the Area Map - Attachment A).

The subject property is 5.26 hectares in area, vacant land and zoned Conservation and Recreation. The site is constrained by flood, mining and difficult topography. (Refer to the Site Plan - Attachment B).

A recommendation was adopted by Council at its meeting held on 23 February 2010 that Council endorse the Redbank Rifle Range Conceptual Masterplan Report. This masterplan incorporated the subject property and provided a rationale and detailed site analysis. The report concluded that the primary use for the entire site would be recreation including the provision for a sealed criterium track, wheel chair recreational activities, mountain biking, cross country, walking, bushwalking activities, running tracks, orienteering facilities together with a significant retention of native local Bushland. A secondary use for the entire site would be for conservation uses. The former Redbank Rifle Range Land is an area of unique environmental and historical significance which will be appropriately managed to provide a balance of community and recreational facilities whilst maintaining environmental sensitivity.

### **CONCLUSION:**

It is recommended that Council proceed with the acquisition of the subject property for conservation and recreation purposes in association with the endorsed Redbank Rifle Range Conceptual Masterplan. The funding for the acquisition has been included in the 2018-2019 capital budget within the Developer Funded Parks sub-program. Negotiations for the acquisition will be guided by the current market value of the subject property as determined by a registered Valuer.

### **CONSULTATION:**

Councillor Tully (Division 2) has been provided a copy of this report.

### **ATTACHMENTS:**

| Name of Attachment | Attachment   |
|--------------------|--------------|
| Area Map           | Attachment A |
| Site Plan          | Attachment B |

### **RECOMMENDATION:**

- A. That Council authorise the acquisition of the land at 40 Groeschel Court, Goodna described as Lot 1 on RP97625 in association with the endorsed Redbank Rifle Range Conceptual Masterplan as adopted by Council at its meeting held on 23 February 2010.
- B. That Council authorise the Chief Executive Officer to negotiate a contract of sale with the registered property owners, for Council to acquire the land at 40 Groeschel Court, Goodna described as Lot 1 on RP97625 and to do any other acts necessary to implement Council's decision to acquire this land in accordance with Section 13(3) of the Local Government Act 2009.

**Brett McGrath** 

### SENIOR PROPERTY OFFICER

I concur with the recommendations contained in this report.

**Bryce Hines** 

# **ACTING CHIEF OPERATING OFFICER (WORKS PARKS AND RECREATION)**

I concur with the recommendations contained in this report.

Jeffrey Keech



# **Ipswich City Council**



45 Roderick Street PO Box 191 IPSWICH QLD 4305 Australia

(07) 3810 6666 Telephone (07) 3810 6731 Fax

council@ipswich.qld.gov.au Email www.ipswich.qld.gov.au Business Hours 8:00am-4:30pm (Mon - Fri)

# Site Map -Attachment A

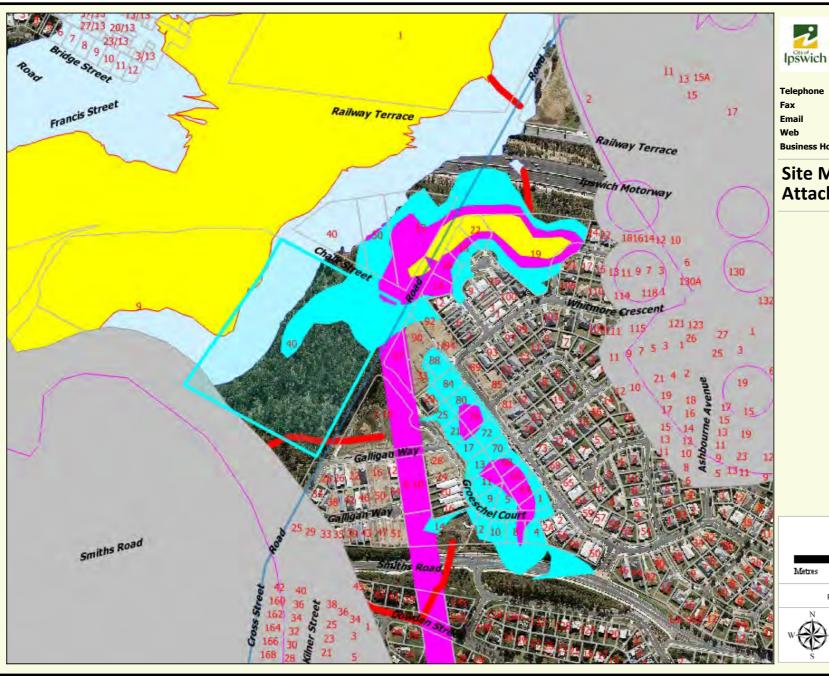
Scale 1:5,000

Metres 100

Printed Date: 2 Jul 2018







# **Ipswich City Council**

45 Roderick Street PO Box 191 IPSWICH QLD 4305 Australia

Telephone (07) 3810 6666 Tax (07) 3810 6731

 Email
 council@ipswich.qld.gov.au

 Web
 www.ipswich.qld.gov.au

 Business Hours
 8:00am-4:30pm (Mon - Fri)

# Site Map -Attachment B

Scale 1:5,000

Metres

Metres 100

Printed Date: 2 Jul 2018



| City Management, Finance and Community<br>Engagement Committee |      |     |  |  |  |
|--|------|-----|--|--|--|
| Mtg Date: 17.07.18   | OAR: | YES |  |  |  |
| Authorisation: Jeff Keech                                      |      |     |  |  |  |

8 July 2018

### MEMORANDUM

TO: ACTING CHIEF FINANCIAL OFFICER

FROM: STRATEGIC CLIENT OFFICE MANAGER

RE: APPOINTMENT OF SEAN MADIGAN AS ALTERNATE DIRECTOR TO DANIEL BEST

FOR BOTH IPSWICH CITY ENTERPRISES PTY LTD AND IPSWICH CITY ENTERPRISES

INVESTMENTS PTY LTD

# **INTRODUCTION:**

This is a report by the Strategic Client Office Manager dated 8 July 2018 concerning the appointment of Sean Madigan as Alternate Director to Daniel Best for both Ipswich City Enterprises Pty Ltd (ICE) and Ipswich City Enterprises Investments Pty Ltd (ICE Investments).

