

City of Ipswich

Severe Weather February 2022 Recovery Plan

October to December
2022 Quarter Plan

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Six months have passed since the heavy rain and flood event that impacted Ipswich in February 2022. At this time, around 300 homes across Ipswich have been repaired, of the roughly 800 which were impacted. The ongoing impacts of long-term displacement of people and families, uninhabitable homes and lengthy rebuild processes continue as key features of recovery efforts.

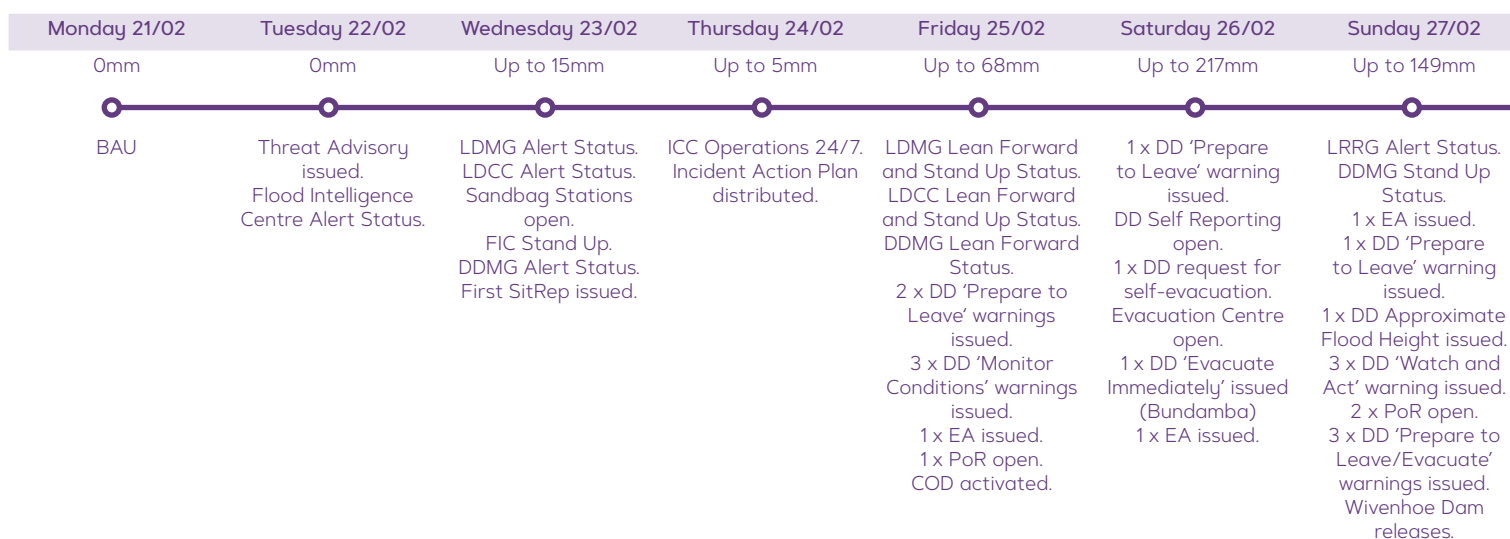
But there is progress being made. Work continues on recovery and resilience building across Ipswich in homes and businesses, community centres and groups and across all levels of government. We have spoken to families who are reviewing their evacuation plans and preparing emergency kits; heard from community groups who are talking about how they can support their local community in times of disaster; and local, state and federal levels of government continue to fund and implement recovery projects based on local needs.

To ensure long-term recovery projects continue to be prioritised, council established a Council Flood Recovery Coordination Program to manage asset recovery, extraordinary waste clearing, environmental rehabilitation and local coordination of the state-led Resilient Homes Program.

In August and September Council undertook a series of community engagement events to coordinate feedback on the flood response and recovery efforts. This feedback will be compiled and published in a flood review report being presented to Council in December. The LRRG members also conducted a number of after-event reviews with a report and recommendations being prepared for future consideration.

