

VML MB
Vicki Lukritz
3810 6221

14 June 2018

Sir/Madam

Notice is hereby given that a Meeting of the **HEALTH, SECURITY AND COMMUNITY SAFETY COMMITTEE** is to be held in the **Council Chambers** on the 2nd Floor of the Council Administration Building, 45 Roderick Street, Ipswich commencing at **8.30 am** on **Tuesday, 19 June 2018.**

<u>MEMBERS OF THE HEALTH, SECURITY AND COMMUNITY SAFETY COMMITTEE</u>	
Councillor Ireland (Chairperson) Councillor Pahlke (Deputy Chairperson)	Councillor Wendt (Acting Mayor) Councillor Pisasale

Yours faithfully

CHIEF EXECUTIVE OFFICER

HEALTH, SECURITY AND COMMUNITY SAFETY COMMITTEE AGENDA

8.30 am on **Tuesday, 19 June 2018**

Council Chambers

Item No.	Item Title	Officer
1	2018 Million Paws Walk	EO(HSRS)
2	Expenditure of Remaining State Government Funding for Smoke Free Areas	PO
3	Health, Security and Regulatory Services Monthly Activity Report – May 2018	SPSM&PO(BO)

** Item includes confidential papers

HEALTH, SECURITY AND COMMUNITY SAFETY COMMITTEE NO. 2018(06)

19 JUNE 2018

AGENDA

1. 2018 MILLION PAWS WALK

With reference to a report by the Education Officer, (Health, Security and Regulatory Services) dated 24 May 2018 concerning the 2018 RSPCA Million Paws Walk held on Sunday, 20 May 2018 in Limestone Park.

RECOMMENDATION

That the report be received and the contents noted.

2. EXPENDITURE OF REMAINING STATE GOVERNMENT FUNDING FOR SMOKE FREE AREAS

With reference to a report by the Policy Officer dated 15 May 2018 concerning expenditure of the remaining funding received from the State Government for the rollout of legislative changes to the Tobacco and Other Smoking Products Act 1998.

RECOMMENDATION

That the report be received and the contents noted.

3. HEALTH, SECURITY AND REGULATORY SERVICES MONTHLY ACTIVITY REPORT – MAY 2018

With reference to a joint report by the Strategic Policy and Systems Manager and Principal Officer (Business Operations) dated 7 June 2018 concerning the monthly update on the activities of the Health, Security and Regulatory Services (HSRS) Department.

RECOMMENDATION

That the report be received and the contents noted.

**** Item includes confidential papers**

and any other items as considered necessary.

Health, Security and Community Safety Committee	
Mtg Date: 19.06.18	OAR: Yes
Authorisation: Graeme Kane	

24 May 2018

MEMORANDUM

TO: ACTING CHIEF OPERATING OFFICER
(HEALTH, SECURITY AND REGULATORY SERVICES)

FROM: EDUCATION OFFICER (HEALTH, SECURITY AND REGULATORY SERVICES)

RE: 2018 MILLION PAWS WALK

INTRODUCTION

This is a report by the Education Officer, (Health, Security and Regulatory Services) dated 24 May 2018 concerning the 2018 RSPCA Million Paws Walk held on Sunday, 20 May 2018 in Limestone Park.

BACKGROUND

Ipswich City Council supports the RSPCA by hosting the Ipswich region Million Paws Walk held annually as a fund raising and community awareness activity for the RSPCA. The event aligns with Council's vision of promoting and encouraging responsible pet ownership in the community.

State wide this event attracts 20,000 participants across 20 different locations who walk to show their support for animals in care by the RSPCA.

COUNCIL ROLE

Ipswich City Council supports the event with sponsorship to cover planning, marketing, attendance and entertainment on the day. Council has been coordinating this event locally for over ten years. Council's role includes:

1. Event planning, site organisation and management on the day;
2. Recruitment and liaison with exhibitors;
3. Provision of staging, AV, marquees, tables and chairs;
4. Coordination with Little Athletics and other suppliers for catering support; and
5. Liaison with the RSPCA event management team including promotion of the event locally.

The RSPCA provides volunteers to manage event registrations, sell merchandise and receive fees. Registration fees for the event serve as a donation to the RSPCA.

THE EVENT

The event consists of 2km and 3km walking tracks (**Attachment A**) winding through Limestone Park where owners can walk their dogs on a lead and socialise with other dog lovers.

19 exhibitors attended the walk (**Attachment B**) representing the Ipswich pet care industry, ranging from large veterinary practices to individual traders of pet accessories and contribute to making the day a positive community event for attendees. Council requests that each exhibitor provide a \$50 donation to the RSPCA which also serves as their exhibiting fee.

Entertainment this year included:

- A free photobooth for walkers and their dogs to take happy snaps of their day. A snapshot of these images have been included on Council's Facebook page;
- Aussie Pooch mobile dog wash (a Million Paws Walk sponsor), for dogs who may have needed a wash after their big walk;
- A pre-walk warm up routine delivered by Goodlife Gym (a Million Paws Walk sponsor);
- A stamp and win competition to encourage walkers to attend at least 6 exhibitor stalls. Each walker had to collect 6 stamps from 6 different exhibitors and place their card with their name and phone number into the lucky door draw with 4 prizes up for grabs. Travel water bottles for dogs were provided to the first 50 walkers who entered the lucky door draw;
- A competition for the dog with the best trick;
- Food and beverages from the Little Athletics canteen and Queen of Cupcakes food van; and
- Talks held on stage by a local Ipswich vet, an RSPCA inspector, the RSPCA Ipswich Animal Adoption Centre and a local RSPCA School for Dogs representative.

