	Meeting	Growth Management Community Reference Group		
	Date	25 June 2019	Time	6 - 8pm
	Location	University of Southern Queensland – Ipswich Campus		

List of Council Attendees (P = Present, A = Apology, NA = Not in attendance)	
P	Greg Chemello – Interim Administrator (Chair)
P	Brett Davey – Acting General Manager, Planning and Regulatory Services (Facilitator)
P	Tony Dileo - Infrastructure Planning Manager, Infrastructure & Environment Department
P	Community Engagement Team Member (Amy MacMahon)

Community Reference Group Attendees (P = Present, A = Apology, NA = Not in attendance)				
P	Rebecca Andlèmac	P	Douglas Russell
P	Shirley Baker	P	Nicole Sherlock
P	Craig Harte	A	Shelley Elshaw
P	Cheryl Hasted	A	Olaf Heeremans
P	George Hatchman	A	Visha Uchronska
P	Kathryn Just	P	Bruce Leslie
P	Ursula Monsiegneur	NA	Susan McMahon
P	Kirsty O'Brien	NA	Grace Muriuki
P	James Pinnell	NA	Judith Vink
P	Deborah Pye		

1. CONVENOR'S OFFICIAL WELCOME

Greg Chemello – Interim Administrator, provided an overview of Community Reference Groups.

2. FACILITATOR'S INTRODUCTION

Brett Davey – Acting General Manager, Planning & Regulatory Services Department.

3. MEMBER INTRODUCTIONS & GROUP CHECK-IN

All Community Reference Group members were asked to answer the question: *What would success look like for the community reference groups*?:

Responses included:
- A forum to put forward the views of the community
  - Our job is to put forward the priorities for Ipswich and views from across the WHOLE community
  - Represent the broader community and create connections
  - The groups should provide insight, assistance and guidance
  - Reference group members should give the community a voice
  - The community should be able to speak openly
  - The Reference Group members should be expressing the needs and wants of the community
- Connect with Councillors
  - Connect with Councillors
  - The Councillors are OUR servants
  - To ensure councillors hear what the community have to say

- Open up a two-way path of communication
  - Have a two-way street
  - Share ideas between communities
  - Community are optimistic and positive about the future
  - A two-way conversation
  - The CRGs should be a point of connection
  - The groups should help the council to understand the community needs, and for the community to understand council
  - We need a strategy for outlying ideas (sharing ideas with other groups)
- Uniting the City
  - Ipswich needs to be a UNITED city rather than distinct groups
  - Uniting the 'two Ipswich's'
  - Feeling proud of Ipswich and our council
- Embedding Meaningful Consultation and Engagement
  - Council needs to stick to their word
  - Past committees were disappointing and limited in the questions asked – positive input is needed
  - Meaningful engagement
  - Permanent cultural change around consultation
  - We have a history of engagement that has 'petered out' – we need to keep these new groups going
  - Transparency
- Discussions translate into actions
  - Success is ACTION and CHANGE
- Better Growth Management
  - Ipswich is growing – council needs to understand the priorities to manage growth
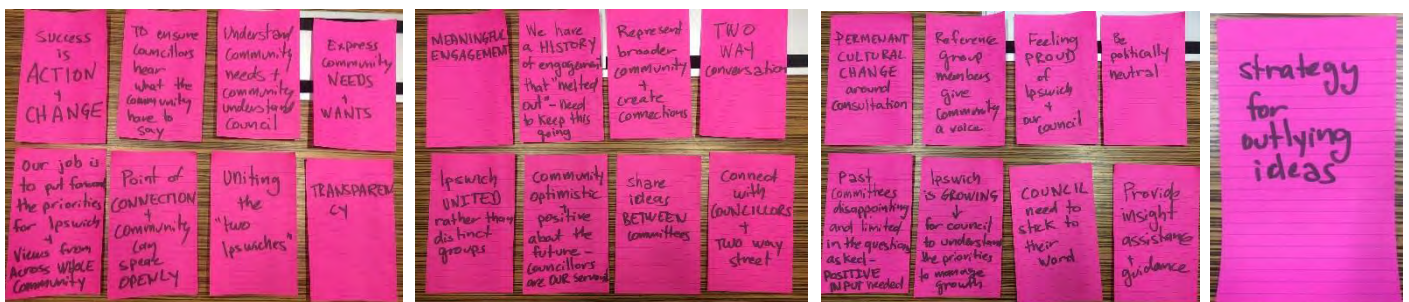
To view the full size images, see below at point 8.

