	Meeting	Resilient Communities Community Reference Group		
	Date	25 June 2019	Time	6 - 8pm
	Location	University of Southern Queensland – Ipswich Campus		

List of Council Attendees (P = Present, A = Apology, NA = Not in attendance)

P	Greg Chemello – Interim Administrator (Chair)
P	Abbey Richards – Community Engagement Manager (Facilitator)
P	Noelle Hudson – Social Policy and Strategy Manager
P	Sylvia Swalling – Library Services Manager
P	Don Stewart – Civic Centre and Performing Arts Manager
P	Michael Beckmann – Director, Ipswich Art Gallery
P	Community Engagement Team Member (Nicole Preston)

Community Reference Group Attendees (P = Present, A = Apology, NA = Not in attendance)

P	Graeme Ault	P	Larissa Melanie
P	Bev Cooper	P	Nev Paulsen
P	Anita Dwyer	P	Rebekah Pick
P	Ben Hentschke	P	Eric Rushton
P	Jon Janetzki	P	Shay Ryan
P	Timothy Jordan	P	Reena Sharma
P	Nigel Lavender	P	Larry Stumer
P	Louise Lebhers	P	Carina Tretow-Loof
P	Rowena McGregor	P	Belinda Walker
P	Michelle Williams	A	Ruma Wagley

1. CONVENOR’S OFFICIAL WELCOME

Greg Chemello – Interim Administrator, provided an overview of Community Reference Groups.

2. FACILITATOR’S INTRODUCTION

Abbey Richards – Community Engagement Manager, Community, Cultural and Economic Development Department.

3. MEMBER INTRODUCTIONS & GROUP CHECK-IN

All Community Reference Group members introduced themselves and were asked to answer the question: *What would success look like for the community reference groups?:*



Responses included (in no particular order):

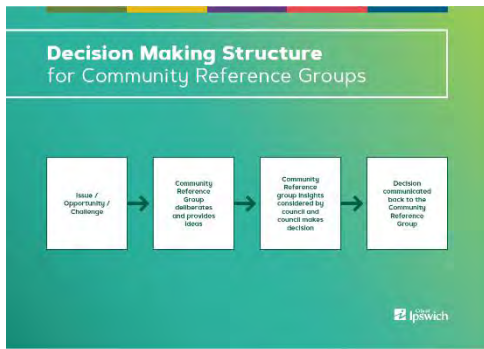
- Shared decision making
- Hearing from the community
- Credibility through action
- Increased belonging (community sense)
- Work continues beyond this group
- Diverse ideas
- Council listening
- Real outcomes
- Lots of ideas

- Pride in Ipswich
- Open to new ideas

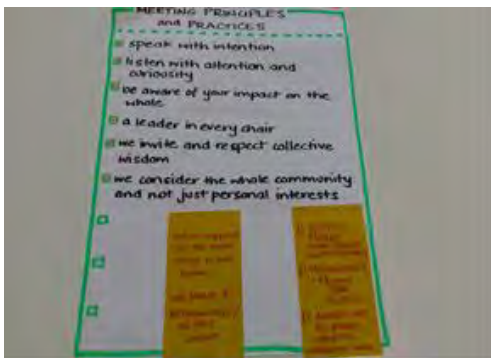
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4. MEETING PRACTICES

The Facilitator referred to the Community Reference Group Guidelines and Terms of Reference as the documents governing the structure and function of the Community Reference Group.



The Facilitator referred to the Decision-Making Structure flowchart and outlined the process by which input received from the Community Reference Group will be considered by Council when making decisions.



The Facilitator introduced the concept of 'Meeting Principles & Practices' and opened a discussion with the group agreed with the six (6) pre populated principles and practices. An additional three (3) were agreed on by the group:

- Respect and Value each other's contributions
- Technology = Phones on SILENT
- Agree not to judge others (CRG is a judgement free meeting)

There was also discussion around 'what happens in the room stays in the room' we have a responsibility to only share what we can when we can both for the group and the community.



The Facilitator introduced the 'If Ipswich was a group of 100 people' poster and noted that the discussions had by the Community Reference Group should also consider those people in the community that are not currently represented in the room.

