

2016–2017 ANNUAL REPORT

IPSWICH

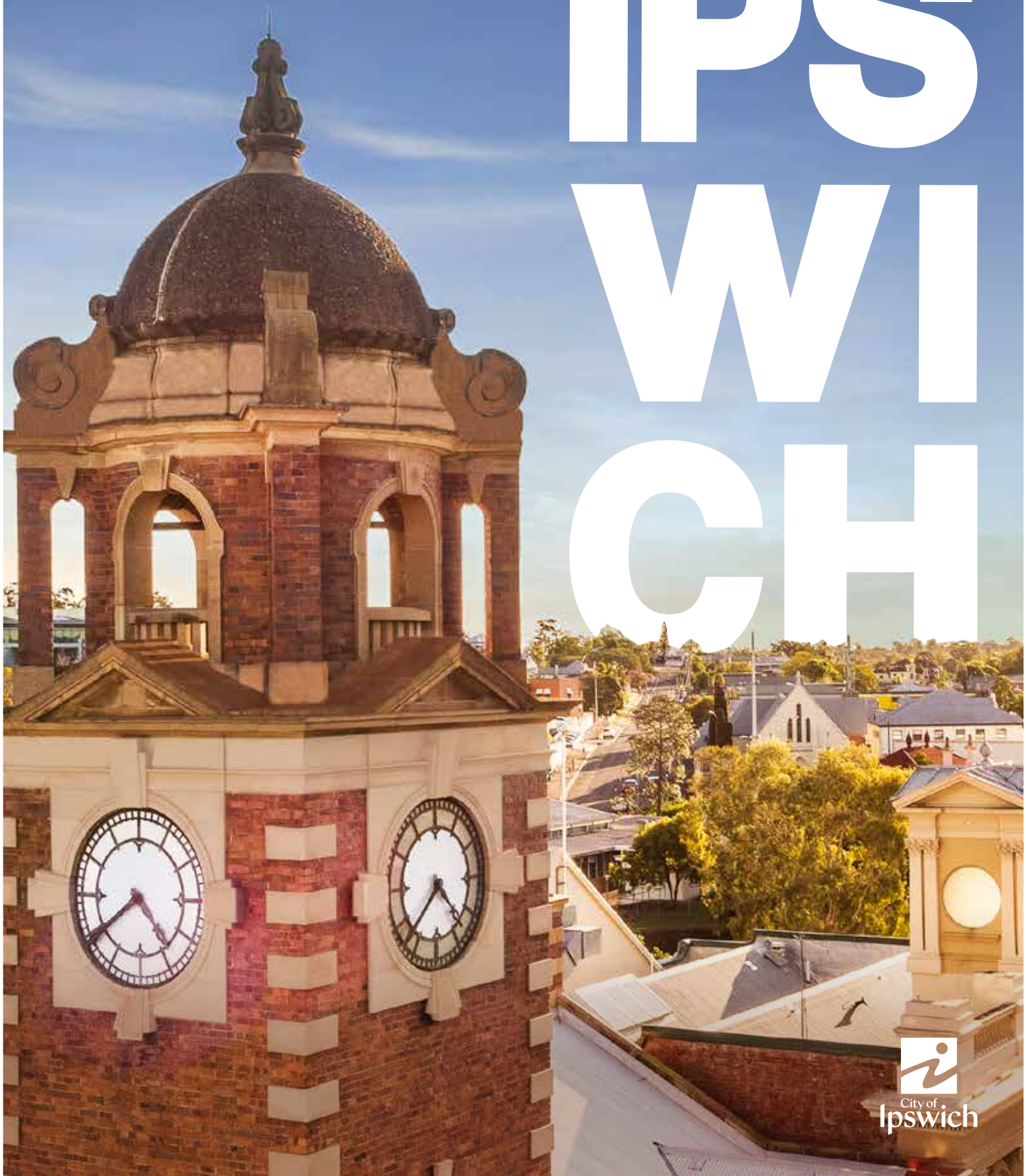




Table of Contents

About Us	2	Progressive Development and Enhanced Performance	70
Ipswich in Figures	2	Ipswich City Properties Pty Ltd	71
Advance Ipswich	3	Ipswich City Developments Pty Ltd	71
Message from the Mayor	4	Ipswich City Enterprises Pty Ltd	71
Message from the Chief Executive Officer	5	Ipswich City Enterprises Investments Pty Ltd	72
Our Elected Representatives	6	Ipswich Motorsport Precinct Pty Ltd	72
Councillor Paul Pisasale	6	Ipswich Waste Services	74
Councillor Paul Tully (Deputy Mayor)	7	Major Highlights.....	75
Councillor David Morrison	7	Performance and Corporate Objectives.....	75
Councillor Kerry Silver.....	8	Financial Statements	77
Councillor Kylie Stoneman	8	Statutory Information	78
Councillor Wayne Wendt.....	9	Equal Employment Opportunity and Diversity.....	79
Councillor Cheryl Bromage	9	Public Sector Ethics Disclosures.....	79
Councillor Andrew Antonioli	10	Internal Audit	79
Councillor Charlie Pisasale.....	10	Committee Meetings.....	81
Councillor Sheila Ireland.....	11	Australian Government and Financial Assistance Grants (FAGs) ..	82
Councillor David Pahlke.....	11	Grants to Community Organisations.....	82
Ipswich City Council at a Glance	12	Senior Contract Remuneration	82
Ipswich in Profile	12	Councillor Remuneration.....	83
Divisional Map	14	Our Policies	84
Executive Organisational Structure	15	Expenses Reimbursement Policy.....	85
Our Team	16	Revenue Policy.....	87
Arts, Social Development and Community Engagement Department	17	Rate Concession Policy.....	90
Economic Development and Marketing Department	17	Pensioner Remission of Rates Policy	92
Finance and Corporate Services Department	18	Debt Policy.....	94
Health, Security and Regulatory Services Department.....	18	Rural Fire Resources Special Levy	95
Infrastructure Services Department	19	Administrative Action Complaints.....	95
Planning and Development Department	19	Code of Competitive Conduct	95
Works, Parks and Recreation Department	19	Changes to Tenders	95
Community Financial Report	20	Orders, Recommendations and Assessments.....	96
Corporate Plan Progress	24	Overseas Travel.....	96
Operational Plan Progress	46	List of Registers	97
Our Major Initiatives	60	Services, Facilities or Activities Supplied by another Council....	97
Celebrating Our Achievements	66	Beneficial Enterprises	97
		Annual Financial Statements	98

About Us

Ipswich is not just a city rich in heritage, it is also one of the fastest growing regions in Australia with a growth rate of 2.9 percent in 2016-2017.

At the geographical centre of south east Queensland the city is renowned for its architectural, natural and cultural heritage. Ipswich residents proudly preserve many of its historical buildings and homes. There are more than 6,000 heritage-listed sites.

It's often said that old cities make the best new cities.

Ipswich is well positioned for future sustainable growth with easy access to the national road network. Ipswich is a 40 minute drive from Brisbane, a 60 minute drive from the Gold Coast and a 60 minute drive from domestic and international air and sea ports.

Ipswich offers all the modern facilities and attractions of a progressive and innovative city. Attractions include the Ipswich Art Gallery, the Workshops Rail Museum, steam trains, wineries, cafes, restaurants, cinemas, shopping centres and more than 500 parks.

The city hosts regular national and local festivals and events such as the Ipswich Cup - the city's annual major horse racing carnival, drag racing's finest at the Winter nationals held at Willowbank Raceway, Supercars at Queensland Raceway, Ipswich Festival, Ipswich Show and the annual CMC Rocks country music festival.

The current population of 200,000 will increase substantially by 2041 to more than half a million.

Infrastructure must also keep pace with population growth.

The city has as a strong economic base and more than 70,000 local jobs. The top three sectors of employment are technical, trades and professionals.

One of the city's challenges is to increase the jobs to residents' ratio in the years ahead. To help meet this goal a number of strategic priorities are in place to attract new business investment and jobs growth.

The demographic profile of Ipswich confirms a median age of 32, with a higher proportion of pre-schoolers and lower proportion of persons at post retirement age than the rest of regional Queensland.

Education plays an important role in the local economy with two university campuses and a wide choice of private and state government schools.

Ipswich is alive and leading the way in tourism, sport, industry, digital technology, education and residential development.

Ipswich in Figures

As at 30 June 2017, Ipswich was responsible for the following:



48 vehicular bridges



158 pedestrian bridges



754 bus stops



5 cemeteries



2,268,956 square metres of drainage infrastructure (basins and open drains)



52,734 drainage structures



1,144,814 metres of drainage mains



1,777,670 square metres of footpath



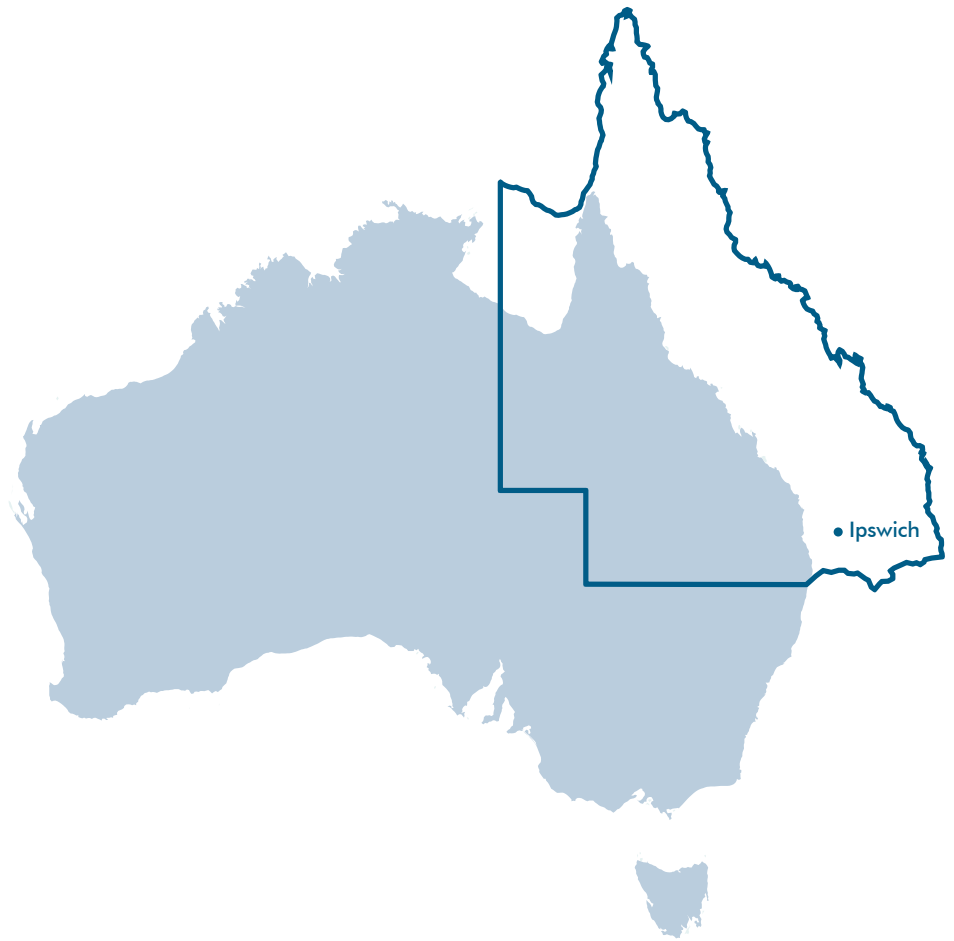
2,039,474 metres of kerb

Advance Ipswich

Advance Ipswich provides a renewed and contemporary focus for the future of the City. It responds to the current unprecedented pace of growth and change occurring. As a result of a strong community engagement process, the people of Ipswich identified the need to conserve many aspects of our lifestyle and environment, yet grow the economy and jobs.

Jobs, growth and liveability provide a simple yet effective way of describing Council's key strategic outcomes.

Advance Ipswich acknowledges the influences that are changing the City, but recognises that solutions rest in a combined effort involving Ipswich City Council, other levels of government, non-government organisations, the business sector and the community.



307,817 square metres of median strips



69 memorials



12,285,199 square metres of park



110 parking meters



73,885,208 square metres of natural areas



1,828,354 metres of constructed and formed roads



39,184 road and regulatory signage



101 traffic signals

Message from the Mayor

The year under review in this Annual Report was one of significant achievement for Ipswich City Council. Major Council project initiatives as well as the growing economic momentum in the city provided us with a sound footing for progressing the Council's overall strategic objectives for its communities. Ipswich has a long and proud history of focussing on initiatives that promote the interests and wellbeing of the people and the businesses in its area. That focus continued during 2016-2017 and remains a priority in our decision-making.

The Council was particularly pleased to be able to bring to fruition the following key projects and outcomes:

- Ipswich CBD Revitalisation Project
- Completion of the 2016-2017 Health and Amenity Plan
- Completion of the Ipswich City Council's Sustainability Strategy
- Completion of the Redbank Plains Road Upgrade – Stage 2
- Design of Criterium Track (Ipswich Cycle Park) for Delivery in 2017-2018
- Implementation of the Smart City Program
- Introduction of the Destination Management and Marketing Plan
- Beautiful Ipswich Initiative
- Deebing Creek Corridor Plan – Council's 4th Corridor Plan providing a strategic view of integrated network planning within an urban creek catchment
- Review of planning and development systems and processes to enable a smooth transition to the new Queensland Planning Act, whilst continuing to deal with one of the most significant growth periods in the history of the Ipswich Local Government area
- Council adopted a new Corporate Plan based on its Advance Ipswich Plan.

Notwithstanding some significant challenges culminating towards the end of the financial year the financial statements indicate a very strong and resilient local government, keen to capitalise on its natural advantages and strategic position in south-east Queensland. It will be Council's aim in the coming year to build upon the foundations being re-established to grasp the bright future the City deserves.

Mayor Andrew Antonioli
City of Ipswich



Message from the Chief Executive Officer

Council's Annual Report is a statutory document required to provide a public explanation of Council's response during the past year to progressing the objectives and strategies contained in its Corporate Plan. It is also an accountability document containing information about the governance, financial and legislative compliance aspects of Council's operations.

The 2016-17 financial year has been a continuance of the very active and progressive program of works and services aimed at creating a strong and sustainable Ipswich Local Government area. At a broad level this report describes the strategic outcomes being progressed and, in a more specific level, each of the Council's operational departments has provided specific examples of the outcomes achieved across the functional delivery areas during the year.

A great deal has been achieved over the past year with some major initiatives secured that represent a significant step forward in cornerstone programmes such as Safe City and the CBD revitalisation. The Council's organisation has responded well in continuing to service the communities of Ipswich in the face of a range of challenges.

An important aspect of Council's operations is the degree to which outcomes achieved through constructive partnerships with community groups, government agencies and businesses in the City. The past year has seen these relationships develop further with high prospects for these to strengthen even further in the future. As a result of an organisational project aimed at focussing our effort on a simple value statement, Council staff have recently developed the following declaration of our commitment:

*"Together we proudly enhance
the quality of life for our community"*

This will be the organisation's by-word for the coming year.

Gary Kellar
Acting Chief Executive Officer



Our Elected Representatives



Paul Pisasale
Mayor

Councillor Paul Pisasale resigned from office on 6 June 2017, Councillor Paul Tully became Acting Mayor and Councillor Cheryl Bromage became Acting Deputy Mayor.



Councillor Paul Tully
Deputy Mayor
Division 2

Councillor Paul Tully was first elected on 31 March 1979 as the youngest Councillor elected to the Ipswich City Council in the City's history since 1860. He is currently the longest-serving member of the Ipswich City Council, over 38 years. He is Queensland's longest-serving Councillor.

Councillor Tully holds a Law Degree from the University of Queensland and is a Justice of the Peace (Qualified). He is a Registered Australian Migration Agent and is the National Convenor of Australian Republicans for an Elected President (AREP).

Councillor Tully is Chair of City Management, Finance and Community Engagement Committee, Deputy Chair of: Planning, Development and Heritage Committee; Audit Committee; City Management, Finance and Community Engagement Board and Policy and Administration Board. He is Chairman of Directors of Ipswich City Enterprises Pty Ltd and Ipswich City Properties Pty Ltd, Director of Ipswich City Developments Pty Ltd and Ipswich Motorsport Precinct Pty Ltd, Director of City of Ipswich Community Fund Ltd and member of Springfield Community Facilities Advisory Board.

Councillor Tully is Deputy Chair of Ipswich Rivers Improvement Trust (IRIT), Delegate to Local Government Association of Queensland (LGAQ), Member of LGAQ Audit and Compliance Committee, Queensland Executive Member of the Australian Mayoral Aviation Council, National Secretary of Australian Local Government Nuclear Free Zones Secretariat and Director of South East Qld Community Telco Limited and is involved with numerous local community organisations.

Councillor Tully is married to Liza and lives locally in Division 2 with their two children John Paul and James. He has lived in Ipswich for 43 years.



Councillor David Morrison
Division 1

Councillor David Morrison has represented Division 1 since 2000. Division 1 includes Camira, Springfield, Springfield Lakes, Springfield Central, Brookwater and Carole Park.

He is Chairperson of the City Works, Parks, Sport and Environment Committee, Deputy Chairperson of the City Infrastructure and Emergency Management Committee and a member of the Arts and Social Development Committee, Planning, Development and Heritage Committee, Economic Development, Tourism and Digital City Committee, City Management, Finance and Community Engagement Committee, Specific Purposes Committee and the Audit Committee, plus a number of other community boards and committees.

Council Morrison has lived in Camira for over 45 years. He is married to Susan and they have three adult children.



Councillor Kerry Silver
Division 3

Councillor Kerry Silver was elected at the March 2016 local government election. Prior to nominating as a candidate, Councillor Silver had worked as Electorate Officer for former Deputy Mayor and Councillor for Division 3, Victor Attwood since 2003.

This experience gave her a thorough understanding of what is required at a Local Government level to represent the constituents of Division 3. Together with her State Government experience within the Premier's Department from 1998, Councillor Silver has taken a pragmatic approach to collaborating with and working for her Division.

In addition to her role as Councillor, Councillor Silver is Chair of the Conservation and Environment Committee, a member of Arts and Social Development Committee, City Management, Finance and Community Engagement, Works, Parks and Sport Committee, Specific Purposes Committee, Policy and Administration Board, Indigenous Land Use Agreement Committee and Deputy Chair for Heritage Consultative Committee.

Councillor Silver's community involvement extends to being the past Area Co-ordinator of Riverview Neighbourhood Watch and Riverview Neighbourhood House, past Treasurer and President. Councillor Silver was actively involved with assisting flood affected residents in the 2011 floods and instigated a Flood Recovery Centre at the Riverview Community Centre.

Councillor Silver holds an Honorary position with the Ipswich Community Care Fund and is a member of a number of community organisations including, the Lions Club of Ipswich, Redbank-Goodna (lioness) and Rotary Club of Ipswich.

With her own family living in the area for over 30 years, Councillor Silver has raised her two adult children where they have attended local schools and sporting groups. With a passion and dedication to helping people, Councillor Silver's interest are wide and varied but all share the common focus of enhancing the local community lifestyle and wellbeing.

Councillor Silver is a Justice of the Peace (Qualified) and is currently studying for a Diploma of Local Government.



Councillor Kylie Stoneman
Division 4

In 2016, Councillor Kylie Stoneman was honoured to be elected to represent the residents, organisations and ratepayers of Division 4 on Ipswich City Council. Division 4 is a vibrant community which includes the suburbs of Blackstone, Bundamba, Dinmore and Ebbw Vale and parts of Booval, Flinders View, North Booval, Raceview and Silkstone.

Councillor Stoneman has a history of active community engagement and a record of standing up for residents to get things done. Councillor Stoneman enjoys working with community groups, schools, sporting clubs and organisations in Division 4 and across Ipswich. Councillor Stoneman has a passion for local history, art and motorsport. She serves as patron of the Ipswich Genealogical Society, Ipswich Men's Shed, the Classic Muscle & Car Club of Ipswich and the Ipswich Stamp Club.

Councillor Stoneman is Chair of the Arts and Community Development Committee and Deputy Chair of both the Aboriginal and Torres Strait Islander Peoples Accord Working Group and the Ipswich Poetry Feast Committee.

Councillor Stoneman is a member of the Planning, Development and Heritage Committee, the City Management, Finance and Community Engagement Committee, the Specific Purposes Committee, the Policy and Administrative Advisory Committee, the Employee Development Advisory Committee and the Sustainability Advisory Group.

Councillor Stoneman is an Ipswich City Council representative on the Heritage Advisory Committee, the Ipswich Arts Foundation, the Ipswich Regional Arts Development Fund, the Seniors Consultative Committee and the Ipswich Police District Neighbourhood Watch Committee.

Councillor Stoneman lives in Division 4. She is mother to five Ipswich-born boys and couldn't be prouder.



Councillor Wayne Wendt
Division 5

Councillor Wayne Wendt was elected to the Ipswich City Council as the representative for Division 5 on 19 March 2016. He commenced employment with Queensland Rail in 1978 at the North Ipswich Railway Workshops. Subsequent to this he obtained a Bachelor of Commerce Degree in Accounting and eventually operated a successful accounting practice.

In 2006, he was elected as the Member for Ipswich West in the Queensland Parliament and served until 2012. After this, he took up the position of CEO with the Ipswich Jets Rugby League Club which saw him involved in bringing the Brisbane Rugby League Premiership, Intrust Super Cup Premiership and NRL State Championship trophies to Ipswich in 2015.

Councillor Wendt has a strong background in meeting the needs of the people within the area he represents. As part of his Council responsibilities, he has been appointed as Deputy Chair of Council's Economic Development, Tourism, and Digital City Committee to support the Mayor, and is also the Chair of the Audit Committee.

Councillor Wendt and his wife, Dianne have lived in Ipswich all their lives, and have raised two children, Katie and Michael. The whole family is committed to the future of Ipswich, all working in responsible jobs within the Ipswich Community.



Councillor Cheryl Bromage
Division 6

Councillor Cheryl Bromage was elected in 2004 and is the youngest female ever elected to Ipswich City Council. She is the Chairperson of the City Infrastructure Committee and Emergency Management, as well as Deputy Chairperson of the City Works, Parks and Sport Committee. She is the Chair of the Policy and Administration Board, a member of the Planning, Development and Heritage Committee, City Management, Finance and Community Engagement Committee, City Management, Budget and Community Engagement Board, Audit Committee and Specific Purposes Committee.

Councillor Bromage is also a representative for Ipswich City Council on the Ipswich District Disaster Management Group, Deputy Chairperson of the Local Disaster Management Group, Chairperson of the Flood Recovery Working Group, Chairperson of the Parking Taskforce, Chairperson of the Scenic Valley Regional Road and Transport Group (SV RRTG), Amberley Defence Support Group – Project Control Group, Ipswich Rural Fire Levy Committee, RAAF Amberley Aviation Heritage Centre Steering Group and Safe City Steering Committee.

Councillor Bromage actively supports the efforts of many local community groups, school and sporting clubs, as well as the army of volunteers that are dedicated to supporting them. As well as being the Patron or a member of numerous community organisations, Councillor Bromage has been a volunteer for many organisations, clubs and charities. She is also actively involved in many local community, sporting and cultural groups within the City, including but not limited to: Life Member Ipswich Show Society, Ipswich Woodcrafters, Ipswich City Rotary Club, Chairperson of the South East Queensland Defence Reserves Support Council, Honorary member of the 24/7 Cycling Safety Fund, Honorary North Ipswich Scout and Brassall Christmas in the Park Committee and the Tzu Chi Foundation.

Councillor Bromage is dedicated to making Ipswich a city for families, lifestyle and business, where people matter and where people can live, work and play. She believes that Ipswich is ideally positioned within South East Queensland's growth corridor to attract the investment needed to create local jobs that are necessary for our current and future residents and their children.

Councillor Bromage is a sixth generation Ipswich resident and is proud to call this city her home.



Councillor Andrew Antonioli
Division 7

Councillor Andrew Antonioli was first elected in 2000 and was subsequently re-elected in 2016 for this fifth consecutive term. Division 7 consists of Coalfalls, Eastern Heights, Ipswich, Newtown, Raceview, Sadliers Crossing, Silkstone, West Ipswich and Woodend.

He was born and educated in Ipswich and has lived in Ipswich his entire life. Andrew is married to Karina and they have five daughters.

He is the Chairperson of the Planning, Development and Heritage Committee, Deputy Chairperson of the Arts and Social Development Committee. Andrew is a member of the City Infrastructure and Emergency Management Committee, the Economic Development, Tourism & Digital City Committee, the Specific Purposes Committee, the City Management, Finance and Community Engagement Committee, and the City Management, Finance and Engagement Board. He is the Chairperson of the Employee Development Board, Deputy Chairperson of the Health, Safety & Environment Board and a member of the Policy & Administration Board. Andrew chairs both the Heritage Consultative Committee and the Safe City Steering Committee. He is Deputy Chair of the Monuments & Memorials Committee and the Regional Arts Development Fund and serves on the Indigenous Land Use Consultative Committee and the Soldiers Memorial Hall Committee.

He is nominated as a Council delegate for the Local Government Association of Queensland, the South East Queensland Council of Mayors Infrastructure & Planning Committee and the Mainstreet Association of Australia.

Councillor Antonioli is a Director for the Council-owned Corporation, Ipswich City Properties and is Council's nominated Director on The Arts Foundation and the Ipswich Events Corporation. He is a volunteer Director of RSPCA Queensland Inc. and is a member of the Australian Institute of Company Directors.

He has a large number of diverse community roles, including Chairperson of the Crime Stoppers Ipswich Volunteer Area Committee, a member of the Ipswich Ambulance Local Area Committee and the St. Mary's Parents and Friends Association. He is a volunteer member of the Ripley Valley Rural Fire Brigade and an Honorary Life Member of the Ipswich Show Society.

Councillor Antonioli is also a patron for many community groups and associations, including, the Ipswich Touch Football Association, the Ipswich City Big Band, Ipswich Croquet Club, Ipswich Bowls Club, Ipswich Junior Tennis Association, Ipswich District Athletics Club, the Ipswich & District Radio Club and many more.

Councillor Andrew Antonioli is dedicated to the City and people of Ipswich and looks forward to working with the residents of the City to take Ipswich forward. He believes that innovation and creativity will be the hallmarks to advance Ipswich towards a brighter future for current and future generations.



Councillor Charlie Pisasale
Division 8

Councillor Charlie Pisasale was first elected in 1995 as the Councillor for Division 11. He was re-elected in 2000 and 2004 for Division 8, was reinstated unopposed in 2008 and 2012, and re-elected for a sixth consecutive term in 2016. His current Division 8 encompasses Amberley, Churchill, Deebling Heights, Flinders View, Goolman, Leichhardt, One Mile, Peak Crossing, Raceview, Ripley, South Ripley, Wulkuraka and Yamanto.

He is Chairperson of the Arts and Social Development Committee and the Deputy Chair of the Library and Youth and Seniors Committee. He is also a member of the following formal Ipswich City Council Committees and Boards: Employee Development; Health and Community Safety; City Management Finance and Community Engagement; City Management Budget and Community Engagement; Specific Purpose.

Over the years, Councillor Pisasale has become involved in many other local groups and committees. His working career has covered many aspects of the office genre, always with a high focus on personnel and safety issues. Within a city wide scale he has always been passionate in promoting all facets of visual and performing arts. This can be easily measured by the level of community support of cultural events both citywide and the smaller local community functions. Audience attendances at the Ipswich Art Gallery, Ipswich Civic Centre and Studio 188 at the Top of Town are also of note, as a high number of patrons actually live outside the city boundary.

The Ipswich Civic Centre has served the city since 1975 as the major entertainment venue. With the rapid population growth predicted for the city, Councillor Pisasale has a vision to develop an Ipswich Performing Arts Complex which will cater for the growing population and entertainment needs of the city into 2050 and beyond. Part of this vision also includes the opportunity to redevelop and utilise the building at the old North Ipswich Woollen Mills, now owned by Council. This space will also contribute towards the overall arts precinct.

Councillor Pisasale has lived in the Leichhardt area for over 48 years. His family first settled in Ipswich in the early 1950's with the Councillor later attending St Edmund's College (Christian Brothers) Ipswich and then Bremer State High School.

He is married to Lynette and has two adult children, Gabrielle and Celia, who were educated at Immaculate Heart School in One Mile, then St. Mary's College, Ipswich. He also has four grandchildren Maddison, 'Little' Charlie, Harvey and Carlos. In his spare time the Councillor enjoys lawn bowls and is a member of the Ipswich Bowls Club in Queens Park.



Councillor Sheila Ireland
Division 9

Councillor Ireland was elected to Council in 2004 as the representative for Division 9. In 2008 she was re-elected with a return in excess of 77%, 2012 was elected unopposed and in 2016 it was a race to the finish with Councillor Ireland being successful.

Following realignment of local government boundaries at every election since 2004 Division 9 now includes Springfield Lakes, Springfield Central, Redbank Plains (Part), Augustine Heights and parts of Bellbird Park.

The Division 9 Office is now situated at Suite 2, Level 2, Orion Springfield Central, 1 Main Street, Springfield Central where residents of Division 9 are welcome to call in whenever they need information or assistance.

She is Chairperson of Health, Security and Regulatory Services. She is a member of the Library and Youth and Seniors Committee, City Infrastructure and Emergency Management Committee, City Management, Finance and Community Engagement Committee, City Management, Budget and Community Engagement Board and Specific Purposes Committee.

Councillor Ireland is committed to being community minded and building community capacity. "My intention is to continue to put our residents first, to continue to work towards building our community, listen to suggestions and get the very best value possible for our divisional dollars. The city is expanding and is a wonderful place to live, bring up children and enjoy the benefits that Ipswich has to offer."

Councillor Ireland believes community consultation is key and continues to hold regular meetings for her Redbank Plains and Springfield Lakes residents. "I grew up with a sense of responsibility to serve my community. I am extremely proud to work with my neighbours and the people of Division 9 to achieve a brighter future."

Councillor Ireland was born and raised in Ipswich into the Walker family, six generations of which have lived in Ipswich, starting with Alexander Walker who began mining in Ipswich in the early 1800's. Councillor Ireland is married to Christopher and they have four adult children and nine grandchildren.



Councillor David Pahlke
Division 10

Councillor Pahlke has been a Rosewood resident for over 30 years. Born in 1953, he began his career with the Postmaster General's Department in 1969 delivering telegrams in his home town of Beenleigh. His career with Australia Post spanned 25 years, rising to be Postmaster at Julia Creek, Rosewood, Inala and Deputy Postal Manager at Ipswich in 1993. He was elected to the Moreton Shire Council in 1991, and subsequently became a full time Ipswich City Council Councillor in 1995 when Moreton and Ipswich Council amalgamated.

Councillor Pahlke represents the Council's largest geographical area taking in 674 square kilometres (62%) of the City. The rural based Division 10 takes in the townships and communities of Rosewood, Ashwell, Calvert, Ebenezer, Grandchester, Haigslea, Ironbark, Jeebropilly, Lanefield, Marburg, Mount Marrow, Mount Mort, Tallegalla, Thagoona, The Bluff, Walloon, Willowbank, Woolshed and parts of Amberley, Blacksoil, Purga, Pine Mountain, Karrabin, Lower Mount Walker, Mount Forbes, Mount Walker West, Mutdapilly, Peak Crossing and parts of Yamanto and Deebling Heights. These days Division 10 is evolving into a varied mixture of rural/township and developing urban.

Even with these changes, Councillor Pahlke is still basically a rural based Councillor in a City Council. This brings its own series of challenges as rural needs are different to city/urban needs. Over 70% of the gravel roads are in Councillor Pahlke's Division. Whilst kerb and channelling are important issues to the City, Councillor Pahlke has to deal with sealing of gravel roads as an important factor to his rural residents. Parks, footpaths, flooding and drainage issues also vie for funding priority. In recent years, Councillor Pahlke has been re-thinking and assessing his achievements spanning 8 Elections and seven different Prime Ministers. What "legacy" does he wish to leave behind when it is his time to step down?

Councillor Pahlke has been the Chairperson of Libraries since 2004. He has a love of the unusual/unknown and indeed Tourism. Youth and Seniors are also part of his current portfolio. Councillor Pahlke chairs other various committees: Ipswich Poetry Feast, City Country Reference Group, Rosewood Walloon Consultative Committee, Seniors Reference Group, and is the Chairperson of the Rosewood Festival Committee. Councillor Pahlke and his Division 10 can be followed on his Councillor Facebook page.

Ipswich City Council at a Glance



Plans for a **\$150m CBD** revitalisation



\$30.3m was set aside for road, park and bridge improvements



Fire Station 101 has worked with over **150 start-up business members** who have secured over **\$524,000** in initial investment



25.4% rates notices were received online, saving Council and the community approximately **\$75,000 per annum**



Council holds its **first ever hackathon** in March 2017 to connect entrepreneurs, developers and environmentalists



Safe City has been in operation for 20 years and continues to be the benchmark for CCTV Community Safety Programs across Qld and Australia

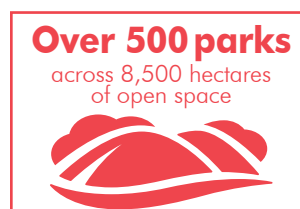


Civic Centre records a solid growth of 6.5% in ticket sales year on year.



The development and implementation of Council's **Active Integrated Transport Plan (iGO)** continued

Ipswich in Profile



Source: Australian Bureau of Statistics and Tourism Research Australia, National Institute of Economic and Industry Research (NIEIR)



13,263 tonnes of waste diverted from landfill through domestic recycling



All Ipswich Library branches, including the mobile library, installed with state-of-the-art **self-service devices**



Ipswich Art Gallery presents 'Construction Site, featuring Tape Scape' which attracted **44,708 visitors over 12 weeks**, making it the highest attended exhibition at the gallery to date.



Orion Lagoon becomes the number one attraction citywide, attracting an estimated **400,000 visitors** since opening in 2015.



51 participants successfully gain their learners permit in the **Licence to Drive Program**, which provides Aboriginal and Torres Strait Islander peoples an opportunity to gain their learner's permit with an Aboriginal elder.




Ipswich is awarded the **2017 World Top 7 Intelligent Community** by the Intelligent Community Forum



Ipswich Integrated Water Strategy is a finalist for the Sustainable Water Management Award


3,263
new homes approved
for construction



Residents from
115
ethnic
backgrounds
+ **84**
languages

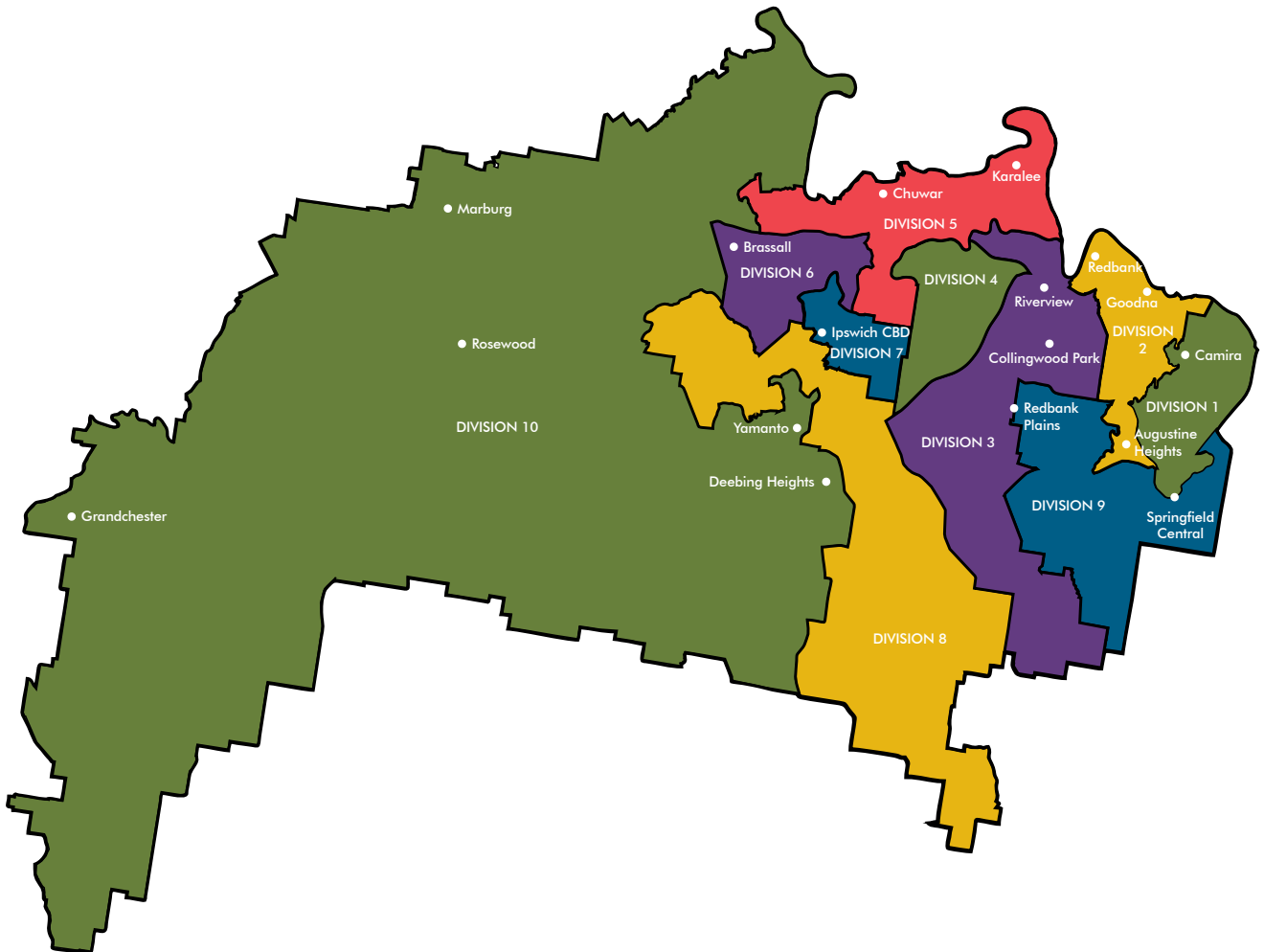


Median age
32 years

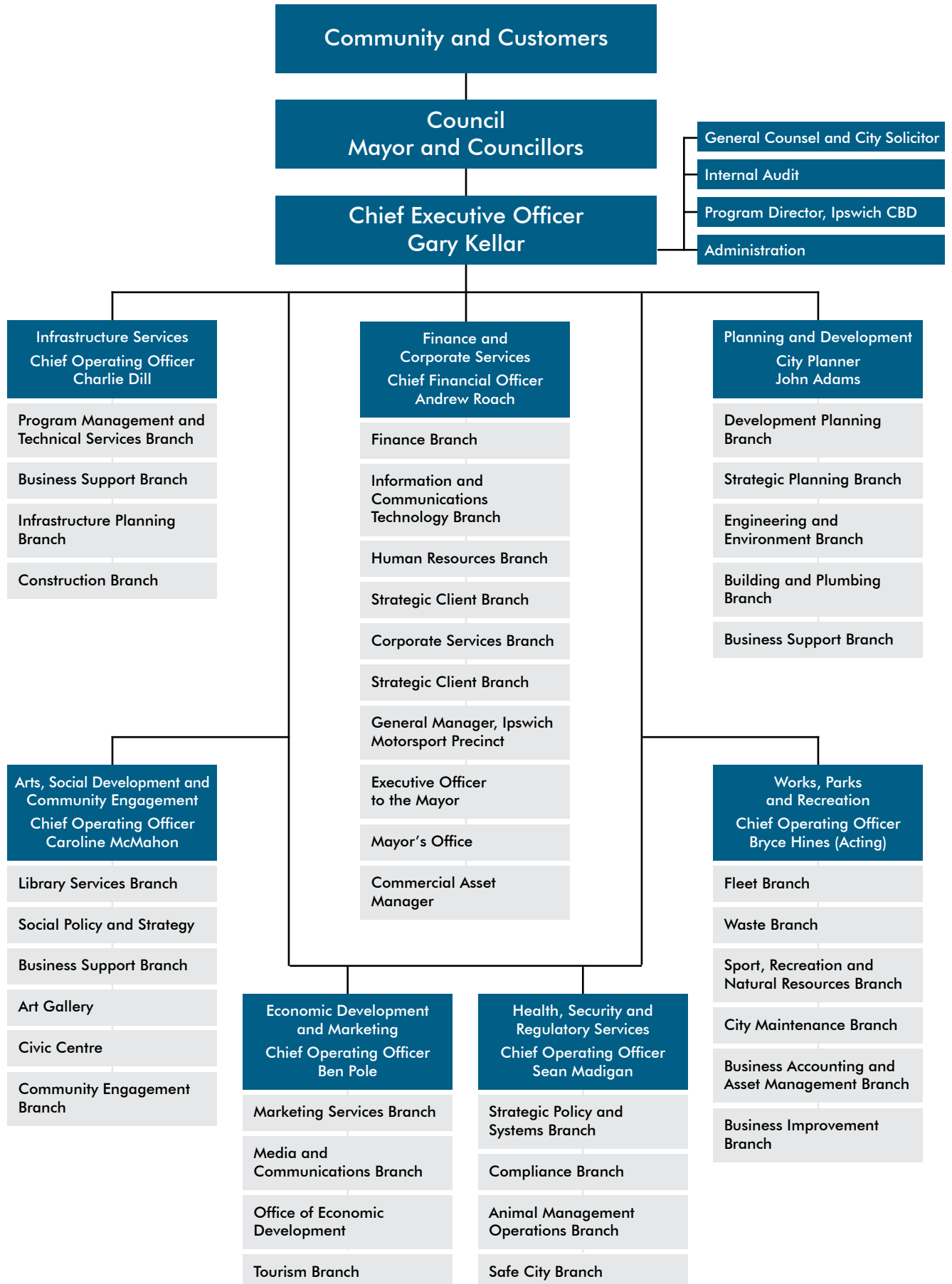



6,000
heritage listed sites

Divisional Map



Executive Organisational Structure



Our Team



**Arts, Social Development and Community
Engagement Department
Chief Operating Officer – Caroline McMahon**

The Department's primary objective is to strengthen and contribute to the sense of community, and to enhance the lives of the City's residents and visitors through strong advocacy, innovative partnerships and the delivery of programs and services that align to community needs.

Key Departmental responsibilities include:

- Arts and cultural development
 - manage cultural facilities
 - deliver innovative programming in performing arts and fine arts that enriches options for community participation
 - ensure open and equitable access to information and resources
 - build community pride through the provision of information regarding Ipswich's community and cultural history
 - support education, lifelong learning and skills development

- Community engagement and capacity building:
 - nurture relationships with and between community groups to ensure community cohesiveness
 - actively engage with the residents of Ipswich to facilitate better understanding of the community's needs and aspirations
 - ensure appropriate access for community to adequate infrastructure that facilitates social networking, community inclusion and pride
 - develop and implement programs and projects that respond to diverse community needs and support community capability uplift
 - advocate for outcomes that address community needs
 - provide opportunities for community participation and celebration
 - support community capacity building through the administration of community grants and donation programs
 - partner with a range of key stakeholders to enhance opportunity for community

- Social policy and strategy:
 - provide clarity on a range of social issues through the management of a consistent policy framework
 - analyse the social impact of major development proposals
 - work in partnership with state government and key developers to ensure optimal community outcomes in Priority Development Areas
 - maintain awareness of social trends through analysis of a broad range of data to inform and guide Council's decision-making

**Economic Development and Marketing Department
Chief Operating Officer - Ben Pole**

The alignment of the Economic Development, Smart City, Tourism, Media, Marketing and Events branches under one department and vision aims to deliver quality corporate services and measurable development of new economic, social and profile growth for the City of Ipswich.