4. MEETING PRACTICES
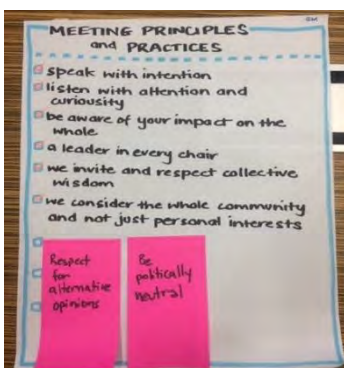
The Facilitator introduced the concept of 'Meeting Practices & Principles' and opened a discussion with the Community Reference Group members about how the group would engage with each other and in meetings. The Facilitator suggested and presented a number of principles and practices which were all agreed to by the group. The group also raised the following additional items:

- Respect for alternative opinions
- The groups should be politically neutral

To view the full size images, see below at point 8.

5. <u>SCOPE OF GROWTH MANAGEMENT COMMUNITY REFERENCE GROUP</u>

The Facilitator referred to the Community Reference Group Guidelines and Terms of Reference as the documents governing the structure and function of the Community Reference Group. To view the full size images, see below at point 8.

The Facilitator introduced the 'If Ipswich was a group of 100 people' poster and noted that the discussions had by the Community Reference Group should also consider those people in the community that are not currently represented in the room.
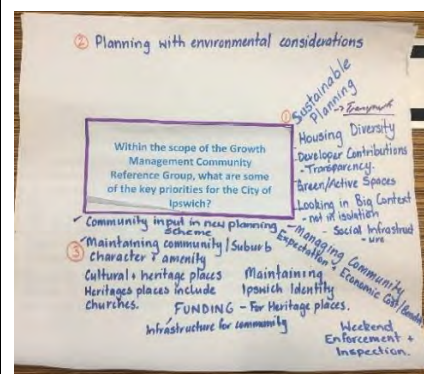
6. **DISCUSSION**

The closure of the 10 community offices will save approximately $2m on an ongoing basis. How might Ipswich City Council best apply these savings?

In order to assist this discussion, group members were asked to sit at separate tables and were then stepped through a number of activities. Firstly, each table of members was asked to consider the following question: *Within the scope of the Environment Community Reference Group, what are some of the key priorities for the City of Ipswich?* Each table of members was then asked to answer the following question: *Of these priorities which are the top three?* To view the full size images, see below at point 8.

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Group One • **Sustainable planning** • Transport • Housing diversity • Developer contributions and transparency around how this money is used • Green/active spaces • Looking at the big picture (not areas in isolation) • Social infrastructure • **Planning with environmental considerations** • Community input into new planning scheme • **Maintaining community/suburb character and amenity** • Cultural heritage places (including churches) • Funding for heritage places • Community infrastructure • Maintaining Ipswich identity • Managing community expectations and economic cost/benefit • Weekend enforcement & inspection (e.g. land clearing)	
Group Two • Election of community-based councillors (who are politically neutral) • **A City Council that is inclusive of all areas** – from Springfield, to Willowbank, CBD and outer areas • Preservation of heritage streetscape • Regulations established – placemaking (preserving heritage) • **Waste management** – take a firm stand • **Equality in development** – equality in housing – smaller blocks require community spaces	
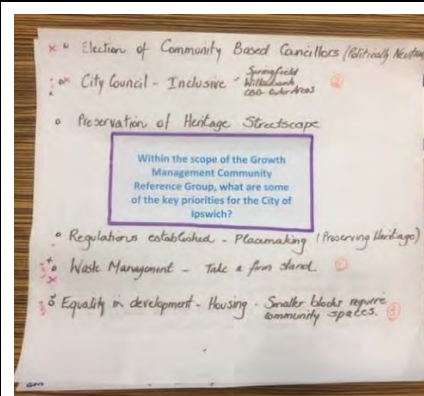
Group Three

- Improve community consultation in planning
- Appropriate and timely infrastructure delivery
- **Focus on public transport**
- **Revitalising the city centre**
- **Managing growth** while maintaining community values and character
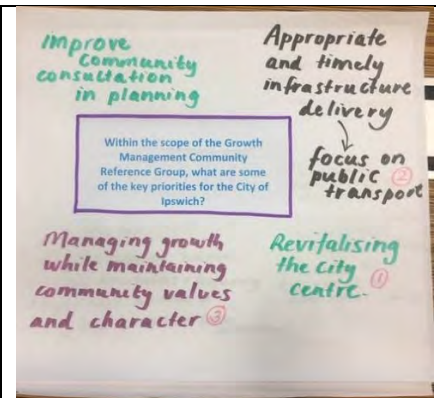
Each table was then asked to consider the following question: *How could these top priorities be addressed?*