ATTENDANCE AND FUNDS RAISED

This year over 500 walkers attended the Ipswich Million Paws Walk raising funds of over \$13,000. State wide there were over 10 000 walkers who attended Million Paws Walk raising funds of over \$475,000.



PHOTOS

A professional photographer was engaged by Council to attend this year's walk and capture the events on the day. A table has been included below to display a snap shot of some of the pooches who attended on the day. The RSPCA also provided a photographer to capture photos on the day.

CONCLUSION

The Ipswich Million Paws Walk is fundamentally an RSPCA event which forms part of a Queensland wide fundraising effort. However the event provides unique opportunities for Council to engage with the community to promote responsible pet ownership.

ATTACHMENTS

Name of Attachment	Attachment
Million Paws Walking Map	 Track Map.pdf
2018 List of Exhibitors	 Exhibitor Map.pdf

Million Paws Walk Photos





RECOMMENDATION:

That the report be received and the contents noted.

Nicole Grant

EDUCATION OFFICER (HEALTH, SECURITY AND REGULATORY SERVICES)

I concur with the recommendation contained in this report.

Graeme Kane

ACTING CHIEF OPERATING OFFICER (HEALTH SECURITY AND REGULATORY SERVICES)



2km
Bill Patterson Oval
Limestone Park
Lion Street, Ipswich



3km
Bill Patterson Oval
Limestone Park
Lion Street, Ipswich





Sunday, 20 May Limestone Park, Ipswich



Proudly sponsored by



- 1 Little Athletics Canteen
- 2 Little Athletics BBQ
- 3 Queen of Cupcakes
- 4 Aussie Pooch
- 5 Crazy K9s & Grand Haven Pet Resort
- 6 Ned's Bandanas
- 7 Greencross Vets (pet first aid)

- 8 Rottweiler Club of Qld
- 9 Zoo Studio
Ripley Vet Hospital
& Flinders View Vet Surgery
- 10 All Things Canine
- 11 Vet to Your Pet
- 12 Best Friends Pet Superstore
- 13 Ipswich Family Veterinary Clinic

- 15 Barkley & Pips
- 16 RSPCA Ipswich Adoption Centre
(MPW merchandise sold here)
- 17 RSPCA School for Dogs
- 18 Pawitive Connection
- 19 Ipswich City Council and First Aid

* All information is current and correct at time of printing – May 2018.



Sunday, 20 May Limestone Park, Ipswich



- 1 Little Athletics Canteen
- 2 Little Athletics BBQ
- 3 Queen of Cupcakes
- 4 Aussie Pooch
- 5 Crazy K9s & Grand Haven Pet Resort
- 6 Ned's Bandanas
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- 19 Ipswich City Council and First Aid

Proudly sponsored by



* All information is current and correct at time of printing – May 2018.

Health, Security and Community Safety Committee	
Mtg Date: 19.06.18	OAR: YES
Authorisation: Graeme Kane	

CMJ: CMJ

15 May 2018

MEMORANDUM

TO: ACTING CHIEF OPERATING OFFICER
(HEALTH, SECURITY AND REGULATORY SERVICES)

FROM: POLICY OFFICER

RE: EXPENDITURE OF REMAINING STATE GOVERNMENT FUNDING FOR SMOKE
FREE AREAS

INTRODUCTION:

This is a report by the Policy Officer dated 15 May 2018 concerning expenditure of the remaining funding received from the State Government for the rollout of legislative changes to the Tobacco and Other Smoking Products Act 1998.

BACKGROUND:

In September 2016 amendments were made to the Tobacco and Other Smoking Products Act 1998 which affected Council's existing Local Laws regarding Smoke Free Public Areas. To assist with updating infrastructure, installing/updating signage in existing and additional smoke free areas the State Government provided Council with \$50,000.00 in funding to be acquitted by 30 June 2017.

A portion of the funding was spent in the 2016/2017 financial year updating signage around the Public Transport Waiting Points to reflect the change in law from 4 to 5 metres (change from local law to State Government laws). This has included replacement of aluminium signage and removal of footpath markings.

Council then applied and received an extension on the remaining funding which was rolled over into this financial year's budget to be acquitted by 30 June 2018. A committee report was adopted at Council Ordinary Meeting of 14 November 2017 - Health, Security and Community Safety Committee No. 2017(02) of 9 November 2017 for signage to be installed at all sports fields and caged areas.

At the beginning of this year Council made a request to the State Government to increase the scope of the funding to include education for key target groups. Recently this request has been approved (**Attachment A**) by the State Government for the remainder of the funding.

The target group proposed and accepted for education by the State Government is Aboriginal and Torres Strait Islander Groups and Pregnant Mothers. These groups were identified as they are high risk and key users of areas in the amended Tobacco laws.


Given the funds have to be expended by 30 June 2018 the funding is proposed to be spent in two education methods. This first will be targeted cinema advertising using the Quit for you, quit for two 45 second video, which is a part of the Federal Government campaign. The second will be a partnership with the Institute for Urban Indigenous Health on a range of Tobacco cessation initiatives which include tobacco programs and smoke-free events.