To view the full size image, see below at 9.

5. SCOPE OF RESILIENT COMMUNITIES COMMUNITY REFERENCE GROUP



The Facilitator referred to the scope of the Resilient Communities Community Reference Group, reminding the group to refer to this and check their discussions against this scope.

- Community Engagement
- Community Development
- Council owned community centres and sporting clubs
- Community grants and funding
- Social policy framework
- Literary, performing and visual arts (Libraries, Civic Centre, Studio 188, Art Gallery)

- Public Art
- Community health, safety and amenities, including the Safe City Program
- Collection and analysis of data relating to communities in Ipswich

6. DISCUSSION

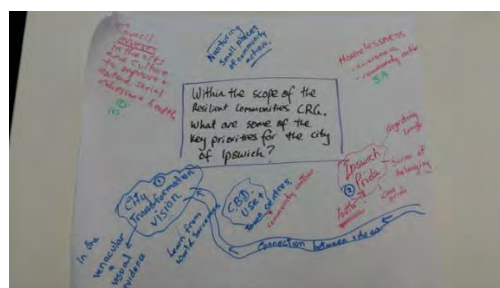
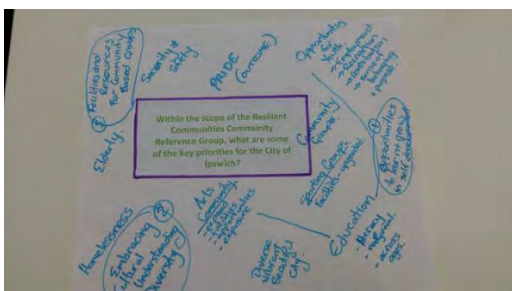
The closure of the 10 community offices will save approximately \$2m on an ongoing basis. How might Ipswich City Council best apply these savings?

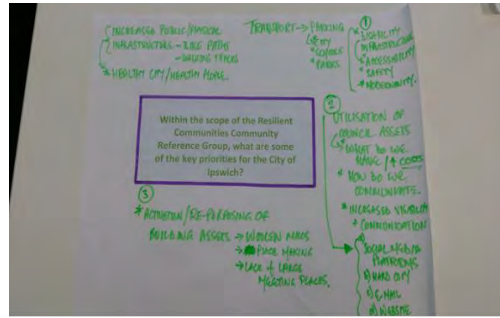
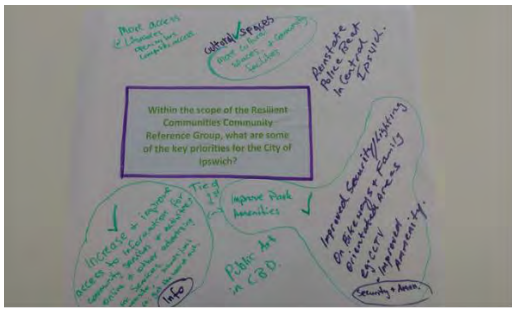
The Facilitator introduced the topic for discussion, outlining that Council had recently determined to replace current divisional offices with three new customer service centres across Ipswich and, going forward, the closure of the former divisional offices is expected to save ratepayers almost \$2 million each year.

The Facilitator noted that while it is still early days, Council would like the Community Reference Group to start thinking about how Council might best apply these savings so that Council can consider these ideas moving forward.

In order to assist this discussion, group members chose to sit randomly at separate tables and were then stepped through a number of activities.

Firstly, each table of members was asked to consider the following question: *Within the scope of the Environment Community Reference Group, what are some of the key priorities for the City of Ipswich?* Each table of members was then asked to answer the following question: *Of these priorities which are the top three?*