As we enter the long-term recovery phase of restoring, rebuilding and reshaping our communities after disaster, we look toward sustainability and resilience, while acknowledging the ongoing impact of this event on the wellbeing of our community.

RESPONSE TIMELINE





RESPONSE, RELIEF, RECOVERY, RESILIENCE OBJECTIVES AND TIMEFRAMES

PHASE	TIMEFRAME	OBJECTIVES
Response	22 February to 28 February	Ensure community safety and meet immediate support needs
Post-impact relief and emergency repairs	3 months February to May	Ensure the ongoing support needs and well-being of the community is addressed
Re-establishment, rehabilitation and reconstruction	3 to 6 months May to August	Initiation of recovery efforts
Restoration, rebuilding, reshaping and sustainability	6 months From August	Delivery of longer-term recovery efforts is incorporated into agency 'business as usual'
Resilience	Ongoing	Embed learnings to ensure the region is better prepared for future disaster impacts



Monday 28/02	Tuesday 01/03	Wednesday 02/03	Thursday 03/03	Friday 04/03	Saturday 05/03	Sunday 06/03
Up to 141mm	Up to 1mm	0mm	Up to 52mm	< 3mm	Up to 5mm	0mm
LDCC Stand Down Status. 1 x DD Approximate Flood Height. 1 x PoR closed. PHAS activated. Volunteer registrations open.	LDMG Stand Down Status. LRRG Stand Up Status. Free waste disposal activated. Queensland Premier Anastacia Palaszczuk and Deputy Premier Steven Miles visited the LDCC and Evacuation Centre.	Kerbside waste collection activated. Skip bin distribution activated. Request for Assistance activated. Queensland Governor the Honourable Dr Jeannette Young visited the LDCC and Evacuation Centre.	LDMG Stand Up Status. 1 x DD 'Stay Informed' warning issued. 1 x DD 'Prepare Now' warning issued.	FIC Lean Forward Status. Sandbag Stations closed. Clean up and clean out groups activated (continued through March).	Disaster Recovery Funding activated. Volunteer Army activated.	ADF assistance activated (continued through March).

DD – Disaster Dashboard

DDMG – District Disaster Management Group

EA – Emergency Alert

LDCC – Local Disaster Coordination Centre

LDMG – Local Disaster Management Group

LRRG – Local Recovery and Resilience Group

PHAS – Personal Hardship Assistance Scheme

PoR – Place of Refuge

SitRep – Situation Report

RECOVERY OBJECTIVES

Economic

- Conduct business and industry impact assessments across the region to identify impacts and issues – **achieved**
- Inform the business community of all support options available and how they can be accessed – **achieved**
- Provide financial relief through available government and industry means – **achieved**
- Understand ongoing impacts and share information within the business sector – **achieved**
- Advocacy highlighting the issues being experienced by businesses – **achieved**
- Develop and/or make available community infrastructure to enable temporary stock and equipment storage for affected businesses in the event of a disaster event – **achieved**
- Strengthen the relationships within the Economic Taskforce, by working together to solve local economic challenges, to enable a quick and potent response in future disaster events; to make 'working collaboratively' a business-as-usual activity – **achieved**

Environment

- Ensure provision of safe water (drinking water, waterways) – **achieved**
- Remove waste and debris – **continuing**
- Investigate disease, public health and safety risks associated with the event – **achieved**
- Ensure sewerage treatment plants are operational – **achieved**
- Assess environmental impacts to high-risk businesses – **achieved**
- Investigate impacts and identify possible treatment options for damaged green environment, natural amenities, natural values and fish/aquatic ecosystems – **continuing**
- Ensure management of domestic animals, livestock and wildlife – **achieved**

