COVID-19 fee relief measures Q1 (1 July – 30 September 2020), and Q2-Q4 (1 October 2020 – 30 June 2021)

Ipswich City Council Categories of Fees and Charges to be subject to COVID-19 Fee Relief for the period 1 July 2020 to 30 June 2021.

Fees and Charges *	Details of fee relief provided 1 July – 30 September 2020	Details of fee relief provided 1 October 2020 – 30 June 2021
 Environmental Health and Road Regulation Fees: Commercial Animal Management Licence Fees (including Stables, Pet Shops, Pet Day-care, Commercial Catteries and Kennels) Public Health and Personal Appearance Business Licencing Entertainment Venue Licencing Temporary Events Licencing Public Swimming Pool licencing Caravan Park and Camping Ground Licencing Temporary Homes Licencing Food Business Licencing Private Cemeteries Regulations Environmental Protection (Environmentally Relevant Activities) Footpath Permits and Roadside Vending Busking, Commercial Touting, Hawking on Roads and Local Government Areas Footpath Dining Commercial Use of Roads (Standing Vehicles) Heavy Vehicle permits 	 Fees incurred for regulatory services provided during the period 1 July 2020 to 30 September 2020 will be waived. Annual fees will be subject to discounting on a pro-rata basis. For example, an annual licence of \$357 ordinarily due on 30 June 2020, will be charged at 75% of the approved rate (which equates to \$267.75), payable by 30 September 2020 Fees related to events (for example temporary food licences) will be refunded where the event has been cancelled due to COVID-19 restrictions. 	A discount of 25% will be applied to new Environmental Health and Road Regulation applications received between 1 October 2020 to 30 June 2021 inclusive. Fees related to events (for example temporary food licences) will be refunded where the event has been cancelled due to COVID-19 restrictions.
 Community Venue Hire Non-commercial use of the W.G.Hayden Humanities building and Riverview Community Centre 	Hire fees for the period 1 July 2020 to 30 September 2020 to be waived or refunded.	 Community venue hire fees for use between 1 October 2020 to 30 June 2021 inclusive to be waived for any month where: The venue is closed due to COVID-19, and/or The community organisation is not utilising the venue due to COVID-19 for the full duration of that month.

Fees and Charges	Details of fee relief provided 1 July – 30 September 2020	Details of fee relief (proposed) 1 October 2020 – 30 June 2021
 Parks or Sporting Grounds: Use by Fitness Groups/Personal Trainer, or for other commercial purposes 	 Hire of parks for commercial purposes for the period 1 July 2020 to 30 September 2020 to be waived. Note refunds do not apply for these groups in waiver tranche #2 The use of parks for non-commercial purposes is already available free of charge. 	Hire of parks for commercial purposes for the period between 1 October 2020 to 30 June 2021 inclusive to be waived where the venue is closed due to COVID-19.
Use of Park Zones for non-commercial purposes	Hire fees for the period 1 July 2020 to 30 September 2020 to be waived or refunded.	Hire of parks for non-commercial purposes for the period between 1 October 2020 to 30 June 2021 inclusive to be waived where the venue is closed due to COVID-19.
Sporting Grounds and Facilities (excluding commercial club leases operating with a Gaming Machine and/or Liquor Licence)	Hire of fields, clubhouses and field lighting fees for the period 1 July 2020 to 30 September 2020 to be waived or refunded.	 Hire of fields, clubhouses and field lighting fees for the period between 1 October 2020 to 30 June 2021 inclusive to be waived or refunded where: The venue is closed due to COVID-19, and/or The sporting organisation cancels its season in its entirety, in advance, due to COVID-19.
Animal registration fees	The due date for Animal Registrations is extended to 30 August 2020.	Where a case of significant financial difficulty exists, Individuals,may contact Council to seek alternative payment arrangements for eligible fees. Note: Financial difficulty will be assessed on a case by case basis, upon application. Restrictions may apply.

• * Bonds and deposits, where applicable, will continue to be payable. Non-compliance notices are not eligible to be waived.