# **BACKGROUND:**

ICE and ICE Investments are wholly owned by Ipswich City Council. Both are in the process of being wound up and deregistered.

Current directors for both companies are:

- Paul Tully, Chairman
- David Morrison, Director
- Daniel Best, Director

Three directors are the minimum required under the company constitutions.

Two directors are the minimum required to constitute a quorum and make decisions.

To maintain operational effectiveness while the companies are being wound up, it is proposed that Sean Madigan be appointed an Alternate Director to Daniel Best who is currently on leave.

An Alternate Director is not an extra director, only the Director or the nominated Alternate may exercise the single vote. They do not have a vote each, only one vote between the two. The Alternate Director attends meetings of directors in place of the director that nominated him or her and carries out the duties of company director.

The appointment requires 2 steps:

- 1. In accordance with the company's constitution, Council approves Sean Madigan as an Alternate Director for Daniel Best; and
- 2. Daniel Best appoints Sean Madigan as an Alternate Director.

The ICE and ICE Investments' constitutions are different to the other companies in requiring approval for the appointment of an Alternative Director. The constitutions are identical.

The relevant section of the constitution is:

# 14. Alternative Directors and proxies

14.4.1 Subject to the Law, a Director may, appoint a person, approved by ICC to be an Alternate Director in the Director's place during such period as the Director thinks fit.

### **FINANCIAL IMPLICATIONS**

There are no financial implications associated with this report.

# **RECOMMENDATION:**

That both Ipswich City Enterprises Pty Ltd (ICE) and Ipswich City Enterprises Investments Pty Ltd (ICE Investments) be advised that Sean Madigan is approved by Council to be appointed as an Alternate Director for Daniel Best for both companies.

Richard Bennett

STRATEGIC CLIENT OFFICE MANAGER

I concur with the recommendation contained in this report.

Jeff Keech

| City Management, Finance and          |  |  |  |  |  |
|---------------------------------------|--|--|--|--|--|
| <b>Community Engagement Committee</b> |  |  |  |  |  |
| Mtg Date: 17.07.18 OAR: YES           |  |  |  |  |  |
| Authorisation: Sean Madigan           |  |  |  |  |  |

A4916081

17 July 2018

### MEMORANDUM

TO: ACTING MAYOR AND MEMBERS OF CITY MANAGEMENT, FINANCE AND

COMMUNITY ENGAGEMENT COMMITTEE

FROM: CHIEF EXECUTIVE OFFICER

RE: EXECUTIVE SECRETARIAT UPDATE

### **INTRODUCTION:**

This is a report by the Chief Executive Officer dated 17 July 2018 providing an update on the Office of the Chief Executive Officer for the month of June 2018.

### **BACKGROUND:**

The Executive Secretariat consists of the Executive Office, Mayoral Office, Executive Research, Internal Audit and Legal Services.

Following is a summary of activities for each area:

### **Executive Office**

### **Representative Duties**

The CEO has attended the following meetings in the month of June:

- Council Ordinary Meeting
- Company Board Meetings
- Committee Meetings
- Department of Local Government introduction
- Local Government Association of Queensland
- Shape Consulting
- Governance Review Progress Meeting
- CEO and Senior Managers Day

The CEO has also met with Councillors and Department Heads throughout the month. The CEO has also attended various team meetings with officers across Council. During June the CEO exercised financial delegations as per Council resolutions listed in Attachment A.

### **Emerging Issues**

### Line of Sight

The "I'm Aware" sessions will be delivered to all Council employees in the coming months to assist individuals to make the workplace a better environment.

# **Executive Research**

For the month of June 2018, the Executive Research Office continued to action ongoing and new concerns raised. Several ongoing matters have been bought to a close and a mid-year review has now been completed.

The delegations review is continuing with Corporate Governance taking the lead on this important project. Health Security and Regulatory Services have been identified as a high risk area and resultantly they will be reviewed first.

Work is still progressing in preparation for the Divisional boundary review. It is expected workshops will be scheduled in the 3<sup>rd</sup> quarter to discuss the various options.

### **Internal Audit**

### The following reports were issued:

- Immunisation Program
- Security and Safety Cameras
- Line Marking and Signs

### The following internal audits/activities are in progress:

- Community Lease Agreements In progress.
- Construction Quality Verification In progress.
- Design Certification draft report issued.
- Environmental Plan Levy draft report issued.
- ICT Managed Services Implementation In progress.
- Enterprise Resource Planning (ERP) Observation /Advice Ongoing.
- Fraud Prevention and Investigation Process In progress.

# Continued internal audit observer involvement in the following groups:

- Information and Communications Technology Collaborative Group.
- Human Resources Information Systems Project. (E-Hub Project Working Group).
- Central Business District Project Control Group Providing feedback and advice.

### **Internal Investigations:**

- Internal investigations are ongoing and assistance being provided to the Crime and Corruption Commission in relation to external investigations.
- Preparing responses to various organisations including complainants in regards to the investigations.
- Preparing briefing notes in regards to investigations.
- Planning, sourcing, initiating, obtaining information and managing of investigations that have been outsourced.

# **Legal Services**

## Legal Requests for June 2018:

- File numbers for the period 1 July 2017 30 June 2018 is 381.
- From 1 June 30 June 2018 Legal Services Branch received 39 Legal Requests, four (4) of which were outsourced.
- Seven (7) of those matters were High priority, nine (9) were Medium priority, five (5) were Low priority and the remaining 18 are Ongoing matters.
- Of the Legal Requests received since 1 June 2018; 31% were received from HSRS, 23% from FCS, 15% from WPR; 13% from Exec Sec, 8% from PD, and 5% each from ASDCE & ECM.
- A comparison of Legal Requests received in previous financial years shows 381 for 2017/18, 318 for 2016/17, 323 for 2015/16, 145 for 2014/15 and 169 for 2013/14.

# **Attachments**

| Name of Attachment  | Attachment   |
|---|--------------|
| Attachment A – CEO delegations exercised under Council resolution | Attachment A |

# **RECOMMENDATION:**

That the report providing the activities of the Office of the Chief Executive Officer be received and the contents noted.