The overarching Economic Development and Marketing Plan prescribes the path to serve this vision by achieving the following outcomes:

- delivery of vital marketing and communications services to Council
- best practice interface with residents and businesses
- lead digital technology and knowledge economy progress
- accelerate and promote priority economic growth sectors
- increase overnight visitor demand, arrivals and expenditure
- improvement of Ipswich awareness and positioning in key markets

The Office of Economic Development aims for Ipswich to be a lead economy in South East Queensland – creating opportunities for residents and businesses through quality new industry development, skills development and investment attraction. The Office of Economic Development is committed to generating economic progress, sustainable industry and a skilled workforce.

The Smart City Program drives the Ipswich digital transformation agenda – leading projects and collaboration in digital infrastructure, skills development, data capital and the start-up ecosystem. The Smart City Program is closely aligned with the Office of Economic Development to ensure strategies and tactics are not only extended but fully maximised.

The Tourism Branch advances the region's tourism industry in the positive promotion of the destination to target audiences in an effort to increase visitor demand, visitor arrivals and visitor expenditure. The Tourism Branch also works closely with the Office of Economic Development in the delivery of industry and skills development as well as targeted investment attraction in order to continually improve the region's tourism products and services.

The Communications and Media Branch manages content development and information dissemination through proactive and reactive distribution channels – communicating the products, services and values of Council and the City to a variety of audiences. The Communications and Media Branch provides these services to all of Council and across an ever evolving traditional and new media landscape.

The Marketing Services Branch provides full-service marketing and communications support to the many and varied business lines of Council. The Marketing Services Branch also manages key corporate assets and channels to achieve awareness and engagement for Council with target audiences.

The Events Branch provides civic, community and corporate event management and delivery services to fulfil Council objectives and requirements. The Events Branch supports Council's engagement with all residents and stakeholders through a diverse portfolio of relevant events.

Through the successful and measurable delivery of these responsibilities, the Economic Development and Marketing Department delivers vital corporate services and generates new growth for the City of Ipswich.

Finance and Corporate Services Department Chief Financial Officer - Andrew Roach

The Finance and Corporate Services Department provides administrative, financial, customer service, insurance, business services, procurement and information and communications technology expertise to the departments of Council. It assists Council to deliver, for the people of Ipswich, the strategic objectives and goals outlined in Advance Ipswich and the Corporate Plan.

The department's main objectives are to:

- develop policies and procedures that ensure financial sustainability and risk mitigation for the organisation, together with the achievement of business and operational objectives
- pursue legislative compliance in all aspects of financial management and reporting
- provide and maintain financial systems and services and provide a focus on key financial transactions
- manage the corporate and administrative requirements of the organisation, together with corporate governance arrangements and deliver a suite of corporate services which support the business and legislative imperatives of Council. This includes business services, committee support services, information and communications technology management, human resources management, procurement, probity, corporate governance and executive support services
- provide the formal corporate interface for all customer touch points and channels at the first point of contact including face to face, voice and data channels as well as hard and soft incoming correspondence and records management, rates generation, rates maintenance and rates collection
- Support Council's commercial activities via a fee based financial services provision agreement with Ipswich City Properties Pty Ltd, Ipswich City Developments Enterprises Pty Ltd, Ipswich City Enterprises Pty Ltd and its subsidiary – all 100% owned by Council.

Health, Security and Regulatory Services Department Chief Operating Officer - Sean Madigan

The Health, Security and Regulatory Services Department (HSRS) has a broad range of responsibilities aimed at ensuring that the health, environment and safety of the City is protected and enhanced. This involves proactively working with the community and other agencies to promote and implement programs to deliver positive outcomes in those areas.

HSRS is essentially a one stop shop for compliance matters across the City of Ipswich that are regulated by State and Local Government. Over 30,000 licences, permits and registrations are generated each year by HSRS that cover areas such as dog registration, food businesses, events and public swimming pools.

Complaints raised by the community are investigated by HSRS as well as proactive inspections and patrols undertaken over the year. A broad range of subject matters are addressed such as regulated parking, illegal land use, food safety, barking dogs and other noise nuisances to name a few.

In addition to policy development across its areas of responsibility, HSRS also delivers a number of programs to the community to promote safe and healthier lifestyles such as free Immunisation Clinics, Safe School Parking and a Registration Rewards Program.

A key function of the Department is to facilitate community safety through the provision of the Safe City Program, delivering a 24 hour a day, seven day a week CCTV monitoring program to enhance community safety, and to provide security for Council assets. The Safe City Program has been in operation for 20 years and is regarded as the benchmark for CCTV Community Safety Programs across Queensland and Australia.

The Health and Amenity Plan is a key strategic document for the Department and is designed to provide everyone living and working in Ipswich with an understanding of Council's approach to compliance activities. It also highlights the priorities and actions for the Department over the financial year.

Overall, the primary objective of HSRS is to plan, develop, monitor and maintain a safer and healthier City of Ipswich.

Infrastructure Services Department Chief Operating Officer - Charlie Dill

The Infrastructure Services Department is comprised of four branches:

1. Program Management and Technical Services
2. Infrastructure Planning
3. Business Support
4. Construction

The department's key functions are to:

- provide professional advice to plan infrastructure assets in order to meet the current and future needs of the Ipswich community including the identification, planning and policy development of the longer term transport network
- ensure asset project proposals are feasible and well scoped at an early stage of the project life-cycle
- manage, monitor and control the Capital Works Program and Capital Projects to ensure cost effectiveness, timeliness and quality of delivery
- engage and communicate with key stakeholders with a view to managing the expectations of outcomes from Capital Projects
- provide design services to Council; undertaking the design of roads, footpaths, cycle ways, stormwater drainage, public places, parks and open spaces with community safety as a priority
- enable continuous improvement around portfolio and program management framework within Council to manage risk, selection, prioritisation and delivery of the Capital Works Program and delivery of Capital Projects
- develop strategic partnerships between Council and other spheres of government, to ensure coordination of asset creation
- deliver transport, drainage, built-environment and open space infrastructure sub-programs of projects via either day labour or contract management practices; ensuring that the deliverable meets the stipulated project intent
- provide records at the completion of projects that fulfil the requirements of good asset management practices by Council
- respond to and manage emergent special construction programs as needed e.g. Flood Recovery Programs.

Planning and Development Department City Planner - John Adams

The Planning and Development Department comprises five branches:

1. Strategic Planning
2. Development Planning
3. Engineering and Environment
4. Building and Plumbing
5. Business Support

The Planning and Development Department's core objective is to effectively manage growth and development in order to create a socially, ecologically and economically sustainable environment that:

- meets the community's housing needs
- integrates land use and transport needs
- creates jobs and supports overall economic development
- delivers appropriate infrastructure and community services
- protects valuable features such as places of cultural heritage significance and important natural environment areas.

The department's core activities include:

- preparing and implementing plans, strategies and policies to ensure integrated and sustainable development outcomes for the City as a whole and within specific local areas
- identifying, protecting and promoting places of cultural heritage significance and streetscape value
- identifying and protecting important natural environment areas through appropriate planning scheme mechanisms and development assessment processes
- maintaining an appropriate and efficient regulatory environment for development assessment and building and plumbing compliance.

Works, Parks and Recreation Department Chief Operating Officer - Bryce Hines (Acting)

The Works, Parks and Recreation Department's primary objectives are to:

- strategically plan the open space network, activate and deliver sport and recreation opportunities within the City and ensure the City's natural resources and flood plains are effectively managed and protected
- undertake proactive planning, management and response to natural disasters
- provide management, maintenance and operational services and activities to the whole department asset base (including roads, street lights, traffic signals, drainage, parks, reserves, sporting areas, aquatic facilities, urban forest, conservation, corporate buildings and depots and former landfills)
- provide an integrated approach to the Department's financial and procurement activities and strategic asset management for Council's infrastructure asset base
- provide administrative, technical support and assist in driving continuous improvement within the department to ensure excellence in service delivery to achieve effective, efficient and economical management of resources for the Chief Operating Officer (Works, Parks and Recreation)
- provide waste management services and solutions
- manage all fleet and associated services.

Community Financial Report

Pursuant to section 184 of the *Local Government (Regulations) 2012*, Ipswich City Council has maintained a financial management strategy over the last five financial years of minimal FTE growth, minimal increases in operational expenses and a appropriate borrowing program. Services have continued to be delivered and the capital program expanded while achieving these aims through improved processes and innovative service delivery mechanisms. This strategy has Council well placed to manage a growing City. Council is continuing with this strategy over the coming financial year which is consistent with the long-term financial forecast presented in the 2017-2018 Budget and Long-Term Plan. More information regarding Ipswich City Council's Financial and Planning documents can be accessed at Council's website ipswich.qld.gov.au/about_council/corporate_publications/index.php

Performance - Financial Summary

Ipswich City Council completed the financial year with a net surplus of \$101.6 million.

The following comparison is provided between the previous year and the year in review:

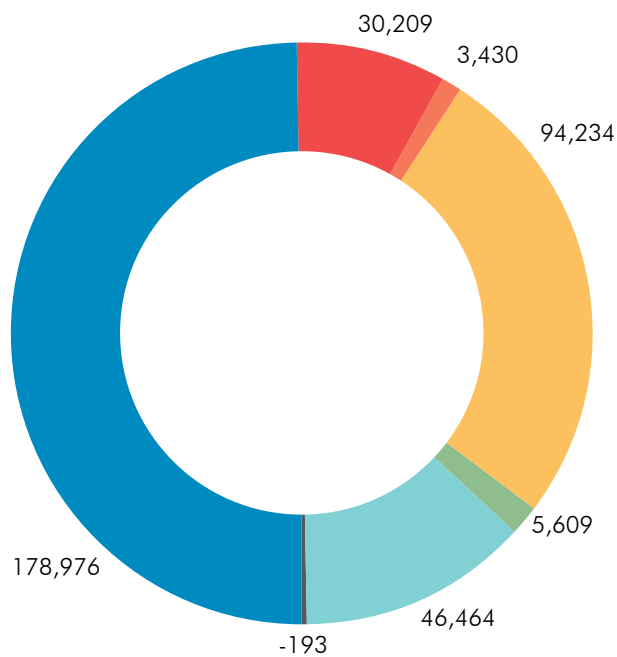
	2017	2016	% Change
Revenue	\$358.7m	\$338.9m	+ 5.8%
Expense	\$257.1m	\$328.6m	- 21.8%

Revenue

Where did the money come from?

Council received \$358.7 million in revenue. The largest contributor was rates and utility charges of \$178.9 million (after discount and pensioner remissions). However, when compared to the prior financial year other revenue increased by \$9.7 million to \$46.4 million mainly due to an increase in participation returns from Queensland Urban Utilities, while grants and contributions increased by \$1.9 million to \$94.2 million. This was offset by a decrease in interest and investment revenue of \$3.8m to \$5.6 million.

2017 Council Revenue (\$'000s)

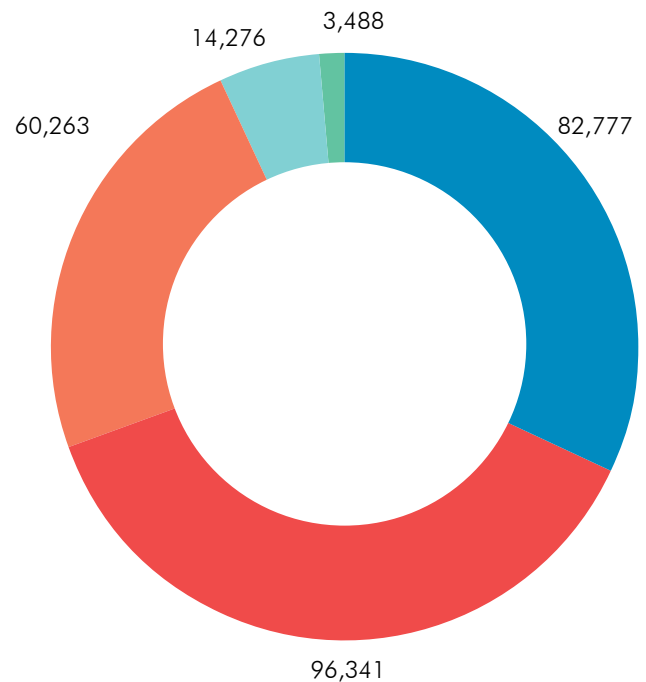


Expenses

Where was the money spent?

Council's expenditure was \$257.1 million for the financial year. Depreciation and amortisation costs increased by \$10.7 million to \$60.2 million and materials expense increased by \$7.4 million to \$96.3 million. This was offset by a decrease in finance costs of \$34.2 million to \$14.3 million mainly due to the partial write-down of the loan to Ipswich City Properties Pty Ltd of \$34 million in the prior financial year and capital expenses of \$58.1 million due to a loss relating to the devaluation of infrastructure assets in the prior financial year.

2017 Council Expenditure (\$'000s)



Position - Financial Summary

Assets

What do we own?

As at the 30 June 2017, Council held \$2.8 billion in assets which is \$101.4 million more than the previous year.

Property, plant and equipment increased by \$67.8 million to \$2.2 billion mainly due to asset additions of \$57.5 million and donated assets of \$50.5 million, however this was offset by a decrease of \$16.7 million for the devaluation of building assets, increase in depreciation expense of \$10.2 million and a decrease in capital expenditure of \$7 million. Investments increased by \$23 million to \$385.8 million and cash increased by \$10.8 million to \$108.8 million.

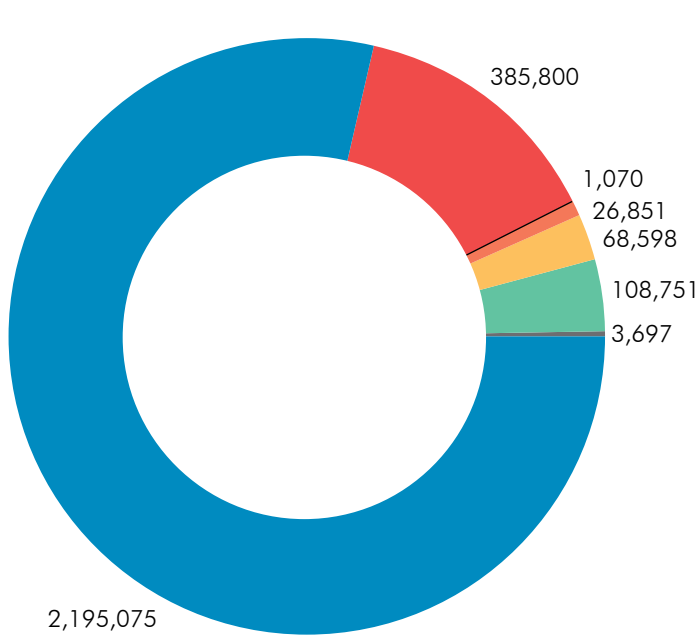
Liabilities

What do we owe?

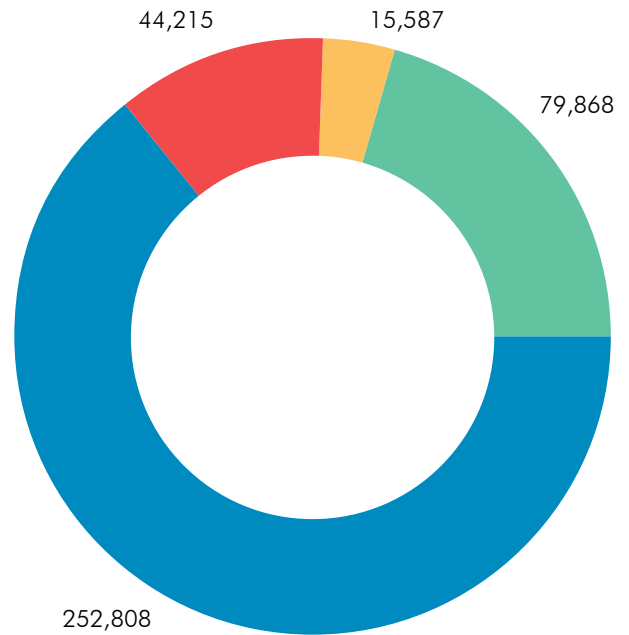
As at the 30 June 2017, Council had \$392.5 million in liabilities which is an increase of \$16.5 million when compared to the previous year.

Payables increased by \$13.8 million to \$44.2 million and other liabilities increased by \$10.9 million to \$79.9 million. This was offset by a decrease in borrowings of \$7.7 million to \$252.8 million.

2017 Council Assets (\$'000s)



2017 Council Liabilities (\$'000s)



Community Equity

How do we represent the difference between what we own and what we owe?

Ipswich's community equity (our net worth) as at the 30 June 2017 was \$2.4 billion which is \$84.9 million more than the previous year. Accumulated surplus increased by \$101.6 million to \$1.8 billion and the asset revaluation reserve decreased by \$16.7 million to \$533.2 million.

Community equity is presented in two parts:

	2017	2016	% Change
Asset Revaluation Reserve	\$ 533m	\$ 550m	- 3.09%
Accumulated Surplus	\$1,864m	\$1,763m	+ 5.73%

Financial Ratios	Actual Consolidated 2017	Actual Council 2017	Target 2017
Measures of Financial Sustainability			
Council's performance at 30 June 2017 against key financial ratios and targets.			
Performance Indicators			
1. Operating Surplus Ratio			
$\frac{\text{Net Result (excluding capital items)}^{(1)}}{\text{Total Operating Revenue (excluding capital items)}^{(2)}}$	18.20%	11.62%	0-10%
An indicator of which the extent to which revenues raised cover operational expenses only or are available for capital funding purposes or other purposes.			
2. Asset Sustainability Ratio			
$\frac{\text{Capital Expenditure on the Replacement of Assets (renewals)}^{(3)}}{\text{Depreciation Expense}}$	67.74%	67.74%	More than 90%
An approximation of the extent to which the infrastructure assets managed are being replaced as these reach the end of their useful lives.			
3. Net Financial Liabilities Ratio			
$\frac{\text{Total Liabilities Less Current Assets}}{\text{Total Operating Revenue (excluding capital items)}^{(2)}}$	62.59%	61.73%	Less than 60%
An indicator of the extent to which the net financial liabilities can be serviced by its operating revenue.			

Corporate Plan Progress

i2031 Theme: Strong Diverse Economy

Ipswich supports a dynamic and resilient urban and rural economy where education, learning and innovation create a diversified economic base.

Overview

The strength of the Ipswich economy is based on businesses, investments and the relationships fostered with businesses. Employment statistics for Ipswich indicate that there are currently a large number of jobs within the Manufacturing, Retail Trade, Health Care and Social Assistance sectors. The Health Care and Social Assistance and Retail Trade sectors are forecast to provide future employment growth opportunities.

SDE Goal 1 - Major Employment Generator

Office of Economic Development

Branch/Department: Economic Development and Marketing
Corporate Plan progress this year:

The Office of Economic Development has focused its resources and capabilities on delivering measurable outcomes in local business growth, business and investment attraction, industry development, engagement and advocacy.

The updated plan prescribes actions to attract strategic businesses, employers and new investments to Ipswich while building on the city's industry strengths and opportunities to create globally competitive and sustainable industry sectors.

Tourism Industry Development

Branch/Department: Economic Development and Marketing
Corporate Plan progress this year:

The Ipswich visitor economy is driving new business opportunity and employment for Ipswich. Data indicates not only increasing visitor arrivals but increased employment in tourism related sectors.

Council has actively increased its capability and activity in tourism industry development. Working with local operators and regional stakeholders to drive targeted and measurable outcomes related to visitor arrivals and expenditure, experience building, cooperative destination marketing, investment attraction and major events.

SDE Goal 2 - A Strong and Stable Community

Awareness and Engagement

Branch/Department: Economic Development and Marketing
Corporate Plan progress this year:

As the City of Ipswich rapidly evolves, Council must actively advance the way it informs and engages with the citizens and stakeholders.

A much more strategic and effective approach to marketing and communications has been developed to continually improve the relationship between the community and Council. Utilising new mediums and being proactive in developing open, two-way communication is central to this approach.

SDE Goal 3 - A Knowledge-based Economy

Smart City Program

Branch/Department: Economic Development and Marketing
Corporate Plan progress this year:

As a direct action of the Advance Ipswich Plan, Ipswich City Council announced its intention to develop Australia's most comprehensive Smart City Program based on three simple principles of jobs, growth and liveability.

The Ipswich Smart City Program is an innovative, whole-of-city, public-private-people partnership framework for economic and social development. It leverages digital technology to address Ipswich challenges and opportunities in Health, Safety, Education, Employment, Transport, Energy, Environment, Citizen Engagement and Workforce Management.



i2031 Theme: Natural Environment

The City's natural systems will provide clean air and water and support biological diversity whilst serving human needs. Liveability will be enhanced through integration of the built and natural environment.

Overview

Ipswich has one of the most diverse ranges of natural vegetation types in South East Queensland including rainforest, dry vine forest, open forests, woodlands, heathlands, wetlands and grasslands, living within which are in excess of 100 known significant flora and fauna species.

NE Goal 1 - Planning for Healthy and Sustainable Environments

Enviroplan Program

Branch/Department: Works, Parks and Recreation

Corporate Plan progress this year:

Implement the Enviroplan Program for the acquisition and long term conservation of land for the City's conservation estates and green space network.

Ongoing delivery of the conservation works program (weed, pest, animal, fire and illegal activity programs).

Flora and Fauna Datasets

Branch/Department: Works, Parks and Recreation

Corporate Plan progress this year:

Council identifies key species for Ipswich City and their management requirements.

A list of matters of local environmental significance (MLES) have been identified under the Nature Conservation Strategy 2015.

Conservation Planning and Land Management Programs

Branch/Department: Works, Parks and Recreation

Corporate Plan progress this year:

Offer and promote the ICC conservation partnerships program.

Environmental Atlas

Branch/Department: Works, Parks and Recreation

Corporate Plan progress this year:

This has taken the form of an Ipswich Nature Conservation Strategy, which provides Council with a strategic direction for nature conservation mechanisms for the City over the next 5-10 year period.

The review of the 2008 document was initiated in February 2012. The strategy was completed and adopted in May 2015.

Integrated Water Strategy

Branch/Department: Works, Parks and Recreation

Corporate Plan progress this year:

Preparation of a high level strategy on the holistic management of the city's water resources and the development of more detailed action plans.

Progress is being made on development and implementation of subsequent action plans – including a stormwater quality offsets implementation framework, a floodplain management strategy and a variety of projects being delivered in the integrated water space including the construction of stormwater harvesting and water quality systems.

Integrated catchment and corridor plans have also been completed for Bundamba, Ironpot, Blacksnake Creek Catchments.

Draft Floodplain Management Strategy completed.

Protect Environmental Values

Branch/Department: Planning and Development

Corporate Plan progress this year:

Identified important habitat areas are protected through conservation zonings or designations in the Ipswich Planning Scheme.

Conservation zonings and associated habitat protection measures are in place for identified important habitat areas via the Ipswich Planning Scheme. The planning scheme minor amendment process under *The Planning Act* is used to include new Conservation Zones agreed to by landowners as part of voluntary conservation agreements.

Environmental Planning for Disaster and Land Use

Branch/Department: Planning and Development and Works, Parks and Recreation

Corporate Plan progress this year:

Planning scheme provisions are put in place to mitigate against the effects of natural disasters, inclusive of appropriate land use regulations.

The Ipswich Planning Scheme includes a comprehensive suite of provisions dealing with flooding, steep topography and bushfires. A planning scheme amendments package, adopted by Council on 26 July 2016 and which took effect on 15 August 2016 provided updated bushfire, steep topography and flooding overlays mapping.

Another planning scheme amendments package, adopted by Council on 6 December 2016 and which took effect on 16 December 2016 provided further updated bushfire, steep topography and flooding overlays mapping.

A further planning scheme amendments package adopted by Council on 18 April 2017 and which took effect on 8 May 2017 provided further updated flooding overlays mapping.

Council has recently updated its flood forecasting system to provide early warning capability for residents across Ipswich's rivers and creeks. Additionally, Council has also updated and implemented its flood operations manual to better prepare for flood events.

Flood Prone Land Identification and Risk Management

Branch/Department: Planning and Development and Works, Parks and Recreation

Corporate Plan progress this year:

Planning Scheme measures are put in place to identify flood prone land and to reduce risk associated with development activity.

The Ipswich Planning Scheme includes a comprehensive suite of provisions dealing with flooding. These provisions will be further reviewed once the Brisbane River Catchment Flood Study and Flood Plain Management Plan are complete.

A planning scheme amendments package, adopted by Council on 26 July 2016 and which took effect on 15 August 2016 provided updated bushfire, steep topography and flooding overlays mapping.

Two additional planning scheme amendments packages, adopted by Council on 6 December 2016 and 18 April 2017 which took effect on 16 December 2016 and 8 May 2017 provided further updated flooding overlays mapping.

Works Parks and Recreation continues to improve and update all of its flood studies across the City of Ipswich to provide robust measures that are informed using the latest technology. In addition, \$10 million worth of flood mitigation works have now been delivered across Ipswich. This includes a major flood levee protecting the township of Thagoona, a large detention basin at Redbank providing flood mitigation to surrounding residents and the Rosewood Dam safety upgrade which ensures the structure functions safely during flood events.

Land Use Buffers – Amberley Air Base, Willowbank and Tivoli Raceways

Branch/Department: Planning and Development

Corporate Plan progress this year:

Appropriate land use buffers are put in place around the Amberley Air Base and Willowbank and Tivoli Raceways to protect these major facilities and to enhance overall environmental and community health outcomes.

The Ipswich Planning Scheme includes a comprehensive suite of provisions dealing with appropriate land use buffers around the Amberley Air Base and Willowbank and Tivoli Raceways.

Noise Sensitive Design Measures

Branch/Department: Planning and Development

Corporate Plan progress this year:

Appropriate design measures are put in place to protect sensitive uses from significant noise impacts.

The Building Code of Australia, the Queensland Development Code and the Ipswich Planning Scheme include noise sensitive design measures, which are applied where relevant through the development assessment process.

NE Goal 2 - Managing for Healthy and Sustainable Environments

Ipswich Open Space and Recreation Strategy (OSRS)

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

The Ipswich Open Space and Recreation Strategy was adopted by Council in August 2014 and continues to be implemented in accordance with the relevant budget and programs.

Local Waterway Management Plans

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Local waterway management plans have been finalised for Black Snake Creek and Bundamba Creek and progress is being made towards a corridor plan for Iron Pot Creek.

The Iron Pot Creek plan has been finalised and adopted by Council.

Implementation actions for riparian revegetation have been undertaken for the Bundamba Creek and Black Snake Creek Corridor Plans.

Riparian Corridor Protection

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Riparian corridor protection is a core focus under the Waterway Health program and has been featured in a number of projects, including water management plans mentioned above.

Habitat Connections Program - this program concentrates on the rehabilitation of degraded urban bushland corridors. On-ground work has occurred on Iron Pot Creek, Woogaroo Creek and Bundamba Creek.

Bushfire Strategy

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

This program incorporates the planning, implementation, monitoring and analysis of all fire management issues in the Strategic and District Reserves.

Review of the Bushland Fire Management Plans and program has been completed.

Ipswich City Council Environmental Protection Plan

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Strategic Action plan on a number of environmental protection issues such as:

- environmental nuisance
- litter and illegal dumping
- contaminated land
- regional air quality
- reporting requirements
- environmentally relevant activities (ERAs)
- climate change adaptation

There are a number of actions within this plan that are being implemented on an ongoing basis. The State Government's Greentape Reduction legislation has had an impact in this area eg. Deletion of a significant amount of ERAs.

- Annual reporting of ERAs to State
- Annual monitoring program for priority closed landfill sites going
- Corporate sustainability planning initiated to address greenhouse gas emissions and resource consumption

Ipswich City Council Climate Change Response

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Council's response is driven by the desire to:

- reduce long term costs and impacts of climate change
- create local solutions for a global problem
- demonstrate good corporate citizenship and civic leadership
- avoid and/or prepare for future legal and financial effects
- evolve with the community to become more proactive

There are a number of ongoing activities where the Council has a large amount of control over various factors linked to climate change. These include:

- council vehicles, machinery and office buildings
- car parking
- tree planting
- land use planning
- bridges, roads, bikeways, footpaths and lighting
- development assessments
- management of waterways
- pest management
- disaster planning, response, and recovery
- food safety and other health issues

Landfill and Sanitary Depot Management

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Rehabilitation and monitoring of closed landfill sites is an ongoing activity for Council.

NE Goal 3 - Environmental Partnerships

Conservation Support Programs

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Council offers a number of partnerships to landowners aimed at the conservation of our natural environment. These partnerships also offer an incentive package, including workshops, nature conservation grants and environmental weed control rebate.

In the 2016-2017 financial year, 25 landholders signed up for one of Council's conservation partnerships.

\$122,558 was spent on-ground controlling environmental weeds on private property.

\$106,920 in land management payments was issued to landholders to undertake on-ground works on private property for works including rehabilitation, weed control and fencing.

\$97,690 in nature conservation grants was issued to landholders to undertake environmental projects on private property.

Management of Environmental Assets on Public Land

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

For private land, Council offers support for management via the Conservation Partnerships Program.

Management Plans are provided to property owners who sign up to one of the landholder partnerships.

Fire Management Plans, Pest Management Plans, Erosion Control Plans

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

As part of Council's Conservation Partnerships incentives package, landholders are offered opportunities to enhance knowledge and skills within a variety of natural resource management issues.

Community and Industry Education Sessions

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

A successful environmental education program aimed mainly at schools and community members.

A number of environmental education opportunities were offered in the 2016-2017 financial year, including:

- What a Waste Program – 2,430 students participating
- Kids go Wild – over 747 attendees
- Follow the Figs – story thread trail in Queens Park – 87 students
- Other educational programs – 529 attendees
- Planting Days –
 - Trees for Mum Day – 398 plants, 136 people
 - Council Corporate Planting Day – 1,700 plants, 59 staff
 - Corporate or Other Planting Days – 3,700 plants
- EnviroPlan Photographic Competition - Total entrants – 171 with a total of 1,088 photographs submitted.



i2031 Theme: Intergrated Transport and Movement

The future transport vision for Ipswich is a City well-served by an integrated public transport and active transport and roads system that effectively manages congestion, conserves community character and enhances liveability.

Overview

Council's goal is to provide appropriate infrastructure to support transport and movement of people around Ipswich.

ITM Goal 1 - Connected Communities

Transport Steering Committee

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

Convene a high level Steering Committee to provide strategic guidance in the planning of the City's transport network and associated programs.

Steering Committee has been established and meets on a regular basis with regards to iGO actions.

Active School Travel Programs – Healthy Active School Travel

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Healthy Active School Travel (HAST) program has been delivered to five primary schools during 2016 reaching over 3,330 local students, and to seven primary schools in 2017 reaching over 3,860 local students.

Multi-modal Transport Opportunities

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

Optimise multi-modal transport opportunities including bikes and pedestrian infrastructure and identify missing links for connecting centres.

The development of the Ipswich Transport Plan ('iGO') is complete and discussed opportunities to optimise multi-modal transport. iGO Active Transport Action Plan is complete and was adopted by Council in October 2016. iGO Public Transport Advocacy and Action Plan will be developed over the next 12 months.

Major Entry Point Treatments

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

Entry Statements installation on the entry to Ipswich CBD (ie. along Warwick Road, Pine Street and Queen Victoria Parade) were completed.

Additional sites have been identified and installations made including on the Ipswich Motorway, Logan Motorway, Centenary Highway, Warrego Highway, and the Cunningham Highway.

Residential Densities and Mixed Use Outcomes – Major Centres and Transit Hubs

Branch/Department: Planning and Development

Corporate Plan progress this year:

Planning scheme measures are implemented to increase residential densities and deliver mixed use transit oriented development around major centres and transit hubs.

The Ipswich Planning Scheme includes a comprehensive suite of provisions to facilitate increased residential densities and mixed use transit oriented development around designated major centres and transit hubs.

ITM Goal 2 - Efficient and Affordable Access

Travel Patterns

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

Research the travel patterns of residents for the primary purpose of identifying the 'origin' and 'destination' points and analysing the travel behaviour of households.

Annual citywide traffic counts are undertaken in October/November each year (over 100 locations).

Alternative Transit Opportunities

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

The iGO Active Transport Action Plan was adopted by Council in October 2016. Outcomes and actions from this Plan will be delivered over the coming years.

The iGO Public Transport Advocacy and Action Plan will be developed by June 2018.

SEQ Integrated Regional Transport Plan

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

Provide input into the SEQ Integrated Regional Plan to support urban growth patterns of Ipswich and plan for early provision of transport and transit infrastructure growth area.

The Queensland Government is currently developing a strategic transport plan for the Metropolitan Region (which includes Brisbane, Redland and Ipswich local government areas). ICC is a member of the Metropolitan Regional Transport Plan Technical Working Group.

Strategic Road Network

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

A 10 Year Transport Infrastructure Investment Plan was adopted by Council in August 2016. Projects are being delivered in accordance with this Plan. In addition, a road network plan and charging regime has been prepared as part of Council's Local Government Infrastructure Plan.

Active Transport Strategy

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

Prepare and implement an Active Transport Strategy through the Ipswich Transport Plan that identifies a strategic network of pedestrian and cycle pathways throughout Ipswich.

The iGO Active Transport Action Plan was adopted by Council in October 2016. Outcomes and actions from this Plan will be delivered over the coming years.

'End of Trip' Cycle Facilities

Branch/Department: Planning and Development

Corporate Plan progress this year:

Provide end of trip cycle facilities for appropriate forms of development.

The Queensland Development Code includes end of trip cycle facilities for specified forms of development. These facilities are delivered both through Council and private certifiers acting as Assessment Managers.

ITM Goal 3 - Collaborative Transport Planning

ITP Public Transport, Safe Road Network and Pedestrian/Cycle Travel

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

Preparation and implementation of an Integrated Transport Plan for Ipswich is ongoing. iGO was endorsed in June 2016.

The iGO Public Transport Advocacy and Action Plan will be developed by June 2018.

Promote Cycling and Walking – Walk and Cycle Ipswich

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Raise awareness of walking and cycling opportunities in Ipswich.

The aim was to increase walking and cycling knowledge and skills of Ipswich residents.

Develop and distribute a new online and hardcopy resource, 'Walk Ipswich' which identifies a series of walking tracks for fitness and recreation.

Delivery of a four, six week programs of women only small group beginner cycling courses to increase confidence in cycling and activate cycling infrastructure.

Heart Foundation Walker Groups are ongoing.

Delivery of 10 one-off community bicycle education sessions covering basic bicycle maintenance, riding on the road safely and developing bike handling and manoeuvring skills to increase confidence in cycling and activate cycling infrastructure.

Delivery of the Ipswich Schools Cycle Safety Fund 5 week bicycle education program to over 1700 primary aged school students in Ipswich.

New 'Cycling Ipswich' resource developed for print and online which identifies a series of suggested cycling routes for fitness, recreation and transport.

Modes of Transport

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

Investigate opportunities to provide modes of transport not currently existing in Ipswich such as dedicated bus lanes, light rail and high occupancy vehicle lanes.

The implementation of the Ipswich Transport Plan ('iGO') is ongoing which will include investigating opportunities for alternative travel modes.

Council has entered into an MOU with the Queensland Government to assist and support their Connected and Autonomous Vehicle Initiative which will be trialled in Ipswich over the coming years.

Kerbside Management - Parking Meters/Enforcement

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

Implement improved kerbside management within areas of high parking demand.

Ongoing monitoring and review with changes implemented as required.

ITM Goal 4 - Transport to Support the Economy

Integrated Cycling and Pedestrian Network

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

Plan and provide for pedestrian and cycle link to and end of trip facilities at key employment, recreation and entertainment nodes.

iGO Active Transport Action Plan includes this as an ongoing requirement.

ITM Goal 5 - Minimise Use of Private Motor Vehicles

Ipswich Transport Plan

Branch/Department: Infrastructure Services

Corporate Plan progress this year:

iGO has been developed with 200+ actions. Implementation of these actions for Ipswich are ongoing.





i2031 Theme: Infrastructure and Services

The complex needs for infrastructure, facilities and services in the Ipswich community are met through a diverse range of government and non-government agencies.

Overview

Council is involved in the provision of services accessed on a daily and weekly basis such as local roads, parks, waste services and libraries.

IS Goal 1 - Integrated Infrastructure Planning and Provision

Designated Infrastructure Corridors/Trunk Infrastructure

Branch/Department: Planning and Development
Corporate Plan progress this year:

Major trunk infrastructure corridors are protected to enable continued and future use by trunk infrastructure.

The Ipswich Planning Scheme includes a comprehensive suite of provisions designed to protect both existing and planned future trunk infrastructure. Updates are also provided through regular liaison with key infrastructure providers.

Major amendments to Planning Scheme Policies three and five that were adopted by Council on 31 January 2017 and took effect on 13 February 2017 provided updated technical standards for design and construction of roadwork's, hatchet lot driveways, drainage works, parks, streetscapes and street lighting, including installation of LED luminaries.

Ipswich Priority Infrastructure Plan (PIP)

Branch/Department: Planning and Development
Corporate Plan progress this year:

Prepare a PIP to facilitate the delivery of trunk infrastructure to support the planned growth and development within the local government area.

The Ipswich planning scheme includes a Priority Infrastructure Plan.

Council has prepared an updated Priority Infrastructure Plan for which it is currently awaiting final State Government approval.

Ipswich City Council Capital Works Program

Branch/Department: Infrastructure Services
Corporate Plan progress this year:

\$79 Million of capital works program were delivered.

IS Goal 6 - Managing Waste as a Resource

Waste Management Strategies

Branch/Department: Works Parks and Recreation
Corporate Plan progress this year:

Under the Provisions of the *Waste Reduction and Recycling Act 2011*, Council's Waste Management Strategic Plan is now undergoing a full review.

This review is nearing completion and is expected to be finalised shortly.

Waste Management Infrastructure Master Plan

Branch/Department: Works Parks and Recreation
Corporate Plan progress this year:

Council continues to review and develop a plan to meet Ipswich's future waste management infrastructure needs.

Education

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

As part of the environmental education program, 'What a Waste' education program is undertaken.

Cutting Edge Waste Technology

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Council's waste services require the use of cutting edge waste technology to meet customer expectations and deliver efficient and economical service delivery.

Council operates a modern fleet of Euro V compliant waste collection vehicles that have low pollution emissions.

A web service with integrated Google mapping, route optimisation and mobile software is being rolled out to support waste service operations.

IS Goal 7 - Recreation Facilities and Open Space

Year Round Sporting Ground Use

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Development, management, maintenance and activation of sporting fields that are maintained on a cyclic program.

Sporting fields are maintained on a cyclic program to ensure they are fit for play on demand for both Winter and Summer sports.

Network of Recreation Trails

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Development, management, maintenance and activation of recreation trails.

Ongoing management, maintenance and activation of existing recreation trails within natural areas. Four new trails have been completed (two at Blackstone and two at Flinders-Goolman). The Ipswich Outdoor Recreation Plan has been developed and the action plan is now being implemented.



i2031 Theme: Growth Management

The ever-increasing numbers of new residents coming to reside in Ipswich are to be accommodated within a network of distinct communities. Each community is to have their own sense of character and role to play within the broader city context.

Overview

Ipswich is recognised as a key urban growth front for South East Queensland and has a variety of land uses including rural landscapes and townships, heritage housing areas, new housing developments, industrial parks and enterprise precincts. Council projects have been developed to ensure land use and planning decisions are considered alongside the anticipated population growth over the next two decades.

GM Goal 1 - Sustainable Land Use

Designated Infrastructure Corridors/Trunk Infrastructure

Branch/Department: Planning and Development

Corporate Plan progress this year:

Ensure Ipswich Planning Scheme outcomes align with the South East Queensland (SEQ) Regional Plan.

Council maintains regular liaison with the Department of Infrastructure Local Government and Planning and the SEQ Council of Mayors in order to be kept up to date with SEQ regional planning initiatives.

Council was extensively involved in advocating improved outcomes for the Ipswich local government area during the preparation of the new (2017) SEQ Regional Plan.

GM Goal 3 - Ipswich City Centre – The Civic Heart

Enhanced Planning and Design

Branch/Department: Planning and Development

Corporate Plan progress this year:

Planning and design initiatives within the Ipswich City Centre align with the joint ICC and Qld Government Ipswich Regional Centre Strategy.

Part 5 of the Ipswich Planning Scheme includes a comprehensive suite of planning and design provisions based on the Ipswich Regional Centre Strategy.

GM Goal 4 - Range of Housing and Lifestyle Needs

Local Area Planning Frameworks

Branch/Department: Planning and Development

Corporate Plan progress this year:

Implement local area planning frameworks based on specific local area visions which complement the overall Community Plan Vision.

The Ipswich Planning Scheme includes a comprehensive suite of local area planning frameworks which incorporate vision elements for strategic growth areas at Ipswich Central, Goodna, Rosewood, Walloon, Thagoona, Swanbank, New Chum, Redbank Plains, Springfield and Ripley as well as other vision elements for many zoning scheme sub areas and precincts.

Heritage Adviser Service

Branch/Department: Planning and Development

Corporate Plan progress this year:

Continue to provide the Heritage Adviser Service for residents and property owners seeking advice regarding heritage places.

Council has continued to provide a free Heritage Adviser Service on the basis of fortnightly bookings.

Affordable Living Strategy/Housing Needs Assessment

Branch/Department: Planning and Development

Corporate Plan progress this year:

Prepare and implement an Affordable Living Strategy and Housing Needs Assessment.

Work has commenced on the preparation of a Housing Needs Assessment and an Affordable Living Strategy to help inform the review of the Ipswich Planning Scheme.

GM Goal 5 - Sustainable Development Embraced

Water Sensitive Urban Design Standards and Guidelines

Branch/Department: Planning and Development

Corporate Plan progress this year:

Prepare and implement Water Sensitive Urban Design Standards and Guidelines (WSUD).

Council has implemented WSUD via Ipswich Planning Scheme Implementation Guideline No 24. This guideline also includes a framework for accepting voluntary stormwater quality offset payments.

An implementation framework for the use of stormwater quality offsets funds has been developed in collaboration with key staff across Council to ensure effective delivery of WSUD assets and riparian protection projects by Council using these funds.

GM Goal 6 - Protection of Cultural Heritage, Natural Environment and Rural Landscape Values

Scenic Amenity and Landscape Values

Branch/Department: Planning and Development

Corporate Plan progress this year:

Protect important natural and rural scenic amenity and landscape values.

The Ipswich Planning Scheme includes a comprehensive suite of provisions dealing with the protection of natural and rural scenic amenity and landscape values.