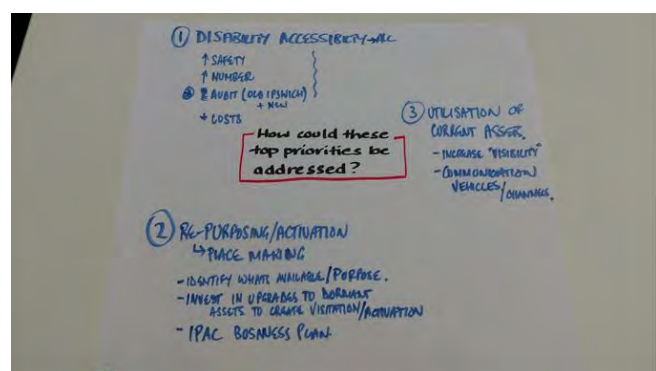
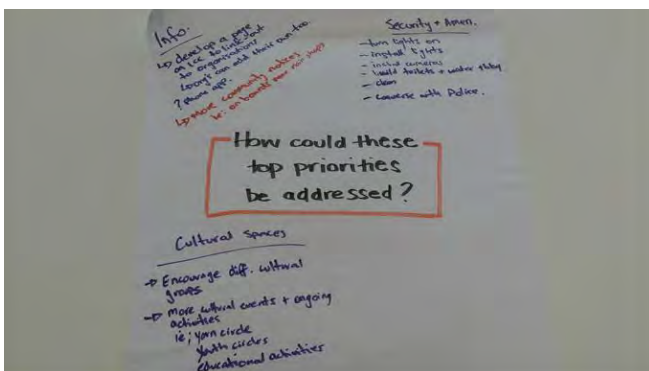
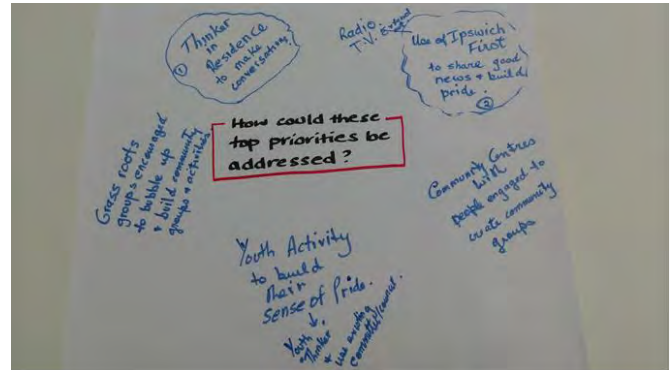
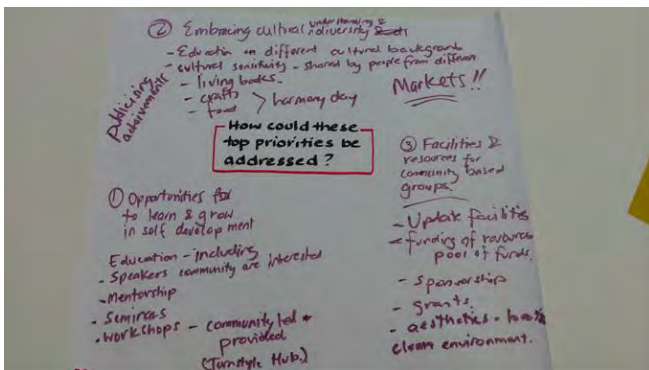


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The primary priorities identified by the groups were as follows:

- Embracing cultural understanding and diversity
- Facilities and resources for community based groups
- Opportunities to learn and grow in self-development
- Homelessness
- Council invests in the arts and culture to improve & extend social cohesion and health
- City Transformation vision
- CBD use and town centres plus community centres
- Ipswich Pride
- Increase and improve access to information for community services and activities online
- Cultural spaces
- Disability Infrastructure
- Utilisation of Council assets
- Activation/repurposing of building assets

Each table was then asked to consider the following question: *How could these top priorities be addressed?*



To view the full size images, see below at 9.

In summary, responses to the question 'How could these top priorities be addressed?' included:

- Opportunities to learn and grow in self-development
- Education – including speakers, mentorship, seminars and workshops
- Education on different cultural backgrounds (examples included, food festivals and markets)
- Updated community facilities and resources (examples included grants, sponsorships and aesthetically appealing facilities)
- Use of Ipswich First to share good news and build pride and radio/TV advertising
- Grass roots groups encouraged to 'bubble up' and build community groups and activities
- Youth activity to build their sense of Pride
- Community Centres with people engaged to create community groups
- Information dissemination (examples included a page on ICC website to link out to organisations/organisations can add their own too and more community notices)
- Security & amenities in parks (for example, turn lights on, install lights, install cameras, build toilets and water and bbq and cleaning)
- Disability Accessibility for all (possible audit of Council facilities (new and old))
- Invest in upgrades to dormant assets to create visitation/activation
- IPAC Business Plan
- Increase visibility of current Council assets and communication vehicles/channels

Each table of members then shared their responses with the larger group. It was also noted that identification of top priorities would benefit from ongoing discussion.