Group One

1. **Sustainable Planning**
- Meaningful Sustainable planning
- Transport Planning
- Housing Diversity
- Green/Active Spaces
- Developer contributions & transparency
- Looking in big context – not in isolation
- Social infrastructure
- Community input into new planning scheme
- Managing community expectations & economic cost/benefit
2. **Planning with Environmental Considerations**
- Connectivity of parks and green spaces
- Taking into account local flora and fauna
- Utilising local species
- Managing community expectations and economic cost benefit
- Dialogue with community
- Community input in new planning scheme
- Managing community expectations and economic cost benefit
3. **Maintaining Community/Suburb Character + Amenity**
- Cultural/Heritage Places
- Funding: for maintenance of heritage places
- Infrastructure for community
- Heritage places include churches or places of worship
- Social infrastructure
- Managing Community Expectation + cost/benefit
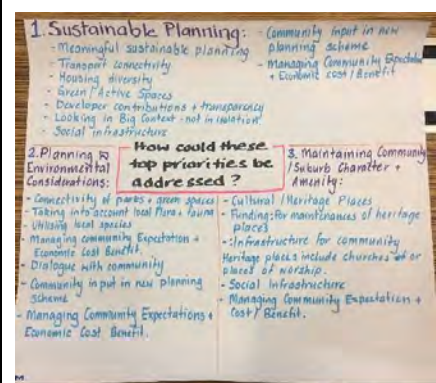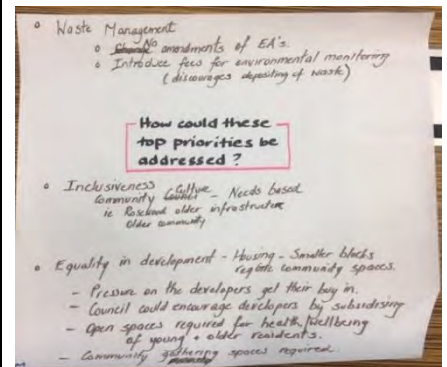
Group Two

1. **Waste Management**
- No amendment of existing EAs (that would open up mining voids to becoming dumps)
- Introduce fees for environmental monitoring (discourages depositing of waste)
2. **Inclusive Community Culture**
- Need to include/consider Rosewood and older communities
- Needs-based infrastructure
3. **Equality in Development**
- Housing on smaller blocks require community spaces
- Put pressure on the developers to get their buy in
- Council could encourage developers by subsidising appropriate and affordable housing
- Open spaces required for health/wellbeing of young and older residents
- Community gathering spaces required

Group Three

1. **Revitalising the City Centre**
- Public/private investment
- Spend on aesthetic improvements e.g. footpaths, buildings
- Incentives for businesses to open stores/offices
2. **Public Transport**
- Increase signage and introduce real-time digital timetables
- Review timetables and frequency
- Run a light rail down Brisbane Street
- City loop buses with train connections
3. **Managing Growth**
- Consultation with local residents
- Balance between development vs heritage vs environment
- More input in neighbourhood planning decisions
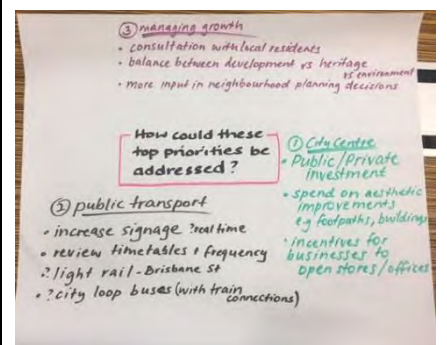
7. **CLOSE & CHECK-OUT**

Thanks and close by Facilitator.

Meeting closed at 8:10pm.

8. IMAGES

SUCCESS IS ACTION + CHANGE

TO ensure Councillors hear what the Community have to say

Understand Community needs + community understand Council

Express community NEEDS + WANTS

Our job is to put forward the priorities for Ipswich - Views from Across WHOLE Community

Point of CONNECTION + Community Can speak OPENLY

Uniting the "two Ipswiches"

TRANSPARENCY

MEANINGFUL ENGAGEMENT

We have a HISTORY of engagement that "melted out" - need to keep this going

Represent broader community + create connections

TWO WAY conversation

Ipswich UNITED rather than distinct groups

Community optimistic positive about the future - Councillors are OUR servant

Share ideas BETWEEN committees

Connect with COUNCILLORS + TWO way street

PERMENANT CULTURAL CHANGE around consultation

Reference group members give Community a voice

Feeling PROUD of Ipswich + our council

Be politically neutral

Past committees disappointing and limited in the questions asked - POSITIVE INPUT needed