Climate Responsive Design, Wildlife Corridors, Environmental Buffers, Vegetation Retention

Branch/Department: Planning and Development

Corporate Plan progress this year:

Implement appropriate planning and design responses relating to climate, wildlife corridors, environmental buffers and vegetation retention.

The Ipswich Planning Scheme includes a comprehensive suite of provisions dealing with subtropical climate responsive design, wildlife corridors, environmental buffers and vegetation retention.

GM Goal 8 - Ipswich is a Key Growth Hub within South East Queensland

Alliances and Partnerships

Branch/Department: Planning and Development

Corporate Plan progress this year:

Council to form strategic partnerships with other key stakeholders involved in growth management.

Council has developed and maintained strong working relationships with key government agencies and industry bodies involved in growth management, in particular Department of Infrastructure, Local Government and Planning; Department of State Development; Economic Development Queensland; Planning Institute of Australia; and Urban Development Institute of Australia.

Role of Ipswich in SEQ Regional Plan

Branch/Department: Planning and Development

Corporate Plan progress this year:

Council to work with key state agencies and adjoining local governments involved in SEQ regional planning.

Council has developed strong working relationships with the Department of Infrastructure, Local Government and Planning; (the key state agency involved in SEQ regional planning) and other SEQ local governments through CoMSEQ.

A Senior Council Strategic Planning Officer was seconded to the Department of Infrastructure, Local Government and Planning to assist with the review of the SEQ Regional Plan.





i2031 Theme: Community Spirit and Wellbeing

Ipswich residents express their community pride through their enthusiasm for celebrating culture and actively contributing to the advancement of their City.

Overview

Council has continued to assist communities to become inclusive and has provided a diverse range of facilities and events for residents.

CSW Goal 1 - Community Identity

Events and Activation

Branch/Department: Economic Development and Marketing
Corporate Plan progress this year:

Council's Event Sponsorship Program supports a range of community events making a significant contribution to economic, cultural, social, recreational and environmental enhancement and revitalisation of the Ipswich community.

Awareness and Engagement

Branch/Department: Economic Development and Marketing
Corporate Plan progress this year:

As the City of Ipswich rapidly evolves, Council must actively advance the way it informs and engages with the citizens and stakeholders.

A much more strategic and effective approach to marketing and communications has been developed to continually improve the relationship between the community and Council. Utilising new mediums and being proactive in developing open, two-way communication is central to this approach.

Community Identity

Branch/Department: Arts, Social Development and Community Engagement

Corporate Plan progress this year:

A group of interested Ipswich Arts formed a community committee to deliver the inaugural Fused – Celebrate the Arts, Ipswich festival to be held in the second weekend of September 2017. Council provided the committee with financial and in-kind support to deliver a comprehensive and collaborative program of arts events involving many Ipswich arts groups. The event incorporated existing arts, performance, visual and literary events scheduled for the weekend as well as additional arts workshops and performances. As an anchor for the festival, a prominent mural in the CBD was created. The festival was held predominantly in and around the CBD and was widely advertised to attract participants from Ipswich and areas outside of the city.

Council called for community nominations for Council's Aboriginal and Torres Strait Islander Peoples Indigenous Accord Advisory Group. The group is responsible for reviewing the current Accord's strategies and actions. Council's recognition of the Aboriginal and Torres Strait communities' ownership of the review was vital. Council acknowledged Advisory Group Members would:

- bring with them vast cultural knowledge and valuable understanding of issues and will assist Council to develop Accord strategies and initiatives that align to community aspirations;
- ensure the revised Accord will have longevity and provide sustainable outcomes for both Council and the community.

Council secured additional funding from the State Government to construct a community centre at 180 School Road Redbank Plains. To ensure the centre meets the current and future needs of residents, the Community Development Team undertook an extensive community engagement project with residents, local school principals and other key service providers to determine how they would utilise the community centre. The outcomes of the engagement informed the design of the community centre to ensure the centre has multiple meeting rooms that can be easily reconfigured dependent on participant numbers, consultation rooms for the provision of services and a welcoming and friendly meeting space for youth and all members of the community to meet.

Active Community Spirit

Branch/Department: Arts, Social Development and Community Engagement

Corporate Plan progress this year:

Library Public Programming delivered 1,126 programs across the city, 400 of these programs were delivered in partnership with other community groups, organisations or service providers. A total of 33,094 people attended Library programs over the course of the year, with 1,310 hours of programming delivered.

Council provides financial assistance to a number of community centre and organisations to deliver a range of school holiday programs each year, which engage a diverse range of young people in meaningful activities. The activities target children and young people and focus on capacity building and engagement with support services.

In addition to general visitation, the Ipswich Art Gallery specifically engaged the community through a range of events and activities including exhibition openings, workshops, education sessions, Friends of the Gallery events and school holiday activities. These 607 additional public programs, curriculum-based activities and community celebrations allow for a deeper engagement with the Gallery's exhibitions and collection works. A total of 19,681 visitors attended the Gallery's public program events and education activities over the 2016-2017 financial year.

CSW Goal 4 - Sense of Belonging and Culture

Create a Sense of Belonging and Culture

Branch/Department: Arts, Social Development and Community Engagement

Corporate Plan progress this year:

Specialist multicultural awareness programs were provided at various locations and were attended by 354 community members. All of the programs were delivered in partnership with local community groups and service providers. Council also provided, through its public library service, 65 public access devices with internet access to ensure public access to information and communication technology and to promote connected communities. This year 53,402 bookings of these devices were made with 32,921 hours of digital access provided across the city at library branches and remotely. Council also provided 43,620 hours of public Wi-Fi at library locations.

The Community Development Team delivered information sessions and workshops to residents and service providers which highlighted the diversity of our residents and promoted inclusion, community wellbeing and a sense of belonging, for example:

- Cross-Cultural Information Sessions to increase residents' and service providers' knowledge of the diverse cultural and religious groups living in Ipswich
- Community Connect Advisory Group meetings, which aim to enhance and establish relationships, build links between community leaders, and promote the sharing of information between a number of multicultural service providers and community groups
- Monthly Seniors Connect Sessions have been held throughout the year. The sessions provide information on numerous issues and services to enable seniors to stay connected with their peers and informed on important topics.

To provide a clear vision of the elements of a "healthy community", Council has commenced the design of key objectives to influence good community building practices and initiatives in Priority Development Areas. These objectives describe the key building blocks required to achieve good community development practice.

A number of significant cultural events were held through the year which celebrated the diversity of the City's growing community that allowed members of the community to experience different cultures, food, song, dance, arts and beliefs and feel a sense of belonging, inclusion and community. For example:

- The Long Table Event focused on increasing community awareness of marginalised groups and addressed issues of social isolation and loneliness. Everybody shared a multicultural meal, created new friendships and embraced the differences that we all have which make us unique
- The WE ALL DANCE, a program delivered in partnership with the Queensland Performing Arts Centre and Royal Ballet. This free public dance and movement program inspired people from diverse cultural and economic backgrounds, to create life-changing artistic experiences and learning through dance. WE ALL DANCE culminated in a performance staged in Brisbane on Sunday, 2 July 2017 at QPAC.
- The 2016 Pasifika Spring Festival held at Evan Marginson Park, Goodna showcased multicultural performances, cultural handicraft workshops, food and information stalls and attracted large crowds in excess of 4,000. Many multicultural organisations and individuals supporting Council to deliver this culturally diverse event. Involvement in the delivery of the event also offers community organisations, local high school students and community groups access to:
 - training in stage management and event coordination
 - a collaboration and networking opportunity for local schools, Pacific Islanders, emerging diverse cultural groups and the broader community
 - community group capacity building and mentoring opportunities through the planning and delivery of the event e.g. Council run Food Safety, Event Management and Risk Management training and information sessions

- NAIDOC 2016 allowed the community the opportunity to acknowledge the first peoples of Australia. NAIDOC Week celebrations support the growth, development and recognition of Aboriginal and Torres Strait Islander peoples and their strong connection to culture through stories. Strong and healthy parents and elders provide vital role models and the keeper of these stories for future generations. The day incorporated community organisations, service providers, government agencies and individuals hosting a diverse range of stalls including arts, crafts, information, and food in addition to free children's rides. The day also provided the opportunity for the community to showcase their talents through music, dance, and arts.

CSW Goal 5 - Community Health and Wellbeing

Healthy Community

Branch/Department: Arts, Social Development and Community Engagement

Corporate Plan progress this year:

Ensure strategies, policies and programs support health promotion and wellbeing, healthy eating, the preservation of health and prevention of ill health for the population and take into account the social determinants of health.

An MOU with Ipswich West Moreton Hospital and Health Service, Ipswich Libraries and three other LGAs, and the University of Southern Queensland resulted in the launch of the Words for Wellbeing project. A significant medical literacy project that delivers an ongoing collaboration between hospitals, medical practitioners and libraries to support the medical information and mental health needs of the community.

The Ageing Strong Active Longer Program was delivered in partnership with Able Australia, Queensland Health, University of Queensland, Men's Shed and the Ipswich District Crime Prevention Unit. This free program has been developed to encourage seniors to adopt an active lifestyle to reduce the onset of illness and disease, to eat well and to promote and link participants with community driven activities.

Health Community

Branch/Department: Health Security and Regulatory Services

Corporate Plan progress this year:

A Health and Amenity Plan (HAP)

Council introduced its first ever Health and Amenity Plan (The Plan) in 2016. The Plan is designed to provide everyone living, working and visiting Ipswich with an understanding of Council's approach to the compliance activities it is responsible for.

For the 2016/2017 year, the Plan consisted of six core priorities with a range of actions to be delivered over the twelve months. The activities were identified by the Ipswich community as compliance matters that require a stronger focus and higher priority to Council. Knowledge about these problems and their associated risks were established by collecting and analysing data from a range of information sources.

Sustainability

The Sustainable Ipswich Strategy was launched in early 2017. The Strategy is about managing the growth in Ipswich by working together with the community, industry and other levels of government to protect and enhance our environment and its liveability for current and future generations.

Immunisation

Council continued to roll out the immunisation program at Community Clinics and High Schools across Ipswich.

Active Lifestyles

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

A wide range of low cost or free physical programs and recreational pursuits have been provided for the City. Physical activity programs include Active Breaks, Women on Wheels, Learn 2 Skateboard Workshops, Heart Foundation Walking and Nature Breaks. Recreational opportunities and events include Mud Lark in the Park events, the Ipswich Trail Run Series and Family Adventure Challenges.

CSW Goal 7 - A Safe Community

Council Community Emergency Management Strategy/Disaster Management Plan

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Council has had signoff from the LDMG for both plans to ensure seamless activation of response and recovery activities should a disaster be declared.

More detailed input to specific actions is continuing to be added to supporting documentation of the sub-plans.

Safe City Program

Branch/Department: Health Security and Regulatory Services

Corporate Plan progress this year:

Safe City Operations were praised by the Ombudsman's Office as a lead organisation in community safety and crime prevention and continues to be the leader in CCTV safety operations for Councils across Australia.

Education Programs

Branch/Department: Arts, Social Development and Community Engagement

Corporate Plan progress this year:

Throughout the year a number of workshops were delivered to Ipswich residence to address personal safety and perceptions of safety such as:

- Parent Carer Cyber Safety Seminars were provided to support parents and caregivers to have conversations before their young person embarks online, with a goal to set expectations and developing basic guidelines for safety, providing current and relevant examples of the digital world.
- Council, in partnership with Anglicare, delivered the Connecting Communities Through Conversations sessions to promote peace building and conflict resolution through conversations.

Council is a member of the Executive Committee for the Ipswich Anti-Domestic Violence Community Taskforce (IACT). IACT is a collaboration between a number of key government, non-government and business organisations who work towards developing a shared vision and practice for the response to, and prevention of, domestic and family violence and gender inequality. Council has undertaken a number of initiatives as an IACT member such as:

During Domestic and Family Violence Awareness (DFVA) Month (May 2017) Council:

- Required Community Development Grant recipients to deliver (at Council supported events) a message to raise awareness, assist those who require support and encourage those who undertake abuse behaviours to take responsibility
- Included information on council recorded message service and on Rates Notices a statement regarding DFVA and who to contact for assistance
- Provided financial and in-kind support to the Domestic Violence Action Centre to deliver the educational program, "Not being Heard is no Reason for Silence", and the Ulysses Club Inc. in support of the Ipswich Branch's "Motorcycle Ride for Awareness of Domestic and Family Violence."

CSW Goal 8 - A Sporting City

Sports Awards

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Delivery of an annual recognition program to celebrate Ipswich's sporting achievement and heritage.

155 Sport Excellence Bursaries were awarded during 2016-2017. Sports Awards held in November 2016 were attended by 210 guests.

Sports Ipswich

Branch/Department: Works Parks and Recreation

Corporate Plan progress this year:

Sports Ipswich has dedicated club development officers supporting clubs across the city's sport and recreation industry.

Sports Ipswich services 120 sport and recreation organisations plus industry activity.



i2031 Theme: Strong Ethical Governance

Ethical government and inclusive community engagement are essential components of Council Planning and Decision making.

SEG Goal 1 - Compliance with Act and Regulations

Legislation Requirements

Branch/Department: Finance and Corporate Services

Corporate Plan progress this year:

Council has acted in accordance with the Local Government principles under the *Local Government Act 2009* and applicable Regulations.

Good Governance has ensured that Ipswich City Council Councillors and Employees have fulfilled all duties in accordance with the requirements of the Act and Regulations.

SEG Goal 2 - Informed, Effective, Accessible Decision Making and Information Management

Accessible Decisions and Information

Branch/Department: Finance and Corporate Services

Corporate Plan progress this year:

Council information is to be managed effectively ensuring accuracy, accessibility and scrutiny. By providing necessary skills, training and tools, Council has given staff the abilities to make informed, effective and timely decisions.

Annual training audits were conducted and monitored via staff performance appraisals. Training in corporate applications on relevant policy, procedures and work directives were provided on an ongoing basis.

The implementation of a new Content Management System and associated training provide opportunity for employees to be reminded of the importance of effective record keeping.

SEG Goal 4 - Recognise Diverse Knowledge Skills and Experience of Staff

Leadership and Management Essentials Program Workforce Planning Program

Branch/Department: Finance and Corporate Services

Corporate Plan progress this year:

During 2012 Council introduced a series of short sessions aimed at 3rd and 4th level management to raise knowledge and awareness of Council management practices. This continues to be attended by all managers and supervisors across Council.

A comprehensive skills based development program was introduced for supervisors.

A Diversity and Inclusion Audit was conducted to provide recommendations to improve diversity outcomes for Council. These will be implemented during 2017-2018 and ongoing.

SEG Goal 5 - Sound Strategic Financial Planning

Corporate Plan

Branch/Department: Finance and Corporate Services

Corporate Plan progress this year:

Council undertakes 5-yearly strategic planning activities based on current and future needs of the City. The 2017-2022 Corporate Plan was adopted 30 May 2017.

Operational Plan

Branch/Department: Finance and Corporate Services

Corporate Plan progress this year:

Council undertook annual strategic planning activities based on the current needs of the City. The 2016-2017 Operational Plan was adopted 30 May 2017.

Operational Plan Progress



Arts, Social Development and Community Engagement Department (formerly Community and Cultural Services Department – Goals / Strategies / Actions

Task Name	Department	Task Description	Progress
CSW Goal 1 – Community Identity			
CSW Strategy 1.1 – Sense of Community			
CSW Action 1.1.2	Arts, Social Development and Community Engagement	Maintain a program for the collection and exchange of community histories using a variety of communication mediums	✔
CSW Action 1.1.3	Arts, Social Development and Community Engagement	Identify and implement community development programs that encourage the military staff from Amberley to actively participate in Ipswich community activities and events	✔
CSW Goal 1 – Community Identity			
CSW Strategy 1.2 – Market 'Ipswich'			
CSW Action 1.2.3	Arts, Social Development and Community Engagement	Maintain and enhance Council information systems and databases to enable ready access by all sectors of the community through a range of communication channels	✔
CSW Goal 2 – Participation and Community Capacity			
CSW Strategy 2.1 – Active Community Spirit			
CSW Action 2.1.3	Arts, Social Development and Community Engagement	Encourage community activities that promote and celebrate a sense of belonging	✔
CSW Goal 2 – Participation and Community Capacity			
CSW Strategy 2.2 – Community Engagement			
CSW Action 2.2.2	Arts, Social Development and Community Engagement	Implement a Community Engagement Framework that supports equitable access for all residents and that utilises modern engagement tools and technologies	✔
CSW Action 2.2.4	Arts, Social Development and Community Engagement	Develop, implement and review the Council Youth Engagement Strategy	✔
CSW Goal 2 – Participation and Community Capacity			
CSW Goal 2.4 – Lifelong Learning			
CSW Action 2.4.2	Arts, Social Development and Community Engagement	Develop programs which encourage the exchange of knowledge, skills and information between communities	✔
CSW Action 2.4.3	Arts, Social Development and Community Engagement	Provide public points of access to information and communications technology for all sectors of the community	✔
CSW Action 2.4.5	Arts, Social Development and Community Engagement	Develop and implement programs that increase literacy, self-improvement and employability across a lifespan of community members	✔





Arts, Social Development and Community Engagement Department (formerly Community and Cultural Services Department – Goals / Strategies / Actions





Task Name	Department	Task Description	Progress
CSW Goal 3 – Community Planning			
CSW Strategy 3.1 – Community Planning			
CSW Action 3.1.1	Arts, Social Development and Community Engagement	Develop and implement a planned approach to community services and facilities	✓
CSW Action 3.1.2	Arts, Social Development and Community Engagement	Implement and review Council Social Infrastructure Plan	✓
CSW Action 3.1.3	Arts, Social Development and Community Engagement	Standards of accessibility, including cultural and physical access, are used in community planning	✓
CSW Action 3.1.4	Arts, Social Development and Community Engagement	Develop and implement a Community Social Plan	✓
CSW Goal 4 – Sense of Belonging and Culture			
CSW Strategy 4.1 – Respect for Indigenous Australians			
CSW Action 4.1.3	Arts, Social Development and Community Engagement	Develop and implement a whole of Council and Community Reconciliation Action Plan	✓
CSW Goal 4 – Sense of Belonging and Culture			
CSW Strategy 4.3 – Creative Culture			
CSW Action 4.3.1	Arts, Social Development and Community Engagement	Implement Council Public Art Strategy with a holistic community approach	✓
CSW Goal 4 – Sense of Belonging and Culture			
CSW Strategy 4.4 – Create a Sense of Belonging			
CSW Action 4.4.1	Arts, Social Development and Community Engagement	Engage the community in the creation of local projects and projects that encourage inclusion and participating and promote and demonstrate a sense of belonging as it relates to the whole of community	✓
CSW Goal 7 – A Safe Community			
CSW Strategy 7.1 – Community Safety and Crime Prevention			
CSW Action 7.1.1	Arts, Social Development and Community Engagement	Implement and review Community Crime Prevention and Safety Plan	✓
CSW Action 7.1.3	Arts, Social Development and Community Engagement	Deliver existing and establish new education programs and strategies regarding personal management of safety for all sectors of the community	✓
CSW Action 7.1.4	Arts, Social Development and Community Engagement	Establish education programs and strategies regarding personal perception and fear of crime	✓
GM Goal 3 – Ipswich City Centre – The Civic Heart			
GM Strategy 3.2 – A Regional Centre With Purpose			
GM Action 3.2.3	Arts, Social Development and Community Engagement	Develop a multipurpose Performing Arts Complex within the Ipswich CBD as a signature project to complement existing and future cultural facilities	✓

Arts, Social Development and Community Engagement Department (formerly Community and Cultural Services Department) – Goals / Strategies / Actions





Task Name	Department	Task Description	Progress
IS Goal 1 – Integrated Infrastructure Planning and Provision			
IS Strategy 1.5 –Infrastructure Provision			
IS Action 1.5.1C	Arts, Social Development and Community Engagement	Implement major infrastructure plans such as the Ipswich Priority Infrastructure Plan, Social Infrastructure Plan, the Ipswich City Council Capital Works Program, SEQ Infrastructure Plan and Program (SEQIPP) and other Utility Capital Works Program	✔
IS Goal 2 –Coordinated Community Services			
IS Strategy 2.1 –Integrated Service Approach			
IS Action 2.1.1	Arts, Social Development and Community Engagement	Establish and implement minimum standards for the provision of community services and facilities that cater for the diverse needs of the community	✔
IS Action 2.1.3	Arts, Social Development and Community Engagement	Recognise opportunities for innovative funding models for the establishment, construction and on-going management and administration of community facilities that provide integrated community service provision	✔
SDE Goal 1 – Major Employment Generator			
SDE Strategy 1.4 – Access to Advanced Technology			
SDE Action 1.4.2B	Arts, Social Development and Community Engagement	Facilitate demonstration projects in Ipswich regarding the application of new technologies and innovations in telecommunication services	✔
SDE Goal 3 – A Knowledge-Based Economy			
SDE Strategy 3.1 – Schooling for All			
SDE Action 3.1.2	Arts, Social Development and Community Engagement	Establish partnering arrangements between various library and research facilities such as Ipswich City Libraries, TAFE and tertiary institutions to improve access to information services	✔
SEG Goal 3 – Valued and Respected Partnerships			
SEG Strategy 3.1 – Council recognises the benefits and value of effective community engagement			
SEG Action 3.1.2	Arts, Social Development and Community Engagement	Provides services and support appropriate to our customers’ diverse skills, experiences and life learning's	✔
SEG Goal 4 – Council recognises the diverse knowledge, skills and experiences of our Councillors, staff and Partners			
SEG Strategy 4.1 – Nurturing future leaders			
SEG Action 4.1.2	Arts, Social Development and Community Engagement	Advocate and provide programs to Key Partners to strengthen their leadership, financial management and long term sustainability	✔

Economic Development and Marketing Department – Goals / Strategies / Actions

Task Name	Department	Task Description	Progress
SDE Goal 1 – Major Employment Generator			
SDE Strategy 1.1 – Enhance Enterprise Precincts			
SDE Action 1.1.1	Economic Development and Marketing	Implement and review the Ipswich Economic Development Strategy to encourage high levels of employment self-containment whilst facilitating adjustments to changes in the economy	
SDE Goal 1 – Major Employment Generator			
SDE Strategy 1.2 – Government and Industry Employment			
SDE Action 1.2.1	Economic Development and Marketing	Facilitate the establishment and decentralisation of State and Commonwealth Government functions in line with the South East Queensland Regional Plan and the Ipswich Regional Centre Strategy	
SDE Goal 3 – A Knowledge-Based Economy			
SDE Strategy 3.1 – Schooling for All			
SDE Action 3.1.1	Economic Development and Marketing	Implement and review the Education and Skills Plan (Skilling Ipswich)	
SDE Goal 3 – A Knowledge-Based Economy			
SDE Strategy 3.3 – Access to Relevant Vocational Training			
SDE Action 3.3.1	Economic Development and Marketing	Foster partnerships between local businesses and vocational training institutions to deliver the skills and knowledge levels required in the workforce	

Finance and Corporate Services and Executive Secretariat – Goals / Strategies / Actions			
Task Name	Department	Task Description	Progress
SEG Goal 1 – Act and Regulations			
SEG Strategy 1.1 – Principles of Local Government			
SEG Action 1.1.1	Finance and Corporate Services	Ipswich City Councillors faithfully and impartially fulfil the duties of their office, in accordance with the local government principles under the <i>Local Government Act 2009</i>	
SEG Goal 2 – Informed, Effective, Accessible Decision Making and Information Management			
SEG Strategy 2.1 – Informed Decisions			
SEG Action 2.1.1	Finance and Corporate Services	Provide the necessary skills, training, tools and resources for Councillors and staff to make informed, effective and timely decisions	
SEG Goal 2 – Informed, Effective, Accessible Decision Making and Information Management			
SEG Strategy 2.2 – Accessible Decisions			
SEG Action 2.2.2	Finance and Corporate Services	Council information is managed effectively ensuring accuracy, accessibility and security	
SEG Goal 5 – Sound Strategic Financial Planning			
SEG Strategy 5.1 – Active Strategic and Financial Planning			
SEG Action 5.1.1	Finance and Corporate Services	Undertake annual strategic planning activities such as Corporate and Operational Planning, based on the current and future needs of the City	

Health, Security and Regulatory Services – Goals / Strategies / Actions

Task Name	Department	Task Description	Progress
CSW Goal 5 – Community Health and Wellbeing			
CSW Strategy 5.1 – Healthy Community			
CSW Action 5.1.3	Health Security and Regulatory Services	Ensure strategies, policies and programs support health promotion and wellbeing, healthy eating, the preservation of health and prevention of ill health for the population and take into account the social determinants of health	
CSW Goal 6 – Good Neighbourly Relations			
CSW Strategy 6.1 – Community Relationships			
CSW Action 6.1.1	Health Security and Regulatory Services	Develop a range of strategies to inform and educate positive neighbourly relations	
CSW Goal 6 – Good Neighbourly Relations			
CSW Strategy 6.2 – Dispute Minimisation and Resolution			
CSW Action 6.2.3	Health Security and Regulatory Services	Ensure the community are aware of their obligations under council Local Laws and State Legislation that council is authorised to enforce by providing formal and informal education opportunities and enforcement where necessary	
CSW Goal 7 – A Safe Community			
CSW Action 7.1 – Community Safety and Crime Prevention			
CSW Action 7.1.2	Health Security and Regulatory Services	Maintain and enhance Council Safe City Program	

Completed 

On track 

For review 

Infrastructure Services – Goals / Strategies / Actions			
Task Name	Department	Task Description	Progress
IS Goal 1 – Integrated Infrastructure Planning and Provision			
IS Strategy 1.5 – Infrastructure Provision			
IS Action 1.5.1	Infrastructure Services	Implement major infrastructure plans such as the Ipswich Priority Infrastructure Plans, Social Infrastructure Plan, the Ipswich City Council Capital Works Program, SEQ Infrastructure Plan and Program (SEQIPP) and other Utility Capital Works Programs	✔
IS Goal 1 – Integrated Infrastructure Planning and Provision			
IS Strategy 1.7 – Infrastructure Outcomes for the Present and the Future			
IS Action 1.7.1	Infrastructure Services	Consider interim solutions and stage delivery of infrastructure in line with projected and actual population growth and demand accounting for the true life cycle cost of the asset	✔
ITM Goal 1 – Connected Communities			
ITM Strategy 1.5 – A Legible, Permeable User Friendly Transport Network			
ITM Action 1.5.1	Infrastructure Services	Identify and implement gateway and way finding treatments at major entry points to the City and at major centres	✔
ITM Goal 2 – Efficient and Affordable Access			
ITM Strategy 2.1 – Prioritise Public Transport			
ITM Action 2.1.1	Infrastructure Services	Research into the travel patterns of residents for the primary purpose of identifying the ‘origin’ and ‘destination’ points and analysing the travel behaviour of households	✔
ITM Action 2.1.2	Infrastructure Services	Promote alternative transit opportunities to households in Ipswich	✔
ITM Action 2.1.4	Infrastructure Services	Provide input to the SEQ Integrated Regional Transport Plan (‘ITP’) to support the urban growth patterns of Ipswich and plan for early provision of transport and transit infrastructure in growth area	✔
ITM Goal 2 – Efficient and Affordable Access			
ITM Strategy 2.2 – A Safe and Functional Road Network			
ITM Action 2.2.2	Infrastructure Services	Implement the Strategic Road Network as identified in the SEQ Regional Plan and Ipswich Planning Scheme	✔
ITM Goal 3 – Collaborative Transport Planning			
ITM Strategy 3.1 – Transport Infrastructure Providers Deliver in Partnership			
ITM Action 3.1.1	Infrastructure Services	Prepare and implement an Integrated Transport Plan for Ipswich which provides for public transport services, a safe road network and pedestrian and cycle travel, based on the needs of local residents and businesses	✔
ITM Action 3.3.2	Infrastructure Services	Actively promote and support cycling and walking as viable alternative transport modes by appropriate network planning and provision of attractive facilities for these activities	✔
ITM Goal 3 – Collaborative Transport Planning			
ITM Goal 3.4 – Innovative Transport			
ITM Action 3.4.1	Infrastructure Services	Investigate opportunities to provide modes of transport currently not existing in Ipswich such as dedicated bus lanes, light rail and high occupancy vehicle lanes	✔
ITM Goal 4 – Transport to Support the Economy			
ITM Strategy 4.2 – Transport to employment, retail, entertainment and recreation activities			
ITM Action 4.2.2	Infrastructure Services	Plan and provide pedestrian and cycle links to, and end of trip facilities, at key employment, recreation and entertainment nodes	✔
ITM Goal 5 – Minimise Use of Private Motor Vehicles			
ITM Strategy 5.1 – Alternative Transport Options			
ITM Action 5.1.1	Infrastructure Services	Prepare and implement an ITP for Ipswich which focuses on public transport services, a safe road network and pedestrian and cycle travel which reflects the needs of local resident and businesses and promotes the reduction in private motor vehicle use	✔

Planning and Development – Goals / Strategies / Actions

Task Name	Department	Task Description	Progress
GM Goal 1 – Sustainable Land Use			
GM Strategy 1.1 – Appropriate Land Use			
GM Action 1.1.1	Planning and Development	Review, as required, the land use planning mechanisms contained in the Ipswich Planning Scheme in order to achieve the most appropriate forms of land use	✔
GM Action 1.1.4	Planning and Development	Monitor changes in demographics and population growth in Ipswich and undertake research to identify the potential impact of the population growth on the demand for services and infrastructure	✔
GM Action 1.1.6	Planning and Development	Encourage the development of master planned communities in urban growth areas through a collaborative process with stakeholders	✔
GM Action 1.1.7A	Planning and Development	Identify and effectively manage conflict between incompatible uses such as residential areas and high impact industries	✔
GM Action 1.1.9	Planning and Development	Effectively manage interim uses to ensure they do not compromise future long term planning intent	✔
GM Action 1.1.10	Planning and Development	Effectively manage growth and development by appropriately addressing development constraints	✔
GM Goal 1 – Sustainable Land Use			
GM Strategy 1.2 – Encourage Sensitive Infill Development and Redevelopment			
GM Action 1.2.1	Planning and Development	Prepare local area plans/planning scheme provisions to identify opportunities for infill development and redevelopment at appropriate densities, particularly around Ipswich CBD, major centres and transit hubs	✔
GM Action 1.2.2	Planning and Development	Ensure important elements of local character within infill areas are protected as part of local area planning and development proposals	✔
GM Goal 3 – Ipswich City Centre – the Civic Heart			
GM Strategy 3.1 – A Well Planned and Designed City Centre			
GM Action 3.1.4A	Planning and Development	Implement the provisions in the Planning Scheme that facilitate mixed use development, reuse of heritage and character buildings and increased urban density in the Ipswich City Centre	✔
GM Action 3.1.6A	Planning and Development	Encourage development that focuses on the Bremer River and improves access to the waterway and associated parklands	✔
GM Goal 4 – Range of Housing and Lifestyle Needs			
GM Strategy 4.1 – Design Responds to Community Character			
GM Action 4.1.2	Planning and Development	Continue to implement the character protection and sympathetic infill design provisions contained in the Ipswich Planning Scheme	✔
GM Action 4.1.3	Planning and Development	Continue to provide the Heritage Advisory Service for residents and property owners seeking advice on the redevelopment and enhancement of heritage places	✔
GM Goal 4 – Range of Housing and Lifestyle Needs			
GM Strategy 4.2 – Housing for All Needs			
GM Action 4.2.1	Planning and Development	Prepare and implement an Affordable Living Strategy and develop incentives and opportunities in a working partnership with the development industry and government and non-government agencies for new residential developments to provide affordable living solutions	✔
GM Action 4.2.2	Planning and Development	Prepare and implement a Housing Needs Analysis comparing the types of existing housing with the needs of the current and projected population, including needs of groups such as older persons, people with disabilities, people from culturally diverse backgrounds and young people	✔
GM Goal 4 – Range of Housing and Lifestyle Needs			
GM Strategy 4.3 – Diversity in Densities			
GM Action 4.3.1	Planning and Development	Implement planning scheme provisions to encourage transit oriented development within and around major centres and transit hubs	✔
GM Action 4.3.2A	Planning and Development	Ensure that higher density developments across the City protect opportunities for the public to enjoy views to scenic landscapes and do not negatively impact on important heritage character areas	✔
GM Goal 5 – Sustainable Development Embraced			
GM Strategy 5.1 – Recognised Leader in Sustainable Development			
GM Action 5.1.1	Planning and Development	Promote achievements of builders and developers that incorporate sustainable development principles within their developments	✔

Planning and Development – Goals / Strategies / Actions			
Task Name	Department	Task Description	Progress
GM Goal 6 – Protection of Cultural, Heritage, Natural Environment and Rural Landscape Values			
GM Strategy 6.1 – Protect Significant Cultural Heritage Values			
GM Action 6.1.1A	Planning and Development	Protect culturally significant places through the Ipswich Planning Scheme	✓
GM Goal 6 – Protection of Cultural, Heritage, Natural Environment and Rural Landscape Values			
GM Strategy 6.2 – Protect Scenic Amenity and Landscape Values			
GM Action 6.2.4	Planning and Development	Require development applications for buildings which significantly exceed planning scheme building height provisions, particularly in existing urban areas, to undertake an assessment of visual impact on the existing urban form, the physical setting of the site and its surrounds, overshadowing, and local views	✓
GM Goal 6 – Protection of Cultural Heritage, Natural Environment and Rural Landscape Values			
GM Strategy 6.3 – Conserve and Enhance Environmental Values			
GM Action 6.3.1	Planning and Development	Implement and review planning scheme provisions to mitigate impacts on existing environmental assets and to achieve improved climate, air and water quality outcomes	✓
GM Action 6.3.2A	Planning and Development	Identify and implement design solutions for the mitigation of impacts on flora and fauna values in new developments such as wildlife corridors, environmental buffers and vegetation retention to achieve successful incorporation of important environmental features	✓
GM Goal 7 – Significant Business and Industry Areas			
GM Strategy 7.1 – Available Land and Infrastructure			
GM Action 7.1.1A	Planning and Development	Prepare and implement local area plans, infrastructure plans, detailed master plans and planning scheme provisions to encourage the development of regionally significant and local business and industry clusters and protect these areas from the encroachment of incompatible uses, such as residential development	✓
GM Goal 8 – Ipswich is a Key Growth Hub Within South East Queensland			
GM Strategy 8.1 – Alliances and Partnerships			
GM Action 8.1.1	Planning and Development	Engage and play a leadership role with key stakeholders throughout SEQ regarding the strategic management of population growth and land use planning	✓
GM Goal 8 – Ipswich is a Key Growth Hub Within South East Queensland			
GM Strategy 8.2 – The Role of Ipswich in SEQ			
GM Action 8.2.2	Planning and Development	Monitor implications of the SEQ Regional Plan in so far as it relates to Ipswich and the Western Corridor	✓
IS Goal 1 – Integrated Infrastructure Planning and Provision			
IS Strategy 1.2 – Plan and Review Provision of Infrastructure			
IS Action 1.2.1	Planning and Development	Prepare planning assumptions and development thresholds to determine likely growth and demand (both within existing 'infill' areas and new 'greenfield areas') to provide a basis for planning, design and timing of infrastructure (including the use of underutilised, spare capacity) and review as required	✓
IS Action 1.2.2B	Planning and Development	Identify and protect corridors and sites that may be required in the future for the provision of large-scale, trunk infrastructure such as powerlines, and substations, transport corridors, water pipelines, etc. and identify temporary land uses which can be accommodated within these corridors	✓
IS Action 1.2.3	Planning and Development	Prepare and implement Plans for Trunk Infrastructure to enable the efficient and timely delivery of infrastructure to support sustainable growth	✓
ITM Goal 1 – Connected Communities			
ITM Strategy 1.3 – Transit Oriented Development			
ITM Action 1.3.1	Planning and Development	Include provisions in local area plans and the Ipswich Planning Scheme for increased residential densities and mixed use transit oriented development around major centres, public transport hubs and transit corridors	✓

Planning and Development – Goals / Strategies / Actions

Task Name	Department	Task Description	Progress
ITM Goal 2 – Efficient and Affordable Access			
ITM Strategy 2.3 – Active Personal Transport			
ITM Action 2.3.3	Planning and Development	Ensure the provision of ‘end of trip’ cycle facilities in accordance with the Queensland Development Code	✔
NE Goal 1 – Planning for Healthy and Sustainable Environments			
NE Strategy 1.2 – Environmental Planning			
NE Action 1.2.1	Planning and Development	Protect Ipswich environmental values and key habitat areas through tools such as Ipswich Planning Scheme and SEQ Regional Plan	✔
NE Action 1.2.4	Planning and Development	Implement and review planning scheme measures that address flood prone land and minimise the risk of damage to property and buildings from flood events	✔
NE Action 1.2.5A	Planning and Development	Maintain and protect appropriate land use buffers around the Amberley Air Base, Willowbank and Tivoli Raceways and major industrial areas to enhance environmental and community health outcomes where possible and to protect these uses from encroachment of incompatible uses and to minimise adverse impacts for new residents	✔
NE Action 1.2.6	Planning and Development	Implement planning scheme and building / design measures for residential and other noise sensitive uses to reduce noise impacts	✔
NE Goal 3 – Environmental Partnerships			
NE Strategy 3.2 – Local Knowledge of Environmental Assets			
NE Action 3.2.2	Planning and Development	Promote Awards for Environmental Excellence to acknowledge the efforts of industry and business, community groups and individuals in the protection of environmental values	✔



Works, Parks and Recreation – Goals / Strategies / Actions			
Task Name	Department	Task Description	Progress
CSW Goal 7 – A Safe Community			
CSW Strategy 7.3 – Emergency Services and Disaster Management			
CSW Action 7.3.1	Works Parks and Recreation	Develop and implement a Council Community Emergency Management Strategy, which details key education and preparedness programs and activities, which encourage proactive management and response in disasters and/or emergencies	✓
CSW Goal 5 – Community Health and Well Being			
CSW Strategy 5.2 – Active Lifestyles			
CSW Action 5.2.1	Works Parks and Recreation	Promote healthy lifestyles that include being physically active and provide a comprehensive range of recreational services and facilities	✓
CSW Goal 8 – A Sporting City			
CSW Strategy 8.1 – Sporting Champions			
CSW Action 8.1.1	Works Parks and Recreation	Promote and support the outstanding achievements of sports people and teams	✓
CSW Action 8.1.2	Works Parks and Recreation	Promote and encourage the use of Ipswich sporting facilities for major Regional, State and National and international sporting events	✓
CSW Goal 8 – A Sporting City			
CSW Strategy 8.2 – Sports Participation			
CSW Action 8.2.3	Works Parks and Recreation	Encourage local sport and recreational organisations to become sustainable	✓
IS Goal 1 – Integrated Infrastructure Planning and Provision			
IS Goal 1.6 – Maintain infrastructure			
IS Action 1.6.1D	Works Parks and Recreation	Review, maintain and implement asset management plans and program focused on protection of assets in a proactive manner	✓
IS Goal 6 – Managing Waste as a Resource			
IS Strategy 6.1 – Provision of Waste Management Options			
IS Action 6.1.1	Works Parks and Recreation	Develop and implement waste management strategies for Council to improve management of waste and resources	✓
IS Action 6.1.2	Works Parks and Recreation	Develop and implement a Waste Management Infrastructure Master Plan and improve the standard of resource recovery and waste disposal facilities	✓
IS Action 6.1.3	Works Parks and Recreation	Provide information on managing waste and resources through environmental education programs to schools, community groups, local business owners, operators and residents	✓
IS Goal 3 – Water a Valuable Resource			
IS Strategy 3.2 – Water Conservation to Minimise Demand			
IS Action 3.2.2	Works Parks and Recreation	Identify opportunities to collect and treat storm water as an alternative to treated urban water while balancing the need for environmental flows	✓
IS Goal 3 – Water a Valuable Resource			
IS Strategy 3.3 – Align Water Quality and Source with Use			
IS Action 3.3.4	Works Parks and Recreation	Implementation of the Integrated Water Strategy and development of action plan	✓
IS Goal 7 – Recreation Facilities and Open Space			
IS Strategy 7.1 – Sport and Recreation Facilities			
IS Action 7.1.2	Works Parks and Recreation	Identify and Plan for recreational facilities across a range of traditional and emerging sports and a arrange of lifestyles and age groups including partnering arrangements with sporting bodies, developers and government agencies	✓
IS Goal 7 – Recreational Facilities and Open Space			
IS Strategy 7.2 – Recreational Trails			
IS Action 7.2.1	Works Parks and Recreation	Establish local and regional-scale walking, cycling and horse recreational trails that link major open space areas	✓
IS Action 7.2.2	Works Parks and Recreation	Investigate opportunities to incorporate unused utility and transport corridors as recreation trails within the broader open space network	✓
ITM Goal 3 – Collaborative Transport Planning			
ITM Strategy 3.3 – Environmentally Responsible Network			
ITM Action 3.3.2	Works Parks and Recreation	Actively promote and support cycling and walking as viable alternative transport modes by appropriate network planning and provision of attractive facilities for these activities.	✓
ITM Action 3.4.5	Works Parks and Recreation	Investigate and implement improved street lighting technologies to reduce ongoing operational and maintenance costs. eg. solar powered lighting, LED Technology	✓

Works, Parks and Recreation – Goals / Strategies / Actions			
Task Name	Department	Task Description	Progress
ITM Goal 5 – Minimise Use of Private Motor Vehicles			
ITM Strategy 5.1 – Alternative Transport Options			
ITM Action 5.1.3	Works Parks and Recreation	Design and implement a community education scheme that encourages people to reduce private motor vehicle usage through use of public transport, walking or cycling for employment, retail, entertainment and recreation activities, eg. Specification information for commuter cycling distinct from recreational cycling	
NE Goal 1 – Planning for Health and Sustainable Environments			
NE Strategy 1.1 – Protection of Biodiversity			
NE Action 1.1.1	Works Parks and Recreation	Implement the Enviroplan Program for the acquisition and long term conservation of land for the City's conservation estates and green space network	
NE Action 1.1.2	Works Parks and Recreation	Encourage the collection of flora and fauna datasets in Ipswich's natural areas	
NE Action 1.1.3	Works Parks and Recreation	Identify and implement opportunities for local environmental groups to contribute to conservation planning decisions and land management programs	
NE Goal 1 – Planning for Healthy and Sustainable Environments			
NE Strategy 1.3 – Appreciation of Ecosystem Services			
NE Action 1.3.3	Works Parks and Recreation	Develop and implement market-based instruments and incentives for the protection of ecosystem services and environmental assets such as carbon credits and tradeable permits for revegetation	
NE Goal 2 – Managing for Healthy and Sustainable Environments			
NE Strategy 2.2 – Clean and Healthy Environments			
NE Action 2.2.1	Works Parks and Recreation	Implement and regularly review Local Waterway Management Plans	
NE Action 2.2.2	Works Parks and Recreation	Identify, prioritise and implement riparian corridor protection and rehabilitation projects.	
NE Action 2.2.7	Works Parks and Recreation	Develop and implement a Bushfire Strategy for the City of Ipswich	
NE Action 2.2.10	Works Parks and Recreation	Manage Council owned closed landfill and sanitary depots in an environmentally responsible manner	
NE Goal 2 – Managing for Healthy and Sustainable Environments			
NE Strategy 2.3 – Restoration and Rehabilitation of Environmental Assets			
NE Action 2.3.1	Works Parks and Recreation	Access, identify, priorities and implement opportunities for environmental rehabilitation and revegetation	
NE Action 2.3.4	Works Parks and Recreation	Provide technical advice and support to landowners regarding the rehabilitation of environmental assets on private properties	
NE Goal 3 – Environmental Partnerships			
NE Strategy 3.1 – Integrated Partnerships			
NE Action 3.1.1	Works Parks and Recreation	Encourage local land owners to manage their land for nature conservation purposes through private landholder conservation support programs	
NE Action 3.1.2	Works Parks and Recreation	Encourage local environment groups, schools, businesses and residents to value, sponsor and participate in the management of environmental assets on public land	
NE Goal 3 – Environmental Partnerships			
NE Strategy 3.2 – Local Knowledge of Environmental Assets			
NE Action 3.2.1	Works Parks and Recreation	Provide private landowners with the opportunity to enhance their knowledge and skills necessary to protect environmental assets on private land including Fire Management Plans, Pest Management Plans, Erosion Control Plans, etc.	
NE Action 3.3.1	Works Parks and Recreation	Facilitate community and industry education sessions on how to reduce pollution	

Our Major Initiatives



Business

Go Online Initiative for Digital Delivery of Council Rates Notices

Council's initiative to offer property owners choices in how their rate notices are delivered to them continues to demonstrate the Ipswich community's growing preference for eNotices.