7. CLOSE & CHECK-OUT

To close the meeting, all Community Reference Group members were asked to answer the question: *What did you get out of tonight's meeting?:*



Responses included:

- Grateful
 - Good starting point
 - Frank feedback (very positive)
 - Sense of confidence
 - A little rushed tonight
 - Passion for Ipswich
 - We are a TEAM
-
- Build momentum from tonight through future meetings
 - Desperation to get Ipswich back on track
 - Having a say
 - Collectiveness = leading to a greater Ipswich
 - Here for the community
 - Effective advocates
 - Glad I came
 - We have a VOICE
 - Inspired and hopeful
 - The whole is greater than the sum of the parts
 - Group selected well
 - Listening and sharing

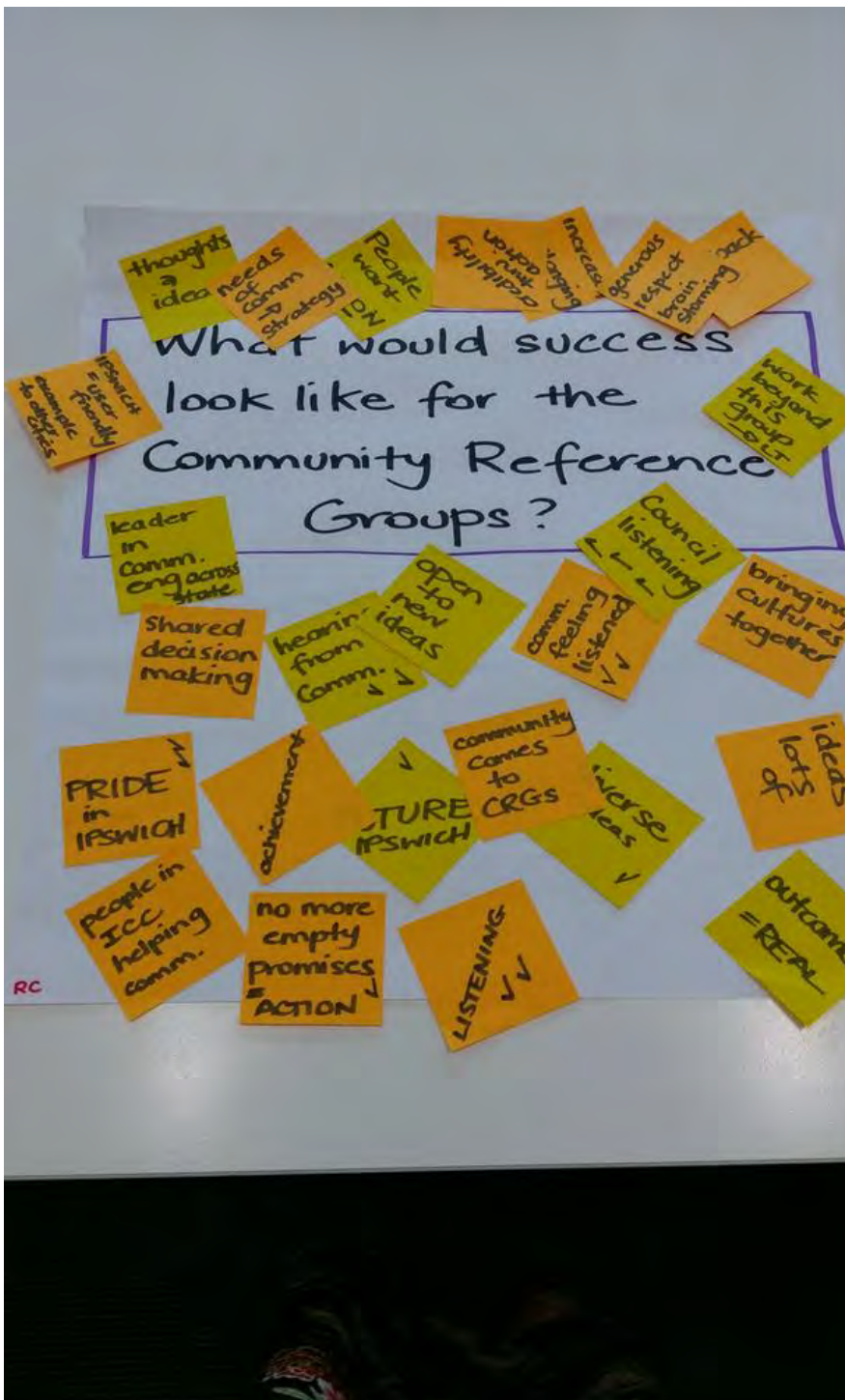
8. ACTION ITEMS

Action Item 1: Clarification to be provided around what is confidential?

Action Item 2: What information from the meetings can we share to our communities and timelines for sharing?

Meeting closed around 8.10pm.

9. IMAGES



Decision Making Structure for Community Reference Groups



MEETING PRINCIPLES and PRACTICES

- 1 speak with intention
- 2 listen with attention and civility
- 3 be aware of your impact on the whole
- 4 a leader in every chair
- 5 we invite and respect collective wisdom
- 6 we consider the whole community and not just personal interests

what happens in the room stays in the room
we create a community in the room

1 point of focus
2 minutes of focus
3 minutes of focus
4 minutes of focus
5 minutes of focus
6 minutes of focus

If Ipswich was a group of 100 people



Source: Ipswich Council, Ipswich Community Profile, Ipswich 2011

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Ipswich Council, Ipswich 2011