Sean Madigan

**CHIEF EXECUTIVE OFFICER** 

| 2/27/2018 | CMFCE Ctee | 11. ACQUISITION OF<br>VACANT LAND – 84 WARDS<br>ROAD, SOUTH RIPLEY,<br>DESCRIBED AS LOT 1 ON<br>RP24387 – DIVISION 8                               | for Council to acquire the land at 84 Wards Road, South Ripley described as Lot 1 on RP24387 and to do any other acts necessary to implement Council's decision to acquire this land in accordance with section 13(3) of the <i>Local Government Act 2009</i> B. That Council enter into a finalised contract of sale with the registered property owners to acquire, for open space purposes, the area of vacant land located at 84 Wards Road, South Ripley described as Lot 1 on RP24387, as detailed in the report by the Senior Property Officer dated 29 January 2018   | Signed by CEO 08.06.2018.<br>KR  |
|-----------|------------|--|---|--|
| 5/29/2018 | CMFCE Ctee | 12. PROPOSED LEASE RENEWAL FOR TELECOMMUNICATIONS PURPOSES, TELSTRA CORPORATION LIMITED, 50 BELLEVUE ROAD, GOODNA. LOT 109 ON SP21622 – DIVISION 2 | under s236(1)(c)(iii) of the Regulation apply to the disposal of the leasehold interest located at 50 Bellevue Road, Goodna and described as part of Lot 109 on SP216922, by way of a renewed leasehold arrangement between Council and Telstra Corporation Limited for a consideration sum of \$23,870.25 per annum (excluding GST).   | Signed by CEO 08.06.2018.<br>KR  |
| 5/29/2018 | CMFCE Ctee | 26. SUPERCARS AGREEMENT – FIA TRACK UPGRADE REQUIRE  | That Council is satisfied pursuant to section 235(c) of the <i>Local Government Regulation 2012</i> (the Regulation) that the exemption under s235(c) of the Regulation applies and that a genuine emergency exists, for Council to enter into a new contract with Queensland Raceway for the following reason:  • to meet Council's obligations under the terms of agreement with Supercars to host the 2018 V8 Supercar event, and  • the ability of the Lessee to deliver the works without detrimentally impacting on the facilities operations during the delivery of the works  | Contract Signed by CEO<br>08.06.2018. (KR)                               |
| 4/23/2018 | WPS        | 4. TENDER NO. 10791 –<br>TENDER AWARD SUPPLY<br>AND DELIVERY OF A<br>TELEMATICS GPS SYSTEM   | A. That in accordance with s233 of the <i>Local Government Regulation 2012</i> , Council establish a Preferred Supplier Arrangement for the supply and delivery of a Telematics Global Positioning System (GPS) and Fleet Management System.  B. That Council resolve under s233(7) of the Local Government Regulation 2012, it is satisfied that it will obtain better value for money by entering into a Preferred Supplier Arrangement for more than two (2) years.  C. That Council enter into a contract for the supply and delivery of a Telematics, Global Positioning System (GPS) and Fleet Management System with Smartrak Aus Pty Ltd for a period of two (2) years, plus two (2) x twelve (12) month options.  D. That the Chief Executive Officer be authorised to negotiate and finalise the term of the contract to be executed by Council and to do any other acts necessary to implement Council's decision in accordance with section 13(3) of the Local Government Act 2009. | 15/06/2018<br>CEO Signed and returned<br>Contract (Exec Sec)             |
| 1/30/2018 | CMFCE Ctee | 21. PROPOSED RESUMPTION OF LAND, 55 BRISBANE STREET, IPSWICH AND DESCRIBED AS LOT 2 RP76498 – DIVISION 7   | A. That Council, having duly considered this report, be of the opinion that Lot 2 on RP76498 containing an approximate area of 513m² (shown in Attachment A of the confidential background details) ('the Land') is required for road purposes  B. That Council exercise its power as a "constructing authority" under the Acquisition of Land Act 1967 to resume the Land for road purposes  C. That the Chief Executive Officer be authorised to negotiate compensation and perform any other matters, arising out of the Acquisition of Land Act 1967 or otherwise, to effect the resumption of the Land  D. That if, in the opinion of the Chief Executive Officer, acquisition of the Land for appropriate compensation can be achieved through negotiation without commencing a resumption process, the Chief Executive Officer be authorised to acquire the Land for appropriate compensation  | Contract signed by CEO<br>25.06.2018 - to be noted in<br>Exec Sec report |

City Management, Finance and
Community Engagement Committee

Mtg Date: 17.07.18 OAR: YES

Authorisation: Sean Madigan

A4916081

17 July 2018

## MEMORANDUM

TO: ACTING MAYOR AND MEMBERS OF CITY MANAGEMENT, FINANCE AND

COMMUNITY ENGAGEMENT COMMITTEE

FROM: CHIEF EXECUTIVE OFFICER

RE: CHIEF FINANCIAL OFFICER POSITION TITLE

# **INTRODUCTION:**

This is a report by the Chief Executive Officer dated 17 July 2018 seeking Council approval to amend the position title of the Chief Financial Officer

# **BACKGROUND:**

The position of Chief Financial Officer is currently vacant and the recruitment process for the role is about to commence. The Chief Executive Officer is seeking the Council's approval to change the position title to Chief Operating Officer (Finance and Corporate Services) to better reflect the duties of the position.

## **RECOMMENDATION:**

That Council approve the change in title of the Chief Financial Officer position to Chief Operating Officer (Finance and Corporate Services).

Sean Madigan

**CHIEF EXECUTIVE OFFICER** 

City Management, Finance and
Community Engagement Committee

Mtg Date: 17.07.18 OAR: YES

Authorisation: Sean Madigan

Objective A4948667

10 July 2018

# MEMORANDUM

TO: MAYOR AND MEMBERS OF CITY MANAGEMENT, FINANCE AND COMMUNITY

**ENGAGEMENT COMMITTEE** 

FROM: CHIEF EXECUTIVE OFFICER

RE: QUEENSLAND AUDIT OFFICE INTERIM MANAGEMENT REPORT 2017-2018

## **INTRODUCTION:**

This is a report by the Chief Executive Officer dated 10 July 2018 providing an update on the audit of Council's financial statement for the 2017-2018 financial year.

# **BACKGROUND:**

The Queensland Audit Office (QAO) has completed its interim audit of the Council's financial statements for the 2017-18 financial year. The Auditor-General has now written to the Mayor providing a copy of the interim management report comprising a summary of issues formally reported to management relating to internal controls and financial reporting matters for attention.