The targeted education with users of smoke free areas will focus on why they shouldn't smoke as well as the health impacts of using tobacco and in turn create peer enforcement in the smoke free areas.

CONCLUSION:

Council has received approval to increase the scope of the funding to include education specifically for Aboriginal and Torres Strait Islander Groups and Pregnant Mothers. These groups were identified as they are high risk and key users of areas in the amended Tobacco laws. Remaining funds to be spent on educating target groups which should in turn create peer enforcement in the smoke free areas.

ATTACHMENT/S: (if applicable)

Name of Attachment	Attachment
Approval from the State Government to increase scope of funding.	 Attachment A

RECOMMENDATION:

That the report be received and the contents noted.

Candice Johns
POLICY OFFICER

I concur with the recommendation/s contained in this report.

Graeme Kane
ACTING CHIEF OPERATING OFFICER (HEALTH, SECURITY AND REGULATORY SERVICES)

From: CommunityFunding <CommunityFunding@health.qld.gov.au>
Sent: Friday, 27 April 2018 9:51 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Tobacco Infrastructure Adjustment - Project Id 71418
Attachments: 402376.pdf

Good morning Ms Dart,

Please find attached correspondence for your attention.

Kind Regards,



**Community Services Funding Branch, Healthcare Purchasing and System Performance
| Department of Health**

p: 07 3006 2815
a: Level 12, 33 Charlotte Street, Brisbane QLD 4000
w: [Queensland Health](http://QueenslandHealth.qld.gov.au) | **e:** CommunityFunding@health.qld.gov.au



Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.

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Department of Health

Enquiries to: Community Services Funding
Branch
Telephone: 3006 2815
File No: QCOS/019990
Doc Ref: 402376

Ms Barbara Dart
Manager (Strategic Policy and Systems Branch)
Ipswich City Council
PO Box 191
IPSWICH QLD 4305

Email: [REDACTED]

Dear Ms Dart

Re: Tobacco Infrastructure Adjustment – Project Id 71418

I refer to the unexpended funds under the above project and several discussions held between Candice Johns and staff from the Preventive Health Branch, Queensland Health following an email from Ms Johns dated 12 February 2018. I apologise for the delayed response.

I understand Ipswich City Council is seeking approval to use the remaining funds for the above project on an education campaign. It is my understanding activities would include:

- Educating users on smoke-free spaces and why they shouldn't smoke as well as the health impacts of using tobacco; and
- An education campaign targeting young pregnant mums and Aboriginal and Torres Strait Islander people.

I advise Ipswich City Council may use the balance of funds for the purposes outlined above.

Should you have any questions regarding my advice to you, Sharyn Hancock, Senior Project Officer, Community Services Funding Branch will be pleased to assist you and can be contacted by telephone on 3006 2815 or by email at CommunityFunding@health.qld.gov.au

Yours sincerely

Kim Woolgar
Senior Director, Community Services Funding Branch
Healthcare Purchasing and System Performance Division

20/4/2018

c.c. [REDACTED]

Office
33 Charlotte Street
BRISBANE QLD 4000

Postal
GPO Box 48
BRISBANE QLD 4001

Phone
(07) 3006 2815

Email:
CommunityFunding@health.qld.gov.au

Health, Security and Community Safety Committee	
Mtg Date: 19.06.18	OAR: YES
Authorisation: Graeme Kane	

MW:MW

7 June 2018

MEMORANDUM

TO: ACTING CHIEF OPERATING OFFICER
(HEALTH, SECURITY AND REGULATORY SERVICES)

FROM: STRATEGIC POLICY AND SYSTEMS MANAGER AND
PRINCIPAL OFFICER (BUSINESS OPERATIONS)

RE: HEALTH, SECURITY AND REGULATORY SERVICES MONTHLY ACTIVITY REPORT –
MAY 2018

INTRODUCTION:

This is a joint report by the Strategic Policy and Systems Manager and Principal Officer (Business Operations) dated 7 June 2018 concerning the monthly update on the activities of the Health, Security and Regulatory Services (HSRS) Department.

BACKGROUND:

The HSRS Department is responsible for the management of compliance activities across the City. The attached HSRS Monthly Activity Report (Attachment A) is for the month of May 2018. The data within the report is separated into two components:

Compliance Delivery Status: Provides an update on service requests, infringements, warnings, prosecutions and appeals, licences, permits and design assessments approved in the month.

Other Program Delivery Status: Provides an update on other programs, such as the Immunisation clinics, implementation of new laws, special events and any stakeholder engagement which may include the progress of projects for the HSRS Health and Amenity Plan for 2017-2018.

CONCLUSION:

The HSRS Monthly Activity Report provides an update on compliance and other programs being delivered during the month with comparisons to previous periods.

ATTACHMENT:

Name of Attachment	Attachment
HSRS Monthly Activity Report – May 2018	Attachment A

RECOMMENDATION:

That the report be received and the contents noted.

Barbara Dart and Maree Walker

STRATEGIC POLICY AND SYSTEMS MANAGER; PRINCIPAL OFFICER (BUSINESS OPERATIONS)

I concur with the recommendation contained in this report.

Graeme Kane

ACTING CHIEF OPERATING OFFICER (HEALTH, SECURITY AND REGULATORY SERVICES)

Health, Security and Regulatory Services

May 2018
MONTHLY ACTIVITY REPORT



ipswich.qld.gov.au



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Introduction

Council's Department of Health, Security and Regulatory Services (HSRS) is the lead agency in the Ipswich community for the design and delivery of policy and programs that develop and drive a safe and healthy community.