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Ipswich

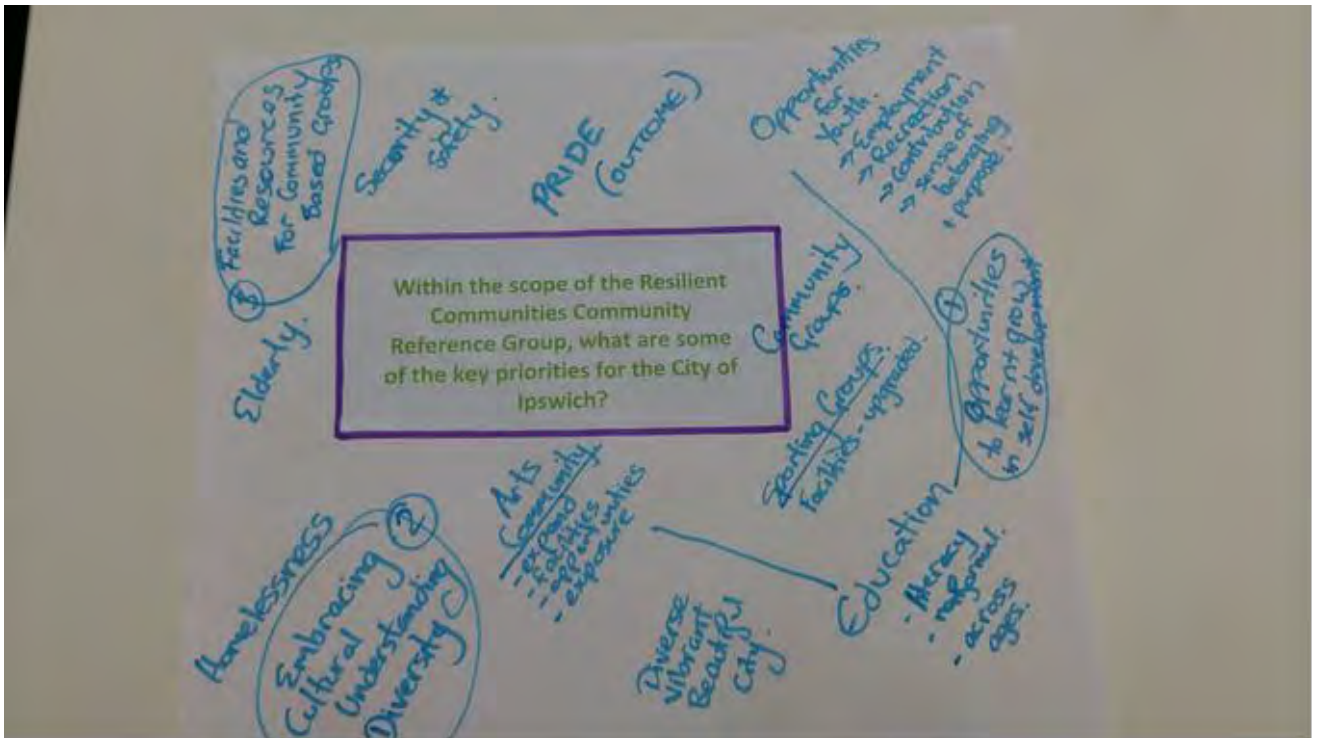
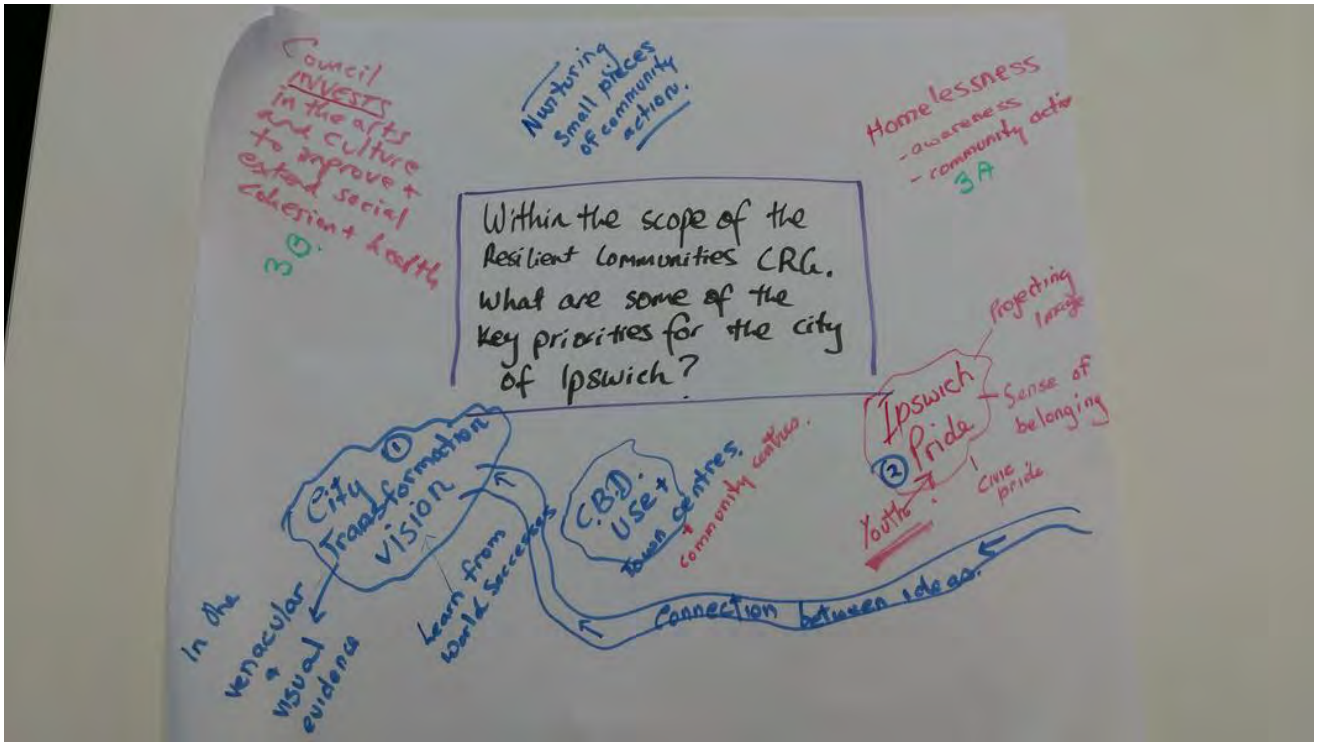