Human and Social

- Provide financial relief to impacted residents and community organisations – **continuing**
- Coordinate community support services to meet the needs of impacted families and individuals such as housing, emergency food, essential items, mental and physical health, replacement of donated goods and in-home support – **continuing**
- Coordinate existing service connection points and referral pathways to assist impacted residents to connect with available supports services and resources – **continuing**
- Ensure that the region-wide promotion of available support services is effective in reaching impacted residents and community organisations – **continuing**

Infrastructure

- Restoration of essential infrastructure including energy supply, water supply, roads, bridges and drainage – **achieved**
- Restoration of community recreational facilities including sports grounds and facilities, parks and conservation estates – **continuing**
- Restoration of council assets including depots, buildings, fleet, parks, open space and sport facilities – **continuing**



RECOVERY NETWORK

- Department of Agriculture and Fisheries
- Department of Communities, Housing and Digital Economies
- Department of Defence
- Department of Education
- Department of Employment, Small Business and Training
- Department of Energy and Public Works
- Department of Environment and Science
- Department of State Development, Infrastructure, Local Government and Planning
- Department of Transport and Main Roads
- GIVIT
- Greater Springfield Chamber of Commerce
- Healthy Land and Water
- Ipswich Chamber of Commerce
- Ipswich City Council
- Lifeline (Uniting Care Community)
- Local Level Alliance
- Local State and Federal Members
- Multicultural Australia
- Q Build
- Queensland Building and Construction Commission
- Queensland Fire and Emergency Services
- Queensland Police Service
- Queensland Reconstruction Authority
- Queensland Rural and Industry Development Authority
- Queenslanders with Disability Network
- Red Cross
- Salvation Army
- Samaritan's Purse
- Uniting Care Community
- Urban Utilities
- Volunteering Queensland
- West Moreton Mental Health Service
- West Moreton Public Health Unit
- Wivenhoe Local Jobs Taskforce.

Disaster recovery is a whole of government, whole of community responsibility and these groups and agencies are our partners in recovery from this event.

RECOVERY NETWORK ACTIONS

Human Social (6 Actions)

- Coordinate emergency housing and long-term housing for displaced residents
- Coordinate and respond to requests for assistance from the community
- On-ground outreach to impacted residents providing welfare support and assistance with services and grants
- Coordinate financial assistance grants providing for emergency hardship, recovery and rebuilding
- Develop and deliver case management and referral pathways
- Build community centres capacity to support disaster response and resilience.

Environment (4 Actions)

- Systematically attend affected areas to clean up and remove debris from roads, drains and parks
- Water quality monitoring and ensuring safe recreational use of waterways
- Identify river restoration and natural area work priorities and advocate for funding
- Assessment and repairs to tracks and trail networks in natural area and conservation estates.



Transport and Infrastructure (5 Actions)

- Undertake major repair, rebuild and betterment works on council sporting facilities, community facilities and recreation facilities
- Monitoring of work sites to ensure licenced tradespeople attending to repairs and rebuild
- Advocate for infrastructure and betterment packages from state government to reduce financial burden on council and ratepayers
- Management of grant funding for council assets and management of Resilient Homes Fund
- Undertake major repairs, rebuild and betterment works on roads, bridges and drainage assets.

Economic (7 Actions)

- Coordinate financial assistance grants including QRIDA small business grants
- Coordination of recovery projects suitable for apprentice/training organisations
- Advocate for economic recovery packages from state government to reduce financial burden on council and ratepayers
- Reviewing regional 'Build Back Better' opportunities
- Identify supply chain issues and potential solutions
- Geographically map impacted business premises and the industries operating within the affected area
- Identification and support to impacted primary producers.