Ipswich is GROWING + for council to understand the priorities to manage growth

COUNCIL need to stick to their word

Provide insight assistance + guidance

strategy for outlying ideas

MEETING PRINCIPLES and PRACTICES

GM

- speak with intention
- listen with attention and curiousity
- be aware of your impact on the whole
- a leader in every chair
- we invite and respect collective wisdom
- we consider the whole community and not just personal interests
- Respect for alternative opinions
- Be politically neutral

Scope of the Growth Management
Community Reference Group

✔ Growth and sustainable development
✔ Transport and infrastructure
✔ Capital Works Program
✔ Community housing needs and housing diversity
✔ Ipswich Planning Scheme
✔ Heritage Program
✔ Development assessment and compliance
✔ Building, plumbing and compliance

City of Ipswich

Decision Making Structure
for Community Reference Groups

Issue / Opportunity / Challenge	→	Community Reference Group deliberates and provides ideas	→	Community Reference group insights considered by council and council makes decision	→	Decision communicated back to the Community Reference Group

City of Ipswich

If Ipswich was a group of 100 people

50 are male and 50 are female

44 are married

49 have weekly household income over $1,500

86 are connected to the internet

63 participate in the labour workforce

19 volunteer

41 have at least one parent who was born overseas

45 have a qualification

12 speak a language other than English at home

66 are in a home that is owned

67 have a religious affiliation

96 live in a household with at least one car

34 earn more than $1,000 per week

79 were born in Australia

24 are less than 15 years of age

Ipswich

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② Planning with environmental considerations

① Sustainable Planning → Transport

Housing Diversity

- Developer Contributions
- Transparency.

Green/Active Spaces

Looking in Big Context - not in isolation

- Social Infrastructure

Managing Expectation + Economic Community Cost/Benefit

Within the scope of the Growth Management Community Reference Group, what are some of the key priorities for the City of Ipswich?

✓ Community input in new planning scheme

③ Maintaining community/Suburb character + amenity

Cultural + heritage places

Heritages places include churches.

Maintaining Ipswich Identity

FUNDING - For Heritage places.

Infrastructure for community

Weekend Enforcement + Inspection.

1. Sustainable Planning:
- Meaningful sustainable planning
- Transport connectivity
- Housing diversity
- Green / Active Spaces
- Developer contributions + transparency
- Looking in Big Context - not in isolation.
- Social infrastructure

- Community input in new planning scheme
- Managing Community Expectation + Economic cost / Benefit

2. Planning ☒ Environmental Considerations:
- Connectivity of parks + green spaces
- Taking into account local flora + fauna
- Utilising local species
- Managing community Expectation + Economic Cost Benefit.
- Dialogue with community
- Community input in new planning scheme
- Managing Community Expectations + Economic Cost Benefit.

How could these top priorities be addressed?

3. Maintaining Community / Suburb Character + Amenity:
- Cultural / Heritage Places
- Funding: for maintenances of heritage places
- : Infrastructure for community Heritage places include churches of or places of worship.
- Social Infrastructure
- Managing Community Expectation + Cost / Benefit.

M

x o Election of Community Based Councillors (Politically Neutral)

o* City Council - Inclusive - Springfield
Willowbank
CBD - Outer Areas (2)

o Preservation of Heritage Streetscape

Within the scope of the Growth
Management Community
Reference Group, what are some
of the key priorities for the City of
Ipswich?

o Regulations established - Placemaking (Preserving Heritage)

o Waste Management - Take a firm stand (1)

o Equality in development - Housing - Smaller blocks require
community spaces. (3)

GM

o Waste Management
  o ~~Change~~ No amendments of EA's.
  o Introduce fees for environmental monitoring
      (discourages depositing of Waste)

How could these top priorities be addressed?

o Inclusiveness Culture - Needs based
    Community ~~Council~~
    ie Rosewood older infrastructure
    Older community

o Equality in development - Housing - Smaller blocks
      require community spaces.

  - Pressure on the developers get their buy in.
  - Council could encourage developers by subsidising
  - Open spaces required for health/wellbeing
      of young + older residents.
  - Community gathering spaces required.

improve
Community
consultation
in planning

Appropriate
and timely
infrastructure
delivery

focus on
public ②
transport

Within the scope of the Growth
Management Community
Reference Group, what are some
of the key priorities for the City of
Ipswich?

Managing growth
while maintaining
community values
and character ③

Revitalising
the City ①
centre.

③ managing growth
- consultation with local residents
- balance between development vs heritage
  vs environment
- more input in neighbourhood planning decisions

How could these top priorities be addressed?

② public transport
- increase signage ?real time
- review timetables + frequency
- ?light rail - Brisbane St
- ?city loop buses (with train connections)

① City Centre
- Public/Private investment
- spend on aesthetic improvements
  e.g footpaths, buildings
- incentives for businesses to open stores/offices