Scope of the Resilient Communities Community Reference Group

- ✓ Community engagement
- ✓ Community development
- ✓ Council owned community centres and sporting clubs
- ✓ Community grants and funding
- ✓ Social policy framework
- ✓ Literary, performing and visual arts (Libraries, Civic Centre, Studio 188, Art Gallery)
- ✓ Public art
- ✓ Community health, safety and amenities, including the Safe City Program
- ✓ Collection and analysis of data relating to communities in Ipswich



Ipswich



More access
Libraries
open by bus
computer access

Cultural Spaces
More Cultural
spaces + community
facilities

Reinstated
Police Beat
In Central
Ipswich.

Within the scope of the Resilient
Communities Community
Reference Group, what are some
of the key priorities for the City of
Ipswich?

Increase + Improve
access to information for
community
online services + activities
+ other advertising
websites - sound link
to - add the word out.
Info

Tied
to

Improve Park
Amenities

Public Art
in CBD.

Improved Security/Lighting
On Bike ways + Family
orientated areas
eg. CCTV
Improved
Amenity.
Security + Amen.

INCREASED PUBLIC/PHYSICAL
INFRASTRUCTURE - BIKE PATHS
- WALKING TRACES
HEALTHY CITY/HEALTHY PEOPLE.

TRANSPORT -> PARKING
LIFE CYCLE
SCHOOLS
PARKS

1
DISABILITY
INFRASTRUCTURE
ACCESSIBILITY
SAFETY
AFFORDABILITY.

Within the scope of the Resilient
Communities Community
Reference Group, what are some
of the key priorities for the City of
Ipswich?

3
* ACTIVATION/RE-PURPOSING OF
BUILDING ASSETS -> WORKEN AREAS
-> PLACE MAKING
-> LACK OF LARGE
MEETING PLACES.

2
UTILISATION OF
COUNCIL ASSETS
WHAT DO WE
HAVE / + COSTS
HOW DO WE
COMMUNICATE.
INCREASED VISIBILITY
+ COMMUNICATION
SOCIAL MEDIA/
PLATFORMS
B) HARD COPY
C) E-MAIL
D) WEBSITE

② Embracing cultural ^{understanding & diversity} diversity

- Education on different cultural background
- cultural sustainability - shared by people from different
- living bodies
- crafts
- food > harmony day

Markets !!

How could these top priorities be addressed?

① Opportunities for to learn & grow in self development

- Education - including
- Speakers community are interested
- Mentorship
- Seminars
- Workshops - community led & provided (Turnstyle Hub)

③ Facilities & resources for community based groups

- Update facilities
- Funding of resources pool of funds
- Sponsorship
- Grants
- aesthetics - health clean environment.

① Thinker in Residence to make local history

Radio T.V. ^{existing}

Use of Ipswich First to share good news & build pride. ②

How could these top priorities be addressed?

Gross roots groups encouraged to bubble up & build community groups & activities

Community Centres build people engaged to create community groups

Youth Activity to build their sense of pride.

Youth ^{thinker} & local authority ^{community} ^{historical}

Info.

to develop a page on the website for the organization through our web design team.
? share app.
Language (community) website
let's see how we can do this

Security + Access.

- turn rights on
- install rights
- install cameras
- build website + make it look good
- clean
- converse with Police.

How could these top priorities be addressed?

Cultural Spaces

- > Encourage diff. cultural groups
- > more cultural events + ongoing activities
ie: yoga circle
youth circles
educational activities

① DISABILITY ACCESSIBILITY - WC

↑ SAFETY

↑ NUMBER

② AUDIT (OLD / NEW) + NEW

↑ COSTS

How could these top priorities be addressed?

③ UTILISATION OF CURB CUT ASSIST.

- INCREASE "VISIBILITY"
- (COMMUNICATION) VEHICLES / COMMUN.

② RE-PURPOSING / ACTIVATION

↳ PLACE MARKING

- IDENTIFY WHAT'S AVAILABLE / PURPOSE.
- INVEST IN UPGRADES TO BODILY ASSETS TO CREATE VIBRATION / ACTIVATION
- IPAC BUSINESS PLAN