By the end of June 2017, 25.4% of all rate notices that were previously produced as paper notices are now registered to be delivered as eNotices.

This compares favourably with June 2016 when 15.1% of rate notices were registered to be delivered as eNotices.

The benefits are:

- Saving trees and the environment by using less paper
- Customers who prefer electronic delivery can exercise that choice
- Council and the community save \$4 per year per rate notice delivered electronically. The numbers registered generate cost savings of approximately \$75,000 per annum.

The success of this initiative is a practical example of the Ipswich Community's growing appetite to embrace digital solutions in their daily life.

Culture Change Program

Council employees have embarked on a culture change journey that will influence constructive behaviours, business practices and systems resulting in shifting Council's workplace culture to further enhance our service to the people of Ipswich.

During 2016, Council employees participated in a culture survey that indicated some areas of focus that could further improve the positive working environment and put customers at the heart of our decision making. A culture change program that will guide the team on this change journey has been implemented.

The program will seek to make changes to:

- The way employees work together towards a common purpose
- Improve and streamline service delivery
- Human resource practices to improve our inclusive workplace practices and increase the diversity in our workforce
- Communication and business practices
- Employee recognition and appreciation

Economic Development

Smart City Program

The Ipswich Smart City Program is innovative in its whole-of-city scale, in its ability to have already shaped new government policy and procedure, in its public-private-people partnership model and in its use of digital technology to address economic and social challenges and opportunities. Over the past 12 months all of the priority initiatives have progressed with some of the more obvious outcomes being the Park Pilot Projects, the Cooperative and Automated Vehicles Initiative, the Open Data Policy, the Sensor Network and the Public Wi-Fi network. Over the next 12 months it is expected that all of the priority initiatives will have lead partners and vendors progressing the initiatives, with the support and guidance of Council and associated suppliers.

Fire Station 101

Since opening in March 2016, Fire Station 101 has shaped a more connected innovation and entrepreneur community in Ipswich. Now, as part of its awarded Smart City Program, Council is expanding the portfolio and value of Fire Station 101 to deliver even greater social, economic and innovation outcomes. Key programs to be delivered at Fire Station 101 include a startup incubator program, a startup accelerator program, a technical skills development program, digital literacy programs for business, design thinking programs for business, a program of events and co-working space.

Destination Management and Marketing Plan

Since the introduction of the Destination Management and Marketing Plan, Ipswich has attracted an 18% increase in total overnight visitors, a 49% increase in visitor enquiries, a 130% increase in social media following and a 277% increase in unique website visitation. Equally rewarding has been the improvement of industry collaboration that has resulted from the shared vision and agreed priority actions of the Plan. Having established a visitor positioning and profile for Ipswich, the year ahead will involve more industry development and tourism infrastructure attraction to increase both supply and demand drivers of the Ipswich visitor economy.

Events

Civic Centre and Studio 188

2016/17 saw the continuation of a commitment to the delivery of quality local, state, national and international productions to Ipswich. This targeted focus has resulted in a solid growth of 6.5% in the annual ticket sales (38,318 vs 35,964 in the previous financial year). This increase was driven by 134 productions for the year, up from 122 in the previous period, while average occupancy remained static at 62%.

The last twelve months has seen a redesign of services to meet customer needs. A new website and upgraded ticketing system has resulted in significantly increased web based sales (62% of total annual sales), up from 45% the previous year. A highlight achievement for the Civic Centre has been a 34% increase in revenue generated by food, beverage and events, food and beverage revenue for 2016/17 to \$720k.

Roving Robots

This Coding and Robotics project centred around the creation of robot kits for loan to schools, community groups, families and individuals and a culminating showcase event, the Robot Olympics. Almost 4,250 community members engaged with the program via 132 loans, 77 individual or group training sessions, an educator's open day, and the Fun Palace 4305 event. This digital literacy initiative, funded by a Queensland Government grant through the State Library of Queensland, succeeded in bringing emerging technologies to the community across all ages and highlighting the library as an innovative and digitally inclusive community resource.

Changing the Way Books are Presented in the Library

Over 30,000 items in the Ipswich Libraries collection have now been labelled with specially designed spine-label graphics to present the books in genre collections. This project is intended to promote greater discovery of the whole collection and a more rewarding browsing experience for customers.

Self-Serve Technology in the Libraries

All branches including the Mobile Library have installed state-of-the-art self-service devices, based on Radio Frequency Identification (RFID) technology. The Ipswich Central branch has also implemented RFID self-return facilities. The new equipment allows for a higher degree of autonomy for customers, greater process efficiency and improved security for the collection. With the placement of a new concierge model of customer service, staff are on hand to welcome and assist customers as they engage with the services on offer at the library.

Market Place

Ipswich Central Library launched the original Market Place 'retail' styled collection presentation zone. The Market Place show-cases special 'best of the library, hand-picked selections' which allow users the chance for a high-value, low-effort discovery and fulfilment experience. The zone also boasts a special "Top Ten" collection which offers a deep collection of the current monthly Australian Retail Top Ten Books. The Market Place is already proving highly popular with customers, with a very high turnover and a growing number of compliments being delivered from customers relating to the content and appearance of the area.

Words for Wellbeing

Ipswich City Council has been proud to participate in Words for Wellbeing, a collaborative regional library project developed and supported by West Moreton Hospital and Health Service, Ipswich Libraries, Lockyer Valley Regional Council, Somerset Regional Council, Scenic Rim Regional Council and the University of Southern Queensland (USQ). The project has been designed to provide Ipswich and West Moreton communities with useful, evidence-based library resources to improve their mental and physical health and wellbeing. These resources have been recommended by health professionals and organisations directly involved in healthcare, library staff also received specialist training in collaboration with hospital and USQ staff to ensure the best information support is provided to the community. Words for Wellbeing books and resources are free to borrow from Ipswich Libraries.

Books for Babies

Books for Babies is an early literacy project initiated by the Friends of Ipswich Libraries (FOILS) in 2007, with the aim of raising awareness among new parents of the importance of reading to children from a very early age. Through this project, FOILS works in collaboration with Ipswich Hospital and St. Andrew's Ipswich Private Hospital to present parents of all babies born in Ipswich Hospitals with a special gift package to encourage them to read to their child from birth. In 2016 Ipswich City Council extended the partnership with FOILS to deliver this outstanding early literacy project all year round with the goal to ensure that every baby born in Ipswich hospitals received a literacy starter pack. Ipswich is the first local government in Australia to be funding a program of this nature. The Friends of Ipswich Libraries (FOILS) Books for Babies program has distributed more than 2,000 packs since its launch in 2007.

Art Gallery Exhibition Program Highlights

In collaboration with American artist and architect Eric Lennartson, the Gallery developed and presented the first 'TapeScape' in Australia as part of the Construction Site summer program of creative family fun. The exhibition attracted 44,708 visitors over twelve weeks making it the highest-attended exhibition at the Ipswich Art Gallery to date.

'War-time Quilts: Quilts from military fabric' attracted nearly 34,000 visitors including several cultural tourists from interstate and generated over \$24,000 in revenue from Gallery Shop sales over fourteen weeks from March 2017.

Family audiences were attracted to the Gallery for the exhibition 'Towers of Tomorrow with Lego Bricks' held over fifteen weeks including the Easter and June 2017 school holidays. More than 11,000 visitors attended including 33 school groups participating in education sessions.

The work of local artist Andrea Baumert-Howard was featured in a solo exhibition 'Echoes: repeating patterns' in October 2016 contributing to the cultural development of the region.

The Gallery hosted the prestigious touring exhibition 'Stars and Stripes: American Art of the 21st Century from the Goldberg Collection' which presented cutting edge and challenging contemporary artworks. The exhibition attracted significant interest from the local arts community and in particular from practicing artists. The work of Australian artist, William Yaxley, was celebrated in another high profile touring exhibition hosted by the Gallery to the delight of local art audiences who have followed the development of this unique Queensland artist. The well-attended launch events for both exhibitions were highlights in the Ipswich Arts community calendar.

Art Gallery Public Program Highlights

To coincide with the exhibition 'Stars and Stripes: American Art of the 21st Century from the Goldberg Collection', the Gallery hosted a contemporary film night offering short films from American filmmakers and new media artists to an appreciative audience of film aficionados.

Friends of the Gallery hosted another successful High Tea event to celebrate the War-time Quilts exhibition with two extra tables added to meet ticket demand.

The designs and wares of local artisans were showcased in an exhibition gift fare and retail opportunity held in the Ipswich Community Gallery in December 2016. The project titled 'All the Best for Christmas' raised the profile of local makers while offering the public unique items to purchase for Christmas presents.

School Holiday Activities at the Gallery

The Ipswich Art Gallery continued to be the school holiday destination of choice for children from Ipswich and across South East Queensland with the presentation of school holiday activities such as 'Make a Scribble Machine' (July 2016) and 'Create a Rainbow Maker' (September 2016) attracting an average daily audience of 984 visitors to the Ipswich CBD.

Education Programs at the Gallery

Hands-on 'Create with Clay' education sessions booked out early with 33 school classes taking advantage of the popular program in August 2016.

The 'Wind Tubes' exhibition attracted an attentive audience of under 5s to thirteen special toddler sessions in August and September 2016.

Collection Appreciation

The 2016-2017 financial year saw the Collection increase over \$180,000 in the value through receipt of significant donations, acquisitions and appreciation in the value of works. The Collection's current valuation is \$5.38 million. Vital restoration and conservation work was carried out on key acquisitions to ensure their value for future generations.

Small Business Workshops

Aboriginal and Torres Strait Islander Peoples small business workshops were attended by a number people keen to turn their ideas into a small business. The facilitator worked closely with these groups and developed a Murri Business Club as a source of group mentoring. The facilitator also identified opportunities that may be available through the Commonwealth Games for these new small business operators.

Regional Arts Development Fund (RADF) Training

Capacity building workshops were delivered throughout the year to support the RADF process. These include:

- Arts Business Workshop – Thirteen local artists attended this interactive workshop to learn about marketing and artistic brand development to assist them to engage more broadly with their communities and develop opportunities for corporate sponsors and partnerships to develop a self-sustaining arts career.
- Ipswich RADF Community Workshop was undertaken to provide local artists and arts workers with more information about the aims, funding cycles and categories for RADF, including eligibility, designing a project, developing and pitching an idea, and alternative funding streams. The purpose of the workshop was to equip local artists with knowledge of how to submit strong applications which meet the aims and objectives of RADF.

Starting School Adventure Day

The inaugural Starting School Adventure Day was held at the Ipswich North Reserve on Saturday, 6 August 2016. Schools quite often report that children and their parents are not quite ready for the start of Prep due to a number of factors. Council partnered with the C&K Association to deliver a 'Transition to School' event. The event provided information to Ipswich parents who have a child entering Prep in 2017 on requirements, expectations, and available services to help prepare their child for school. Approximately 100 children (accompanied by their parents) came and enjoyed the various activities including Renata Jayne's Starting School Show, Playgroup Qld's Sing and Grow workshop, Little Kickers soccer, and partnered in creating a natural cubby (assisted by Nature Play Qld).

Seniors' Week

Seniors' Week celebrations began on Tuesday, 16 August and ran through to Saturday, 20 August, with a total of seven events being held across the region including Ipswich, Marburg, Springfield Lakes and Gailes. Events included the 'Seniors' Week Variety Day', the 'Marburg Seniors' Week Celebrations', 'Mental Health Matters Workshop for Seniors', 'First Aid for Seniors', 'Seniors' Cinema Day', 'Gailes Family Breakfast BBQ' and the 'Seniors' Driver Workshop'. The feedback from the community was positive with many taking the time to write or email their thanks and praise to Council.

Ipswich Arts Network

Throughout the year Council has convened quarterly arts networking meetings entitled 'Building the Arts in Ipswich' for Ipswich artists of all disciplines, with the objective to encourage the Ipswich arts community to be active, collaborative and resourceful in their arts endeavours and arts practices.

Ipswich Film Festival for Youth 2016 (IFFY)

IFFY continues to grow and is developing a keen following of youth from Ipswich and South East Queensland. 2016 was the fourth year of the event which promotes youth creativity through film making. IFFY is one of the few film festivals which offers free entry and categories have been developed allowing mainstream film making as well as the use of alternate devices i.e. computer animation platforms and mobile phones. IFFY also provides entrants with the opportunity to invite family and friends to see their films on the big screen in addition to meeting the judges, sponsors and other fellow film makers.

IFFY 2016 saw sixteen short films shortlisted. The theme 'TIME' was interpreted on multiple levels showing the creativity of entrants. IFFY partners – USQ, Screen Queensland, Limelight Cinemas and Film Ipswich provided feedback around the number and quality of submissions. Cash and prizes were awarded to the winners under the categories of Primary School Age, Secondary School Age, and Open (17-25 years) plus a category for the best contribution by a school.

Community Development Programs

The Social Development Branch delivered over 46 various community development programs including community and capacity building over the 2016/20-17 financial year. These programs were delivered in partnership with various community agencies across Ipswich.

Social Development also delivered over fifteen community events promoting community spirit, social cohesion and raising awareness of various social issues including events for World Elder Abuse Day, Men's Health Week, Pasifika Spring Festival plus many more.

Digicon Hackathon

Council held its first hackathon in March 2017 which connected many entrepreneurs, developers and environmentalists in Ipswich to create a digital solution to connect our community to our local environment. Eight ideas were presented at the final pitch and the Naeus Explore app was chosen as the winner. Being released in October, the community will now be able to find conservation estate tracks, points of interest and educational information on their phone.

Trees for Mum

Mum's from across Ipswich celebrated Mother's Day by planting a tree at George Palmer Park, Silkstone to help rehabilitate Bundamba Creek. This event provides the opportunity for a long lasting present to a Mum or in memory of a Mum for people to visit in years to come.

Ipswich Sports Awards

The annual Ipswich Sports Awards were held in November 2016 at the North Ipswich Reserve Corporate Centre. The awards aim to recognise local athletes, volunteers and clubs involved in various sports. Over 200 people were in attendance allowing people from different sports the opportunity to network with each other and discuss innovative ways to advance their clubs.

EnviroForum

Nature Conservation in the Digital Age was the theme for the 2017 EnviroForum held in June. Attracting local community members, community groups, SEQ Councils, state government and private consultants, all attendees valued the opportunity to hear how technology could help in the goal to protect our environment for future generations to enjoy. We look forward to discussing other environmental topics at EnviroForum 2018.

Small Creek – Design your Creek Week

Council's ambitious plan to naturalise the concrete drain running between Whitehill Rd and Warwick Rd, Raceview, otherwise known as Small Creek, began in November 2016 with Design Your Creek Week. The community was invited to a week-long co-design process conducted on site in Poplar St Park, where they were given the opportunity to help design the future Small Creek. We invited the community to share their ideas, concerns and wishes for Small Creek and used this information to inform our designs for the new Small Creek.

Planning

Strategic Open Space Master Plan (Division 6)

The Strategic Open Space Master Plan (Division 6) officially commenced as a pilot project in January 2015. The Division 6 area was identified through Council's Open Space and Recreation Strategy 2014 as a priority area warranting further detailed planning to inform Council's current and ongoing investment in open space, sport and recreation. The project is proving to be highly successful due to the participation of the local community through the consultation process and the ongoing "hands on" stewardship of the Local Divisional Councillor, with the support of the Parks, Sport and Recreation Committee Chair person and Deputy Chairperson. The draft strategic Open Space Master Plan (Division 6) was submitted to Council for adoption in October 2015.

Stormwater Quality Offsets Implementation Plan

Council has worked to finalise a framework to identify how to best use funds collected from developers for stormwater quality offsets to ensure cost effective outcomes for developers whilst achieving required waterway health management objectives.

Western Creek Flood Mapping Study

Following resident concerns regarding the validity of Council's mapping, an updated flood mapping study was completed for Western Creek and adopted by Council in 2014. This will be used to inform future planning scheme reviews to confirm the extents of the 2011 flood extents.

Ipswich Planning Scheme Updates

During the 2016-2017 financial year fourteen amendment packages were adopted by Council encompassing the Ipswich Planning Scheme and its associated policies and guidelines. These amendments play an important role in ensuring that the planning scheme maintains a contemporary focus on effective growth management and sustainability.

Advance Ipswich

On 10 November 2015, Council adopted a new long term Community Plan called 'Advance Ipswich'. The Plan included the most comprehensive community engagement process ever undertaken by Council called 'Our Future Your Say'. There was a record number of comments and submissions that helped Council to identify what is important to the community both now and into the future.

Commitments to Planning Reform

Ipswich City Council's commitment to Planning Reform is being progressively released to reinforce Council's approach to industry leading practice initiatives. Council's existing services perform strongly against leading practice benchmarks in SEQ and are reflective of the on-going business improvement initiatives being undertaken to enhance Council's development assessment services.

The Planning and Development Department is pushing ahead with reform activities with particular focus being directed towards improved customer experiences. Major initiatives as a result of this reform program include:

- A review of the Risk Assessment Framework and amendment, for regional consistency
- An enhancement of e-Planning on-line capabilities through e-Planning Strategy development, including the Planning and Development On-Line Portal and Video Conferencing capabilities and investigation of new web based mapping for customers
- The continuous review and improvement of conditions package for development approvals as well as structural improvements to decision notice formatting and layout
- A collaboration through industry focus groups
- A customer survey on Development Planning services

Planning Reform

Ipswich City Council recently updated its development systems and processes in line with the release of the *Planning Act 2016* which commenced in July 2017. This involved a major change to business processes, templates and corporate systems as well as a significant staff information exercise.

Staff were also actively involved in reviewing and commenting on the *Planning Act 2016*. The Planning Regulation 2017 and the Development Assessment Rules during their formulation.

Ipswich Transport Plan (iGO)

In May 2016, Council adopted its first ever integrated transport plan for the city which has been branded as iGO. The culmination of nearly four years of strategic planning effort, iGO outlines Council's aspirations to advance Ipswich's transport system to cater for a future city population of 435,000 people. The development and implementation of iGO is a key action in Advance Ipswich. iGO contains over 200 actions for delivery over the coming years. iGO will now be used to inform Council's transport policy, investment and resource decision making, as well as being used to advocate for funding for infrastructure and public transport improvements.

Floodplain Management Strategy

Council completed the first Floodplain Management Strategy. This Strategy sets the vision and goals in relation to floodplain management, improving awareness and understanding of Ipswich's flooding risks and issues, and seeking to increase the community's preparedness and resilience to future floods.

Iron Pot Creek Corridor Plan

Iron Pot Creek runs through the suburbs of Blacksoil, Pine Mountain and Brassall before entering the Bremer River near the Sydney Street Bridge. The Iron Pot Creek Corridor Plan is Council's third whole of catchment approach to managing water quality, urban stormwater, flooding, linear pathways, and open spaces. The first implementation of the Plan has commenced with a number of bank stabilisation projects happening in the upper catchment.

Health and Safety

Health and Amenity Plan (HAP)

Council introduced its first ever Health and Amenity Plan (The Plan) in 2016. The Plan is designed to provide everyone living, working and visiting Ipswich with an understanding of Council's approach to the compliance activities it is responsible for.

For the 2016/2017 year, the Plan consisted of six core priorities with a range of actions to be delivered over the twelve months. The activities were identified by the Ipswich community as compliance matters that require a stronger focus and higher priority to Council. Knowledge about these problems and their associated risks were established by collecting and analysing data from a range of information sources.

Sustainability

The Sustainable Ipswich Strategy was launched in early 2017. The Strategy is about managing the growth in Ipswich by working together with the community, industry and other levels of government to protect and enhance our environment and its liveability for current and future generations.

Safe School Parking Programme

The School Safe Parking Programme offers an opportunity for Council Officers to engage with the community and provide an educative approach to illegal parking behaviours.

Systematic Inspection Programme for Unregistered Dogs

Dog registration provides identification, which improves the chances of lost dogs being reunited with their owners, promotes responsible pet ownership and allows Council to provide appropriate management strategies and facilities.

A systematic inspection program for unregistered dogs will assist Council in:

- Increasing the number of dogs carrying identification tags
- Improving Council's ability to locate owners of wandering dogs through registration tags
- Minimising the number of impounded dogs that remain unclaimed.

Littering and Dumping Project

Campaign to reduce occurrences of littering and dumping, and to reduce waste within the Ipswich community by increasing awareness on recycling bin contamination.

It is intended that the campaign will focus on four main aspects that, due to the behaviours associated, require that they be addressed separately. These aspects are:

- Roadside and park littering
- Illegal dumping in suburban and rural areas
- Illegal dumping on kerbsides
- Recycling contamination.

Food Star Rating Program

A food safety rating program enables consumers to make an informed choice about where to eat or shop for food. During an inspection of the business, they are assessed against a food safety checklist and assigned a star rating reflecting their performance. Scores show the result of the most recent hygiene and food safety inspection at licensed food businesses. The system will provide the community with a consistent and transparent way in which to make informed judgements in relation to choices they make in relation to the purchase of food, with the benefit of it extending across local government borders.

Infrastructure Delivery

Edwards Street Extension Corridor Plan

Corridor planning has been completed for a new road linking Edwards Street to Warwick Road adjacent to Deebling Creek. This project is identified as a required road capacity and connectivity project within iGO – The City of Ipswich Transport Plan.

iGO Active Transport Action Plan

A strategic plan to guide the planning, delivery and promotion of quality facilities and programs for active transport in Ipswich to achieve iGO active transport mode share targets. A key action of iGO – The City of Ipswich Transport Plan.

Pollard Park and Wallaby Ware Park Naturalisation and Stormwater Filtration

Eroded stormwater channels at Pollard Park and Wallaby Ware Park were stabilised and revegetated to improve the amenity in the park and reinstate ecosystem services to these degraded areas under the stormwater quality offsets program. Stormwater filtration systems were also constructed to improve natural flow characteristics, recharge groundwater systems and remove pollutants from the stormwater network.

Celebrating Our Achievements



Art Gallery Attendance

The Ipswich Art Gallery achieved its second highest annual attendance figures, with 116,185 visitors in the 2016/17 financial year. The Gallery also attracted its highest ever attendance for a single exhibition with 44,708 visitors to 'Construction Site', featuring 'Tape Scape'. These impressive visitor numbers have made the Gallery the most attended regional gallery in Queensland, and among the top three regional galleries in Australia.

Books for Babies

Books for Babies is an early literacy project initiated by the Friends of Ipswich Libraries (FOILS) in 2007, with the aim of raising awareness among new parents of the importance of reading to children from a very early age. Through this project, FOILS work in collaboration with Ipswich Hospital and St. Andrew's Ipswich Private Hospital to present parents of all babies born in Ipswich Hospitals with a special gift package to encourage them to read to their child from birth. In 2016, Ipswich City Council extended the partnership with FOILS to deliver this outstanding early literacy project all year round with the goal to ensure that every baby born in Ipswich hospitals received a literacy starter pack. Ipswich is the first local government in Australia to be funding a program of this nature. The Friends of Ipswich Libraries (FOILS) Books for Babies program has distributed more than 2,000 packs since its launch in 2007.

Licence to Drive Program

The Community Development Team was successful in receiving funding from the Department of Transport and Main Roads to deliver the 'Licence to Drive' program, which provided Aboriginal and Torres Strait Islander peoples to undertake their written driver's licence test to gain their learner's permit with an Aboriginal elder. The funding also allowed the participants to undertake four driving lessons with an Ipswich Driving School. Fifty-one participants successfully gained their learners permit and were able to undertake driving lessons.

Minecraft 1893 Digital Heritage Project

Connecting Ipswich youth and their local history through technology was the focus of an innovative library program targeting children 8-12 years. Images from the Picture Ipswich digital archive are being used to recreate the early Ipswich CBD at the time of the 1893 floods within a Minecraft world. An end of year finale event will highlight program achievements and feature a simulation of the flood. This project was showcased at the Queensland Local Studies Group Forum at the Gold Coast and on State Library of Queensland's Public Libraries Connect blog.

Makerspace opening

Ipswich Central saw the successful opening of our 'STEAM powered Makerspace'. The newly launched space has a variety of high-impact digital experiences available for users to walk in and try. The space has been very well received and is already proving very popular. The area boasts an original, live-streaming jigsaw puzzle project, an iPad-powered augmented reality (AR) Playbench, an AR sandpit and the only live-streaming "mixed-reality" Virtual Reality Green Screen chamber in Australian Libraries.

Cocktail Hour

Cocktail Hour has grown to become a signature event each quarter for Ipswich Libraries, this year we have hosted Todd Sampson, William McInnes, Dr Karl Kruszelnicki and Saroo Brierley. The purpose of these events is to attract new and

diverse audiences to the library and to provide an opportunity for Ipswich residents to engage with high profile authors. To date, every Cocktail Hour event has been a resounding success, with tickets being highly sought after and many people attending who have never visited the library before.

Smart City Program

The Ipswich Smart City Program is innovative in its whole-of-city scale, in its ability to have already shaped new government policy and procedure, in its public-private-people partnership model and in its use of digital technology to address economic and social challenges and opportunities. Over the past twelve months all of the priority initiatives have progressed with some of the more obvious outcomes being the Park Pilot Projects, the Cooperative and Automated Vehicles Initiative, the Open Data Policy, the Sensor Network and the Public Wi-Fi network.

Fire Station 101

Since opening in March 2016, Fire Station 101 has shaped a more connected innovation and entrepreneur community in Ipswich. Fire Station 101 has worked with over 150 start-up business members who have secured over \$524,000 in initial investment. The hub has attracted \$190,000 in new public-private investment, hosted over 130 events and has engaged in projects with Queensland Government, University of Southern Queensland, Queensland Urban Utilities, West Moreton Hospital, and Motor Trade Association Queensland.

Destination Management and Marketing Plan

Since the introduction of the Destination Management and Marketing Plan has attracted an 18% increase in total overnight visitors, a 49% increase in visitor enquiries, a 130% increase in social media following and a 277% increase in unique website visitation. Equally rewarding has been the improvement of industry collaboration that has resulted from the shared vision and agreed priority actions of the Plan.

Littering, Dumping and Waste Reduction Campaign

The Littering Dumping and Waste Reduction Campaign is a planned partnership program between the Queensland Government (Department of Environment and Heritage Protection) and the Ipswich City Council. The campaign will cover the entire Ipswich City Council Region.

The Campaign is still within the very early stages of delivery however initial trials of the new approaches have been hugely successful. Strategies such as Beautiful Ipswich and the Sustainability Strategy will be complemented by the Campaign by reducing instances of littering and illegal dumping and improving the amenity of the Ipswich City Council area.

Safe School Parking Programme

The School Safe Parking Programme offers an opportunity for Council Officers to engage with the community and provide an educative approach to illegal parking behaviours. This approach allows people the opportunity to correct their behaviour without receiving an enforcement action in most cases.

The ongoing education of motorists is fundamental in laying the foundations that will ideally see improvements in parking behaviours at schools. Promoting education to school communities about the benefits of safe parking within school zones enhances the health and wellbeing of our community.

Smart City Blueprint and Implementation Plan

Advance Ipswich defined our future as extending Ipswich beyond its traditional manufacturing and labour based profile to a strong digital economy that fosters innovation to achieve improved economic and social outcomes. The Ipswich Smart City Blueprint and Implementation Plan was developed as a roadmap to achieving these capabilities in an innovative and coordinated way. Significant research, consultation and an extensive study of learnings from other cities led to the Blueprint and Implementation Plan which is now the basis of the Ipswich Smart City Program.

10 Year Transport Infrastructure Investment Plan

Council endorsed its first 10 Year Transport Infrastructure Investment Plan (10YTIIP), a key deliverable under the City of Ipswich Transport Plan (iGO). The 10YTIIP provides the Ipswich community with a long-term view of major transport projects that Council will work to deliver over the next decade. The strategy covers major new roads, road and intersection upgrades and bikeways.

This is a significant step forward as there are major benefits of having a longer term view and 'pipeline' of strategic transport projects (i.e. major new roads, road and intersection upgrades and bikeways) that the entire organisation can work towards.

This Plan will provide intelligence for logical and effective program management and delivery including efficient planning, design, procurement, pre-construction and construction. Given the complexities of some projects, the 10YTIIP will enable delivery, procurement and stakeholder engagement strategies to be put in place ahead of time to achieve economies of scale, construction efficiencies and positive community relationships.

Council Service Award for iGO team

iGO is an integrated transport plan that outlines how Council will work together with the Australian and Queensland Governments and the community to achieve better transport choices for residents, integrate transport and land use outcomes and promote a culture shift to more sustainable transport modes. The plan includes mode share targets, policy focus areas and land use integration, public transport, active transport (walking and cycling), roads, freight, parking, travel demand management and plan delivery.

Council's Transport Planning Team were recognised in the annual Service Awards for their outstanding efforts.

Awards – Finalists and Winners

Awarded the 2017 Public Sector Transformation Award
Australian Information Industry Association

Awarded the 2017 Innovative Management Award
Local Government Professional Australia

Awarded the 2017 Excellence in Innovation Award
Local Government Managers Queensland

Awarded the 2017 World Top 7 Intelligent Community
Intelligent Community Forum

Australian Catalogue Awards 2016

Finalist - Enviroplan Calendar
"Promoting Charities, Not for Profits, Awareness Campaigns, Public Information"

Finalist - Enviroplan Calendar
"Promoting a sustainable brand, product Agency or Company"

Healthy Waterway Awards

Finalist - Ipswich Integrated Water Strategy
"Sustainable Water Management Award"

Finalist – Ipswich Voluntary Conservation Agreements
"Government Stewardship Award"

Parks and Leisure Award – State Award

Highly Commended Award – Parks and Leisure Queensland
for the Master Planning and Activation of Castle Hill Blackstone Reserve



Progressive Development and Enhanced Performance



Ipswich City Properties Pty Ltd

Council resolved to form Ipswich City Properties Pty Ltd (ICP) on 18 October 2008 and the company was subsequently incorporated on 9 March 2009. Council holds 100% ownership of ICP. The company was formed to provide a business vehicle to support the commercial activities of Council in generating revenue additional to traditional fees and charges including rates revenue. Its specific objective is to undertake all activities required to carry out and complete the acquisition, redevelopment, management and sale of Ipswich City Square and thereby to stimulate the revitalisation of the CBD under the Ipswich Central Redevelopment Project. The Project is also designed to enhance Ipswich's position as the Principal Regional Activity Centre of the Western Corridor.

The Ipswich Central Redevelopment Project is a transit oriented development in the Ipswich CBD incorporating planned retail, commercial and civic offices, residential, cultural and recreational outcomes, including upgrades to Nicholas Street and Union Place, over an estimated development timeline of approximately ten years. The key focus is on 24/7 vitality and inner city living with the creation of a vibrant urban centre and a street based retail precinct centred around a new purpose built administration building for Ipswich City Council and a relocated state of the art City Library facility. The retail component is intended to be strongly focussed on food, beverage and entertainment, all of which will be designed as much as possible to provide a distinct point of difference to that offered by Riverlink shopping centre located across the Bremer River. There is also scope to potentially accommodate a new performing arts centre as well as the provision of public art and a high quality public realm with improved visual and physical connections between the Ipswich CBD and the Bremer River.

An overview of significant activities conducted by ICP in the 2016-2017 financial year is provided as follows:

- In June 2016 an initial Development Agreement was entered into between ICP and epc.Pacific Pty Ltd to undertake the next stages of the Ipswich Central Redevelopment Project.
- A new Development Agreement was entered into by ICP in March 2017 with epc.Pacific for construction of the new Ipswich City Council building as part of the next stage of the Ipswich Central Redevelopment Project. The Buchan Group are engaged on behalf of epc.Pacific on the architectural design for the new Council building with BVN Architects having been separately engaged by ICP to design the new civic and community precinct, based on extensive community feedback received by ICP during the latter half of 2016. The sale of land for all subsequent development stages is to be subject to strict timeline and outcome conditions by ICP to ensure achievement of required commercial and civic development outcomes.
- The leasing strategy pursued by ICP at Ipswich City Square continued throughout 2016-2017 to focus on maximising flexibility for the future staging of the Ipswich Central Redevelopment Project by retaining as many tenants as possible on a monthly holdover basis. This process is ongoing.

Ipswich City Developments Pty Ltd

Ipswich City Developments Pty Ltd is a wholly owned subsidiary of Ipswich City Council, created to progress development related activities including the development of surplus Council land. In the 2016-2017 financial year, Ipswich City Developments Pty Ltd finalised a number of longer term development projects and continued its ownership of the former Ipswich Fire Station at 101 Limestone Street which accommodates the digital innovation hub, Fire Station 101.

Ipswich City Enterprises Pty Ltd

Ipswich City Enterprises Pty Ltd (ICE Pty Ltd) is 100% owned by Ipswich City Council.

Under the powers of the *Local Government Act 1993* on 26 July 2000 Council resolved to establish Ipswich City Enterprises Pty Ltd as a wholly owned subsidiary under the *Corporations Act 1989* and relevant Queensland Corporation Law at the time. The company was incorporated on 29 December 2000. It was established as a beneficial enterprise that could engage in activities to benefit Ipswich City Council.

The company is audited by the Queensland Audit Office.

ICE Pty Ltd funds and manages an Ipswich innovation hub supporting the start-up, developer, tech, designer, maker, marketer, inventor and investor community known as Fire Station 101 as a commercial activity.

The company also has a subsidiary, Ipswich City Enterprises Investments Pty Ltd, which has an ongoing 50% interest in Services Queensland Partnership. Ipswich City Enterprises Investments Pty Ltd paid dividends of \$589,625 to ICE Pty Ltd during the year and the remaining surpluses were held as retained earnings.

ICE Pty Ltd paid a dividend of \$3 million to Council in the prior year, 2015-2016.

The Directors note that ICE Pty Ltd is solvent and cash flow is supported by the continued profitability of Ipswich City Enterprises Investments Pty Ltd as a result of its investment in Services Queensland Partnership.

Ipswich City Enterprises Investments Pty Ltd

Ipswich City Enterprises Investments Pty Ltd (ICE Investments Pty Ltd) provides sound governance of the Services Queensland Partnership (SQ) as a commercial enterprise. It conducts regular reviews of Services Queensland Partnership performance and investigates opportunities to expand the partnership business.

The Directors note that:

- The SQ Partnership is being conducted within the constraints of the budgeted costs estimated at the time the partnership agreement was established in November 2007 and in compliance with the partnership agreements. It achieved its financial and services objectives in 2016-2017.
- ICE Investments Pty Ltd generated a surplus of \$2,058,702 and distributed \$589,625 as dividends to Ipswich City Enterprises Pty Ltd (wholly owned by Council).

With the SQ Partners, ICE Investments Pty Ltd continues to participate in a new business initiative, Out of Hours Call Centre Support Services, which commenced on 1 August 2013.

- The Out of Hours Call Centre Support Services is a 24 hour/7 day operation providing out of business hours service delivery to a number of Queensland councils, interstate councils, State Government Departments and authorities plus some private sector customers.
- The business is based in Ipswich and has grown over the 2016-2017 year and creates 15-20 jobs based in Ipswich for Ipswich residents.

Ipswich Motorsport Precinct Pty Ltd (name changed to Ipswich Motorsport Park Pty Ltd 21 February 2017)

On 7 March 2016, Ipswich City Council established Ipswich Motorsport Park Pty Ltd, as a wholly-owned subsidiary under the Corporations Act 2001. The company's name was changed to Ipswich Motorsport Park Pty Ltd on 21 February 2017. The company's objective is to redevelop the motorsport precinct at Willowbank into an internationally recognised motorsport and events precinct to deliver commercial and economic benefits to the local economy.

During the financial year, the company focussed on the development and implementation of the master plan for the precinct together with furthering opportunities and supporting infrastructure at the site for both motor sport related and other significant events such as CMC Rocks.



Ipswich Waste Services



Major Highlights

The following is a summary of major highlights that occurred within Ipswich Waste Services for the 2016- 2017 financial year:

- The number of rated waste services within Ipswich grew from 71,667 (July 2016) to 74,807 (June 2017)
- The number of household green waste services grew from 12,865 (July 2016) to 14,452 (June 2017)
- Ipswich Waste Services actioned 19,375 domestic service requests throughout the financial year which is a 19.7% increase compared to the previous year
- Ipswich Waste Services continued to provide a quality service with 99.8% of all missed service requests actioned within one working day, 99.8 % of all domestic commencements achieved within five working days and 99.8% of general bin repairs provided within the adopted performance target of ten working days
- 141,469 customers delivered waste to the Riverview and Rosewood Recycling and Refuse Centres
- Ipswich Waste Services collected over 108,000 tonnes of waste material through the domestic kerbside collection services and public Recycling and Refuse Centres. Over a third of this material was diverted from landfilling for recycling or composting
- Household Chemical and Gas Bottle Collection Day was held at the Riverview Recycling and Refuse Centre in July 2017. The purpose of this collection day was to provide a safe disposal option for Ipswich residents to dispose of household chemicals and gas bottles. Council also worked in partnership with the Queensland Explosives Inspectorate to offer the opportunity for residents to dispose of fireworks, ammunition and boat flares at the event. On collection day 1.1 tonnes of household chemicals were received, 1.6 tonnes of gas bottles and fire extinguishers, 43 marine flares and 6 kilograms of surrendered ammunition
- Throughout the financial year displays were provided at events such as the Ipswich Show and Ipswich Home Gardeners Expo to promote Council's waste services and provide information about the domestic waste collection services
- An Officer from Ipswich Waste Services attended the annual Waste Management Conference that was held in Coffs Harbour on 2 – 4 May 2017. A range of interesting information was provided at the conference that can be considered to improve waste management in Ipswich

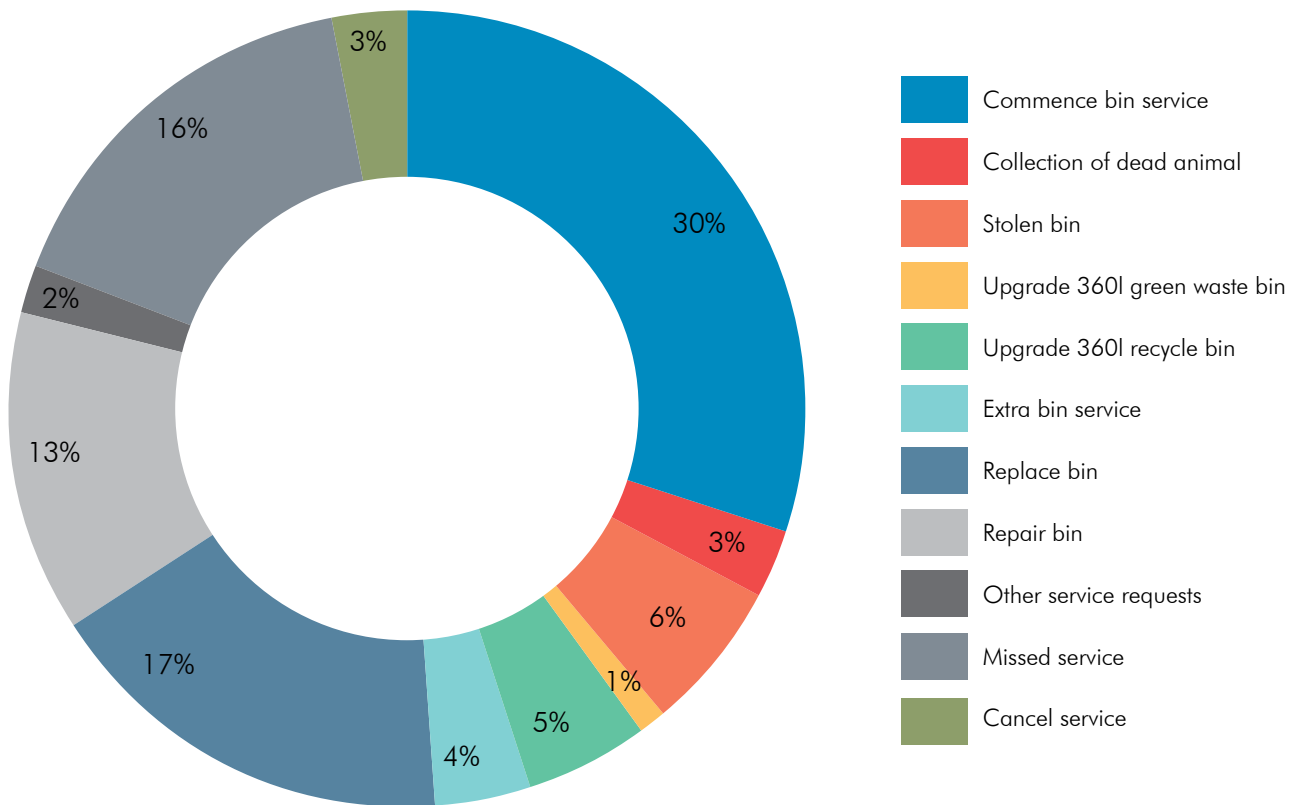
Performance and Corporate Objectives

Key Result Area	Indicator	Average Monthly Results 2015-2016	Average Monthly Results 2016-2017
Provide value to customers	Domestic refuse, recycling green waste and park bin service missed services complaints	2.4	2.8
	Domestic refuse, recycling green waste and park bin repair or replacement	4.2	5.2
Achieve operational excellence	Missed services requests completed within 1 working day	99.8%	100%
	Domestic Refuse and Recycling Service commencement actioned within 5 working days of notification	96.0%	100%
	Green waste commencement actioned within 10 working days of notification	95.9%	100%
	Requests for bin repair – other components actioned within 10 working days	95.1%	100%
	Requests for bin repair – wheel/s actioned within 5 working days	100%	100%
Be a good neighbour	Requests for bin replacement actioned within 5 working days	93.5%	100%
	% waste diverted from landfilling by commercial waste service	16.5%	10.2%
	% domestic green waste diverted from domestic refuse service	6.6%	7.5%
	% waste diverted from landfilling by the kerbside recycling service	21.2%	21.8%
	% waste diverted from landfilling at Recycling and Refuse Centre	41.3%	46.1%
Provide value to shareholders	% total recycling diverted from domestic collection and disposal services	31.6%	34.0%
	Debtors Days Outstanding	26.8%	25.5%
Promote a climate for action in the workforce	Absenteeism - State Award	4.9%	4.5%
	Absenteeism - Federal Award	3.3%	2.7%
	Loss Time Injury (LTIFR)	1.7	0

Number of Domestic Service Requests

YEAR	2013-2014	2014-2015	2015-2016	2015-2016	2016-2017
Total	12,252	14,056	16,181	16,181	19,375

Domestic Service Requests 2016-2017



Financial Statements

Ipswich Waste Services' net margin ratio is an indication of its ability to provide services at a profit. The following table outlines its operational performance for the 2016-2017 financial year.