Section 213 of the Local Government Regulation 2012 provides as follows:

- (1) This section applies if the auditor-general gives the mayor of a local government a copy of the auditor-general's observation report about an audit of the local government's financial statements.
- (2) An auditor-general's observation report, about an audit of a local government's financial statements, is a report about the audit prepared under section 54 of the *Auditor-General Act 2009* that includes observations and suggestions made by the auditor-general about anything arising out of the audit.
- (3) The mayor must present a copy of the report at the next ordinary meeting of the local government.

Whilst the report will be formally presented by the Acting Mayor at the next Council meeting as required by Section 213, it is also submitted to the Committee for information. It is usual practice for the report to be referred to the Audit and Risk Management Committee for consideration and further recommendations as to follow-up action.

# **ATTACHMENT**:

| Name of Attachment   | Attachment   |
|--|--------------|
| Correspondence from Queensland Audit Office dated 19 June 2018 | Attachment A |

# **RECOMMENDATION**:

That the Queensland Audit Office Interim Management Report 2017-2018 be referred to Council's Audit and Risk Management Committee for consideration.

Sean Madigan

CHIEF EXECUTIVE OFFICER



# Ipswich City Council and controlled entities

2018 Interim management report

19 June 2018

2 2 JUN 2018

App No:





Our Ref :

2018-4167 Lisa Fraser 3149 6132

19 June 2018

Mr W Wendt Acting Mayor Ipswich City Council PO Box 191 IPSWICH QLD 4305

Dear Mr Wendt

## 2018 Interim report

We present to Council our interim report for Ipswich City Council and controlled entities for the financial year ending 30 June 2018. In this report we detail the internal control and financial reporting issues we identified during our interim audit visit. It includes an assessment of the internal control environment, and a summary of significant control deficiencies, financial reporting issues and other matters identified to date. The *Auditor-General Act 2009* requires the auditor-general to report to parliament on an issue raised during an audit if he considers it to be significant.

This interim report is based on the audit work performed to 28 February 2018. This includes our assessment of the design and implementation, and operating effectiveness of controls.

If you have any questions or would like to discuss the interim audit, please contact me on 3149 6041 or Lisa Fraser on 3149 6132.

Yours sincerely

Patrick Flemming Sector Director

Enc.

cc. Mr Sean Madigan, Chief Executive Officer, Ipswich City Council

# **Audit progress**

## Summary

#### Scope

Planning

Our audit planning activities are complete. The external audit plan was issued on 7 February 2018.

Internal controls

We have tested the operating effectiveness of controls for the period 1 July 2017 to 28 February 2018 for revenue, expenditure and payroll.

We identified 14 new control deficiencies (four of these significant) during our interim testing. We have identified significant deficiencies in relation to:

- · Employees receiving termination payments through Deeds of Release
- Lack of detailed evidence to support action taken to verify vendor masterfile changes / additions
- · Financial delegations
- · Lack of automated controls surrounding financial delegations for purchase orders

We will continue our controls testing for the intervening period until the year end and provide you another update in our second interim management letter or closing report at the conclusion of the final audit testing.

Areas of audit significance

<u>Valuation and depreciation of assets</u> – We have commenced our audit on some early noncurrent assets testing and have raised two deficiencies in this area. The majority of our review over valuation and depreciation is planned as part of our second interim visit in June and our year end visit.

<u>Expenditure</u> – We have completed our review over expenditure and the procurement and contract management area. We have raised three significant deficiencies, two deficiencies and three other matters in relation to this area.

<u>Payroll</u> – We have completed our interim testing over payroll and termination payments. We have identified one significant deficiency and one deficiency in this area.

Revenue – We have completed our interim testing over revenue, other than developer contributions. We will finalise our review over developer contributions during our second interim visit.

Milestones

Management has provided external audit with shell financial statements by the milestone deadline of 31 May and has also provided a position paper on the impact of new accounting standards before the milestone due date of 30 June. Audit is in the process of reviewing these documents and providing feedback to management. Asset valuation results are to be submitted to external audit for review by 30 June 2018.

Financial Statements Not yet started.



# Internal control issues

# Summary & rating

The following table summaries our reporting on deficiencies in internal controls.

|  | deficiencies           |                                    | Number of deficiencies |                                    |        |
|--|------------------------|------------------------------------|------------------------|------------------------------------|--------|
| Internal control component   | Current<br>year issues | Prior year<br>unresolved<br>issues | Current<br>year issues | Prior year<br>unresolved<br>issues | Rating |
| Control environment  |                        |                                    |                        |                                    |        |
| Structures, policies, attitudes & values that influence daily operations               | 2                      | 0                                  | 0                      | 3                                  | •      |
| Risk assessment  |                        |                                    |                        |                                    |        |
| Processes for identifying, assessing & managing risk                                   | 0                      | 0                                  | 1                      | 0                                  |        |
| Control activities   |                        |                                    |                        |                                    |        |
| Implementation of policies & procedures to prevent or detect errors & safeguard assets | 2                      | 2                                  | 7                      | 4                                  | •      |
| Information and communication  |                        |                                    |                        |                                    |        |
| Systems to capture & communicate information to achieve reliable financial reporting   | 0                      | 0                                  | 1                      | 2                                  | •      |
| Monitoring activities  |                        |                                    |                        |                                    |        |
| Oversight of internal controls for existence and effectiveness                         | 0                      | 0                                  | 1                      | 0                                  | •      |

Number of significant

Number of deficiencies

# **Our ratings**

Effective

No significant deficiencies identified.

Generally effective

One significant deficiency identified.

Ineffective

More than one significant deficiency identified.

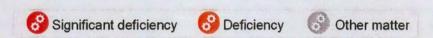
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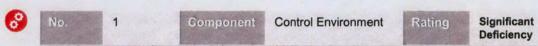
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# Significant deficiencies

The following table details significant control deficiencies (SD) identified through our audit as at 28 February 2018. It includes a response from management.

Our risk ratings are as follows—refer to Our ratings for more detail.





#### Employees receiving termination payments through Deeds of Release

In testing employee termination payments we identified four employees that were terminated through a 'Deed of Release'.