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COUNCIL RECOVERY WORKS

These works are being delivered through the council flood recovery coordination project

COUNCIL RECOVERY WORKS	CONDITION ASSESSMENT COMPLETED	EMERGENCY REPAIRS COMPLETED	ESTIMATED COST OF REPAIRS	GRANT STATUS
SPORTING				
Blue Gum Reserve	June 2022	July 2022	\$13 million	Detailed submission
Cribb Park Sporting Fields	June 2022	July 2022	\$165,000	Detailed submission
Evan Marginson Park (Woogaroo Rugby Club)	June 2022	Underway	\$452,000	Detailed submission
Evan Marginson Park (Goodna Netball Assoc.)	June 2022	Underway	\$148,000	Detailed submission
Evan Marginson Park (Goodna Gym)	June 2022	July 2022	\$1.08 million	Detailed submission
Goodna Bowls (Clubhouse)	June 2022	July 2022	\$355,000	Detailed submission
Ipswich Bowls Club	June 2022	July 2022	\$15,000	Detailed submission
Ivor Marsden Memorial Sports Centre	June 2022	July 2022	\$160,000	Detailed submission
Jim Finimore (Clubhouse and Oval)	June 2022	July 2022	\$564,000	Detailed submission
Kippen Park	June 2022	July 2022	\$298,000	Detailed submission
Rotary Park (Eric Evans Soccer Field)	June 2022	July 2022	\$364,000	Detailed submission
CONSERVATION ESTATES				
White Rock - Spring Mountain Conservation Estate	June 2022	Ongoing	TBC	Detailed submission for track and trail works estimated to cost \$1.4 million
Flinders Goolman Conservation Estate	June 2022	Ongoing	TBC	
Hardings Paddock	June 2022	June 2022	TBC	
Castle Hill Recreation Reserve	June 2022	June 2022	TBC	
Kholo Enviroplan Reserve	June 2022	August 2022	TBC	
Mt Grandchester Conservation Estate	June 2022	Ongoing	TBC	
Redbank Rifle Range	June 2022	N/A	N/A	
Purga Nature Reserve	August 2022	August 2022	TBC	
Ric Natrass Environmental Park	June 2022	June 2022	TBC	
Denmark Hill Conservation Park	June 2022	August 2022	TBC	
Haig St Quarry	June 2022	June 2022	TBC	
Hillview Drive Reserve	June 2022	N/A	TBC	
COMMUNITY FACILITIES				
Colleges Crossing Kiosk	Included as part of Colleges Crossing Reserve project			
Ipswich Animal Management Centre	June 2022	June 2022	\$623,000	Detailed submission



COUNCIL RECOVERY COSTS AND GRANTS RECEIVED (AS OF AUGUST 2022)

■ \$8,612,349 (COSTS)

■ \$2,045,955 (GRANTS)

See more here:

[Maps.ipswich.qld.gov.au/floodrecovery](https://maps.ipswich.qld.gov.au/floodrecovery)

COUNCIL RECOVERY WORKS	CONDITION ASSESSMENT COMPLETED	EMERGENCY REPAIRS COMPLETED	ESTIMATED COST OF REPAIRS	GRANT STATUS
PARKS				
Colleges Crossing Recreation Reserve	June 2022	August 2022	\$14.82 million	Detailed submission
Bob Gamble Park	June 2022	N/A	\$143,000	Detailed submission
River Heart Parkland	June 2022	N/A	\$718,000	Detailed submission
Riverlink Parkland Footpath	June 2022	July 2022	TBC	N/A
Robelle Domain	June 2022	July 2022	\$631,000	Detailed submission
Pan Pacific Peace Gardens	June 2022	July 2022	\$143,000	Detailed submission
Evan Marginson Park	June 2022	July 2022	\$318,000	Detailed submission
Iron Bark Park	June 2022	June 2022	TBC	N/A
David W Coultas Park	June 2022	July 2022	\$299,000	Detailed submission
George Palmer Park	June 2022	July 2022	TBC	N/A
Joseph Brady Park	June 2022	July 2022	\$332,000	Detailed submission
Leslie Park	June 2022	August 2022	\$102,000	Detailed submission
Marsden Parade Carpark	June 2022	June 2022	TBC	N/A
Riverside Park	June 2022	July 2022	\$122,000	Detailed submission
Leichhardt Park	June 2022	June 2022	\$38,000	Detailed submission
Worley Park	June 2022	June 2022	\$72,000	Detailed submission
Woodend Park	June 2022	July 2022	TBC	N/A
Cribb Park Boat Ramp Area	June 2022	July 2022	\$205,000	Detailed submission