Net Margin		
	Target	Result
2016-2017	30.9%	29.8%*

* It should be noted that this margin was impacted by an unexpected income tax equivalent expense of \$742,000 for the previous financial year.

Business Returns

June 2017			
	Actual (\$000')	Budget (\$000')	Variance (\$000')
Operational Revenue	34,190	34,004	105
Operational Expenditure	23,939	23,500	-439
Surplus/Deficit on Expenditure	10,171	10,505	-334

Taxation Equivalents

Income Tax		
Year	Paid	Provision
2012-2013	Finalised 15 December 2013	\$3,295,167
2013-2014	Finalised 15 December 2014	\$3,185,692
2014-2015	Finalised 15 December 2015	\$3,579,552
2015-2016	Due date 15 December 2016	\$3,648,142
2016-2017	Due date 15 December 2017	\$4,552,571

Payroll Tax		
Year	Paid	Provision
2012-2013	Finalised 31 Oct 2013	\$235,356
2013-2014	Finalised 31 Oct 2014	\$263,942
2014-2015	Finalised 31 Oct 2015	\$257,587
2015-2016	Due date 31 October 2016	\$272,042
2016-2017	Due date 31 October 2017	\$283,240

Land Tax		
Year	Paid	Provision
2011-2012	End of June 2012	\$70,086
2012-2013	Finalised 31 Oct 2013	\$60,582
2013-2014	Finalised 31 Oct 2014	\$36,709
2014-2015	Finalised 31 Oct 2015	\$44,299
2015-2016	Due date 31 October 2016	\$108,484
2016-2017	Due date 31 October 2017	\$137,660

Statutory Information



Equal Employment Opportunity and Diversity

Council has continued to identify strategies to ensure the fundamental principles of Equal Employment Opportunity (EEO) and Workplace Diversity are embraced across Council.

During 2016-2017:

- Council's Antidiscrimination and Equal Employment Opportunity Policy was reviewed and adopted by Council in July 2016
- Mandatory inductions for employees and contract staff ensured all new staff were made aware of Council's Code of Conduct and Equal Employment Opportunity policy
- Mandatory Code of Conduct and Equal Employment Opportunity and Diversity refresher training for all existing employees commenced in June 2017
- Gender related statistics continued to be reported through the Employee Development Board to raise awareness of our recruitment practices and job applicant trends
- Unconscious Bias training was delivered to approximately 100 managers and leaders across the organisation during August 2016, including the Executive Team. This training will be delivered to all Council employees commencing in September 2017 and incorporated into the on-boarding process for new employees
- Diversity initiatives have been incorporated into Council's culture change program in recognition of the significance of these activities in moving Council to a more inclusive high performance culture
- The Diversity and Inclusion Steering Committee continue work to:
 - establish aspirational targets to increase diversity in Council's workforce.
 - identify practices that will improve our inclusive behaviours.
 - define Council's Diversity and Inclusion Action Plan with implementation progress being reported to the Employee Development Board.

The Action Plan is expected to be completed during 2017-2018.

Public Sector Ethics Disclosures

Pursuant to the provisions of the *Public Sector Ethics Act 1994*, Council is required to report on actions taken regarding implementation of the legislation.

During the reporting period, Council provided training and education to its workforce through inductions of new staff

members, together with re-inductions of existing staff. Council supports its ongoing procedures and practices to ensure employees abide by and embrace principles of the legislation.

Council's Code of Conduct is provided to staff via its internal intranet website.

Internal Audit

Role

The Internal Audit Branch provides Council with an independent, objective assurance and consulting activity designed to add value and improve the organisation's operations. It helps Council accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, control and governance processes. Internal Audit also has a liaison role with the Crime and Corruption Commission (CCC) and where appropriate it is the intention to investigate and manage all corrupt conduct in-house.

Authority and Independence

To preserve the independence and objectivity of Internal Audit, the Ipswich City Council Internal Audit Charter provides that:

- All Internal Audit staff and service providers report to the Internal Audit Manager who reports:
 - functionally for operations to the Audit Committee through the Chair
 - administratively to the Chief Executive Officer (CEO)
- The Internal Audit Manager and staff of the Internal Audit Branch are authorised to review all areas of Council and to have full, free, and unrestricted access to all Council's activities, records (both manual and electronic), property, and personnel. Council activities include entities over which Council has direct management, sponsorship or financial control
- Internal Audit shall not be responsible for the designing, installing or maintaining systems, procedures or controls, but will advise on these matters and provide assurance to management that completed systems will contribute to the achievement of the intended corporate objectives
- If, however, an officer of the Internal Audit Branch is involved in the detailed development or implementation of a system, then any post implementation review should, as far as possible, be conducted by another officer of the Branch or by staff entirely independent of the Branch
- Internal Audit may have an observer/adviser status on steering committees, formed to coordinate financial/information systems design and implementation, at the discretion of the Internal Audit Manager
- It is the policy of Council that all audit activities remain free of influence by any organisational elements. This includes such matters as scope of audit programs, the frequency and timing of examinations and the content of audit reports.

Internal Audit's Approach and Coverage

Ipswich City Council's Three Year Internal Audit Plan and its Annual Internal Audit Plan are developed on a risk basis that is currently preferred as opposed to a rotational approach. The Executive Management Team contributes to the development of the audit plans, which are presented to the Audit Committee for consideration and approved by the Chief Executive Officer.

Reporting

Internal Audit reports are provided to the Audit Committee for their consideration. These reports include the findings and recommendations of the Internal Auditors, management responses and accountability for implementation, the expected implementation date and a risk ranking for each audit recommendation. Throughout the year, the Audit Committee monitors the implementation of recommendations suggested by Internal Audit and also through External Audit as co-ordinated by the Queensland Audit Office.

Ethics and Values

The Internal Audit Branch is attempting to be influential in efforts to establish a culture that embraces ethics, honesty and integrity within the organisation. Internal Auditors are governed by the Definition of Internal Auditing, Code of Ethics and the International Standards for the Professional Practice of Internal Auditing (Standards) that require Council's Internal Auditors to perform engagements with proficiency and due professional care.

Professional Staff Qualifications and Experience

There is a strong focus on training, learning and professionalism because of Internal Audit's exposure to high risk, complex and problem areas. As at 30 June 2017 Internal Audit staff were well qualified and had relevant experience in Internal Auditing and Investigations as well as held various professional affiliations and qualifications.

External Quality Assessment of Internal Audit Branch

The Internal Audit Branch currently satisfies the Institute of Internal Auditors' (IIA) requirement that external assessments should be conducted at least once every five (5) years by a qualified, independent reviewer or review team from outside the organisation. An Independent Validation was conducted in June 2016 by the IIA Australia of Council's Quality Self-Assessment. The IIA found the Internal Audit Branch was "representative of good practice in internal auditing" and was beyond general conformance. The Internal Audit Branch rated to be optimized in 8 out of 12 sections in the maturity model with the rest on the second highest level. A further comparison found that the Branch provided cost effective services to Council.

Client Feedback Result

At the completion of audit assignments, clients are asked for feedback and their assessment on the performance of each audit. The assessments for audits conducted during the 2016-2017 year achieved an average satisfaction rating of 83%.

Future Challenges for the Internal Audit Branch

With the expected growth in our region, coupled with the changes in Council's systems, practices and procedures, Internal Audit must continue to position itself as a trusted advisor in providing guidance to management and staff. In dealing with increased demands while staying effective, regardless of its size, the Branch will have to continue using an integrated risk-based approach in that it combines aspects of auditing

whilst including or excluding any aspect based on risk. The aim will be to re-invent our approach or find innovative ways to serve the organisation for example through the increased use of information technology and assist Council in dealing with related challenges.

Audits Performed

The result of the 2016–2017 Audit Program, as at 30 June 2017, is detailed in the following table:

The number of audits conducted are a trade-off with the number of investigations done.

Auditable Area	Status
Corporate Plan	Postponed to 2017/18
Information and Communications Technology Managed Services - Probity	Completed
Develop Data Analytics	Postponed to 2018/19
Enterprise Resource Planning (ERP) Observation/Advice	Completed
Ethics	In Progress
Fees and Charges (Revenue)	Completed
Fuel and Corporate Cards	Completed
Food Safety Program	Completed
Infrastructure Agreements	Completed
Information and Related Technology Security	In Progress
Library	Completed
Overtime and Allowances	Completed
Parks, Open Spaces and Playgrounds	Completed
Process of Communications Release	In Progress
Procurement and Contract Management	In Progress
Property Searches	Postponed to 2017/18
Service Request Management	In Progress
State Emergency Services	Completed
Ipswich Waste Services Management Systems Review	Completed

Audit Committee Related Output

Number of	2016-2017	2015-2016
Audit Committee meetings held	5	5
Internal Audit recommendations reviewed and considered finalised	54	64
Internal Audit Reports/Tasks reviewed by the Audit Committee	15	17
External Audit recommendations reviewed and considered finalised	14	11
External Audit Reports reviewed by the Audit Committee	1	2

Other Internal Audit Branch Output

Internal Audit Branch was involved in significant ad hoc audits, advice and assistance which included a number of special and other investigations.

Committee Meetings

	Cr P Pisasale* (Mayor)	Cr Morrison	Cr Tully (Deputy Mayor)	Cr Tully (Acting Mayor)	Cr Silver	Cr Stoneman	Cr Wendt	Cr Bromage	Cr Bromage (Acting Deputy Mayor)	Cr Antonioli	Cr C Pisasale	Cr Ireland	Cr Pahlke
Committee Meetings Attended / No. of Meetings	72/95	69/72	95/95	1/1	37/37	36/36	48/48	47/47	1/1	58/60	38/48	48/48	48/48
Council Ordinary Meetings Attended / No. of Meetings	11/11	13/13	11/11	2/2	13/13	13/13	13/13	11/11	2/2	13/13	13/13	11/13	13/13

* Mayor Paul Pisasale and Deputy Mayor Cr Paul Tully ex-officio members of all committees and boards until 14 June 2017.

* Acting Mayor Paul Tully and Acting Deputy Mayor Cr Cheryl Bromage ex-officio members of all committees (from 14 June 2017 for 1 round of committee meetings)

Second figure is total number of meetings held where they are a member.

First figure is the actual number of meetings attended.

Committee Membership

Library and Youth and Seniors Committee

***(until 13 September 2016)**

Cr Pahlke (Chairperson), Cr C Pisasale (Deputy Chairperson), Cr P Pisasale, Cr Tully, Cr Stoneman, Cr Ireland

Library and Youth and Seniors Committee

***(from 13 September 2016)**

Cr Pahlke (Chairperson), Cr Stoneman (Deputy Chairperson), Cr P Pisasale, Cr Tully, Cr C Pisasale, Cr Ireland

Arts and Social Development Committee

Cr C Pisasale (Chairperson), Cr Antonioli (Deputy Chairperson), Cr P Pisasale, Cr Morrison, Cr Tully, Cr Silver

City Infrastructure and Emergency Management Committee ***(until 30 May 2017)**

Cr Bromage (Chairperson), Cr Morrison (Deputy Chairperson), Cr P Pisasale, Cr Tully, Cr Antonioli, Cr Ireland

City Infrastructure and Emergency Management Committee ***(from 30 May 2017)**

Cr Bromage (Chairperson), Cr Silver (Deputy Chairperson), Cr P Pisasale, Cr Morrison, Cr Tully, Cr Antonioli, Cr Ireland

City Works, Parks, Sport and Environment Committee

Cr Morrison (Chairperson), Cr Bromage (Deputy Chairperson), Cr P Pisasale, Cr Tully, Cr Silver, Cr Wendt

Health and Community Safety Committee **(from 30 May 2017 changed to Health, Security and Regulatory Services Committee)**

Cr Ireland (Chairperson), Cr Pahlke (Deputy Chairperson), Cr P Pisasale, Cr Tully, Cr Wendt, Cr C Pisasale

Planning, Development and Heritage Committee

Cr Antonioli (Chairperson), Cr Tully (Deputy Chairperson), Cr P Pisasale, Cr Stoneman, Cr Bromage, Cr Morrison

Economic Development, Tourism and Digital City Committee

Cr P Pisasale (Chairperson), Cr Wendt (Deputy Chairperson), Cr Tully, Cr Morrison, Cr Antonioli, Cr Pahlke

City Management, Finance and Community Engagement Committee

Cr Tully (Chairperson), Cr P Pisasale (Deputy Chairperson), Cr Morrison, Cr Silver, Cr Stoneman, Cr Wendt, Cr Bromage, Cr Antonioli, Cr C Pisasale, Cr Ireland, Cr Pahlke

Specific Purposes Committee

P Pisasale (Chairperson), Cr Tully (Deputy Chairperson), Cr Morrison, Cr Silver, Cr Stoneman, Cr Wendt, Cr Bromage, Cr Antonioli, Cr C Pisasale, Cr Ireland, Cr Pahlke

Audit Committee

Cr Wendt (Chairperson), Cr Tully (Deputy Chairperson), Graeme Stratford (External Member), Liam J Tansey (External Member), Alternate Members: Cr Morrison, Cr Bromage

From 14 June 2017

Library and Youth and Seniors Committee

Cr Pahlke (Chairperson), Cr Stoneman (Deputy Chairperson), Cr Tully, Cr C Pisasale, Cr Ireland

Arts and Social Development Committee

Cr C Pisasale (Chairperson), Cr Antonioli (Deputy Chairperson), Cr Morrison, Cr Tully, Cr Silver

City Infrastructure and Emergency Management Committee

Cr Bromage (Chairperson), Cr Silver (Deputy Chairperson), Cr Morrison, Cr Tully, Cr Antonioli, Cr Ireland

City Works, Parks, Sport and Environment Committee

Cr Morrison (Chairperson), Cr Bromage (Deputy Chairperson), Cr Tully, Cr Silver, Cr Wendt

Health, Security and Regulatory Services Committee

Cr Ireland (Chairperson), Cr Pahlke (Deputy Chairperson), Cr Tully, Cr Wendt, Cr C Pisasale

Planning, Development and Heritage Committee

Cr Antonioli (Chairperson), Cr Tully (Deputy Chairperson), Cr Stoneman, Cr Bromage, Cr Morrison

Economic Development, Tourism and Digital City Committee

Cr Tully (Chairperson), Cr Wendt (Deputy Chairperson), Cr Morrison, Cr Antonioli, Cr Pahlke

City Management, Finance and Community Engagement Committee

Cr Bromage (Chairperson), Cr Tully (Deputy Chairperson), Cr Morrison, Cr Silver, Cr Stoneman, Cr Wendt, Cr Antonioli, Cr C Pisasale, Cr Ireland, Cr Pahlke

Specific Purposes Committee

Cr Tully (Chairperson), Cr Bromage (Deputy Chairperson), Cr Morrison, Cr Silver, Cr Stoneman, Cr Wendt, Cr Antonioli, Cr C Pisasale, Cr Ireland, Cr Pahlke

Audit Committee

Cr Wendt (Chairperson), Cr Tully (Deputy Chairperson), Graeme Stratford (External Member), Liam J Tansey (External Member), Alternate Members: Cr Morrison, Cr Bromage

Australian Government and Financial Assistance Grants (FAGs)

It is important that Councils across Australia acknowledge the payment by the Australian Government of Financial Assistance Grants (FAGs). These grants are paid directly to local government and are regarded as a way of sharing Commonwealth revenue among all levels of government.

Council received \$6.7 million in the 2015-2016 financial year, including \$2.9 million as identified road funding. Council spends these funds for any purpose, such as community infrastructure and services, along with the road component being allocated as required.

Grants to Community Organisations

Section 189 of the *Local Government Regulation 2012* requires a local government's annual report state a summary of expenditure in relation to grants to community organisations.

For the 2016-2017 financial year, the Arts, Social Development and Community Engagement Department managed grants, donations and bursaries totalling \$1,689,057 as follows:

Citywide Donations	\$507,078
Community Development Grants	\$68,041
Community Development Christmas Grants	\$40,320
Divisional Donations	\$986,423
Cultural Grants	\$10,077
Regional Arts Development Fund (RADF)	\$49,922
Willowbank Area Group	\$23,995
Viva Cribb Bursary	\$5,000
Young performing Artist's Bursary	\$3,200

Senior Contract Remuneration

Section 201 of the *Local Government Act 2009* states a local government's annual report must state the total remuneration packages payable to senior contract employees and the number of senior contract employees who are being paid each of the total remuneration packages.

During the 2016-2017 year, the following senior contract employee packages were paid:-

- 2 senior contract employees with a total remuneration package in the range of \$150,000 - \$250,000
- 6 senior contract employees with a total remuneration package in the range of \$250,000 - \$350,000
- 1 senior contract employees with a total remuneration package in the range of \$350,000 - \$450,000

Councillor Remuneration

Councillors are paid remuneration as set annually by the *Local Government Remuneration and Discipline Tribunal*.

Council's superannuation contribution on behalf of all councillors was 12% of their remuneration. During the 2016–2017 financial year, expenses were incurred under the local government's expenses reimbursement policy for rent, electricity, equipment maintenance, incidental daily allowance/ meals, and reimbursement of travel expenses, training, travel, accommodation, conference registration, memberships, uniforms, and personal protective equipment, tolls, parking, fares, advertising, hospitality, residential telephone, residential facsimile, office telephone, office facsimile, mobile phone, stationery, publications and postage/franking.

In accordance with section 186(a) of the *Local Government Regulation 2012* the following table details the total remuneration, and superannuation for each councillor during the 2015-2016 financial year:

Councillor	Remuneration 2016/2017	Superannuation 2016/2017
Cr P Pisasale	\$183,682.64	\$22,041.92
Cr Wendt	\$114,947.19	\$13,793.66
Cr Antonioli	\$114,947.19	\$13,793.66
Cr C Pisasale	\$114,947.19	\$13,793.66
Cr Morrison	\$114,947.19	\$13,793.66
Cr Ireland	\$114,947.19	\$13,793.66
C Silver	\$114,947.19	\$13,793.66
Cr Pahlke	\$114,947.19	\$13,793.66
C Stoneman	\$114,947.19	\$13,793.66
Cr Bromage	\$114,947.19	\$13,793.66
Cr Bromage	\$547.46	\$65.70
Cr Tully	\$130,272.74	\$15,632.73
Cr Tully	\$3,705.85	\$444.70

Our Policies



Expenses Reimbursement Policy

In accordance with the *Local Government Regulation 2012* (the "Regulation") Council hereby determines that the following be provided to or reimbursed to the Mayor and Councillors by Ipswich City Council.

In this policy:

"Approved" means approved by the Chief Executive Officer;

"Chief Executive Officer" means the Chief Executive Officer of Ipswich City Council;

"Council business" includes an inspection, deputation, conference, meeting, training, workshop, delegation or function and an attendance referred to in section 107(4) of the *Local Government Act 2009* and the carrying out of a Councillor role.

"Councillor" includes the Mayor;

"Reimbursed" includes payment to a third party for expenses and/or facilities authorised by this policy or actual expenditure, incurred by a Councillor, while undertaking Council business. Requests for reimbursements must be submitted on the approved claim form with original invoice/s or documentation to the satisfaction of the CEO.

A. Expenses

A1 Council Attendance

Council resolves that Councillors are required to attend approved conferences/workshops to either deliver a paper or as a delegate or representative of Council and authorises the payment or reimbursement of all approved expenses associated with attending such events as participation is part of the business of Council.

A2 Professional Development

Where a Councillor identifies a need to attend a conference/workshop or as part of a delegation to enhance skills relevant to his or her role as a Councillor, Council authorises payment or reimbursement of all approved training workshop registrations and training material expenses and related costs associated with undertaking professional development training.

A3 Travel Costs

Council authorises the payment or reimbursement of a Councillor's travel costs related to his or her attendance, for Council business purposes, at an approved conference, inspection, deputation, approved training, workshop, delegation, external meeting or function.

A4 Accommodation

Accommodation costs for overnight attendance on approved Council business shall be paid or reimbursed by Council. Councillors shall take advantage of any accommodation package provided by conference organisers by staying, if practicable, at such recommended accommodation, unless otherwise approved by the Chief Executive Officer who is authorised to determine legitimate accommodation costs for payment or reimbursement.

A5 Daily Travel Allowance

A daily travel and meal allowance in accordance with the relevant Taxation Determination ruling applicable each year in regard to Income Tax: what are the reasonable travel and overtime meal allowance expense amounts for the relevant income year under the *Income Tax Assessment Act 1997* may be claimed.

A6 Cab Charge facility or reimbursement for public transport (eg bus, train, ferry)

Each Councillor will be provided with a Cab Charge Card and etoll device. Transport costs such as bus, train, ferry costs or tolls will be reimbursed to the Councillor following receipt of original invoices/documentation suitable to the Chief Executive Officer.

A7 Entertainment Expenses

Councillors may provide light refreshments (tea, coffee, juice, biscuits, etc) and, from time to time, working breakfasts, lunches or dinners during meetings at their electorate office or Council's Administration Building's meeting rooms. Such refreshments and working breakfasts, lunches or dinners may be organised by the Councillor or Council staff on behalf of a Councillor. All catering requirements should, where practicable, be purchased from Council's suppliers or ordered through Civic Centre.

Councillors may also entertain guests, when appropriate for Council business purposes. When undertaking this type of entertainment, Councillors are to ensure value for money and report entertainment expenditure as per Council's policies and procedures and claim reimbursement for costs incurred.

An expense under this clause should be limited to not more than \$5,000 per year. Any amount in excess of this amount will require the approval of the CEO.

A8 Reimbursement of Expenses

Councillors may be reimbursed for other reasonable expenses incurred by a Councillor for Council business under this policy upon the approval of the CEO.

B. Facilities

B1 Administrative tools and access to office amenities

- Facilities such as office space and Council meeting rooms.
- Secretarial support for Councillors as determined by the Chief Executive Officer.
- Desktop and/or laptop computer or similar device.
- Use of council landline telephone and internet access.
- Fax and/or scanner or similar device.
- Printer, photocopier, paper shredder.
- Stationery.
- Postage.
- Publications relevant to Council business including copies of the *Local Government Act 2009*.
- Other approved tools, appliances, equipment or necessities considered appropriate in an office environment or to undertake a Councillor's role approved by the Chief Executive Officer.

B2 Home Office

Approved home office equipment including computer, fax, copier, printer and internet access will be provided by Council using Council's preferred equipment supplier/s.

B3 Stationery/Office Supplies

All stationery/office supplies for both the electorate office and home office will be provided by Council and are to be acquired through Council's preferred stationery supplier/s where appropriate.

B4 Maintenance costs of any Council owned equipment

To ensure Council owned equipment is operating effectively and providing optimal professional use, the ongoing maintenance of Council owned equipment will be arranged by Council and any associated maintenance costs will be Council's responsibility.

B5 Administrative Support

To fulfil the role and responsibilities of their position and to adequately represent their constituents, Councillors will be provided adequate administrative resources. All Mayor and Councillor administrative staff are employees of Ipswich City Council and will be employed in accordance with the Ipswich City Council Industrial Agreement. Councillors will not be reimbursed for external employee expenses incurred for employing additional staff at their Mayoral or Electorate Offices. However, contractor expenses for providing a service such as bulk mail deliveries or other services for Council business may be reimbursed on approval of the Chief Executive Officer.

B6 Councillor Uniform and Name badge

Approved Council uniform, name badge, and safety equipment including overalls, safety helmet, vest and glasses as required by a Councillor in the performance of his or her role will be provided by Council using Council's preferred supplier/s.

B7 Telecommunication Needs

Approved mobile telephone and/or a handheld phone/email device (eg iPhone/Blackberry) including all associated costs will be provided by Council. Councillors will reimburse the costs to Council of personal mobile call expenses.

B8 Asset Ownership

All facilities/equipment provided to Councillors remain the property of Ipswich City Council and must be accounted for during Council's equipment audits. The facilities/equipment must be returned to Council when the Councillor's term expires unless the Council agrees to dispose of the facilities/equipment in some other approved manner.

B9 Legal Costs and Insurance Cover

Council shall cover costs incurred through any inquiry, investigation, hearing or legal proceedings into the conduct of a Councillor, or arising out of, or in connection with the Councillor's performance of his or her civic functions or role as a Councillor or undertaking Council business.

Councillors shall be covered under insurance policies including insurance cover for public liability, professional indemnity, Councillor's liability, personal accident, international and domestic travel insurance.

B10 Vehicle

Councillors may elect to either (but not both):

- (a) Use their personal vehicle for Council business and claim an allowance for the kilometres travelled. Such allowance will be the rate set by the Australian Taxation Office for vehicle usage and based on a log book kept by the Councillor that records the purpose of each trip for business purposes; or
- (b) Use a Council provided vehicle and repay any private usage as per Councillor Expenses Reimbursement and Administrative Support Procedure.
- (c) For private vehicle usage, if a Councillor uses a private vehicle to facilitate Council business when a Council vehicle is unavailable, an amount may be claimed based on log book details to substantiate the relevance of the travel to Council business. The amount paid or reimbursed will be the actual amount (or appropriate kilometre rate) expended by the Councillor. Reimbursement shall be at the kilometre rate allowable under the *Income Tax Assessment Act 1997*.

B11 Fuel Costs

Council shall meet fuel costs of a vehicle provided by Council.

B12 Car parking amenities

Car parking shall be provided or reimbursed for each Councillor on Council business.

B13 Advertising Electorate Offices

Advertising the location, contact details and opening hours of electorate offices and electorate specific Council events will be provided by Council in Council's adopted budget to the value of \$5,000 per year per electorate office. Council staff will consult with the relevant Councillors in relation to expending this amount. Any amount in excess of this amount will require approval of the CEO.

B14 Taxation Requirements for Car Expense and Claims for Reimbursement of Expenses

As Ipswich City Council is an "eligible local governing body" under section 446-5 of the *Tax Administration Act 1953*, a Councillor is required to comply with the provisions of the *Income Tax Assessment Act 1997* relating to car expenses and substantiation requirements and any receipts or other evidence of expenditure claimed under this policy shall be retained in accordance with those provisions.

B15 Inconsistencies between Expenses Reimbursement Policy and Councillor Expenses Reimbursement and Administrative Support Procedure

If there is any inconsistency between this Policy and the Councillor Expenses Reimbursement and Administrative Support Procedure, the Policy will prevail.

Date of Council Resolution: 21 May 2013

Committee Reference and Date: Policy and Administration Board No. 2016(08) of 22 November 2016 – City Management, Finance and Community Engagement Committee No. 2016(09) of 29 November 2016.

No. of Resolution: 8

Date to be Reviewed: 6 December 2018

During the 2016-2017 financial year, Council provided office space and other facilities and the cost of representing the City as follows: Cr P Pisasale \$160,964, Cr Morrison \$90,584, Cr Tully \$112,530, Cr Silver \$81,460, Cr Stoneman \$77,445, Cr Wendt \$104,132, Cr Bromage \$104,922, Cr Antonioli \$51,154, Cr C Pisasale \$95,401, Cr Ireland \$103,796, Cr Pahlke \$84,866.

Revenue Policy

1. Revenue Policy

In accordance with section 104(5)(c)(iii) of the *Local Government Act 2009* and section 193 of the *Local Government Regulation 2012*, the Council has prepared and adopted this revenue policy as a financial policy of the local government.

2. Objective

The objective of this revenue policy is to help ensure consistency between the Council's longer term objectives, as set out in the Financial Plan, and the revenue decisions made in the 2016-2017 budget process.

3. Policy Statement

3.1 General policy statement

It is an intended outcome of the Financial Plan that Council remains in a sound financial position at all times whilst delivering on the objectives contained within the Financial Plan. It is envisaged that overall net wealth of the community (total equity) will continue to be enhanced throughout the planning period.

To achieve this outcome the Council will seek to ensure that its revenues (after concessions on rates and charges) are sufficient to cover its costs having regard to year-to-year variations in revenues.

The Council has adopted a set of principles relating to the levying of rates and charges, granting concessions for rates and charges, recovering overdue rates and charges and cost-recovery methods.

The Council will take account of the principles of equity, economic efficiency and simplicity in levying rates and charges and granting concessions for rates and charges.

3.2 Levying rates and charges

3.2.1 Principles

In accordance with section 193(1)(a)(i) of the *Local Government Regulation 2012*, the Council intends to apply the principles as set out below for levying rates and charges.

In general terms, to ensure that Ipswich continues to be a great place to live and to attract business investment and employment, the Council intends to fund the cost of providing services from user charges, except where:

- (a) the benefits of a service or facility are available to all residents;
- (b) concessions for rates and charges are applicable to groups or individuals based on their lower capacity to pay and exceptional circumstances of groups or individuals who meet eligibility criteria;
- (c) it is not cost-effective to levy user charges;
- (d) not doing so provides net economic benefits in attracting and retaining businesses; and
- (e) in the opinion of the Council, such charges do not meet the objectives of the Financial Plan.

Further, from a practical perspective, in levying rates and charges, the Council intends to:

- (a) make the system for paying rates and charges simple and inexpensive to administer;
- (b) manage its cashflows from rates and charges by providing for quarterly payments, discounts for payment by the due date and interest on overdue amounts; and
- (c) provide an equitable payment system that provides a range of payment options for ratepayers to pay the rates and charges and arrears of any rates or charges.

3.2.2 Differential general rates

The Council specifically intends to levy differential general rates on all rateable land in the local government area. It is recognised that a single rate applied to all rateable land in the local government area would result in a substantial disparity in the general rates contributed by each rating category of rateable land.

For rateable land that is used for residential purposes or is used for commercial activities a higher rate may be applied than that applied to rateable land that has no capacity to produce revenue such as rateable land used for a residential purpose which is occupied by the land owner. This reflects the revenue-producing capacity of rateable land that may be rented or is used for commercial activities.

Differential general rating categories, described in the Revenue Statement, are reviewed each financial year in order to maintain a rating structure that is clear, cost effective and simple to administer.

Differential general rates will be set at levels:

- (a) to generate revenue sufficient to meet the difference between the outlays of the Council's business activities less any ordinary business or trading income, grants, subsidies or contributions received in respect of those programs and any internal financial accommodation arranged;

- (b) that recognise the different revenue-producing capacity of rateable land within the local government area; and
- (c) that recognise the differing level of benefits that rateable land in different rating categories receive from the Council's services and facilities.

3.2.3 Assessable value

The value of land, as determined by the Valuer-General in accordance with the *Land Valuation Act 2010*, will be used by the Council as the basis for calculating the differential general rates.

3.2.4 Minimum amount of general rates and special rates and charges

The Council has determined that due to the cost of providing a minimum service to rateable land, an equitable contribution per rateable land is to apply in relation to the funding of the Council's services and facilities and that this contribution is to be made irrespective of where the rateable land is located or its valuation.

The Council has also determined that rateable land in certain rating categories may have a different minimum amount of general rates to that applying to other rating categories.

The Council may also elect to fix a minimum amount of special rates and charges.

3.2.5 Limitation of increase in rates or charges levied

The Council intends to limit the increase in the differential general rates for certain rating categories of rateable land in the local government area to moderate the impact of rapid, uneven and significant changes in land values across the local government area.

3.2.6 Special rates and charges

The Council may elect to levy special rates and charges, on a year by year basis, for rural fire brigades and other facilities or services which it considers have a special association with particular land in the local government area. The proceeds of the particular special rate and charge are directed towards the costs of the relevant initiative or facility.

3.2.7 Separate rates and charges

A separate charge for the Enviroplan will be levied equally on all rateable land within the local government area, to provide for the acquisition and protection of bushland areas and for the provision of facilities for public access to those areas, on the basis that the benefit is shared equally by all parcels of rateable land, regardless of their value. The revenue raised is used to contribute to the costs of acquiring bushland and for providing and managing public access.

3.2.8 Utility charges

Utility charges for waste management services are determined having regard to the following:

- (a) performance targets in the Ipswich Waste Services Annual Performance Plans;
- (b) the cost of provision of the services and infrastructure and an appropriate return on assets;
- (c) pricing oversight requirements of the Queensland Competition Authority;
- (d) operating and capital grants, subsidies or contributions received from others.

Some waste management utility charges are supplied by special agreement. The charges which have been negotiated under those agreements still have regard to the above principles.

The Council's waste management utility charges are applied on a per waste management service basis. All costs associated with providing the waste management service are recovered by levying the waste management utility charges.

3.2.9 Discount

It is the Council's policy to encourage the prompt payment of rates and charges by allowing a discount for the payment of certain rates or charges where payment is made in full on or before the end of the discount period stated in the rate notice being 30 days from the issue of the rate notice. A discount is not to apply to the payment of utility charges, separate charges, State Emergency Fire levies, rural fire resources levy and arrears of any rate and charge.

The Council also encourages prompt payment of selected fees such as annual dog and cat registrations by offering a discount for the full payment by the due date.

3.3 Granting concessions for rates and charges

3.3.1 Principles

In accordance with section 193(1)(a)(ii) of the *Local Government Regulation 2012*, the Council intends to apply the following principles for granting concessions for rates and charges:

- (a) where an applicable Council policy in relation to the granting of the concession is in place, the Council will grant concessions where there is a need to resolve anomalies in order to ensure equitable treatment for groups and individuals in similar circumstances;
- (b) regard is to be had to the limited financial capacity to pay and exceptional circumstances of groups or individuals who meet eligibility criteria in any applicable Council policy;
- (c) that the requirements for granting concessions be clear and transparent in order to ensure the equitable treatment of all beneficiaries.

3.3.2 Purpose for the concessions

The purpose for the concession for rates and charges to be granted by the Council are stated in the following table.

Column 1 Concession for rates and charges	Column 2 Purpose for the concession
Concession to an eligible pensioner who owns and occupies rateable land.	Acknowledge that pensioners have limited financial capacity.
Concession to an eligible entity whose objects do not include making a profit which owns rateable land.	Support activities that do not make a profit.
Concession to an eligible entity that provides assistance or encouragement for arts or cultural development which owns rateable land.	Support activities that assist and encourage arts and cultural development.
Concession to an eligible landowner who is an individual and who is subject to financial hardship from the payment of rates and charges.	Support individuals where the payment of rates and charges will or has affected the wellbeing of the individuals in such a way as to constitute an unreasonable outcome based on present community standards.
Concession to an eligible landowner whose land is subject to a mining lease requiring the carrying out of improvement restoration for the mining lease.	Support the carrying out of improvement restoration for the mining lease which is exceptional and necessitated by the characteristics of the land.

3.4 Recovering overdue rates and charges

3.4.1 Principles

In accordance with section 193(1)(a)(iii) of the *Local Government Regulation 2012*, the Council intends to apply these principles set out below for recovering overdue rates and charges.

In general terms the Council exercises its rate recovery powers in order to reduce the overall rate burden on ratepayers.

The Council specifically intends to apply the following principles for recovering overdue rates and charges:

- (a) transparency by making clear the obligations of ratepayers and the processes used by the Council in assisting them to meet their financial obligations;
- (b) making the processes used to recover outstanding rates and charges clear, simple to administer and cost effective;
- (c) equity by having regard to capacity to pay in determining appropriate arrangements for different sectors of the community and providing the same treatment for ratepayers with similar circumstances;

- (d) flexibility to respond to community expectations by providing assistance to encourage or discourage certain behaviours.

3.4.2 Interest

The Council also intends to charge interest on overdue rates and charges from the day on which they become overdue and at the rate as may be determined under section 133(1)(a) of the *Local Government Regulation 2012* compounded on daily rests. However, if the overdue rates and charges are paid within 21 days from their due date, no interest shall be charged.

3.5 Cost-recovery methods

3.5.1 Principles

In accordance with section 193(1)(a)(iv) of the *Local Government Regulation 2012*, the Council intends to apply the following principles for cost-recovery methods:

- (a) fees and charges are set to recover the costs of the Council in providing services and taking actions associated with regulatory compliance;
- (b) the process for recovering the Council's costs is to be clear, simple to administer and cost effective.

3.5.2 Cost-recovery fees

The Council has fixed cost-recovery fees under section 97 of the *Local Government Act 2009*. All cost-recovery fees set by the Council are included in the Register of Cost Recovery Fees which is open for inspection at the Council's public office.

3.6 Funding of physical and social infrastructure costs for new development

In accordance with section 193(1)(c) of the *Local Government Regulation 2012*, the Council intends to fund the provision of local government trunk infrastructure networks for new development by the adoption and levying of infrastructure charges on new development in accordance with the *Sustainable Planning Act 2009*.

The infrastructure charges for providing local government trunk infrastructure networks are detailed in resolutions made by the Council under the *Sustainable Planning Act 2009* having regard to the Council's planning scheme including its priority infrastructure plan.

The Council also intends new development to meet the Council's additional costs of bringing forward development infrastructure and other physical and social infrastructure costs for a new development which is of sufficient magnitude to accelerate the growth rate of a specific area so that the availability of facilities is not adversely affected and existing ratepayers are not burdened with the cost of providing the additional infrastructure.

3.7 Other revenue

3.7.1 Commercial fees

The Council charges commercial fees for other services provided by the Council.

The Council intends to set the commercial fees having regard to the following:

- (a) the user pays principle;
- (b) the estimated cost of provision of services or access to the Council's facilities;
- (c) a fair return for the use of the Council's infrastructure;
- (d) the fees charged by any alternative providers;
- (e) the performance targets set for the Council's business activities;
- (f) the need to encourage or discourage particular behaviours.

3.7.2 Other revenue

The Council intends to pursue and collect other revenue, such as investment interest income, sale or disposal of assets, grants and subsidies, sale of Council's provision of goods or services and dividends from investments on the basis of the Council taking advantage of opportunities to maximise the efficient use of resources and activities under its control.

5 Roles and responsibilities

The Chief Operating Officers in each department, together with the Finance and Information Technology Branch of the Finance and Corporate Services Department, are responsible for ensuring compliance with this policy.

Rate Concession Policy

1.1 Objectives

The objective of this policy is to describe the criteria that determine which properties council may consider eligible for a rates concession and how an application for concession is processed and administered over time.

1.2 Regulatory Authority

Local Government Act 2009, Chapter 4 Rates and Charges, Part 10 Concessions

Local Government Regulation 2012, Chapter 4 Rates and Charges, Part 10 Concessions

Australian Charities and Not-for-profits Commission

Charities Act 2013 (Commonwealth)

Charitable Funds Act 1958 (Queensland)

Office of Fair Trading Queensland, Associations, Charities and Not for Profits

1.3 Policy Statement

The Rates Concession Policy shall be applied in accordance with Council’s Revenue Policy and Budget and Rating Resolutions with the result that eligible property owners undertaking specified activities at the property receive a concession on their rates.

1.4 Scope

The core matters addressed by the policy include which type of entities or landowners are eligible to be considered for a concession and the types of activities being conducted at the property that could be determined as qualifying for a concession.

This policy does not consider the concessions applicable for pensioners as the Pensioner Remission of Rates Policy deals with such matters.

This policy does not consider whether land is eligible to be exempt from rating, such determinations are made by reference to the appropriate legislation.

Eligible Property Owners

Property owners that are eligible to be considered for a concession:

- Charities; or
- Incorporated Associations and Not for Profit Organisations; or
- Property Owners that are natural persons suffering hardship.

For a property owner to be granted a concession by Council, they must not only be an eligible property owner but Council must be satisfied that activities being conducted on the property or services being delivered from the property are consistent with activities described as eligible for a concession.

Eligible Activities at the property

Eligible activities or services delivered at the property considered eligible to be considered for a concession.

Eligible Property Owner	Eligible Activities or Services Delivered at the property
Charities	<ul style="list-style-type: none"> • The relief of those in need by reason of youth, age, ill-health, disability, financial hardship or other disadvantage; or • The preservation, restoration or maintenance of structures or places of cultural, environmental, historic, heritage or scientific significance to the Ipswich City Council local government area; or • To promote or assist in the promotion of providing educational, training or information aimed at youth development or leisure opportunities; or • The assistance or encouragement for the arts or cultural development; or • The provision of early childhood care and are affiliated with the Crèche and Kindergarten Association or is a community based early childhood provider.
Incorporated Associations and Not for Profit Organisations	<ul style="list-style-type: none"> • The relief of those in need by reason of youth, age, ill-health, disability, financial hardship or other disadvantage; or • The preservation, restoration or maintenance of structures or places of cultural, environmental, historic, heritage or scientific significance to the Ipswich City Council local government area; or • The assistance or encouragement for the arts or cultural development; or • The provision of early childhood care and are affiliated with the Crèche and Kindergarten Association or is a community based early childhood provider; or • The provision of facilities for the conduct of amateur sport or recreational activities subject to any revenue from licensed premises, entrance fees or membership fees being deemed incidental to the main activity of conducting the sporting or recreational activities.
Property Owners suffering hardship	<ul style="list-style-type: none"> • Property is owner occupied: and • Hardship status is confirmed by a financial assessment of the property owner’s circumstances.

Concession applicable if Council resolves to allow concession

Eligible Property Owner	Concession
Charities	General Rates Concession of 100%
Incorporated Associations and Not for Profit Organisations	General Rates Concession of 100%
Property Owners suffering hardship	Deferral of liability to pay rates for 6 months. Rates will still accrue over this period to be paid after the deferral period of 6 months.

1.5 Roles and responsibilities

Council Officers in the Rating and Billing Team respond to enquiries and process applications for Concessions in accordance with Policy and Procedure. For approved concessions they make the necessary adjustments to the rates levied.

Divisional Councillors are consulted at the time of application before a recommendation is made to Council if the property the subject of the application is within their Electoral Division.

Council, Recommendations for Concessions are presented to Council and do not take effect until Council has resolved to grant the concession.

Council, reviews concessions annually and makes a resolution each financial year of the concessions to be applied.

Chief Financial Officer has overall responsibility for delivery of the objectives and compliance with the legislation, Policy and Procedures.

1.6 Definitions

Charity as defined by reference to the Australian Charities and Not-for-profits Commission, *Charities Act 2013 (Commonwealth)*, *Charitable Funds Act 1958 (Queensland)* and the Office of Fair Trading Queensland published information concerning: Associations, Charities and Not for Profits organisations.