It is our understanding that these employees had encountered performance and/or health issues prior to the Deed being generated. Each of the Deeds varied in the agreed incentive provided to the employee, as detailed below:

- \* Employee A 16 weeks of standard pay on termination date,
- Employee B Paid as if attended work for 18 weeks, followed by 6 weeks standard pay on termination date,
- Employee C 8 weeks of standard pay on termination date, and
- Employee D 4 weeks of standard pay on termination date.

In addition there were inconsistent levels of documentation available to us to support the reason for each of these employees' terminations.

There is no policy or guidance on the scenarios where a Deed of Release is appropriate, nor the level or type of supporting documentation required. There is also no framework for establishing a reasonable payout amount.

#### Implications

Payments made under a Deed of Release could result in potential misuse of the current system, may be seen as favouring particular employees, and could expose council to unnecessary reputational risks.

# Significant deficiencies



No.

Compone

Control Environment

Rating

Significant Deficiency

Employees receiving termination payments through Deeds of Release - Continued

#### QAO recommendation

It is recommended that council cease providing termination payments to employees under a Deed of Release until appropriate policies or guidance are in place. Council should also ensure that appropriate documentation exists to support all payments to ensure consistency and transparency.

In addition, council should ensure an appropriate performance management policy is in place and uniform processes are adhered to when dealing with performance issues. Employees should be made aware that failure to perform in their roles and responsibilities and an unsatisfactory performance management process can result in termination of their employment.

## Management response - A/CFO

Management acknowledges the audit findings and agrees with the recommendation to develop a guideline to assist in ensuring the terms of any deed are appropriate and that the guideline includes escalation to the CEO and possibly Council where terms exceed certain levels (eg weeks or amounts.)

Each Deed of Release was entered into after consultation between the HR Team and the Department Head. The terms of the deeds took into consideration a number of factors and the risks are assessed accordingly including age of employee, years of service, possible success of an Industrial Commission claim etc.

Before entering into three of the deeds noted by audit, Council obtained independent medical assessments as part of determining the appropriate strategy to resolve medical and sick leave issues and mitigating the risks to Council.

Responsible officer

TBA

Status

Management undertaking for corrective action

Action



# Significant deficiencies



Vo.

Component

Control Activities

Rating

Significant Deficiency

Lack of detailed evidence to support action taken to verify vendor masterfile changes / additions

During our testing of 15 vendor masterfile additions/changes the following deficiencies were noted:

- 8 vendor masterfile changes/additions lacked evidence that an independent check of vendor details was performed prior to entering into Oracle.
- 3 documents tested were only evidenced as reviewed when the sample was selected by audit (as much as six months later).
- 1 document lacked segregation of duties, with the same person requesting the vendor to be created, independently confirming the vendor details as correct through communication with the vendor, and also performing the review of the details in the system.
- 1 change in masterfile details was confirmed through "reply" email to the supplier. This email address
  was not the email address recorded in Oracle as the contact details of the supplier. Based on the
  information in this email, the bank details of this vendor were changed.

It is also noted that evidence of entering details into the system, the independent review of details entered into the system against supporting documentation, and finance manager review is performed through email chain communication. The wording included in the email chain lacks transparency to understand what processes have been undertaken prior to sending the email.

We acknowledge that a new supplier form was implemented in October/November 2017. However, we continued to note exceptions in these updated forms.

#### Implications

Increased risk of unauthorised or inappropriate changes being made to vendor masterfile records, which may result in duplicate payments, payments being made to incorrect bank accounts or fraud.

# Significant deficiencies



No.

2

Component

Control Activities

Rating

Significant Deficiency

Lack of detailed evidence to support action taken to verify vendor masterfile changes / additions - Continued

#### QAO recommendation

It is recommended that all employees are reminded of the importance of this control and methods of deceit that have been used as part of fraudulent masterfile changes in the past. When asking for supporting documents from the vendor (e.g. sample invoices, information on letterheads) ensure employees exercise appropriate levels of scepticism as part of this review.

It is recommended that the new supplier form (and the internal request for new supplier - requested by AP form) be updated to:

- include a sign off from the preparer to evidence the entering of the details in the system.
- include a sign off from the reviewer to evidence checking of the details in the system against supporting documentation
- expand the check box relating to the independent check of supplier provided details with the supplier to include the date contact was made and the name of the contact at the supplier.

It is recommended that in relation to changes to vendor details, a vendor detail change form is created and:

- includes a sign off from the preparer to evidence the entering of the details in the system
- includes a sign off from the reviewer to evidence checking of the details in the system against supporting documentation
- includes a section to confirm an independent check of supplier provided details with the supplier to
  include the date contact was made and the name of the contact at the supplier.

#### Management response - A/CFO

Management acknowledges and agrees with audit in regards to the importance of independent checks as part of the process of changing or adding vendor masterfiles and agrees to further review the process to provide specific evidence of the independent checks that are currently being undertaken.

Employees are very aware of importance of the control measures around master file changes and supplier set up and have been undertaking independent checks prior to the more recent increased risk.

Management has previously updated the supplier set up process and forms which includes 3 levels of review and notes that all the deficiencies raised (other than 1) were based on the old forms which management acknowledged to audit, could have more clearly evidenced the independent review undertaken.

Responsible officer

TBA

Status

Management undertaking for corrective action

Action date

# Significant deficiencies



No.

3

Component

Control Environment

Rating

Significant Deficiency

#### Financial delegation deficiencies

Audit compared Council's Instruments of Sub-Delegation to the financial delegations within the Oracle system. The following was noted:

1. Council has in place eight different Instruments of Sub-Delegation for Contracts and Purchasing. Six of the Instruments of Sub-Delegation are for a dollar \$ limit. The other two Instruments of Sub-Delegation are for positions i.e. Procurement Manger and Department Heads. Audit noted these Instruments of Sub-Delegation are not signed as approved by the Chief Executive Officer. Each instrument includes a specific section for approval and sign-off by the Chief Executive Officer.