Health and safety can be linked to the majority of services and responsibilities undertaken by Ipswich City Council. Local Councils are no longer just known for the three R's – Roads, Rates and Rubbish. From ensuring children are safe during peak school pick up and drop off times, providing CCTV protection and coverage across the City all the way to guiding businesses on how they can safely prepare food in cafes and restaurants, health and safety is at the very cornerstone of what the community wants. Health and safety is also critical to new communities when they are developed, as it will foster active lifestyles, provide easy access to healthy foods, create streets that are safe to walk through and encourage positive relationships between neighbours that are free of nuisance.

This monthly activity report for **May 2018** provides a snap shot of compliance activities for specific activities, outputs and outcomes.

Compliance Delivery Status

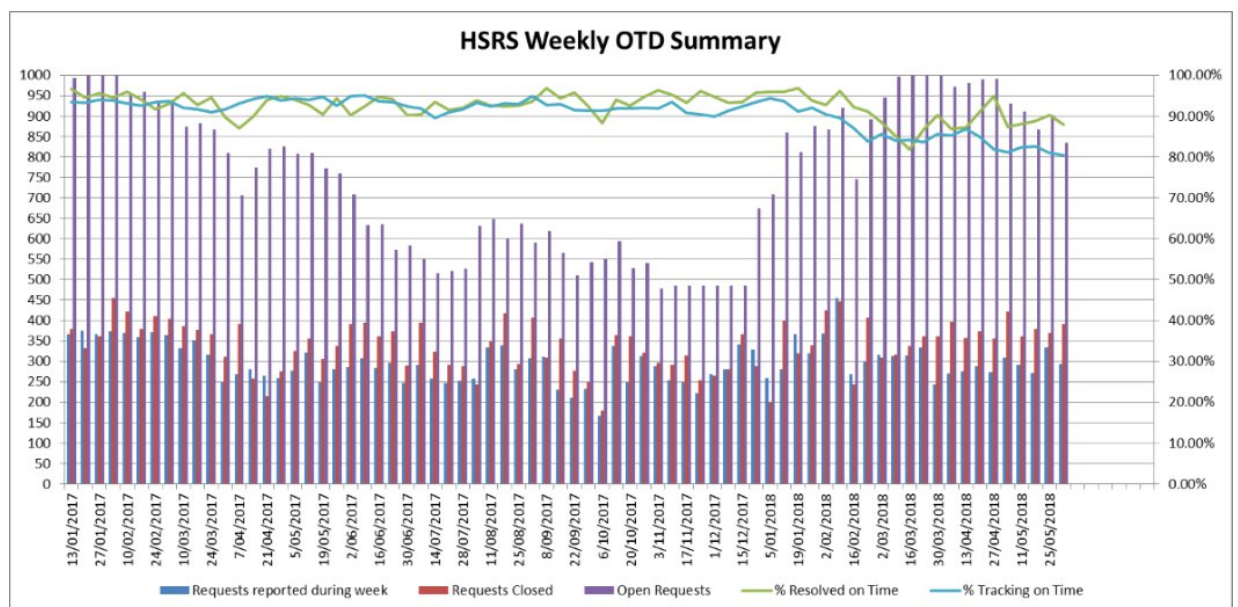
Customer Service Requests

The HSRS Department receives service requests from the community in relation to a diverse range of matters including but not limited to animal management, local laws, parking and environmental health. HSRS monitors the volumes and types of service request to identify trends and allocate resources accordingly to provide a high level of customer service to the community.

HSRS Weekly Compliance Activity - Ongoing

The below graph illustrates the week by week monitoring of customer service requests that are processed, investigated and resolved by HSRS staff. The Department continues to monitor the 85% target to resolve requests timeframe through allocating appropriate Council resources to respond to the needs of the community ensuring that the health, safety and wellbeing of the community are protected.

HSRS manage 75 service requests types, monitoring seasonal peaks for request management, proactive campaign planning. Seasonal peaks can include rainfall impacting sediment/erosion and overgrown properties and school terms and holidays impacting on programs including safe school parking.













Total requests actioned each month for HSRS

MONTH	Total Customer Service Requests Created	Variance to previous month
Jan-16	1204	↑246
Feb-16	1011	↓193
Mar-16	1029	↑18
Apr-16	1078	↑49
May-16	1032	↓46
Jun-16	1007	↓25
Jul-16	1067	↑60
Aug-16	1238	↑171
Sep-16	1053	↓185
Oct-16	1166	↑113
Nov-16	1317	↑151
Dec-16	1079	↓238
Jan-17	1561	↑482
Feb-17	1403	↓158
Mar-17	1405	↑2
Apr-17	1197	↓208
May-17	1340	↑143
Jun-17	1388	↑48
Jul-17	1199	↓189
Aug-17	1581*	↑382
Sep-17	1260	↓321
Oct-17	1233	↓27
Nov-17	1368	↑135
Dec-17	1129	↓239
Jan-18	1607	↑478
Feb-18	1431	↓176
Mar-18	1606	↑175
Apr-18	1394	↓212
May-18	1473	↑79

*The increase in the total number of service requests in August includes investigations for littering and dumping from the Kerbside Cleanup project, as well as proactive inspections relating to environmental activities.