A Not for Profit or Incorporated Organisation is an organisations that incorporates in its objectives and constitution that it does not make a profit which is distributed to the directors or principals but is only distributed for the purpose of the continued operation of the organisation. Such an organisation is usually currently registered with the Australian Charities and Not for Profits Commission and the Office of Fair Trading Queensland.

Property owner suffering hardship is a natural person that can demonstrate that payment of rates within the prescribed time period will or has affected the well being of one or more individuals residing at the property in such a way as to constitute an unreasonable outcome based on present community standards.

1.7 Policy Author

Strategic Client Office Manager is responsible for maintaining of this policy.

Date of Council Resolution: 27 June 2017

Committee Reference and Date: City Management, Finance and Community Engagement Board No. 2017(06) of 20 June 2017

No. of Resolution: 4

2016-17 Rebates and Concessions Granted	
Council Granted Pensioner Remission	1,207,786.50
Council Granted Non-Profit/Sporting Bodies Concessions	489,352.70
Total	1,697,139.20

Pensioner Remission of Rates Policy

1.1 Objectives:

The objective of this policy is to provide officers with a guide to determine which pensioners are eligible for a remission on their rates and how to administer that remission over time.

1.2 Regulatory Authority:

Chapter 4 Rates and Charges, Part 10 Concessions of the Local Government Regulation 2012

Retirement Village Act 1999, Manufactured Homes (Residential Parks) Act 2003.

Ipswich City Council Budget and Rating Resolutions each financial year

Revenue Policy

Revenue Statement

1.3 Policy Statement:

The Pensioner Remission of Rates shall be applied in accordance with Council's Revenue Policy and Budget and Rating Resolutions with the result that eligible pensioners receive a remission on their rates and charges.

1.4 Scope:

The core matter addressed by this policy is to define the eligibility requirements to receive the remission or concession.

A. Qualifying Pensions

Remission of part of the General Rate as determined by Council from time to time may be granted to owners in receipt of:

- Age Pension
- Wife Pension
- Widow B Pension
- Disability Support Pension
- Parenting Payment Single
- Carer Payment
- War Widow(er)'s Pension
- Service Pension
- Disability Pension

B. Conditions

The rate of pension received by any registered owner as shown on the rate record must be the maximum payable for the type of pension received.

Provided all other conditions are met, the proportion of remission applicable to an assessment, where not all owners meet the requirements of this clause, will be equal to the proportion of the property that the qualified owner or owners own.

Subject to evidence satisfactory to the Council, a life tenant of property shall, for the purposes of this policy, be deemed to be the registered owner.

Life tenancy must be created by:

- (i) The last valid will of a deceased owner; or
- (ii) By an order of the Family Court.

A remission may be granted only on the property which is the principal or sole residence of the applicant. Unless otherwise determined by Council, a remission may be granted where the applicant is temporarily residing away from the premises.

The granting of a remission in respect of a pensioner who is in receipt of a pension which is not income-tested is subject to the production of evidence satisfactory to the Council that any additional income would not preclude the pensioner from receiving the maximum Age pension if he/she were an applicant for such pension.

The granting of a remission in respect of a pensioner who is in receipt of a part Australian pension and a part pension from an overseas country is subject to evidence satisfactory to the Council that the sum of the overseas pension and any additional income would not preclude the pensioner from receiving the maximum Age pension if he/she were an applicant for such pension.

Where a pensioner who is in receipt of a part pension and was in receipt of a remission of rates under this Policy, such remission may continue provided the pensioner's total earnings from all sources (including any pensions) do not exceed, by more than 25%, the total of the maximum Australian pension (including pharmaceutical allowance) plus permissible earnings for a pensioner on maximum rate pension.

C. Applications

First application for pension remission of rates must be made on the application form provided. Proof of pension paid must be in the form of a current advice from the pension paying authority provided at the time of application. Proof of pension received must be in the form of an eligible pension card and current advice from the pension paying authority.

For subsequent years confirmation of ongoing entitlement shall be in the form of advice provided by the pension paying authority unless the pension paying authority does not confirm the rate of payment at the maximum rate.

A pensioner who submits an eligible application is entitled to a remission calculated on a pro-rata basis from the date of application to the end of the quarter. The pro-rata adjustment will only apply for the quarter in which the application is made and is not retrospective to a prior quarter. However, where there are extenuating circumstances, Council Remission may be backdated to a maximum of the current year plus the two previous years.

D. Transitional Provisions

Notwithstanding C Applications, Council also provisions for pensioners who previously qualified for the extended discount concession under the previous Moreton Shire Council Policy and who would if it were not for this section no longer qualify for remission under the new policy, grant a remission of rates equivalent to the amount of discount which would otherwise be allowed provided the rates and property related debts are paid in full by the due date of the fourth quarter's rate notice and provided the owners are eligible for the state government subsidy.

E. Retirement Villages, Mobile Home Villages or Other Similar Facility

A remission may be granted to a resident of a retirement village, mobile home village or other similar residential facility approved by Council, subject to the applicant meeting the eligibility criteria and conditions defined in this policy and the owner of the land or their agent:-

- providing proof to Council that the facility meets the appropriate guidelines in accordance with associated legislation including *Retirement Village Act 1999*, *Manufactured Homes (Residential Parks) Act 2003*.
- providing proof that the applicant is the owner of the residential unit or holds tenure in perpetuity or a similar agreement approved by Council.
- confirming that the residential unit is the applicant's principle place of residence.
- completing the appropriate documentation that binds the owner to pass on the remission to the successful applicant.

Remission will be calculated as 30% of the general rate applicable to each residential unit where an eligible pensioner resides to a maximum of the Remission adopted by Council in the Budget and Rating Resolutions.

F. Others

Where an application falls outside this policy and it is determined that the application requires special consideration by Council, a report with a recommendation to the appropriate Council meeting shall be made.

1.5 Roles and responsibilities

Customer Service Officers to process applications Remission from property owners and confirm entitlement annually prior to the commencement of each financial year.

Delegated Officers to authorise backdating of Remissions when requested.

1.6 Definitions:

Qualifying Pensions are defined in the schedule 1.4 A. In the event that changes are made by Centrelink or Veterans Affairs to the name of the pension, the equivalent pension or entitlement will be considered a Qualifying Pension.

1.7 Policy Author: Strategic Client Office Manager

Date of Council Resolution: 23 October 2015

Committee Reference and Date: Policy and Administration Board No. 2015(10) of 6 October 2015 – City Management and Finance Committee No. 2015(10) of 13 October 2015
No of Resolution: 3

Debt Policy

In accordance with section 192 of the *Local Government Regulation 2012*, it is Council's intention to borrow only for growth/enhancement capital expenditure and commercial debt structures for its commercial business units. The authority to borrow is drawn from section 34 of the *Statutory Bodies Financial Arrangements Act 1982*.

Borrowings for the organisation are required by Business Units and Council Departments. These aspects of the organisation have different roles within the organisation and therefore different borrowing requirements.

Capital expenditure for the organisation is categorised into two different aspects, growth/enhancement and refurbishment. Borrowings required for growth/enhancement projects are calculated on a net basis. Net basis being the total value of those projects less any external funding such as developer cash contributions, donations, grants and subsidies. In addition to these external funding sources, Council may determine that growth/enhancement projects be funded, in part or in full, from other available cash surplus'. The final determination of the borrowing requirements is based on an assessment of existing debt levels and the requirement to maintain a prudent level of cash for operating purposes and employee provisions.

All Ipswich City Council borrowings including existing loan balances are on a principal and interest basis and have a maximum term to maturity of 15 years.

Loan borrowings including existing loan balances for strategic asset acquisitions are for projects that are intended to enhance the commercial business centres of the City. Loan borrowings including existing loan balances allocated to Council Departments are for growth/enhancement related projects and are required to meet the increasing service needs of Council's customers and the Ipswich community.

All external borrowings are from the Queensland Treasury Corporation (QTC). The rate of payment is dependent upon market conditions and other principles agreed to between QTC and the Ipswich City Council.

The overall position of debt for the Council for 2016-2017 is a decrease of \$7.7 million to \$252.8 million from the previous level of \$260.5 million. Table 6 reflects the anticipated loan balances and movements for 2016-2017 and the next nine financial years.

Table 6

LOAN LIABILITIES	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023	2023-2024	2024-2025	2025-2026
	Estimated \$'000	Estimated \$'000	Estimated \$'000	Estimated \$'000	Estimated \$'000	Estimated \$'000	Estimated \$'000	Estimated \$'000	Estimated \$'000	Estimated \$'000
Opening Balance	260,492	252,807	251,183	277,554	253,046	236,923	218,982	189,524	168,211	149,639
add New Borrowings	10,000	50,000	49,600		10,000	10,000		10,000	15,000	15,000
less Principal Repayments	17,685	51,624	23,229	24,508	26,123	27,941	29,458	31,313	33,572	36,007
Closing Balance	252,807	251,183	277,554	253,046	236,923	218,982	189,524	168,211	149,639	128,632
Borrowing Costs	13,904	14,037	13,078	12,319	11,374	10,416	9,114	7,904	6,826	5,679

Rural Fire Resources Special Levy

In accordance with section 94 of the *Local Government Act 2009*, section 94 of the *Local Government Regulation 2012* and section 128A of the *Fire Emergency Services Act 1990*, the Council has decided to levy special charge for the Rural Fire Brigades Services (which are also known as a Rural Fire Resources levy) on rateable land in the local government area that specially benefits from the Rural Fire Brigades Services on the basis set out below.

- 1) Applicable rateable land means the rateable land in the local government area to which the special charge for the Rural Fire Brigades Services applies.

Rural Fire Resources Levy overall plan means the overall plan for the Rural Fire Brigades Services to which the special charge for the Rural Fire Brigades Services applies.

Rural Fire Brigades Services means the purchase, maintenance of equipment and training by the Ipswich Group Rural Fire Brigades.

- 2) In accordance with section 94 of the *Local Government Regulation 2012*, the Council adopted the Rural Fire Resources Levy overall plan at its meeting of 30 June 2015.
- 3) The Council decided the following under the Rural Fire Resources Levy overall plan:
 - (a) the amount of special charges for the Rural Fire Brigades Services which is to be levied on the Applicable rateable land is \$42.00 per annum; and
 - (b) the Applicable rateable land is the rateable land not within the boundary of the Urban Fire Boundaries of Queensland.
- 4) The special charges for the Rural Fire Brigades Services collected by the Council are to be forwarded, at quarterly intervals, to the Ipswich Group Rural Fire Brigades to fund the Rural Fire Brigades Services.

Administrative Action Complaints

Ipswich City Council recognises that it should be open and accountable for the decisions it makes. Council is committed to ensuring Administrative Action Complaints are dealt with in a confidential, efficient, effective, fair, transparent and economical manner.

To ensure this, Council has:

- a formal Complaints Management Policy and Procedure currently available on Council's website ipswich.qld.gov.au/about_council/legislation/index.php

- competent Governance staff trained in 'complaints and conflict management' and 'dealing with difficult people'.

Complaints are dealt with by the Corporate Services and Risk Manager and reviewed by the Chief Executive Officer, where necessary. Unresolved complaints are referred to the Queensland Ombudsman.

Pursuant to section 187 of the *Local Government Regulation 2012* Administrative Action Complaints received during the 2016-2017 year were:

Administrative Action Complaints received 2016-2017	13
Resolved Administrative Action Complaints under Council's Complaints Management Process	13
Number of Unresolved Administrative Action Complaints	0
Number of Unresolved Administrative Action Complaints from 2015-2016 Financial Year	0

Complaints were resolved in accordance with the Policy and Procedure. This resolution rate indicates Council's commitment to dealing with administrative action complaints and that Council's policy and procedure worked effectively in achieving such a result. Both policy and procedure are subject to regular review by the Governance Branch to ensure legislative compliance and that Council's business processes provide for a satisfactory resolution outcome.

Code of Competitive Conduct

No new significant business activities were undertaken during the 2016-2017 year and Council applied the Code of Competitive Conduct to the following business activities:

- Ipswich Waste
- Building Certification
- Roads and Drainage

Section 45 of the *Local Government Act 2009* states that a local government's annual report must include a list of its activities that were business activities during the financial year and a statement as to whether or not Council resolved to apply the Code of Competitive Conduct to each of those activities and, if not, the reason it was not applied. In relation to section 45, Council did not make any decisions in relation to competitive neutrality complaints in the 2016-2017 financial year.

Changes to Tenders

In accordance with s228(7) of the *Local Government Regulation 2012*, Ipswich City Council did not invite tenderers to change their tenders to take into account a change in tender specifications during the financial year.

Orders, Recommendations and Assessments

Section 186 of the *Local Government Regulation 2012* states that a local government must include particulars as detailed below:

The total number of orders and recommendations made under section 180(2) or (4) of the <i>Local Government Act 2009</i> ('the Act').	0
The total number of orders made under section 181 of the Act.	0
The number of complaints for which no further action was taken under section 176C(2) of the Act.	0
The number of complaints referred to the Chief Executive Officer under section 176C(3)(a)(i) of the Act.	0
The number of complaints referred to the Mayor under section 176C(3)(a)(ii) or (b)(i) of the Act.	0
The number of complaints referred to the Chief Executive Officer under section 176C(4)(a) of the Act.	0
The number of complaints assessed by the Chief Executive Officer as being about official misconduct.	0
The number of complaints heard by a regional conduct review panel.	0
The number of complaints heard by The Local Government Remuneration and Discipline Tribunal.	0
The number of complaints to which Section 176C (6) of the Act applied.	4

Overseas Travel

Section 188 of the *Local Government Regulation 2012* states that a local government's annual report must contain details of overseas travel undertaken during the year. During 2016-2017, overseas travel paid by Ipswich City Council was undertaken by Ipswich City Council employees or Councillors, details of which are:

Destination/Purpose	Traveller/Position	Total
Bangkok, Phuket and Singapore Ipswich City Council Mayoral Delegation to meet with Dusit Thani Management	Mayor Paul Pisasale	\$8,458.97
Singapore, Bangkok and Kuala Lumpur World Cities Summit and Inspections	Deputy Mayor Paul Tully	\$14,318.74
Indonesia Meetings in Indonesia to discuss waste management opportunities (Flights only)	Mayor Paul Pisasale	\$4,755.56
Hong Kong, China Panel member at TM Forum Smart City in Focus Conference and meetings with 2020 Imports and Toscanis (Accommodation only)	Mayor Paul Pisasale	\$1,714.36
Taipei Sister City County Agreement Signing between Ipswich City Council and Nantou County and Tzu Chi visit	Mayor Paul Pisasale	\$9,074.54
	Cr Cheryl Bromage	\$7,976.94
	Jim Lindsay (Chief Executive Officer)	\$6,270.89
	Ben Hayward (Executive Officer to the Mayor)	\$7,836.04
Singapore Smart City meetings and inspections with Accenture	Ben Pole (Chief Operating Officer, Economic Development and Marketing Department)	\$6,130.75
New Zealand Study Tour of Sustainability Strategy	Mayor Paul Pisasale	\$3,965.54
	Sean Madigan (Chief Operating Officer, Health, Security and Regulatory Services Department)	\$5,411.34
China R&F Properties Visit and Royal Duke Holdings Meetings	Mayor Paul Pisasale	\$6,625.65
	Bryce Hines (Sport, Recreation and Natural Resources Manager)	\$4,077.28
China R&F Properties Visit	Mayor Paul Pisasale	\$6,625.65
China R&F Properties Visit	Jim Lindsay (Chief Executive Officer)	\$7,666.80
Singapore NUS Medicine International Council Conference	Mayor Paul Pisasale	\$6,833.89
New York ICF Summit (Attendance was cancelled)	Mayor Paul Pisasale	\$698.77
	Jim Lindsay (Chief Executive Officer)	\$3,715.77
New York ICF Summit	Cr Cheryl Bromage	\$18,954.02
	Ben Pole (Chief Operating Officer, Economic Development and Marketing Department)	\$19,253.25
United Kingdom Study Tour of Silverstone Motorsport Precinct (Accommodation only)	Andrew Roach (Chief Financial Officer)	\$810.55

List of Registers

Section 190 of *Local Government Regulation 2012* states a local government must keep a list of registers. Ipswich City Council Publication Scheme contains a list of Registers available for inspection. The Publication Scheme is available on Council's website ipswich.qld.gov.au

Services, Facilities or Activities Supplied by another Council

During the 2016-2017 financial year, Ipswich City Council did not enter into any joint government activities as prescribed in section 190 of the *Local Government Regulation 2012*.

Beneficial Enterprises

In accordance with section 41 of the *Local Government Act 2009*, the following are the beneficial enterprises conducted by Council during the 2016-2017 financial year:

- Ipswich City Properties Pty Ltd
- Ipswich City Developments Pty Ltd
- Ipswich City Enterprises Pty Ltd
- Ipswich City Enterprises Investments Pty Ltd
- Ipswich Motorsport Park Pty Ltd
- Cherish the Environment Foundation Limited

Council Invites Your Feedback

This document is published by Council in accordance with the requirements of the *Local Government Regulation 2012*. Ipswich City Council complies with the legislation and welcomes all enquiries and comments.

Annual Financial Statements

For the year ended 30 June 2017



Table of Contents

1. Primary Financial Statements:

Statement of Comprehensive Income	100
Statement of Financial Position.....	101
Statement of Changes in Equity.....	102
Statement of Cash Flows	104

2. Notes to the Financial Statements:

Note 1. Summary of Significant Accounting Policies.....	105
Note 2 (a). Council Functions – Component Descriptions.....	107
Note 2(b). Council Functions – Analysis of Results by Function	108
Note 3. Revenue Analysis	109
Note 4. Grants, Subsidies, Contributions and Donations	111
Note 5. Employee Benefits	112
Note 6. Materials and Services	113
Note 7. Finance Costs	113
Note 8. Cash, Cash Equivalents and Investments	114
Note 9. Receivables.....	116
Note 10. Property, Plant and Equipment	118
Note 11. Fair Value Measurements	124
Note 12. Intangible Assets.....	130
Note 13. Payables	131
Note 14. Borrowings	132
Note 15. Provisions	133
Note 16. Other Liabilities.....	134
Note 17. Asset Revaluation Surplus.....	135
Note 18. Commitments for Expenditure.....	136
Note 19. Contingent Liabilities	137
Note 20. Superannuation.....	137
Note 21. Associates.....	139
Note 22. Trust Funds.....	140
Note 23. Reconciliation of Net Operating Surplus for the year to Net Cash Inflow (Outflow) from Operating Activities	141

Note 24. Correction of Error	142
Note 25. Financial Instruments	143
Note 26. National Competition Policy.....	148
Note 27. Controlled Entities that have not been Consolidated	149
Note 28. Transactions with Related Parties	150
Note 29. Events Occuring After Balance Date.....	153

3. Management Certificate

4. Independent Auditor's Report

5. Current Year Financial Sustainability Statement.....

Certificate of Accuracy – Current Year Financial Sustainability Statement.....	160
Independent Auditor's Report – Current Year Financial Sustainability Statement.....	161

6. Long Term Financial Sustainability Statement

Certificate of Accuracy – Long Term Financial Sustainability Statement.....	167
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Ipswich City Council

Statement of Comprehensive Income

for the year ended 30 June 2017

	Notes	Consolidated		Council	
		2017 \$'000	Restated 2016 \$'000	2017 \$'000	Restated 2016 \$'000
Income					
Recurrent Revenue					
Rates, Levies and Charges	3a	178,190	164,261	178,976	164,741
Fees and Charges	3b	30,209	28,999	30,209	28,999
Interest and Investment Revenue	3c	5,501	5,088	5,609	9,405
Sales Revenue		5,389	5,647	3,430	4,083
Other Income	3d	31,005	24,064	46,464	36,797
Grants, Subsidies, Contributions and Donations	4a	22,310	18,989	22,310	18,989
Total Recurrent Revenue		272,604	247,048	286,998	263,014
Capital Revenue					
Grants, Subsidies, Contributions and Donations	4b	71,924	73,322	71,924	73,322
Capital Income		7	2,520	(193)	2,520
Total Income		344,535	322,890	358,729	338,856
Expenses					
Recurrent Expenses					
Employee Benefits	5	83,039	80,001	82,777	80,001
Materials and Services	6	101,026	93,325	96,341	88,988
Finance Costs	7	14,276	14,051	14,276	48,436
Depreciation and Amortisation	10 & 12	60,280	49,574	60,263	49,571
Total Recurrent Expenses		258,621	236,951	253,657	266,996
Capital Expenses		4,088	61,581	3,488	61,581
Total Expenses		262,709	298,532	257,145	328,577
Share of Comprehensive Income of Associates	21	35,621	28,383	-	-
Net Result		117,447	52,741	101,584	10,279
Other Comprehensive Income					
Amounts which will not be reclassified subsequently to the Net Result					
Increase/(Decrease) in Asset Revaluation Surplus	17	(21,302)	(91,358)	(16,712)	(91,358)
Share of Other Comprehensive Income of Associates	21	49	(34)	-	-
Total Comprehensive Income		96,194	(38,651)	84,872	(81,079)

Council has made a retrospective restatement as a consequence of a prior period adjustment and therefore, in accordance with AASB 101 Presentation of Financial Statements has presented a restated Statement of Comprehensive Income. Details are disclosed in Note 24.

The above statement should be read in conjunction with the accompanying Notes and Significant Accounting Policies.

Ipswich City Council

Statement of Financial Position

as at 30 June 2017

	Notes	Consolidated		Council	
		2017 \$'000	Restated 2016 \$'000	2017 \$'000	Restated 2016 \$'000
ASSETS					
Current Assets					
Cash and Cash Equivalents	8	114,376	101,419	108,751	97,969
Investments	8	75,000	52,000	75,000	52,000
Receivables	9	27,528	27,694	26,797	27,594
Inventories		3,583	2,970	1,070	897
Other Financial Assets		3,705	3,330	3,697	3,314
Non-Current Assets classified as Held for Sale		-	1,450	-	1,100
Total Current Assets		224,192	188,863	215,315	182,874
Non-Current Assets					
Investments	8	399,053	383,534	310,800	310,800
Receivables	9	-	-	41,801	40,761
Investment Property		2,000	2,600	-	-
Property, Plant and Equipment	10	2,222,364	2,157,130	2,195,075	2,126,136
Intangible Assets	12	26,851	27,854	26,851	27,854
Total Non-Current Assets		2,650,268	2,571,118	2,574,527	2,505,551
TOTAL ASSETS		2,874,460	2,759,981	2,789,842	2,688,425
LIABILITIES					
Current Liabilities					
Payables	13	46,452	30,917	44,141	30,339
Borrowings	14	19,372	17,902	19,372	17,902
Provisions	15	13,863	13,152	13,863	13,152
Other Liabilities	16	5,513	6,092	5,496	6,082
Total Current Liabilities		85,200	68,063	82,872	67,475
Non-Current Liabilities					
Payables	13	74	74	74	74
Borrowings	14	233,436	242,591	233,436	242,591
Provisions	15	1,724	2,871	1,724	2,871
Other Liabilities	16	74,372	62,922	74,372	62,922
Total Non-Current Liabilities		309,606	308,458	309,606	308,458
TOTAL LIABILITIES		394,806	376,521	392,478	375,933
Net Community Assets		2,479,654	2,383,460	2,397,364	2,312,492
COMMUNITY EQUITY					
Asset Revaluation Surplus	17	546,185	567,487	533,212	549,924
Retained Surplus/(Deficiency)		1,933,469	1,815,973	1,864,152	1,762,568
Total Community Equity		2,479,654	2,383,460	2,397,364	2,312,492

The above statement should be read in conjunction with the accompanying Notes and Significant Accounting Policies.

Ipswich City Council

Statement of Changes in Equity

for the year ended 30 June 2017

Consolidated		Asset Revaluation Surplus \$'000	Retained Surplus \$'000	Total Equity \$'000
	Notes			
2017				
Opening Balance (as per Last Year's Audited Accounts)		567,487	1,815,973	2,383,460
a. Net Operating Surplus for the Year		-	117,447	117,447
b. Other Comprehensive Income				
- Revaluations: Property, Plant and Equipment Asset Revaluation Surplus	17	(21,302)	-	(21,302)
- Share of Other Comprehensive Income of Associates	21	-	49	49
Total Comprehensive Income		(21,302)	117,496	96,194
Balance as at 30 June 2017		546,185	1,933,469	2,479,654
2016				
Opening Balance (as per Last Year's Audited Accounts)		658,845	1,772,749	2,431,594
a. Correction of Prior Period Errors	24	-	(9,483)	(9,483)
Revised Opening Balance (as at 1/7/15)		658,845	1,763,266	2,422,111
b. Net Operating Surplus for the Year (as per Last Year's Audited Accounts)		-	73,174	73,174
Correction of Prior Period Errors	24	-	(20,433)	(20,433)
Revised Net Operating Surplus for the Year		-	52,741	52,741
c. Other Comprehensive Income				
- Revaluations: Property, Plant and Equipment Asset Revaluation Surplus	17	(91,358)	-	(91,358)
- Share of Other Comprehensive Income of Associates	21	-	(34)	(34)
Total Comprehensive Income		(91,358)	52,707	(38,651)
Balance as at 30 June 2016		567,487	1,815,973	2,383,460

The above statement should be read in conjunction with the accompanying Notes and Significant Accounting Policies.

Ipswich City Council

Statement of Changes in Equity

for the year ended 30 June 2017

Council		Asset Revaluation Surplus \$'000	Retained Surplus \$'000	Total Equity \$'000
	Notes			
2017				
Opening Balance (as per Last Year's Audited Accounts)		549,924	1,762,568	2,312,492
a. Net Operating Surplus for the Year		-	101,584	101,584
b. Other Comprehensive Income				
- Revaluations: Property, Plant and Equipment Asset Revaluation Surplus	17	(16,712)	-	(16,712)
Total Comprehensive Income		(16,712)	101,584	84,872
Balance as at 30 June 2017		533,212	1,864,152	2,397,364
2016				
Opening Balance (as per Last Year's Audited Accounts)		641,282	1,761,772	2,403,054
a. Correction of Prior Period Errors	24	-	(9,483)	(9,483)
Revised Opening Balance (as at 1/7/15)		641,282	1,752,289	2,393,571
b. Net Operating Surplus for the Year (as per Last Year's Audited Accounts)		-	30,712	30,712
Correction of Prior Period Errors	24	-	(20,433)	(20,433)
Revised Net Operating Surplus for the Year		-	10,279	10,279
c. Other Comprehensive Income				
- Revaluations: Property, Plant and Equipment Asset Revaluation Surplus	17	(91,358)	-	(91,358)
Total Comprehensive Income		(91,358)	10,279	(81,079)
Balance as at 30 June 2016		549,924	1,762,568	2,312,492

The above statement should be read in conjunction with the accompanying Notes and Significant Accounting Policies.

Ipswich City Council

Statement of Cash Flows

for the year ended 30 June 2017

	Notes	Consolidated		Council	
		2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
Cash Flows from Operating Activities					
Receipts from Customers		230,911	234,107	242,711	222,395
Payments to Suppliers and Employees		(158,991)	(185,513)	(172,712)	(172,242)
		71,920	48,594	69,999	50,153
Receipts:					
Interest and Investment Revenue		5,344	9,152	5,452	9,449
Grants, Subsidies and Contributions		22,310	18,989	22,310	18,989
QUU Tax Equivalents and Participation Return		33,789	25,928	33,789	25,928
Payments:					
Borrowing Costs		(14,367)	(13,080)	(14,367)	(13,080)
Net Cash - Operating Activities	23	118,996	89,583	117,183	91,439
Cash Flows from Investing Activities					
Receipts:					
Sale of Property, Plant and Equipment		2,649	9,473	1,898	9,473
Distributions Received from Controlled Entities		-	-	2,933	1,638
Grants, Subsidies, Contributions and Donations		21,946	24,716	21,946	24,716
Payments:					
Net transfer (to) from Cash Investment		(23,000)	(17,000)	(23,000)	(17,000)
Payments for Property, Plant and Equipment		(93,610)	(99,591)	(92,506)	(98,016)
Payments for Intangible Assets		(6,339)	(3,348)	(6,339)	(3,348)
Contributions Paid to Controlled Entities		-	-	(3,648)	(3,078)
Net Cash - Investing Activities		(98,354)	(85,750)	(98,716)	(85,615)
Cash Flows from Financing Activities					
Proceeds from Borrowings		10,000	25,000	10,000	25,000
Repayment of Borrowings		(17,685)	(16,055)	(17,685)	(16,055)
Net Cash Flow - Financing Activities		(7,685)	8,945	(7,685)	8,945
Net Increase/(Decrease) for the year		12,957	12,778	10,782	14,769
plus: Cash and Cash Equivalents - beginning		101,419	88,641	97,969	83,200
Cash and Cash Equivalents - closing	8	114,376	101,419	108,751	97,969

The above statement should be read in conjunction with the accompanying Notes and Significant Accounting Policies.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 1. Summary of Significant Accounting Policies

(1.a) Basis of preparation

These general purpose financial statements are for the period 1 July 2016 to 30 June 2017 and have been prepared in accordance with the requirements of the *Local Government Act 2009*, *Local Government Regulation 2012*, Australian Accounting Standards, Australian Accounting Interpretations and other pronouncements issued by the Australian Accounting Standards Board.

Comparative information has been restated where necessary to be consistent with disclosures in the current reporting period.

The Council uses the Australian Dollar as its functional currency and its presentation currency.

(1.b) Statement of Compliance

Council is a not-for-profit entity and the Australian Accounting Standards include requirements for not-for-profit entities which are inconsistent with International Financial Reporting Standards (IFRS), to the extent these inconsistencies are applied, these financial statements do not comply with IFRS. The main impacts are the offsetting of revaluation and impairment gains and losses within a class of assets, and the timing of the recognition of non-reciprocal grant revenue.

These financial statements have been prepared under the historical cost convention, except as stated.

(1.c) Basis of Consolidation

The council and its controlled entities together form the economic entity which is referred to in these financial statements as the consolidated entity.

In the process of reporting the council as a single economic entity, all transactions with entities controlled by the council have been eliminated. In addition the accounting policies of all controlled entities have been adjusted, where necessary, on consolidation to ensure that financial report of the consolidated entity is prepared using accounting policies that are consistent with those of the council.

The financial results of Ipswich City Properties Pty Ltd, Ipswich City Enterprises Pty Ltd, Ipswich City Enterprises Investments Pty Ltd, Ipswich City Developments Pty Ltd and Ipswich Motorsport Park Pty Ltd have been consolidated into these financial statements as the transactions are considered material. Information about controlled entities that have not been consolidated, because they are not considered material, is included in note 27.

All of Council's controlled entities are audited by the Auditor-General of Queensland.

(1.d) Constitution

The Ipswich City Council is constituted under the Queensland *Local Government Act 2009* and is domiciled in Australia.

(1.e) Adoption of New and Revised Accounting Standards

This year Council has applied AASB 124 *Related Party Disclosures* for the first time. As a result Council has disclosed more information about related parties and transactions with those related parties. This information is presented in note 28.

Australian Accounting Standards and Interpretations that have recently been issued or amended, but are not yet effective and have not been adopted by Council for the year ended 30 June, are outlined below along with an assessment of the impact:

Effective for annual reporting periods beginning on or after 1 July 2018

AASB 9 *Financial Instruments*

AASB 9 replaces AASB 139 *Financial Instruments: Recognition and Measurement*, and will change the classification, measurement and disclosures of financial assets. AASB 9 must be applied retrospectively. As a result, Council will measure its financial assets at fair value. Council is still assessing the impact of measuring financial instruments at fair value and whether there will be any material impact arising from this standard.

Effective for annual reporting periods beginning on or after 1 July 2019

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 1. Summary of Significant Accounting Policies (continued)

AASB 15 Revenue from Contracts with Customers, AASB 1058 Income of Not-for-Profit Entities and AASB 2016-8 Amendments to Australian Accounting Standards – Australian Implementation Guidance for Not-for Profit Entities

AASB 15 will replace AASB 118 *Revenue*, AASB 111 *Construction Contracts* and a number of Interpretations. AASB 1058 will replace AASB 1004 *Contributions*. AASB 2016-8 provides Australian requirements and guidance for not-for-profit entities in applying AASB 9 and AASB 15. Together they contain a comprehensive and robust framework for the recognition, measurement and disclosure of income including revenue from contracts with customers. Council is still reviewing the way that income is measured and recognised to identify whether there will be any material impact arising from these standards. As a result, the timing of the recognition of some grants and donations will be affected.

AASB 16 Leases

AASB16 replaces AASB 117 *Leases*. Council has some leases that are not on its balance sheet. These will need to be included on the balance sheet when this standard comes into effect. A lease liability will initially be measured at the present value of the lease payments to be made over the lease term. A corresponding right-of-use asset will also be recognised over the lease term.

The amended Australian Accounting Standards and Interpretations which were issued at the date of authorisation of the financial report, but have future commencement dates are likely to have a material impact on the financial statements. The impact upon council's future statements is still to be determined.

- contingent liabilities (note 19).

(1.g) Rounding and Comparatives

Amounts included in the financial statements are rounded to the nearest (\$000) unless otherwise stated.

(1.h) Taxation

Ipswich City Council has exemption from the payment of Income Tax subject to Section 50–25 of the Income Tax Assessment Act 1997. Council incurs and collects Goods and Services Tax (GST) relating to goods and services, which are utilised and supplied in the normal course of conducting business. Council is also liable to pay Fringe Benefits Tax on applicable activities.

(1.f) Estimates and Judgements

The financial statements are subject to the use of estimates and judgements. The estimates and judgements that have a risk of causing an adjustment to the carrying amounts of assets and liabilities relate to:

- valuation and depreciation of property, plant and equipment (note 11)
- impairment of property, plant and equipment (note 10)
- provisions (note 15)
- commitments (note 18)

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 2(a). Analysis of Results by Function

Details relating to the Council's functions / activities as reported in Note 2(b) are as follows:

COUNCIL DEPARTMENTS

Comprise the following Departments which are primarily funded from general rate operations:

- **Arts, Social Development and Community Engagement Department's** primary objective is to strengthen and contribute to the sense of community, and to enhance the lives of the City's residents and visitors through implementation and development of innovative programs and services.
- **Health, Security and Regulatory Services Department's** objective is to ensure that the health, environment and safety of the City are protected and enhanced.
- **Infrastructure Services Department** plans, designs and delivers assets to ensure the community is serviced by high quality and effective transport, open space and built environment networks.
- **Finance and Corporate Services Department** provides administrative, financial, customer service, insurance, business services, procurement and information and communications technology expertise to the departments of Council.
- **Planning and Development Department's** objective is to effectively manage growth and development in order to create a socially, ecologically and economically sustainable environment.
- **Works, Parks and Recreation Department's** primary objectives is to provide strategic asset management, waste management services and planning for the City's sports, recreation and natural resources environment.
- **Office of the Chief Executive Officer Department** provides a support function for Council's internal audit, legal and executive branch.
- **Economic Development and Marketing Department's** primary objective is to develop, promote and implement innovative economic, marketing, communication, media, tourism and event initiatives.

IPSWICH WASTE SERVICES

Ipswich Waste Services is a commercialised Type 2 waste services business activity within Council. Primarily funded from the waste management utility charge, the overall objective is to provide commercially focused waste services to the community in accordance with the Charter and Establishment Agreement, the Customer Charter and the Annual Operating Agreement.

Ipswich City Council

Notes to the Financial Statements
for the year ended 30 June 2017

Note 2(b). Income and expenses defined between recurring and capital are attributed to the following functions:

Functions	Gross Program Income		Total Income	Gross Expenses	Total Expenses	Net Result	Total Assets
	Grants	Other					
	\$'000	\$'000					
2017			\$'000	\$'000	\$'000	\$'000	\$'000
Arts, Social Development and Community Engagement Department	2,503	2,929	5,432	(18,117)	(18,117)	(12,685)	6,430
Economic Development and Marketing Department	-	256	256	(7,753)	(7,753)	(7,497)	11
Infrastructure Services Department	-	59,013	59,013	(3,455)	(3,455)	55,558	87,923
Finance and Corporate Services Department	6,145	205,251	211,396	(69,983)	(69,983)	141,413	42,069
Works, Parks and Recreation Department	14,742	35,539	50,281	(131,989)	(131,989)	(81,708)	2,070,080
Health, Security and Regulatory Services Department	351	4,181	4,532	(12,600)	(12,600)	(8,068)	2,832
Planning and Development Department	40	16,443	16,483	(12,083)	(12,083)	4,400	1
Ipswich Waste Services	-	34,090	34,090	(23,920)	(23,920)	10,170	13,381
Other	-	(22,754)	(22,754)	22,755	22,755	1	567,115
Total Council	23,781	334,948	358,729	(257,145)	(257,145)	101,584	2,789,842
Controlled entities including eliminations	-	21,427	21,427	(5,564)	(5,564)	15,863	84,618
Total Consolidated	23,781	356,375	380,156	(262,709)	(262,709)	117,447	2,874,460

Functions	Gross Program Income		Total Income	Gross Expenses	Total Expenses	Net Result	Total Assets
	Grants	Other					
	\$'000	\$'000					
2016			\$'000	\$'000	\$'000	\$'000	\$'000
Arts, Social Development and Community Engagement Department	2,468	2,649	5,117	(17,222)	(17,222)	(12,105)	6,196
Economic Development and Marketing Department	-	342	342	(6,998)	(6,998)	(6,656)	13
Infrastructure Services Department	-	56,816	56,816	(3,913)	(3,913)	52,903	41,930
Finance and Corporate Services Department	3,899	186,794	190,693	(99,447)	(99,447)	91,246	39,582
Works, Parks and Recreation Department	19,447	35,148	54,595	(179,435)	(179,435)	(124,840)	2,050,893
Health, Security and Regulatory Services Department	296	3,986	4,282	(10,383)	(10,383)	(6,101)	2,917
Planning and Development Department	17	16,087	16,104	(10,535)	(10,535)	5,569	2
Ipswich Waste Services	-	32,322	32,322	(21,439)	(21,439)	10,883	13,227
Other	-	(21,415)	(21,415)	20,795	20,795	(620)	533,665
Total Council	26,127	312,729	338,856	(328,577)	(328,577)	10,279	2,688,425
Controlled entities including eliminations	-	12,417	12,417	30,045	30,045	42,462	71,556
Total Consolidated	26,127	325,146	351,273	(298,532)	(298,532)	52,741	2,759,981

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 3. Revenue Analysis

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
(a). Rates, Levies and Charges				
General Rates and Charges	159,210	147,058	159,996	147,538
Garbage Charges	25,430	23,649	25,430	23,649
Property Related Charges	3,706	3,443	3,706	3,443
Total rates and utility charges revenue	188,346	174,150	189,132	174,630
Less: Discounts	(8,430)	(8,184)	(8,430)	(8,184)
Less: Pensioner remissions	(1,726)	(1,705)	(1,726)	(1,705)
<u>TOTAL RATES, LEVIES AND CHARGES</u>	<u>178,190</u>	<u>164,261</u>	<u>178,976</u>	<u>164,741</u>

Rates are recognised as revenue at the start of the rating period. If a ratepayer pays their rates before the start of the rating period, they are recognised as revenue when they are received.

(b). Fees and Charges

Town Planning and Development Charges	16,016	15,593	16,016	15,593
Traffic Regulation Fees and Charges	2,318	2,067	2,318	2,067
Waste Disposal Fees and Charges	6,566	6,273	6,566	6,273
Health Regulation, Animal Control and Cemeteries	2,482	2,460	2,482	2,460
Other Administrative Charges	2,019	1,842	2,019	1,842
Change of Ownership Charges	646	575	646	575
Civic Centre Services	123	121	123	121
Library Fees and Fines	39	68	39	68
<u>TOTAL FEES AND CHARGES</u>	<u>30,209</u>	<u>28,999</u>	<u>30,209</u>	<u>28,999</u>

Fees and charges are recognised upon unconditional entitlement to the funds. Generally this is upon lodgement of the relevant applications or documents, issuing of the infringement notice or when the service is provided.

Ipswich City Council

Notes to the Financial Statements for the year ended 30 June 2017

Note 3. Revenue Analysis (continued)

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
(c). Interest and Investment Revenue				
Interest from Investments	5,048	4,591	4,831	4,591
Penalty Interest from Overdue Rates and Utility Charges	453	368	453	368
Interest on ICP and ICD Loans	-	129	325	4,446
<u>TOTAL INTEREST AND INVESTMENT REVENUE</u>	<u>5,501</u>	<u>5,088</u>	<u>5,609</u>	<u>9,405</u>

Interest on term deposits is accrued over the term of the investment.

(d). Other Income

Dividend Revenue	187	685	187	685
Resourcing Fees	5,687	5,491	5,687	5,491
Other Sundry Receipts	8,366	5,658	3,674	2,947
Rental of Facilities	1,031	858	1,031	858
Miscellaneous	2,096	1,573	2,096	1,573
QUU Participation Return	-	-	20,151	15,444
QUU Tax Equivalent Revenue	13,638	9,799	13,638	9,799
<u>TOTAL OTHER INCOME</u>	<u>31,005</u>	<u>24,064</u>	<u>46,464</u>	<u>36,797</u>

Dividends are recognised once they are formally declared by the directors of the controlled entity.

Note 4. Grants, Subsidies, Contributions and Donations

(a) Recurrent

General Purpose Government Grants	10,336	6,731	10,336	6,731
Government Grants and Subsidies	3,617	3,973	3,617	3,973
Cash Contributions - for Operational Purposes	8,357	8,285	8,357	8,285
<u>TOTAL RECURRENT GRANTS, SUBSIDIES, CONTRIBUTIONS AND DONATIONS</u>	<u>22,310</u>	<u>18,989</u>	<u>22,310</u>	<u>18,989</u>

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 4. Grants, Subsidies, Contributions and Donations (continued)

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
(b) Capital				
Government Grants and Subsidies constrained for Capital Purposes	9,828	15,423	9,828	15,423
Cash Contributions - constrained for Capital Purposes	12,118	9,293	12,118	9,293
Contributions of Physical Assets	50,545	48,606	50,545	48,606
Refund - Contributions of Physical Assets	(567)	-	(567)	-
<u>TOTAL CAPITAL GRANTS, SUBSIDIES, CONTRIBUTIONS AND DONATIONS</u>	<u>71,924</u>	<u>73,322</u>	<u>71,924</u>	<u>73,322</u>

Conditions over Contributions

Contributions recognised as income during the reporting period and which were obtained on the condition that they be expended in a manner specified by the contributor but had not been expended at the reporting date:

Developer Contributions for Infrastructure	16,840	19,579	16,840	19,579
	<u>16,840</u>	<u>19,579</u>	<u>16,840</u>	<u>19,579</u>

Contributions recognised as income during a previous reporting period that were obtained in respect of the current reporting period:

Developer Contributions Expended on Infrastructure	3,493	1,831	3,493	1,831
	<u>3,493</u>	<u>1,831</u>	<u>3,493</u>	<u>1,831</u>

Grants, subsidies and contributions that are non-reciprocal in nature are recognised as revenue in the year in which Council obtains control over them. Where Council is obligated contractually to repay unspent grants or subsidies, a liability is recognised. Where grants are received that are reciprocal in nature, Council recognises revenue as the various performance obligations under the funding agreement are fulfilled. For example, when Council receives cash contributions from property developers to construct assets such as roads and footpaths.