In accordance with sec 260 of the *Local Government Act 2009*, each local government must establish a register of delegations:

- (1) The chief executive officer must establish a register of delegations that contains the particulars prescribed under a regulation.
- (2) The chief executive officer must record all delegations by the local government, mayor or the chief executive officer in the register of delegations.
- (3) The public may inspect the register of delegations.
- 2. The Instruments of Sub-Delegation for Contract and Purchasing appear to have not been recently reviewed by council and therefore out of date. The conditions of each Instrument of Sub-Delegation specifically mentions that this delegation is to be reviewed annually.
- 3. Financial delegations in Oracle for "approve purchase requisitions" by position has inconsistencies with the Instruments of Sub-Delegation. The following exceptions in each level were noted where the positions in Oracle could not be located on the Instruments of Sub-Delegation for the relevant dollar \$/position approval.

| Instrument of Sub-Delegation | on Inconsistencies within Oracle |
|------------------------------|----------------------------------|
| Level 1: \$2 000             | 7                                |
| Level 2: \$5 000             | 23<br>14<br>17                   |
| Level 3: \$15 000            | 14                               |
| Level 4: \$50 000            | 17                               |
| Level 5: \$150 000           | 1                                |
| Level 6: \$500 000           | 0                                |
| Procurement Manager          | 0                                |
| Department Head              | 0                                |
| Total Exceptions             | 0                                |

## Significant deficiencies



No. 3 Component Control Environment Rating Significant Deficiency

Financial delegation deficiencies

Inappropriate financial delegations increases the risk of fraud and payments for unauthorised or inappropriate transactions.

#### QAO recommendation

We recommend that a full review be completed over the delegations both within the Instruments of Sub-Delegation and Oracle.

A complete delegations register be created (whether it takes the form of the Instrument of Sub-Delegation or another form).

The Local Government Regulation 2012, s305.1 details that the delegations register must include:

- (a) the name or title of the person, or the name of the committee, to whom powers are delegated; and
- (b) a description of the powers delegated, including the provisions under a Local Government Act permitting or requiring the exercise of the powers; and
- (c) if the delegation was by the local government—a summary of the resolution by which powers are delegated, including—
  - (i) the date of the resolution; and
  - (ii) a summary of any conditions to which the delegation is subject; and
  - (iii) if the resolution is numbered—its number.
- (2) The chief executive officer may include any other information in the register the chief executive officer considers appropriate.

We fully encourage a regular review of the delegations register and financial delegations embedded in Oracle to ensure that they are current and relevant.

## Management response - A/CFO

Management agrees with the recommendation to review delegations within Oracle and the Instruments of Sub-Delegation.

Management will review the process of CEO sign off on the Financial Delegation Summary Report and the update and signing of the Instruments of Sub-Delegation.

Responsible officer

TBA

Status

Management undertaking for corrective action

Action date

# Significant deficiencies

4



No.

Component

Control Activities

Rating

Significant Deficiency

#### Lack of automated controls surrounding financial delegations for purchase orders raised

In our review of procurement, we assessed all purchase orders approved in the current year to 28 February 2018. We understand that currently, financial delegation and approval occurs for each individual purchase requisition and our testing of these did not identify any significant exceptions.

Current system design and workflow practices allow for a combination of previously authorised purchase requisitions to form a single purchase order to a vendor, where the combined value of the purchase order had exceeded the delegation level of the highest approving officer. From our analysis, although minor in volume (96 purchase orders), it represented approximately 10% of the value of all purchase orders.

#### Implications

In these instances we would consider that the automated workflow controls are not sufficient to provide protection to council from unauthorised or fraudulent activity.

#### Recommendations

We recommend that automated workflow controls and application of financial delegations be reviewed where the cumulative grouping of requisitions to a purchase order exceeds that of the initial delegate. In such circumstances, we suggest that such purchase order be re-submitted for review and approval by an appropriately delegated officer.

#### Management response - A/CFO

Management will review the circumstances in which the cumulative total exceeds the level of the approver and identify exceptions to Council's processes or financial delegations. Management will also explore system workflow changes or exception reporting to monitor additional lines on purchase orders.

Management confirms that financial delegation is applied to the approval of the requisition with system workflow controls. Management agrees that a requisition can be added to a new line of an existing purchase order which as a cumulative total may exceed the delegated level of the requisition approver. An example is a variation to a construction contract is added as a new line with full details of the variation.

Responsible officer

TBA

Status

Management undertaking for corrective action Action date



# **Deficiencies**



No.

5

Component

Risk Assessment

Rating

**Deficiency** 

## **Enterprise Risk Management**

Council is currently in the process of actively completing an enterprise risk management review. This process has been evolving since April 2016. An enterprise risk management framework was approved on 19 July 2017 with council adopting the enterprise risk management policy on 22 August 2017. This is expected to also incorporate procurement risk and link to procurement plans developed by council officers.

Strategic and operational workshops have been held within council departments resulting in both a strategic and operational risk register being drafted.

Both the strategic and operational risk registers are yet to be reviewed by the acting CEO.

We understand go live date is 1 July 2018 with all risk registers being reviewed, approved and operational in the CAMMS system.

Training will also be rolled out to council staff after 1 July 2018.

Control and risk treatment plans and development of a specific fraud risk register is planned for phase 2 of the enterprise risk management project. We also note that the Fraud Control Plan is due for review.

#### **Implications**

Risk management is a critical and integral part of good management practice and corporate governance.

#### QAO recommendation

We recommend that council continues to actively implement the enterprise risk management review with implementation of stage 2 to include training for staff, implementation of control and risk treatment plans, development of a fraud risk register and review of the fraud control plan.

Both the enterprise risk management framework and enterprise risk management policy will also need to be updated due a change in the risk management guidelines.

#### Management response - A/CFO

Management notes audit observations and recommendations and will continue to implement the Enterprise Risk Management Framework.

Responsible officer

TBA

Status

Management undertaking for

corrective action

Action date

### **Deficiencies**



No.

6

Component

**Control Activities** 

Rating

Deficiency

## Non-compliance with community and citywide donations policy

The Community and Citywide Donations Policy stipulates that 'if the maximum amount of any single/cumulative donations for any one applicant or project in any financial year is more than \$5,000 from any particular divisional, citywide or community capital project allocation, the allocation will be required to be approved by the CEO in consultations with the Mayor and Deputy Mayor'. No such further approval was obtained for the following two payments that had a cumulative total exceeding the \$5,000 threshold.

#### Organisation

Cumulative total to date

**Bundamba State Secondary College** 

\$5 277

Northern Suburbs Senior Rugby League Football Club

\$14 000

#### Implications

Non-compliance with the Community and Citywide Donations Policy:

- increases the risk that inappropriate expenditure could be incurred.
- reduces transparency associated with good governance practices.
- reduces the reliance that management can place on the established system of internal controls.