Top 10: Customer Service Requests and Volumes for May 2018

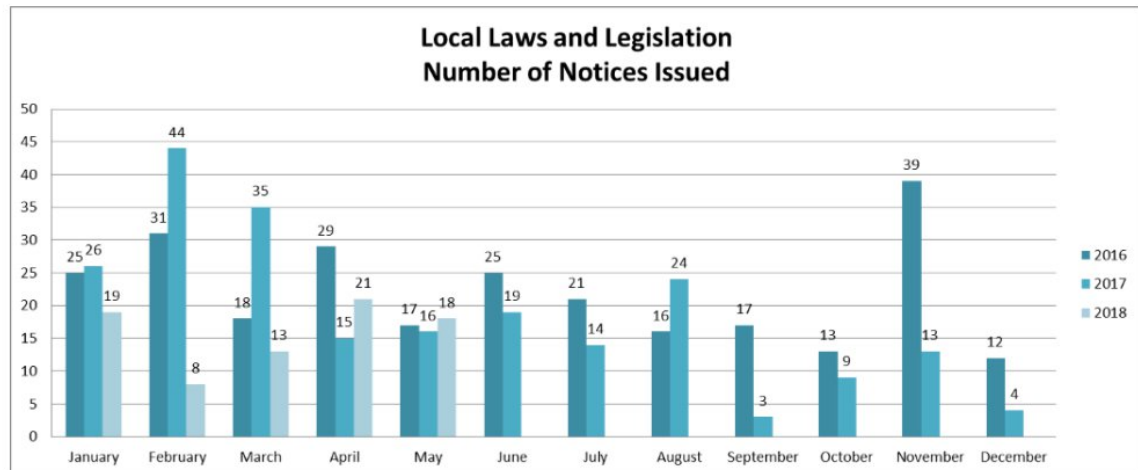
The following dashboard highlights the top 10 service requests raised by customers for **May 2018** with variances from the previous month for HSRS officers to investigate. Service request numbers for the top 10 have remained relatively steady with Overgrown Private Properties requests decreasing due to the cooler weather.

	Roaming Dogs	117	Ranking	This Month 1	Last Month 3
	Illegal Parking on Footpath	94	Ranking	This Month 2	Last Month 2
	Collection of Impounded Dog	91	Ranking	This Month 3	Last Month 5
	Dog Noise Nuisance	85	Ranking	This Month 4	Last Month 4
	Unregistered Dog	78	Ranking	This Month 5	Last Month 6
	Dog Attack	65	Ranking	This Month 6	Last Month 8
	Overgrown Private Property	52	Ranking	This Month 7	Last Month 1
	Loan of Cat Trap	47	Ranking	This Month 8	Last Month 7
	Abandoned Vehicle	45	Ranking	This Month 9	Last Month 9
	Dog Fencing Issue	39	Ranking	This Month 10	Last Month 10

Penalty Infringement Notices (PINs) and Warnings

Local Laws and Legislation – PINs Issued

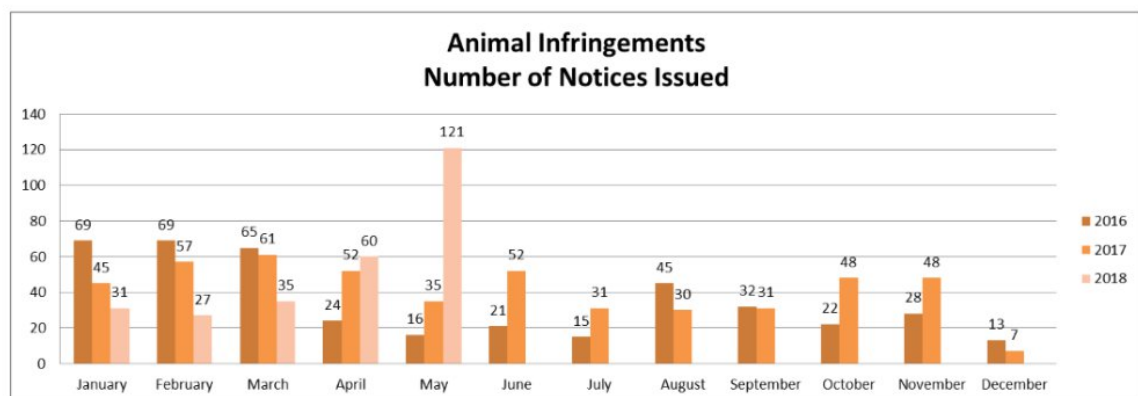
The HSRS Department issues PIN's and where applicable warnings for a variety of offences under the Local Laws and the *Transport Operation Road Use Management Act*. HSRS issues PIN's and warnings in order to protect the health, safety and wellbeing of the community generally however these are used in conjunction with education and awareness programs to achieve positive outcomes. The Health and Amenity Plan focuses on community education to understand laws as well as be proactively raising awareness on how compliance can be achieved.