Physical assets contributed to Council by developers in the form of land, road works, stormwater and park equipment are recognised as revenue when the development becomes "on maintenance" (i.e. the Council obtains control of the assets and becomes liable for any ongoing maintenance) and there is sufficient data in the form of drawings and plans to determine the approximate specifications and values of such assets. Non-cash contributions with a value in excess of the recognition thresholds are recognised as non-current assets. Those below the thresholds are recorded as expenses.

Ipswich City Council

Notes to the Financial Statements for the year ended 30 June 2017

Note 5. Employee Benefits

	Notes	Consolidated		Council	
		2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
Wages and Salaries		74,545	72,471	74,315	72,471
Annual, Sick and Long Service Leave Entitlements		9,132	9,014	9,132	9,014
Superannuation	20	9,477	9,141	9,449	9,141
Workers Compensation Insurance		1,096	1,211	1,096	1,211
Fringe Benefits Tax (FBT)		389	252	385	252
Councillors Remuneration		1,348	1,329	1,348	1,329
		<u>95,987</u>	<u>93,418</u>	<u>95,725</u>	<u>93,418</u>
Less: Capitalised Employee Expenses		(12,948)	(13,417)	(12,948)	(13,417)
<u>TOTAL EMPLOYEE BENEFITS</u>		<u>83,039</u>	<u>80,001</u>	<u>82,777</u>	<u>80,001</u>

Councillor remuneration represents salary, and other allowances paid in respect of carrying out their duties.

Additional information:

Total Employees at year end:

Administration Staff	681	653	681	653
Depot and Outdoors Staff	379	378	379	378
Elected Members	10	11	10	11
Total full time equivalent employees	<u>1,070</u>	<u>1,042</u>	<u>1,070</u>	<u>1,042</u>

Further compensation details disclosed in Note 28 (d) for key management personnel.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 6. Materials and Services

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
Advertising and Marketing	2,253	1,953	2,192	1,495
Audit Fees	301	239	256	223
Communications	1,255	1,258	1,255	1,258
Consultants	4,351	3,497	3,170	2,767
Contractors	41,172	32,920	41,172	32,920
Donations Paid	2,424	2,623	2,424	2,623
Council's Insurance Premiums	1,148	1,105	1,140	1,105
Repairs and Maintenance	7,180	9,729	7,159	9,422
Operating Leases - Rentals	914	1,269	914	1,269
Goods and Services	16,676	15,318	13,232	13,943
Legal	2,071	841	2,001	775
Materials	7,828	10,193	7,828	10,193
Miscellaneous	876	643	828	643
Utilities	9,471	10,687	9,413	9,402
Rentals	1,929	1,742	1,780	1,654
General Expenses	556	1,192	975	1,207
Bad Debts Written off	45	31	26	4
Less: Capitalised Expenses	576	(1,915)	576	(1,915)
<u>TOTAL MATERIALS AND SERVICES</u>	<u>101,026</u>	<u>93,325</u>	<u>96,341</u>	<u>88,988</u>

Total audit fees quoted by the Queensland Audit Office relating to the 2016-17 financial statements are \$284,500 (2016: \$215,500).

Note 7. Finance Costs

Finance costs - Queensland Treasury Corporation	13,904	13,359	13,904	13,815
Bank Charges	358	654	358	512
Finance Costs associated with the present value of provisions	14	38	14	38
Write-down of inter-entity loan	-	-	-	34,071
<u>TOTAL FINANCE COSTS</u>	<u>14,276</u>	<u>14,051</u>	<u>14,276</u>	<u>48,436</u>

Ipswich City Council

Notes to the Financial Statements for the year ended 30 June 2017

Note 8. Cash, Cash Equivalents and Investments

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
Cash and Cash Equivalents				
Cash at Bank and on Hand	16,072	8,834	10,447	5,384
Cash Equivalent Assets				
- Deposits at Call	98,304	92,585	98,304	92,585
Total Cash and Cash Equivalents	114,376	101,419	108,751	97,969
Investment - Current				
Term Deposits	75,000	52,000	75,000	52,000
Total Current Investment	75,000	52,000	75,000	52,000
Investment - Non-Current				
Shares in Controlled Entities and Other	100	100	510	510
Participation Rights in QUU	398,953	383,434	310,290	310,290
Total Non-Current Investment	399,053	383,534	310,800	310,800
TOTAL CASH ASSETS, CASH EQUIVALENTS AND INVESTMENTS	588,429	536,953	494,551	460,769
Restricted Cash, Cash Equivalents and Investments				
Council's Cash and Cash Equivalents are subject to a number of Internal and External Restrictions that limit amounts available for discretionary or future use. These include:				
Externally imposed Expenditure Restrictions at the reporting date relate to the following cash assets:				
Unspent Government Grants and Subsidies	279	104	279	104
Total External Restrictions	279	104	279	104
Internally imposed Expenditure Restrictions at the reporting date:				
Future Recurrent Expenditure	3,334	2,863	3,334	2,863
Total Internal Restrictions	3,334	2,863	3,334	2,863
Total Unspent Restricted Cash, Cash Equivalents and Investments	3,613	2,967	3,613	2,967

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 8. Cash, Cash Equivalents and Investments (continued)

Cash assets are held in domestic currency denomination and are disclosed at fair value.

Cash and deposits at call are held with financial institutions with a credit rating AA+ to BBB-.

Council holds an equity investment in Queensland Urban Utilities (QUU) which pay participant returns and these are recognised as revenue on receipt. These long term investments are unquoted and there is no active market. As a result, the fair value of these investments cannot be reliably measured therefore they are measured at cost.

Medium-term investments in the form of fixed term deposits are valued at cost. Investments intended to be held longer than 12 months as non-current. For investments details for related parties refer to Note 28 (f).

Council policy limits the total amount of investments permitted to be lodged with any one financial institution to not more than 25% (except in the case of the Queensland Treasury Corporation (QTC) cash fund) of total investments with authorised financial institutions. This policy is part of Council's overall strategy to minimise exposure to interest rate and credit risk whilst pursuing higher investment returns.

Council holds participation rights of 12.222% in QUU which is a minority interest. Council is considered to have a significant influence over QUU and as such these assets are considered to be an investment in an associate. In applying the equity method the investment in QUU is initially recognised in the statement of financial position at cost and adjusted thereafter to recognise Council's share of the net profit and other comprehensive income of QUU.

Ipswich City Council

Notes to the Financial Statements for the year ended 30 June 2017

Note 9. Receivables

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
Current				
Rateable Revenue and Utility Charges	3,184	2,609	3,184	2,609
Other Debtors	20,530	22,579	19,662	22,573
GST Recoverable	3,033	1,987	3,170	1,893
Accrued Interest Revenues				
- Interest on Investments	459	302	459	302
- Interest on Debts	366	256	366	256
Total	<u>27,572</u>	<u>27,733</u>	<u>26,841</u>	<u>27,633</u>
less: Provision for Impairment				
Other Debtors	(44)	(39)	(44)	(39)
Total Provision for Impairment - Receivables	<u>(44)</u>	<u>(39)</u>	<u>(44)</u>	<u>(39)</u>
<u>TOTAL CURRENT RECEIVABLES</u>	<u>27,528</u>	<u>27,694</u>	<u>26,797</u>	<u>27,594</u>
Non-Current				
Loan to Ipswich City Properties Pty Ltd	-	-	39,017	35,819
Loan to Ipswich City Developments Pty Ltd	-	-	2,334	4,942
Loan to Ipswich Motorsport Park Pty Ltd	-	-	450	-
Total	<u>-</u>	<u>-</u>	<u>41,801</u>	<u>40,761</u>
<u>TOTAL NON-CURRENT RECEIVABLES</u>	<u>-</u>	<u>-</u>	<u>41,801</u>	<u>40,761</u>
Movement in Provision for Impairment of Receivables				
Opening balance at 1 July	39	43	39	43
<i>Add</i>				
Impairments recognised	379	201	379	201
<i>Less</i>				
Impairment debts written off during the year	(39)	(31)	(20)	(4)
Impairments reversed	(335)	(174)	(354)	(201)
Balance at the end of the year	<u>44</u>	<u>39</u>	<u>44</u>	<u>39</u>

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 9. Receivables (continued)

Receivables are recognised at the amounts due at the time of sale or service delivery ie. the agreed purchase price / contract price. Settlement of the amounts owing is generally within 30 days from the invoice date. The collectability of receivables is assessed periodically for impairment. Impairment is the amount by which the carrying amount of the receivable exceeds its recoverable amount. The fair value of trade debtors is assumed to approximate the value of the original transaction, less any allowance for impairment.

Because Council is empowered under the provisions of the *Local Government Act 2009* to sell an owner's property to recover outstanding rate debts, Council does not impair rate receivables.

Interest is charged on outstanding rates at a rate of 11% per annum. No interest is charged on other debtors. There is no concentration of credit risk for rates and utility charges, fees and other debtors receivable.

All known bad debts were written-off at 30 June. Subsequent recoveries of amounts previously written off in the same period are recognised as other expenses in the Statement of Comprehensive Income. If an amount is recovered in a subsequent period it is recognised as revenue.

Loans and advances are initially recognised at fair value. As no active market exists for these receivables their fair value cannot be reliably measured therefore they are measured at cost. Interest is charged as it accrues based on the rate established for each loan. The loans to Ipswich City Properties Pty Ltd, Ipswich City Developments Pty Ltd and Ipswich Motorsport Park Pty Ltd do not have a principal repayment schedule or minimum monthly repayment and function similar to a line of credit facility.

Note 10. Property, Plant and Equipment

	Capital Work in Progress		Land Fair Value	Land Improvements Cost	Buildings and Structures Fair Value	Plant and Equipment Cost	Roads, Bridges and Footpaths Fair Value	Flooding and Drainage Fair Value	Other Assets Fair Value	Total
	\$'000	\$'000								
Measurement Basis										
Opening Gross Balance	62,334	18,624	303,189		385,357	109,045	1,092,015	761,833	4,838	2,737,235
Correction to Opening Balances	-	-	(16,129)	-	11,353	-	(33,860)	-	-	(38,636)
Additions*	-	5,373	4,399	5,373	21,146	15,943	68,804	13,548	344	129,557
Contributed Assets	-	-	4,120	-	6	-	28,046	16,203	231	48,606
Disposals	-	-	(517)	-	(1,563)	(6,377)	-	-	(11)	(6,905)
Write-offs	-	(7)	(80)	-	-	(4,314)	(2,737)	-	(1,394)	(10,095)
Revaluation increments to Equity (Asset Revaluation Surplus)	-	-	50	-	(390)	1,213	14,172	53,787	-	68,009
Transfers to/from other classes	-	-	366	-	-	-	(1,094)	-	(303)	(208)
Capital expenditure during the year	149,351	-	-	-	-	-	-	-	-	149,351
Transfer from capital expenditure to additions and contributed assets	(156,073)	-	-	-	-	-	-	-	-	(156,073)
Capital expenditure written off to expense	(3,258)	-	-	-	-	-	-	-	-	(3,258)
Assets classified as held for sale	-	-	(1,450)	-	-	-	-	-	-	(1,450)
Total Consolidated Gross Value of Property, Plant and Equipment	52,354	23,990	293,948	23,990	415,909	115,510	1,165,346	845,371	3,705	2,916,133
Opening Accumulated Depreciation	-	-	-	-	143,115	62,169	175,174	121,894	1,522	503,674
Correction to Opening Balances	-	-	-	-	(4,720)	-	-	-	-	(4,720)
Depreciation Expense	-	-	-	-	10,979	8,616	15,692	8,720	201	44,208
Disposals	-	-	-	-	(537)	(4,244)	-	-	(7)	(4,251)
Write-offs	-	-	-	-	(537)	(4,147)	(765)	-	(1,304)	(6,843)
Revaluation increments to Equity (Asset Revaluation Surplus)	-	-	-	-	(24)	562	89,257	70,112	-	159,369
Transfers to/from other classes	-	-	-	-	-	-	(407)	-	(310)	(179)
Revaluation adjustment to income (capital income)	-	-	-	-	-	-	58,305	-	-	58,305
Total Consolidated Accumulated Depreciation of Property, Plant and Equipment	-	-	-	-	158,253	62,956	337,256	200,526	12	759,003
Total Consolidated Net Book Value of Property, Plant and Equipment	52,354	23,990	293,948	23,990	257,656	52,554	828,090	644,845	3,693	2,157,130
Other Information										
Range of Estimated Useful Life (years)	Not depreciated	Not depreciated	Not depreciated	Not depreciated	3-100 years	1-40 years	1.5-100 years	15-100 years	Not depreciated	
*Asset Additions Comprise										
Asset Renewals	-	-	-	-	4,117	-	18,564	1,036	-	23,717
Other Additions	-	-	-	-	9,556	-	69,339	25,241	-	104,136
Total Asset Additions	-	-	-	-	13,673	-	87,903	26,277	-	127,853

Ipswich City Council

Notes to the Financial Statements
for the year ended 30 June 2017

Note 10. Property, Plant and Equipment

Measurement Basis	Capital Work in Progress		Land Fair Value	Land Improvements		Buildings and Structures		Plant and Equipment		Roads, Bridges and Footpaths		Flooding and Drainage		Other Assets		Total
	\$'000	Cost		\$'000	Cost	\$'000	Fair Value	\$'000	Cost	\$'000	Fair Value	\$'000	Fair Value	\$'000	Fair Value	
Opening Gross Balance	52,354	-	263,048	23,990	415,830	115,492	1,165,346	845,371	3,705	2,885,136						
Additions*	-	-	803	2,217	11,051	18,595	19,126	5,646	42	57,480						
Contributed Assets	-	-	6,212	998	5,956	113	23,684	13,514	69	50,546						
Disposals	-	-	-	-	(5,963)	(5,963)	-	-	-	(5,963)						
Write-offs	-	-	-	-	(870)	(870)	(3,073)	(1,179)	(17)	(10,530)						
Revaluation increments to Equity (Asset Revaluation Surplus)	-	-	-	-	(15,640)	(15,640)	(1,068)	(1,179)	(17)	(16,709)						
Transfers to/from other classes	-	-	(124)	123	58,903	(3,062)	(54,549)	(1,293)	1	(1)						
Capital expenditure during the year	146,507	-	-	-	-	-	-	-	-	-						
Transfer from capital expenditure to additions and contributed assets	(108,495)	-	-	-	-	-	-	-	-	-						
Capital expenditure written off to expense	(1,908)	-	-	-	-	-	-	-	-	-						
Assets classified as held for sale	-	-	1,100	-	-	-	-	-	-	-						
Total Council Gross Value of Property, Plant and Equipment	88,458	88,458	271,039	27,328	475,230	119,784	1,149,465	862,059	3,800	2,997,163						
Opening Accumulated Depreciation	-	-	-	-	158,251	62,955	337,256	200,526	12	759,000						
Depreciation Expense	-	-	-	-	13,717	10,349	21,794	8,586	2	54,448						
Disposals	-	-	-	-	(3,872)	(3,872)	-	-	-	(3,872)						
Write-offs	-	-	-	-	(369)	(5,287)	(985)	(380)	(11)	(7,042)						
Revaluation increments to Equity (Asset Revaluation Surplus)	-	-	-	-	3	-	-	-	-	3						
Transfers to/from other classes	-	-	-	-	25,040	(1,964)	(23,294)	(228)	(3)	(449)						
Total Council Accumulated Depreciation of Property, Plant and Equipment	-	-	-	-	196,642	62,181	334,761	208,504	(3)	802,088						
Total Council Net Book Value of Property, Plant and Equipment	88,458	88,458	271,039	27,328	278,588	57,603	814,704	653,555	3,800	2,195,075						
Other Information																
Range of Estimated Useful Life (years)																
	Not depreciated	Not depreciated	Not depreciated	Not depreciated	3-100 years	1-40 years	1.5-100 years	15-100 years	Not depreciated							
*Asset Additions Comprise																
Asset Renewals	-	-	-	-	1,849	-	27,801	223	-	29,873						
Other Additions	-	-	-	-	10,304	-	74,927	2,363	-	87,594						
Total Asset Additions	-	-	-	-	12,153	-	102,728	2,586	-	117,467						

Ipswich City Council

Notes to the Financial Statements
for the year ended 30 June 2017

Note 10. Property, Plant and Equipment

Measurement Basis	Capital Work in Progress		Land		Land Improvements		Buildings and Structures		Plant and Equipment		Roads, Bridges and Footpaths		Flooding and Drainage		Other Assets		Total	
	\$'000	Cost	\$'000	Fair Value	\$'000	Cost	\$'000	Fair Value	\$'000	Cost	\$'000	Fair Value	\$'000	Fair Value	\$'000	Fair Value		\$'000
Opening Gross Balance	62,334	-	271,939	-	18,624	-	385,357	-	109,045	-	1,092,015	-	761,833	-	4,838	-	2,705,985	
Correction to Opening Balances	-	-	(16,129)	-	-	-	11,353	-	-	-	(33,860)	-	-	-	-	-	(38,636)	
Additions*	-	-	4,399	-	5,373	-	21,067	-	15,925	-	68,804	-	13,548	-	344	-	129,460	
Contributed Assets	-	-	4,120	-	6	-	6	-	6	-	28,046	-	16,203	-	231	-	48,606	
Disposals	-	-	(517)	-	-	-	-	-	(6,377)	-	-	-	-	-	(11)	-	(6,905)	
Write-offs	-	-	(80)	-	(7)	-	(1,563)	-	(4,314)	-	(2,737)	-	-	-	(1,394)	-	(10,095)	
Revaluation increments to Equity (Asset Revaluation Surplus)	-	-	50	-	-	-	-	-	1,213	-	14,172	-	53,787	-	-	-	68,009	
Transfers to/from other classes	-	-	366	-	-	-	(390)	-	-	-	(1,094)	-	-	-	(303)	-	(208)	
Capital expenditure during the year	149,351	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	149,351	
Transfer from capital expenditure to additions and contributed assets	(156,073)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	(156,073)	
Capital expenditure written off to expense	(3,258)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	(3,258)	
Assets classified as held for sale	-	-	(1,100)	-	-	-	-	-	-	-	-	-	-	-	-	-	(1,100)	
Total Council Gross Value of Property, Plant and Equipment	52,354	263,048	263,048	23,990	415,830	115,492	1,165,346	845,371	3,705	2,895,136	1,165,346	845,371	3,705	2,895,136	1,165,346	845,371	3,705	2,895,136
Opening Accumulated Depreciation	-	-	-	-	-	-	143,115	-	62,169	-	175,174	-	121,694	-	1,522	-	503,674	
Correction to Opening Balances	-	-	-	-	-	-	4,720	-	-	-	-	-	-	-	-	-	4,720	
Depreciation Expense	-	-	-	-	-	-	10,977	-	8,615	-	15,692	-	8,720	-	201	-	44,205	
Disposals	-	-	-	-	-	-	(4,244)	-	(4,244)	-	-	-	-	-	(7)	-	(4,251)	
Write-offs	-	-	-	-	-	-	(537)	-	(4,147)	-	(765)	-	-	-	(1,394)	-	(6,843)	
Revaluation increments to Equity (Asset Revaluation Surplus)	-	-	-	-	-	-	-	-	562	-	89,257	-	70,112	-	-	-	159,369	
Transfers to/from other classes	-	-	-	-	-	-	(24)	-	-	-	(407)	-	-	-	(310)	-	(179)	
Revaluation adjustment to income (capital income)	-	-	-	-	-	-	-	-	-	-	58,305	-	-	-	-	-	58,305	
Total Council Accumulated Depreciation of Property, Plant and Equipment	-	-	-	23,990	158,251	62,955	337,256	200,526	12	759,000	337,256	200,526	12	759,000	337,256	200,526	12	759,000
Total Council Net Book Value of Property, Plant and Equipment	52,354	263,048	263,048	23,990	257,579	52,537	828,090	644,845	3,693	2,126,136	828,090	644,845	3,693	2,126,136	828,090	644,845	3,693	2,126,136
Other Information																		
Range of Estimated Useful Life (years)	Not depreciated		Not depreciated		Not depreciated		3-100 years		1-40 years		1.5-100 years		15-100 years		Not depreciated			
*Asset Additions Comprise																		
Asset Renewals	-	-	-	-	-	-	4,117	-	-	-	18,564	-	1,036	-	-	-	23,717	
Other Additions	-	-	-	-	-	-	9,556	-	-	-	69,339	-	25,241	-	-	-	104,136	
Total Asset Additions	-	-	-	-	-	-	13,673	-	-	-	87,903	-	26,277	-	-	-	127,853	

Notes to the Financial Statements

for the year ended 30 June 2017

Note 10. Property, Plant and Equipment (continued)

(a). Recognition

Council's asset accounting policy has adopted an asset recognition threshold of \$1 for land assets, \$1,000 for all non-infrastructure assets other than land and \$10,000 for all infrastructure assets. Capital additions below these thresholds are accordingly treated as an expense in the year of acquisition.

(b). Measurement

Acquisitions of assets are initially recorded at cost. Subsequently, each class of property, plant and equipment is stated at cost or fair value less, where applicable, any accumulated depreciation and accumulated impairment loss. Cost is determined as the fair value of the assets given consideration plus costs incidental to the acquisition, including freight in, architect's fees and engineering design fees and all other establishment costs. Direct labour and materials and an appropriate proportion of overheads incurred in the acquisition or construction of assets are also included in their cost. Property, plant and equipment received in the form of contributions are recognised as assets and revenues at fair value where that value exceeds the recognition thresholds for the respective asset class.

(c). Depreciation

Assets are depreciated from the date of acquisition or, in respect of internally constructed assets, from the time an asset is completed and commissioned ready for use, at which time they are reclassified from work in progress to the appropriate property, plant and equipment class.

Land and land improvements are not depreciated as they have an unlimited useful life. Depreciation on other property, plant and equipment is calculated on a straight-line basis so as to write-off the net cost or revalued amount of each depreciable asset, less its estimated residual value, progressively over its estimated useful life to the Council. Management believe the straight-line method appropriately reflects the pattern of consumption of all Council assets.

Where assets have separately identifiable significant components that are subject to regular replacement, these components are assigned useful lives distinct from the asset to which they relate. Any expenditure that increases the originally assessed capacity or service potential of an asset is capitalised and the new depreciable amount is depreciated over the remaining useful life of the asset to the Council.

Depreciation methods, estimated useful lives and residual values of property, plant and equipment assets are reviewed at the end of each reporting period and adjusted where necessary to reflect any changes in the pattern of consumption, physical wear and tear, technical or commercial obsolescence, or management intentions. The condition assessments performed as part of the annual valuation process for assets measured at written down current replacement cost are used to estimate the remaining useful lives of these assets at each reporting date.

Note 10. Property, Plant and Equipment (continued)

(d). Impairment

Property, plant and equipment is assessed for indicators of impairment annually. If an indicator of possible impairment exists, the Council determines the asset's recoverable amount. Any amount by which the asset's carrying amount exceeds the recoverable amount is recorded as an impairment loss.

An impairment loss is recognised as an expense in the Statement of Comprehensive Income, unless the asset is carried at a revalued amount. When the asset is measured at a revalued amount, the impairment loss is offset against the asset revaluation surplus of the relevant class to the extent available.

Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised as income unless the asset is carried at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation surplus increase.

(e). Valuation

Land, buildings and structures, artworks and infrastructure assets are measured on the revaluation basis, at fair value, in accordance with AASB 116 *Property, Plant and Equipment* and AASB 13 *Fair Value Measurement*. Land improvements, plant and equipment and work in progress are measured at cost.

Non-current physical assets measured at fair value are revalued where required so that the carrying amount of each class of asset does not materially differ from its fair value at the reporting date. This is achieved by engaging independent, professionally qualified valuers to determine the fair value for each class of property, plant and equipment assets at least once every five years. The valuer physically sights a representative sample of Council assets across all asset classes. The asset's condition assessment can be determined by either Council Engineers or by the valuer depending on the asset being valued. The remaining useful life is based on the condition or by assigning the actual remaining useful life based on replacement dates. In the intervening years, a desktop valuation is performed which involves Council providing updated information to the valuer regarding any additions and deletions. The valuer then determines suitable indices to apply to each of these assets.

Any revaluation increment arising on the revaluation of an asset is credited to the appropriate class of the asset revaluation surplus, except to the extent it reverses a revaluation decrement for the class previously recognised as an expense. A decrease in the carrying amount on revaluation is charged as an expense to the extent it exceeds the balance, if any, in the revaluation surplus to that asset class. On revaluation, accumulated depreciation is restated proportionately to the change in the carrying amount of the asset and any charge in the estimate of remaining useful life.

Note 11. Fair Value Measurements

AASB 13 requires disclosure of fair value measurements by level of the following fair value measurement hierarchy:

Level 1: Quoted prices (unadjusted) in active markets for identical assets or liabilities,

Level 2: Inputs other than quoted prices included within Level 1 that are observable for the asset or liability either directly or indirectly,

Level 3: Inputs for the asset or liability that are not based on observable market data (unobservable inputs).

The fair values of the assets are determined using valuation techniques which maximise the use of observable data, where it is available, and minimise the use of entity specific estimates. If all significant inputs required to fair value an asset are observable, the asset is included in level 2. If one or more of the significant inputs is not based on observable market data, the asset is included in level 3. This is the case for Council infrastructure assets, which are of a specialist nature for which there is no active market for similar or identical assets. These assets are valued using a combination of observable and unobservable inputs.

Infrastructure, Property, Plant and Equipment

Land (level 2)

Land was revalued during 2015 by Cardno (QLD) Pty Ltd using the fair market value approach. The fair value of land was valued using land indices which are derived from Cardno's assessment of movement in land prices based on sales evidence over the past 12 months. Level 2 valuation inputs were used to value land in freehold title as well as land used for special purposes, which is restricted in use under current zoning rules. Sales prices of comparable land sites in close proximity are adjusted for differences in key attributes such as property size. The most significant inputs into this valuation approach are price per square metre.

Council has presented land on the basis which reflects highest and best use.

Buildings and Structures (level 3)

Buildings and structures were revalued formally using the current replacement cost method (including physical inspection) for the year ended 30 June 2017 as determined by Cardno (QLD) Pty Ltd valuers. Cardno (QLD) Pty Ltd's valuation methodology for buildings and structures included site visits and condition assessment on all buildings, except for a residential building at 812 Riverside Drive Pine Mountain, Rosewood Depot building, Rosewood Depot stores and the Rosewood Depot works office.

Where Council's buildings are held to provide essential services to the community and there is no active market for the assets, fair value has been determined on the basis of replacement with a new asset having similar service potential including allowances for preliminaries and professional fees. The calculation for the current replacement cost method is based on Cardno's unit rate model with rates derived from Cardno databases, Rawlinson's rates for building and construction, building price index tables, scheduled rates for construction of asset or similar assets, and recent contract and tender data. Also, Cardno assessed the remaining useful life of buildings and structures with calculations based on recent condition data collected by Cardno.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 11. Fair Value Measurements (continued)

Valuation techniques used to derive Level 2 and Level 3 Fair Values (continued)

Infrastructure, Property, Plant and Equipment (continued)

Buildings and Structures (level 3) (continued)

In determining the level of accumulated depreciation the asset has been disaggregated into significant components which exhibit different useful lives. Allowance has been made for the typical asset life cycle and renewal treatments of each component and the condition of the asset. Condition was assessed taking into account both physical characteristics as well as holistic factors such as functionality, capability, utilisation and obsolescence.

While the unit rates based on square metres can be supported by recent construction costs, useful life, pattern of consumption and asset condition that are used to calculate accumulated depreciation comprise unobservable inputs. Where these other inputs are significant to the valuation the overall valuation has been classified as level 3.

Council has presented buildings and structures on the basis which reflects highest and best use.

Infrastructure assets (level 3)

Infrastructure assets capitalised in the current financial year are recognised at cost as Council believes this approximates the fair value of these assets at reporting date. Donated and contributed infrastructure assets are recorded at valuation. Council carried out an external valuation of roads, bridges and footpath assets based on current replacement cost as supplied by Cardno (QLD) Pty Ltd in June 2016. The current replacement cost is based on Cardno's unit rate model.

All other Council infrastructure assets were valued using current replacement cost (CRC). This valuation comprises the asset's current replacement cost less accumulated depreciation calculated on the basis of such cost to reflect the already consumed or expired future economic benefits of the asset. Council first determined the gross cost of replacing the full service potential of the asset and then adjusted this amount to take account of the expired service potential of the asset.

CRC was measured by reference to the lowest cost at which the gross future economic benefits of the asset could currently be obtained in the normal course of business. Where existing assets were over designed, had excess capacity, or were redundant an adjustment was made so that the resulting valuation reflected the cost of replacing the existing economic benefits based on an efficient set of modern equivalent assets to achieve the required level of service output within the Council's planning horizon.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 11. Fair Value Measurements (continued)

Valuation techniques used to derive Level 2 and Level 3 Fair Values (continued)

Infrastructure, Property, Plant and Equipment (continued)

Infrastructure assets (level 3) (continued)

The unit rates (labour and materials) and quantities applied to determine the current replacement cost (CRC) of an asset or asset component were based on a "Greenfield" assumption meaning that the CRC was determined as the full cost of replacement with a new asset including components that may not need to be replaced, such as earthworks. The condition assessment of roads is undertaken by an external consultant and managed by Council's Asset Management Section. The assessment includes a visual condition assessment and roughness / rutting survey which is undertaken every four years across the entire network. The CRC was determined using methods relevant to the asset class as described under individual asset categories below.

Artwork (level 2)

Artworks are recorded as a sub-class of other assets. A desktop valuation for artworks was performed by Ross Searle and Associates as at the 30 June 2017. The result of the desktop valuation was not significant and therefore no indexation was applied. The last formal valuation of Council's artworks collection was undertaken by Ross Searle and Associates in June 2014.

Properties provided as security

Specific Council properties (being land and buildings located at 50 South Street Ipswich, 56 South Street Ipswich, 40 South Street Ipswich, 116 Brisbane Street Ipswich, 50 Nicholas Street Ipswich and 37 South Street Ipswich) which have a collective net fair value of \$66m is provided as security for the original \$50m loan between Council and Queensland Treasury Corporation. Council undertook this loan to finance the activities of Ipswich City Properties Pty Ltd in acquiring and redeveloping the Ipswich City Square. This redevelopment will be a significant contribution towards the revitalisation of the Central Business District (CBD) under the Ipswich Regional Centre Strategy.

Further loan details disclosed in Note 28 (f) Transactions with Related Parties.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 11. Fair Value Measurements (continued)

Valuation techniques used to derive Level 2 and Level 3 Fair Values (continued)

Infrastructure, Property, Plant and Equipment (continued)

1(a) Roads, Bridges, Footpaths and Drainage Network - Calculation of Current Replacement Cost

Roads and Footpaths

Current replacement cost (CRC)

Council categorises its road infrastructure into urban and rural roads and the further sub-categorises these into sealed and unsealed roads. Individual road segment lengths vary, however in general, urban roads are managed in segments of approximately 250m, while rural roads are managed in approximately 500m segments. All road segments are then componentised into formation, pavement and seal. Council assumes that environmental factors such as soil type, climate and topography are consistent across each segment. Council also assumes a segment is designed and constructed to the same standard and uses a consistent amount of labour and materials.

CRC is based on Cardno's unit rate model with rates derived from Cardno databases, Rawlinson's rates for building and construction, building price index tables, scheduled rates for construction of asset or similar assets, cost curves derived by Cardno, and recent contract and tender data. Individual road pavement depths vary, however in general, pavements are constructed to depths of approximately 670mm for high traffic areas and approximately 450mm for lower traffic locations. For internal construction estimates, material and services prices were based on existing supplier contract rates or supplier price lists and labour wage rates were based on Council's Enterprise Bargaining Agreement (EBA). All direct costs were allocated to assets at standard usage quantities according to recently completed similar projects. Where construction is outsourced, CRC was based on construction cost.

Council carried out an external valuation of road and footpath assets based on current replacement cost as supplied by Cardno (QLD) Pty Ltd in June 2016. In valuing roads Cardno has adopted the condition assessments as provided by Council engineers and valuations have been undertaken for different categories based on road type such as formation, pavement and seal. A desktop valuation for roads and footpaths was performed by Cardno's as at the 30 June 2017. The result of the desktop valuation was not significant and therefore no indexation was applied.

Accumulated Depreciation

In determining the level of accumulated depreciation, remaining useful lives were calculated based on either condition or by assigning the actual remaining useful life based on replacement dates provided by Council.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 11. Fair Value Measurements (continued)

Valuation techniques used to derive Level 2 and Level 3 Fair Values (continued)

Infrastructure, Property, Plant and Equipment (continued)

Roads and Footpaths (continued)

Accumulated Depreciation (continued)

Council engineers use the SMEC Pavement Condition Index (SMEC PCI) to describe the overall condition of a sealed road segment. SMEC PCI has a ranking of 10 for a road without defects and deducts points from this ranking depending on the annual average daily traffic and the level and type of distresses present, such as the National Association of Australian State Road Authorities (NAASRA) roughness count, percentage of the seal area cracked, percentage of the seal area with wide cracks, percentage of the seal area potholed, mean rut depth in millimetre, and percentage of the seal area ravelled.

Bridges

Current replacement cost (CRC)

A full valuation of bridges assets was undertaken by independent valuers, Cardno (QLD) Pty Ltd, effective 30 June 2016. In valuing bridges Cardno has adopted the condition assessments as provided by both council engineers and consultants. Each bridge is assessed individually, with the valuation varying according to the material type used for construction, the deck area, condition and modern equivalent asset.

The condition of vehicular bridges were last inspected June 2016 with the inspection carried out by a qualified engineering consulting firm (Pitt and Sherry). Pedestrian bridges have traditionally been inspected on a needs basis, however, Council are currently in the process of formulating new service standards and intervention levels for their proactive inspection in the future. Construction estimates were determined on a similar basis to roads and footpaths.

A desktop valuation for bridges was performed by Cardno's as at the 30 June 2017. The result of the desktop valuation was not significant and therefore no indexation was applied.

Accumulated Depreciation

In determining the level of accumulated depreciation, remaining useful lives were determined based on condition assessments.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 11. Fair Value Measurements (continued)

Valuation techniques used to derive Level 2 and Level 3 Fair Values (continued)

Infrastructure, Property, Plant and Equipment (continued)

Flooding and Drainage Infrastructure

Current replacement cost (CRC)

A full valuation of flooding and drainage assets was undertaken by independent valuers, Cardno (QLD) Pty Ltd, effective 30 June 2014. Flooding and drainage infrastructure was assessed by independent valuers, Cardno (QLD) Pty Ltd, effective 30 June 2017. The result of the desktop valuation was not significant and therefore no indexation was applied. Flooding and drainage assets are segmented from pit (structure) to pit (structure) regardless of length.

Consistent with roads, Council assumes that environmental factors such as soil type, climate and topography are consistent across each segment and that a segment is designed and constructed to the same standard and uses a consistent amount of labour and materials. Where drainage assets are located underground and physical inspection is not possible, the age, size and type of construction material, together with current and planned maintenance records are used to determine the fair value at reporting date. Construction estimates were determined on a similar basis to roads.

Accumulated depreciation

In determining the level of accumulated depreciation, drainage assets were disaggregated into significant components which exhibited different useful lives.

Estimates of expired service potential and remaining useful lives were determined on a straight line basis based on industry standard practices and past experience, supported by maintenance programs.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 12. Intangible Assets

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
Intangible Assets are as follows;				
Software and Intellectual Property				
Opening Gross Carrying Value	39,539	66,168	39,539	66,168
Acquisitions	6,339	3,348	6,339	3,348
Asset Written off	-	(30,164)	-	(30,164)
Asset Transfer from Property, Plant and Equipment	-	187	-	187
Closing Gross Carrying Value	<u>45,878</u>	<u>39,539</u>	<u>45,878</u>	<u>39,539</u>
Opening Accumulated Amortisation	(18,363)	(42,985)	(18,363)	(42,985)
Amortisation charges	(5,815)	(5,366)	(5,815)	(5,366)
Asset Written off	-	30,142	-	30,142
Asset Transfer from Property, Plant and Equipment	-	(154)	-	(154)
Closing Accumulated Amortisation	<u>(24,179)</u>	<u>(18,363)</u>	<u>(24,179)</u>	<u>(18,363)</u>
Opening Software and Intellectual Property WIP	6,678	2,852	6,678	2,852
WIP Expenditure	6,302	7,174	6,302	7,174
Transfer to Additions	(6,339)	(3,348)	(6,339)	(3,348)
Written off to expense	(1,489)	-	(1,489)	-
Closing Software and Intellectual Property WIP	<u>5,152</u>	<u>6,678</u>	<u>5,152</u>	<u>6,678</u>
<u>TOTAL INTANGIBLE ASSETS - NET BOOK VALUE</u>	<u>26,851</u>	<u>27,854</u>	<u>26,851</u>	<u>27,854</u>

Intangible assets with a cost or other value exceeding \$5,000 are recognised as intangible assets in the financial statements, items with a lesser value are expensed. Impairment is assessed annually. Intangible assets have an estimated useful life of up to 10 years. Straight line amortisation has been used with no residual value.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 13. Payables

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
Current				
Accrued Interest Expense	634	725	634	725
Creditors and Accruals	39,824	23,954	37,513	23,376
Annual Leave	5,846	5,742	5,846	5,742
Accrued Wages and Salaries	25	5	25	5
Retention Allowances	123	491	123	491
	<u>46,452</u>	<u>30,917</u>	<u>44,141</u>	<u>30,339</u>
Non-current				
Retention Allowances	74	74	74	74
	<u>74</u>	<u>74</u>	<u>74</u>	<u>74</u>

Creditors are recognised when goods or services are received, at the amount owed. Amounts owing are unsecured and are generally settled on 30 day terms.

A liability for annual leave is recognised. Amounts expected to be settled within 12 months are calculated on current wage and salary levels and includes related employee on-costs. Amounts not expected to be settled within 12 months are calculated on projected future wage and salary levels and related employee on-costs, and are discounted to present values. As council does not have an unconditional right to defer this liability beyond 12 months annual leave is classified as a current liability.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 14. Borrowings

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
Current				
Loans - Queensland Treasury Corporation	19,372	17,902	19,372	17,902
<u>TOTAL CURRENT BORROWINGS</u>	<u>19,372</u>	<u>17,902</u>	<u>19,372</u>	<u>17,902</u>
Non-current				
Loans - Queensland Treasury Corporation	233,436	242,591	233,436	242,591
<u>TOTAL NON-CURRENT BORROWINGS</u>	<u>233,436</u>	<u>242,591</u>	<u>233,436</u>	<u>242,591</u>

Reconciliation of Loan Movements for the year

Loans - Queensland Treasury Corporation

Opening Balance at 1 July	260,492	251,547	260,492	251,547
Loans Raised	10,000	25,000	10,000	25,000
Principal Repayments	(17,685)	(16,055)	(17,685)	(16,055)
Closing Balance at 30 June	<u>252,807</u>	<u>260,492</u>	<u>252,807</u>	<u>260,492</u>

The Queensland Treasury Corporation (QTC) loan market value at the reporting date was \$279,987,288. This represents the value of the debt if Council repaid it at that date. As it is the intention of Council to hold the debt for its term, no provision is required to be made in these accounts.

Council's debt policy for planned borrowings over the next nine years is to only borrow for capital projects and for a term no longer than the expected life of the asset. Council aims to comply with QTC's borrowing guidelines and ensure that sustainability indicators remain within acceptable levels at all times.

All borrowings are in \$A denominated amounts and carried at amortised cost, interest being expensed as it accrues. No interest has been capitalised during the current or comparative reporting period. Expected final repayment dates vary from 15 December 2026 to 15 June 2032 (available from QTC Maturity Analysis). All loans are unsecured except for the loan to finance the activities of Ipswich City Properties Pty Ltd in which Council has provided security of real property to the net fair value of \$66m (refer to Note 11). Principal and interest repayments are made quarterly in arrears.

There have been no defaults or breaches of the loan agreement during the period.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 15. Provisions

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
Current				
Long Service Leave	12,809	13,152	12,809	13,152
Provision for Restoration Costs	1,054	-	1,054	-
<u>TOTAL CURRENT PROVISIONS</u>	<u>13,863</u>	<u>13,152</u>	<u>13,863</u>	<u>13,152</u>
Non-current				
Long Service Leave	1,644	1,744	1,644	1,744
Provision for Restoration Costs	-	1,054	-	1,054
Provision for Perpetual Care Fund	80	73	80	73
<u>TOTAL NON-CURRENT PROVISIONS</u>	<u>1,724</u>	<u>2,871</u>	<u>1,724</u>	<u>2,871</u>
Long Service Leave				
Opening Balance at 1 July	14,896	14,695	14,896	14,695
Additional Provision	2,212	2,200	2,212	2,200
Decrease due to Payments	(2,420)	(2,204)	(2,420)	(2,204)
Remeasurement due to Discounting	(235)	205	(235)	205
Closing Balance at 30 June	<u>14,453</u>	<u>14,896</u>	<u>14,453</u>	<u>14,896</u>

Where employees have met the prerequisite length of service and Council does not have an unconditional right to defer the liability beyond 12 months long service leave is classified as a current liability regardless of when the actual settlement is expected to occur. Based on past experience, Council does not expect all employees to take the full amount of accrued long service leave within the next twelve months. Otherwise it is classified as non-current.

The provision for long service leave is measured as the present value of the estimated future leave payments for which Council had an obligation to pay in respect of services provided by employees up to 30 June. The value of the liability is calculated using current pay rates and projected future increase in those rates and includes related employee on-costs. The estimates are adjusted for the probability of the employee remaining in the Council's employment or other associated employment which would result in Council being required to meet the liability. Adjustments are then made to allow for the proportion of the benefit earned to date and the result is discounted to present value. The interest rates attaching to Commonwealth Government guaranteed securities as at 30 June are used to discount the estimated future cash outflows to their present value.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 15. Provisions (continued)

	Consolidated		Council	
	2017	2016	2017	2016
	\$'000	\$'000	\$'000	\$'000

Refuse restoration

The provision for refuse restoration includes the estimated cost of dismantling and removing the asset and restoring the site on which it is located. Amounts have been provided for future restoration costs of Whitwood Road and management estimates that the rehabilitation of the site is planned for 2017/18. The provision recognised for the landfill site is reviewed at least annually and updated based on the facts and circumstances available at the time and if material, restated in present values.