# QAO recommendation

We recommended that where cumulative donations for any one applicant or project in any financial year is more than \$5,000, that the relevant approval be obtained in accordance with the Policy. Inclusion of an ACNC number in the donations register will assist council to easy identify cumulative totals. Presently organisations are entered on the donations register in all different name formats.

#### Management response - A/CFO

Management agrees to review its process to determine the appropriate way to monitor cumulative totals of donations.

Responsible officer

TBA

Status

Management undertaking for corrective action Action date



## **Deficiencies**



No

7

Component

Information and Communication

Rating

**Deficiency** 

# Redundant purchase order data in Oracle

Audit was advised that all purchase order requisitions, irrespective of their status, are retained within Oracle. We reviewed the open purchase order listing as at 21 March 2018 and observed a significant volume of purchase orders which appear to be old, redundant or irrelevant, with some purchase orders dating back to 2008.

#### Implications

Redundant data regarding open purchase orders adds further complexity to procurement management and reporting by Council management, and may increase the risk of fraud.

## QAO recommendation

We recommend that Council

- · regularly review the status of all open purchase orders
- investigate long outstanding orders and closing these where necessary.

#### Management response - A/CFO

Management agrees with the recommendation to undertake a review of open orders and processes around closing of orders.

Management notes that within the old purchase orders within Oracle, 43 in total are from 2011 or earlier including 1 from 2009 and 2 from 2008. It should be noted there is no risk to Council reporting as a result of these orders.

Responsible officer

TBA

Status

Management undertaking for corrective action

Action

# **Deficiencies**



No.

8

Component

**Control Activities** 

Rating

Deficiency

#### Payroll Masterfile changes

Audit tested controls over masterfile changes to ensure that masterfile changes are reviewed by an independent senior officer and approved before each weekly pay run is processed.

Results of testing indicated that there is supporting documentation attached for each of the payroll masterfile changes. There are also signs of review and approval by the independent officer each pay run.

However, testing provided 2 instances where the independent senior officer failed to sign off approval for the changes.

#### Implications

The absence of an independent review process over all payroll masterfile changes detracts from the accountability of those processing changes, decreases the likelihood of errors being detected and increases the risk of unauthorised or fraudulent transactions being processed without detection.

## QAO recommendation

We recommend that the listing of masterfile changes be signed and dated by an independent senior officer as evidence of review.

#### Management response - A/CFO

Management acknowledges and agrees with the recommendation.

Responsible

TBA

Status

Management undertaking for corrective action

Action date



# **Deficiencies**



No. 9 Component Control Activities Rating

ating Deficiency

#### Capitalisation date of assets

## **WIP Additions**

During interim testing of WIP additions, it was identified that capitalisation dates were not consistent with the date of practical completion. In some instances, 12 months had passed from practical completion to the assets being capitalised in the fixed asset register.

#### **Donated Assets**

During interim testing of donated assets, it was identified that the depreciation start date as recorded in the fixed asset register is not consistent with the on-maintenance date as communicated by the Planning and Development Department. The date currently being used by asset accountants is the date of the memorandum from the Technical Engineering Officer to the Principal Development Engineer advising that the projects are completed and that the on-maintenance dates (as advised by the Planning and Development Department) be adopted and approved.

#### **Implications**

Misstatement of depreciation and asset values due to inaccurate capitalisation dates.

## QAO recommendation

It is recommended that WIP additions be capitalised based on the practical completion date and when the assets are ready for use.

It is recommended that donated assets depreciation start dates (capitalisation of assets) accurately reflect the on-maintenance date as advised by Planning and Development.

#### Management response - A/CFO

Management acknowledges audit findings and recommendation. Management agrees to utilise the onmaintenance date for capitalisation unless there is a specific reason why there has been a delay in accepting the donated assets. For example Council has identified works not being accepted on-maintenance for a period of nearly two years as "no recommendations have previously been made for acceptance of works on-maintenance due to major outstanding issues".

These circumstances will we investigated on a case by case basis to determine the appropriate capitalisation date when Council has accepted legal responsibility for the asset.

Responsible officer

TBA

Status

Management undertaking for corrective action

Action date

## Deficiencies



0.

10

Component

**Control Activities** 

Rating

Deficiency

#### Accuracy and completeness of PPE reconciliation

During interim testing, audit identified errors within the PPE reconciliation.

The reconciliation did not always tie to supporting reports and included values against line items which would be expected to be questioned as part of the preparation and review processes (e.g. revaluation values recorded in a year where a revaluation is yet to be undertaken).

Audit has consistently encountered issues with the PPE reconciliation, with similar difficulties noted during prior year testing.

#### Implications

There is an increased risk that errors in the PPE reconciliation may not be detected in a timely manner.

#### OAO recommendation

It is acknowledged that a monthly reconciliation of the property, plant and equipment general ledger accounts is completed and signed as reviewed. Based on the number of errors found in the PPE reconciliation over the years, it is recommended that staff preparing and reviewing the reconciliation receive 'refresher' training to ensure errors are picked up in a timely basis in the future.

#### Management response - A/CFC

Management agrees and will review the reconciliation and discuss with appropriate staff.

Responsible

TBA

Status

Management undertaking for

corrective action

Action date



#### **Deficiencies**



No.

11

Component

Monitoring

Rating

Deficiency

#### Internal audit plan requires updating

Whilst we acknowledge that the Internal Audit 3 year strategic audit plan 2017 - 2020 touches on the organisation's operational risks, more could be done to closer align the specific organisational risks to the annual internal audit plan. We also acknowledge that Council is maturing its risk management processes and council's strategic and operational risk registers are currently in draft (refer to issue number 5 of this report).

However, Local Government Regulation 2012, s207 requires that for each financial year, a local government must prepare an internal audit plan that includes statements about—

- (a) the way in which the operational risks have been evaluated; and
- (b) the most significant operational risks identified from the evaluation; and
- (c) the control measures that the local government has adopted, or is to adopt, to manage the most significant operational risks.

Through review of the 2017-18 Internal Audit Plan it was noted the above requirements have not been documented in the annual plan.

#### **Implications**

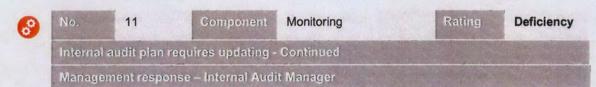
Non-compliance with Local Government Regulation 2012.