Previous 12 month period (June 2016 to May 2017) total = 279

Current 12 month period (June 2017 to May 2018) total = 165

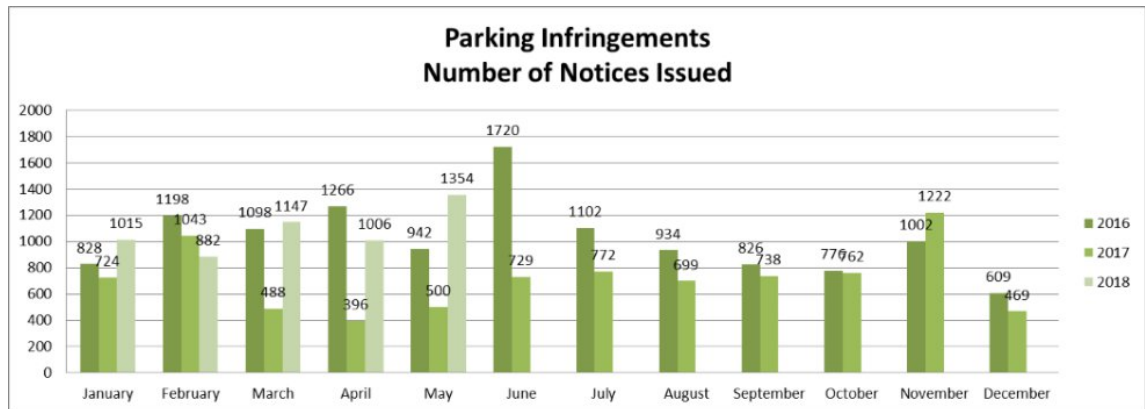
Animal Management – PINs Issued



Previous 12 month period (June 2016 to May 2017) total = 426

Current 12 month period (June 2017 to May 2018) total = 521

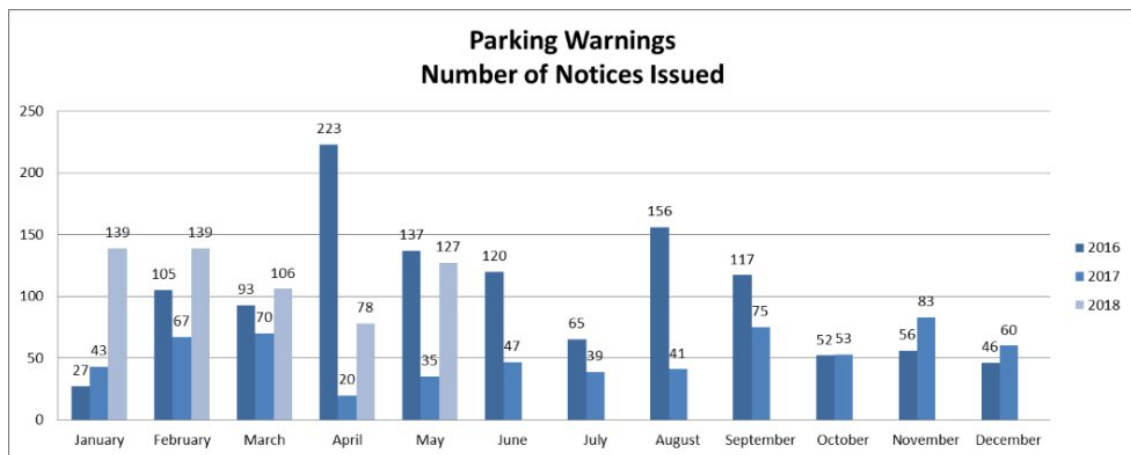
Parking – PINs Issued



Previous 12 month period (June 2016 to May 2017) total = 10,120

Current 12 month period (June 2017 to May 2018) total = 10,795

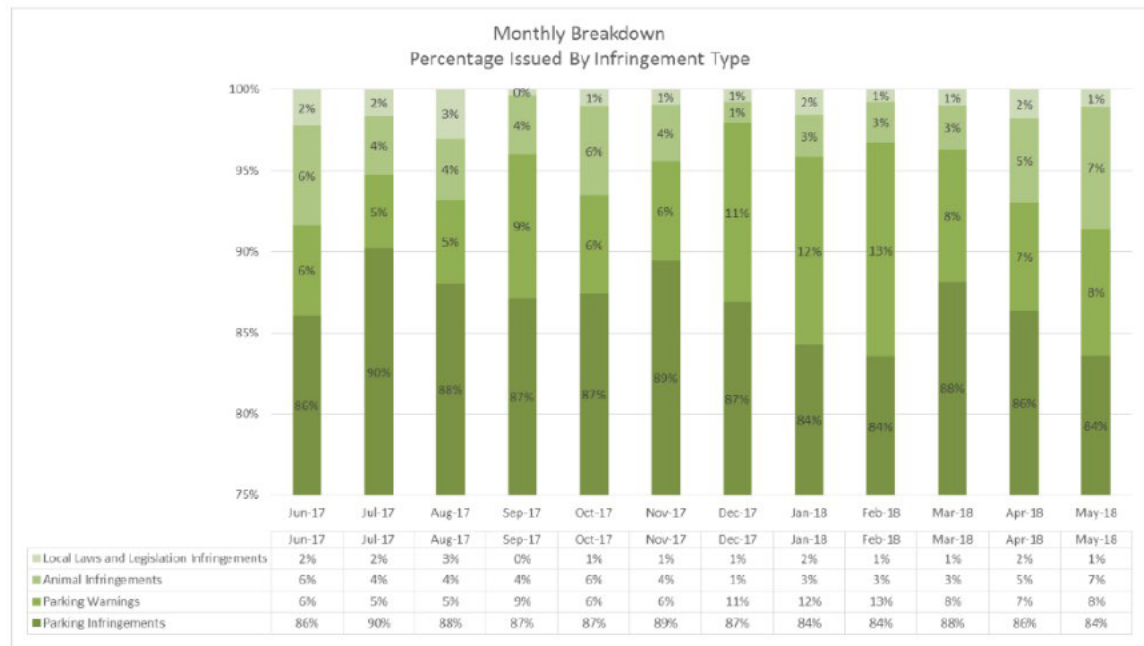
Parking – Warnings Issued



Previous 12 month period (June 2016 to May 2017) total = 847

Current 12 month period (June 2017 to May 2018) total = 987

The chart below shows a summary of total infringements and warnings for the current 12 month period (June 2017 to May 2018).



