# Commercial Waste and Resource Recovery Solutions











Ipswich Waste Services (IWS) is a commercial business unit of Ipswich City Council with over 50 years of experience in providing waste management solutions. IWS offers a comprehensive range of tailored services in a cost effective, efficient and sustainable manner.

Being locally based in Ipswich allows IWS to offer clients a responsive and flexible service unparalleled by national competitors.

IWS is fully quality assured giving customers confidence their waste will be managed professionally.

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#### Bin range



# General Waste Industrial Services

#### Service overview

A general waste industrial service is a cost effective and efficient way of removing bulk waste from your business.

This service is best suited for commercial and industrial customers who generate a variety of waste streams and have the ability to store an industrial bin on site.

#### Benefits of this service include:

- available Monday to Saturday
- flexibility such as regular weekly/fortnightly and ring-in services
- 24 hour notice for additional services
- bin repairs from general wear and tear are included in the standard service charges.

# Can any of your waste be recycled?

Recycling services can be a more cost effective option as it does not incur landfill disposal charges.

### What can be disposed of in an industrial bin service?

- ✓ General non-hazardous waste
- ✓ Commercial and industrial waste
- × Acids and alkalis
- × Asbestos
- **X** Batteries
- X Fire extinguishers or gas bottles
- X Fuel, oil, poisons or other liquid waste
- **X** Gas bottles
- × Infectious and medical waste
- × Paint or paint related products
- X Quarantine waste
- **X** Tyres



1	240L REAR LOAD
2	660L REAR/FRONT LOAD
3	1,100L REAR/FRONT LOAD
4	1.5m³ FRONT LOAD
5	3m³ FRONT LOAD
6	4.5m³ FRONT LOAD

# Commingled Recycling Services

#### Service overview

Industrial commingled recycling bins offer a solution for businesses that generate a high volume of recyclable items. You will also be helping the environment, as all recyclable items are taken to a Material Recovery Facility for recycling. Commingled recycling bins are available from IWS and come in several sizes to suit your needs.

#### Benefits of this service include:

- help the environment by diverting waste from landfill
- flexibility such as regular weekly/ fortnightly services
- potential to save money and avoid paying waste levies
- bin repairs from general wear and tear are included in the standard service charges.

# What can be disposed of in the commingled recycling bin?











1. GLASS

2. METAL

3. PLASTIC

4. CARDBOARD

**5.** PAPER

- ✓ Aerosols
- ✓ Aluminium cans (soft drink cans)
- Cardboard boxes, cartons and packaging
- Glass jars and bottles
- ✓ Magazines and junk mail
- ✓ Paper including computer printouts and envelopes
- ✓ Rigid plastic bottles and containers
- ✓ Steel cans (food cans)
- X No other waste materials can be placed in the commingled recycling bins.



7	240L REAR LOAD
8	360L REAR LOAD
9	1,100L REAR/FRONT LOAD
10	1.5m³ FRONT LOAD

# Cardboard Recycling Services

#### Service overview

Industrial cardboard bins offer a solution for businesses that generate a high volume of cardboard material. You will also be helping the environment, as all cardboard from the bins are taken to a Cardboard Recycling Facility. Cardboard recycling bins come in several sizes to suit your business needs.

#### Benefits of this service include:

- help the environment by diverting waste from landfill
- flexibility such as regular weekly, fortnightly, monthly and ring-in services
- potential to save money and avoid paying waste levies
- bin repairs from general wear and tear are included in the standard service charges.

# What can be disposed of in the cardboard recycling bin?

- ✓ Cardboard boxes (flattened)
- ✓ Cardboard packaging (flattened)
- ✓ Manila folders
- X No other waste materials can be placed in the cardboard recycling bins.



11	1,100L REAR/FRONT LOAD
12	1.5m³ FRONT LOAD
13	3m³ FRONT LOAD
14	8m³ FRONT LOAD

# Waste Collection Site Access

Waste collection options are dictated by the volume of waste required for removal and the site access available:

#### **Rear load collection**

Best suited to sites with limited access. Rear load collection options include the following bin sizes:

- 240L
- 360L
- 660L
- 1,100L



### Vehicle access requirements

Length overall	10.4m
Length when loading	10.4m
Travelling overhead clearance required	3.2m
Loading overhead clearance required	3.2m
Access width required	3.2m
Turning radius	9.0m
Gross vehicle mass	23t

#### Front load collection

Cost effective solution for sites with access flexibility. Front load collection options include the following bin sizes:

- 660L
- 1.5m³
- 4.5m³

- 1,100L
- 3m³
- 8m³



#### **Vehicle access requirements**

Length overall	11.4m
Length when loading	12.6m
Travelling overhead clearance required	4.3m
Loading overhead clearance required	6.5m
Access width required	3.3m
Turning radius	12.1m
Gross vehicle mass	27.5t

#### Side load collection

Appropriate for sites where bins can be serviced from the kerbside. Side load collection options include the following bin sizes:

- 240L
- 360L



#### Vehicle access requirements

Length overall		10.2m
Length when loading		10.2m
Travelling overhead clearance required		3.8m
Loading overhead clearance required		4.4m
Access width required		3.2m
Turning radius	9.0m radius kerb to kerb 9.7m radius wall to wall	
Gross vehicle mass		23t

#### Bulk collection: Skip and Hook bins

Skip and Hook bins are an effective way to remove bulk waste.