Council Essential Assets	Emergency Works Completed	Grant Status	Comments
Sealed Roads			
173	Yes	Preparing submissions	Detailed condition assessment and scope being determined
Unsealed Roads			
331	Yes	Preparing submissions	Works underway
Flood Monitoring Infrastructure			
15	Yes	Approved	Works underway

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RECOVERY NETWORK ACTIVITY

LOCAL RECOVERY INDICATOR	RESPONSIBLE AGENCY	AS AT 30 SEP 2022
Insurance Claims Made (Home, Contents, Motor, Building, Landlord)	ICA	5,145
<i>Value of Claims Made</i>		\$122,403,090
<i>Claims Paid</i>		\$56,781,489
<i>Closed Rate</i>		44.4%
Insurance Claims Made (Commercial)	ICA	288
Number of Displaced Residents (In Agency Accommodation)	DCHDE (Housing)	0
Lifeline Outreach (Number of Properties Visited)	Lifeline	621
Lifeline Referrals	Lifeline	3,043
Flood Resilient Homes Fund (Registrations)	QRA	468
<i>Raise</i>		93
<i>Rebuild</i>		102
<i>Buy Back</i>		182
<i>Unsure</i>		91

EMERGING MATTERS

Increase in homelessness and rough-sleeping

- Establishment of cross-agency collaboration to handle cases

Insufficient data on residents outside outreach, referral, grant and insurance processes

- Request cross-agency data sharing

La Niña has officially been declared for this season, which is likely to bring higher than average rainfall

- Monitor and prepare

Resilient Homes Fund and other housing grant confusion

- Continue to inform QRA and other agencies with feedback from the community
- Progress of Resilient Homes Fund Program in Ipswich (as at 19 September) - 92 properties identified, 32 valuation inspections completed, 26 offers presented and 6 accepted

Materials and services shortage impeding repairs

- Ongoing meetings with the Department of Energy and Public Works



LOCAL RECOVERY INDICATOR	RESPONSIBLE AGENCY	AS AT 30 SEP 2022
Total value of grants paid	DCHDE (Communities)	\$6,292,063
Emergency Hardship Grants (Applications Administered)	DCHDE (Communities)	7,709
Essential Services Hardship Grants (Applications Administered)	DCHDE (Communities)	3,607
Essential Household Contents Grants (Applications Administered)	DCHDE (Communities)	3,905
Essential Services Safety and Reconnection Scheme (Applications Administered)	DCHDE (Communities)	936
Structural Assistance Grants (Applications Administered)	DCHDE (Communities)	1,003
Total number of people assisted through grants	DCHDE (Communities)	15,777
Home Outreach visits to process applications	DCHDE (Communities)	781
Virtual Home Outreach visits to process applications	DCHDE (Communities)	378
Community and Corporate Donations (Items Placed)	GIVIT	33,944
Community and Corporate Donations (Expended Funds)	GIVIT	\$773,203
Rebuild and Recover Tradie Register	QBCC	705

ICA – Insurance Council of Australia

DCHDE – Department of Communities, Housing and Digital Economy

QRA – Queensland Reconstruction Authority

QBCC – Queensland Building and Construction Commission

KEY RECOVERY AND RESILIENCE ACTIVITIES

LDMG Ordinary Meeting – 15 June, 5 October

QRA Damage Assessment and Reconstruction Monitoring – 20 to 24 June, 17 to 21 October

Ipswich LRRG Meeting – 13 July, 8 September, 5 October

Ipswich City Council Flood Listening Forums – 31 August, 13, 14 and 15 September

Get Ready Ipswich Information Stalls – September and October

Flood Review Report – December




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