Prosecutions and Appeals

The HSRS Department completes investigations and briefs of evidence which are forwarded to Council's Legal Branch for consideration of the evidence and public interest to determine the most appropriate course of action. The Chief Operating Officer of HSRS makes the final determination of whether a matter should proceed to prosecution taking into account factors such as the public interest and the seriousness of the offending behaviour. Matters that are investigated and considered for prosecution include complex environmental offences, planning offences and contested PIN's.

List of prosecutions and appeals as of 5 June 2018

Current Register Status	
Investigation (Brief in development)	3
Brief (with Legal Branch)	0
Court	20
TOTAL	23

Infringement Review requests for May 2018

A total of **239** requests for infringements to be reviewed were received in the month.

Licences, Permits and Design Assessments

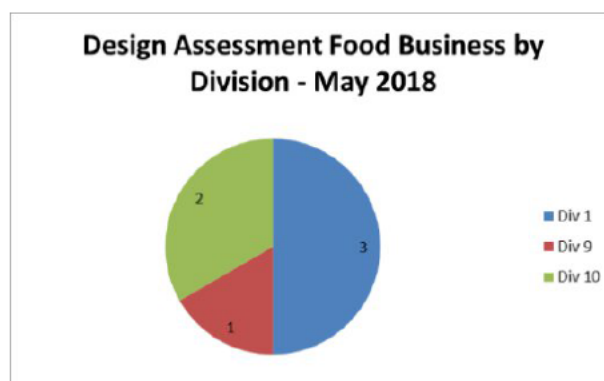
The HSRS Department approve a range of licences (commercial activities) and permits (non-commercial activities) under Council's local laws and State Legislation such as the *Food Act 2006*. Design Assessments are also carried out by HSRS to determine suitability and compliance with standards for fit-outs of various businesses, primarily food business, but also others such as public swimming pools, entertainment venues and high risk personal appearance services (HRPAS) such as tattoo studios. The below represent the licences, permits and design assessments approved by HSRS for May.

Licences/Permits

Licence/Permit Type	No. Issued May 2018
Animal Permit >2000m2 Residential (Standard)	1
Baker / Patisserie	1
Cafe / Restaurant	4
Child Care Centre Meals	2
Councillor Parking (Fee Exempt)	1
Domestic Cat Permit	1
Domestic Dog Permit	2
Five Plus Cat Permit	1
Food Manufacturer	1
Mobile Food Premises involving Preparation	3
Personal Appearance - Tattooing	1
Supermarket	1
Takeaway Food Premises	6
Temporary Food Stall	1
Temporary Food Stall (One Off Event)	12
Temporary Home	1
Temporary Entertainment Event	2
Driveway Permits (Standard/Non-Standard)	7

Design Assessments

Application Type	Total Approved in May
Design Assessment Food Business	6



Development Compliance Contributions

The below table highlights the Planning and Development fees paid to Council as a result of direct HSRS compliance action.

- Planning fees resulting from operational activities are trending in excess of those achieved in recent years. Building fees and infringements issued are trending below previous years.
- Generally less building issues are being encountered as compliance work carried out over previous years has caused many building issues across the City requiring attention to be resolved. This has also led to less infringements being issued.

2017 Quarter	# of PINs Issued	Applications Submitted following Compliance Investigation
2017 Jan- Mar	1	14
2017 Apr-Jun	2	13
2017 Jul-Sept	2	14
2017 Oct-Dec	2	13
2017 Year to Date	7	54

2018 Quarter	# of PINs Issued	Applications Submitted Following Compliance Investigation
2018 Jan-Mar	3	11

Other Program Delivery Status

Immunisation Program

Immunisation is a simple, safe and effective way of protecting against harmful diseases that can cause serious complications. The immunisation team is dedicated to providing an inexpensive, convenient immunisation service for all Ipswich residents.

Ipswich City Community clinics are held at the following locations:

Every second Tuesday – 1st and 3rd of the month

Bell Street Health Plaza – 8.30am – 10.00am

Priceline Pharmacy Riverlink Tuesday -11.00am – 12.00 noon

Every alternate Tuesday – 2nd and 4th of the month

Goodna Community Health – 9.00am – 11.00am

1st Thursday of each month

Redbank Plaza Library – 3.30pm – 5.30pm

Every second Thursday – 2nd and 4th of the month

Ipswich Library – 3.45pm – 6.00pm

May Clinics

Type	Individuals Treated	Immunisations Issued
Community Clinics	54	93
Schools (catch-ups)	27	45
School Clinics	632	934
Special Projects (seasonal flu vaccinations)	20	20