Skip bin options include:

Hook bin options include:

- 3m³
- 6m³
- 10m³
- 16m³





#### Vehicle access requirements

Length overall		10.3m
Length when loading		13.0m
Travelling overhead clearance required		2.8m
Loading overhead clearance required  Access width required		4.0m
		2.5m
Turning radius	10.3m radius kerb 11.0m radius wal	
Gross vehicle mass		27.5t



#### Service overview

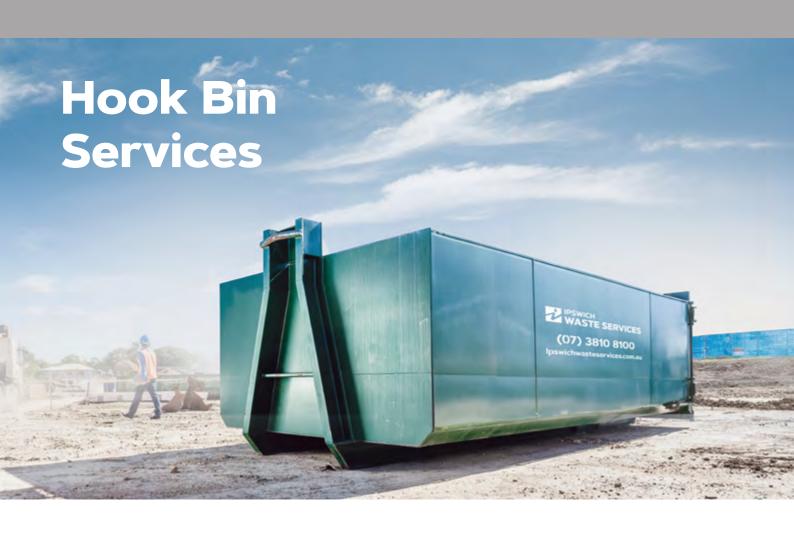
Skips are suitable for removing bulky, non-compactable waste from commercial and industrial clients, and are ideal for materials such as timber, green waste, wood, steel, concrete, bricks and general waste.

Skip bins are available in the following sizes:



# What can be disposed of in the skip bin service?

- ✓ Builders waste
- ✓ Green waste
- ✓ General business waste
- **X** Asbestos
- **X** Batteries
- X Fibro sheeting
- X Fire extinguishers
- X Fuel, oil, poisons or other liquid waste
- X Gas bottles
- X Infectious and medical waste
- X Large quantities of food waste unless under special arrangement
- × Paint or paint related products
- **X** Tyres
- X Wet concrete (cement)



#### Service overview

Hook bins are ideal for the removal of large amounts of bulky, non-compactable waste generated by commercial and industrial clients, building sites and large scale developments.

Hook bins are suitable for materials such as timber, green waste, wood, steel, concrete, bricks, and general waste. The fully-opening rear door on the bins allows easy access to dispose of materials.

Hook bins are available in the following sizes:



### What can be disposed of in the Hook bin service?

- ✓ Builders waste
- ✓ Green waste
- ✓ General business waste
- **X** Asbestos
- **X** Batteries
- X Fibro sheeting
- X Fire extinguishers
- 🗙 Fuel, oil, poisons or other liquid waste
- **X** Gas bottles
- × Infectious and medical waste
- X Large quantities of food waste unless under special arrangement
- × Paint or paint related products
- **X** Tyres
- X Wet concrete (cement)

# Document Destruction Confidential Paper Disposal

#### Service overview

Document Destruction is essential for businesses to protect sensitive information and comply with federal law that states businesses must completely destroy customer sensitive information.

Our process meets the Privacy Act and new Notifiable Data Breach Laws, which helps reduce the possibility of litigation and fines.

Your bin is serviced on site and the contents is then taken to a secure facility for shredding and secure disposal.

A certificate of destruction is then provided as proof of secure disposal.

#### Confidential material includes:

- archive files
- business, customer and personal records
- contracts/service level agreements and tenders
- correspondence revealing contract and/or financial data
- job applications and interview notes
- medical/health records
- office files
- purchasing and accounting information.

### Important information regarding document destruction services

#### Prepare documents for shredding:

- remove all documents from plastic sleeves
- remove clips
- remove from manila folders, plastic covers and spiral tubing
- staples can remain in the document.



### **GO Bin Service**

#### Service Overview

GO stands for Garden Organics. GO (formerly known as FOGO) is a more cost effective option than a general waste service.

The organic waste is collected and turned into compost at a local composting facility. This compost is then used to improve soil quality and grow more food – closing the loop on organic waste in Ipswich.

The service also accepts scrap waste paper that can't be recycled in the yellow recycling bin such as shredded paper, shopping dockets, paper towel and tissues.



# Workplace Recycling Program

#### **Reducing waste**

Much of the waste that is generated through offices and staff kitchens can be recycled. Implementing a workplace recycling program can significantly improve your organisation's environmental outcomes and can also reduce waste disposal costs.

#### How the program works

#### Paper recycling box

Each workstation is supplied with a paper recycling box so that all waste paper generated at the desk can be placed in this box for recycling.

#### Central bin stations

Three bins including a document destruction bin, yellow recycling bin and red general waste bin are set up in central locations around work areas. At every station, each bin is colour coded and clearly labelled to provide consistency and assist staff with their recycling efforts.

IWS staff work closely with your organisation to decide the best locations throughout the work area for the central bin stations. The correct location of the bins is important to make the system easy for your staff to use. We can also provide your organisation with education about recycling and the importance of recycling.

**Please note:** Space constraints and servicing issues may effect the location and numbers of bin stations provided within work areas.



# IT OUT

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# Ipswich Waste Services is fully quality assured









- ISO 14001:2015 Environmental Management Standard
- ISO 9001:2015 Quality Management Standard
- ISO 45001:2018 Occupational Health and Safety Management Standard
- Eco Warranty Environmental Management Standard