## QAO recommendation

It is recommended that the annual internal audit plan should link to the strategic and operational plan of council and the plan should make reference to:

- how the operational risks have been evaluated
- how fraud risks have been evaluated
- the most significant operational risks
- the control measures that council has adopted, or is to adopt, to manage the most significant operational risks
- the control measures that council has adopted, or is to adopt, to manage the most significant fraud risks

# **Deficiencies**



ICC is currently in the process of completing an enterprise risk management review (refer to deficiency number 5 of this report). ICC's Operational Risk Register is currently being drafted. When this register has been approved, the annual internal audit plan will be updated to incorporate significant operational risks and the control measures adopted by ICC in relation to the management of these risks. The ICC Fraud Risk Register is planned to be developed under phase 2 of the enterprise risk management review. Fraud risks will also be evaluated and aligned to the Fraud Risk Register.

Responsible officer Freddy Beck Status Action date



# **Deficiencies**



No.

12

Component

**Control Activities** 

Rating

Deficiency

# Security configuration for Active Directory

We identified inconsistencies between Council's ICT Password Management Directive to the password security setting to access Council's network (Active Directory). They are as follow:

| Area   | ICT Password Directive   | Active<br>Directory<br>Setting | Impact – Active<br>Directory setting<br>as compared to<br>ICT Directive |
|--|--|--------------------------------|---|
| Password length  | 8 characters   | 7<br>characters                | Weaker  |
| Maximum password age (i.e. the period of time that a password can be used before the system require the user to change it) | 42 days  | 60 days                        | Stronger  |
| Minimum password age (i.e. the period of time that a password must be used before the user can change it)                  | No minimum duration  | 10 days                        | Weaker  |
| Password history (i.e. the number of unique password before an old password can be reused)                                 | 5  | 10                             | Stronger  |
| Password complexity requirement  | Do not use<br>passwords that are<br>easily guessable or<br>possible to crack | Disabled                       | Weaker  |

#### **Implications**

Inconsistency in application of Council's security policy.

#### QAO recommendation

We recommend that Council review and update the Active Directory security policy and ICT Password Directive.

# Management response

ICT management acknowledge the deviation in the current password settings to the directive. ICT Governance are working through a process to implement and report on the compliance of the ICT Policy and supporting directives. ICT Management have issued a request to the responsible party to have the deviation corrected.

Responsible officer

Tim Allen

Status

Management undertaking for corrective action

Action date

30/06/18



## **Deficiencies**



No.

13

Component

**Control Activities** 

Rating

Deficiency

Managing system access for users who changed their roles and responsibilities in Council

Council does not have a consistent process to notify ICT about users who are terminated and/or change their roles and responsibilities in Council.

We compared the list of terminated personnel from 2016 to 2018 to the list of users who can access Council's network and Oracle eBusiness system. We found that there are 27 terminated personnel who still have access to Council's network. Seven of these users also have access to Oracle eBusiness system.

Council advises us that it re-engaged these users for different roles and responsibilities following their terminations. ICT, however, did not receive notification from human resource or business unit that they have terminated these users from their previous roles and responsibilities.

We understand that ICT has processes to remove all group memberships that the user belongs to during the termination process and therefore remove all the access privileges that the users have in the systems. ICT also need to individually add group memberships when they reactivate the accounts for returning users. This process ensures that users will not retain access to system and information that they no longer required when they change roles and responsibilities in Council. This process, however, is dependent on notification from business or human resource team to ICT.

#### Implications

There is an increase risks that Council does not remove access to system and information for users who no longer require them. Users can accumulate access to system and information as they change roles and responsibilities within Council.

# QAO recommendation

We recommend that Council:

- establish a process to notify ICT when it terminates or transfers users from their current roles and responsibilities.
- consider an automated solution for ICT notification in the HRIS/e-Hub implementation, if possible.

#### Management response

ICT management acknowledge the QAO observations and will apply corrective actions to recommendations provided.

Responsible officer

Tim Allen

Status

Management undertaking for corrective action Action

30/11/18



# **Deficiencies**



No.

14

Component

**Control Activities** 

Rating

Deficiency

# Managing access to Council's network (Active Directory)

We noted that there are 116 user accounts in Active Directory that do not require users to change their password regularly (i.e. passwords set to never expire). This include eight user accounts that belong to ICT vendors.

#### **Implications**

Unauthorised access to the system increases the risk of fraudulent activities and transactions.

#### QAO recommendation

We recommend that Council:

- 1. review the appropriateness of the user accounts that are set with password to never expire.
- 2. establish a process to authorise and monitor ICT vendors accessing council's network.

#### Management response

ICT management acknowledge the observations and will take action to address recommendations and monitor compliance.

Responsible officer

Tim Allen

Status

Management undertaking for corrective action

Action

30/09/18



Component

## Other matter



No.

5

Information and Communication

Rating

Other matter

Current contract management reporting may not readily assist in analysing and reporting over procurement

We acknowledge the efforts of Council to improve data collection and management reporting around procurement and contract management. In our enquiries, the collation and production of these reports is not timely for management and requires substantial resources to prepare.

Furthermore, there is no defined and documented quality review process. We also note that a dashboard was trialled in October 2017 but has not yet been rolled-out.

#### QAO recommendation

We recommend the following to optimise and standardise procurement reporting to ensure consistency and timeliness in reporting information for managing procurement activities.-

- Provide early reports at a frequency that enables managers to be responsive to issues and to aid in timely decision making, including reporting against KPI's or other such metrics.
- Consider the cost/benefit of having standardised reports developed and made available in real time with information accessible by management as needed.
- Provide associated training and a defined and documented quality review process to ensure the relevance and reliability of the information provided.

#### Management response - A/CFO

Management acknowledges audit recommendations and will review the recommendation and procurement reporting as part of Council's continuous improvement of the procurement functions.

Council also intends to undertake a review of the procurement structure and contract administration during the 18/19 financial year.

As noted a procurement dashboard has been prepared and it is to be rolled out live through Microsoft BI when Office 365 has been implemented. The procurement team have also drafted KPI's for monitoring and reporting.

Responsible officer

TBA

Status

Management undertaking for corrective action Action date