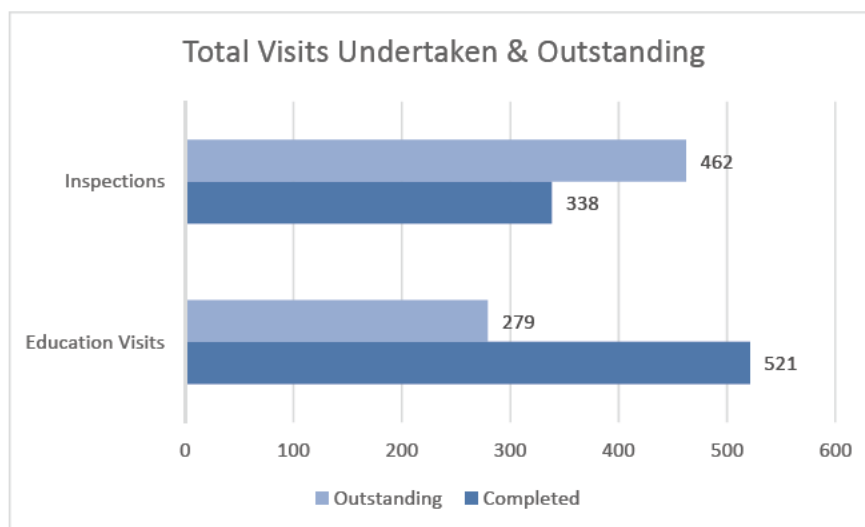
Eat Safe Program

The Eat Safe Program is a system where a licenced food business can receive a food star rating based on compliance with the Food Act 2006 and Food Safety Standards.

The objective of the voluntary Eat Safe program is to increase and reward compliance with the Food Act 2006 and Food Safety Standards which will in turn optimise service delivery. If a business calculates a 3 star or above rating they can opt-in to have their results publicly displayed.

Below shows the number of visits/inspections undertaken as of 31 May by month:

Month	Eat Safe Education Visits	Eat Safe Education Calls	Eat Safe Initial Audits	Reinspections for Non-Compliant Businesses
January	24	67	0	0
Feb	66	120	28	3
March	80	135	67	16
April	43	66	126	36
May	110	133	117	62



Environment Health and Protection

Conservation Park Patrols

HSRS undertake patrols in conservation estates on behalf of Council to monitor, detect and prevent illegal action such as 4WD and trail bikes and other activities including illegal dumping, damage to Council infrastructure, location identification of pest plants/animals and dogs on and off leash.

The focus on these activities is due to the risk of harm to wildlife and native plants; erosion issues; and the transportation of seeds around the estates and risk to recreational users (eg potential for UXOs). The desired outcome of the patrols is to provide a safe environment for lawful users; prevent and reduce impacts on flora; prevent and reduce damage to infrastructure (including gates and fencing); and reduced injuries and fatalities of wildlife.

These patrols are undertaken on a weekly basis (predominantly on weekends) with additional patrols carried out during peak periods (eg school holidays).

Environmental

HSRS investigates a range of Environmental issues including Erosion Sediment Control, Noise, Land Dust, and Contaminated Land. The focus for compliance is driven through building relationships with key officers across Council and externally (developers, contractors, builders and others).

The use of education to drive a change in behaviour is vital, with enforcement used as a last resort to help achieve compliance in line with the *Environmental Protection Act*.

HSRS is working with entities such as QUU to attend to sediment erosion concerns that may impact our waterways. This work contributes to raising the healthy waterways rating report card.

Below shows to service requests by type for May:

Service Request Type	Total
Land Dust - Business/Commercial	7
Noise - Business/Commercial	7
Food Hygiene	3
Contaminated Land	2
Food Poisoning	2
Commercial Use of Roads - Business	1
Water Contamination	1
Odour - Spray Painting	1
Erosion Sediment Control - Field	1
Food Permits/Licences	1
Non-Urgent Asbestos Domestic Investigate	1
Total	27

Land Dust

This month saw a seasonal spike in customer related enquiries regarding land dust from development sites. Whilst it is a requirement for all development sites to implement an Erosion Sediment Control Management Plan, there were several days of unusually windy conditions and development sites had to shut down their operations to ensure that their General Environmental Duty was met under the *Environment Protection Act*.

HSRS continues to provide education and support when required to undertake compliance action to ensure community safety is maintained.


A total of 6 customer complaints were received in May.

Sediment and Erosion Control

Planning for proactive environment activities including training and work with a specialist consultant commenced in May.

Other environmental activities undertaken in May include:

Site/Location	Details
Achievements	Increased awareness and compliance has been achieved at a number of major development sites throughout the City. This has been achieved through discussion and compliance actions. Increased presence in areas of high building activity has resulted in industry awareness of Councils focus on ESC measures on building sites and the need for ESC measures and maintenance on sites.
Non-compliance overview	Building site breaches in most instances are contributed to either no measures being in place or a lack of maintenance of measures, particularly entry/exit points onto sites which results in sediment being tracked onto the roadway and gutters. At this stage an educational/warning approach is achieving compliance in the first instance.
Proactive/Reactive Inspections conducted	6 reactive development site inspections conducted 12 proactive building site inspections conducted 8 reactive building site reinspections conducted
Enforcement Actions undertaken	Warnings/oral directions – 15 Direction Notices issued – 0 EPA 440ZG Infringements issued – 0 PA infringements issued – 0 Prosecution referrals – 0



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