Note 16. Other Liabilities

Current

Unearned Revenue	361	181	344	171
Developer Contributions	5,000	5,900	5,000	5,900
Refunds	152	11	152	11
<u>TOTAL CURRENT OTHER LIABILITIES</u>	<u>5,513</u>	<u>6,092</u>	<u>5,496</u>	<u>6,082</u>

Non-Current

Developer Contributions	73,782	62,910	73,782	62,910
Other Liabilities	590	12	590	12
<u>TOTAL NON-CURRENT OTHER LIABILITIES</u>	<u>74,372</u>	<u>62,922</u>	<u>74,372</u>	<u>62,922</u>

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 17. Asset Revaluation Surplus

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
Movements in the asset revaluation surplus:				
Balance at beginning of financial year	567,487	658,845	549,924	641,282
Net adjustment to non-current assets at end of period to reflect a change in current fair value:				
Land	(4,590)	50	-	50
Buildings and Structures	(15,643)	-	(15,643)	-
Roads, Bridges and Footpaths	(1,069)	(75,084)	(1,069)	(75,084)
Flooding and Drainage	-	(16,324)	-	(16,324)
Balance at end of financial year	<u>546,185</u>	<u>567,487</u>	<u>533,212</u>	<u>549,924</u>

Asset revaluation surplus analysis

The closing balance of the Asset Revaluation Surplus comprises the following asset categories:

Land	116,343	120,933	103,370	103,370
Buildings and Structures	75,089	90,732	75,089	90,732
Roads, Bridges and Footpaths	-	1,069	-	1,069
Flooding and Drainage	354,154	354,154	354,154	354,154
Other Assets	599	599	599	599
Balance at end of financial year	<u>546,185</u>	<u>567,487</u>	<u>533,212</u>	<u>549,924</u>

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 18. Commitments for Expenditure

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000

(a) Capital Commitments (exclusive of GST)

Capital expenditure committed for at the reporting date but not recognised in the financial statements as liabilities:

Property, Plant and Equipment

Corporate Finance - IT Infrastructure	-	1,045	-	1,045
Health, Security and Regulatory Services - Infrastructure	-	2,210	-	2,210
Infrastructure Services - Infrastructure	16,161	13,610	16,161	13,610
Works Parks and Recreation - Infrastructure	1,165	6,502	1,165	6,502
Total Capital Commitments	17,326	23,367	17,326	23,367

These expenditures are payable as follows:

Within the next year	14,885	14,268	14,885	14,268
Later than one year and not later than 5 years	2,441	9,099	2,441	9,099
Total Payable	17,326	23,367	17,326	23,367

(b) Operating leases (Non Cancellable)

a. Minimum lease payments in relation to non-cancellable operating leases are as follows:

Within one year	856	864	856	864
One to five years	760	620	760	620
	1,616	1,484	1,616	1,484

(c) Contractual commitments

Contractual commitments at end of financial year but not recognised in the financial statements are as follows:

Corporate Finance - Services Agreement #	3,806	13,058	3,806	13,058
Corporate Finance - Software Agreement	1,554	2,373	1,554	2,373
Community and Cultural - Event Management #	263	1,086	263	1,086
Corporate Services - Recruitment	1,410	4,150	1,410	4,150
Health, Security and Regulatory Services - Security	1,705	3,614	1,705	3,614
Works Parks and Recreation - Operations	13,360	17,920	13,360	17,920
Works Parks and Recreation - Waste Disposal	3,845	3,784	3,845	3,784
Total Contractual Commitments	25,943	45,985	25,943	45,985

These expenditures are payable as follows:

Within the next year	15,619	26,008	15,619	26,008
Later than one year and not later than 5 years	10,324	19,977	10,324	19,977
Total Payable	25,943	45,985	25,943	45,985

Council has entered into a development agreement with Ipswich City Properties Pty Ltd for the revitalisation of the Central Business District (CBD).

Further commitment details disclosed in Note 28 (g) Transactions with Related Parties.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 19. Contingent Liabilities

Details and estimates of maximum amounts of contingent liabilities are as follows:

Local Government Mutual

The Council is a member of the local government mutual liability self-insurance pool, Local Government Mutual (LGM) Queensland. In the event of the pool being wound up or it is unable to meet its debts as they fall due, the trust deed and rules provide that any accumulated deficit will be met by the individual pool members in the same proportion as their contribution is to the total pool contributions in respect to any year that a deficit arises.

As at 30 June 2017 the financial statements reported an accumulated surplus and it is not anticipated any liability will arise.

Local Government Workcare

The Council is a member of the Queensland local government worker's compensation self-insurance scheme, Local Government Workcare. Under this scheme the Council has provided an indemnity towards a bank guarantee to cover bad debts which may remain should the self insurance licence be cancelled and there was insufficient funds available to cover outstanding liabilities. Only the Queensland Government's workers compensation authority may call on any part of the guarantee should the above circumstances arise. The Council's maximum exposure to the bank guarantee is \$1,863,090.

Note 20. Superannuation

The Council contributes to the Local Government Superannuation Scheme (Qld) (the scheme). The scheme is a Multi-employer Plan as defined in the Australian Accounting Standard AASB119 *Employee Benefits*.

The Queensland Local Government Superannuation Board, the trustee of the scheme, advised that the local government superannuation scheme was a complying superannuation scheme for the purpose of the Commonwealth Superannuation Industry (Supervision) legislation.

The Scheme has three elements referred to as:

- The City Defined Benefits Fund (CDBF) which covers former members of the City Super Defined Benefits Fund
- The Regional Defined Benefits Fund (Regional DBF) which covers defined benefit fund members working for regional local governments; and
- The Accumulation Benefits Fund (ABF)

The ABF is a defined contribution scheme as defined in AASB 119. Council has no liability to or interest in the ABF other than the payment of the statutory contributions as required by the *Local Government Act 2009*.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 20. Superannuation (continued)

Council does not have any employees who are members of the CDBF and, therefore, is not exposed to the obligations, assets or costs associated with this fund.

The Regional DBF is a defined benefit plan as defined in AASB119. The Council is not able to account for the Regional DBF as a defined benefit plan in accordance with AASB119 because the scheme is unable to account to the Council for its proportionate share of the defined benefit obligation, plan assets and costs. The funding policy adopted in respect of the Regional DBF is directed at ensuring that the benefits accruing to members and beneficiaries are fully funded as they fall due.

To ensure the ongoing solvency of the Regional DBF, the scheme's trustee can vary the rate of contributions from relevant local government employers subject to advice from the scheme's actuary. As at the reporting date, no changes had been made to prescribed employer contributions which remain at 12% of employee assets and there are no known requirements to change the rate of contributions.

Any amount by which either fund is over or under funded would only affect future benefits and contributions to the Regional DBF, and is not an asset or liability of the Council. Accordingly there is no recognition in the financial statements of any over or under funding of the scheme.

As at the reporting date, the assets of the scheme are sufficient to meet the vested benefits.

The most recent actuarial assessment of the scheme was undertaken as at 1 July 2015. The actuary indicated that "At the valuation date of 1 July 2015, the net assets of the scheme exceeded the vested benefits and the scheme was in a satisfactory financial position as at the valuation date."

In the 2015 actuarial report the actuary has recommended no change to the employer contribution levels at this time.

Under the *Local Government Act 2009*, the trustee of the scheme has the power to levy additional contributions on councils which have employees in the Regional DBF when the actuary advises such additional contributions are payable - normally when the assets of the DBF are insufficient to meet members' benefits.

There are currently 65 entities contributing to the Regional DBF plan and any changes in contribution rates would apply equally to all 65 entities. Ipswich City Council made 4.66% of the total contributions to the plan in the 2016-17 financial year.

The next actuarial investigation will be made as at 1 July 2018.

Consolidated		Council	
2017	2016	2017	2016
\$'000	\$'000	\$'000	\$'000

The amount of Superannuation Contributions paid by Council to the Scheme in this Period for the benefit of employees was:

9,477	9,141	9,449	9,141
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Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 22. Trust Funds

	Consolidated		Council	
	2017	2016	2017	2016
	\$'000	\$'000	\$'000	\$'000
Trust funds held for outside parties				
Monies collected or held on behalf of other entities yet to be paid out to or on behalf of those entities	8,344	6,845	8,344	6,845
Security Deposits	13,446	13,299	13,446	13,299
	<u>21,790</u>	<u>20,144</u>	<u>21,790</u>	<u>20,144</u>

The Council performs only a custodial role in respect of these monies. As these funds cannot be used by the Council, they are not brought to account in these financial statements.

External trust fund monies include security and bond deposits lodged to guarantee performance, contract and tender deposits, election nomination and sign fees, proceeds from the sale of land for arrears of rates and unclaimed monies resulting from unrepresented cheques.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 23. Reconciliation of Net Result for the year to Net Cash Inflow/(Outflow) from Operating Activities

	Consolidated		Council	
	2017 \$'000	2016 \$'000	2017 \$'000	2016 \$'000
Net result	117,447	52,741	101,584	10,279
Non-cash items				
Depreciation and Amortisation	60,280	49,574	60,263	49,571
Non Cash Capital Grants and Contributions	(50,545)	(48,606)	(50,545)	(48,606)
	<u>9,735</u>	<u>968</u>	<u>9,718</u>	<u>965</u>
Losses/(Gains) recognised on fair value re-measurements through the P&L				
Loss recognised due to revaluation decrement exceeding the balance of infrastructure asset revaluation reserve	600	58,305	-	58,305
	<u>600</u>	<u>58,305</u>	<u>-</u>	<u>58,305</u>
Investing and development activities				
Net Losses/(Gains) on Disposal of Assets	(7)	(2,520)	193	(2,520)
Loss on Write-Off of Assets	3,488	3,276	3,488	3,276
Cash Capital Grants and Contributions	(21,946)	(24,716)	(21,946)	(24,716)
Share of Net (Profits)/Losses of Associates	(15,470)	(12,939)	-	-
Write-down of loan receivable to ICP Pty Ltd	-	-	-	34,071
	<u>(33,935)</u>	<u>(36,899)</u>	<u>(18,265)</u>	<u>10,111</u>
Changes in operating assets and liabilities:				
(Increase)/Decrease in Receivables	161	(9,024)	467	(6,835)
Increase/(Decrease) in Provision for Impairment	5	32	5	4
(Increase)/Decrease in Inventories	(613)	4,913	(173)	(116)
(Increase)/Decrease in Prepayments	(375)	660	(383)	675
Increase/(Decrease) in Payables	15,523	4,875	13,802	4,981
Increase/(Decrease) in Other Liabilities	10,884	12,811	10,864	12,869
Increase/(Decrease) in Provisions	(436)	201	(436)	201
	<u>25,149</u>	<u>14,468</u>	<u>24,146</u>	<u>11,779</u>
Net cash provided from/(used in) Operating Activities from the Statement of Cash Flows	<u>118,996</u>	<u>89,583</u>	<u>117,183</u>	<u>91,439</u>

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 24. Correction of Error

Correction of Error/s relating to a Previous Reporting Period

During the 2017 financial year, Council undertook a review of the treatment for provision of infrastructure credits and infrastructure assets to be received in relation to the application of Australian Accounting Standards on certain aspects of Council's Infrastructure Agreements. It was identified that under AASB 1004 (Contributions), Revenue is to be recognised when the asset is received and under Council's control at fair value. Further, under AASB 1004, as the Infrastructure Agreements are non-reciprocal and there are no obligations for Council to transfer equivalent value under the agreements, the recognition criteria for a liability in relation to Infrastructure Credits outstanding are not met. The recognition criteria for a provision under AASB 137 Provisions, Contingent liabilities and Contingent Assets are also not met. In accordance with the results of this review, a prior period correction to eliminate the provision of infrastructure credits of \$13.4m and asset receivable of \$49.9m has been recorded.

Previously unrecognised building assets with a net book value of \$6.6m were recognised as a prior period correction. These building assets were identified during the 2016/2017 valuation by Council through the reconciliation process.

	Previous 30-Jun-16 \$'000	Correction	Restated 30-Jun-16 \$'000
Reconciliation of Restated Comparatives			
Financial Report Line Item / Balance affected			
Statement of Comprehensive Income			
Grants, Subsidies, Contributions and Donations	93,755	(20,433)	73,322
Total Comprehensive Income	93,755	(20,433)	73,322
Statement of Financial Position			
Property, Plant and Equipment	2,169,492	(43,356)	2,126,136
Total Non-Current Assets	2,169,492	(43,356)	2,126,136
TOTAL ASSETS	2,169,492	(43,356)	2,126,136
Provisions	(4,756)	3,324	(1,432)
Total Current Liabilities	(4,756)	3,324	(1,432)
Provisions	(24,707)	10,117	(14,590)
Total Non-Current Liabilities	(24,707)	10,117	(14,590)
TOTAL LIABILITIES	(29,463)	13,441	(16,022)
Net Community Assets	2,198,955	(56,797)	2,142,158
Retained Surplus	(1,868,989)	29,916	(1,839,073)
Total Community Equity	(1,868,989)	29,916	(1,839,073)

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 25. Financial Instruments

Council has exposure to the following risks arising from financial instruments; (i) interest rate risk, (ii) credit risk, and (iii) liquidity risk.

Financial Risk Management

Council is responsible for the establishment and oversight of the risk management framework, together with developing and monitoring risk management policies.

Council's policy and administration board approves policies for overall risk management, as well as specifically for managing credit, liquidity and market risk.

The Council's risk management policies are established to identify and analyse the risks faced, to set appropriate limits and controls and to monitor these risks and adherence against limits. The Council aims to manage volatility to minimise potential adverse effects on the financial performance of the Council.

Council does not enter into derivatives.

Credit Risk Exposure

Credit risk is the risk of financial loss if a counterparty to a financial instrument fails to meet its contractual obligations. These obligations arise principally from the Council's investments and receivables from customers.

Exposure to credit risk is managed through regular analysis of credit counterparty ability to meet payment obligations. The carrying amount of financial assets represents the maximum credit exposure.

Investments in financial instruments are required to be made with Queensland Treasury Corporation (QTC) or similar State/Commonwealth bodies or financial institutions in Australia, in line with the requirements of the Statutory Bodies Financial Arrangements Act 1982.

No collateral is held as security relating to the financial assets held by the Council, except for the loan to finance the activities of Ipswich City Properties Pty Ltd. (Refer to Note 11.)

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 25. Financial Instruments (continued)

	Consolidated		Council	
	2017	2016	2017	2016
	\$'000	\$'000	\$'000	\$'000

The following table represents the maximum exposure to credit risk based on the carrying amounts of financial assets at the end of the reporting period:

Financial Assets

Cash and Cash Equivalents	114,376	101,419	108,751	97,969
Investment	474,053	435,534	385,800	362,800
Receivables - Rates	3,184	2,609	3,184	2,609
Receivables - Other	24,344	25,085	65,414	65,746
Total	<u>615,957</u>	<u>564,647</u>	<u>563,149</u>	<u>529,124</u>

Cash and Cash Equivalents

The Council may be exposed to credit risk through its investments in the Queensland Treasury Corporation (QTC) Cash Fund and Queensland Treasury Corporation (QTC) Working Capital Facility. The QTC Cash Fund is an asset management portfolio that invests with a wide range of high credit rated counterparties. Deposits with the QTC Cash Fund are capital guaranteed. Deposits have a duration of one day and all investments are required to have a minimum credit rating of "A-", therefore the likelihood of the counterparty having capacity to meet its financial commitments is strong.

Investments

Other investments are held with financial institutions, which are rated AA- to BBB- based on rating agency ratings, and whilst not capital guaranteed, the likelihood of a credit failure is assessed as remote.

Receivables

In the case of rate receivables, the Council has the power to sell the property to recover any defaulted amounts. In effect this power protects the Council against credit risk in the case of defaults.

In other cases, the Council assesses the credit risk before providing goods or services and applies normal business credit protection procedures to minimise the risk.

By the nature of the Councils operations, there is no geographical concentration of risk in the Council's area.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 25. Financial Instruments (continued)

	Consolidated		Council	
	2017	2016	2017	2016
	\$'000	\$'000	\$'000	\$'000

Ageing of past due receivables and the amount of any impairment is disclosed in the following table:

Receivables

Fully Performing	25,521	25,883	66,588	66,544
Past due:				
- Less than 30 days overdue	109	266	109	266
- 31 to 60 days overdue	20	37	20	37
- 61 to 90 days overdue	40	1,547	40	14
- Greater than 90 days overdue	1,882	-	1,882	1,533
- Impaired	(44)	(39)	(44)	(39)
Total	<u>27,528</u>	<u>27,694</u>	<u>68,595</u>	<u>68,355</u>

Liquidity Risk

Liquidity risk refers to the situation where the Council may encounter difficulty in meeting obligations associated with financial liabilities that are settled by delivering cash or another financial asset. The Council is exposed to liquidity risk through its trading in the normal course of business and borrowings from the Queensland Treasury.

Council manages its exposure to liquidity risk by maintaining sufficient cash deposits and undrawn facilities, both short and long term, to cater for unexpected volatility in cash flows. These facilities are disclosed in Note 8.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 25. Financial Instruments (continued)

The following table sets out the liquidity risk in relation to financial liabilities held by the Council. It represents the remaining contractual cashflows (principal and interest) of financial liabilities at the end of the reporting period, excluding the impact of netting agreements:

	0 to 1 year \$'000	1 to 5 years \$'000	Over 5 years \$'000	Total Contractual Cash Flows \$'000	Carrying Amount \$'000
Consolidated					
2017					
Payables	46,452	74	-	46,526	46,526
Loans - QTC	32,375	129,515	167,840	329,730	252,808
	<u>78,827</u>	<u>129,589</u>	<u>167,840</u>	<u>376,256</u>	<u>299,334</u>
2016					
Payables	30,917	74	-	30,991	30,991
Loans - QTC	31,536	126,151	190,966	348,653	260,493
	<u>62,453</u>	<u>126,225</u>	<u>190,966</u>	<u>379,644</u>	<u>291,484</u>
Council					
2017					
Payables	44,141	74	-	44,215	44,215
Loans - QTC	32,375	129,515	167,840	329,730	252,808
	<u>76,516</u>	<u>129,589</u>	<u>167,840</u>	<u>373,945</u>	<u>297,023</u>
2016					
Payables	30,339	74	-	30,413	30,413
Loans - QTC	31,536	126,151	190,966	348,653	260,493
	<u>61,875</u>	<u>126,225</u>	<u>190,966</u>	<u>379,066</u>	<u>290,906</u>

The outflows in the above table are not expected to occur significantly earlier and are not expected to be for significantly different amounts than indicated in the table.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 25. Financial Instruments (continued)

Market Risk

Market risk is the risk that changes in market prices, such as interest rates, will affect the Council's income or the value of its holdings of financial instruments.

Interest Rate Risk

The Council is exposed to interest rate risk through investments and borrowings with Queensland Treasury and/or other financial institutions.

The Council has access to a mix of variable and fixed rate funding options through QTC so that interest rate risk exposure can be minimised.

Sensitivity to interest rate movements is shown for variable financial assets and liabilities based on the carrying amount at reporting date.

The following interest rate sensitivity analysis depicts what effect a reasonably possible change in interest rates (assumed to be 1%) would have on the profit and equity, based on the carrying values at the end of the reporting period. The calculation assumes that the change in interest rates would be held constant over the period.

	Net Carrying Amount \$'000	Profit/Loss 1% increase \$'000 1% decrease \$'000		Equity 1% increase \$'000 1% decrease \$'000	
Consolidated					
2017					
Financial Asset	135,874	1,359	(1,359)	1,359	(1,359)
Net	135,874	1,359	(1,359)	1,359	(1,359)
2016					
Financial Asset	121,586	1,215	(1,215)	1,215	(1,215)
Net	121,586	1,215	(1,215)	1,215	(1,215)
Council					
2017					
Financial Asset	130,249	1,303	(1,303)	1,303	(1,303)
Net	130,249	1,303	(1,303)	1,303	(1,303)
2016					
Financial Asset	118,125	1,181	(1,181)	1,181	(1,181)
Net	118,125	1,181	(1,181)	1,181	(1,181)

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 26. National Competition Policy

Business activities to which the code of competitive conduct is applied

Ipswich City Council applies the competitive code of conduct to the following activities:

Building Certification Roads and Drainage

This requires the application of full cost pricing, identifying the cost of community service obligations (CSO) and eliminating the advantages and disadvantages of public ownership within that activity.

The CSO value is determined by Council, and represents an activities cost(s) which would not be incurred if the primary objective of the activities was to make a profit. The Council provides funding from general revenue to the business activity to cover the cost of providing non-commercial community services or costs deemed to be CSO's by the Council.

The following activity statements are for activities subject to the competitive code of conduct:

	Roads and Drainage 2017 \$'000	Roads and Drainage 2016 \$'000	Building Certification 2017 \$'000	Building Certification 2016 \$'000
Revenue for services provided to external clients	3,509	3,240	141	123
Community service obligations	-	-	123	120
	<u>3,509</u>	<u>3,240</u>	<u>264</u>	<u>243</u>
Less : Expenditure	(2,838)	(2,552)	(229)	(264)
Surplus/(Deficit)	<u>671</u>	<u>688</u>	<u>35</u>	<u>(21)</u>

Description of CSO's provided to business activities:

Activities	CSO Description	Actual \$'000
Planning and Development - Building Certification	Concession for building certification services for approved community groups	123

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 27. Controlled Entities that have not been Consolidated

Council has two controlled entities that are not consolidated because their size and nature means that they are not material to council's operations.

A summary of those entities, their net assets and results for the year ended 30 June 2017 follows:

Controlled Entities - Financial Results:

Controlled Entity

2017	Interest in	Revenue	Expenses	Profit	Assets	Liabilities
	Ownership					
	%	\$'000	\$'000	\$'000	\$'000	\$'000
- Ipswich Arts Foundation	100	90	466	(376)	39	12
- Ipswich Arts Foundation Trust	100	577	159	418	677	11
		<u>667</u>	<u>625</u>	<u>42</u>	<u>716</u>	<u>23</u>

Controlled Entity

2016	Interest in	Revenue	Expenses	Profit	Assets	Liabilities
	Ownership					
	%	\$'000	\$'000	\$'000	\$'000	\$'000
- Ipswich Arts Foundation	100	112	142	(30)	415	12
- Ipswich Arts Foundation Trust	100	171	217	(46)	258	10
		<u>283</u>	<u>359</u>	<u>(76)</u>	<u>673</u>	<u>22</u>

Ipswich Arts Foundation

Ipswich Arts Foundation was established for the purpose of securing funds for the construction of Ipswich Art Gallery and associated ongoing program development, the enhancement of cultural relations between the Ipswich City Council and the community and the continued development of cultural facilities within the Ipswich region.

Ipswich Arts Foundation Trust

Ipswich Arts Foundation Trust was established for public charitable purposes and maintained solely for the purpose of providing money, property or benefits. Donations to the trust are deductible under Item I of the table in subsection 30-15(1) of the Income Tax Assessment Act 1997.

A management deed between the Ipswich Arts Foundation and the Trust provides for the Foundation to administer the Trust.

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 28. Transactions with Related Parties

(a) Subsidiaries (ie. Entities and Operations controlled by Council)

Name of Operation/Entity	Interests in Subsidiary
Ipswich City Properties Pty Ltd	100% Ownership
Ipswich City Developments Pty Ltd	100% Ownership
Ipswich City Enterprises Pty Ltd	100% Ownership
Ipswich City Enterprises Investments Pty Ltd	100% Ownership
Ipswich Motorsport Park Pty Ltd	100% Ownership
Ipswich Arts Foundation	100% Ownership
Ipswich Arts Foundation Trust	100% Ownership

All amounts are exclusive of GST.

Transactions with Subsidiaries

	2017
	\$000
Amounts received or receivable by Council from subsidiaries	
Administration and other services provided.	726
Licence fee and sale of office furniture.	842
Total	<u>1,568</u>
Amounts paid or payable by Council to subsidiaries	
Contribution, donation and other services.	52
Release of bond.	38
Total	<u>90</u>

All funding support given to subsidiaries was agreed to by the Council for the 2016-2017 financial year.

(b) Other Related Parties

Transactions between Council and other related parties were on an arm's length basis.

Transactions with Other Related Parties

	2017
	\$000
Amounts received or receivable by Council from other related parties	
Administration services provided to Services Queensland.	5,663
Services provided to Ipswich Events Corporation.	69
Reimbursements.	32
Total	<u>5,764</u>

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 28. Transactions with Related Parties (continued)

(b) Other Related Parties (continued)

Transactions between Council and other related parties were on an arm's length basis.

Transactions with Other Related Parties

	2017 \$000
Amounts paid or payable by Council to other related parties	
Customer and administration services provided by Queensland Partnership Group.	10,199
Event management services provided by Ipswich Events Corporation.	1,256
Purchase parcel of land for Linear Park Link project from related party of key management personnel on a commercial basis.	880
Contributions, sponsorship and donations.	186
Employee expenses for close family members of key management personnel.	111
Total	<u>12,632</u>

All close family members of key management personnel were employed through an arm's length process. They are paid in accordance with the Award for the job they perform. The Council employs 1,070 staff of which only 2 are close family members of key management personnel.

(c) Associates

For details refer to Note 21 Associates.

(d) Key Management Personnel

Transactions with Key Management Personnel

Key management personnel consists of councillors (including mayor), chief executive officer, chief financial officer and chief operating officers who report directly to the CEO.

The compensation paid to Key Management Personnel comprises:

	2017 \$000
Short-Term Employee Benefits	3,668
Post-Employment Benefits	262
Long-Term Benefits	56
Total	<u>3,986</u>

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 28. Transactions with Related Parties (continued)

(e) Outstanding Balances

The following balances are outstanding at the end of the reporting period in relation to transactions with related parties:

	2017 Receivables \$000
31-60 days	15
More than 90 days	11
Total	<u>26</u>

(f) Loans and Guarantees to/from Related Parties

	2017 \$000
Loan facility limit - Ipswich City Properties Pty Ltd	75,000
Loan facility limit - Ipswich City Development Pty Ltd	10,000
Loan facility limit - Ipswich Motorsport Park Pty Ltd	5,000
Total	<u>90,000</u>

For details of loans to related parties refer to Note 9 Receivables. Council does not receive loans from related parties. No guarantees have been provided.

(g) Commitments to/from Other Related Parties

	2017 Commitments \$000
Queensland Partnership Group - Shared Services Support Centre	3,806
Ipswich Events Corporation	263
Total	<u>4,069</u>

Council has entered into a development agreement with Ipswich City Properties Pty Ltd for the revitalisation of the Central Business District (CBD).

Ipswich City Council

Notes to the Financial Statements

for the year ended 30 June 2017

Note 28. Transactions with Related Parties (continued)

(h) Transactions with Related Parties that have not been disclosed

Most of the entities and people that are related parties of council live and operate within the Ipswich district. Therefore, on a regular basis ordinary citizen transactions occur between Council and its related parties. Some examples include:

- Payment of rates
- Use of Councils civic, sporting and recreational facilities
- Dog registration
- Borrowing books from a Council library
- Parking fees and infringements

Council has not included these types of transactions in its disclosure, where they are made on the same terms and conditions available to the general public.

Note 29. Events Occurring After Balance Date

After balance date, the Crime and Corruption Commission charged the chief executive officer and one of the chief operating officers with official corruption and official misconduct, respectively. Council suspended both officers immediately after they were charged.

The Crime and Corruption Commission also charged the former Mayor, who resigned prior to balance date, with serious offences as well as charging a previous CEO as part of the investigation.

Court hearings for those charged are yet to take place. To the best of Council's knowledge at the date of this report, there is no material impact on this financial report.

Council has completed an independent governance review. The Mayor has accepted 19 recommendations for improved accountability and transparency. On 3 October 2017, an acting CEO commenced with the Council. The acting CEO is an experienced local government officer, who will work with the Mayor to implement the governance review recommendations.

Ipswich City Council

General Purpose Financial Statements

for the year ended 30 June 2017

Management Certificate

for the year ended 30 June 2017

These General Purpose Financial Statements have been prepared pursuant to sections 176 and 177 of the *Local Government Regulation 2012* (the Regulations) and other prescribed requirements.

In accordance with Section 212(5) of the Regulation, we certify that:

- (i) the prescribed requirements of the *Local Government Act 2009* and *Local Government Regulations 2012* for the establishment and keeping of accounts have been complied with in all material respects; and
- (ii) the General Purpose Financial Statements, as set out on pages 2 to 55, including the matters disclosed in Note 29 Events Occurring After Balance Date, present a true and fair view, in accordance with Australian Accounting Standards, of the Council's and the Consolidated Entities transactions for the financial year and financial position at the end of the year.



Councillor Andrew Antonioli

MAYOR

27 November 2017



Gary Kellar

CHIEF EXECUTIVE OFFICER (ACTING)

27 November 2017

INDEPENDENT AUDITOR'S REPORT

To the Councillors of Ipswich City Council

Report on the audit of the financial report

Opinion

I have audited the accompanying financial report of *Ipswich City Council* (the council) and its controlled entities (the group).

In my opinion, the financial report:

- a) gives a true and fair view of the council's and group's financial position as at 30 June 2017, and of their financial performance and cash flows for the year then ended
- b) complies with the *Local Government Act 2009*, the Local Government Regulation 2012 and Australian Accounting Standards.

The financial report comprises the statements of financial position as at 30 June 2017, the statements of comprehensive income, statements of changes in equity and statements of cash flows for the year then ended, notes to the financial statements including significant accounting policies and other explanatory information, and the certificate given by the Mayor and Chief Executive Officer (Acting).

Basis for opinion

I conducted my audit in accordance with the *Auditor-General of Queensland Auditing Standards*, which incorporate the Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial report* section of my report.

I am independent of the council and group in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code and the *Auditor-General of Queensland Auditing Standards*.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of Matter

Without modifying my opinion, attention is drawn to Note 29 "Events occurring after balance date", which describes action taken by the Crime and Corruption Commission against the former mayor, two senior executives and a previous senior executive and Council's assessment of this matter on these financial statements..

Other information

Other information comprises the information included in Ipswich City Council's annual report for the year ended 30 June 2017, but does not include the financial report and my auditor's report thereon. At the date of this auditor's report, the other information was the current year financial sustainability statement and long-term financial sustainability statement.

My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon. However, as required by the Local

Government Regulation 2012, I have expressed a separate opinion on the current year financial sustainability statement.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report and my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this information, I am required to report that fact. I have nothing to report in this regard.

Other Matters

The council is required to comply with the Local Government Regulation 2012. The requirements include completing their financial statements in sufficient time to allow the audit to be completed no later than four months after the end of the financial year. When extraordinary circumstances exist, the Minister for Local Government (the Minister) may decide later dates.

Council advised the Minister in late October of the circumstances outlined in Note 29 and requested additional time.

Council is awaiting the Minister's decision.

Responsibilities of the council for the financial report

The council is responsible for the preparation of the financial report that gives a true and fair view in accordance with the *Local Government Act 2009*, the Local Government Regulation 2012 and Australian Accounting Standards, and for such internal control as the council determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

The council is also responsible for assessing the council's and group's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless it is intended to abolish the council or to otherwise cease operations of the group.

Auditor's responsibilities for the audit of the financial report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for expressing an opinion on the effectiveness of the council's or group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the council.
- Conclude on the appropriateness of the council's and group's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the council's or group's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. I base my conclusions on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the council or group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the group to express an opinion on the financial report. I am responsible for the direction, supervision and performance of the audit of the group. I remain solely responsible for my audit opinion.

I communicate with the council regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

Report on other legal and regulatory requirements

In accordance with s.40 of the *Auditor-General Act 2009*, for the year ended 30 June 2017:

- a) I received all the information and explanations I required.
- b) In my opinion, the prescribed requirements in relation to the establishment and keeping of accounts were complied with in all material respects.



Brendan Worrall
Auditor-General



Queensland Audit Office
Brisbane

Ipswich City Council

Current Year Financial Sustainability Statement

for the year ended 30 June 2017

	Actual Consolidated 2017	Actual Council 2017	Target 2017
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Measures of Financial Sustainability

Council's performance at 30 June 2017 against key financial ratios and targets.

Performance Indicators

1. Operating Surplus Ratio

<u>Net Result (excluding capital items)⁽¹⁾</u>	18.20%	11.62%	0 - 10%
Total Operating Revenue (excluding capital items) ⁽²⁾			

An indicator of which the extent to which revenues raised cover operational expenses only or are available for capital funding purposes or other purposes.

2. Asset Sustainability Ratio

<u>Capital Expenditure on the Replacement of Assets (renewals)⁽³⁾</u>	67.74%	67.74%	more than 90%
Depreciation Expense			

An approximation of the extent to which the infrastructure assets managed are being replaced as these reach the end of their useful lives.

3. Net Financial Liabilities Ratio

<u>Total Liabilities less Current Assets</u>	62.59%	61.73%	less than 60%
Total Operating Revenue (excluding capital items) ⁽²⁾			

An indicator of the extent to which the net financial liabilities can be serviced by its operating revenue.

Note 1 - Basis of Preparation

The current year financial sustainability statement is a special purpose statement prepared in accordance with the requirements of the *Local Government Regulation 2012* and the *Financial Management (Sustainability) Guideline 2013*. The amounts used to calculate the three reported measures are prepared on an accrual basis and are drawn from the Council's audited general purpose financial statements for the year ended 30 June 2017.

Current Year Financial Sustainability Statement (continued)
for the year ended 30 June 2017

Measures of Financial Sustainability (continued)

Notes

- ⁽¹⁾ Includes only Recurrent Revenue and Recurrent Expenditure disclosed in the Income Statement. Excludes Capital Revenue Grants, Contributions, Donations and Subsidies received for capital acquisitions, Capital Income items such as Profit from the Sale of: Property, Plant and Equipment, Financial Assets, Real Estate and Investment Properties (refer to Note 5 for exclusions), and any Capital Expenditure such as Write Off of Assets, movements in Provisions for Restoration and Rehabilitation and Revaluation Decrements that hit the Statement of Comprehensive Income.
- ⁽²⁾ Includes only Recurrent Revenue disclosed in the Income Statement. Excludes Capital Revenue Grants, Contributions Donations and Subsidies received for capital acquisitions. Also excludes any Capital Income items such as Profit from the Sale of: Property, Plant and Equipment, Financial Assets, Real Estate and Investment Properties (refer to Note 5 for exclusions).

These ratios are the relevant measures of financial sustainability required to be reported under section 178(1) of the *Local Government Regulation 2012*.

Definitions are sourced from the Financial Management (Sustainability) Guideline issued by the Department of Local Government, Community Recovery and Resilience.

Ipswich City Council

Current Year Financial Sustainability Statement

for the year ended 30 June 2017

Certificate of Accuracy

for the year ended 30 June 2017

This current-year financial sustainability statement has been prepared pursuant to Section 178 of the *Local Government Regulation 2012* (the Regulation).

In accordance with Section 212(5) of the Regulation we certify that this Current-Year Financial Sustainability Statement has been accurately calculated.



Councillor Andrew Antonioli

MAYOR

27 November 2017



Gary Kellar

CHIEF EXECUTIVE OFFICER (ACTING)

27 November 2017

INDEPENDENT AUDITOR'S REPORT

To the Councillors of Ipswich City Council

Report on the Current-Year Financial Sustainability Statement

Opinion

I have audited the accompanying current year financial sustainability statement of Ipswich City Council for the year ended 30 June 2017, comprising the statement, explanatory notes, and the certificate of accuracy given by the Mayor and the Chief Executive Officer (Acting).

In accordance with section 212 of the Local Government Regulation 2012, in my opinion, in all material respects, the current year financial sustainability statement of Ipswich City Council for the year ended 30 June 2017 has been accurately calculated.

Basis of opinion

I conducted my audit in accordance with the *Auditor-General of Queensland Auditing Standards*, which incorporate the Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the current year financial sustainability statement* section of my report.

I am independent of the council in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the statement in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code and the *Auditor-General of Queensland Auditing Standards*.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Emphasis of matter – basis of accounting

I draw attention to Note 1 that describes the basis of accounting. The current year financial sustainability statement has been prepared in accordance with the Financial Management (Sustainability) Guideline 2013 for the purpose of fulfilling the council's reporting responsibilities under the Local Government Regulation 2012. As a result, the statement may not be suitable for another purpose. My opinion is not modified in respect of this matter.

Other information

Other information comprises the information included in Ipswich City Council's annual report for the year ended 30 June 2017, but does not include the current year financial sustainability statement and my auditor's report thereon. At the date of this auditor's report, the other information was the general purpose financial statements and long-term financial sustainability statement.

My opinion on the current year financial sustainability statement does not cover the other information and accordingly I do not express any form of assurance conclusion thereon. However, as required by the Local Government Regulation 2012, I have expressed a separate opinion on the general purpose financial report.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent

with the financial report and my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this information; I am required to report that fact. I have nothing to report in this regard.

Other Matters

The council is required to comply with the Local Government Regulation 2012. The requirements include completing their financial statements in sufficient time to allow the audit to be completed no later than four months after the end of the financial year. When extraordinary circumstances exist, the Minister for Local Government (the Minister) may decide later dates.

Council advised the Minister in late October of the circumstances outlined in Note 29 and requested additional time.

Council is awaiting the Minister's decision.

Responsibilities of the council for the current year financial sustainability statement

The council is responsible for the preparation and fair presentation of the current year financial sustainability statement in accordance with the Local Government Regulation 2012. The council's responsibility also includes such internal control as the council determines is necessary to enable the preparation and fair presentation of the statement that is accurately calculated and is free from material misstatement, whether due to fraud or error.

Auditor's responsibilities for the audit of the current year financial sustainability statement

My objectives are to obtain reasonable assurance about whether the current year financial sustainability statement as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this statement.

My responsibility does not extend to forming an opinion on the appropriateness or relevance of the reported ratios, nor on the council's future sustainability.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the statement, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the council's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the council.
- Evaluate the overall presentation, structure and content of the statement, including the disclosures, and whether the statement represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the council regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.



Brendan Worrall
Auditor-General

30 November 2017

Queensland Audit Office
Brisbane

Ipswich City Council

Long-Term Financial Sustainability Statement

prepared as at 30 June 2017

	Target	Actual	Forecast				
	2017	2017	2021	2020	2019	2018	2017
			2024	2025	2026	2027	

Measures of Financial Sustainability

Council's performance at 30 June 2017 against key financial ratios and targets.

Performance Indicators - Consolidated

1. Operating Surplus Ratio

Net Result (excluding capital items) ⁽¹⁾

Total Operating Revenue (excluding capital items) ⁽²⁾

0 - 10%	18.20%	0.62%	2.96%	3.30%	5.84%	8.94%	11.76%	13.68%	15.74%	17.86%	19.21%
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An indicator of which the extent to which revenues raised cover operational expenses only or are available for capital funding purposes or other purposes.

2. Asset Sustainability Ratio

Capital Expenditure on the Replacement of Assets (renewals) ⁽³⁾

Depreciation Expense

> 90%	67.74%	92.37%	92.81%	90.81%	96.93%	97.73%	102.03%	106.91%	108.29%	108.13%	103.52%
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An approximation of the extent to which the infrastructure assets managed are being replaced as these reach the end of their useful lives.

3. Net Financial Liabilities Ratio

Total Liabilities less Current Assets

Total Operating Revenue (excluding capital items) ⁽²⁾

< 60%	62.59%	111.95%	117.83%	136.00%	119.97%	102.21%	85.01%	86.09%	66.77%	47.24%	36.53%
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An indicator of the extent to which the net financial liabilities can be serviced by its operating revenue.

Ipswich City Council

Long-Term Financial Sustainability Statement (continued) prepared as at 30 June 2017

	Target 2017	Actual 2017	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027
								Forecast				

Measures of Financial Sustainability (continued)

Performance Indicators - Council

1. Operating Surplus Ratio

Net Result (excluding capital items)⁽¹⁾

Total Operating Revenue (excluding capital items)⁽²⁾

0 - 10%	11.62%	0.62%	2.96%	3.30%	5.84%	8.94%	11.76%	13.68%	15.74%	17.86%	19.21%
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An indicator of which the extent to which revenues raised cover operational expenses only or are available for capital funding purposes or other purposes.

2. Asset Sustainability Ratio

Capital Expenditure on the Replacement of Assets (renewals)⁽³⁾

Depreciation Expense

> 90%	67.74%	92.37%	92.81%	90.81%	96.93%	97.73%	102.03%	106.91%	108.29%	108.13%	103.52%
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An approximation of the extent to which the infrastructure assets managed are being replaced as these reach the end of their useful lives.

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Total Liabilities less Current Assets

Total Operating Revenue (excluding capital items)⁽²⁾

< 60%	61.73%	111.95%	117.83%	136.00%	119.97%	102.21%	85.01%	86.09%	66.77%	47.24%	36.53%
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An indicator of the extent to which the net financial liabilities can be serviced by its operating revenue.

Ipswich City Council

Long-Term Financial Sustainability Statement (continued)

prepared as at 30 June 2017

Ipswich City Council Financial Management Strategy

Council measures revenue and expenditure trends over time as a guide to future requirements and to make decisions about the efficient allocation of resources to ensure the most effective provision of services. Council ensures that its financial management strategy is prudent and that its long-term financial forecast shows a sound financial position whilst also being able to meet the community's current and future needs.

Council aims to operate within a set of conservative guide-posts to ensure we are financially sustainable in the short, medium and long term. As part of our financial strategy, we have adopted seven key financial performance indicators to guide our financial health. In addition to the financial indicators, we have the above three sustainability indicators that have been set by the Department of Local Government, Community Recovery and Resilience to help monitor the long-term sustainability of all councils across Queensland. Throughout the financial year, these indicators are calculated and reported on monthly at Council meetings, as part of a full suite of financial reports. Should there be any deviation outside these parameters, the executive management and Council will be fully informed and may take corrective action as required.

The table above summarises how we performed against set targets for the seven key financial performance indicators established in our financial strategy. In summary, we achieved or bettered six of the financial targets, performing strongly in our ability to generate cash from day-to-day operations, meeting all financial commitments in the financial year, and keeping debt to conservative and manageable levels. This was achieved while maintaining community services and making ongoing investment in community infrastructure. Our operating result in this period was adversely affected by the impacts of water reform and this issue is outlined in more detail in the coming pages.

Notes

(1) Includes only Recurrent Revenue and Recurrent Expenditure disclosed in the Income Statement. Excludes Capital Revenue Grants, Contributions, Donations and Subsidies received for capital acquisitions, Capital Income items such as Profit from the Sale of: Property, Plant and Equipment, Financial Assets, Real Estate and Investment Properties (refer to Note 5 for exclusions), and any Capital Expenditure such as Write Off of Assets, movements in Provisions for Restoration and Rehabilitation and Revaluation Decrements that hit the Statement of Comprehensive Income.

(2) Includes only Recurrent Revenue disclosed in the Income Statement. Excludes Capital Revenue Grants, Contributions Donations and Subsidies received for capital acquisitions. Also excludes any Capital Income items such as Profit from the Sale of: Property, Plant and Equipment, Financial Assets, Real Estate and Investment Properties (refer to Note 5 for exclusions).

These ratios are the relevant measures of financial sustainability required to be reported under section 178(1) of the *Local Government Regulation 2012*.

Definitions are sourced from the Financial Management (Sustainability) Guideline issued by the Department of Local Government, Community Recovery and Resilience.

Ipswich City Council

Long-Term Financial Sustainability Statement

Certificate of Accuracy

for the long-term financial sustainability statement prepared as at 30 June 2017

This long-term financial sustainability statement has been prepared pursuant to Section 178 of the *Local Government Regulation 2012* (the Regulation).

In accordance with Section 212(5) of the Regulation we certify that this long-term financial sustainability statement has been accurately calculated.



Councillor Andrew Antonioli
MAYOR

27 November 2017



Gary Kellar
CHIEF EXECUTIVE OFFICER (ACTING)

27 November 2017



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